

R-10 Service Agreement Renewal Notice

DATE: August 15, 2013
CUSTOMER NAME: Fort Bend County
LOCATION: 301 Jackson Street Street, #719
Richmond TX 77469
PROJECT TYPE: Fort Bend County VINE Service
ORIGINAL SERVICE AGREEMENT DATE: August 31, 2004
SERVICE AGREEMENT RENEWAL DATE: September 1, 2013
SERVICE AGREEMENT RENEWAL TERM: 0 Months
NEXT SERVICE AGREEMENT RENEWAL DATE: August 31, 2014
PROJECT PRICING: \$27,715.32 (Quarterly Amount \$6,928.83)



10401 Linn Station Road
Louisville, KY 40223-3842
502-561-8463 800-816-0491
www.appriss.com

This Service Agreement Renewal Notice, unless specifically noted in the Contract Changes section below, extends all pricing, service terms and other contract provisions of the prior contract period. No interruptions in delivery of Service will occur in relations to this Service Agreement Renewal.

Contract Changes: This Service Renewal Notice includes a 5% decrease in the annual maintenance for FY 2014. The reimbursement process has not changed and the Office of the Attorney General will continue to reimburse Appriss on your behalf assuming the appropriate documentation is completed.

Special Note: Please refer to the "3rd Party Vendor Fees" referenced in the attached Exhibit R-10 Maintenance Renewal. This is not a contract change, but a reminder of costs that may be incurred when making booking system replacement and/or changes.

AUTHORIZATION:

APPRISS, INC., BY:

A handwritten signature in black ink, appearing to read "Thomas R. Seigle".

Signature

08/12/2013
Date

Thomas R. Seigle
President

CUSTOMER BY: FORT BEND COUNTY

A handwritten signature in black ink, appearing to read "Robert E. Hebert".

Signature

9-3-2013
Date

County Judge Robert E. Hebert

Title

Name

**Exhibit R-10 Maintenance Renewal
Automated Victim Notification Services
Fort Bend County**

Category: Pilot - Large

Subject to the terms and conditions included in the Agreement, this **Exhibit R-10 Schedule of Payments** shall describe the amount due to Appriss which will be paid quarterly by the Office of the Attorney General to Appriss on the County's behalf as described in 4.3.5 of the Grant Contract.

Maintenance Amount. Customer shall pay Appriss a maintenance amount for the Renewal of Services determined as follows. This Renewal will extend services through August 31, 2014.

Jail Maintenance Amount	District Court Maintenance Amount	County Court Maintenance Amount	Annual Maintenance Amount (12 Months)	Quarterly Maintenance Amount (4 Quarters)	# of Months Through 8/31/14	Total Maintenance Amount Due
\$ 23,765.16	\$1,975.08	\$1,975.08	\$27,715.32	\$6,928.83	0 Months	\$27,715.32

Maintenance Amount as indicated above does not include "3rd Party Vendor Fees" ¹ include booking system vendors, IT staff or other work that is associated with any booking system change not covered under the Vendor Certification. These services are considered additional costs and will be billed by the Certified Vendor directly to the entity. Unless approved by the OAG, in writing, in advance, the "3rd Party Vendor" may not be reimbursed by the OAG's SAVNS grant program.

Mullings, Lou Ann

From: McAfee, Dennis
Sent: Friday, August 23, 2013 10:35 AM
To: Mullings, Lou Ann
Subject: FW: TX Statewide VINE FY 2014 R-10 Renewal Notice & Service Agreement
Attachments: Fort Bend County SA & Renewal Notice.pdf

From: Jones, Jenetha
Sent: Friday, August 23, 2013 8:44 AM
To: Haenel, Bob; McAfee, Dennis
Subject: FW: TX Statewide VINE FY 2014 R-10 Renewal Notice & Service Agreement

Bob,
I will print this out and have the Judge sign and return a scan to you. Please place on the next agenda to ratify. Thanks.

Jenetha

From: Colleen Heslin [<mailto:cheslin@appriss.com>]
Sent: Thursday, August 22, 2013 7:03 PM
To: Hebert, Robert; Haenel, Bob; Jones, Jenetha; McAfee, Dennis
Subject: TX Statewide VINE FY 2014 R-10 Renewal Notice & Service Agreement

This email will walk you through the 2014 renewal process for the VINE (Victim Information & Notification Everyday) Program. Your Current service period will end as of August 31, 2013.

Soon you should be receiving your Maintenance Contract from the OAG to cover these costs going forward for renewal through August 31, 2014. **We would like to have all Service Agreement Renewals back to our office no later than August 31, 2013 so we have plenty of time to process.**

Please note one major change for FY 2014:

The Total Maintenance Amount Due for FY2014 has been reduced by 5% and is reflected in the attachment.

In addition, we have attached a few items that will require action on your part to complete the process. A description of each and any action required follows:

- **Exhibit R-10 Maintenance Renewal.** This item shows the Total Renewal Amount that the OAG agrees to cover. The OAG has received a copy of this document and has confirmed the dollar amounts and expiration date.
- **Exhibit R-10 Service Agreement Renewal.** This agreement is between Appriss and Fort Bend County. The cost of the renewal should agree with Exhibit R-10. Please 1) print and sign the attached document and return one scanned copy to Appriss to my attention at cheslin@appriss.com or you can mail a copy to 10401 Linn Station Road, Ste. 200,

Louisville, KY 40223; 2) one copy to Chris Gersbach at the Texas Attorney General's Office – MC-004 at P.O. Box 12548, Austin, TX 78711-2548 or email a scanned copy to Chris.Gersbach@texasattorneygeneral.gov and; 3) retain one copy for your records.

Note: The Office of the Attorney General will continue using the same reimbursement process in FY 2013 for FY 2014. All Invoices for the fiscal year 2014 will be mailed later than usual. This is due to the contracts being sent out later than expected, we will need to wait for the Attorney General to give us permission to send out our invoices. We are hoping to get them out mid-September but are unable to give a specific date.

If you have any questions or need additional information, please contact me at 800/816-0491 ext. 3850.

Thanks,

Colleen

Colleen Heslin

Account Specialist, Account Services

Appriss, Inc.

10401 Linn Station Road, Ste 200

Louisville, KY 40223

502.815.3850 (Phone)

502.802.4086 (Cell)

502.815.5696 (Fax)

cheslin@appriss.com

Visit us online at www.appriss.com