



Texas
Department
of Transportation

Fiscal Year 2013 Grant Application Part I

Federal Transit Administration (FTA) Assistance
Application For:
Section 5307 Urbanized
Section 5310 Elderly and Persons with Disabilities
Section 5311 Nonurbanized (Rural)
Section 5311 (State)

Transit Provider (Applicant) Legal Name: **Fort Bend County**

Organizational Unit (if applicable):

Physical Address – No P.O. Box: **P.O. Box 301 Jackson, Ste 719**

City: **Richmond**

State: **Texas**

Zip Code: **77469**

Fax Number: **281-243-6715**

E-Mail Address: **paulette.shelton@co.fort-bend.tx.us**

Website Address: **www.co.fort-bend.tx.us**

County: **Fort Bend**

Name of person to be contacted on matters involving this application:
Paulette Shelton

Phone: **281-243-6701**

Name of person to be contacted in an Emergency: **Paulette Shelton**

Phone: **281-243-6701**

Applicants Payee Identification (PIN) Number (14 digits): **1746001969231**

Applicant's D-U-N-S number: **081497075**

The undersigned signatory for the Applicant hereby represents and warrants that the information provided in this Application is accurate to the best of my knowledge.

Printed Name: **Robert Hebert**

Title: **County Judge**

Signature

July 3, 2012
Date

General Instructions

The Application consists of two parts, Application Part 1 and Application Part II. The Application include(s):

- A **checklist** of required elements
- **Basic transit provider information**
- **Budget pages** for administrative, operating, and capital expenses.
- A **description of any capital requests**
- **Certifications, assurances, and other attachments**

Application Process and Awards

Application Part I is a written process for applying for TxDOT formula funded programs for both state and federal funds. Each summer, Application Part I is distributed to all applicants for the next funding cycle. To receive federal funding, an applicant must provide certain certifications and assurances (Application Part II) required by Federal laws and regulations. The certifications and assurance are a compilation of Federal certification and assurance requirements for all programs represent The Federal Transit Administration (FTA) current expectations concerning the responsibilities of the grant applicants.

§Section 5310 Elderly Individuals and Individuals with Disabilities (E&D) Program funds are allocated to TxDOT districts. §Section 5310 applications undergo an evaluation process led by TxDOT Public Transportation Coordinators (PTCs). The information submitted in your application will be the primary source for determining project priority. §5307 Small Urbanized Area (State), §5311 Non-Urbanized Area (State) and §5311 Federal Non-Urbanized Area Programs funds are distributed via formula.

Application Submittal

Applicants should complete all sections completely and concisely. **All applicants must complete Parts I – VIII of the Application. Applicants applying for Section 5310 only must complete Parts I-VIII and Attachment C,**

The application process includes the following:

1. Submit an original copy of your application to your Public Transportation Coordinator (PTC).
2. The PTC will:
 - a. Review the application for completeness and may contact the agency for questions and clarification.
 - b. Forward an electronic copy of the completed application to the Public Transportation Division (Austin).
3. Applications must be complete and final as submitted. Note: Incomplete applications will be returned to the applicant for revision.
4. A project will NOT be included in the grant until the completed application package is received.

5. PART II – CHECKLIST

A complete set of application forms are presented on the following pages. Applicants are urged to work from an electronic copy of the forms.

A checklist of required elements to submit with your application is presented below.

THE FOLLOWING ATTACHMENTS MUST BE SUBMITTED AS A PART OF YOUR APPLICATION:

Applicant Check-off	TxDOT PTN-PTC Check-off	
<input type="checkbox"/> N/A	<input type="checkbox"/>	IRS Form 501(c)(3) Verification Letter (new non-profit applicants only)
<input type="checkbox"/> N/A	<input type="checkbox"/>	Internal Compliance Program Certification (if not on file with TxDOT)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Third Party Contract (Transportation Service only)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Map(s) or Bus Schedule of service area
<input type="checkbox"/> N/A	<input type="checkbox"/>	Indirect Cost Allocation Plan Certification
<input type="checkbox"/> N/A	<input type="checkbox"/>	Complimentary Paratransit Plan (if not on file with TxDOT)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Attachment A – Vehicle Inventory List <u>or</u> PTMS Agency Inventory List
<input type="checkbox"/> N/A	<input type="checkbox"/>	Form PTN-116 Request to Purchase Non-Accessible Vehicle(s) (If applicable)
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Letters of Support
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Attachment C – Section 5310 (if applicable)

Application Prepared By: Paulette Shelton	
Title: Transportation Director	Date: July 3, 2012

PTN-PTC:
Date of Review:

Eligibility

Applicants must be eligible to receive funding from TxDOT.

1. Indicate the program in which you are applying (check all that apply).

State - Small Urbanized Area

The Federal Transit Act, codified at 49 USC §5307, is formula based program and provides funding to municipalities that are designated recipients or transit providers in urbanized areas. The governor or the governor's designee is the designated recipient for small urban funds under 200,000 in population. Eligible activities include operating, administration and capital expenses.

State - Non-Urbanized Area (Rural)

Transportation Code, Chapter 456 is a formula based program and provides state grant funds to designated rural transit districts for public transportation projects in non-urbanized areas. Eligible activities include operating, administration and capital expenses.

§5310 Elderly Individuals and Individuals with Disabilities (E&D)

The Federal Transit Act, codified at 49 USC §5310 is a capital program which provides funding to local public bodies, rural transit districts and non-profit organizations for the purpose of meeting the transportation needs of elderly individuals and individuals disabilities. Eligible activities include capital expenses. **Applicants requesting Section 5310 Program funds must complete SECTION C of this application.**

§5311 Federal - Non-Urbanized Area

The Federal Transit Act, codified at 49 USC §5311, is a formula based program and provides funding to designated rural transit districts for the purpose of supporting public transportation in rural areas. Eligible activities include operating, administration and capital expenses.

Eligibility

2. TYPE OF APPLICANT (enter appropriate letter in the blank: A & E).

- A. Rural Transit District
- B. Urban Transit District
- C. Metropolitan Planning Organization
- D. Metropolitan Transit Authority
- E. Governmental Entity
- F. Native American Tribes or Indian Tribal Organization
- G. * Private Non-Profit

*New private non-profit applicants must attach the verification (e.g. letter) indicating Non-Profit Status from the United States Internal Revenue Service (IRS). To apply for recognition by the IRS of exempt status under section 501(c)(3) of the Code, use one of these two methods:

1. To obtain verification over the Internet, go to:
<http://www.irs.gov/charities/article/0,,id=96109,00.html> , use Form 1023, Application for Recognition of Exemption, and its instructions.
2. If you are unable to locate the information on line, you can obtain verification by making a written request to:

Internal Revenue Service
P.O. Box 12192
Covington, KY 41012-0192
(877) 829-5500

Service Overview

3. Indicate the type(s) of service currently being performed. (Check all that apply.)

- Fixed route – Vehicles will travel on specific roads and stop at pre-designated locations according to a schedule
- Demand-response – Vehicles will pick people up when they need a ride
- Deviated fixed route – Vehicles will travel from point A to point B but go out of the way to pick up or drop off people if necessary
- ADA Complementary Paratransit

4. Briefly describe your agency's purpose and transportation program. Attach any brochures which explain your transportation service.

Fort Bend County provides general public demand response, commuter and deviated fixed route services. Transportation service is provided for any trip purpose. Services are not directly operated by Fort Bend County. One service contractor is used. Fort Bend County provides commuter services along the SH 59 corridor from Fort Bend County into the Greenway Plaza, Galleria Mall and Texas Medical Center area of Harris County. Demand response and deviated fixed route services are provided within Fort Bend County. Further, Fort Bend County has a New Freedom Program which provides transit services for people with disabilities and the elderly.

5. How many days of service do you operate? **5 (Monday – Friday)**
6. How many one-way passenger trips do you currently provide (total for all vehicles)?
Daily: 990 Annually: 247,324

7. During what time do you provide transportation service? (Check all that apply)

- Weekdays
 Weeknights after 6 pm (**Commuter Only**)
 Weekends

8. Service Area. List Towns and Counties to be served by award: (If providing service in part of a county list specific towns served in that county).

All cities in Fort Bend County which are: Arcola, Beasley, Village of Fairchild, Fulshear, portions of Houston within the County Katy, Kendleton, Meadows Place, Missouri City, Needville, Orchard, Pleak, Richmond, Rosenberg, Simonton, Stafford, Sugar Land, and Thompson. Commuter Service into the Texas Medical Center. Greenway Plaza and Galleria areas of Houston in Harris County. Connections are provided to Houston’s METRO service for passengers wishing to access other areas of Houston.

9. Is transportation service currently contracted out to a third party operator?

- Yes No

If yes, provide contact information below and copy of third party contract.

(Applicant) Legal Name: First Transit		
Physical Address – No P.O. Box: 2581 Washington Rd. Suite 223 (Corporate Office)		
City: Pittsburgh	State: PA	Zip Code: 15241
Fax Number:	E-Mail Address:	

10. Do you charge a fare or request a donation from the passengers you carry?

- A fare is charged
- A donation is requested (but not mandatory)
- No fees are requested

If yes, indicated the amount charged on the following table:

Fare Type	Amount	Comments:
Regular Fare:	Demand Response- \$1.00 per trip; per person JARC / New Freedom- \$1.00 per trip; per person Commuter Services- \$2.25/ per trip; per person to Greenway/Galleria Commuter Services Transfer to METRO- \$1.00 per trip; per person Commuter Service to Texas Medical Center- \$3.50 per trip; per person	
Senior Fare:	Same as above	
Persons with Disabilities (non-Paratransit):	Same as above	
Personal Care Attendant	No Charge	
Paratransit:	N/A	
Student Fare:	Same as above	
Monthly Pass:	N/A	
Tickets or Tokens:	Same as above	Passengers purchasing ticket books receive a 10% discount off of the single ticket price.
No Fare Charged:	_____	
Other: _____	_____	

11. Have you changed fares in the last year?

- Yes
- No

If yes, how was the public notified of the fare change? **N/A**

- Newspaper
- Radio
- Public Meeting/Hearing
- Flyer
- TV/Cable
- Other Specify: _____

Public Transportation Division Application Part I

12. Storage of vehicles (check all that apply)

- Garage kept
- Secured lot (**off site**)
- On site in an unsecured lot
- Off-site location in an unsecured lot
- Staff take vehicle(s) home at end of day

13. Trip Scheduling (check one)

- 72 hours or greater in advance
- 24 – 48 hours in advance
- Same day as needed
- Other: **1 to 30 calendar days in advance**

14. Are trips scheduled on a first come first served basis?

- Yes No

15. How is dispatching accomplished? (check one)

- Two way radio
 Cell phone
 Mobile Data Terminal
 Other (describe)

Trapeze scheduling software is used to reserve, schedule and dispatch trips.

16. Is a web site available with transit information?

- Yes No

If yes, are schedules, maps and fare information described?

- Yes No

17. How is your service marketed? (Check all that apply.)

- Newspaper
 Radio
 Public Hearing
 Flyer
 TV/Cable
 Other Specify:

We also use various forms of social media (Facebook & Twitter)

Grants Administration

1. Describe the experience your agency has in managing grants and/or other governmental grant programs.

Fort Bend County is a unit of local government as defined in the Texas Administrative Code. The County's governing structure includes several different departments with specific responsibilities designed to appropriately manage and account for public funds. The County's organization structure includes a County Auditor, County Treasurer, County Attorney and Purchasing Department. As a recipient of numerous federal and state grant funding programs, the County has the experience and organizational structure necessary to provide stewardship for these programs.

Paulette Shelton will serve as Primary Contact for all TX-DOT programs and is the Department Head for the Fort Bend County Transportation Department. Ms. Shelton brings over 20 years of experience in transportation management and operations to the project. She has served as the County's Transportation Director for six years. Prior to joining Fort Bend County, Ms. Shelton directed a demand response public transit system operating 26 routes at peak service for 14 years and initiated capital projects valued at over 11 million dollars. Ms. Shelton's significant experience and training in public transportation will ensure program regulations and objectives are achieved.

James Hoss serves as the Operations Manager for the Department. Mr. Hoss came to the County in March of 2010 after spending 10 years as the Operations Supervisor and 1 year as the Transportation Director for Fort Bend ISD. During his tenure with Fort Bend ISD, Mr. Hoss oversaw operations of 440 routes including hiring, training, and supervising drivers. He was also responsible for maintenance activities on the fleet. His experience and training will ensure that operational objectives and goals are met.

Presently, the Administrative Manager of Finance position is vacant. This position is responsible for completing and managing all of the Department's fiscal responsibilities (grants, budgets, financial reports, etc.) as well as all reporting activities. Qualifications for the position include Bachelor's or Associates Degree in related field along with 3 years of transportation related experience preferred. 2 years job related experience. Proven proficiency with both oral and written communication skills. Strong math and/or accounting and management skills. Organizational skills and the ability to complete multiple tasks a must. Strong interpersonal skills and the ability to deal effectively with the public, other employees and elected officials.

2. Does the agency have the ability to:

- Match and Manage state and federal grant funds
- Cover cost overruns
- Cover operating deficits
- Maintain and Operate federally funded facilities and equipment

Yes No

3. If your agency has/will receive state funds or federal Section 5307, 5310 or Section 5311 and/or Medicaid or any combination thereof, describe the cost allocation methodology your agency uses to segregate these costs.

Separate cost centers are established in the County's financial software system for each funding source to track all costs and revenues. An allocation percentage based on trip origin is used to allocate costs directly to the appropriate cost center. Fort Bend County does not charge indirect costs.

Audit

Applicants of federal funding are required to comply with federal (OMB A-133) and/or state (State of Texas Single Audit Circular) requirements.

- If threshold expenditures of \$500,000 or more are met during the Transit Provider's fiscal year ending, the Transit Provider must submit a copy of the Single Audit Report and Management Letter (if applicable) to TxDOT's Audit Office, 125 East Eleventh Street, Austin, TX 78701 or contact TxDOT's Audit Office at http://www.txdot.gov/contact_us/audit.htm

- If expenditures are less than \$500,000 during the Transit Provider's fiscal year ending, the Transit Provider must submit a statement to TxDOT's Audit Office as follows: "We did not meet the \$500,000 expenditure threshold or are a For-Profit agency and therefore, are not required to have a single audit performed for FY _____."

4. Has the agency expended \$500,000 or more in transit or non-transit federal awards in a year?

Yes No

A. If yes, were annual audits completed in accordance with OMB Circular A-133 and submitted to the TxDOT Audit Office?

Yes No

B. If no, was a statement (e.g. letter) submitted to the TxDOT Audit Office as follows: "We did not meet the \$500,000 expenditure threshold or are a For-Profit agency and therefore, are not required to have a single audit performed for FY _____."

Yes No

Compliance

5. Do you have written procurement policies and procedures?

Yes No

If yes, will you procure the proposed project using internal procedures or by participating in a group/bulk procurement? Explain:

Internal procedures and controls are exercised in all procurements. All procurements are handled internally. Occasionally we do take advantage of group/bulk procurements. A copy of our procurement procedures are attached. (please see attachments)

6. Do you have a preventive maintenance program required for both vehicles and facilities with state and federal interest?

Yes No

7. Will ITS equipment (such as computer software, communications equipment, etc) be purchased during the fiscal year covered by this application?

Yes No

8. All applicants that receive any awards after January 1, 2011 must have an internal compliance program in writing for their organization as required for the Texas Administrative Code. Do you have an Internal Compliance Program Certification on file with TxDOT?

Yes No

*If no, attach a copy of Internal Compliance Program Certification with this application.

9. Recipients of TxDOT funds should be in compliance at time of application submittal. Is your agency currently in compliance state and federal regulations?

Yes No

Provide a status update of any ongoing Improvement Action Plans with TxDOT.

There are no pending Improvement Action Plans at this time.

*Attachment

Project Description

1. Briefly describe your the proposed project(s). Add additional sheets if necessary.

Fort Bend County provides general public demand response, deviated fixed route and commuter services. Elderly and disabled demand response transportation services are part of our overall project. These services are provided via contract agreements between the County and First Transit paid for with Federal and/or State grant funding received from the Texas Department of Transportation (TX-DOT) Section 5310 Elderly and Disabled Transportation program, TX-DOT Section 5311 Rural Public Transportation Program, TX-DOT Section 5316 New Freedom Program, Federal Transit Administration (FTA) Section 5307 Urban Area Program Funding, and Section 5316 JARC Program.

Demand Response and Deviated Fixed Route Services are operated Monday through Friday (excluding County holidays) to accommodate first drop offs of 8:00am and last pick-ups by 5:00pm. Passengers may request service as needed. Requests are taken on a first come first serve basis and denied trips are put on a waiting list for contact later should an opportunity for service open. Services are provided on 22-passenger buses and each bus is wheelchair accessible. Fort Bend County uses a fleet of 13 vehicles to provide demand response services and 3 vehicles to provide deviated fixed route services under the JARC program. Due to funding constraints, three vehicles are only operated 3 hours per day. All other vehicles are operated 12 hours per day.

Fort Bend County provides additional services to disabled residents of the county through its New Freedom Demand Response program. Rural services began in 2009 using three (3) 6-passenger wheelchair equipped mini-vans. Similar services began in 2011 under the New Freedom program for our urbanized area. Ambassador services (passenger assistance) are also provided to assist passengers with disabilities to & from their destinations.

Commuter Services are provided using a combination of vehicles owned by our bus service contractor and by the County. Commuter services are provided into the Greenway Plaza, Galleria and Texas Medical Center areas of Houston from park and ride locations in Sugar Land and Rosenberg. Services operate in the morning and evening hours. Monday through Friday (excluding County holidays). Five (5) contractor owned vehicles and ten (10) County owned vehicles are used to provide approximately six hours each of daily service.

Fort Bend County also has planning efforts in place for 3 other possible park and ride lots and is studying the feasibility of developing a freight rail bypass which would allow commuter rail on existing freight lines. Fort Bend County is currently in the process of initiating an Intelligent Transportation System (ITS) project through use of Urban ARRA funds. Currently under Consideration for this project is an on-board camera system, vehicle locators, mobile data terminals, and electronic fare media.

2. Are "Operating" expenses part of the proposed project description?

Yes No (if no, skip to Question 4)

Public Transportation Division Application Part I
Operating Project Budget

This part of the application provides general information to assist the Department in meeting its obligations in the administration and management of FTA programs. The Federal share of eligible operating costs may not exceed 50 percent.

3. Complete the following table for operating expenses (estimated).

Total Operating Expenses (Itemize)	
Total Direct Labor	\$184,441
Total Equipment and Supplies	\$5,633
Total Other Direct Costs	\$671,684
TOTAL DIRECT OPERATING EXPENSES	\$861,728.
*TOTAL INDIRECT EXPENSES (Indirect Rate: _____ %)	\$0
TOTAL DIRECT & INDIRECT EXPENSES	\$861,728.

* Attach Indirect Cost Allocation Plan Certification. N/A

Per 49 CFR 18.3, an indirect cost allocation plan is required to support the distribution of indirect costs related to the grant program, and must be approved by FTA or cognizant agency. Without a certification, indirect costs must be excluded from the reimbursement process.

*Attachment

Vehicle Capital Project Budget

The following questions are associated with vehicle capital purchases.

The Federal share of eligible capital costs may not exceed 80/20 percent for non-ADA accessible vehicles, 83/17 for ADA accessible vehicles.

If the project is selected and the agency receives approval, the transit provider will purchase the equipment using 100% of their funds. Once the equipment is received, the agency will invoice TxDOT for reimbursement of the Federal portion.

Transportation Development Credits (TDC) are not always available. Currently, only Vehicles, Purchase of Service and Communication Equipment that supports regional coordination activities are eligible for TDCs. Check with your PTC for further information.

4. Are “Vehicle Capital” expenses parts of the proposed project description?

Yes No (if no, skip to Question 12)

5. Complete Attachment B – Vehicle Inventory **OR** Attach agency/PTMS Inventory List obtained by PTC.

6. Describe the need for this equipment:

- i. How did you select the project?
- ii. Describe what service improvements would be addressed by acquiring other equipment.
- iii. If funding for this equipment is approved, how will the surrounding community benefit?
- iv. If your agency is requesting vehicle(s) replacement, explain why the vehicle(s) replacement is needed.
- v. If the request for vehicle(s) is for service expansion, how was the need for the expansion determined?

Vehicle Capital Project Budget- N/A

7. Will the proposed vehicle be ADA accessible?

- Yes No

Note1: A non-accessible vehicle requires a “waiver” with the Public Transportation Coordinator’s endorsement prior to entering into a grant agreement.

Note2: All commuter service vehicles are required by FTA to be accessible and will not be granted waivers.

Note 3: All vehicles purchased with Section 5310 funds must be accessible.

Note 4: Service or Administration vehicles may not be purchased with Section 5310 funds. “Service Vehicles” include, but not limited to: management/supervisor vehicles, shop trucks, tow trucks, equipment trucks, pickup trucks, security vehicles etc.

* If no, attach an approved copy of Form PTN-116 Request to Purchase Non-Accessible Vehicle(s).

8. Will a Non-cash share, such as donations and contributions (i.e. in-kind), be counted as local match?

- Yes No

If yes, is the in-kind match documented and eligible under the program, and is included in the net project costs in the project budget.

- Yes No

9. Describe the impact should you not receive this vehicle award.

*Attachment

Other Equipment Capital Budget- N/A

The following questions are associated with “Other Equipment”. Other equipment includes, but not limited to: preventive maintenance, purchase of service, communication and computer equipment, hardware and/or software, or any other miscellaneous equipment.

The estimated cost for “Other Equipment” is used as a benchmark in the budgeting process. The Federal share of eligible capital costs may not exceed 80 percent.

If the project is selected and the agency receives approval, the transit provider will purchase the equipment using 100% of their funds. Once the equipment is received, the agency will invoice TxDOT for reimbursement of the Federal or state portion.

Transportation Development Credits (TDC) are not always available. Currently, only Vehicles, Purchase of Service and Communication Equipment that supports regional coordination activities are eligible for TDCs. Check with your PTC for further information.

12. Are “Other Equipment” capital expenses part of the proposed project description?

Yes No (if no, skip to Part V – CIVIL RIGHTS)

13. Describe the need for this equipment:

- i. How did you select the project?
- ii. Describe what service improvements would be addressed by acquiring other equipment.
- iii. If funding for this equipment is approved, how will the surrounding community benefit?

The “Other” capital expenses outlined in this application include the Capital Cost of Contracting portion of the demand response, commuter and deviated fixed route services previously described, as well as the Purchase of Service costs related to services provided for the Fort Bend Seniors Meals on Wheels, as fully described in Attachment C – For Section 5310.

Other Equipment Capital Budget

16. Describe the type of equipment you are requesting and specifically identify the components.

As mentioned previously, expenses outlined in this section include the Capital Cost of Contracting portion of the demand response, commuter and deviated fixed route services previously described, as well as the Purchase of Service costs related to services provided for the Fort Bend Seniors Meals on Wheels and Texana, as fully described in Attachment C – For Section 5310.

17. Will a Non-cash share, such as donations and contributions (i.e. in-kind), be counted as local match?

Yes No

If yes, is the in-kind match documented and eligible under the program, and is included in the net project costs in the project budget.

Yes No

18. Describe the impact should you not receive this award.

Title VI

1. Applicants must describe any lawsuits or complaints that have been received or acted on in the last year relating to Title VI or other relevant civil rights requirements. The status of lawsuits or any other relevant civil rights complaints were resolved including corrective actions taken.

The applicant has no lawsuits or complaints received in the last year relating to Title VI or other Civil Rights requirements.

The applicant had lawsuits and/or complaints that were received in the last year relating to Title VI or other Civil Rights requirements. The applicant acted upon these as described below.

Disadvantaged Business Enterprise (DBE)

2. Successful applicants are required to submit semi-annual reports on procurement opportunities (excluding transit vehicle purchases) exceeding \$250,000 in all federal funds in a Federal fiscal year.

The applicant **will not** expend \$250,000 in all federal funds in a federal fiscal year.

The applicant **will** expend more than \$250,000 in all federal funds in a federal fiscal year.

Equal Employment Opportunity (EEO)

3. A formal EEO program is required of any applicant that both employed 50 or more transit-related employees (including temporary, full-time or part-time employees) and received in excess of \$1 million in capital or operating assistance or in excess of \$250,000 in planning assistance in the previous Federal fiscal year.

The applicant **has not** employed 50 or more transit-related employees (including temporary, full-time or part-time employees) and received in excess of \$1 million in capital or operating assistance or in excess of \$250,000 in planning assistance in the previous Federal fiscal year.

The applicant **has** employed 50 or more transit-related employees (including temporary, full-time or part-time employees) and received in excess of \$1 million in capital or operating assistance or in excess of \$250,000 in planning assistance in the previous Federal fiscal year.

4. Do you have an Equal Employment Opportunity Policy?

Yes No

Americans with Disabilities Act (ADA)

5. For paratransit projects funded, please fill out the following: N/A

Applicant states that there have been no changes in its paratransit plan as filed on _____ . The plan continues to meet all requirements for complementary paratransit service as required by Federal Regulations, Title 49, Part 37.

(OR)

Applicant's initial paratransit plan has been updated. A copy of the revised plan and a letter of explanation are attached with this application.

Note: The DOT ADA regulations require public entities operating fixed route transit to provide complementary paratransit to persons with disabilities who are unable to use the regular fixed route system. Deviated fixed route systems are defined as demand responsive systems, which do not require ADA complementary paratransit.

*Attachment

Coordination of Service

As part of the local coordinated planning process, the lead agency develops, adopts and implements a plan in consultation with regional stakeholders. This grant application must document the local plan from which each project is derived, including the name of the lead agency, the date of adoption of the plan, or other appropriate identifying information.

Coordinated Plan Lead Agency

Name of Lead Agency responsible for preparation of the Coordinated Plan: Houston- Galveston Area Council (HGAC)	
Title of Coordinated Plan Gulf Coast Region Regionally Coordinated Transportation Plan	
Agency Representative Name (Print) Kari Hackett	Title Program Manager

1. What human service agencies, employment / training programs, or other transportation providers has the agency met with to discuss transit service coordination? Explain the outcomes.

Fort Bend County continues planning discussion with the two primary human service agency transportation providers in the County: The Texana Center and Fort Bend County Senior Citizens. The Senior Citizens agency elected to renew their operating contract with the County and Texana continues to express a desire to prevent duplication of service currently in place if funding can be obtained.

2. Describe the agency's role in your local regional service planning efforts?

Fort Bend County's Public Transportation Director has continued the County's efforts to stay involved in the region's public transportation efforts. The Director was a member of the area's original steering committee for the regional coordination plan and Chairs the MPO's current committee charged with the responsibility of updating the plan and implementing projects recommended in the plan. She also serves as the Rural Transit Representative on the MPO's Technical Advisory Committee to the Transportation Policy Council.

3. How will these funds address gaps and/or barriers identified in your local regional service plan?

The regional public transportation plan identified service deficiencies and service gaps plus the need for expanded services to the transit dependent populations of the region. As indicated by our coordination efforts, Fort Bend County has targeted multiple agencies, organizations, and institutions in the pursuit of coordinating existing transportation services and implementation of new transportation services.

Funding obtained will be used to support our coordination activities and will support efforts aimed at connections between Fort Bend, Austin and Harris Counties.

PART VII – PUBLIC NOTICE AND HEARINGS

All applicants for Section 5307, 5310 and Section 5311 funding must issue a public notice in the newspaper(s) having general circulation in the vicinity of the proposed undertaking.

Note: TxDOT Public Transportation Coordinators issue a public notice and hold a public meeting in lieu of the public notice requirement for all proposed Section 5310 projects.

An Applicant seeking Federal assistance authorized under 49 U.S.C. Chapter 53 for a capital project that will substantially affect a community or a community's public transportation service is required to hold a public hearing.

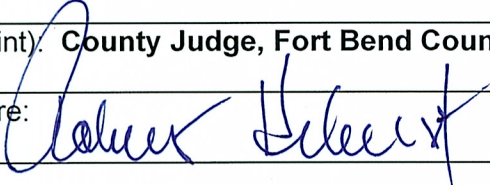
Public hearings should be held at a place and time generally convenient for persons affected by the proposed undertaking. The site must be accessible to the elderly and persons and/or with disabilities. Provisions should be made at the hearing for submission of written statements, exhibits, and oral statements. If requested to the ethnic makeup of the community, translators must be provided for non-English speaking persons at the hearing. A written summary of the oral proceedings must be prepared.

An Applicant seeking Federal assistance authorized under 49 U.S.C. Chapter 53 for a capital project that will substantially affect a community or a community's public transportation service is required to provide the following certification.

FTA may not award Federal assistance for a capital project until the Applicant provides this certification.

The Applicant certifies that it has, or will have:

- A. Provided an adequate opportunity for public review and comment on the proposed project (if applicable);
- B. After providing notice, including a concise description of the proposed project, published in a newspaper of general circulation in the geographic area to be served, held a public hearing on the project if the project affects significant economic, social, or environmental interests (if applicable);
- C. Determined that the proposed project is consistent with official plans for developing the community.

Applicant Name (print): Robert Herbert	
Title (print): County Judge, Fort Bend County	
Signature: 	Date: July 3, 2012
Date of Hearing (if required):	

End of Application Part 1

The following table the estimated cost of vehicles, including related charges. Costs are subject to change at the time of purchase.

