



**COUNTY JUDGE**  
Fort Bend County, Texas

Robert E. Hebert  
County Judge

(281) 341-8608  
Fax (281) 341-8609

May 7, 2015

Julie Lodge  
24506 Scottsbury Ct  
Katy, TX 77494

Reference: Account Number: 2290-05-001-0040-914  
Tax Year 2014, Precinct 3

Dear Mr. and/or Mrs. Lodge:

The County has received your request to waive penalty and interest fees on Fort Bend County property taxes. Fort Bend County is also authorized to act on behalf of Katy Independent School District, Willow Fork Drainage and Fort Bend Emergency Services District #2 which represents a total amount of \$355.64 for penalties assessed on the referenced account for tax year 2014. The Tax Assessor's Office has conducted research on your account; a copy of the research is enclosed with this letter, and has also been provided to the Commissioners Court.

The information you provided, along with the Tax Office research, has been placed on the Agenda, becoming part of public record, for the Commissioners Court meeting on Tuesday, May 26, 2015 at 1:00 p.m. Commissioners Court is located at the Historic Courthouse, 401 Jackson Street, 2<sup>nd</sup> Floor, in Richmond, Texas.

You are not required to appear in order for the Court to consider your request. Action by the Court is governed by guidelines under Texas Tax Code, Chapter 33, Section 33.011\*, Commissioners Court cannot waive penalty, interest and/or collection fees unless there is evidence of an error by the appraisal district or the County. However, if you have any new information showing proof of an error that was not researched by the Tax Assessor and wish to discuss, please contact your Commissioner, Andy Meyers, prior to May 26, 2015, at telephone 281-238-1400 or by email at [andy.meyers@fortbendcountytexas.gov](mailto:andy.meyers@fortbendcountytexas.gov), to discuss any additional documentation you may wish to provide to the Court when they consider your request.

Sincerely,

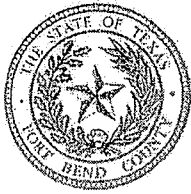
A handwritten signature in black ink that reads "Robert E. Hebert".

Robert E. Hebert

Enclosure

Copy: Commissioner Andy Meyers, Precinct No. 3

\*Section 33.011(a)(1) of the Texas Tax Code states, "The governing body of a taxing unit: shall waive penalties and may provide for the waiver of interest on a delinquent tax if an act or omission of an officer, employee, or agent of the taxing unit or the appraisal district in which the taxing unit participates caused or resulted in the taxpayer's failure to pay the tax before delinquency."



## COUNTY TAX ASSESSOR / COLLECTOR

Fort Bend County, Texas

Patsy Schultz, RTA  
County Tax Assessor/Collector  
1317 Eugene Heimann Circle  
Richmond, TX 77469-3623

(281) 341-3710  
Fax (281) 341-9267  
Email: schulpat@co.fort-bend.tx.us  
www.fortbendcountytexas.gov

DATE: May 4, 2015

TO: County Judge Robert E. Hebert  
Commissioner Richard Morrison  
Commissioner Grady Prestage  
Commissioner Andy Meyers  
Commissioner James Patterson  
Roy Cordes, County Attorney

FROM: Tammy Staton *T.S.*  
Chief of Property Taxes

Re: Waiver of Penalty and Interest – Lodge, Julie: Account # 2290-05-001-0040-914, 2014 Tax Year;  
Legal Description: Cinco Ranch West Sec 5, Block 1, Lot 4

### **Precinct 3** ✓

Julie Lodge are requesting waiver of penalty and interest for 2014 tax year, stating she did not receive a tax statement, and was not aware that the 2014 tax statement was sent to Ocwen Loan Servicing.

- Tax Office Records Indicate:
- November, 2014 – The 2014 Original Tax Statement was requested by Ocwen Loan Servicing LLC.
- Ocwen Loan Servicing LLC requested the 2014 Original Tax Statement. The Fort Bend County Tax Office does not have a way to know when a tax payer pays off their mortgage, unless the tax payer notifies our office in writing and requests the tax statements to be sent to the tax payer directly.
- Property Tax Code Section 31.01(i1) If an assessor mails a tax bill under Subsection (a) or delivers a tax bill by electronic means under Subsection (k) to a mortgagee of property, the assessor is not required to mail or deliver by electronic means a copy of the bill to any mortgagor under the mortgagor's agent. (j) If a tax bill is mailed under Subsection (a) or delivered by electronic means under Subsection (k) to a mortgagee of a property, the mortgagee shall mail a copy of the bill to the owner of the property not more than 30 days following the mortgagee's receipt of the bill.

- February, 2014 -- 2014 Reminder Notice was mailed to Julie L. Ustruck, 24506 Scottsbury Court, Katy, TX 77494-4551. **This statement was not returned by the Post Office.**
- There is no evidence of an error by the Fort Bend Central Appraisal District or the Tax Office.
- Katy Independent School District, Willow Fork Drainage and Fort Bend ESD #2 have authorized Fort Bend County Tax Office to handle the processing of the waiver of penalty, interest and collection fees and allow the Fort Bend County Commissioners Court to make the determination based on 33.011 of the State Property Tax Code.

