

**Professional Services Work Order – OP140476  
Security Product Integration Review / R1.0**

CLIENT INFORMATION		
<u>CUSTOMER NAME</u> Fort Bend County	<u>DATE</u> July 12, 2019	
<u>STREET ADDRESS</u> 500 Liberty Street	<u>CITY, STATE, ZIP</u> Richmond, TX 77469	
<u>PERSON REQUESTING PROFESSIONAL SERVICES</u> Charles King	<u>PHONE</u> 281-341-4584	<u>EMAIL ADDRESS</u> Charles.king@fortbendcountytexas.gov
<u>NWN ACCOUNT MANAGER</u> Marc Friedhoff	<u>PREPARED BY</u> Scott Wofford	

SERVICES REQUESTED
<p><b><u>DESCRIPTION OF SERVICES TO BE PERFORMED:</u></b></p> <p>Cisco security products work together to deliver effective network security, incident response, and heightened IT productivity through automation. Fort Bend County currently owns several products from within the Cisco Security Portfolio and would like to understand integration capabilities and ensure appropriate integration is complete between their existing products. As part of this service engagement, NWN will assist Fort Bend County in the following areas:</p> <ul style="list-style-type: none"> <li>• <b>Review Cisco security products within the following categories:</b> <ul style="list-style-type: none"> <li>○ AMP</li> <li>○ Cloud Security</li> <li>○ Email Security</li> <li>○ Endpoint Security</li> <li>○ Firewalls</li> <li>○ Network Security</li> <li>○ Network Visibility &amp; Segmentation</li> <li>○ Next-Generation Intrusion Prevention</li> <li>○ Security Management</li> <li>○ VPN and Endpoint Security Clients</li> <li>○ Web Security</li> </ul> </li> <li>• Identify currently owned products and integration capabilities</li> <li>• Verify and complete basic integration of existing customer owned products according to Cisco Best Practice</li> </ul> <p><b><u>Deliverables:</u></b></p> <ul style="list-style-type: none"> <li>• Engineering services (upto a maximum of 4 hours) for the duration set forth below. Project Coordinator will be primary point of contact for NWN/Client and is responsible for scheduling, communications and status for the project.</li> <li>• Project Coordination will work with project team and client to get project kicked off according to scope above. Coordinator will be primary point of contact for NWN/Client and is responsible for scheduling, communications and status for the project.</li> </ul>

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**Scope Assumptions:**

- Customer is responsible for provide access to all systems requested by NWN for completion of the project.
- Customer is responsible for providing all hardware, software, maintenance and other resources required for the successful completion of the project.
- Customer will provide a primary point of contact for the NWN Project Manager or Service Coordinator.
- Customer will be responsible to have complete backups of any data prior to commencement of our services. NWN assumes no responsibility for lost data.
- NWN Standard Business Hours are Monday thru Friday, 8am to 5pm. All work effort noted above is estimated to be completed during this timeframe. If after-hours work is required, then a change order will be required.
- NWN will provide knowledge transfer to Customer staff throughout the engagement. Knowledge transfer is not intended to replace formal technical training and certification.
- Customer must have ACTIVE manufacturer support contracts on any existing equipment that NWN will be performing work on during this work effort.
- Adjacent equipment, and equipment that is connected to elements being worked on by NWN, has manufacturer support as well as customer-assigned support personnel to address any issues that arise during the work under this engagement.
- Services will be restored to pre-upgrade/pre-migration status/condition. Resolution of any pre-existing issues is not within the scope of this engagement unless specifically called out in this work order.
- Customer will provide existing "as built" information, including diagrams and other documentation.
- Should the Customer or its affiliates be responsible for any delay, reschedule, or deployment back-out, Customer shall assume all resultant engineering and work effort costs. NWN will issue a change order to customer outlining the project impact and cost.
- A Milestone Acceptance Form will be presented to the Project Sponsor on completion of the defined scope of this Work Order. The Project Sponsor's acceptance of this item signifies that you understand, approve and validate that this item conforms to all project objectives and deliverables. The Project Sponsor's acceptance further signifies that the Project Manager has authorization process invoicing for the completed milestone and move forward in the project per the approved Schedule. Failure to respond within five (5) business days will constitute acceptance in accordance with the Work Order.
- Should additional or more complex integrations be identified and requested by customer that exceeds this 4 hour engagement, a supplemental or new Work Order will be required.

**FINANCIALS**

<i>Service Type (select one)</i>	<input checked="" type="checkbox"/>	Fixed	
<i>Payment Type (select one)</i>		Purchase Order	NWN Block
<b>TOTAL PROJECT PRICE</b>			<b>\$00.00</b>

**CUSTOMER AGREEMENT**

	<b>8-13-2019</b>
Authorized Client Representative Signature	Date

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Printed Name of Client Signature <i>KP George, County Judge</i>	Title
NWN Management Approval <i>Marc Friedhoff - Senior Acct. Expt.</i>	Date
Printed Name of NWN <i>Marc Friedhoff</i>	Title

# CERTIFICATE OF INTERESTED PARTIES

FORM 1295

1 of 1

Complete Nos. 1 - 4 and 6 if there are interested parties.  
 Complete Nos. 1, 2, 3, 5, and 6 if there are no interested parties.

**OFFICE USE ONLY  
 CERTIFICATION OF FILING**

**1 Name of business entity filing form, and the city, state and country of the business entity's place of business.**  
 NWN Corporation  
 Houston, TX United States

**Certificate Number:**  
 2019-524579

**Date Filed:**  
 08/01/2019

**2 Name of governmental entity or state agency that is a party to the contract for which the form is being filed.**  
 Fort Bend County

**Date Acknowledged:**  
 08/14/2019

**3 Provide the identification number used by the governmental entity or state agency to track or identify the contract, and provide a description of the services, goods, or other property to be provided under the contract.**  
 DIR-TSO-4192  
 NWN Cisco Contract - Network Services - Security Integration

4	Name of Interested Party	City, State, Country (place of business)	Nature of interest (check applicable)	
			Controlling	Intermediary

**5 Check only if there is NO Interested Party.**

**6 UNSWORN DECLARATION**

My name is \_\_\_\_\_, and my date of birth is \_\_\_\_\_.

My address is \_\_\_\_\_, \_\_\_\_\_, \_\_\_\_\_, \_\_\_\_\_, \_\_\_\_\_.  
(street) (city) (state) (zip code) (country)

I declare under penalty of perjury that the foregoing is true and correct.

Executed in \_\_\_\_\_ County, State of \_\_\_\_\_, on the \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_.  
(month) (year)

\_\_\_\_\_  
 Signature of authorized agent of contracting business entity  
 (Declarant)