PROJECT TABLE		
Category	Type, Description, Estimated Weight Rating, & Fuel	est. cost per unit
Van	Type 1 Raised Roof Van with Lift (9,500#) : LP, CN, D, E, G	\$50,000
	Type 7 Low-Floor Minivan with Ramp (7,000#): LP, CN, E, G	\$39,000
	* Type 9 Standard Full-Size Van (9,500#) : LP, CN, D, E, G	\$22,000
	* Type 10 Standard Minivan (7,000#) : LP, CN, E, G	\$20,000
Cutaway Bus, Trolley, & Transit Bus	Type 2 (10,500#): LP, CN, D, E, G 138" Wheel Base Cutaway w) Lift	\$58,000 - \$61,000
	Type 3a (14,050#): LP, CN, D, E, G 158" Wheel Base Cutaway w) Lift	\$62,000 - \$65,500
	Type 3b (14,050#): LP, CN, D, E, G 176" Wheel Base Cutaway w) Lift	\$65,500 - \$72,000
	Type 11 (19-21,000#): LP, CN, D, E, G 202" Wheel Base Cutaway / other Med-Duty Bus (specify)	\$88,000 - \$120,000
	Type 14 Trolley LP, CN, D, E, G, B	\$120,000 – \$250,000
	Type 15/16 (23,500#): LP, CN, D, E, G Cutaway or Bus	\$150,000 – \$300,000
Fuel & Notes	VEHICLES LP: Propane or Dual Propane & Gasoline G: Gasoline B: Battery (electric or electric hybrid) CN: CNG E: Ethanol D: Diesel (specify type) _____ (ULSD, biodiesel, regular)	

*A non-accessible vehicle requires a "waiver" with the PTC's endorsement prior to entering into a grant agreement. Typically, TxDOT requires all vehicles to be accessible to people with disabilities. Except for commuter service, applicants may purchase a non-accessible vehicle under certain circumstances.

STOP!: Only applicants applying for Section 5310 funding are required to fill out Attachment C.

Introduction

Attachment C expands on the initial application and allows for additional information, including: experience and financial capabilities, expressed need for service and/or equipment, populations served, financial capability to support funding, existing fleet inventories and coordination efforts.

The goal of the Section 5310 program is to improve mobility for elderly individuals and individuals with disabilities throughout Texas. Per FTA C 9070.1F, "Elderly Individuals and Individuals with Disabilities Program", defines the following:

Elderly Individual includes, at a minimum, all persons 60 and over) persons.

Individual With a Disability means an individual who, because of illness, injury, age, congenital malfunction, or other incapacity or temporary or permanent disability (including an individual who is a wheelchair user or has semi-ambulatory capability), cannot use effectively, without special facilities, planning, or design, public transportation service or a public transportation facility. 49 U.S.C. 5302(a)(5).

Experience and Financial Capabilities

1. Describe your experience transporting elderly individuals and individuals with disabilities?

In January of 2007, Fort Bend County's transportation coordination efforts resulted in the County taking over approximately 75% of the trips being provided by Fort Bend County Senior Citizens, Inc. The agency desired to change its focus from both transportation services and meal provision to strictly providing meals to elderly citizens. Utilizing funding from the Area Agency on Aging, fund raising efforts and Fort Bend County general revenue funds, the agency was providing approximately 6 hours of service per day. By reconfiguring the Agency's agreement with the County and collapsing the transportation services into the County's elderly and disabled program funding, the County was able to increase the service hours provided to 12 hours per day. Due to the success of the service change, the agency requested the County take over the remaining trips still being provided by the a agency. The County evaluated the costs associated with providing these additional trips and utilizing the FY07 award of elderly and disabled funding received from TXDOT completed the coordination effort in FY08. The County now provides 100% of the transportation services formerly Provided by this agency. At this time, approximately 22 service hours per day are consumed providing transportation services to 5 senior centers. Centers are located in Fresno, Stafford, Rosenberg, Kendleton, and Fulshear. Over 2,500 trips are provided each month.

2. Describe your experience in managing a TxDOT PTN grant.

The County has received funding from TxDOT for the last ten years. As previously described, Fort Bend County is a unit of local government as defined in the Texas Administrative Code. The County's governing structure includes several different departments with specific responsibilities designed to appropriately manage and account for public funds. The County's organization structure includes a County Auditor, County Treasurer, County Attorney and Purchasing Department. As a recipient of numerous federal and state grant funding programs, including numerous TxDOT PTN grants, the County has the experience and organizational structure necessary to provide stewardship for these programs.

ATTACHMENT C – FOR SECTION 5310 ONLY

3. Were previous TxDOT PTN grant funds expended in a timely manner and free from major compliance issues?

- Yes No Agency has not received an award from TxDOT

In no, explain:

4. Describe other funding your agency has received or pursued (e.g., other grants, donations, contracts, cash reserves of the agency, etc.) and why these are not available to fund the proposed project.

The majority of the local match funding for the public transportation services supported by this request are provided by Fort Bend County. As a County Department, we must meet the budget goals set by the Commissioners Court. In FY2011, the Court's efforts to maintain a strong financial standing resulted in all County departments being asked to reduce their budgets by 8%. The FY2012 budget picture is not indicating any improvement. Due to the depressed economy affecting home appraisals, tax revenue projections are down. This has resulted in our department being requested to maintain FY2011 funding levels with no additional funding being allocated.

5. Describe your organization's financial capabilities to pay the required local match of this project, as well as the ongoing operation and maintenance of the vehicle(s) proposed in this application.

Fort Bend County carefully manages its Fund Balances to remain in a strong financial position. We always plan to provide adequate reserves to demonstrate to the bond rating agencies that we are one of the stronger Counties in the state financially. Our current ratings are AA Standard and Poor's Company and Aa2 by Moody's, both very solid ratings. The County has included in the fiscal year 2012 budget adequate funds to match our grant projects.

Vehicle Capital Need

19. Is a vehicle(s) purchase part of the proposed project description?

- Yes No (If no, skip to Question 29 – OTHER CAPITAL NEED)

20. What urban and/or rural transportation services operate in your service area and do you use these services to transport your clients? *(Please identify the services, regardless of whether you feel they are appropriate or sufficient for your clients.)*

21. Mark the appropriate box below as applicable. **(Only one box is to be checked)**

- Unavailable**
There is no existing rural or mass public transportation
- Insufficient**
Available rural and urban transportation services are insufficient to meet the needs of the target population or equipment needs replacement to ensure continuance of service.
(Examples: capacity, routes, hours, paratransit eligibility and/or trip criteria, projected future need, vehicles inaccessible, etc.)
- Inappropriate**
Target population has unique or special needs, which are difficult or impossible to serve on available rural or urban transportation.

22. Describe in detail how the current public rural/urban transportation service is not meeting the needs of your clients.

Fort Bend County has a tremendous need for expansion of its transportation services. The County has not had service expansion since 2009; the 3 year gap has been a hardship for both the riders and our agency. With a total County population now estimated at 585,375 the existing demand response and commuter service are falling short of the demand for transportation services. In the past 3 years we have denied 11,728 rides. Rides have been denied based on capacity constraints and service area limitations. Both our rural and our elderly and disabled transportation services have seen steady increases in ridership since their implementation. In conjunction with our general public population growth, within the last 3 years our senior population has increased 7.3%, making our senior population 42,732. Current demand response services are unable to accommodate the number of in-county trips

that are needed by seniors and individuals with disabilities. Because of our peak hour capacity constraints and our overall budget constraint, the system is unable to incorporate passengers that need timely transportation to medical appointments, places of employment, or educational programs. Without additional funding, the unmet need will continue to grow.

Additional service within Fort Bend County is always requested as well as additional service areas, hours and days of service. Our current program Senior Transportation program began in 2007 through a contractual agreement with Fort Bend County Seniors Meals on Wheels and Much Much More. Prior to that, this agency was providing separate duplicated services for seniors. Our collaboration has prevented duplicative use of funding sources however, the needs of these agencies have grown and we need to be able to accommodate those.

Fort Bend County provides daily pick up for 96 seniors to and from 5 senior citizen locations within the county. The Fort Bend Seniors County Meals on Wheels and Much Much More program determines eligibility for the program utilizing the Houston Galveston Area Agency on Aging requirements and refers the applicants to Fort Bend County Public Transit for pick up and return home services at no charge to the seniors. The seniors enjoy enhanced daily activities of living and participate in various programs at the senior centers from bingo to social activities and a nutritional meal. Using funding provided under the New Freedom Program, in 2010 we enhanced the Senior Program by adding Ambassador Services. An Ambassador is a riding companion to assist participants/seniors from their door to the vehicle or from the vehicle to their final destination. Additionally, the Ambassadors provide physical support with balancing problems, climbing steps, handling small packages and delivering riders to an attendant at their destination. The Ambassadors act in a training capacity by assisting/training riders to travel independently as well. The Ambassador program is provided to all who request it on an as needed basis, however is highly utilized by our senior riders. Of the eleven routes utilized by our seniors, all but two have Ambassadors on board. Without receiving funding to support existing transportation services, this much needed and much welcomed program will likely be reduced to prevent a cut in transit services.

Vehicle Utilization- N/A- No vehicles will be requested

Applicants which have only a very few riders and/or limited service hours typically are not successful candidates. Reviewers will typically look for days of service, hours per week, service hours per week etc. Refer to Page 14 for vehicle information.

FTA requires all resources be maximized to their fullest potential.

23. Complete the chart below for **Requested Vehicles** Only:

- In row 1, indicate if vehicle request is to Maintain Service (MS) or Service Expansion (SE).
- In row 2, indicate type of requested vehicle, such as Van, Bus, etc. as shown on the Funding Request – Part III.
- In row 3, indicate the number of days of vehicle service (e.g., Monday – Friday = 5, Monday – Sunday = 7)
- In row 4, indicate the average number of vehicle service hours per day. Use whole hours; do not use ranges of hours or portions of hours.
- In row 5, calculate vehicle service hours per week by multiplying row 3 with row 4 (e.g. 5 days per week X 8 hours per day = 40 hours per week).
- In row 6, indicate the projected number of one-way passenger trips per day (each time a passenger boards the vehicle, a round trip would be counted as 2 passenger trips) and of this total how many are wheelchair/lift users.
- In row 7, indicate the projected average number of miles that the vehicle will travel per day.

		<i>Example</i>	1	2	3	4
1	Type of Request MS – Maintain Service or SE – Service Expansion	<i>MS or SE</i>				
2	Vehicle Type	3				
3	Days of Service	5				
4	Total Service Hours Per Day	6				
5	Total Service Hours Per Week	30				
6	Total one way passenger Trips Per Day (of total how many lift users)	25(5)				
7	Projected Mileage Per Day	250				

24. Which type of transportation service will you be providing with this vehicle award? (check all that apply)

- Demand Response
- Subscription
- Deviated Fixed Route
- Fixed Route Feeder
- Other:

25. What kind of transportation service will you be providing with this vehicle award? (check all that apply)

- Adult Day Care
- Non- emergency Medical
- Vocational Rehabilitation
- Employment
- Education
- Nutrition
- Social/Recreation
- Other (Volunteer, etc.)

26. Are meal delivery and other incidental services part of your organizations core mission?

- Yes No

If yes, can you ensure that incidental services will not interfere with transit service?

- Yes No

27. How will vehicle be used when not serving this program(s)?

28. Describe the impact should you not receive this vehicle award.

Other Capital Utilization

Funds for the Section 5310 program are available for capital expenses as defined in Section 5302(a)(1). Examples of other capital expenses include, but are not limited to:

- Preventive maintenance
- Purchase of Service
- Radios and communication equipment
- Wheelchair lifts and restraints
- Computers
- Computer hardware and software

Note: The equipment must be used to support your transportation operation in proportion to the number of vehicles you operate in your transportation program for elderly and disabled clients.

29. Is "other capital" equipment part of the proposed project description?

- Yes No (If no, skip to Question 46 – MULTIPLE FUNDING REQUESTS)

Agency Equipment Inventory (Required for ALL other equipment requests). Exclude Preventive Maintenance and Purchase of Service.

30. Complete table for the requested other equipment, expand this table if necessary: **(from page 16)**

1. Indicate equipment type to be replaced
2. Indicate the quantity of existing equipment units, by like kind.
3. Indicate the age of the equipment.
4. Indicate the requested number of units of additional equipment.
5. Indicate the total number of vehicles in your transportation fleet.

Equipment Type to be replaced	Quantity/Purchase Date of Equipment		Quantity of Requested Equipment	Current Fleet Size
Example: Computer	3	5-18-2005	6	10
	2	1-1-2001		
	4	6-15-2004		
Example: Radios	1	8-14-2007	3	15
	1	7-21-2002		

Other Capital Utilization

31. Describe the equipment you are requesting and specifically identify the components.

N/A- See Purchase of Service Section

32. Discuss how the requested equipment will be used to support the transportation program. Include any expected improvements in service delivery or coordination, any reduction in the cost of providing service and the current method of collecting and tracking information.

N/A- See Purchase of Service Section

The following questions are specific to the requested capital expenses. Indicate N/A on those capital expenses that are non applicable.

Preventive Maintenance (PM) **N/A**

The National Transit Database defines Preventive Maintenance as: All the activities, supplies, materials, labor, services, and associated costs required to preserve or extend the functionality and serviceability of the asset in a cost effective manner, up to and including the current state of the art for maintaining such asset.

33. Will PM funds be used to maintain/repair non-federal or non-FTA funded vehicle(s), equipment or facilities?

Yes No

Note: Section 5310 funds are not to be used to maintain/repair non-federally funded equipment or facilities.

34. Complete the table for the Preventive Maintenance funding request only. (from page 16)

Funding Program	Fleet Size	Average Annual PM Expenses (per vehicle)	Total Annual PM Expenses	Requested PM Funds (from page 16)
Example (Section 5311)	50	\$3,000	\$150,000	0.00
Example (Section 5310)	5	\$3,000	\$15,000	\$50,000
Example (Local)	2	\$3,000	\$6,000	0.00
Total	57	\$9,000	\$171,000	\$50,000
Section 5307 – Urbanized				
Section 5310 – E&D				
Section 5311 – Nonurbanized				
Other federal programs				
Current non-federal (i.e. locally funded vehicles)				
Total				

35. Are total annual Section 5310 PM expenses consistent with the Section 5310 PM request?

Yes No

If no, are Section 5310 PM funds used to maintain other federally funded vehicles/equipment within the agency? (e.g. Section 5307, Section 5311 etc.)

Yes No

Note 1: Section 5310 funds PM funding requests should 1) support the PM needs in relation to the number of vehicles purchased with Section 5310 funds and/or 2) in proportion to the number of elderly and disabled population served.

36. Will Section 5310 PM funds be used to maintain/repair Section 5307 or Section 5311 facilities?

Yes No

Note: Section 5310 PM funding should only be used to support those facilities purchased with Section 5310 funding.

37. Describe the impact should you not receive this PM award.

Purchase of Service (POS) *N/A*

Acquisition of Transportation Services Under a Contract (i.e. Purchase of Service), is defined as: an organization agrees to compensate another entity to provide transit services needed by the organization.

38. Provide a brief description of the goals and objectives of the intended service.

Fort Bend County does not operate any transportation services directly. All services are contracted to the private sector. The private sector contractor operators vehicles that are owned by Fort Bend County and vehicles that are owned by the Contractor. The 5310 application request purchase of service funding to support the contractual service hours necessary to support existing and proposed expansion of elderly and disabled services.

The primary goal of Fort Bend County’s Section 5310 request is to maintain and expand services being provided to our elderly and disabled population. Fort Bend County currently provides service to the Fort Bend Seniors Meals on Wheels Program utilizing 5310 and toll credit funding. Prior to this collaboration both agencies were providing separate duplicated services for seniors.

Our goal for this collaborative effort was to eliminate duplicative services and be more effective and efficient in the transportation of our seniors. Services are provided to five (5) congregate meal sites using 9 routes. Periodically, services are provided to area grocery stores and/or to special events. Three of the five sites are located in rural, low income areas and two in urban low income areas. In FY11 32,021 trips were provided into these centers. This Section 5310 application includes requests to continue this service.

Fort Bend County is currently in the process of negotiating two additional coordination programs; Katy Area Ride (KAR) and Colorado Valley Transit Coordination. The objectives of these two programs are to increase access to transportation service and to fill gaps within the current transportation system. Reference the Coordination Section of this application for more detailed information on these programs.

This Section 5310 application includes request that would allow a vehicle to be placed in the K.A.R.S. service area 13 hours per day, 5 days per week (excluding holidays). For the Colorado Valley Transit Coordination project, the application includes Purchase of Service funding that would allow each commuter bus going into the Texas Medical Center to initiate from the City of Kendleton as opposed to the City of Rosenberg. Five commuter buses do two round trips in the morning and evening peak hours. The request allows funding for four additional service hours per day per bus.

[Empty rectangular box]

39. Provide the total number of passengers that will be served by the proposed POS agreement. Estimates are acceptable.

Number of elderly	<u>26%</u>
Number of persons w/disabilities	<u>43%</u>
Number of elderly w/disabilities	<u> </u> %
General Public Transportation	<u>31%</u>
Total must be 100	<u>100%</u>

Note: Service in your transportation program must be for elderly and disabled clients.

40. Describe the impact should you not receive this POS award.

In the event that Fort Bend County does not receive Section 5310 funds, nor TDC's, the County would have to cut services currently offered to the elderly and disabled members of our community and would have to again postpone increased access for people with disabilities. Receipt of Section 5310 funding and TDC's is crucial to the continued coordination of transportation service with Fort Bend Seniors Meals on Wheels and to expansion of services for people with disabilities.

ATTACHMENT C – FOR SECTION 5310 ONLY

Other Equipment including, but not limited to: Radios, ADP, Computer Hardware and Software

N/A

41. Will radios or other vehicle related equipment be placed on non-federal or non-FTA funding vehicle(s)?

Yes No N/A

Note: Federal funds should not be used to maintain/repair/support non-federal or non-FTA funded equipment.

42. Will computers or other office related equipment, including hardware and software be used to support agency functions other than transit?

Yes No N/A

Note: Due to the functionality of electronic equipment, Section 5310 funds for computers and computer related equipment may be used to support other agency functions however; the majority of use should be for transportation purposes.

43. Describe the impact should you not receive this equipment award.

47. How did you determine the need for this vehicle/equipment/service?

48. What counties are to be served by the proposed project?

49. Have/will you attend the participating districts/regional planning process?

Yes No

ATTACHMENT C – FOR SECTION 5310 ONLY

Demographics

Per FTA C 9070.1F, "Elderly Individuals and Individuals with Disabilities Program", demographic information targets a specific population that is to be served by addressing gaps in service that would not otherwise be available.

An applicant who cannot provide demographic information is not eligible for Section 5310 funding. Per FTA C 9070.1F, the Federal Transit Administration defines the following:

Elderly Individual includes, at a minimum, all persons 60 and over) persons.

Individual With a Disability means an individual who, because of illness, injury, age, congenital malfunction, or other incapacity or temporary or permanent disability (including an individual who is a wheelchair user or has semi-ambulatory capability), cannot use effectively, without special facilities, planning, or design, public transportation service or a public transportation facility. 49 U.S.C. 5302(a)(5).

50. Provide your current demographic information. Exact counts are preferred, but estimates are acceptable.

Note 1: A passenger is counted only once.

Note 2: National origin information is not evaluated; it is collected and reported to the FTA.

Per FTA Circular, provide the total number of passengers currently served by your agency's transportation program	Per FTA Circular, provide the percent of national origins currently served by your program. (Total 100%)
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Public Transportation Division Application Part I

Number of elderly	<u>26%</u>	American Indian & Alaska Native	<u>0.4%</u>
Number of persons w/disabilities	<u>43%</u>	Asian	<u>17%</u>
Number of elderly w/disabilities	____%	Black or African American	<u>21.5%</u>
General Public Transportation	<u>31%</u>	Hispanic or Latino	<u>23.7%</u>
		Native Hawaiian & Other	<u>0%</u>
Total must be 100	<u>100%</u>	All Other	<u>37.40%</u>
		Total must be 100%	<u>100%</u>

ATTACHMENT C – FOR SECTION 5310 ONLY

Coordination

Per FTA C 9070.1F Sec V, the projects selected for funding under the Section 5310 program must be “derived from a locally developed, coordinated public transit-human services transportation plan”. In order to be awarded Section 5310 grant assistance, successful applications must be based on transportation needs identified in their respective Regionally Coordinated Transportation Plan.

Coordination of services includes, but not limited to:

- Shared use of vehicles
- Dispatching or scheduling
- Maintenance
- Insurance
- Back-up transportation
- Active participation in local transportation planning processes

51. Describe plan for coordinating use of **requested** vehicle(s), equipment or services.

Narrative must include:

- Name of the participating agency(s)
- Agency description, and usage of vehicle(s)/equipment/services
- Days and hours of use (if applicable)
- Numbers of passengers using service (if applicable)

Fort Bend County is currently in the process of negotiating two additional coordination programs; Katy Area Rides (KARS) and Colorado Valley Transit Coordination.

Katy Area Rides (K.A.R.S.), is a non-profit entity, developed to help facilitate arranging trips for the elderly, namely veterans and persons with disabilities. The need for K.A.R. was introduced due to the unique boundaries and City limits within Katy. The Katy sub-area has specific needs regarding regional transit coordination, connectivity, and the enhancement of transit service in Katy. It is recognized that coordination among existing transit service providers in the Katy sub-area is an important near-term need, as the Katy sub-area is

currently served by four transit providers: Fort Bend County Transit, Harris County RIDES, Colorado Valley Transit District and METRO. Since the Katy sub-area is divided by county and city limit lines, patrons in the Katy sub-area often times face difficulties determining which transit provider serves their area. Houston Metro provides no service Metro Lift service within Katy's city limits. Park and Ride services are offered just inside the Harris County line. Colorado Valley Transit only provides trips within the Waller County portion of Katy. Fort Bend County only provides trips within the Fort Bend County portion of Katy. Both Fort Bend County and Colorado Valley Transit have limited service within the area due to budget constraints. The Harris County Rides voucher program is capable of providing cross boundary service via its use of taxi-cab vouchers. K.A.R.S. was created to provide a one-stop ride scheduling service. Potential passengers do not have to wade through the confusion of service area and funding limits. K.A.R.S. staff takes the calls and refer the passenger's to the service provider that can accommodate their trip. The service is available to any Katy sub-area resident of Harris County, Fort Bend County, Waller County, and The City of Katy, who needs a specialized ride within the Katy sub-area and beyond. K.A.R.S. is nearing completion of an agreement with the Harris County Rides program which will provide seamless service across all three county lines. K.A.R.S. is now ready to develop the coordination piece with Fort Bend County. As there is no additional capacity in either our general public or rural transportation programs to add capacity in this area, this application includes purchase of service funding which will allow us to deploy a vehicle for this purpose.

Colorado Valley Transit Coordination represents a coordinated plan to identify and develop transportation services to address transportation needs for disabled and senior riders in Wharton County and Austin County. Currently Colorado Valley Transit does not have any routes which go into the Texas Medical Center or Veteran Hospital in Houston. Fort Bend County has a commuter route to the Texas Medical Center which includes stops at several hospitals, including the VA Hospital. The proposed coordination would allow Fort Bend County to extend its Texas Medical Center Service to a connecting point closer to the Colorado Valley Transit Service area. Colorado Valley Transit would develop connecting service from its County's via a transfer point at a Park & Ride facility in the City of Kendleton, in Fort Bend County. The Kendleton City Council has authorized us to utilize their Park and Ride Facility as a transfer point for this collaboration. Fort Bend County's Texas Medical Center service would extend its origination point from Rosenberg to Kendleton. Riders from Wharton County and Austin County would be brought into Kendleton by Colorado Valley Transit for transfer to Fort Bend County's service. The program proposed is efficient and fills transportation gaps by expanding access from two rural counties to vital lifeline services for only the cost of the "incremental" transit connections to existing services.

52. If unable to coordinate, explain why. Discuss any attempts the agency has made to coordinate.

Local Support

Applicants should provide evidence that the project has established connections with businesses and people who are familiar with the mission, share values, and are interested in the success of the project.

Attach evidence of local support. Evidence includes, but not limited to:

- Endorsement letters from other organizations or individuals
- Fares or contributions received from riders
- Revenues from contracts with social service agencies, student fees, and taxes levied by local cities and counties
- Resolutions by local governing bodies

53. Explain any efforts to obtain additional local funds.

The City of Sugarland contributes \$70,000 annually to support Public Transportation services in Fort Bend County. In addition to this contribution, the City of Sugarland is expending additional funds to assist with marketing efforts by placing ads and other promotional articles in the City's newsletter and printing brochures and system information for distribution. The City of Rosenberg contributed \$4,000 for marketing promotional items and ran public service ads on the local cable channel. Fort Bend County Public Transportation continues to seek match partners to support continuation and growth in services to our community. Fort Bend Transit presented a partnership proposal to several TMC institutions. Methodist, Memorial Herman, Baylor College of Medicine, St. Lukes, UT Health and two Blood Centers were in attendance. Fort Bend discussed the annual projected cost per year to continue the Texas Medical Center service and explained that partnering with Fort Bend Transit would allow several

54. Are minority individuals, low-income families, and persons with disabilities informed about the availability of transit service in your community?

- Yes No

55. Is the community provided an opportunity to comment on the service including, proposed service changes or changes to fares?

- Yes No

Applicant Responsibilities

Urban and rural providers have the skill and technical resources necessary to carry out the terms of a TxDOT PTN grant. Non-profits and other entities whose primary function is not transit; should be aware of their responsibilities prior to entering into a contract with TxDOT. Applicant responsibilities include, but not limited to the following:

Monitoring – Subrecipients can expect frequent site visits by TxDOT and federal officials to ensure compliance with state and federal regulations.

Reporting – Subrecipients are required to submit frequent electronic reports to TxDOT.

*Attachment

Vehicles and Related Equipment – Subrecipients must use vehicles and/or related equipment as described in its original application.

Insurance – Subrecipients acquiring vehicles must maintain full insurance coverage.

Ownership – TxDOT holds the original title in the name of the subrecipient.

Disposal of Vehicles and Equipment – Subrecipients must seek TxDOT approval prior to disposition of TxDOT funded vehicles and equipment. Once authorized; subrecipients must relinquish title to the equipment/property through sale, auction, or transfer to a third party.

Preventive Maintenance – Subrecipients are required to have a Preventive Maintenance Program.

Procurement – Subrecipients are required to have a procurement policy that promotes free and open competition.

Safety – Subrecipients awarded vehicles will be required to comply with Federal Motor Carrier Safety Administration requirements for drug and alcohol if it owns a vehicle that requires a commercial driver's license to operate.

Driver Licensing – Subrecipient drivers in the state of Texas (volunteers or paid employees) must have a valid Texas driver's license.

Accident/Incident Reporting – Subrecipients must report injuries requiring hospitalization that results from, or is otherwise related to, vehicle operation and are to be reported immediately to TxDOT.

Civil Rights – Subrecipients should exercise "Equal Access" to transportation services, these include: Title VI (of the Civil Rights Act of 1964), Equal Employment Opportunity, Disadvantaged Business Enterprise and Americans with Disabilities Act.

Subcontractor Requirements – Subrecipients are ultimately responsible for ensuring a subcontractor fulfills all the obligations of its contract.

Financial Management – Subrecipients are required to have adequate accounting and financial record keeping standards.

Record Keeping – Subrecipient records must be maintained in an auditable manner.

Audits – Subrecipients receiving in excess of \$500,000 of federal funding are subject to federal audit requirements.

56. Is your organization aware of your responsibilities as identified above?

Yes No

End of Attachment C

Attachments

Third Party Contract (First Transit)

**TRANSPORTATION SERVICES AGREEMENT BETWEEN
FORT BEND COUNTY AND FIRST TRANSIT, INC.**

THIS AGREEMENT is made and entered into as of the November 15, 2011 by and between Fort Bend County ("County") with principal offices at 4520 Reading Road, Suite A, Rosenberg, Texas 77471 and First Transit, Inc. ("Contractor") with its national headquarters at 600 Vine Street, Suite 1400, Cincinnati, Ohio 45202-5755 and local business offices located at 43 Champions Run, San Antonio, Texas 78258.

WITNESSETH

WHEREAS, County selected Contractor to provide the transportation services described herein; and

WHEREAS, Contractor desires to provide such transportation services,

NOW, THEREFORE, in consideration of the covenants hereinafter contained, the parties agree as follows:

SECTION 1: TERM

- 1.1 The term of this Agreement shall commence on January 1, 2012 and shall continue through December 31, 2012. The Agreement will automatically renew for five (5) additional one year terms unless terminated in accordance with Section 25. This Agreement may be further extended by mutual written agreement. For purposes of this Agreement, the term "Contract Year" shall mean each one-year period commencing on January 1 during the term of this Agreement.

SECTION 2: SCOPE OF SERVICES REQUIRED

- 2.1 Contractor shall, during the term of this Agreement, supply and maintain such buses (in quantity and capacity), property, and personnel as are required to fulfill County's needs for transportation services as described in County's Request for Proposals No. 11-079 (hereinafter "RFP") and Contractor's Proposal dated September 8, 2011. In the event of a conflict between these documents and the provisions of this Agreement, the Agreement will control. Otherwise, the terms of the RFP and Contractor's Proposal shall govern the parties' relationship, in the following order of precedence: the RFP then Contractor's proposal.
- 2.2 The initial transportation service plans are attached as Exhibit B. Service plans may be revised or added from time to time over the course of the Agreement as directed by the Fort Bend County Public Transportation Director.
- 2.3 County and Contractor will consult concerning the transportation requirements of County if such requirements fall below ninety percent of the RFP's 86,326 annual

estimated service hours authorized to Contractor at Agreement execution or exceed the annual estimated service hours authorized to Contractor at Agreement execution by more than ten percent. In the event of increases or decreases in the number of service hours, routes, or schedules, the number of buses and the number of spare buses may be adjusted accordingly. County may increase or decrease services to be provided by Contractor under this Agreement. However, where such increases or decreases materially impact the service levels or equipment levels required of Contractor under the assumed routes, schedules, and vehicle requirements contained in this Agreement, County and Contractor shall negotiate an equitable adjustment to cover increases or decreases in cost structure associated with such changes by the County, subject to Section 4 of this Agreement. Notwithstanding the foregoing, Contractor expressly acknowledges that the provision of services described hereunder is contingent upon receipt by County of federal, state, and local grant funds. County shall not be liable for failing to authorize services as a result of the loss of federal, state, or local grant funds by County.