**Breakdown of Taxes Paid:**

**Account 2290-05-001-0040-914:**

**2014 Tax Year**

Tax Unit	Base	Penalty & Interest	Total Waiver Request
KATY ISD	\$3,358.52	\$235.10	\$235.10
FORT BEND ESD #2	\$215.60	\$15.09	\$15.09
WILLOW FORK DRAINAGE	\$418.00	\$29.26	\$29.26
FBC	\$1,088.47	\$76.19	\$76.19
<b>TOTAL</b>	<b>\$5,080.59</b>	<b>\$355.64</b>	<b>\$355.64 ✓</b>

**Total Penalty, Interest & Collection Fees: \$355.64 ✓**

I do not recommend waiver of penalty, interest and collection fees for **2014** Tax Year. Property Tax Code Section 33.011 (a) (1). "The governing body of a taxing unit: shall waive penalties and may provide for the waiver of interest on a delinquent tax if an act or omission of an officer, employee, or agent of the taxing unit or the appraisal district in which the taxing unit participates caused or resulted in the taxpayer's failure to pay the tax before delinquency..."

County Judge Robert E Hebert  
301 Jackson, Suite 719  
Richmond, TX 77469

To whom it may concern:

February 24, 2015

I paid of my house early 2014. I saved money each month to be able to pay my taxes since this would be the first time in my adult life not to escrow. I have been waiting for a bill, but not knowing much about taxes, I did not know who to contact. This is all new to me.

Today, I went to the mailbox and to my surprise, I received notice that I'm delinquent on paying my taxes! I am a law-abiding, bill-paying citizen. I am also a single mom to 4 kids; I don't have extra money to waste to be delinquent on a bill I have literally never seen until now. My ex-husband used to pay all the bills, so I'm unfamiliar with how all the taxes work.

When I received the bill today, I immediately called and inquired as to how I'm delinquent when this is the FIRST bill I have received. I was told that the bill went to my mortgage company months ago. (I had no idea! They sure didn't tell me.)

I was also told that it's \*MY\* responsibility to write a letter to the tax assessor-collector's office once a year to tell them that my house is paid for and that I need to have them send me a bill. I was shocked! How was I supposed to know that you sent a bill to the mortgage company? How was I supposed to know that when I paid for my house, I would then need to contact you yearly to make sure I get a bill? No one ever told me any of these things, so I cannot understand why I'm being penalized for something I did not do. I got my bill today and paid it TODAY in full (including the fees)!! I do not feel it's fair at all to be penalized for this. I am innocent. I did what I was supposed to do. I saved money and paid my bill as soon as I got it. PLEASE advise! I would like those fees returned to me.

Also, I'm wondering why, you cannot make notes in your system or changes that will have a bill automatically sent to me each year. It seems ridiculous that I will need to remember EACH year for the rest of my life to mail you a letter once a year.

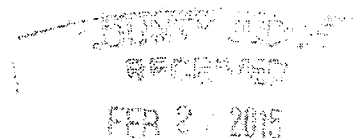
Thanks,



Julie Lodge

24506 Scottsbury Ct

Katy, TX 77494



DUPLICATE TAX RECEIPT



PATSY SCHULTZ, PCC  
FORT BEND COUNTY TAX ASSESSOR/ COLLECTOR  
1317 EUGENE HEIMANN CIRCLE  
RICHMOND, TEXAS 77469-3623

Certified Owner:

USTRUCK JULIE L  
24506 SCOTTSBURY CT  
KATY, TX 77494-4551

Legal Description:

CINCO RANCH WEST SEC 5, BLOCK 1, LOT 4

Parcel Address: 24506 SCOTTSBURY CT  
Legal Acres: 0.0000

Remit Seq No: 28849136  
Receipt Date: 02/24/2015  
Deposit Date: 02/26/2015  
Print Date: 04/08/2015 07:15 AM  
Printed By: MANDYO

Deposit No: EK150226  
Validation No: 23  
Account No: 2290-05-001-0040-914  
Operator Code: GUEBARA

Year	Tax Unit Name	Rec Type	Tax Value	Tax Rate	Levy Paid	P&I	Coll Fee Paid	Total
2014	Katy Isd	TL	220,000	1.526600	3,358.52	235.10	0.00	3,593.62
2014	Fort Bend Esd#2	TL	220,000	0.098000	215.60	15.09	0.00	230.69
2014	Willowfork Drainage	TL	220,000	0.190000	418.00	29.26	0.00	447.26
2014	Fort Bend Co Drainage	TL	220,000	0.022000	48.40	3.39	0.00	51.79
2014	Fort Bend Co Gen Fnd	TL	220,000	0.472760	1,040.07	72.80	0.00	1,112.87
					\$5,080.59	\$355.64	\$0.00	\$5,436.23

> --  
Check Number(s):

PAYMENT TYPE:

Credit Card Authorization No: 0

Credit Cards: \$5,436.23

Exemptions on this property:

Total Applied: \$5,436.23

Change Paid: \$0.00

PAYER:  
Julie Lodge  
24506 Scottsbury Ct  
Katy, TX 77494

ACCOUNT PAID IN FULL

(281) 341-3710

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