COUNTY TAX ASSESSOR / COLLECTOR

Fort Bend County, Texas



Carmen P. Turner, MPA County Tax Assessor/Collector 1317 Eugene Heimann Circle Richmond, TX 77469-3623 (281) 341-3710

Fax (832) 471-1836

Email: cermen.turner@fortbendcountytx.gov

www.fortbendcountytx.gov

DATE:

July 23, 2021

TO:

County Judge KP George

Commissioner Vincent Morales Commissioner Grady Prestage Commissioner Andy Meyers

Commissioner Ken R DeMerchant

County Attorney Bridgette Smith-Lawson

FROM:

Amber DeSpain (11)

Chief of Property Taxes

Re: Waiver of Penalty and Interest – Bonnie Zhang: Account #4601-01-002-0450-907, 2020 Tax Year; Legal Description: Magnolia Plantation Sec 1, Block 2, Lot 45; Situs Address: 2206 Gray Moss Ct., Sugar Land, TX 77478-5450

Precinct 4

Bonnie Zhang is requesting a waiver of penalty and interest for the 2020 tax year, stating she processed a bill pay through Chase Bank on 11/27/2020 but the payment was never received in the Tax Office.

Tax Office records and research indicate:

- November 20, 2020 2020 Certified Tax Statement was mailed to Zhang Baokun at 2706 Gray Moss Ct., Sugar Land, TX 77478-5450.- This Statement Was Not Returned By The Post Office
- November 2020 February 2021 No record of any call from Zhang Baokun claiming to have issues with on-line payment transmission.
- March 29, 2021 County Judge received request for waiver of penalty and interest for the 2020 property taxes.

- March 23, 2021 The Fort Bend County Tax Office received payment of \$5,449.37. This
 payment was posted using postmark date on the envelope payment was received on,
 3/9/2021.
- Ft Bend ISD & City of Sugar Land have authorized Fort Bend County Tax Office to handle the processing of the waiver of penalty and interest and allow the Fort Bend County Commissioners Court to make the determination based on Section 33.011 of the State Property Tax Code.

Breakdown of Taxes Paid:

2020 Tax Year

Tax Unit	Base	Penalty & Interest	Total Waiver Request
Ft Bend ISD	\$3,157.67	\$284.19	\$284.19
City Of Sugarland	\$827.98	\$74.52	\$74.52
FBC	\$1,013.77	\$91.24	\$91.24
Total	\$4,999.42	\$449.95	\$449.95

Total Penalty & Interest: \$449.95

I do recommend waiver of penalty and interest for 2020 tax year.

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- Taxpayer has provided sufficient evidence to support that the payment was timely mailed or received in the Tax Office prior to the delinquency date.
- There is evidence to cause the Tax Office to recommend waiver of penalty and interest. This waiver is not statutorily allowed because of the taxpayer's failure to comply with the requirements of Texas Code Section 33.011.

Fuentes, Soledad

From:

FBC.Judge

Sent:

Monday, March 29, 2021 10:51 AM

To:

Payero, Olga

Subject:

FW: Urgent: Request for Waiver of Penalties & Interest-A/C# 4601-01-002-0450-907

Attachments:

Request for Waiver Pg. 1.jpeg; Request for Waiver Pg. 2.jpeg; Support Doc Pg. 1.jpeg; Support Doc Pg. 2.jpeg; Support Doc Pg. 3.jpeg; Supporting Doc Pg. 4.jpeg; Supporting

Doc Breakdown List.jpeg

Frances Desmond

Project Manager - Grants Office of the Fort Bend County Judge Frances.desmond@fortbendcountvtx.gov | (281) 633-7769

From: Bonnie Zhang <bonniezhang4538@gmail.com>

Sent: Monday, March 29, 2021 1:55 AM

To: FBC.Judge <FBC.Judge@fortbendcountytx.gov>

Subject: Urgent: Request for Waiver of Penalties & Interest-A/C# 4601-01-002-0450-907

To Whom it may concern,

Greeting from Bonnie!

My property account number is 4601-01-002-0450-907.

I have submitted the original tax payment, in the amount of \$4,999.42 through an on-line payment via my Chase bank debit card on 11/27/2020. However, I received a credit return from Chase bank and was informed that the tax payment has been returned on 3/3/2021. I am in good faith to pay for the original tax amount electronically in the proper manner before the delinquency date, however, I really don't know the reason for this credit return. I have re-submitted the tax amount including penalties and interest, in the amount of \$5449.37 with Chase bank's check # 1056 on 3/12/2021. I would like to request for a waiver of penalties and interest, in the amount of \$449.95. Would you please kindly review my request and advise? Enclosed please find the Waiver Request form and the supporting documents. Look forward to your response soon. Thank you and wish you a nice day.

Sincerely

Bonnie Zhang

Contact Number: 832-610-7135

This email originated from outside of the organization, bonniezhang4538@gmail.com Do not click links, open CAUTION: attachments, or respond unless you recognize the sender and know the content is safe. Please forward suspicious emails to the IT Service Desk.