- 2.4 Fort Bend County reserves the right to award additional transportation services to additional contractors or provide all or a portion of additional services itself.
- 2.5 Within 45 days of Agreement execution Contractor shall provide County a mutually agreeable Management/Support Services plan detailing Contractor's proposed marketing approach, activities, and expenses to be paid by the County that address the requirements detailed in Fort Bend County Request for Proposals No. 11-079. County and Contractor shall negotiate a final plan and amend such plan into the Agreement within 60 days of Agreement execution. All management/support service marketing, ticketing and related promotion costs are provided separately and are not included in Contractors hourly service rate(s).

SECTION 3: COMPENSATION AND BILLING

- 3.1 In consideration for services rendered hereunder, County shall pay to Contractor all sums due and owing and calculated in accordance with the rates set forth in Exhibit A, as may be adjusted from time to time as provided herein. Billing cycles shall run from the 1st of the month through the 15th of the month and from the 16th of the month through the last day of the month. The first monthly invoice must be submitted to County by Contractor by the 20th of the month and the second monthly invoice must be submitted to County by Contractor by the 5th day after the month ends. County shall review such invoices and approve them within 5 business days with such modifications as are consistent with this Agreement and forward same to the Auditor for processing. Failure by Contractor to submit correct required reports and documentation will delay processing of Contractor invoices until the correct required reports are received by County. Upon approval of an invoice, County shall authorize payment to Contractor for authorized services satisfactorily performed. Acceptance of such payment by Contractor shall

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constitute full compensation for all services performed and any necessary expenses incurred by Contractor in performance of this Agreement. County will make payment to Contractor within thirty (30) days of approval of an invoice and receipt of correct required reports.

- 3.2 Fares collected by Contractor shall be credited back to County on each invoice for the billing period in which the fares were collected.
- 3.3 County will provide all fuel to be used in the service of this Agreement at no cost to Contractor. Should fuel be used for services performed that are not eligible for tax exemption, whether in Contractor or County owned vehicles used for transportation services or requested by County, Contractor will document all time and miles performed, and the fuel gallons consumed and will compensate County for all fuel at County's current rate plus \$0.02/gallon for handling. Contractor will be responsible to pay all fuel tax for non-qualifying services. County will provide fuel to existing County fueling sites at no charge to Contractor. Should Contractor elect to provide additional fuel tanks at either County owned facilities or Contractor owned facilities, Contractor will compensate County for fuel deliveries to these additional sites at either the current contracted rate for fuel deliveries or at the rate of \$0.02/gallon for handling, whichever is less.
- 3.4 Contractor will comply with County's performance-based incentives and minimum operating goals as outlined in the attached Exhibit C.
- 3.5 Contractor shall be responsible for expenses, taxes, charges, assessments, license fees, inspection fees and other costs related to Contractor vehicles and facilities. Contractor shall also be responsible for safety inspection fees for County vehicles and all traffic and toll violations related to the transportation services.

SECTION 4: ESCALATION

- 4.1 Contractor may apply for a price increase to County following submission of documentation supporting price increase. No application for a price increase may be submitted within the first year of the Agreement. The original contract prices may not be increased more than twenty-five percent over the life of the Agreement unless the increase is necessary to comply with a federal or state statute, rule, regulation, or judicial decision enacted, adopted, or rendered after the original date of execution of this Agreement. All rates established for this service and reflected on the Price Sheets (Exhibit A) are subject to adjustment under this clause after Jan 1, 2013 with the exception of the TMC rates which are fixed through April 30, 2013.

Section 5: Emergency Events

- 5.1 County may order Contractor, in writing, to suspend, delay, or interrupt all or any part of the transportation services for the period of time that the County determines appropriate before, during, or after an emergency event.
- 5.2 Contractor shall assist County during emergency events by providing vehicles and drivers to perform evacuation services. Contractor will not be required to provide more vehicles or drivers than are currently contracted for at the time of the emergency. Contractor is encouraged to offer additional vehicles and drivers during an emergency event. Charges for services during an emergency event shall be in accordance with the fees set forth in Exhibit A. Additional charges related to supervisors, dispatchers, and driver overtime compensation, lodging, and meals may be allowed when applicable. Such additional charges will be negotiated at the time of the request for emergency services by County.

SECTION 6: PERFORMANCE STANDARDS

- 6.1 Performance standards are identified in the attached Exhibit C. Performance will be reviewed for compliance with the performance standards on a quarterly basis. Any adjustments in fees resulting from this review shall be applied to the number of billed hours in the reviewed quarter and included in the first invoice following the completion of the quarter.

SECTION 7: RECORDS AND REPORTS

- 7.1 Contractor shall provide within five (5) business days of any request, those reports and records which may be reasonably requested by County pertaining to passengers, routes, stops, mileage audits, fares, and other information having to do with daily operations. In reviewing Contractor's records, County shall protect the confidentiality of Contractor's proprietary or confidential information included in the data provided. Contractor expressly acknowledges that County is subject to the Texas Public Information Act, TEX. GOV'T CODE ANN. §§ 552.001 *et seq.*, as amended, and notwithstanding any provision in the Agreement to the contrary, County will make any information related to the Agreement, or otherwise, available to third parties in accordance with the Texas Public Information Act. Any proprietary or confidential information marked as such provided to County by Contractor shall not be disclosed to any third party, except as directed by the Texas Attorney General in response to a request for such under the Texas Public Information Act, which provides for notice to the owner of such marked information and the opportunity for the owner of such information to notify the Attorney General of the reasons why such information should not be disclosed.
- 7.2 Contractor shall maintain such records and submit such reports, as are deemed necessary by the County and as negotiated between Contractor and County from

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time to time. All reports required by County shall be submitted on forms mutually agreed upon by both parties.

- 7.3 Contractor shall immediately notify County, or its designated representative, and confirm as soon as practicable in writing, but no later than forty-eight (48) hours after the event, of the occurrence of all accidents or incidents that involve passengers, personnel or damage to property or equipment related to this Agreement. Written notification shall contain a full and complete statement of all relative facts including a copy of the police report when available.
- 7.4 If County reviews Contractor's reports, the personnel reports and information contained therein shall be limited to that information permitted to be transmitted to County by federal and state privacy laws.

SECTION 8: NATIONAL TRANSIT DATABASE REPORT

- 8.1 Contractor shall prepare and submit to County the required National Transit Database data regarding Contractor's operations for Fort Bend County under this agreement within sixty (60) calendar days after the end of County's fiscal year and not later than November 29 of each calendar year until completion of this Agreement. The National Transit Database data provided shall be in compliance with the latest FTA guidelines, including the required financial, safety, service supplied/consumed, fleet composition, and similar forms.
- 8.2 Contractor shall submit monthly, quarterly, and yearly National Transit Database report data within thirty (30) calendar days after the close of each period for County to determine data is being collected and reported correctly.

SECTION 9: COUNTY CONFIDENTIAL AND PROPRIETARY INFORMATION

- 9.1 Contractor acknowledges that it and its employees or agents may, in the course of performing their responsibilities under this Agreement, be exposed to or acquire information that is confidential to County. Any and all information of any form obtained by Contractor or its employees or agents in the performance of this Agreement shall be deemed to be confidential information of County ("Confidential Information"). Any reports or other documents or items (including software) that result from the use of the Confidential Information by Contractor shall be treated with respect to confidentiality in the same manner as the Confidential Information. Confidential Information shall be deemed not to include information that (a) is or becomes (other than by disclosure by Contractor) publicly known or is contained in a publicly available document; (b) is furnished by County to others without restrictions similar to those imposed by this Agreement; (c) is rightfully in Contractor's possession without the obligation of nondisclosure prior to the time of its disclosure under this Agreement; or (d) is independently developed by employees or agents of

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Contractor who can be shown to have had no access to the Confidential Information.

- 9.2 Contractor agrees to hold Confidential Information in strict confidence, using at least the same degree of care that Contractor uses in maintaining the confidentiality of its own confidential information, and not to copy, reproduce, sell, assign, license, market, transfer or otherwise dispose of, give, or disclose Confidential Information to third parties or use Confidential Information for any purposes whatsoever other than the provision of Services to County hereunder, and to advise each of its employees and agents of their obligations to keep Confidential Information confidential. Contractor shall use its best efforts to assist County in identifying and preventing any unauthorized use or disclosure of any Confidential Information. Without limitation of the foregoing, Contractor shall advise County immediately in the event Contractor learns or has reason to believe that any person who has had access to Confidential Information has violated or intends to violate the terms of this Agreement and Contractor will at its expense cooperate with County in seeking injunctive or other equitable relief in the name of County or Contractor against any such person. Contractor agrees that, except as directed by County, Contractor will not at any time during or after the term of this Agreement disclose, directly or indirectly, any Confidential Information to any person, and that upon termination of this Agreement or at County's request, Contractor will turn over to County all documents, papers, and other matter in Contractor's possession which embody Confidential Information.
- 9.3 Contractor acknowledges that a breach of this Section, including disclosure of any Confidential Information, or disclosure of other information that, at law or in equity, ought to remain confidential, will give rise to irreparable injury to County that is inadequately compensable in damages. Accordingly, County may seek and obtain injunctive relief against the breach or threatened breach of the foregoing undertakings, in addition to any other legal remedies that may be available. Contractor acknowledges and agrees that the covenants contained herein are necessary for the protection of the legitimate business interest of County and are reasonable in scope and content.
- 9.4 Contractor in providing all services hereunder agrees to abide by the provisions of any applicable Federal or State Data Privacy Act.

SECTION 10: INDEMNIFICATION

- 10.1 Contractor agrees to indemnify, hold harmless and defend County, its governing boards, officers, employees, agents, and property lessors from and against every claim or demand which may be made by any person, firm, or corporation, or any other entity arising from or caused by any act of neglect, default or omission of Contractor in the performance of this Agreement, except to the extent that such

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claim or demand arises from or is caused by the negligence or willful misconduct of County, its officers, agents, or employees.

SECTION 11: INSURANCE

- 11.1 Prior to commencement of the Services, Contractor shall furnish County with properly executed certificates of insurance which shall evidence all insurance required and provide that such insurance shall not be canceled, except on 30 days' prior written notice to County. Contractor shall provide certified copies of insurance endorsements and/or policies if requested by County. Contractor shall maintain such insurance coverage from the time Services commence until Services are completed and provide replacement certificates, policies and/or endorsements for any such insurance expiring prior to completion of Services. Contractor shall obtain such insurance written on an Occurrence form from such companies having Bests rating of A/VII or better, licensed or approved to transact business in the State of Texas, and shall obtain such insurance of the following types and minimum limits:
- 11.1.1 Workers' Compensation insurance in accordance with the laws of the State of Texas. Substitutes to genuine Workers' Compensation Insurance will not be allowed. Employers' Liability insurance with limits of not less than \$1,000,000 per injury by accident, \$1,000,000 per injury by disease, and \$1,000,000 per bodily injury by disease.
- 11.1.2 Commercial general liability insurance with a limit of not less than \$1,000,000 each occurrence and \$2,000,000 in the annual aggregate. Policy shall cover liability for bodily injury, personal injury, and property damage and products/completed operations arising out of the business operations of the policyholder.
- 11.1.3 Business Automobile Liability insurance with a combined Bodily Injury/Property Damage limit of not less than \$1,000,000 each accident. The policy shall cover liability arising from the operation of licensed vehicles by policyholder.
- 11.2 County and the members of Commissioners Court shall be named as additional insured to all required coverage except for Workers' Compensation. All Liability policies including Workers' Compensation written on behalf of Contractor shall contain a waiver of subrogation in favor of County and members of Commissioners Court to the extent that covered claims or damages are related to Contractor operations under this Agreement.
- 11.3 If required coverage is written on a claims-made basis, Contractor warrants that any retroactive date applicable to coverage under the policy precedes the effective date of the contract; and that continuous coverage will be maintained or

an extended discovery period will be exercised for a period of 2 years beginning from the time that work under the Agreement is completed.

SECTION 12: DISPUTE RESOLUTION

- 12.1 In the event of a dispute related to the breach of this Agreement that cannot be settled through negotiation, County and Contractor agree to submit the dispute to mediation.
- 12.2 In the event County or Contractor desire to mediate any dispute, that party shall notify the other party in writing of the dispute desired to be mediated. If the parties are unable to resolve their differences within 10 days of the receipt of such notice, such dispute shall be submitted for mediation.
- 12.3 All expenses associated with mediation shall be shared 50 percent (50%) by each party.
- 12.4 The requirement to seek mediation shall be a condition required before filing an action at law or in equity, unless to do so would prevent either party from seeking relief in a court of law or in equity under any applicable statutes of limitation.

SECTION 13: PERFORMANCE BOND

- 13.1 Contractor shall furnish within 15 days of execution of this Agreement, at its own expense, a performance bond in the amount of five hundred thousand and no/100 dollars (\$500,000), payable to, in favor of, and for the protection of County. The performance bond will be in a form acceptable to County as a guarantee of good faith on behalf of Contractor that the terms of the Agreement will be complied with in every detail.

SECTION 14: FORCE MAJEURE

- 14.1 In the event Contractor is unable to provide the transportation services as specified in this Agreement because of any act of God, civil disturbance, fire, riot, war, terrorism, picketing, strike, labor dispute, labor shortages, governmental action or any other condition or cause beyond Contractor's control, County shall excuse Contractor from performance under this Agreement.
- 14.2 Contractor shall notify County as Contractor has, or should have, knowledge that an event has occurred which will delay delivery of services. Within two (2) days, Contractor shall confirm such notice in writing furnishing as much detail as is available.

SECTION 15: RESERVATIONS/SCHEDULING/DISPATCH

- 15.1 For fixed route services, County shall be responsible for determining routes and schedules upon consultation with the Contractor. Dispatching shall be performed by Contractor.
- 15.2 For demand response services, County shall be responsible for taking reservations and producing daily schedules. Dispatching shall be performed by Contractor.
- 15.3 County will ensure that Contractor shall be named as an authorized user under its routing software. Contractor use of County licensed software is subject to the terms and conditions of the applicable software licensing agreement between the County and the software provider. **CONTRACTOR SPECIFICALLY AGREES TO SAVE HARMLESS COUNTY FROM AND AGAINST ALL CLAIMS, LIABILITY, AND EXPENSES, INCLUDING REASONABLE ATTORNEY'S FEES, RESULTING FROM THE VIOLATION OF THE TERMS AND CONDITIONS OF ANY APPLICABLE SOFTWARE LICENSING AGREEMENT BY CONTRACTOR, ITS AGENTS, EMPLOYEES, OFFICERS, OR VOLUNTEERS.**
- 15.4 County reserves the right to have scheduling, dispatch, or reservations provided by Contractor at rates identified in the attached Exhibit A.

SECTION 16: SAFETY PROGRAM

- 16.1 Contractor shall be responsible for implementing, maintaining, and reviewing annually a comprehensive transportation safety program. Safety program shall at a minimum include an employee training and incentive program designed to enhance overall safety and security for employees, passengers, and equipment in accordance with County Request for Proposals No. 11-079, County Operation Standards, and County Passenger Guidelines.

SECTION 17: MANAGEMENT PERSONNEL

- 17.1 Contractor shall employ management personnel who shall be responsible for the efficient operation of the transportation services furnished hereunder and who shall be Contractor's liaison to County. Contractor will designate a crisis management contact person for emergency contact with County. Contractor shall inform County of the name(s), qualifications, contact telephone number(s), and address(es) of such management personnel prior to execution of this Agreement. Prior to substituting other personnel for any of the individuals so identified, Contractor shall notify County and submit justification in sufficient detail to permit evaluation of the impact on the services. No such substitutions shall be made by Contractor without first securing County approval.

- 17.2 County shall employ management personnel who shall be responsible for coordination of the transportation requirements of County to be furnished under this Agreement and who shall be County's liaison to Contractor. County will designate a crisis management contact person for emergency contact with Contractor. County shall inform Contractor of the name(s), contact telephone number(s) and address(es) of such management personnel.

SECTION 18: OPERATIONS PERSONNEL/DRIVERS

- 18.1 Contractor shall employ a sufficient number of qualified drivers, maintenance, and support personnel to assure County of continuous, reliable, safe, and on-time service. Drivers shall satisfy minimum requirements as identified in County's Request for Proposals No. 11-079.
- 18.2 Contractor shall not permit its drivers to smoke on the bus, to drink any intoxicating beverage, or to be under the influence of drugs or alcohol while operating any bus.
- 18.3 Contractor shall be responsible for hiring and discharging personnel employed by Contractor to perform its obligations hereunder; provided, however, that County shall have the right to request Contractor to remove from service to the County any employee who, in County's sole discretion, is deemed unsuitable for the performance of transportation services for County.
- 18.4 Contractor shall provide qualified driver/trainers and qualified drivers, trained and licensed in accordance with applicable laws and the rules and regulations of County. Contractor will, to the extent such requirements do not conflict with state or federal laws, implement such requirements identified in the RFP into its hiring and training programs for drivers servicing County's operations. Contractor agrees that each driver shall:
- 18.4.1 Possess a valid license or permit issued by this State authorizing such person to operate a vehicle of the type being operated.
- 18.4.2 Be certified by a duly licensed medical practitioner as medically qualified and free of medical or physical conditions, which, absent reasonable accommodation, would limit safe operation of a bus. The physical examination shall be conducted prior to employment and periodically thereafter as permitted by law.
- 18.4.3 Possess a satisfactory driving record and criminal history record, after review of such records prior to employment and periodically thereafter to the extent permitted or available by law.
- 18.4.4 Prior to employment and from time-to-time thereafter, to the extent permitted by law, undergo such tests as may reveal, within a reasonable degree of medical or scientific certainty, the presence or absence of drugs or

controlled substances in the body and such tests as may clinically reveal alcoholism or alcohol abuse. Negative findings for such tests shall be a condition of employment.

18.4.5 Meet any other criteria required by law or by County's policies, rules or regulations.

SECTION 19: TRAINING REQUIREMENTS

19.1 Contractor shall provide thorough instruction to drivers in compliance with state and federal safety and operations guidelines and regulations. Training will meet all requirements specified in the RFP. County shall have the right to review course content.

19.2 County staff may attend driver training and/or safety meetings to familiarize drivers with staff members, or to provide information regarding safety, operations, and service expectations.

19.3 County may not distribute materials to drivers without Contractor's prior approval.

SECTION 20: VEHICLES AND EQUIPMENT

20.1 Contractor shall provide a minimum of ten (10) used buses as fleet reserves at contract start, five of which are to be replaced by five (5) new vehicles as they become available. Contractor shall at all times maintain a minimum spare ratio of twenty percent of the average daily required revenue fleet.

20.2 County and Contractor agree to have an independent third party perform a detailed vehicle condition inspection prior to the initiation of transportation services by Contractor at Contractor's expense for the purposes of establishing the current condition and general state of repair for the existing County fleet. The independent fleet inspection will document the current physical condition of the existing County vehicles as well as the condition of certain mechanical components as detailed in the attached Exhibit D.

20.2.1 A written report shall be produced that shall include at a minimum the following items for each vehicle:

20.2.1.1 Discrepancies in mechanical integrity and visual appearance and signs of lack of proper maintenance including estimated labor hours and parts costs to return vehicles to a state of good repair, less normal wear and tear.

20.2.1.2 Photographs of each vehicle inspected and of all significant discrepancies including pictures of the interior and exterior

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surfaces of each vehicle and pictures of significant body damage and physical or mechanical defects.

20.2.1.3 Discrepancies in maintenance practices performed as compared to manufacturers' or County recommended practices including any issues related to governmental compliance.

20.2.1.4 An outline of recommended steps to be taken to bring each vehicle's maintenance condition up to the expected condition for the vehicle's age and use.

20.2.1.5 Repair estimates per vehicle for recommended actions.

20.2.2 Upon completion of the third party inspection, County and Contractor will review each item to determine the appropriate action required to complete the transition process. County may, at County's expense, elect to have necessary repairs performed by Contractor, County, or other third party contractors. County and Contractor agree that non-safety items such as minor body scuffs, minor body damage, and repairs recommended for aged or reserve vehicles may be left unrepaired, at the sole discretion of County, but noted in the vehicle file at the time of transition. County will not later require such deferred repair(s) to be corrected at Contractor's expense.

20.2.3 After the vehicle turnover process is complete, for vehicles over three (3) years old or with more than 150,000 miles of service, County will be responsible for the cost of repairing any major mechanical failure of the internal workings of the engine, transmission, or rear-end for the first ninety (90) days after commencement of this agreement unless the failure is the result of improper maintenance or abuse by Contractor.

20.2.4 After the vehicle turnover process is complete, for vehicles less than three (3) years old or with less than 150,000, Contractor will assume financial responsibility for all vehicle maintenance and repairs at the time the vehicle is transferred to Contractor.

20.3 All buses supplied by Contractor for performance of this Agreement shall meet or exceed the standards established by the applicable laws and regulations governing such vehicles, including but not limited to FTA, FMVSS, US DOT, TxDOT, and the Fort Bend County Operations Standards. Contractor shall maintain the buses used to provide transportation services under this Agreement in good operating condition and in accordance with law, accepted industry safety and maintenance standards, and the Fort Bend County Operations Standards. Contractor will follow the vehicle preventative maintenance schedule detailed in the Fort Bend County Operations Standards. Any OEM preventative maintenance standard not addressed in the Fort

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Bend County Operations Standards shall be performed as scheduled by the OEM standard for the vehicle. Contractor shall complete all vehicle repairs in a professional and workmanlike manner.

- 20.4 County will consult with Contractor from time to time regarding updates, changes, or additions to the Fort Bend County Operations Standards. However, for County-owned vehicles, County will be the final determining authority regarding any modification of the vehicle maintenance standards and preventative maintenance schedules.
- 20.5 County shall have the authority to immediately remove a vehicle from service if a vehicle has not received its scheduled preventative maintenance and/or repairs necessary to meet accepted industry safety and maintenance standards.
- 20.6 All accident and body damage shall be repaired timely. Any accident or body damage to a County-owned vehicle estimated to exceed five thousand dollars and no/100 (\$5,000) will require inspection and approval by County before repairs are started. In the case of County-owned vehicles that have been severely damaged, Contractor will consult with County before determining whether to "total" the vehicle or have it repaired. County understands that this determination must be made within liability insurance provisions and industry standards. Fees for replacement vehicles shall not exceed the County-owned vehicle rate set forth in the attached Exhibit C.
- 20.7 If County or any government agency shall at some time in the future specify or request that Contractor retrofit its own or County owned vehicles providing transportation services under this Agreement with special equipment, the parties shall negotiate in good faith, to mutual agreement, on alternative pricing and availability of vehicles to service County under this Agreement, subject to the requirements of Section 4 of this Agreement. In the event that County or any governmental agency imposes additional equipment requirements, other than those set forth specifically in this Agreement, on Contractor's vehicles during the term of this Agreement Contractor and County shall negotiate in good faith concerning price or repayment of expenses applicable to such equipment installation.
- 20.8 Contractor agrees that all vehicles shall be equipped with approved two-way radio communication at Contractor's expense. Communication devices will be maintained in working order.
- 20.9 Contractor agrees to provide County with the entire portion (up to 20%) of the local share money in order for County to secure necessary grants to purchase new vehicles or equipment for use under this Agreement if requested by County. If County terminates Agreement, County agrees to return an amount equal to twenty percent of the remaining depreciated value of the vehicles or equipment at the time

of termination. The appropriate depreciation rate shall be mutually agreed upon at the time of vehicle or equipment purchase.

- 20.10 County may utilize County-owned vehicles for other purposes when not utilized for the transportation services described herein. For service that is not related to the Agreement the County will be responsible for damages and liability that result from County's use of the vehicles.
- 20.11 Title to County-furnished vehicles and equipment shall remain with County. Contractor shall use County-furnished vehicles and equipment only in connection with this Agreement. Vehicle and equipment inventories shall be maintained by the parties throughout the course of the contract. Said inventories shall be reconciled annually.

SECTION 21: FACILITIES

- 21.1 County shall allow Contractor personnel access to County facilities and fueling facilities for purposes of providing transportation services hereunder. Contractor may use such County facilities for the provision of transportation services described hereunder and for no other purpose, unless otherwise agreed upon in writing between County and Contractor.
- 21.2 County will provide any Contractor personnel granted access to County facilities with an access card and entry key. Contractor assumes responsibility for any access cards or entry keys issued to its personnel. Lost or damaged access cards and entry keys must be replaced at Contractor's expense.
- 21.3 All costs for utility services at County facilities provided for the Contractor's use, together with any penalties, surcharges or the like pertaining thereto and any maintenance charges for all utilities shall be paid by Contractor. Contractor is responsible for any maintenance, pest control, and cleaning services expenses.
- 21.4 Contractor assumes liability for all actions of its personnel while on County premises. Contractor shall not permit any hazardous, unsafe, unhealthy or environmentally unsound conditions or activities over which it has control at a County facility. In the event Contractor becomes aware of any such condition or activity, it shall promptly notify County and immediately take whatever steps are necessary to eliminate, terminate, abate, or rectify the condition. Contractor will be responsible for the cost of damage or loss resulting directly from negligent operation of fuel pumps by Contractor including the cost of cleaning up fuel spills, repair to damaged fuel pumps, the replacement of lost fuel system key tags, and the cost of any fuel dispensed by keys issued to Contractor.
- 21.5 County may discontinue access to County facilities to any or all Contractor personnel at any time with reasonable prior notice. Notwithstanding this clause,

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it is understood that access to County facilities provided for Contractor's use including offices, parking, and fueling facilities are critical to Contractor's ability to perform the services required under this Agreement.

- 21.6 Contractor shall, at its sole cost and expense, maintain any County facilities used by Contractor, in good and clean condition and repair throughout the term of this Agreement. Contractor shall not be responsible for cost of repairs or replacement of structural elements, roof, foundation and HVAC system. Contractor shall, at its sole cost and expense, repair any damage to County facilities caused by Contractor throughout the term of this Agreement. If Contractor shall fail to repair such damage within thirty (30) days after written demand from County, then County shall have the right to do so at Contractor's expense.
- 21.7 Contractor covenants and agrees that County facilities shall be used and maintained in conformity with all applicable laws, codes, administrative regulations, and such covenants and restrictions as are imposed upon County facilities including without limitation, all health, safety, sanitary and other codes. Contractor shall ensure that its employees are aware of all health, safety, sanitary, and other requirements and regulations applicable to the services under this Agreement.
- 21.8 Contractor hereby acknowledges and agrees that the access granted hereunder does not confer upon Contractor any right, title, or interest in County facilities, as Contractors or otherwise, and Contractor hereby expressly disclaims any such right, title, or interest in any County facilities.
- 21.9 Prior to the expiration of this Agreement, Contractor shall remove all additions or alterations to County facilities made by Contractor and shall, at Contractor's sole cost and expense, make any repairs to County facilities caused by Contractor during the removal of the alteration and additions. At the expiration of this Agreement, alterations or additions that have not been removed by Contractor shall become the property of County and title to same shall be deemed to be conveyed to County without further action of the parties.
- 21.10 County and Contractor have negotiated a facility arrangement in which County is currently providing Contractor use of parking and office space, and Contractor is providing the maintenance facility. Upon presentation of reasonable alternatives and with sufficient advance notice County and Contractor shall both have the right to renegotiate the current facility arrangement should suitable alternatives be identified. Any change in the current facility arrangement will be negotiated in good faith and to mutual agreement by both parties.
- 21.11 County and Contractor have agreed that Contractor will pay to County the sum of \$15,000 for facility improvements being made to the office space provided to

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Contractor. County will invoice this sum to contractor as Facility Improvements. Contractor shall pay such invoice within thirty (30) days of receipt.

- 21.12 County and Contractor agree that any County facilities provided for Contractor use shall be provided "as is" at the time of Contractor use. County and Contractor will document the current physical condition of the County facility at the time of initial Contractor use and note such condition in the file. Contractor shall not be responsible for repairing any condition existing and documented at the time of initial Contractor use or, if undocumented, may be shown to have resulted from pre-existing conditions not associated with Contractor's use.

SECTION 22: ASSIGNMENT

- 22.1 This Agreement shall not be assigned by the parties hereto, without the prior written consent of County. Contractor may assign this Agreement if the assignment is made to a parent, subsidiary, related or affiliated company.

SECTION 23: SUBCONTRACTING

- 23.1 Contractor shall not subcontract any portion of the services without obtaining County's prior written consent.
- 23.2 All Contractor subcontractors who perform work under this Agreement shall be given written notice to comply with all requirements of this Agreement. Contractor shall be responsible and liable for the performance and acts of each subcontractor.

SECTION 24: PUBLICITY AND ADVERTISING

- 24.1 Contractor shall not use County's name, logo, or other information in its advertisements or public relations programs without County's prior written approval. Any such information regarding County shall be factual and in no way imply that County endorses Contractor's products or services.
- 24.2 Contractor shall not display any commercial, public safety, political or other types of advertisements in or on any vehicle used in the performance of this Agreement.

SECTION 25: TERMINATION

- 25.1 If either party violates any of the covenants or duties imposed upon it by this Agreement, such violation shall entitle the other party to terminate this Agreement in accordance with the following procedure: The non-defaulting party shall give the offending party thirty (30) days' written notice of default and the opportunity to remedy the violation. If at the end of such 30-day default notice period, the party notified has not remedied the purported violation, the non-defaulting party may terminate this Agreement as follows: on the first business day following the last day

of the 30-day default notice period, the non-defaulting party shall give the defaulting party 90 days' notice of termination. If the non-defaulting party does not provide this 90-day notice of termination, the default notice shall be deemed rescinded.

SECTION 26: MUTUAL TERMINATION FOR CONVENIENCE

26.1 Either party may terminate this Agreement for convenience upon ninety (90) days written notice to the other party.

SECTION 27: CONTINUITY OF SERVICES

27.1 Contractor recognizes that the services provided under this Agreement are vital to County and must be continued without disruption and that upon contract expiration a successor may continue the services. Contractor agrees to exercise the diligent and professional efforts and cooperation necessary to effect an orderly and efficient transition to a successor.

