

INVOICE TRANSMITTAL

Accounting Unit (9 digit) 100512100
Account (5 digit) 63200
Grants & Projects (If needed)
Activity
Account Category

Vendor #	14001	
Vendor Name	JP Morgan Chase Bank	
Address		
City		
State	Zip Code	Date 09/24/12

Invoice #/Invoice Date/Desc
United Airlines eTicket Number 0162335026159 (Purchased on pcard ending 7122)

Amount
\$ 59.00
Total \$ 59.00

County Auditor's Use Only	
CC Approval Date	_____
Check Type	_____
Audited By	_____
Received	
Paid	

Milton Wright, Sheriff
[Signature]
 Authorized Department Approval

Treasurer's Register Stamp and Number



A STAR ALLIANCE MEMBER

Confirmation:
ESB85W
Check-In >

Issue Date: July 25, 2012

Traveler QUAM/DANIELP	eTicket Number 0162335026159	Frequent Flyer	Seats 10C/---
FLIGHT INFORMATION			
Day, Date	Flight Class	Departure City and Time	Arrival City and Time
Thu, 30AUG12	UA1212 L	WASHINGTON, DC (DCA - NATIONAL) 7:26 PM	HOUSTON, TX (IAH -BUSH INTL) 9:45 PM
Mon, 03SEP12	UA1560 S	HOUSTON, TX (IAH -BUSH INTL) 12:55 PM	WASHINGTON, DC (DCA - NATIONAL) 4:56 PM
			Aircraft Meal 737-700 Purchase 737-800 Purchase

FARE INFORMATION

Fare Breakdown		Form of Payment:
Airfare:	369.30USD	MASTERCARD
U.S. Federal Transportation Tax:	27.70	Last Four Digits 7122
U.S. Flight Segment Tax:	7.60	
September 11th Security Fee:	5.00	
U.S. Passenger Facility Charge:	7.50	
Per Person Total:	417.10USD	

*100512100
63200*

eTicket Total: 417.10USD

The airfare you paid on this Itinerary totals: 369.30 USD

The taxes, fees, and surcharges paid total: 47.80 USD

Fare Rules: Additional charges may apply for changes in addition to any fare rules listed.

NONREF/OVALUAFTDPT/CHGFEE
Cancel reservations before the scheduled departure time or TICKET HAS NO VALUE.

Additional Charges: Wed., Jul. 25, 2012/MasterCard 7122 was charged 59.00 USD for the following: Economy Plus Seat / EDD 01629229012261

Baggage allowance and charges for this itinerary.

Baggage fees are per traveler

Origin and destination for checked baggage	1 st bag	2 nd bag	Max wt / dim per piece
8/30/2012 Washington, DC (DCA - National) to Houston, TX (IAH -Bush INTL)	25.00 USD	35.00 USD	50.0lbs (23.0kg) - 62.0in (157.0cm)
9/3/2012 Houston, TX (IAH -Bush INTL) to Washington, DC (DCA - National)	25.00 USD	35.00 USD	50.0lbs (23.0kg) - 62.0in (157.0cm)

Additional Baggage Information

Carry-on baggage information

United accepts one carry-on item of no more than 45 linear inches or 114 linear centimeters in the aircraft cabin, along with one personal item (such as a shoulder or laptop bag). Due to FAA regulations, operating carriers may have different carry-on requirements. Please check with the operating carrier for more information or go to united.com.

General Baggage Information

First and second bag service charges do not apply to active-duty members of the U.S. military and their accompanying dependents. For additional information regarding baggage charges allowances, weight/size restrictions, exceptions or embargoes, or charges for overweight, oversized, excess, odd-sized baggage, special items or sporting equipment, visit united.com/baggage.

eTicket Reminders

[Home](#) > [Reservations](#) > [Refunds](#) > **Refunds**

Refunds

[Request a Refund](#)

[Check Refund Status](#)

[Contact Refund Services](#)

[Refund Policy](#)

Check refund status

Check the status of your refund by entering your 8-digit refund request number or your United ticket number.

Your refund status:

Unfortunately, we are unable to honor your request and would like to explain why. Our records show the ticket was used; therefore, no refund is due.

Error:

Object reference not set to an instance of an object.

Please contact your Customer Service representative at 1-800-UNITED-1 (1-800-864-8331).

Refund Request Number or a 13-digit ticket number*:

14351026 [Where can I find this?](#)




Last Name*:

Quam

Expand a section below for more information:

⚡ **How quickly will my refund be processed?**

⚡ **How will my refund be credited?**

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**Fort Bend County
Sheriff's Office**

Fax

To: Customer Service – United Airlines **From:** Lou Ann Mullings

Fax: 713.324.1431 **Pages:** 3

Phone: **Date:** 9/19/12

Re: Refund **cc:**

Urgent **For Review** **Please Comment** **Please Reply** **Please Recycle**

● **Comments:**

Attached is a copy of the ticket that I purchased for Daniel Quam. We were charged an additional \$59.00 for an Economy Plus Seat which I did not request. The computer program selected the seat for me. The seat that he was assigned was the last row of the plane and his seat did not recline. It is my understanding that the extra leg room seats are usually the first behind 1st class and over the wing. I do not feel that Fort Bend County should be responsible for this extra charge and request that my credit card be credited the \$59.00 charge.

Lou Ann Mullings