Request for Waiver of Penalties and Interest

Request Date:	<u>3/20/2021</u>
20 00 00 00 00 00 00 00 00 00 00 00 00 0	ACCOUNT INFORMATION
Property Account Number	5 460 - 01 - 002 - 0150 - 101
Leval Description of Prope	MAGNOTTA PLANTATION SECT, BLOCK & LOT 45
100	
Year(s) for which request	
Taxpayer Name:	
Current Mailing Address:	2706 Gray Moss Ct. Sugar Land, TX 77478
Current Daytime Phone N	umber: <u>65 - 6(u - 7)35</u>
Current Email Address:	1736 Gray Moss CE., Sugar Land, TX, 77478
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	Section 33.013 allows a taxing unit to waive penalties and interest in limited, defined
	CAD THE "INFORMATION REGARDING REQUESTS FOR WAIVER/REFUND OF PENALTIES AND E COMPLETING THIS FORM, AS DESCRIPTIONS BELOW ARE SIMPLIFIED EXPLANATIONS.
[√]) coeffor that (have	read "Information Regarding Requests for Walver/Refund of Penalties and Interest"
Tax Office or Approlis	riste bon that describes your situation. Il District Error [Section 33.01.1(a)[1]]: An act or omission of an officer, employee, or agent of
the taxing unit of the app pay the tax before the de	walkal district in which the tasting unit participates caused or resulted in the tampayer's failure to Minquency date.
Char Statemen k ser	aroud Undeliverable (Section 33.011(b)): A tax statement was returned undeliverable to the t
office, the tax office did :	ror send another tax statement it least ZI days before the delinquency date, and the returned
	an act or omission of an officer, employee, or agent of the tax office.
✓ Electronic Payment E- pay the original cax arou	rror [Section 33.011[h]]: The taxpayer submits sufficient evidence showing they attempted to the electronics by in the proper manner before the delenquency date, that taken to pay way.
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Carrie Surrett, PCC, CTOP For Bent Charey Tex Assessor Co 1317 Eugens Helmann Carde Richmond, TA 77409-3823 www.forDendcounts*contact

KRIAK KAND TX 77478-5450

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FORT BEND COUNTY 2020 TAX STATEMENT

Payments are processed by postment date: As payment including postation structures by processed and stops as ment recolors. Payment must be U.S. though a creat size and share upon secret. Palmer by receive a structural co-rect release you of the lost facility.

Please lake time to be sure your statement to conect, if you do not one this property of you have questors regarding your property value, pleases contact your accuratest district

The Tax Office is New to pastrul you with problems or an your questions at 231-341-3710.

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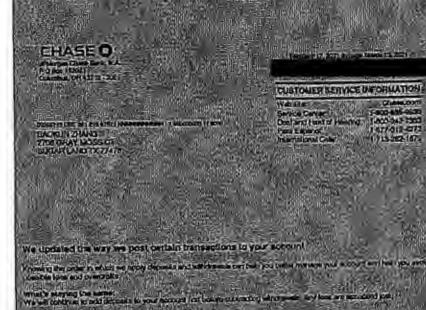
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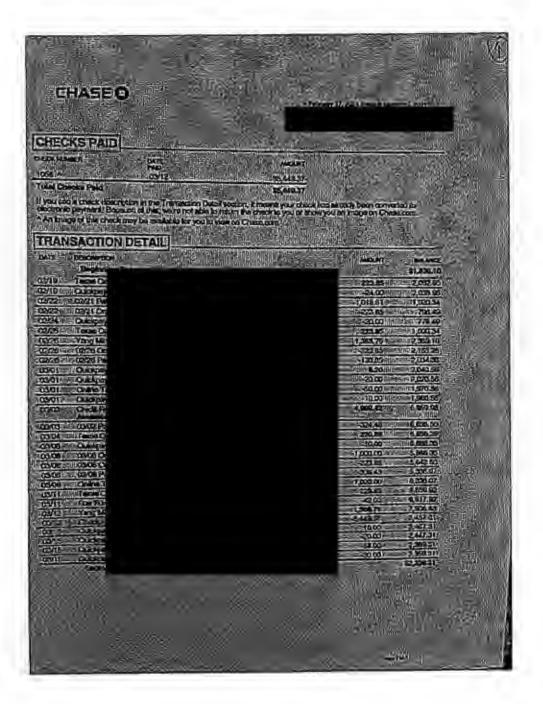
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Request for waiver of Penalties and Interest

Supporting documents enclosed:

Page 1: 2020 TAX STATEMENT, Tax Payment Amount: \$4,999:42

Page 2: Chase Bank Statement / Period: Nov 18, 2020 - Dec 15, 2020.

11/27/2020 - submitted tax payment \$4,999.42 to Fort Bend County Tax Assessor-Collector

Page 3 & 4: Chase Bank Statement / Period: Feb 17, 2021 - Mar 15, 2021

3/3/2021 - credit return \$4,999.42 / online payment to Fort Bend County Tax Assessor-Collector

3/12/2021 re-submitted tax payment including penalty & interest, in total amount of \$5449.37,

by Chase Bank's check # 1056

Mortgage Company Error (Section 33.011(k)): The not subject to an account with the mortgage of mortgage company failed to forward the tax bill to the	taxpayer submits sufficient evidence showing that the property is ompany, the ray bill was sent to the mortgage company, and the counter.
Fieligious Organization (Section 33.011(a)[2]): The organization and before the first anniversary of the datorganization paid the tax and qualified the property to	property for which the tax is owed was acquired by a religious to the religious organization acquired the property, the rithe exemption.
33.011(i). If the delinquency relates to a date prior to omitted property later added to the appraisal roll, the	lus Added, or Added Under a Different Account Norther (Section ownership of the property ANO the definquency is a result of property was erroneously exempted, the property had appraised erent account number when the prior owner owned the property
	quest for waher of penalties and loterest form. The Waher nice provided ATTHE TIME OF THE REQUEST. Any documentation considered in your waher determination.
Requests must be received <u>before</u> the 181° day after substandate the reason for waiver of penalties and in	the delinquency date <u>AND</u> include sufficient evidence to service.
Financial handship is not a legal basis for waiver of pe	nakies and interest.
Email all requests and supporting documentation to f Bend County Audget 401 Jackson St Richmond TX 77469-3110	ocluser of fortbendrountiers gov or mail or hand deliver to: Fort
Contact the Tax Office at 251-341. \$710 with any que	dions.