27.2 Contractor shall allow reasonable communication with employees engaged in the transportation services. If selected employees are agreeable, Contractor will not unreasonably interfere with their release at mutually agreeable dates. Contractor shall work with successor to set mutually agreeable dates and times to attend training sessions. It is understood that such training and scheduled release dates must allow Contractor to meet service obligations through the end of the contract.

27.3 At the conclusion of the Agreement, Contractor shall work with the incumbent contractor (successor), County staff and/or a third party contractor(s) to provide an efficient and non-disruptive transition of all transportation services including but not limited to administration, personnel, subcontractors, County owned vehicles, and County owned supplies and equipment. Contractor will perform in a professional and courteous manner throughout the transition period. Contractor will cooperate with mutually agreed transition planning that does not unduly interfere with continuing operations of the transportation services and will provide the services agreed to in this Agreement through the last pull-in on the date of contract conclusion.

27.4 Prior to the last day of service Contractor will make available for inspection any County owned facilities, equipment, property or inventory. County provided equipment, facilities and vehicles will be in good repair and original operating condition absent reasonable wear and tear.

27.5 County and Contractor agree to have an independent third party perform a detailed vehicle condition inspection at County's expense at the conclusion of the Agreement for the purposes of establishing the current condition and general state of repair for the existing County fleet before the successor assumes

maintenance responsibility for the County-owned fleet. The independent fleet inspection will document the current physical condition of the existing County vehicles as well as the condition of certain mechanical components as detailed in the attached Exhibit D.

27.5.1 A written report shall be produced that shall include at a minimum the following items for each vehicle:

27.5.1.1 Discrepancies in mechanical integrity and visual appearance and signs of lack of proper maintenance including estimated labor hours and parts costs to return vehicles to a state of good repair, less normal wear and tear.

27.5.1.2 Photographs of each vehicle inspected and of all significant discrepancies including pictures of the interior and exterior surfaces of each vehicle and pictures of significant body damage and physical or mechanical defects.

27.5.1.3 Discrepancies in maintenance practices performed as compared to manufacturers' or County recommended practices including any issues related to governmental compliance.

27.5.1.4 An outline of recommended steps to be taken to bring each vehicle's maintenance condition up to the expected condition for the vehicle's age and use.

27.5.1.5 Repair estimates per vehicle for recommended actions.

27.5.2 Upon completion of the third party inspection, County and Contractor will review each item to determine the appropriate action required to complete the transition process. Contractor shall repair, at Contractor's expense, all safety items. County and Contractor agree that non-safety items such as minor body scuffs, minor body damage, and repairs recommended for aged or reserve vehicles may be left unrepaired, at the sole discretion of County, but noted in the vehicle file at the time of transition.

27.5.3 Contractor will be responsible for the cost of repairing any major mechanical failure of the internal workings of the engine, transmission or rear-end for the first 90-days of service after transition to Successor, provided the failure is not related to improper maintenance or abuse by the Successor or the Successor's operators. Should such a major failure occur, Fort Bend County may elect to remove the vehicle from service.

SECTION 28: SURVIVAL

28.1 The mutual obligations described in Compensation and Billing, and Indemnification hereof shall survive the termination or expiration of the Agreement.

SECTION 29: STATUS OF CONTRACTOR

29.1 In the interpretation of this Agreement and the relations between Contractor and County, Contractor shall be construed as being an independent contractor employed to provide transportation services only. Neither Contractor nor any of its employees shall be held or deemed in any way to be an agent, employee or official of County. Contractor shall be responsible for, and hold County harmless from any liability for unemployment taxes or contributions, payroll taxes or other federal or state employment taxes.

SECTION 30: SEVERABILITY

30.1 In the event any provision specified herein is held or determined by a court of competent jurisdiction to be illegal, void or in contravention of any applicable law, the remainder of the Agreement shall remain in full force and effect.

SECTION 31: EXTENSION AND MODIFICATION

31.1 Contractor and County may extend or otherwise modify the terms of this Agreement in whole or in part as circumstances may justify by mutual written agreement executed by the duly authorized representatives of the parties.

SECTION 32: NOTICE TO PARTIES

32.1 All notices to be given by the parties to this Agreement shall be in writing and served by depositing same in the United States mail, postage prepaid, registered or certified mail.

Notices to County shall be addressed to:

Fort Bend County Public Transportation Department
12550 Emily Court, Suite 400
Sugar Land, Texas 77478

Fort Bend County Judge
301 Jackson Street
Richmond, Texas 77469

Notices to Contractor shall be addressed to:

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Beverly Edwards
First Transit, Inc.
2581 Washington Road, Suite 223
Pittsburgh, PA, 15241

With a copy to:

FirstGroup America, Inc.
600 Vine Street, Suite 1400
Cincinnati, OH 45202
Attention: General Counsel

- 32.2 County or Contractor may change their address of record for receipt of official notice by giving the other written notice of such change and any necessary mailing instructions.

SECTION 33: ENTIRE AGREEMENT

- 33.1 This Agreement sets forth the entire agreement between County and Contractor concerning the subject matter hereof. There are no representations, either oral or written, between County and Contractor other than those contained in this Agreement.

SECTION 34: COMPLIANCE WITH THE LAW AND POLICIES

- 34.1 Notwithstanding any contrary provision in this Agreement, Contractor shall comply with federal, state and local laws, rules and regulations, and applicable County policies in providing transportation services described herein.

SECTION 35: NO GOVERNMENT OBLIGATION TO THIRD PARTIES

- 35.1 County and Contractor acknowledge and agree that, notwithstanding any concurrence by the Federal Government in or approval of the solicitation or award of the underlying contract, absent the express written consent by the Federal Government, the Federal Government is not a party to this contract and shall not be subject to any obligations or liabilities to County, Contractor, or any other party (whether or not a party to that contract) pertaining to any matter resulting from the underlying contract. Contractor agrees to include this clause in each subcontract financed in whole or in part with Federal assistance provided by FTA. It is further agreed that the clause shall not be modified, except to identify the subcontractor who will be subject to its provisions.

SECTION 36: PROGRAM FRAUD AND FALSE OR FRAUDULENT STATEMENT

- 36.1 Contractor acknowledges that the provisions of the Program Fraud Civil Remedies Act of 1986, as amended, 31 U.S.C. § 3801 et seq. and U.S. DOT

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regulations, "Program Fraud Civil Remedies," 49 C.F.R. Part 31, apply to its actions pertaining to this Project. Upon execution of the underlying contract, Contractor certifies or affirms the truthfulness and accuracy of any statement it has made, it makes, it may make, or causes to be made, pertaining to the underlying contract or the FTA assisted project for which this contract work is being performed. In addition to other penalties that may be applicable, Contractor further acknowledges that if it makes, or causes to be made, a false, fictitious, or fraudulent claim, statement, submission, or certification, the Federal Government reserves the right to impose the penalties of the Program Fraud Civil Remedies Act of 1986 on Contractor to the extent the Federal Government deems appropriate.

- 36.2 Contractor also acknowledges that if it makes, or causes to be made, a false, fictitious, or fraudulent claim, statement, submission, or certification to the Federal Government under a contract connected with a project that is financed in whole or in part with Federal assistance originally awarded by FTA under the authority of 49 U.S.C. § 5307, the Government reserves the right to impose the penalties of 18 U.S.C. § 1001 and 49 U.S.C. § 5307(n)(1) on Contractor, to the extent the Federal Government deems appropriate.
- 36.3 Contractor agrees to include the above two clauses in each subcontract financed in whole or in part with Federal assistance provided by FTA. It is further agreed that the clauses shall not be modified, except to identify the subcontractor who will be subject to the provisions.

SECTION 37: ACCESS TO RECORDS AND REPORTS

- 37.1 Contractor agrees to provide County, the FTA Administrator, the Texas Department of Transportation, the Comptroller General of the United States or any of their authorized representatives access to any books, documents, papers and records of Contractor which are directly pertinent to this contract for the purposes of making audits, examinations, excerpts and transcriptions. Contractor also agrees, pursuant to 49 C.F.R. 633.17 to provide the FTA Administrator or his authorized representatives including any PMO Contractor access to Contractor's records and construction sites pertaining to a major capital project, defined at 49 U.S.C. 5302(a)1, which is receiving federal financial assistance through the programs described at 49 U.S.C. 5307, 5309 or 5311. Contractor agrees to permit any of the foregoing parties to reproduce by any means whatsoever or to copy excerpts and transcriptions as reasonably needed.
- 37.2 Contractor agrees to maintain all books, records, accounts and reports required under this contract for a period of not less than three years after the date of termination or expiration of this contract, except in the event of litigation or settlement of claims arising from the performance of this contract, in which case Contractor agrees to maintain same until County, the FTA Administrator, the

Texas Department of Transportation, the Comptroller General, or any of their duly authorized representatives, have disposed of all such litigation, appeals, claims or exceptions related thereto.

SECTION 38: FEDERAL CHANGES

- 38.1 Contractor shall at all times comply with all applicable FTA regulations, policies, procedures and directives, including without limitation those listed directly or by reference in the Master Agreement between County and FTA, as they may be amended or promulgated from time to time during the term of this contract. Contractor's failure to so comply shall constitute a material breach of this contract.

SECTION 39: CIVIL RIGHTS REQUIREMENTS

- 39.1 The following requirements apply to the underlying contract:

39.1.1 Nondiscrimination - In accordance with Title VI of the Civil Rights Act, as amended, 42 U.S.C. § 2000d, section 303 of the Age Discrimination Act of 1975, as amended, 42 U.S.C. § 6102, section 202 of the Americans with Disabilities Act of 1990, 42 U.S.C. § 12132, and Federal transit law at 49 U.S.C. § 5332, Contractor agrees that it will not discriminate against any employee or applicant for employment because of race, color, creed, national origin, sex, age, or disability. In addition, Contractor agrees to comply with applicable Federal implementing regulations and other implementing requirements FTA may issue.

39.1.2 Equal Employment Opportunity - The following equal employment opportunity requirements apply to the underlying contract:

39.1.2.1 Race, Color, Creed, National Origin, Sex - In accordance with Title VII of the Civil Rights Act, as amended, 42 U.S.C. § 2000e, and Federal transit laws at 49 U.S.C. § 5332, Contractor agrees to comply with all applicable equal employment opportunity requirements of U.S. Department of Labor (U.S. DOL) regulations, "Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor," 41 C.F.R. Parts 60 et seq., (which implement Executive Order No. 11246, "Equal Employment Opportunity," as amended by Executive Order No. 11375, "Amending Executive Order 11246 Relating to Equal Employment Opportunity," 42 U.S.C. § 2000e note), and with any

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applicable Federal statutes, executive orders, regulations, and Federal policies that may in the future affect construction activities undertaken in the course of the Project. Contractor agrees to take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to their race, color, creed, national origin, sex, or age. Such action shall include, but not be limited to, the following: employment, upgrading, demotion or transfer, recruitment or recruitment advertising, layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. In addition, Contractor agrees to comply with any implementing requirements FTA may issue.

39.1.2.2 Age - In accordance with section 4 of the Age Discrimination in Employment Act of 1967, as amended, 29 U.S.C. § § 623 and Federal transit law at 49 U.S.C. § 5332, Contractor agrees to refrain from discrimination against present and prospective employees for reason of age. In addition, Contractor agrees to comply with any implementing requirements FTA may issue.

39.1.2.3 Disabilities - In accordance with section 102 of the Americans with Disabilities Act, as amended, 42 U.S.C. § 12112, Contractor agrees that it will comply with the requirements of U.S. Equal Employment Opportunity Commission, "Regulations to Implement the Equal Employment Provisions of the Americans with Disabilities Act," 29 C.F.R. Part 1630, pertaining to employment of persons with disabilities. In addition, Contractor agrees to comply with any implementing requirements FTA may issue.

39.2 Contractor also agrees to include these requirements in each subcontract financed in whole or in part with Federal assistance provided by FTA, modified only if necessary to identify the affected parties.

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SECTION 40: DISADVANTAGED BUSINESS ENTERPRISE (DBE)

- 40.1 This contract is subject to the requirements of Title 49, Code of Federal Regulations, Part 26, *Participation by Disadvantaged Business Enterprises in Department of Transportation Financial Assistance Programs*. The national goal for participation of Disadvantaged Business Enterprises (DBE) is 10%. A separate contract goal of 3 % has been established for this procurement.
- 40.2 Contractor shall not discriminate on the basis of race, color, national origin, or sex in the performance of this Agreement. Contractor shall carry out applicable requirements of 49 CFR Part 26 in the award and administration of this DOT-assisted Agreement. Failure by Contractor to carry out these requirements is a material breach of this Agreement, which may result in the termination of this Agreement or such other remedy as County deems appropriate. Each subcontract Contractor signs with a subcontractor must include the assurance in this paragraph (see 49 CFR 26.13(b)).
- 40.3 The successful bidder/offeror will be required to report its DBE participation obtained through race-neutral means throughout the period of performance.
- 40.4 Contractor is required to pay its subcontractors performing work related to this Agreement for satisfactory performance of that work no later than 30 days after Contractor's receipt of payment for that work from County. In addition, Contractor is required to return any retainage payments to those subcontractors within 30 days after the subcontractor's work related to this Agreement is satisfactorily completed.
- 40.5 Contractor must promptly notify County whenever a DBE subcontractor performing work related to this Agreement is terminated or fails to complete its work, and must make good faith efforts to engage another DBE subcontractor to perform at least the same amount of work. Contractor may not terminate any DBE subcontractor and perform that work through its own forces or those of an affiliate without the prior written consent of County.

SECTION 41: INCORPORATION OF FEDERAL TRANSIT ADMINISTRATION (FTA) TERMS

- 41.1 The preceding provisions include, in part, certain Standard Terms and Conditions required by DOT, whether or not expressly set forth in the preceding contract provisions. All contractual provisions required by DOT, as set forth in FTA Circular 4220.1E, are hereby incorporated by reference. Anything to the contrary herein notwithstanding, all FTA mandated terms shall be deemed to control in the event of a conflict with other provisions contained in this Agreement. Contractor shall not perform any act, fail to perform any act, or refuse to comply with any

County requests which would cause County to be in violation of the FTA terms and conditions.

SECTION 42: GOVERNMENT-WIDE DEBARMENT AND SUSPENSION

- 42.1 This Agreement is a covered transaction for purposes of 49 CFR Part 29. As such, Contractor is required to verify that none of Contractor, its principals, as defined at 49 CFR 29.995, or affiliates, as defined at 49 CFR 29.905, are excluded or disqualified as defined at 49 CFR 29.940 and 29.945. Contractor is required to comply with 49 CFR 29, Subpart C and must include the requirement to comply with 49 CFR 29, Subpart C in any lower tier covered transaction it enters into.
- 42.2 By signing and submitting its bid or proposal, the bidder or proposer certifies as follows: The certification in this clause is a material representation of fact relied upon by County. If it is later determined that the bidder or proposer knowingly rendered an erroneous certification, in addition to remedies available to County, the Federal Government may pursue available remedies, including but not limited to suspension and/or debarment. The bidder or proposer agrees to comply with the requirements of 49 CFR 29, Subpart C while this offer is valid and throughout the period of any contract that may arise from this offer. The bidder or proposer further agrees to include a provision requiring such compliance in its lower tier covered transactions.

SECTION 43: LOBBYING

- 43.1 Contractors who apply or bid for an award of \$100,000 or more shall file the certification required by 49 CFR part 20, "New Restrictions on Lobbying." Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant or any other award covered by 31 U.S.C. 1352. Each tier shall also disclose the name of any registrant under the Lobbying Disclosure Act of 1995 who has made lobbying contacts on its behalf with non-Federal funds with respect to that Federal contract, grant or award covered by 31 U.S.C. 1352. Such disclosures are forwarded from tier to tier up to the recipient.

SECTION 44: CLEAN AIR

- 44.1 Contractor agrees to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act, as amended, 42 U.S.C. §§ 7401 et seq . Contractor agrees to report each violation to the Purchaser and understands and agrees that the Purchaser will, in turn, report each violation as required to assure

notification to FTA and the appropriate EPA Regional Office. Contractor also agrees to include these requirements in each subcontract exceeding \$100,000 financed in whole or in part with Federal assistance provided by FTA.

SECTION 45: CLEAN WATER

- 45.1 Contractor agrees to comply with all applicable standards, orders or regulations issued pursuant to the Federal Water Pollution Control Act, as amended, 33 U.S.C. 1251 et seq . Contractor agrees to report each violation to the Purchaser and understands and agrees that the Purchaser will, in turn, report each violation as required to assure notification to FTA and the appropriate EPA Regional Office. Contractor also agrees to include these requirements in each subcontract exceeding \$100,000 financed in whole or in part with Federal assistance provided by FTA.

SECTION 46: CONTRACT WORK HOURS AND SAFETY STANDARDS

- 46.1 Overtime requirements - No contractor or subcontractor contracting for any part of the contract work which may require or involve the employment of laborers or mechanics shall require or permit any such laborer or mechanic in any workweek in which he or she is employed on such work to work in excess of forty hours in such workweek unless such laborer or mechanic receives compensation at a rate not less than one and one-half times the basic rate of pay for all hours worked in excess of forty hours in such workweek.
- 46.2 Violation; liability for unpaid wages; liquidated damages - In the event of any violation of the clause set forth in paragraph (1) of this section Contractor and any subcontractor responsible therefore shall be liable for the unpaid wages. In addition, such Contractor and subcontractor shall be liable to the United States for liquidated damages. Such liquidated damages shall be computed with respect to each individual laborer or mechanic, including watchmen and guards, employed in violation of the clause set forth in paragraph (1) of this section, in the sum of \$10 for each calendar day on which such individual was required or permitted to work in excess of the standard workweek of forty hours without payment of the overtime wages required by the clause set forth in paragraph (1) of this section.
- 46.3 Withholding for unpaid wages and liquidated damages - County shall upon its own action or upon written request of an authorized representative of the Department of Labor withhold or cause to be withheld, from any moneys payable on account of work performed by Contractor or subcontractor under any such contract or any other Federal contract with the same prime contractor, or any other federally-assisted contract subject to the Contract Work Hours and Safety Standards Act, which is held by the same prime contractor, such sums as may be determined to be necessary to satisfy any liabilities of such contractor or

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subcontractor for unpaid wages and liquidated damages as provided in the clause set forth in paragraph (2) of this section.

- 46.4 Subcontracts - Contractor or subcontractor shall insert in any subcontracts the clauses set forth in paragraphs (1) through (4) of this section and also a clause requiring the subcontractors to include these clauses in any lower tier subcontracts. The prime contractor shall be responsible for compliance by any subcontractor or lower tier subcontractor with the clauses set forth in paragraphs (1) through (4) of this section.

SECTION 47: TRANSIT EMPLOYEE PROTECTIVE ARRANGEMENTS

- 47.1 The Contractor agrees to comply with applicable transit employee protective requirements as follows:

47.1.1 General Transit Employee Protective Requirements - To the extent that FTA determines that transit operations are involved, the Contractor agrees to carry out the transit operations work on the underlying contract in compliance with terms and conditions determined by the U.S. Secretary of Labor to be fair and equitable to protect the interests of employees employed under this Agreement and to meet the employee protective requirements of 49 U.S.C. A 5333(b), and U.S. DOL guidelines at 29 C.F.R. Part 215, and any amendments thereto. These terms and conditions are identified in the letter of certification from the U.S. DOL to FTA applicable to the FTA Recipient's project from which Federal assistance is provided to support work on the underlying contract. The Contractor agrees to carry out that work in compliance with the conditions stated in that U.S. DOL letter. The requirements of this subsection (1), however, do not apply to any contract financed with Federal assistance provided by FTA either for projects for elderly individuals and individuals with disabilities authorized by 49 U.S.C. § 5310(a)(2), or for projects for nonurbanized areas authorized by 49 U.S.C. § 5311. Alternate provisions for those projects are set forth in subsections (b) and (c) of this clause.

47.1.2 Transit Employee Protective Requirements for Projects Authorized by 49 U.S.C. § 5310(a)(2) for Elderly Individuals and Individuals with Disabilities - If the contract involves transit operations financed in whole or in part with Federal assistance authorized by 49 U.S.C. § 5310(a)(2), and if the U.S. Secretary of Transportation has determined or determines in the future that the employee protective requirements of 49 U.S.C. § 5333(b) are necessary or appropriate for the state and the public body subrecipient for which work is performed on the underlying contract, the Contractor agrees to carry out the Project in compliance with the terms and conditions determined by the U.S. Secretary of Labor to meet the requirements of 49

U.S.C. § 5333(b), U.S. DOL guidelines at 29 C.F.R. Part 215, and any amendments thereto. These terms and conditions are identified in the U.S. DOL's letter of certification to FTA, the date of which is set forth Grant Agreement or Cooperative Agreement with the state. The Contractor agrees to perform transit operations in connection with the underlying contract in compliance with the conditions stated in that U.S. DOL letter.

47.1.3 Transit Employee Protective Requirements for Projects Authorized by 49 U.S.C. § 5311 in Nonurbanized Areas - If the contract involves transit operations financed in whole or in part with Federal assistance authorized by 49 U.S.C. § 5311, the Contractor agrees to comply with the terms and conditions of the Special Warranty for the Nonurbanized Area Program agreed to by the U.S. Secretaries of Transportation and Labor, dated May 31, 1979, and the procedures implemented by U.S. DOL or any revision thereto.

47.2 The Contractor also agrees to include the any applicable requirements in each subcontract involving transit operations financed in whole or in part with Federal assistance provided by FTA.

SECTION 48: CHARTER SERVICE OPERATIONS

48.1 The contractor agrees to comply with 49 U.S.C. 5323(d) and 49 CFR Part 604, which provides that recipients and subrecipients of FTA assistance are prohibited from providing charter service using federally funded equipment or facilities if there is at least one private charter operator willing and able to provide the service, except under one of the exceptions at 49 CFR 604.9. Any charter service provided under one of the exceptions must be "incidental," i.e., it must not interfere with or detract from the provision of mass transportation.

SECTION 49: SCHOOL BUS OPERATIONS

49.1 Pursuant to 69 U.S.C. 5323(f) and 49 CFR Part 605, recipients and subrecipients of FTA assistance may not engage in school bus operations exclusively for the transportation of students and school personnel in competition with private school bus operators unless qualified under specified exemptions. When operating exclusive school bus service under an allowable exemption, recipients and subrecipients may not use federally funded equipment, vehicles, or facilities.

SECTION 50: DRUG AND ALCOHOL TESTING

50.1 The contractor agrees to establish and implement a drug and alcohol testing program that complies with 49 CFR Part 655, produce any documentation necessary to establish its compliance with Part 655, and permit any authorized representative of the United States Department of Transportation or its operating

administrations, the State Oversight Agency of Texas, or County, to inspect the facilities and records associated with the implementation of the drug and alcohol testing program as required under 49 CFR Parts 655 and review the testing process. The contractor agrees further to certify annually its compliance with Parts 655 and to submit the Management Information System (MIS) reports before March 15 to the FTA's Office of Safety and Security or its designated agent. To certify compliance the contractor shall use the "Substance Abuse Certifications" in the "Annual List of Certifications and Assurances for Federal Transit Administration Grants and Cooperative Agreements," which is published annually in the Federal Register.

SECTION 51: ENERGY CONSERVATION REQUIREMENTS

51.1 Contractor agrees to comply with mandatory standards and policies relating to energy efficiency which are contained in the state energy conservation plan issued in compliance with the Energy Policy and Conservation Act.

SECTION 52: RECYCLED PRODUCTS

52.1 Contractor agrees to comply with all the requirements of Section 6002 of the Resource Conservation and Recovery Act (RCRA), as amended (42 U.S.C. 6962), including but not limited to the regulatory provisions of 40 CFR Part 247, and Executive Order 12873, as they apply to the procurement of the items designated in Subpart B of 40 CFR Part 247.

SECTION 53: ACCESS FOR INDIVIDUALS WITH DISABILITIES

53.1 Contractor agrees to comply with 49 U.S.C. § 5301(d), which states the Federal policy that elderly individuals and individuals with disabilities have the same right as other individuals to use public transportation services and facilities, and that special efforts shall be made in planning and designing those services and facilities to implement transportation accessibility rights for elderly individuals and individuals with disabilities. Contractor also agrees to comply with all applicable provisions of section 504 of the Rehabilitation Act of 1973, as amended, with 29 U.S.C. § 794, which prohibits discrimination on the basis of disability; with the Americans with Disabilities Act of 1990 (ADA), as amended, 42 U.S.C. §§ 12101 *et seq.*, which requires that accessible facilities and services be made available to individuals with disabilities; and with the Architectural Barriers Act of 1968, as amended, 42 U.S.C. §§ 4151 *et seq.*, which requires that buildings and public accommodations be accessible to individuals with disabilities, and any subsequent amendments to these laws. In addition, Contractor agrees to comply with applicable implementing Federal regulations and directives and any subsequent amendments thereto, as follows:

- 53.1.1 U.S. DOT regulations, "Transportation Services for Individuals with Disabilities (ADA)," 49 C.F.R. Part 37
- 53.1.2 U.S. DOT regulations, "Nondiscrimination on the Basis of Handicap in Programs and Activities Receiving or Benefiting from Federal Financial Assistance," 49 C.F.R. Part 27
- 53.1.3 Joint U.S. Architectural and Transportation Barriers Compliance Board (U.S. ATBCB)/U.S. DOT regulations, "Americans With Disabilities (ADA) Accessibility Specifications for Transportation Vehicles," 36 C.F.R. Part 1192 and 49 C.F.R. Part 38
- 53.1.4 U.S. DOJ regulations, "Nondiscrimination on the Basis of Disability in State and Local Government Services," 28 C.F.R. Part 35
- 53.1.5 U.S. DOJ regulations, "Nondiscrimination on the Basis of Disability by Public Accommodations and in Commercial Facilities," 28 C.F.R. Part 36
- 53.1.6 U.S. General Services Administration (U.S. GSA) regulations, "Accommodations for the Physically Handicapped," 41 C.F.R. Subpart 101-19
- 53.1.7 U.S. EEOC, "Regulations to Implement the Equal Employment Provisions of the Americans with Disabilities Act," 29 C.F.R. Part 1630
- 53.1.8 U.S. Federal Communications Commission regulations, "Telecommunications Relay Services and Related County Premises Equipment for the Hearing and Speech Disabled," 47 C.F.R. Part 64, Subpart F
- 53.1.9 U.S. ATBCB regulations, "Electronic and Information Technology Accessibility Standards," 36 C.F.R. Part 1194
- 53.1.10 FTA regulations, "Transportation for Elderly and Handicapped Persons," 49 C.F.R. Part 609
- 53.1.11 Federal civil rights and nondiscrimination directives implementing the foregoing regulations, except to the extent the Federal Government determines otherwise in writing

SECTION 54: PUBLICITY

- 54.1 Contractor shall not use County's name nor issue any publicity releases, including but not limited to, news releases and advertising, without the prior written consent of County.

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SECTION 55: PLACE OF CONTRACT/CONTROLLING LAW

55.1 This Agreement shall be governed by the laws of the State of Texas. All references in this contract to the "state" shall mean the State of Texas. All regulations, laws and requirements of the state shall mean the regulations, laws or requirements of the State of Texas. Venue shall lie in Fort Bend County, Texas, for any suit regarding the Agreement.

SECTION 56: AUTHORITY

56.1 Both parties warrant that they are properly authorized to enter into this Agreement.

IN WITNESS WHEREOF, the parties hereto have executed the Agreement the day and year first hereinabove written.

FORT BEND COUNTY

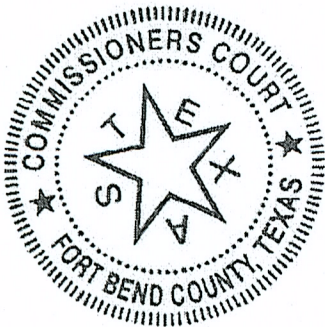
By: Robert Hebert
Title: Robert Hebert, County Judge
11-22-2011

Attest: Brianne Wilson
By: _____
Title: County Clerk

FIRST TRANSIT, INC.

By: John Mathews
Title: Region Vice President

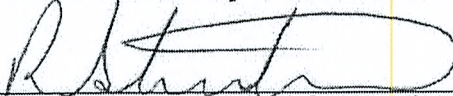
Attest: _____
By: Paul Eklund
Title: General Manager



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AUDITOR'S CERTIFICATE

I hereby certify that funds are available in the amount of \$ 4,704,217 to accomplish and pay the obligation of Fort Bend County under this contract.



