



- a. Development of a County-Wide 311 System
  - b. Consultation with the County Attorney's Office concerning any legal requirements for creating a 311 -- Non-Emergency Governmental Service
  - c. Evaluation of Constituent Service Software and Programs for Commissioner's Court Departments
  - d. Oversight of the development of the County Unified Permitting System
  - e. Assessment of current resident-facing programs being utilized by departments including but not limited to: Road & Bridge Department, Fort Bend Drainage District, Health & Human Services, Fire Marshall's Office, Office of Emergency Management, Drainage District, and Engineering Department.
6. The Committee shall regularly meet to discuss findings and provide a written report of the information and evidence gathered and possible recommendations to the County to the Court within (2) Two Years after the date of the Committee's creation, with periodic updates on the request of the Court.

**APPROVED BY COMMISSIONERS COURT this 9<sup>th</sup> day of April 2024**

*KP George*

KP George, County Judge

Attest:

*Laura Richard*

Laura Richard, County Clerk