Ed Sturdivant, Fort Bend County Auditor

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EXHIBIT A – RATES

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EXHIBIT A

SERVICE DESCRIPTION	JANUARY 1, 2013 THROUGH APRIL 30, 2013				MAY 1, 2013 THROUGH DECEMBER 31, 2013			
	CONTRACTOR VEHICLE		COUNTY VEHICLE		CONTRACTOR VEHICLE		COUNTY VEHICLE	
	DEMAND RESPONSE POINT DEVIATION	FIXED ROUTE COMPUTER PARK & RIDE	DEMAND RESPONSE POINT DEVIATION	FIXED ROUTE COMPUTER PARK & RIDE	DEMAND RESPONSE POINT DEVIATION	FIXED ROUTE COMPUTER PARK & RIDE	DEMAND RESPONSE POINT DEVIATION	FIXED ROUTE COMPUTER PARK & RIDE
ALL SERVICES - RATE PER VEHICLE PER SERVICE HOUR COMBINED COUNTY OWNED/CONTRACTOR OWNED FACILITY	5278.50 \$42.14	\$52.20	\$42.14	\$41.90	5108 \$31.86	\$42.06	\$40.38	
TWC COMPUTER SERVICE - RATE PER VEHICLE PER SERVICE HOUR COMBINED COUNTY OWNED/CONTRACTOR OWNED FACILITY		\$52.20		\$31.24				
Guaranteed Ride Home Rate - Price per title for Registered Users	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00	

ANNUAL RATE MANAGEMENT SUPPORT
 ADDITIONAL STAFF RATE PER PERSON PER HOUR
 RESERVATIONS
 DISPATCHING
 SCHEDULING

ANNUAL RATE MANAGEMENT SUPPORT
 RESERVATIONS
 DISPATCHING
 SCHEDULING

ANNUAL RATE MANAGEMENT SUPPORT
 RESERVATIONS
 DISPATCHING
 SCHEDULING

ANNUAL RATE MANAGEMENT SUPPORT
 RESERVATIONS
 DISPATCHING
 SCHEDULING

BASED ON AN ANNUAL ESTIMATE FROM BPP
 Demand Response 1st Hour \$5,904
 Demand Response 2nd Hour 29,412
 TOTAL BPP HOURS 16,316

EXHIBIT B – SERVICE PLANS

jm

**FORT BEND COUNTY PUBLIC TRANSPORTATION
SERVICE PLAN**

SERVICE PLAN NAME:	DEMAND RESPONSE		
START DATE:		END DATE:	
SERVICE DAYS:	Monday through Friday, excluding County holidays		
HOURS OF OPERATION:			
NUMBER OF VEHICLES:			
MINIMUM SERVICE HOURS PER DAY PER VEHICLE:			
MAXIMUM SERVICE HOURS PER DAY PER VEHICLE:			
RATE PER HOUR (COUNTY OWNED VEHICLE):	\$		-
RATE PER HOUR (CONTRACTOR OWNED VEHICLE):	\$		-
FARE RATE(S):			

GENERAL SERVICE DESCRIPTION

CONTRACTOR RESPONSIBILITIES

NOTE: Fort Bend County reserves the right to adjust the service parameters as necessary over the course of the contract. Service parameter adjustments may include, but not be limited to, increases or decreases in the number of service hours, service days, vehicles used, vehicle size utilized etc. Contractor will be notified at least 30 days in advance of any service parameter adjustment.

Approved by Public Transportation Director

Date

jm

**FORT BEND COUNTY PUBLIC TRANSPORTATION
SERVICE PLAN**

SERVICE PLAN NAME:	DEMAND RESPONSE	
START DATE:	02/01/12	END DATE: Automatically renews annually unless otherwise notified in writing
SERVICE DAYS:	Monday through Friday, excluding County holidays	
HOURS OF OPERATION:	N/A - schedules determined on a daily basis.	
NUMBER OF VEHICLES	Daily avg. 13	
MINIMUM SERVICE HOURS PER DAY PER VEHICLE:	0.0	
MAXIMUM SERVICE HOURS PER DAY PER VEHICLE:	Daily avg. 12	
RATE PER HOUR (COUNTY OWNED VEHICLE):	See Contract Price Exhibit	
RATE PER HOUR (CONTRACTOR OWNED VEHICLE):	See Contract Price Exhibit	
FARE RATE(S):	\$1.00 per person each way; Tickets accepted as well.	

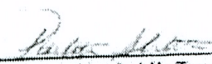
GENERAL SERVICE DESCRIPTION


General Public Demand Response service averaging 252 service days per year utilizing County owned fleet and contractor owned fleet as necessary. Schedules are to be produced by the County and furnished to the contractor by 8pm the day before the service day.

CONTRACTOR RESPONSIBILITIES

Contractor will be responsible for scheduling and assigning drivers and buses according to the run cut for the day, carry out the service and dispatch all vehicles. Contractor is responsible for handling all cancelled ride calls and "where's my ride" calls, maintaining Trapeze dispatching software in real-time, re-routing as necessary, maintaining On-Time performance goals, accommodating service interruptions (incidents, accidents, traffic congestion etc) and update dispatch software as applicable. Contractor will be responsible for insuring data entered into dispatching software is accurate. Fare collection and accounting to be performed by Contractor.

NOTE: Fort Bend County reserves the right to adjust the service parameters as necessary over the course of the contract. Service parameter adjustments may include, but not be limited to, increases or decreases in the number of service hours, service days, vehicles used, vehicle size utilized etc. Contractor will be notified at least 30 days in advance of any service parameter adjustment.


Approved by Public Transportation Director


Date

jm

**FORT BEND COUNTY PUBLIC TRANSPORTATION
SERVICE PLAN**

SERVICE PLAN NAME:	RURAL NEW FREEDOM - Demand Response Service		
START DATE:	02/01/12	END DATE:	Automatically renews annually unless otherwise notified in writing
SERVICE DAYS:	Monday through Friday, excluding County holidays		
HOURS OF OPERATION:	N/A - schedules determined on a daily basis.		
NUMBER OF VEHICLES	Daily Avg. 3		
MINIMUM SERVICE HOURS PER DAY PER VEHICLE:	0.0		
MAXIMUM SERVICE HOURS PER DAY PER VEHICLE:	Daily Avg. 12		
RATE PER HOUR (COUNTY OWNED VEHICLE):	See Contract Price Exhibit		
RATE PER HOUR (CONTRACTOR OWNED VEHICLE):	See Contract Price Exhibit		
FARE RATE(S):	\$1.00 per person each way; Tickets accepted as well.		

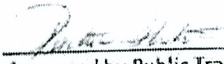
GENERAL SERVICE DESCRIPTION


Demand Response service with seating priority for persons with disabilities. General Public allowed on a space available basis. Trip Origin priority in Rural Service Area. Service averages 252 service days per year utilizing County owned fleet and contractor owned fleet as necessary. Schedules are to be produced by the County and furnished to the contractor by 8pm the day before the service day.

CONTRACTOR RESPONSIBILITIES

Contractor will be responsible for scheduling and assigning drivers and buses according to the run cut for the day, carry out the service and dispatch all vehicles. Contractor is responsible for handling all cancelled ride calls and "where's my ride" calls, maintaining Trapeze dispatching software in real-time, re-routing as necessary, maintaining On-Time performance goals, accommodating service interruptions (incidents, accidents, traffic congestion etc) and update dispatch software as applicable. Contractor will be responsible for insuring data entered into dispatching software is accurate. Fare Collection and Reporting to be performed by Contractor.

NOTE: Fort Bend County reserves the right to adjust the service parameters as necessary over the course of the contract. Service parameter adjustments may include, but not be limited to, increases or decreases in the number of service hours, service days, vehicles used, vehicle size utilized etc. Contractor will be notified at least 30 days in advance of any service parameter adjustment.


Approved by Public Transportation Director


Date

jm

**FORT BEND COUNTY PUBLIC TRANSPORTATION
SERVICE PLAN**

SERVICE PLAN NAME:	URBAN NEW FREEDOM		
START DATE:	02/01/12	END DATE:	Automatically renews annually unless otherwise notified in writing
SERVICE DAYS:	Monday through Friday, excluding County holidays		
HOURS OF OPERATION:	N/A - schedules determined on a daily basis.		
NUMBER OF VEHICLES	Daily Avg. - 3		
MINIMUM SERVICE HOURS PER DAY PER VEHICLE:	0.0		
MAXIMUM SERVICE HOURS PER DAY PER VEHICLE:	Daily Avg. 7.5		
RATE PER HOUR (COUNTY OWNED VEHICLE):	See Contract Price Exhibit		
RATE PER HOUR (CONTRACTOR OWNED VEHICLE):	See Contract Price Exhibit		
FARE RATE(S):	\$1.00 per person each way; Tickets accepted as well.		

GENERAL SERVICE DESCRIPTION

Demand Response service with seating priority for persons with disabilities. General Public allowed on a space available basis. Trip Origin priority in Urban Service Area. Service averages 252 service days per year utilizing County owned fleet and contractor owned fleet as necessary. Schedules are to be produced by the County and furnished to the contractor by 8pm the day before the service day.

CONTRACTOR RESPONSIBILITIES

Contractor will be responsible for scheduling and assigning drivers and buses according to the run cut for the day, carry out the service and dispatch all vehicles. Contractor is responsible for handling all cancelled ride calls and "where's my ride" calls, maintaining Trapeze dispatching software in real-time, re-routing as necessary, maintaining On-Time performance goals, accommodating service interruptions (incidents, accidents, traffic congestion etc) and update dispatch software as applicable. Contractor will be responsible for insuring data entered into dispatching software is accurate. Fare Collection and Reporting to be performed by Contractor.

NOTE: Fort Bend County reserves the right to adjust the service parameters as necessary over the course of the contract. Service parameter adjustments may include, but not be limited to, increases or decreases in the number of service hours, service days, vehicles used, vehicle size utilized etc. Contractor will be notified at least 30 days in advance of any service parameter adjustment.


Approved by Public Transportation Director


Date

jm

**FORT BEND COUNTY PUBLIC TRANSPORTATION
SERVICE PLAN**

SERVICE PLAN NAME:	Job Access Reverse Commute		
START DATE:	02/01/12	END DATE:	Automatically renews annually unless otherwise notified in writing
SERVICE DAYS:	Monday through Friday, excluding County holidays		
HOURS OF OPERATION:	Reference Service Schedule in RFP Document		
NUMBER OF VEHICLES	Daily Avg. - 3		
MINIMUM SERVICE HOURS PER DAY PER VEHICLE:	0.0		
MAXIMUM SERVICE HOURS PER DAY PER VEHICLE:	Daily Avg. 12		
RATE PER HOUR (COUNTY OWNED VEHICLE):	See Contract Price Exhibit		
RATE PER HOUR (CONTRACTOR OWNED VEHICLE):	See Contract Price Exhibit		
FARE RATE(S):	\$1.00 per person each way; Tickets accepted as well.		


GENERAL SERVICE DESCRIPTION

Point Deviation service. Deviation Trip Origin priority in Urban Service Area and scheduled to allow timed stops to be performed on-time. Service averages 252 service days per year utilizing County owned fleet and contractor owned fleet as necessary. Schedules are to be produced by the County and furnished to the contractor by 8pm the day before the service day. Reference Service Schedule in RFP Document.

CONTRACTOR RESPONSIBILITIES

Contractor will be responsible for scheduling and assigning drivers and buses according to the run cut for the day, carry out the service and dispatch all vehicles. Contractor is responsible for handling all cancelled ride calls and "where's my ride" calls, maintaining Trapeze dispatching software in real-time, re-routing as necessary, maintaining On-Time performance goals for timed stops and for deviation trips, accommodating service interruptions (incidents, accidents, traffic congestion etc) and update dispatch software as applicable. Contractor will be responsible for insuring data entered into dispatching software is accurate. Fare Collection and Reporting to be performed by Contractor.

NOTE: Fort Bend County reserves the right to adjust the service parameters as necessary over the course of the contract. Service parameter adjustments may include, but not be limited to, increases or decreases in the number of service hours, service days, vehicles used, vehicle size utilized etc. Contractor will be notified at least 30 days in advance of any service parameter adjustment.


Approved by Public Transportation Director

11/15/11
Date

Jan

**FORT BEND COUNTY PUBLIC TRANSPORTATION
SERVICE PLAN**

SERVICE PLAN NAME:	Texas Medical Center Commuter Service	
START DATE:	01/01/12	END DATE: Automatically renews annually unless otherwise notified in writing
SERVICE DAYS:	Monday through Friday, excluding County holidays	
HOURS OF OPERATION:	Reference Service Schedule in RFP Document	
NUMBER OF VEHICLES	Daily Avg. - 5	
MINIMUM SERVICE HOURS PER DAY PER VEHICLE:	Daily Avg. 7	
MAXIMUM SERVICE HOURS PER DAY PER VEHICLE:	Daily Avg. 7	
RATE PER HOUR (COUNTY OWNED VEHICLE):	See Contract Price Exhibit	
RATE PER HOUR (CONTRACTOR OWNED VEHICLE):	See Contract Price Exhibit	
FARE RATE(S):	\$3.50 per person each way; Tickets accepted.	


GENERAL SERVICE DESCRIPTION

Park and Ride Commuter service open to the General Public. Service averages 252 service days per year utilizing County owned fleet and contractor owned fleet as necessary. Reference Service Schedule in RFP Document.

CONTRACTOR RESPONSIBILITIES

Contractor will be responsible for scheduling and assigning drivers and buses according to the run cut for the day, carry out the service and dispatch all vehicles. Contractor is responsible for handling all cancelled ride calls and "where's my ride" calls, maintaining Trapeze dispatching software in real-time, re-routing as necessary, maintaining On-Time performance goals for timed stops, accommodating service interruptions (incidents, accidents, traffic congestion etc) and update dispatch software as applicable. Contractor will be responsible for insuring data entered into dispatching software is accurate. Fare Collection and Reporting to be performed by Contractor. Guaranteed Ride Home service to be provided for registered passengers.

NOTE: Fort Bend County reserves the right to adjust the service parameters as necessary over the course of the contract. Service parameter adjustments may include, but not be limited to, increases or decreases in the number of service hours, service days, vehicles used, vehicle size utilized etc. Contractor will be notified at least 30 days in advance of any service parameter adjustment.


Approved by Public Transportation Director


Date

jm

**FORT BEND COUNTY PUBLIC TRANSPORTATION
SERVICE PLAN**

SERVICE PLAN NAME:	Greenway Commuter Service		
START DATE:	02/01/12	END DATE:	Automatically renews annually unless otherwise notified in writing
SERVICE DAYS:	Monday through Friday, excluding County holidays		
HOURS OF OPERATION:	Reference Service Schedule in RFP Document		
NUMBER OF VEHICLES	Daily Avg. - 5		
MINIMUM SERVICE HOURS PER DAY PER VEHICLE:	Daily Avg. 6		
MAXIMUM SERVICE HOURS PER DAY PER VEHICLE:	Daily Avg. 6		
RATE PER HOUR (COUNTY OWNED VEHICLE):	See Contract Price Exhibit		
RATE PER HOUR (CONTRACTOR OWNED VEHICLE):	See Contract Price Exhibit		
FARE RATE(S):	\$2.25 UofH/AMC to Greenway Plaza; \$1.00 UofH/AMC to West Bellfort; \$2.00 West Bellfort to Greenway Plaza. Tickets available.		

GENERAL SERVICE DESCRIPTION

Park and Ride Commuter service open to the General Public. Service averages 252 service days per year utilizing County owned fleet and contractor owned fleet as necessary. Reference Service Schedule in RFP Document.

CONTRACTOR RESPONSIBILITIES

Contractor will be responsible for scheduling and assigning drivers and buses according to the run cut for the day, carry out the service and dispatch all vehicles. Contractor is responsible for handling all cancelled ride calls and "where's my ride" calls, maintaining Trapeze dispatching software in real-time, re-routing as necessary, maintaining On-Time performance goals for timed stops, accommodating service interruptions (incidents, accidents, traffic congestion etc) and update dispatch software as applicable. Contractor will be responsible for insuring data entered into dispatching software is accurate. Fare Collection and Reporting to be performed by Contractor. Guaranteed Ride Home service to be provided for registered passengers.

NOTE: Fort Bend County reserves the right to adjust the service parameters as necessary over the course of the contract. Service parameter adjustments may include, but not be limited to, increases or decreases in the number of service hours, service days, vehicles used, vehicle size utilized etc. Contractor will be notified at least 30 days in advance of any service parameter adjustment.


Approved by Public Transportation Director

4/3/11
Date

jm

**FORT BEND COUNTY PUBLIC TRANSPORTATION
SERVICE PLAN**

SERVICE PLAN NAME:	Galleria/Yorktown/Post Oak Commuter Service		
START DATE:	01/01/12	END DATE:	Automatically renews annually unless otherwise notified in writing
SERVICE DAYS:	Monday through Friday		
HOURS OF OPERATION:	Reference Service Schedule in RFP Document		
NUMBER OF VEHICLES	Daily Avg. - 5		
MINIMUM SERVICE HOURS PER DAY PER VEHICLE:	Daily Avg. 6		
MAXIMUM SERVICE HOURS PER DAY PER VEHICLE:	Daily Avg. 6		
RATE PER HOUR (COUNTY OWNED VEHICLE):	See Contract Price Exhibit		
RATE PER HOUR (CONTRACTOR OWNED VEHICLE):	See Contract Price Exhibit		
FARE RATE(S):	\$2.25 UofH/AMC to Uptown/Galleria Tickets available.		

GENERAL SERVICE DESCRIPTION

Park and Ride Commuter service open to the General Public. Service averages 252 service days per year utilizing Contractor owned fleet and contractor owned fleet as necessary. Reference Service Schedule in RFP Document.

CONTRACTOR RESPONSIBILITIES

Contractor will be responsible for scheduling and assigning drivers and buses according to the run cut for the day, carry out the service and dispatch all vehicles. Contractor is responsible for handling all cancelled ride calls and "where's my ride" calls, maintaining Trapeze dispatching software in real-time, re-routing as necessary, maintaining On-Time performance goals for timed stops, accommodating service interruptions (incidents, accidents, traffic congestion etc) and update dispatch software as applicable. Contractor will be responsible for insuring data entered into dispatching software is accurate. Fare Collection and Reporting to be performed by Contractor. Guaranteed Ride Home service to be provided for registered passengers.

NOTE: Fort Bend County reserves the right to adjust the service parameters as necessary over the course of the contract. Service parameter adjustments may include, but not be limited to, increases or decreases in the number of service hours, service days, vehicles used, vehicle size utilized etc. Contractor will be notified at least 30 days in advance of any service parameter adjustment.



Approved by Public Transportation Director

11-15-11

Date

dm

**FORT BEND COUNTY PUBLIC TRANSPORTATION
SERVICE PLAN**

SERVICE PLAN NAME:	Guaranteed Ride Home	
START DATE:	1/1/2012	END DATE: Automatically renews annually
SERVICE DAYS:	Monday through Friday, excluding County holidays	
HOURS OF OPERATION:	Operated during the same hours/days as all commuter service.	
NUMBER OF VEHICLES	As Needed	
MINIMUM SERVICE HOURS PER DAY PER VEHICLE:	0.0	
MAXIMUM SERVICE HOURS PER DAY PER VEHICLE:	As Needed	
RATE PER HOUR (COUNTY OWNED VEHICLE):	See Contract Price Exhibit	
RATE PER HOUR (CONTRACTOR OWNED VEHICLE):	See Contract Price Exhibit	
FARE RATE(S):	Three (3) free rides per passenger per year. User has option of using more trips at their own expense. Rate to user must not exceed County rate.	

GENERAL SERVICE DESCRIPTION

Contractor is to provide transportation to and/or from Fort Bend County commuter service destinations in Harris County and Fort Bend County Park and Ride lot locations within Fort Bend County. Fort Bend County will receive requests for registration, maintain counts of the number of rides provided by passenger and receive requests for service. Contractor will be provided with the registration list with each update. Contractor will be notified by Fort Bend County when a request for service is received.

CONTRACTOR RESPONSIBILITIES

Contractor will provide trips to referred registered users of Fort Bend County commuter services within one hour of receiving a request from the passenger. Contractor may receive and perform requests for services directly from passengers. Contractor may utilize any vehicle type to perform services. Contractor must be able to provide/accomodate ADA trips on demand. Contractor may re-route buses/vans in other modes of service to accomodate a Guaranteed Ride Home as long as it does not adversely affect performance of the other mode.

NOTE: Fort Bend County reserves the right to adjust the service parameters as necessary over the course of the contract. Service parameter adjustments may include, but not be limited to, increases or decreases in the number of service hours, service days, vehicles used, vehicle size utilized etc. Contractor will be notified at least 30 days in advance of any service parameter adjustment.


Approved by Public Transportation Director


Date



EXHIBIT C – PERFORMANCE-BASED INCENTIVES/DAMAGES

jm

Fort Bend County Performance Standards:

Performance revenue adjustments will not be applied during the first 3 months of the contract. Thereafter performance adjustments will be applied to each review period's billed hours based upon the level of performance achieved for the review period as compared to the established goals. Days on which conditions beyond the contractors control result in unusual circumstances which adversely impact performance vs. the established standards will be removed from the performance standards calculation for the review period. Such circumstances will include, but are not limited to, severe weather, unusual traffic delays or emergency actions that impact service delivery. Material changes that impact established standards will be reviewed and adjusted as mutually agreed based on the average achieved during the review period. Performance goals, standards and methods of calculation may be adjusted from time to time as necessitated by service changes and/or as mutually agreed.

Safety and Security: NTD reportable incidents for the entire service shall be reviewed quarterly and will be less than 1.5 per 100,000 miles as averaged over the period, rounded down to the nearest tenth. Failure to achieve this goal will result in an invoice adjustment of - \$.10 per billable hour for each NTD Reportable accident over the goal.

From the NTD Safety and Security Glossary a Reportable Incident is defined as follows: A safety or security incident occurring on transit property or otherwise affecting revenue service that results in one or more of the following conditions:

- A fatality confirmed within 30 days of the incident
- An injury requiring immediate medical attention away from the scene for one or more persons
- Property damage equal to or exceeding \$25,000
- An evacuation for life safety reasons; or
- A mainline derailment.

Vehicle Failures: A vehicle failure is an incident resulting in a maintenance service call for a mechanical breakdown or equipment failure that prevents a revenue vehicle from completing the current route or run without immediate repair or replacement. Both Major Failures (incidents that require a vehicle to be towed back to base) and Other Failures (incidents that can be corrected on location, or which allow the vehicle to be driven back to base) shall be counted. The standard measure for Vehicle Failures shall be the average of total system miles between failures as measured by total system miles traveled for the review period divided by total failures for the billing period. If average fleet age exceeds 5 years, during the life of the contract the Vehicle Failure standard will be adjusted as mutually agreed. The invoice total shall be adjusted by +/- \$.10/hour for failure variance of 25% from the goal.

Example:

Vehicle Failure Goal = 7,500 miles between failures.

jm

Exceed Goal = 10,000 miles = \$.10/hr adjustment.
Fail to achieve = 5,000 miles/failure = -\$.10/hr adjustment.

Maintenance: The Preventative Maintenance (PM) service schedule established in the Fort Bend County Operation Standards will be followed. Requests to modify those standards must be approved in writing by Fort Bend County. PM Services performed within 10% of the agreed mileage interval will be deemed on time. Preventative Maintenance will be reported for the vendor's maintenance tracking software, and a detailed report provided to Fort Bend County each week.

Fewer than 95% On Time: -\$.05 per hour adjustment.
95%-100% On Time: No Adjustment

Demand Response On-Time Performance: On time performance will be based on the average of the average of Scheduled On Time within the 15 minute +/- window and Appointment On Time as reported on the Fort Bend County monthly service report.

95% - 100% +.10 /hr
85% - 95% No Adjustment
Less than 85% - .10/hr

Fixed Route, Point Deviation and Commuter Shuttle OTP: On time performance for Fixed Route Services will be measured based on vehicle arrival at scheduled stops as recorded in Trapeze routing software. A vehicle more than 5 minutes late to a scheduled stop on a fixed route shall be considered late at that stop. On time performance will be calculated as the total number of stops on time divided by the total number of scheduled stops. It is expected that over 95% of trips will be performed on time.

Less than 95% On Time: -\$.05 per hour adjustment.
95 to 100% On Time: No Adjustment

jm

EXHIBIT D – THIRD PARTY INSPECTION

jm

Inspection efforts will include review of the following:

Undercarriage

- Identification of compressed air, air conditioning, coolant, and other fluid leaks.
- Check and verify torque of critical bolts and fasteners.
- Inspect wiring and protection from abrasion and sharp edges.
- Inspect for proper grade of bolts, appropriate type and application of blind fasteners.
- Check for proper materials, routing and support of rigid and flexible lines for power steering, transmission, pressure and electrical sensors, coolant, brakes, wheelchair lift primary connections, and manual override.
- Check function of heating and air conditioning piping, sensors, compressor support, and vibration isolation.
- Inspect front suspension and shock absorber condition.
- Inspect drive train components and supporting electrical, and fluid systems.
- Check air system for air leaks including brakes, suspension, accessories, and throttle.
- Check for structural damage such as weld cracks, bent or scared undercarriage components.

Interior

- Instrumentation - Verify accessibility and function, and readability of instrument and indicators with steering wheel in straight ahead position.
- Exit Signal -verify function of chimes switch tapes located near interior lighting fixtures with driver-controlled by-pass switch.
- Inside Mirror - Verify presence and adjustability of inside mirrors and that they do not obscure right outside mirror.
- Verify the proper fastening of barriers, panels, standee rails and seats.
- Check cleanliness and condition of floor covering, ducting, interior panels, molding, supports

DM

- Check doors for proper operation speed, sensitive edges and interlock.
- Check integrity of circuit terminals in application and installation.
- Verify condition of all interior doors for appearance, fit, and function, panels for door operating mechanisms and other doors open and lock with or without special tools.
- Inspect all windows for excessive scratches, proper opening and closing functions and proper weather sealing. Check for proper emergency release function.
- Inspect seating condition and operation for wheelchair positions and tie downs.
- Destination Signs - Verify specified signs, decals, and instruction plates. Verify presence and function of destination signs on the front and right side of coach. In the case of electronic signs check all sign wiring routings, integrity of electronics mountings; verify that monitor matches sign selected; verify illumination with master switch; inspect seal of units and accessibility to windows and mechanism.
- Wheelchair lift - Verify accessibility and function of all switches, controls, cycle counters, and safety sensors. Verify level, and angles of platform, handrails, and barriers. Verify weight requirements of platform and smooth operation of lift.

Exterior

- Body - Inspect for fit and sealing, lack of distortion and strain points at fasteners, proper sealing and finish. Run through bus wash to test for water leakage.
- Rain Gutters - Verify installation of rain gutters over the passenger windows and doors; inspect for dams or obstructions in gutters.
- Doors - Inspect door installation for fit and sealing check for proper closure and tightness. Check for safety control, proper wiring and line routing.
- Exterior lighting - Verify type and function of headlights, marker lamps, turn signals lights, and curb area lighting.
- Outside Mirrors - Verify specified mirrors, rear field of vision.
- Check for body damage and paint deterioration.
- Bumper Material - Verify original specified color and material.

Engine Compartment

- Inspect installation; check for improper line or wire routing, proper inspect for leaks and possible long-term problem situation.
- Proper materials, routing and support of rigid and flexible lines
- Inspect engine compartment for proper steaming and signs of fluid leaks.
- Listen for abnormal noises; check for harmonic vibrations I lines, may require added line support if found.
- Fuel Tank and Filter - Verify fuel filters and tank installation.
- Exhaust Locations - Verify specified exhaust pipe routing and installation, straps and proper discharge and absence of leakage.
- Batteries - Verify rating of batteries; verify correct positioning and sacrament.
- Junction and component box integrity for electrical components

Records

- Inspect vehicle maintenance records to verify compliance with established preventative maintenance schedules and for more recent component changes (tires, batteries, brakes, etc.).

Road Test

- As part of the inspection phase, Inspector will witness each road test as performed by the Contractor maintenance staff or County staff, riding in each vehicle and listening for abnormal power train noises and interior rattles as well as observing for proper shift points, acceleration, braking performance and brake efficiency utilizing electronic brake meter, ride quality, and appropriate functioning of other vehicle systems.

STATE OF TEXAS §
 §
COUNTY OF FORT BEND §

**AMENDMENT TO TRANSPORTATION SERVICES AGREEMENT
BETWEEN FORT BEND COUNTY AND FIRST TRANSIT, INC.**

THIS AMENDMENT is entered into by and between Fort Bend County, (hereinafter "County"), a body corporate and politic under the laws of the State of Texas, and First Transit, Inc., (hereinafter "Contractor"), a company authorized to conduct business in the State of Texas.

THAT, WHEREAS, the parties have executed and accepted that certain Transportation Services Agreement Between Fort Bend County and First Transit, Inc., (hereinafter the "Agreement"), attached hereto as Exhibit "A" and incorporated by reference; and

WHEREAS, the following changes are incorporated as if a part of the Agreement:

1. **Term.** The first sentence of Section 1.1 shall be replaced with the following:

The term of this Agreement shall commence on the date of execution by both parties and shall continue through December 31, 2012.

2. **Compensation and Billing.** Section 3.3 shall be replaced with the following:

3.3 Fuel

3.3.1 County will provide all fuel to be used in the service of this Agreement for County owned vehicles at no cost to vendor. Should fuel be used for services performed in County owned vehicles that are not eligible for tax exemption, Contractor will document all time and miles performed, and the fuel gallons consumed and will compensate County for all fuel at County's current rate plus \$0.02/gallon for handling. Contractor will be responsible for paying all fuel taxes for non-qualifying services. County will provide fuel to existing County fueling sites at no charge to Contractor. Should Contractor elect to provide additional fuel tanks at either County owned facilities or Contractor owned facilities, Contractor will compensate County for fuel deliveries to these additional sites at either the current contracted rate for fuel deliveries or at the rate of \$0.02/gallon for handling, whichever is less.

3.3.2 Contractor will provide all fuel to be used in the service of this Agreement for Contractor owned vehicles. County will reimburse

Contractor for the cost of fuel used in the service of this Agreement for Contractor owned vehicles. All Contractor requests for reimbursement must be supported by copies of original fuel invoices. Contractor requests for reimbursement for fuel expenses shall be submitted with Contractor's monthly invoices.

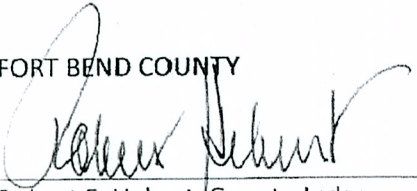
3. **Facilities.** The last sentence of Section 21.3 shall be replaced with the following:

Contractor is responsible for the reasonable cost of routine maintenance, pest control, and cleaning services. Routine maintenance, pest control, and cleaning services will be provided by County.

4. **Exhibit A.** Exhibit A to the Agreement shall be replaced with the attached Exhibit B.

Except as provided herein, all terms and conditions of the Agreement shall remain unchanged.

FORT BEND COUNTY


Robert E. Hebert, County Judge
12-20-2011

FIRST TRANSIT, INC.


Authorized Agent- Signature

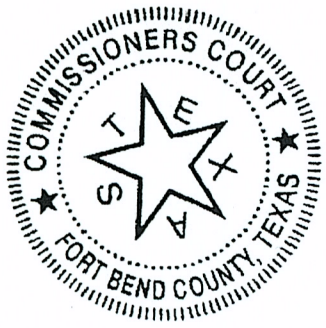
John Mathews
Authorized Agent- Printed Name

Region Vice President
Title

12-14-11
Date

ATTEST:


Dianne Wilson, County Clerk

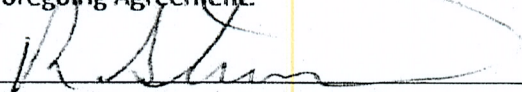


John

AUDITOR'S CERTIFICATE

additional

I hereby certify that funds in the amount of \$ _____ are available to pay the obligation of Fort Bend County within the foregoing Agreement.



Robert Ed Sturdivant, County Auditor

STATE OF TEXAS

§

COUNTY OF FORT BEND

§

§

**AMENDMENT NO. 2 TO TRANSPORTATION SERVICES AGREEMENT
BETWEEN FORT BEND COUNTY AND FIRST TRANSIT, INC.**

THIS AMENDMENT is entered into by and between Fort Bend County, (hereinafter "County"), a body corporate and politic under the laws of the State of Texas, and First Transit, Inc., (hereinafter "Contractor"), a company authorized to conduct business in the State of Texas.

THAT, WHEREAS, the parties have executed and accepted that certain Transportation Services Agreement Between Fort Bend County and First Transit, inc., as amended on December 20, 2011, (hereinafter the "Agreement"), attached hereto as Exhibit "A" and incorporated by reference; and

WHEREAS, the parties desire to amend the Agreement to include the final Marketing/Support Services plan described in Section 2.5 of the Agreement.

NOW, THEREFORE, the parties do mutually agree as follows:

1. Contractor shall render marketing and support services as described in the Marketing/Support Services plan (attached hereto as Exhibit B).
2. Billing cycles for marketing and support services shall run from the first of the month through the 15th of the month and from the 16th of the month through the last day of the month. The first monthly invoice must be submitted to County by Contractor by the 20th of the month and the second monthly invoice must be submitted to County by Contractor by the 5th day after the month ends. Each invoice shall include 1/24 of the annual Subcontracted Services amount identified in the attached Exhibit B and all supporting documentation for related marketing and support expenses. County shall review such invoices and approve them within 5 business days with such modifications as are consistent with the Agreement and forward same to the Auditor for processing. Upon approval of an invoice, County shall authorize payment to Contractor for authorized services satisfactorily performed. Acceptance of such payment by Contractor shall constitute full compensation for all management/support services performed and any necessary expenses incurred by Contractor in performance of this Agreement. County will make payment to Contractor within thirty (30) days of approval of an invoice.

Except as provided herein, all terms and conditions of the Agreement shall remain unchanged.

17-1

FORT BEND COUNTY

Robert E. Hebert
Robert E. Hebert, County Judge

ATTEST:

Dianne Wilson
Dianne Wilson, County Clerk

FIRST TRANSIT, INC.

John Mathews
Authorized Agent- Signature

John Mathews
Authorized Agent- Printed Name

Region Vice President
Title

2-28-12
Date

AUDITOR'S CERTIFICATE

I hereby certify that funds in the amount of \$4,704,217.⁰⁰ are available to pay the obligation of Fort Bend County within the foregoing Agreement.

Robert Ed Sturdivant
Robert Ed Sturdivant, County Auditor



File

EXHIBIT B

Fort Bend Transit marketing and support services scope of work:

Contractor will subcontract with a vendor to provide Marketing and Customer Service support functions for all Fort Bend County Transit Services. Contractor will direct and manage Contractor's subcontractor to ensure the satisfactory completion and delivery of the services and products described in the scope of work including but not limited to the following:

Marketing and Promotion: Provide marketing and promotion services for all Fort Bend County transit services (Commuter, Demand Response, and Fixed Route). These services will include the following:

- Representation of Fort Bend Transit at promotional events, transportation fairs, meetings, and similar events averaging approximately 2-4 events a month.
 - Meeting schedule to be arranged in advance and approved by designated Fort Bend Transit staff.
 - Meeting Schedule will include both Commuter and Demand Response stakeholders in the Houston area and Fort Bend County areas.
 - Fort Bend County Fair – The Fair will be the priority event in September/ October. Book and pay for the booth and passes, arrange a schedule for brochures and supplies to be at the booth. Provide staffing of at least 2 shifts and assist in Set Up and Closing of the booth.
- Design, procurement, production and distribution of promotional items and literature including brochures, schedules, fares media, passenger guidelines, passenger notices, and other items as may be related to the promotion of Fort Bend Transit services.
- Production and posting signs and displays including route information at shelters, press releases, fliers, display boards and banners.
- Conduct passenger surveys, when requested by Fort Bend County including survey design, distribution, collection and compilation of survey data.
- Prepare postings of system closures, service changes, announcements, updates and similar communications for all electronic media sites. Directly responsible for the maintenance and update of the Social Media Sites including posting of approved notice of system closures, service changes, updates and similar communications. All postings must be approved in writing or by e-mail in advance of posting by the Director of Transportation. Fort Bend County staff will update and maintain the main Fort Bend Transit Website.

- Production, distribution and posting of notices of system closures and changes, updates and similar communications at park and ride lots. Distribution of such notices to provider for distribution on buses as needed.
- Design and procurement of Print, Radio and Television and Electronic media ads as specified in the marketing and support services expense summary.
- All postings, changes, and updates, must be approved by the Director of Fort Bend County Transit prior to posting, publication or distribution.

Fare Media Sales: Manage, procure, and provide for design, production and distribution of fare media for all services. This will include weekly tracking of total inventory from all sales locations to meet Fort Bend County standards, and secure storage of ticket books. Tracking process is subject to Audit. Notify Fort Bend County of the need to order additional books based on inventory, obtain approval for such orders, and manage the order and production process. Establish and maintain vendors in Houston and Fort Bend County service areas, and will assist with identifying new vendors as needed. Responsible for delivery of ticket books, collection of receivables in keeping with Fort Bend County standards, and accounting for totals used by vendors in Houston and Fort Bend County. Sites in the Houston and/or Fort Bend County Area may be added or changed from time to time as needed.

Customer Information Calls / E-mails: Responsible for receiving and responding to customer information requests by phone and e-mail. Customer service calls and e-mails will be logged, with a brief description of the request, the response, date and time of request and customers name and contact information if available.

Expenses: Expenses incurred must be approved in writing in advance. Expenses not approved in advance will not be compensated. Expenses must be supported by detailed invoices from the vendors providing the approved goods or services.

Marketing and Support Services Expense Summary		Projected 2012 expenses
Marketing services for all Fort Bend Transit services.		
Collaterals	Collateral materials for use as promotional items.	\$ 1,300.00
System Information	General Information brochures, route schedules, fact cards, passenger notices, customer service surveys, and passenger guidelines.	\$ 8,300.00
Advertising	Print Ads & radio and television spots, website maintenance and fees associated with these types of media.	\$ 10,000.00
Other Expenses	Miscellaneous expenses for marketing including translation fees, design work, mileage, parking, postage, and event registration fees.	\$ 4,700.00
Signs and Displays	Route Information Signs at shelters and stops, Various Fliers, Signs, Press Releases, Display Board Graphics (Poly-Vinyl Tac Sheets), and banners.	\$ 1,200.00
Ticket Books	Ticket Books and/or Fare Media for all services	\$ 9,500.00
	Subtotals	\$35,000.00
Subcontracted Services	Sub-Contracted Services includes assignment of 2 staff members for services.	\$115,000.00
Grand Totals		\$150,000.00

Expense allocation may be redirected within listed categories to meet operational priorities however not to exceed \$150,000.00

Procurement Procedures

The following excerpt is from the Fort Bend County Department of Public Transportation Grant and Administrative Management Procedures

PROCUREMENT:

Third party contracts are entered into by FBCPT for procurement or purchase of service, supplies, equipment, construction, and other services required to implement a grant project. FBCPT must follow certain procedures to ensure that these materials and services are obtained in free and open competition, prices are fair and reasonable, and are in compliance with provisions of applicable Federal, State, and local laws. This includes affording procurement opportunities to small and disadvantaged business enterprises.

Procurement Process for Contracted Services

FBCPT uses best business practices when requesting services for bid which includes IFB's, RFQ's and RFP's. A Procurement Request Form is sent to Purchasing. Once approved the Purchasing department creates the bid request. FBCPT reviews and accepts the bid request. Once the request has been approved Purchasing completes the process. The County Purchasing Manual addresses all procurement procedures.

Procurement Process

All procurements regardless of procurement method must have a Purchase Order issued before any funds can be expended.

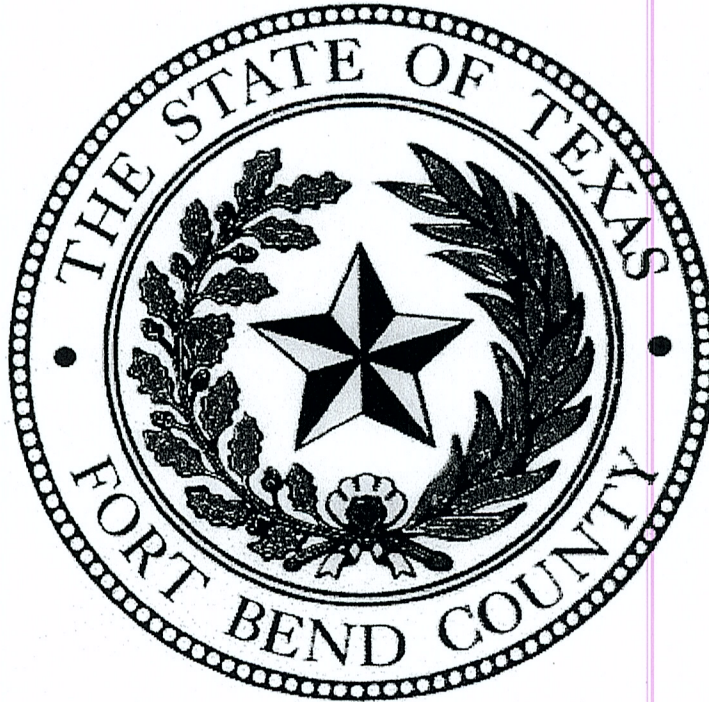
1. FBCPT staff completes a Purchase Order Request form indicating the description, quantity, estimated price, and funding source of all requested items.
2. Administrative Manager reviews the request to verify that all requested items are allowable, reasonable and fall within the scope of the funding source identified. If approved, Administrative Manager will initial each line approved.
3. FBCPT staff then enters a Requisition in Lawson, the County's Financial System. Access to the Requisition module within Lawson is restricted. Each County Department is assigned a unique Accounting Unit which governs the financial activity for that department. Only employees of that department are eligible to receive authorization to enter requisitions for that department. Furthermore, authorization is granted on a person by person basis. (Note: Authorization requests must be submitted by the Director, Assistant Director or Administrative Manager via email to the Purchasing Department. The Purchasing Department will then process the request and assign authorization for the employee). Requisitions are also restricted by the budget controls assigned to each grant "Activity". An "Activity" is an individual cost center that is set up for each grant.
4. Once a requisition is entered, it will flow through the system for various levels of approval. For all IT requests, the requisition will first flow to the IT department for

approval, then to the assigned buyer for the Purchasing Department. For all capital acquisitions (items where the unit cost greater than or equal to \$5,000 and have a useful life of 1 year or longer; OR items which are a betterment to an existing capital asset, regardless of the cost) the requisition will first flow to the Auditor's Office for approval, then flow to the assigned buyer at the Purchasing Department. All others flow directly to the assigned buyer at the Purchasing Department.

5. The assigned buyer with the Purchasing Department then processes the requisition in accordance to County and FTA procurement guidelines.
 - a) Micro-purchases: Assigned buyer shops out all items requested and issues a purchase order to the lowest or most responsive bidder. Once a Purchase Order is issued, the requisitioner is automatically notified via email that the requisition has been approved and a Purchase Order has been issued. The buyer then faxes a copy of the Purchase Order to the vendor.
 - b) Small Purchases and above: Assigned buyer verifies that all County and FTA procurement pre-requisites have been met and that the requisition is consistent with the award.

6. Once goods/services are received and verified, FBCPT staff must enter a "receiver" in Lawson through Requisition Self-Serve and document the receiver number and date. This indicates that the items ordered have been received, verified and accepted by the department. If an item is defective, damaged, or not consistent in quantity or description of the item ordered DO NOT enter a receiver in Lawson. Contact the Purchasing Department for further instruction.

***FORT BEND COUNTY
PURCHASING DEPARTMENT***



***GUIDELINES FOR FTA
FUNDED PROCUREMENTS***

12 NOVEMBER 2008

Amended: 07 July 2009

GUIDELINES FOR FTA FUNDED PROCUREMENTS

In addition to the County's Purchasing Policies and Procedures, the following Guidelines shall apply to all procurements utilizing funds from the Federal Transit Administration.

1.0 Contract Administration System

The Recipient County Department will maintain a contract administration system that ensures contractors perform in accordance with the terms, conditions, and specifications of their contracts or purchase orders.

2.0 Standards of Conduct and Conflict of Interest Policies

This section defines responsibility to identify and prevent a real or apparent conflict of interest.

2.1 Conflict of Interest

In order to promote governmental integrity and to guard against even the appearance of impropriety, all County employees engaged in any vendor-related activity shall comply with the following standards of ethical conduct:

2.1.1 County employees shall discharge their duties impartially so as to assure fair access to governmental procurement by responsible vendors and service providers and to foster public confidence in the integrity of the County procurement system.

2.1.2 County employees shall not solicit, demand, accept or agree to accept a gratuity or an offer of employment in connection with any decision, approval, disapproval, recommendation, or preparation of any part of a program requirement, specification, standard or contract.

2.1.3 The following groups shall not participate in or attempt to use their official position to influence any purchasing decisions in which they or persons related to them have a financial interest:

2.1.3.1 The employee, officer, or agent

2.1.3.2 Any member of his/her immediate family

2.1.3.3 His or her partner, or

2.1.3.4 An organization that employs, or is about to employ, any of the above.

2.1.4 In cases where there may be a benefit, either direct or indirect, there is a responsibility to report in writing such benefit to the County. If anyone fails to report such benefit, he or she may be subject to disciplinary proceedings deemed appropriate by the County, as may be permitted by law.

2.2 Gratuities, Kickbacks, and Contingent Fees

No member of the groups listed in item (2.1.3) above shall solicit, demand or accept from any person, contractor, potential contractor, or potential subcontractors, anything of a monetary value, including gifts, gratuities, favors, etc. Anyone failing to adhere to the above may be subject to disciplinary proceedings deemed appropriate by the County, as may be permitted by law.

2.3 Confidential Information

No member of the groups listed in item (2.1.3) above shall use confidential information for his or her actual or anticipated personal gain, or the actual or anticipated personal gain of any other person related to them by blood, marriage, or by common commercial or financial interest. Anyone failing to adhere to the above may be subject to any disciplinary proceeding deemed appropriate by the County, including possible dismissal, as may be permitted by law.

2.4 Organizational Conflict of Interest

Each entity that enters into a contract with the County is required, prior to entering into such contract, to inform the County of any real or apparent organizational conflict of interest. Such organizational conflicts of interest exists when the nature of the work to be performed under a contract may, without some restriction on future activities, result in an unfair competitive advantage to the contractor, or may impact the contractor's objectivity in performing the contract work.

3.0 Approval of Purchase Orders

3.1 Purchase Order numbers may only be assigned by the Purchasing Department and only following receipt of a completed purchase requisition. The Purchasing Department will review the Purchase Order and all documentation to ensure its completeness and accuracy.

3.2 Following the above review, the Purchasing Department will assign the next consecutive Purchase Order number.

4.0 Written Record of Procurement History

4.1 The Purchasing Department shall maintain records detailing the history of each FTA associated procurement.

4.2 These records are placed in a procurement master file and include:

4.2.1 The rationale for the method of procurement.

4.2.2 Selection of contract type.

4.2.3 Reasons for contractor selection or rejection; and

- 4.2.4 The basis for the contract price.
- 4.3 Procurement Documentation Files, where appropriate, the procurement file will contain:
 - 4.3.1 Purchase request, acquisition planning information, and other pre-solicitation documents
 - 4.3.2 Required internal approvals for award
 - 4.3.3 Rationale for the method of procurement (negotiations, formal advertising)
 - 4.3.4 List of sources solicited
 - 4.3.5 Independent cost estimate
 - 4.3.6 Description of work/scope of services
 - 4.3.7 Copies of published notices of proposed contract action
 - 4.3.8 Copy of the solicitation, all addenda, and all amendments
 - 4.3.9 Liquidated damages determination
 - 4.3.10 An abstract of each offer or quote
 - 4.3.11 Contractor's contingent fee representation and other certifications and representations if applicable
 - 4.3.12 Source selection documentation if applicable
 - 4.3.13 Contracting Officer's determination of contractor responsiveness and responsibility
 - 4.3.14 Cost or pricing data
 - 4.3.15 Determination that price is fair and reasonable including an analysis of the cost and price data
 - 4.3.16 Purchase Requisition indicating availability of funding
 - 4.3.17 Notice of award
 - 4.3.18 Notice to unsuccessful bidders or offerors and record of any debriefing,
 - 4.3.19 Record of any protest

- 4.3.20 Bid, Performance, Payment, or other bond documents, and notices to sureties
- 4.3.21 Required insurance documents, and
- 4.3.22 Notice to proceed
- 4.4 Contract Administration File, where appropriate, the contract administration file will contain:
 - 4.4.1 Executed contract and notice of award
 - 4.4.2 Bond-related documents
 - 4.4.3 Insurance documentation
 - 4.4.4 Post-award correspondence
 - 4.4.5 Notice to proceed
 - 4.4.6 Approvals or disapprovals of waivers and deviations

5.0 Written Procurement Selection Procedures

- 5.1 The Purchasing Department shall use written selection procedures for procurement transactions as follows:

Solicitations shall include a clear and accurate description of the technical requirements for the material, product, or service to be procured. Such description shall not contain features that unduly restrict competition. The description may include a statement of the qualitative nature of the material, product, or service to be procured and when necessary, shall set forth those minimum essential characteristics and standards to which it must conform if it is to satisfy its intended use.
- 5.2 When it is impractical or uneconomical to make a clear and accurate description of the technical requirements, a “brand name or equal” description may be used as a means to define the performance or other salient characteristics of procurement. The specific features of the named brand which must be met by offerors shall be clearly stated.
- 5.3 Identify all requirements that offerors must fulfill and all other factors to be used in evaluating bids or proposals.
- 5.4 Bids/Proposals are evaluated by the Purchasing Department to identify the lowest, responsive, and responsible bidder or most advantageous proposer who provides the best value. Contract awards will then be made by the Purchasing Department or Commissioners Court pursuant to their legal authority.

6.0 Prequalification of Bidders

The Purchasing Department shall ensure that all lists of prequalified persons, firms, or products that are used in acquiring goods and services are current and include enough qualified sources to ensure maximum full and open competition. In addition, the Purchasing Department shall not preclude potential bidders from qualifying during the solicitation period, which is from issuance of the solicitation to its closing date.

7.0 Debarment

The Purchasing Department shall ensure to the best of its knowledge and belief that none of its FTA assisted purchases involve contractors debarred, suspended, ineligible, or voluntarily excluded from participation in federally assisted transactions or procurements.

8.0 Geographic Preferences

The Purchasing Department shall conduct procurements in a manner that prohibits the use of statutory or administratively imposed in-State or local geographical preferences in the evaluation of bids or proposals, except in those cases where applicable Federal statutes expressly mandate or encourage geographic preference. This does not preempt State licensing laws. However, geographic location may be a selection criterion in procurements for architectural and engineering (A&E) services, provided its application leaves an appropriate number of qualified firms, given the nature and size of the project, to compete for the contract.

9.0 Competitive Awards

- 9.1 **Procurement by Micropurchases.** Micropurchases are purchases of goods and services for amounts less than \$3,000.00. Micropurchases shall be made in accordance with the requirements of FTA Circular 4220.1F and the Texas Local Government Code.
- 9.2 **Procurement by Small Purchase Procedures.** Small purchases are purchases of goods and services for amounts less \$100,000.00. Small purchases shall be made in accordance with the requirements of FTA Circular 4220.1F and the Texas Local Government Code.
- 9.3 **Procurement by Sealed Bids/Invitations for Bid.** Purchases by sealed bids/invitations for bid shall be made in accordance with the requirements of FTA Circular 4220.1F and the Texas Local Government Code.
- 9.4 **Procurement by Competitive Proposal/Requests for Proposal.** Procurements by competitive proposal/requests for proposal shall be made in accordance with the requirements of FTA Circular 4220.1F and the Texas Local Government Code.
- 9.5 **Procurement of Architectural and Engineering Services.** Procurements of architectural and engineering services shall be made in accordance with the requirements of FTA Circular 4220.1F and the Texas Local Government Code.

- 9.6 **Procurement of Design-Bid-Build.** Procurements of design-bid-build services shall be made in accordance with the requirements of FTA Circular 4220.1F and the Texas Local Government Code.
- 9.7 **Procurement of Design Build.** Procurements of design build services shall be made in accordance with the requirements of FTA Circular 4220.1F and the Texas Local Government Code.

10.0 Non-Competitive Awards (Sole Source Procurements)

- 10.1 A sole source procurement is a purchase accomplished through solicitation or acceptance of a proposal from only one source; or, if after solicitation of a number of sources competition is determined inadequate. A sole source purchase must be documented as to the reasons why only one supplier is acceptable. This documentation is normally furnished by the originating department and verified by the Purchasing Department, which is responsible for making the final determination on sole source procurements.
- 10.2 The following areas must be considered in sole source determinations:
 - 10.2.1 Contract amendment or change order that is not within the scope of the original contract is considered a sole source procurement.
 - 10.2.2 Sole source procurement may be used only when the award of a contract is infeasible under small purchase procedures, sealed bids, or competitive proposals and at least one of the following circumstances applies:
 - 10.2.2.1 The item is available only from a single source;
 - 10.2.2.2 The public exigency or emergency (i.e., a threat to public health, welfare, safety, property or other substantial loss to the County, or a situation requiring immediate action by the County) which will not permit a delay resulting from a competitive solicitation.
 - 10.2.2.3 FTA authorizes noncompetitive negotiations;
 - 10.2.2.4 After solicitation of a number of sources, competition is determined inadequate; or
 - 10.2.2.5 The item is an associated capital maintenance item as defined in 49 U.S.C. § 5307(a) (1) that is procured directly from the original manufacturer or supplier of the item to be replaced. The County must first certify in writing to FTA: (I) that such manufacturer or supplier is the only source for such item; and (ii) that the price of such item is not higher than the price for such item by like customers.

10.2.3 A cost analysis, i.e., verifying the proposed cost data, the projection of the data, and the evaluation of the specific elements of costs and profit, is required.

10.2.4 The Purchasing Department shall conduct negotiations, as appropriate, as to price, delivery, and terms.

11.0 Protest Procedures

11.1 Filing of Protests: All Protests must be filed and resolved in a manner consistent with the requirements of FTA Circular 4220.1F Third Party Contracting Guidelines dated June 19, 2003. and the Fort Bend Procurement Policies and Procedures Manual. Upon request, the Contract Administrator (for the subject Bid/Proposal) will provide a copy of the aforementioned documents.

11.2 Protest Definitions: These definitions shall only apply to Protest Article in either the Instructions to Bidders or Proposers:

11.2.1 Appeal - Protestor's written summary describing the basis for appeal, provided to the County when requesting reconsideration of the County's Protest denial.

11.2.2 Interested Party - Actual or prospective offeror whose direct economic interest would be affected by the award of a contract or by the failure to award a contract,

11.2.3 Prospective Offerer - Any bidder/proposer that has the actual capability and capacity to submit a bid/proposal meeting all the requirements set forth herein.

11.2.4 Protest - A succinct written description of the Protestor's objections to the content of the solicitation or the award of a contract.

11.2.5 Protestor - An Interested Party that has properly filed a timely protest.

11.2.6 Timely Filed Protest - A written document filed by a Protestor that meets the requirements outlined in PROTEST REQUIREMENTS below, and either the instruction to Bidders or Proposers.

11.3 Procedures:

11.3.1 In order for a Protest to be considered properly, the Protestor shall adhere to County's protest procedure by providing a written submission which shall contain at a minimum:

11.3.1.1 Name and address of the Protestor;

- 11.3.1.2 Its relationship to the procurement sufficient to establish that the protest is being filed by an Interested Party;
 - 11.3.1.3 Written proof that protest has been filed in a timely manner;
 - 11.3.1.4 The specific Contract No. identified in the Letter of Invitation;
 - 11.3.1.5 The specific staff recommendation, County action, or inaction that is being protested.
 - 11.3.1.6 The provision(s) of the solicitation, regulations, and/or laws upon which the protest is based, (i.e. identification of the technical specifications or item of content in the solicitation);
 - 11.3.1.7 All documentation supporting the allegations in the protest; and,
 - 11.3.1.8 A statement of the specific relief requested.
- 11.3.2 If the protest does not comply with any of the preceding requirements, it may not be considered for evaluation and may be returned to the Protestor who submitted the written documentation without appropriate substantiating information.
- 11.3.3 At the Protestor's discretion, a protest may be filed by electronic facsimile (with original copy by express mail) or by any other return receipt means. The County is not responsible for lost or otherwise delayed deliveries. A protest not filed within the time limits herein may be rejected without consideration or evaluation.
- 11.3.4 To be considered timely, protests concerning the content of a Bid/Proposal, including all attached documents must be filed with the Purchasing Department within ten (10) calendar days after the Purchasing Department first advertises the Bid/Proposal and received not later than 5:00 p.m. (local time) on the tenth day. If the tenth calendar day falls on a weekend or legal holiday, the protest period ends at 5:00 p.m. (local time) the following business day.
- 11.3.5 The Purchasing Department shall issue a written decision on the protest for content prior to opening or submission of proposals.

- 11.3.6 Protests concerning a recommendation for award, on any ground not based upon the content of the Bid/Proposal, must be filed with the Purchasing Department by an Interested Party within fifteen (15) calendar days after the Purchasing Department mails the recommendation for award notice and received not later than 5:00 p.m. (local time). If the fifteenth calendar day falls on a weekend or legal holiday, the Protest period ends at 5:00 p.m. (local time) the following business day.
- 11.3.7 The Purchasing Department will acknowledge only one protest on Bid/Proposal content. Any additional protests must be filed within the designated time after proposal submittal.
- 11.3.8 An appeal to the Commissioners Court concerning a denial to a protest, relating to a recommendation for award solicited by this Bid/Proposal must be filed by an Interested Party within five (5) calendar days after receipt of the denial of the protest.
- 11.3.9 The date of filing must be the date of receipt by the Purchasing Department.
- 11.3.10 All Protests must be filed in writing to: Fort Bend County Purchasing Agent, 4520 Reading Road, Suite A, Rosenberg, Texas 77471. No other location, or addressee shall be acceptable.
- 11.3.11 Note: Appeals addressed to the attention of the Fort Bend County Commissioners Court must be delivered to the above address for date and time stamping.
- 11.3.12 The Purchasing Department will respond to each substantive issue raised in all timely filed protests concerning content or contract award. The Purchasing Department shall make a written determination of the protest, within forty-five (45) working days from receipt of Protest. Any decision rendered by the Purchasing Department may be appealed to the Fort Bend County Commissioners Court.
- 11.3.13 The Protestor may withdraw its protest or appeal at any time before the Purchasing Department or Fort Bend County Commissioners Court issues a final decision.

12. Federal Contract Clauses

FTA funded contracts and/or purchase orders must include all applicable federal contract clauses.

13.0 Price/Cost Analysis

- 13.1 In all FTA-funded procurements, a price or cost analysis shall be used to determine the reasonableness of the bid price.
- 13.2 The Purchasing Department may conduct a price analysis in evaluating a bid price.
- 13.3 If a valid price analysis cannot be completed, a cost analysis of the bid price may be conducted.
- 13.4 "Price analysis" is the process of examining and evaluating a prospective price without evaluation of the separate cost elements or proposed profit of the prospective supplier.
- 13.5 "Cost analysis" is the review and analysis of a contractor's cost or pricing data and of the factors applied in projection from the data to the estimated costs in order to form an opinion on the degree to which the contractor's proposed costs represent the cost of performance of the contract, assuming reasonable economy and efficiency.
- 13.6 As compared to price analysis, cost analysis involves a more detailed review of the offeror's proposal.
- 13.7 Normally, price analysis may be accomplished through one or more of the following activities:
 - 13.7.1 The comparison of prior quotations and contract prices with current quotations for the same or similar end items (to provide a suitable basis for comparison, appropriate allowances must be made for differences in such factors as specifications, quantities ordered, time for delivery, etc.).
 - 13.7.2 The use of "yardsticks" (such as dollars per pound, per horsepower, or other units) to point out apparent gross inconsistencies that should be subjected to greater pricing inquiry.
 - 13.7.3 The comparison of prices set forth in published price lists issued on a competitive basis, published market prices of commodities, and similar indicators, to the County with discount or rebate arrangements.
 - 13.7.4 The comparison of proposed prices with estimates of cost independently developed by personnel within the County.
 - 13.7.5 The comparison of prices paid by other users (government or commercial) of the same or similar items to the proposed prices.
 - 13.7.6 Normally, cost analysis may be accomplished through the following:
 - 13.7.6.1 Verify contractor's cost data.

13.7.6.2 Evaluate specific elements of costs and project these elements to determine the effect on prices of such factors as:

- The necessity for certain costs;
- The reasonableness of amounts estimated for the necessary costs;
- Allowances for contingencies; and
- The basis used for allocations of particular overhead costs to the proposed contract.

13.7.6.3 When the necessary data is available, compare the contractor's estimated cost with:

- Actual costs previously incurred by the contractor;
- The contractor's last prior cost estimate for the same or similar estimates;
- Current cost estimates from other possible sources; and
- Prior estimates or historical costs of other contractors manufacturing the same or similar items.

13.7.6.4 Forecasting future trends in costs from historical experience:

- In periods of either rising or declining costs, an adequate cost analysis must include some evaluation of the trends.
- In cases involving recently developed, complex equipment, even in periods of relative price stability, trend analysis of basic labor and materials costs should be undertaken.

13.7.7 In performing a cost analysis, there are three questions that should be asked in the examination of costs, particularly those in the overhead area:

13.7.7.1 Is the cost allowable in accordance with Federal guidelines?

13.7.7.2 Is the cost allocable to the particular project?; and,

13.7.7.3 Is the cost reasonable?

13.7.8 If only one bid is received, the sole bidder must cooperate with the County as necessary in order for its bid to be considered for award. A new solicitation of bids may be made if the single bid price appears unreasonable or if no determination is made as to the reasonableness of the single bid.

14.0 Amendments and Change Orders

- 14.1 An amendment is any change to a contract, task order, or work order for any professional services including all architectural and engineering services that alters the terms and conditions of the original document. Any change in the scope of a contract that increases the cost of the contract must follow the Sole Source Procurement procedures. Amendments are formal changes that must be approved at the same signature authority level as the original document.
- 14.2 The County shall have the right, based on a clause contained in each contract for construction or the delivery of goods and services, to issue a change order to correct errors, omissions, or discrepancies; to cover acceptable overruns; to expand or reduce the scope of the contract; or to direct other changes in contract execution to meet unforeseen field, regulatory or market conditions. All change orders must be approved in advance in accordance with the value of the change order or the calculated value of the time extension. In addition, the County shall have the unilateral right, based on a clause contained in each contract, to issue an immediate change order and negotiate cost and price for time and materials after the issuance of the change order.
- 14.3 All amendments and change orders shall be submitted to the Purchasing Department by the Project Manager complete with explanations and back up information and, when applicable, a detailed breakdown of charges for review and/or recommendation of approval.
- 14.4 The Purchasing Department will verify all amendments and change orders as to the:
 - 14.4.1 Appropriateness of the modification of the contract and whether it is unreasonable to do a separate bid for the item under consideration.
 - 14.4.2 The methods of calculating the amount of the amendment or change order are in conformance with the terms of the contract.
- 14.5 The issuance of change orders for each individual contract shall be handled by the Purchasing Department.

15.0 Use of Time and Materials Type Contracts

The County shall use time and material type contracts only:

- 15.1 After a determination that no other type of contract is suitable; and

- 15.2 If the contract specifies a ceiling price that the contractor shall not exceed except at its own risk.

16.0 Piggybacking

"Piggybacking" is an assignment of existing contract rights to purchase supplies, equipment, or services. Piggybacking is permissible when the solicitation document and resultant contract contain an assignability clause that provides for the assignment of all or a portion of the specified deliverables as originally advertised, competed, evaluated, and awarded. If the supplies were solicited, competed and awarded through the use of an indefinite-delivery-indefinite-quantity (IDIQ) contract, then both the solicitation and contract award must contain a minimum and maximum quantity that represent the reasonably foreseeable needs of the party(s) to the solicitation and contract. If two or more parties jointly solicit and award an IDIQ contract, then there must be a total minimum and maximum.

17.0 Tag-ons

"Tag-on" is defined as the addition of work (supplies, equipment or services) that is beyond the scope of the original contract that amounts to a cardinal change as generally interpreted in Federal practice by the various Boards of Contract Appeals. "In scope" changes are not tag-ons. The use of tag-ons is prohibited and applies to the original buyer as well as to others.

18.0 Options

The County may include options in contracts. An option is a unilateral right in a contract by which, for a specified time, the County may elect to purchase additional equipment, supplies, or services called for by the contract, or may elect to extend the term of the contract. If the County chooses to use options, the requirements below apply:

18.1 Evaluation of Options

The option quantities or periods contained in the contractor's bid or offer must be evaluated in order to determine contract award. When options have not been evaluated as part of the award, the exercise of such options will be considered a sole source procurement.

18.2 Exercise of Options

18.2.1 The County must ensure that the exercise of an option is in accordance with the terms and conditions of the option stated in the initial contract awarded.

18.2.2 An option may not be exercised unless the County has determined that the option price is better than prices available in the market or that the option is the more advantageous offer at the time the option is exercised.

19.0 Contract Term Limitation

The County shall not enter into any contract for rolling stock or replacement parts with a period of performance exceeding five (5) years inclusive of options. All other types of contracts (supply, service, leases of real property, revenue and construction, etc.) will be based on sound business judgment. Length of contracts shall be for not more than the amount of time required to accomplish the purpose of the contract, and will also include consideration for competition, pricing, fairness, and public perception. Once a contract has been awarded, an extension of the contract term length that amounts to an out of scope change will require a sole source justification.

20.0 Advance Payments

The County does not authorize and will not participate in funding payments to a contractor prior to the incurrence of costs by the contractor unless prior written concurrence is obtained from FTA.

21.0 Progress Payments

The County may use progress payments provided the following requirements are followed:

- 21.1 Progress payments are only made to the contractor for costs incurred in the performance of the contract.
- 21.2 The County must obtain adequate security for progress payments. Adequate security may include taking title, letter of credit, bonding or equivalent means to protect the FTA's and the County's interests in the progress payment.

22.0 Liquidated Damages

The County may use liquidated damages if it may reasonably expect to suffer damages (increased costs on project involved) from late completion and the extent or amount of such damages would be difficult or impossible to determine. In order to obtain liquidated damages, the County must suffer an actual loss. The amount of liquidated damages must be reasonable in light of the loss suffered. The assessment for damages shall be at a specific rate per day for each day of overrun in contract time; and the rate must be specified in the solicitation and contract documents. Any liquidated damages recovered shall be credited to the project account involved unless the FTA permits otherwise.

23.0 Disadvantaged Business Enterprise

The County has determined that disadvantaged business enterprises as defined in 49 C.F.R. Part 26 shall have the opportunity to compete fairly for contracts financed in whole or in part with FTA funds. Accordingly, all County procurements funded with FTA funds may include, as appropriate, the use of goals for the procurement of all classes of goods and services.

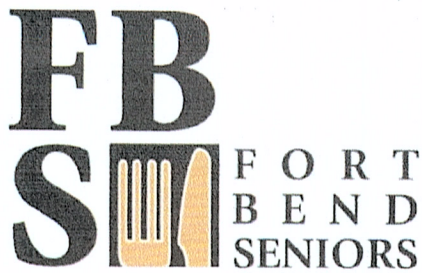
Vehicle Inventory List

Vehicle Inventory List as of April 1, 2012

VIN NO.	Replace- Yes or No	COUNTY UNIT NO.	ACQUISITION DATE	YEAR	MAKE	MODEL	CAPACITY	VEHICLE TYPE	FUEL TYPE	Mileage April 1, 2012	
1FDXE45P66HBO7251	NO	K-022	01/30/06	2006	Ford	El Dorado Aerotech	20 passenger (6 seats fold down)	2 wheelchair	III	diesel	165,347
1FDXE45P46HBO1285	NO	K-039	02/14/06	2006	Ford	El Dorado Aerotech	20 passenger (6 fold down seats)	2 wheelchair	III	diesel	210,669
1FDXE45P36HB29885	NO	K-124	06/09/06	2006	Ford	El Dorado Aerotech	18 passenger (6 fold down seats)	2 wheelchair	III	diesel	169,548
1FDXE45P56HB29886	NO	K-125	06/09/06	2006	Ford	El Dorado Aerotech	18 passenger (6 fold down seats)	2 wheelchair	III	diesel	180,817
1FDXE45S47DB43498	NO	M-029	02/07/08	2007	Ford	Goshen	15 passenger (no fold down seats)	2 wheelchair	III	unleaded	213,415
1FDXE45S27DB43502	NO	M-030	02/07/08	2007	Ford	Goshen	15 passenger (no fold down seats)	2 wheelchair	III	unleaded	223,957
1FDXE45S57DB43509	NO	M-043	02/07/08	2007	Ford	Goshen	15 passenger (no fold down seats)	2 wheelchair	III	unleaded	183,629
1GBDV13W28D184164	NO	M-155	10/17/08	2008	Chevrolet	Uplander	6 passenger (no fold down seats)	1 wheelchair	VII	unleaded & E85	175,113
1GBDV13W38D184125	NO	M-156	10/17/08	2008	Chevrolet	Uplander	6 passenger (no fold down seats)	1 wheelchair	VII	unleaded & E85	187,251
1GBDV13W38D184660	NO	M-157	10/17/08	2008	Chevrolet	Uplander	6 passenger (no fold down seats)	1 wheelchair	VII	unleaded & E85	179,264
1FDXE45P49DA47204	NO	P-002	02/10/10	2010	Ford	El Dorado Aerotech	20 passenger (6 fold down seats)	2 wheelchair	III	diesel	83,948
1FDXE45P29DA92304	NO	P-003	02/10/10	2010	Ford	El Dorado Aerotech	20 passenger (6 fold down seats)	2 wheelchair	III	diesel	99,127
1FDXE45P49DA92305	NO	P-004	02/10/10	2010	Ford	El Dorado Aerotech	20 passenger (6 fold down seats)	2 wheelchair	III	diesel	114,831
1GB9G5A67A1123992	YES	Q-001	10/28/10	2010	Chevrolet	Challenger	16 passenger (4 fold down seats)	2 wheelchair	III	diesel	80,094
1GBJG316791170629	YES	Q-002	10/28/10	2010	Chevrolet	Crusader	11 passenger (2 fold down seats)	1 wheelchair	III	diesel	82,181
1GB9G5A61A1123504	NO	Q-003	11/09/10	2010	Chevrolet	Challenger	16 passenger (4 fold down seats)	2 wheelchair	III	diesel	7,972
1GBJG316X91171371	YES	Q-005	11/19/10	2010	Chevrolet	Crusader	11 passenger (2 fold down seats)	1 wheelchair	III	diesel	74,691
1GBJG316191167421	NO	Q-006	11/19/10	2010	Chevrolet	Crusader	11 passenger (2 fold down seats)	1 wheelchair	III	diesel	55,985
1GBJG316291168092	NO	Q-007	01/04/11	2010	Chevrolet	Crusader	11 passenger (2 fold down seats)	1 wheelchair	III	diesel	58,117
1GB9G5A62A1124869	NO	Q-008	11/19/10	2010	Chevrolet	Challenger	16 passenger (4 fold down seats)	2 wheelchair	III	diesel	62,106
1FVACXDT0BHAW7847	NO	Q-009	11/19/10	2011	Freightliner	Defender	32 passenger (8 fold down seats)	2 wheelchair	II	diesel	44,643
1FVACXDT2BHAW7848	NO	Q-010	11/19/10	2011	Freightliner	Defender	32 passenger (8 fold down seats)	2 wheelchair	II	diesel	51,327

1FVACXDT4BHAW7849	NO	Q-011	11/30/10	2011	Freightliner	Defender	32 passenger (8 fold down seats)	2 wheelchair	II	diesel	32,026
1FVACXDT0BHAW7850	NO	Q-012	11/30/10	2011	Freightliner	Defender	32 passenger (8 fold down seats)	2 wheelchair	II	diesel	49,838
1FVACXDT4BHAW7852	NO	Q-013	11/30/10	2011	Freightliner	Defender	32 passenger (8 fold down seats)	2 wheelchair	II	diesel	37,341
1FVACXDT6BHAW7853	NO	Q-014	11/30/10	2011	Freightliner	Defender	32 passenger (8 fold down seats)	2 wheelchair	II	diesel	22,382
1GBJG316691167821	NO	Q-017	12/03/10	2009	Chevrolet	Crusader	11 passenger (2 fold down seats)	1 wheelchair	III		55,890
1GB9G5A6XA1123761	NO	Q-018	12/03/10	2010	Chevrolet	Challenger	16 passenger (4 fold down seats)	2 wheelchair	III	diesel	56,320
1FVACXDT8BHAW7854	NO	Q-019	12/03/10	2011	Freightliner	Defender	32 passenger (8 fold down seats)	2 wheelchair	II	diesel	57,938
1FVACXDTXBHAW7855	NO	Q-020	12/03/10	2011	Freightliner	Defender	32 passenger (8 fold down seats)	2 wheelchair	II	diesel	42,827
1FVACXDT3BHAW7857	NO	Q-021	12/20/10	2011	Freightliner	Defender	32 passenger (8 fold down seats)	2 wheelchair	II	diesel	39,236
1FVACXDT1BHAW7856	NO	Q-022	12/20/10	2011	Freightliner	Defender	32 passenger (8 fold down seats)	2 wheelchair	II	diesel	40,005
1FVACXDT2BHAW7851	NO	Q-024	01/24/11	2011	Freightliner	Defender	32 passenger (8 fold down seats)	2 wheelchair	II	diesel	32,919
1GB6G5BL1B1116724	YES	Q-040	04/11/11	2011	Chevrolet	Goshen	16 passenger (4 fold down seats)	2 wheelchair	III	diesel	49,599
1GB6G5BL2B1116344	YES	Q-041	04/11/11	2011	Chevrolet	Goshen	16 passenger (4 fold down seats)	2 wheelchair	III	diesel	47,780
1GB6G5BL0B1116620	NO	Q-042	04/20/11	2011	Chevrolet	Goshen	16 passenger (4 fold down seats)	2 wheelchair	III	diesel	48,866
1GB6G5BLXB1116527	NO	Q-043	04/21/11	2011	Chevrolet	Goshen	16 passenger (4 fold down seats)	2 wheelchair	III	diesel	37,457
1GB6G5BL0C1133824	YES	R-074	03/20/12	2012	Chevrolet	Goshen	16 passenger (4 fold down seats)	2 wheelchair	III	diesel	New Unit -0-
1GB6G5BLXC1134737	YES	R-075	03/08/12	2012	Chevrolet	Goshen	16 passenger (4 fold down seats)	2 wheelchair	III	diesel	New Unit -0-
1GB6G5BL2C1134778	YES	R-076	03/08/12	2012	Chevrolet	Goshen	16 passenger (4 fold down seats)	2 wheelchair	III	diesel	New Unit -0-
1GB6G5BL9C1135295	YES	R-077	03/08/12	2012	Chevrolet	Goshen	16 passenger (4 fold down seats)	2 wheelchair	III	diesel	New Unit -0-
1GB6G5BL1C1134853	YES	R-078	03/20/12	2012	Chevrolet	Goshen	16 passenger (4 fold down seats)	2 wheelchair	III	diesel	New Unit -0-
Fort Bend County Public Transportation County Car											
JTEBW3EH2A2044011	YES	P-086	05/04/10	2010	Toyota	Highlander Hybrid	n/a	n/a	n/a	unleaded	9,932

Letters of Support



Meals on Wheels & Much, Much More!

Committed to helping seniors remain independent by enhancing their quality of life through services and resources.

Chairman

David C. Vasquez

Vice Chairman

Randy Briones

Secretary

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Rick Forlano

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Michael Campbell
Paul Friesen
Christen Johnson
Rob Morris
Eric Robins
Nicole Volek

CEO

Manuela H. Arroyos



United Way of Greater Houston



June 25, 2012

Fort Bend County Public Transit
12550 Emily Court, Ste. 400
Sugar Land, TX 77478

RE: **Fort Bend County Department of Transportation**
Fort Bend Senior Transit Service Statement

Transportation services are vital to the success of the Fort Bend Seniors congregate program. The congregate program at Fort Bend Seniors is a nutrition program that provides older adults in Fort Bend County with a nutritious meals, socialization opportunities, stimulating activities, and exercise. The congregate program enables older adults to stay active in their community, promotes improved emotional and physical health, and reduces isolation which is very common in the older adult population.

Many older adults are no longer able to drive due to barriers such as: chronic health conditions, visual impairment, cognitive impairment, or financial constraints. By providing older adults with the opportunity to travel to and from senior centers, Fort Bend Seniors is able to provide services to older adults who would otherwise be home alone and isolated.

Fort Bend Seniors serves approximately 350 older adults per month in the congregate program in Fort Bend County. The majority of these clients report improved physical health, improved emotional health, improved diet, and reduced isolation as a result of participating in these programs.

Transportation services are crucial in continuing to serve the older adult population in Fort Bend County with congregate services.

Regards,

Manuela H. Arroyos
CEO, Fort Bend Seniors Meals on Wheels
P.O. Box 1488, Rosenberg, TX 77471

Caring People, Ltd. Company

Main No. (281) 344-9911 Fax No. (281) 232-9001
914 Frost Street, Rosenberg, Texas 77471

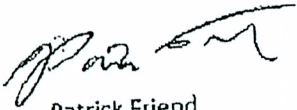
March 13, 2012

BRETT ORSAK
DIRECTOR

To whom it may concern,

I represent an Adult Daycare facility here in the Ft. Bend County area. We provide a safe and positive environment for individuals that aren't able to look after themselves or cannot have a care provider look after them during the day. Our business depends on having transportation for our clients. Ft. Bend Transportation allows Caring People to service individuals that might not be able to come to our center. We hope that Ft. Bend Transportation will be able to continue the working relationship we have built in the last 3 years.

Thank you for your consideration,



Patrick Friend

Operations Manager

Fort Bend County Department of Transportation
Letter of Support

Hi,

My name is Anita Jones, I'm Lauren Jones mom. I am writing on behalf of Lauren because she is a special needs child. I just wanted to take this time to say we depend on fort bend transit to pick Lauren up for work everyday, she works at Krogers, and if it wasn't for the freedom ride she would not be able to get to work do for that reason Lauren father and I appreciate this service. Thank you so much Fort Bend..

Mrs. Jones - love & peace

Fort Bend County Department of Transportation
Letter of Support

Having the New Freedom Rider Service available to my son Stevie has been a Godsend! After years of scheduling our lives around transportation for him, the freedom is two-fold...for him and for us!

When Stevie finished public school at age 22, he was super fortunate to have been hired “full-time” (mornings only, but M-F) by the company that had provided his ultimate community-based vocational instruction experience. In reality, what that opportunity meant was that I took a very early retirement from my career so that I would be available to get him to and from work. An hour coming and going at 8 am and then again at 11:30... Stevie had the independence in working, but the ride with his “mommy” began to get old to him.

With New Freedom providing him a ride home from work, he was able to build his confidence. He had the chance to do things we may take for granted, like waiting patiently for his ride to arrive (putting to use all those safety skills), calling home to let me know when his ride would arrive (practicing needed telephone skills), letting his job supervisor and/or me know if the bus did not arrive on time (using problem-solving skills and telling time,) carrying bus money (and having it at the end of his shift for the ride, not spending it all on a soft drink at his break time!), practicing “good rider” habits (buckling seatbelt without a parent there to remind him), holding on to a house key and letting himself in the door independently (responsibility and safety), and developing trust and a level of comfort in interacting with others on his own accord. The smile on his face and look of pride he would share when asked about his transportation spoke volumes.

Just last month, Stevie was able to move into a group home with roommates and a caregiver. The independence that he gained through his two years of transportation was a first step to his success in that transition. It most certainly helped his parents’ level of comfort in letting go!

The only issues we have had with transportation have been related to communication and, at times, dependability and consistency.

For a several month period last year, my 97 year old mother lived with us, and it was very difficult to take her with us for the early morning drive to work. It was also not possible to find someone to watch her for the hour while I transported Stevie. New Freedom picked him up at home to take him to work in the morning. Our experience was not as good as with the ride home. Scheduling challenges due to last minute driver and rider changes made for inconsistent pick up times. Sometimes the bus would arrive as early as 6:50 am, sometimes as late as 8:30 am. We understood that variables could interfere with the narrow time frame ideal for his arrival at work. He had no one there to supervise him much sooner than his 8 am start time. And, a few minutes tardiness often would turn into a significant delay and disruption in getting his day off to the right start. We had many anxious mornings.

We did work with this issue by calling each morning to check on his scheduled time (he was on a “subscription” for daily services, but all it took was a bus breakdown, a traffic delay, an additional rider needing service to change that). This did accomplish a reduction in our anxiety, but still we needed an on the spot back up plan at all times. His boss, while super supportive, was not all that interested in how his tardiness came to be...he just wanted him to have the same responsibility as is expected of all employees—come to work on time! A fundamental aspect of successful community integration!

So for us, the morning ride TO work did not pan out. We quickly had to find other living arrangements for my mother.

A second issue was with timely pick up. I would think that a deviation in pick up schedule could be forewarned with a phone call. At least, this would be a reasonable expectation for clients having communication and reasoning challenges. Too often Stevie was still at work well over an hour past his regular time to clock out. He fortunately could postpone his lunch, and his medication schedule was adjusted to allow for a delay in his mid-day dose. But the County service was not high in the area of customer satisfaction when it came to his place of employment.

Another communication difficulty was knowing when the county had holidays and thus no service. A simple email, phone call, or written schedule could have helped here.

We are very fortunate in this day and age that there are more and more businesses willing to employ individuals with developmental and cognitive challenges. We can't expect them to be all things to these clients. They can't be expected to be on hand waiting for them to come in the door or to be watching at shift's end for transportation to arrive beyond a reasonable amount of time. That is a gray area, and one might argue that if a person doesn't have the responsibility to wait safely for a ride, then perhaps they should not be on the job. However, we must do what we can to assist the community in acceptance and the clients in gradual development of independence. I know many families who would like to use the New Freedom services but hesitate knowing that their son or daughter would need an ambassador to ride along and help where needed. Not only must we continue the grant provided for these services...we must also grow in availability of the ambassador program.

We have on the whole had a fantastic experience these past two years. One thing I will say is that each and every person I met or spoke with on the phone was most helpful, congenial, and has shown a love and understanding of the clients they serve. Good job!
Please keep it up!

Joanne Meyer, on behalf of my son, Stephen Meyer
March 21, 2012



P.O. Box 940 • 108 Cardinal Lane (FM 806) • Columbus, TX 78934 • Tel 979.732.6281 • 1.800.548.1068 • Fax 979.732.6283

TO: WHOM IT MAY CONCERN:
FROM: Vastene Olier, Executive Director
DATE: 6/21/12

RE: LETTER OF SUPPORT

It is Colorado Valley Transit District pleasure to provide this letter of support for the joint use of the parking lot located in Kendleton Texas. We are excited about the future coordination of service between Fort Bend Transit and our system.

The joint use of the parking lot will serve to remove a barrier between our counties and extend the opportunity for all us to provide a much needed service to the citizens that will benefit from this seamless service.

Brochures

Welcome to Fort Bend County Transit . . .

We appreciate the opportunity to provide your transportation needs.

General Information

Schedule A Ride:

- To schedule a ride, call **281-633-RIDE (7433) or 1-866-751-TRIP (8747)** and select option 2, “**Fort Bend County Reservations**”. You may call Monday through Friday between the hours of 8 a.m. to 5 p.m.
- Information needed to schedule a ride:
 - Name
 - Home address
 - Telephone Number
 - Pick-up Location
 - Address of Destination
 - Requested Pick-Up Time and/or Appointment Time.
- Reservations may be made 30 days in advance or up to one business day in advance of the appointment time.
- Rides are typically scheduled for first “destination” drop-off by 8 a.m. & last pick-up will be no later than 5 p.m.

- Repeat rides may be scheduled in advance.
- Rides will be accepted on a “time and space” available basis.
- Time and space is reserved for registered New Freedom passengers.

- If a passenger needs to cancel or change their ride, they must call the Reservationists at **281-633-RIDE (7433) or 1-866-751-TRIP (8747)** as soon as possible. Cancellations received 2 hours or less before a scheduled ride will be considered a “late cancel” trip.

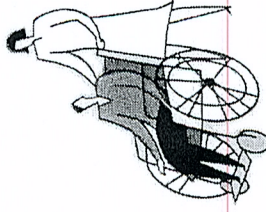


Passenger Guidelines:

- This is a shared ride service.
- Passengers must be ready 15 minutes before scheduled pick up time. If passenger is not ready, or decides not to go, the trip will be considered a “no show” trip. If a passenger receives three “no show” trips in a one year period, their services can be suspended.
- All passengers must wear seat restraints.
- Passenger must provide approved seat restraints for children 40 pounds or less.
- Passengers 12 years or younger must be accompanied by another person 18 years or older.
- To receive a complete copy of our Passenger Guidelines call **281-633-RIDE (7433) or visit our website at www.co.fort-bend.tx.us**

Service Information:

- Fare for a one-way trip is \$1.00 per person each way.
- Service is curb-to-curb with door-to-door service available for people with disabilities. This **request must** be made during the time of your reservation.
- Rides are provided within Fort Bend County. Fort Bend County Public Transit currently offers three fixed route commuter services into Harris County; TREK Express Greenway Plaza and Uptown/Galleria, and Fort Bend Express/Texas Medical Center.
- Fort Bend County Transit is closed and does not provide service on County holidays.



For more information, comments, or concerns about the Fort Bend County Public Transportation Department please call **281-633-RIDE (7433)** or **1-866-751-TRIP**.

Bienvenido al Tránsito del Condado de Fort Bend . ¡Ser proporcionado a usted por AFC el Transporte Corporativo!

El Condado de Fort Bend ha contratado a AFC el Transporte Corporativo proporcionar el transporte público los servicios a los ciudadanos del condado. Agradecemos la oportunidad de proporcionar sus necesidades del transporte.

Información General:

Planifique su Paseo:

- Para arreglar un paseo de transporte llama 1-866-751-TRIP y selecta el Condado de Fort Bend. Puede llamar lunes a viernes entre las horas de 8 a.m. hasta las 5pm.
- Para arreglar su paseo necesitaremos:
 - Su Primero nombre
 - Dirección de su casa
 - El número de teléfono donde vamos a levantarse
 - Dirección de su destinacion
 - Y la hora que usted quiere que te levantan o la hora de la cita.
- El planificador le dará un número de la confirmación.
- Puede hacer reservaciones 30 días antes o hasta un día laboral antes del tiempo de la cita.
- Los primer transportes son normalmente para las 8 de la mañana y los últimos no mas tarde de las 5 de la tarde.

- Puede hacer transportes repetidos por adelantado.
- Los transportaciones serán aceptados según el "tiempo y el espacio" disponible.
- Si necesita cancelar o cambiar su reservación llama el mas antes posible a 1-866-751-TRIP. Las cancelaciones recibieron dos horas o menos antes un transporte planificado será considerado un "no viaje".

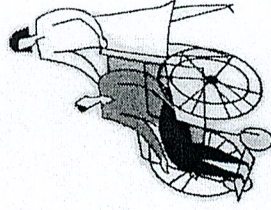


Reglas Para el Pasajero:

- Esto es un servicio compartido con otros pasajeros.
- Pasajeros deben ser listos quince minutos antes de la hora planeo. Si el pasajero no esta listo o decide no ir el viaje será considerado un "no viaje." Si un pasajero recibe tres "no viajes" en un periodo de ano sus servicios del transportacion pueden ser suspendidos.
- Todos los pasajeros deben usar alojamientos del asiento.
- Pasajeros deben proporcionar el alojamiento del asiento aceptado para niños 40 libras o menos.
- Pasajeros 12 anos o más joven deben ser acompañado de otra persona 18 anos o más viejo.

Información del Servicio:

- El precio es \$1.00 cada persona cada viaje.
- El servicio será limita a limita y la gente con inhabilidades pueden pedir puerta a puerta servicio.
- Los paseos pueden ser dentro del condado de Fort Bend, condado de Harris, por la carretera 59, el Texas Medical Center, y el Veterans Administration Hospital.
- No habrá servicio del transporte en las días de vacación.



Para más información, los comentarios, o preguntas sobre el Tránsito de Fort Bend por favor llame 1-866-751-TRIP.

New Freedom Transit

On February 18, 2009, Fort Bend Transit rolled out the first phase of a new transportation service for people with disabilities who live in the rural areas of Fort Bend County. Fort Bend Transit was awarded a "New Freedom" grant by the state to support new public transportation services and public transportation alternatives beyond those required by the Americans with Disabilities Act (ADA) of 1990.

The first phase of the New Freedom program provides reserved bus services in the morning and afternoons, Monday through Friday (excluding Fort Bend County holidays). Clients must call and make reservations for each trip.

Riders in need of assistance may be accompanied by one attendant at no charge. Later, the New Freedom program will also include bus stop monitors and ambassadors to assist the passengers who cannot travel independently. At that time, passengers will be advised that they can request assistance.

To access the service, prior to their first use, individuals or their guardians must register.

FORM IS ON THE INSIDE OF THIS BROCHURE.

Purpose of this registration is to demonstrate that the individuals accessing the new program are people with disabilities. The registration is a requirement of the New Freedom grant.

The transit fare is \$1.00 for EACH one-way trip. Exact change must be used. No prepayment can be made.

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs & activities receiving Federal financial assistance (42 U.S.C. Section 2000d).

Fort Bend County is committed to practicing non-discrimination. If you believe you have been subjected to discrimination you may file a complaint with the Fort Bend County Title VI Coordinator. 281-633-RIDE (7433).

Register for your New Freedom Service

Hand-to-Hand Service
(assistance from one person to another)

Door-to-Door Service
(assistance needed with maneuverability)

Curbside Service
(independent ability to maneuver)

Enjoy New Freedom Public Transit

For Employment, Medical Needs, Education and Community Involvement

Experience New Freedom with no limits on where you can travel in Fort Bend County with options to travel beyond county lines utilizing connecting transportation services.

Fort Bend County
New Freedom Transit

12550 Emily Court, Ste. 400
Sugar Land, TX 77478

1-866-751-TRIP (8747)
281-633-RIDE (7433)

FAX 281.243.6710
Email Transit@co.fort-bend.tx.us
www.co.fort-bend.tx.us

Fort Bend
TRANSIT



1-866-751-TRIP

NEW FREEDOM

**Fort Bend
County
Public Transit
for
People
with
Disabilities**





New Freedom Public Transit Registration Form

New Freedom Program funds are for the purpose of supporting improved public transportation services for people with disabilities and to facilitate the inclusion of people with disabilities into the workforce and the community. Information collected on this form will only be used for the purpose of documentation of services provided with New Freedom Funds.

Rider's Name _____

Address _____ City _____ State _____ Zip _____

E-mail address _____

Home phone _____ Cell phone _____

Date of Birth _____ Male _____ Female _____

Rider's Representative's Name _____

Address _____ City _____ State _____ Zip _____

E-mail address _____

Home phone _____ Cell Phone _____

Indicate below the type of transportation service that will best accommodate this rider:

_____ **Service 1 - Curb No Assistance** - Rider is independent upon curbside departure of transit.
Independent ability to board/communicate and requires no assistance.

_____ **Service 2 - Curb w/Lift Assistance** - Rider is independent upon curbside departure of transit.
Independent ability maneuver / can load & exit transit w/minimal assistance.

_____ **Service 3 - Door-to-Door** - Rider is independent upon assistance to the door.
Needs assistance - may or may not need lift assistance.

_____ **Service 4 - Hand-to-Hand** - Rider is dependent on assistance.
Accompaniment from one individual provider/caregiver/companion to another.

Rider, or rider's representative, hereby certifies under penalty of perjury that the rider has a disability within the meaning of The Americans With Disabilities Act.

Signature of rider or rider's representative _____

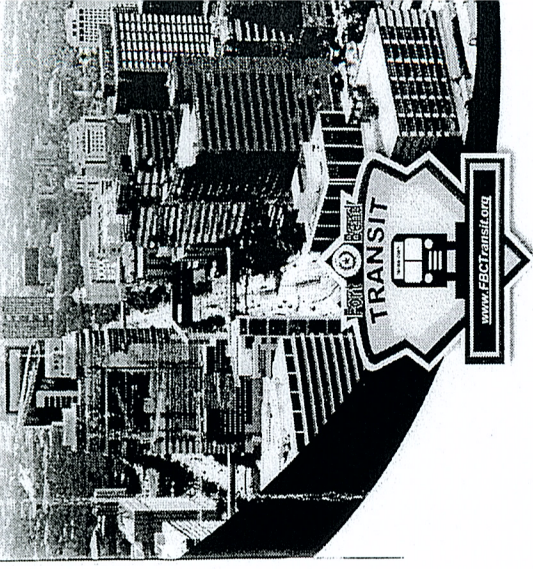
date _____

Would you agree to participate in a survey about the New Freedom Transportation Program?

If so, please sign here: _____
(It is not necessary to participate in the survey in order to use the New Freedom Transportation Program.)

For more information contact 1-866-751-TRIP (8747) or 281-633-RIDE (7433)
MAIL TO: Fort Bend Transit, 12550 Emily Court, Ste. 400, Sugar Land, TX 77478
EMAIL TO: transit@co.fort-bend.tx.us **or FAX TO:** 281-243-6710

FORT BEND COUNTY EXPRESS
to the
TEXAS MEDICAL CENTER



Fort Bend County is pleased to offer the Fort Bend County Express Park & Ride service to the Texas Medical Center. This service provides weekday trips to the main campus of the Texas Medical Center and to the Michael E. DeBakey Veterans Medical Center. Fort Bend County residents and visitors may access the service from within Fort Bend County at the following locations:

Park & Ride locations include:

Fort Bend County Fairgrounds
4310 State Highway 36 South
Rosenberg, TX 77471

University of Houston—Sugar Land
14000 University Boulevard
Sugar Land, TX 77479

AMC Theater First Colony
3301 Town Centre Blvd South

TICKET BOOKS MAY BE PURCHASED:

- Online, at www.FBCTransit.org
(Service charges and shipping fees apply.)
- By mail, using our ticket order form.
To obtain an order form, visit our website at www.FBCTransit.org to download one, or call (281) 633-RIDE (7433).
(Shipping fees apply.)

OR BY PURCHASING DIRECTLY AT:

- Kroger Sweetwater Courtesy Booth
4825 Sweetwater Blvd.
Sugar Land, TX 77479
- Fort Bend County Public Transportation Dept.
12550 Emily Court, Suite 400
Sugar Land, TX 77478

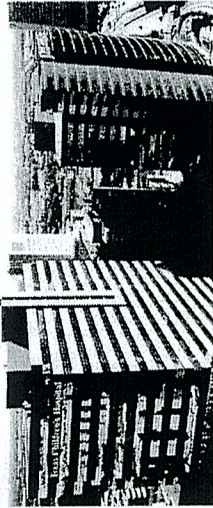
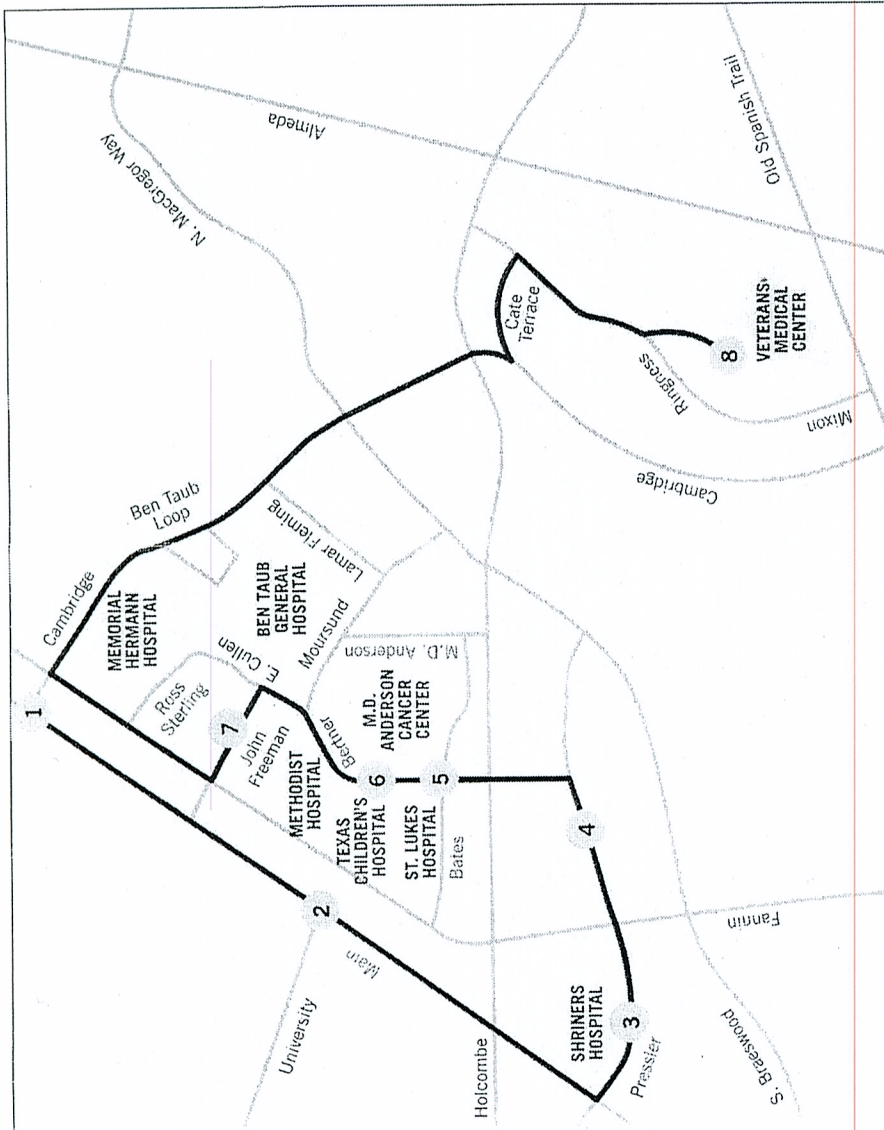
GUARANTEED RIDE HOME

A Guaranteed Ride Home service is available for passengers. In the event of a midday emergency, passengers should contact the Fort Bend County Public Transportation offices by calling (281) 633-RIDE (7433) and request the service. The service provides passengers with a ride back to the Fort Bend County Park and Ride parking lot from which the passenger originally boarded.

A total of three (3) free rides per year, per passenger is provided by Fort Bend County. Passengers in need of additional rides will be responsible for paying the provider for the additional rides. Midday emergencies may include:

- Personal or family illness,
- Death in the family, and/or
- Unscheduled overtime required by employers.

Pre-registration is required to access the Guaranteed Ride Home Service. You may obtain a registration form by visiting our website at www.FBCTransit.org or by calling (281) 633-RIDE (7433).



FARE
The fare for a one-way trip is \$3.50. Exact change and tickets are accepted as fare. If paying in cash, the exact amount is required because drivers cannot make change. Ticket books are available for purchase at a 10 percent discounted rate. Ticket books are \$63 for 20 one-way tickets. All tickets are non-refundable.

Texas Medical Center Stops

- 1 Main Street at Cambridge
Shared METRO Stop
(West side of Main, South of Cambridge)
- 2 Main St. at University Blvd.
Shared METRO Stop
(Corner closest to Rice Stadium)
- 3 HCC at Pressler
Shared METRO Stop
(South side of Pressler, Across from HCC)
- 4 Pressler Garage
Shared METRO Stop
(South side of Pressler, West of Bertner)
- 5 Bertner at Bates
Shared METRO Stop
(East side of Bertner, South of Bates)
- 6 MDA at Bertner
Circle Drive Entrance
(East side of Bertner, bkn. Bates & Moursund)
- 7 John Freeman Blvd. at Cullen
Shared METRO Stop
(North corner, in front of TMC Library)
- 8 VA Hospital
Shared METRO Stop
(Outside Main Entrance)

For more information on the Fort Bend County Express / Texas Medical Center Commuter Service visit www.FBCTransit.org or call 281-633-RIDE (742) or toll free at 1-866-751-TRIP (8747).

Comments or questions?
Email transit@co.fort-bend.tx.us.

Contacts



The TREK EXPRESS is managed by TREK, the transportation organization for the Uptown/Galleria and Greenway Plaza areas.

To contact TREK
 Phone: 713-965-1711
 Fax: 713-961-1547
 e-mail: jr@trekhouston.org
www.trekhouston.org



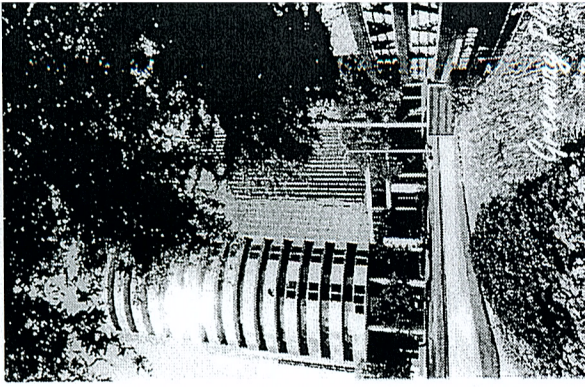
The TREK EXPRESS Galleria and Greenway Plaza routes are funded by Fort Bend County Transit.

To contact Fort Bend Transportation:
 Phone: 281-633-RIIDE (7433)
 Toll Free: 1-866-751-TRIP
 e-mail: transit@co.fort-bend.tx.us
 TTY Administration: 281-494-7160
 Reservations: 281-243-6781

The service is operated by AFC Corporate Transportation

Fort Bend Express
 as of January 1, 2012

Reprinted July 20



Commuter Bus Service from Fort Bend County & southwest Houston via HOV Lane to:

- Greenway Plaza
 - West Balfort Park & Ride
- Transfer to METRO Commuter Service to Downtown Houston and The Texas Medical Center

4:11 PM
4:42 PM
5:01 PM
5:17 PM
5:30 PM
5:48 PM
6:11 PM
6:30 PM
6:54 PM
7:35 PM

4:02 PM
4:33 PM
4:51 PM
5:08 PM
5:21 PM
5:39 PM
6:02 PM
6:21 PM
6:45 PM
7:26 PM

3:40 PM
4:10 PM
4:30 PM
4:45 PM
4:58 PM
5:20 PM
5:39 PM
5:58 PM
6:24 PM
7:03 PM

3:24 PM
3:54 PM
4:15 PM
4:28 PM
4:43 PM
5:04 PM
5:24 PM
5:43 PM
6:08 PM
6:48 PM

3:19 PM
3:49 PM
4:10 PM
4:24 PM
4:39 PM
4:59 PM
5:19 PM
5:39 PM
6:04 PM
6:44 PM

3:15 PM
3:45 PM
4:05 PM
4:20 PM
4:35 PM
4:55 PM
5:15 PM
5:35 PM
6:00 PM
6:40 PM

Fort Bend County/southwest Houston to Greenway Plaza

5:10 AM
5:35 AM
5:55 AM
6:15 AM
6:30 AM
6:58 AM
7:13 AM
7:33 AM
7:56 AM
8:03 AM
8:28 AM
8:43 AM

5:50 AM
6:10 AM
6:34 AM
6:54 AM
7:09 AM
7:29 AM
7:59 AM
8:24 AM
8:39 AM

5:48 AM
6:08 AM
6:28 AM
6:48 AM
7:03 AM
7:23 AM
7:36 AM
8:18 AM
8:33 AM

5:28 AM
5:53 AM
6:13 AM
6:33 AM
6:48 AM
7:08 AM
7:21 AM
8:03 AM
8:18 AM

5:18 AM
5:43 AM
6:03 AM
6:23 AM
6:38 AM
6:58 AM
7:11 AM
7:53 AM
8:08 AM

5:10 AM
5:35 AM
5:55 AM
6:15 AM
6:30 AM
6:50 AM
7:03 AM
7:20 AM
7:45 AM
8:00 AM

Greenway Plaza to Fort Bend County/southwest Houston

8:00 AM
8:20 AM
8:40 AM
9:00 AM
9:20 AM
9:40 AM
10:00 AM
10:20 AM
10:40 AM
11:00 AM
11:20 AM
11:40 AM

8:39 AM
9:00 AM
9:24 AM
9:44 AM
10:04 AM
10:24 AM
10:44 AM
11:04 AM
11:24 AM
11:44 AM

8:33 AM
9:00 AM
9:18 AM
9:36 AM
9:54 AM
10:12 AM
10:30 AM
10:48 AM
11:06 AM
11:24 AM
11:42 AM

8:18 AM
8:53 AM
9:13 AM
9:33 AM
9:48 AM
10:08 AM
10:21 AM
11:03 AM
11:18 AM

8:08 AM
8:33 AM
8:53 AM
9:13 AM
9:28 AM
9:48 AM
10:03 AM
10:45 AM
11:00 AM

8:00 AM
8:25 AM
8:45 AM
9:05 AM
9:25 AM
9:45 AM
10:05 AM
10:25 AM
10:45 AM
11:05 AM
11:25 AM
11:45 AM

The Fastest Way to Greenway Plaza From Fort Bend County



- Greenway Plaza Bus Stops**
- Between Greenway 1 and 2
 - Transportation Center (Greenway 3, 4, and 5)
 - Greenway 9 and 11
 - Greenway 20
 - Greenway 24

Climb Aboard!

- Sugar Land Departures**
- University of Houston Sugar Land Campus (University Blvd. at Highway 59)

- AMC Movie Theatre Sweetwater Blvd. at Highway 59

Schedule

Monday - Friday

Approximately every 15 minutes

- 5:10 am - 8:00 am
- 3:15 pm - 6:40 pm

Cash Fare:

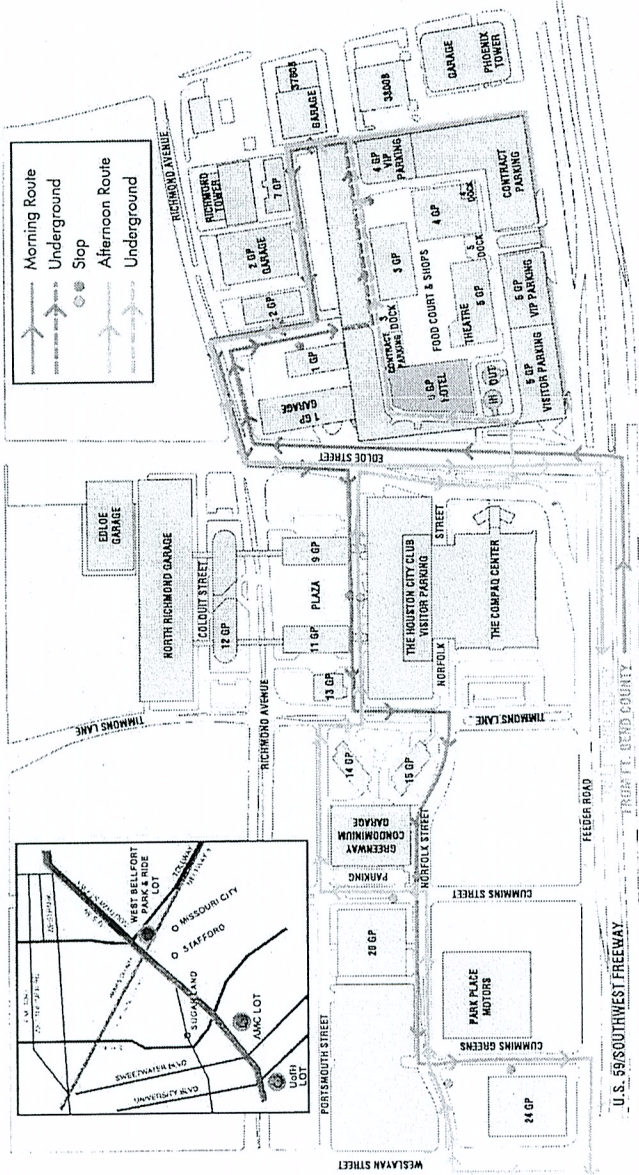
- \$2.25 UofH/AMC to Greenway Pl.
- \$1.00 UofH/AMC to West Bellfort
- \$2.00 West Bellfort to Greenway P

TREKEXPRESS Ticket Books (Ticl Books do not expire)

- \$40.00 20 rides UofH/AMC to Greenway Plaza (\$2 one way)
- \$80.00 40 rides UofH/AMC to Greenway Plaza (\$2 one way)
- \$20.00 20 rides UofH/AMC to West Bellfort P&R (\$1 one way)
- \$35.00 20 rides West Bellfort P&R to Greenway Plaza (\$1.75 one way)

Buy TREKEXPRESS Ticket Books

- Transportation Center Greenway 4
- Kroger's Sweetwater Blvd. Sugar Land
- Greenway Companies (Check to see if your company sells them)



UPTOWN/GALLERIA • POST OAK COMMUTER BUS SCHEDULE
PM Outbound

* PM only	Four Oaks	Ninfa's San Felipe	GDF Suez AmbaWy	Apache Guilford	Neiman's Air Liquide	Williams Circle Dr	Bechtel Tower	AMC P&R	UH P&R
3:20	3:24	3:26	3:28	3:29	3:32	3:33	3:36	4:03	4:11
4:06	4:10	4:12	4:14	4:15	4:18	4:19	4:22	4:49	4:57
4:41	4:45	4:48	4:51	4:52	4:56	4:57	5:00	5:27	5:35
5:06	5:10	5:13	5:16	5:17	5:21	5:22	5:25	5:52	6:00
5:31	5:35	5:38	5:41	5:42	5:46	5:47	5:50	6:17	6:25
6:11	6:15	6:18	6:21	6:22	6:26	6:27	6:30	6:57	7:05
6:58	7:02	7:03	7:04	7:05	7:07	7:08	7:10	7:35	7:43

TREKEXPRESS

TREKEXPRESS is managed by TREK, the transportation organization for the Uptown/Galleria and Greenway Plaza areas.

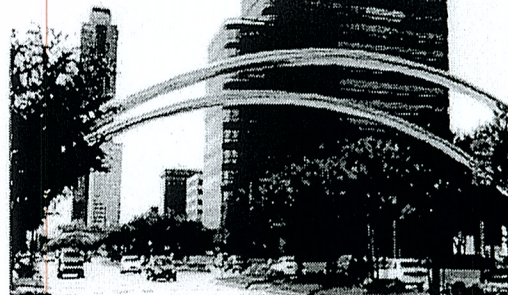
To contact TREK:
Phone: 713-965-1711
Fax: 713-961-1547
email: jr@trekhouston.org
www.trekhouston.org



The Galleria and Greenway Plaza routes are funded by Fort Bend County Transit.

To contact Fort Bend Transportation:
Phone: 281-633-RIDE (74333)
Toll Free: 1-866-751-TRIP (8747)
email: transit@co.fort-bend.tx.us
FLY Administration: 281-494-7160

The service is operated by Coach America



Fort Bend Express

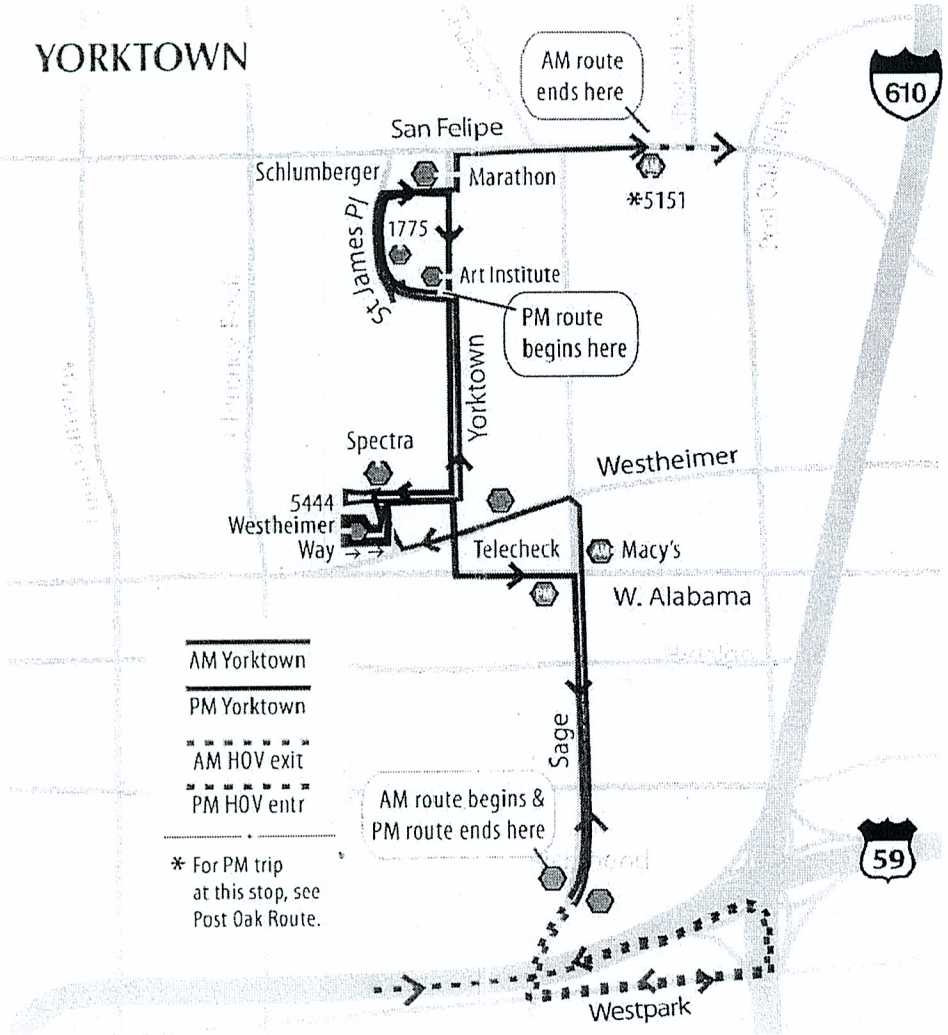
as of January 1, 2012

Two Commuter Bus Routes
from
Fort Bend County
via HOV Lane to
Uptown/Galleria

POST OAK
&
YORKTOWN

Reprinted May 2011

YORKTOWN



UPTOWN/GALLERIA • YORKTOWN COMMUTER BUS SCHEDULE

AM Inbound

Line	Stop	Time	Stop	Time	Stop	Time	Stop	Time	Stop	Time	Stop	Time								
UH	AMC P&R	5:34	Sage@ S & B	5:56	Sage@ Macy's	5:59	Westheimer & Sage	6:00	West W	6:02	Westh Ct	6:04	Arl Institute	6:06	1775 St Jas Pl	6:06	Marathon Tower	6:07	* 5151 San Felipe	6:09
	P&R	6:05	Sage@ S & B	6:36	Sage@ Macy's	6:39	Westheimer & Sage	6:40	West W	6:42	Westh Ct	6:44	Arl Institute	6:46	1775 St Jas Pl	6:46	Marathon Tower	6:47	* 5151 San Felipe	6:49
UH	AMC P&R	6:25	Sage@ S & B	6:56	Sage@ Macy's	6:59	Westheimer & Sage	7:00	West W	7:02	Westh Ct	7:04	Arl Institute	7:06	1775 St Jas Pl	7:06	Marathon Tower	7:07	* 5151 San Felipe	7:09
	P&R	6:45	Sage@ S & B	7:16	Sage@ Macy's	7:19	Westheimer & Sage	7:20	West W	7:22	Westh Ct	7:24	Arl Institute	7:26	1775 St Jas Pl	7:26	Marathon Tower	7:27	* 5151 San Felipe	7:29
UH	AMC P&R	7:22	Sage@ S & B	7:53	Sage@ Macy's	7:56	Westheimer & Sage	7:57	West W	7:59	Westh Ct	8:01	Arl Institute	8:03	1775 St Jas Pl	8:03	Marathon Tower	8:04	* 5151 San Felipe	8:06
	P&R	8:10	Sage@ S & B	8:41	Sage@ Macy's	8:44	Westheimer & Sage	8:45	West W	8:47	Westh Ct	8:49	Arl Institute	8:51	1775 St Jas Pl	8:51	Marathon Tower	8:52	* 5151 San Felipe	8:54

* AM only

UPTOWN/GALLERIA • YORKTOWN COMMUTER BUS SCHEDULE
PM Outbound

Stop	Time	Stop	Time	Stop	Time	Stop	Time	Stop	Time	Stop	Time						
Art Institute	3:30	1775 St Jas Pl	3:31	Marathon Tower	3:32	5400 Westh Ct	3:36	5444 Westh W	3:38	Alabama & Sage	3:40	Sage@ S & B	3:45	AMC P&R	4:10	UH P&R	4:18
	4:03		4:04		4:05		4:08		4:10		4:15		4:20		4:45		4:53
	4:50		4:50		4:51		4:54		4:58		5:04		5:10		5:35		5:43
	5:33		5:33		5:34		5:37		5:41		5:47		5:53		6:18		6:26
	6:18		6:18		6:19		6:22		6:26		6:32		6:38		7:03		7:11

Service to:

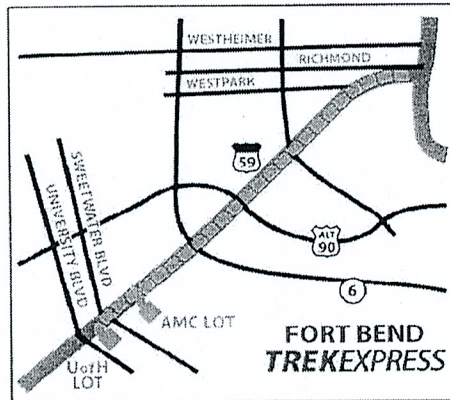
POST OAK Stops

- Bechtel Tower
- Williams Tower
- Air Liquide/Dillard's
- Apache/Sports Authority
- GDF Suez @Ambassador Way
- Pizza Kitchen
- Four Oaks
- 5151 San Felipe - *PM only

* For 5151 San Felipe: use Yorktown AM route, Post Oak PM route.

YORKTOWN Stops

- S&B on Sage
- Macy's on Sage
- Westheimer & Sage
- 5444 Westheimer Way
- Spectra @ 5400 Westheimer Ct
- Art Institute
- 1775 St. James Place
- Marathon & Schlumberger
- 5151 San Felipe - *AM only



Climb Aboard!

Sugar Land Departures

University of Houston Sugar Land
University Blvd at Highway 59

AMC Movie Theatre

Sweetwater Blvd. at Highway 59

Schedule

Monday - Friday

Approximately every 20 minutes

- 5:20 am - 8:10 am
- 3:20 pm - 7:00 pm

Cash Fare: (one way)

- \$2.25 U of H/AMC to Uptown/Galleria

TREKEXPRESS Ticket Books

(Ticket Books do not expire)

- \$40.00 20 rides U of H/AMC to Uptown/Galleria (\$2 one way)
- \$80.00 40 rides U of H/AMC to Uptown/Galleria (\$2 one way)

Buy TREKEXPRESS Ticket Books at:

- Kroger's at Sweetwater Blvd. in Sugar Land
- Your company or building along the Uptown/Galleria routes
- On-line at Fort Bend website, www.co.fort-bend.tx.us, go to 'How do I -- buy Transportation ticket books?'
- Go to www.trekhouston.org for fare specials.

Texas Medical Center Route

AM ROUTE

HWY 36	UH	AMC	Main @ Cambridge	Main @ Univ	HCC @ Pressler	HCC @ Pressler	Bertner @ Bates	Bertner @ Bates	MDA @ Bertner	MDA @ Bertner	John Freeman	John Freeman	VA
4:40 AM	5:00 AM	5:10 AM	5:40 AM	5:42 AM	5:45 AM	5:47 AM	5:50 AM	5:52 AM	5:54 AM	5:54 AM	-	-	-
-	5:30 AM	5:40 AM	6:12 AM	6:14 AM	6:17 AM	6:19 AM	6:22 AM	6:24 AM	6:26 AM	6:26 AM	-	-	-
5:40 AM	6:00 AM	-	6:31 AM	6:33 AM	6:36 AM	6:38 AM	6:41 AM	6:43 AM	6:45 AM	6:45 AM	-	-	-
5:55 AM	-	-	6:47 AM	6:49 AM	6:52 AM	6:54 AM	6:57 AM	6:59 AM	7:01 AM	7:01 AM	-	-	-
6:15 AM	6:35 AM	-	7:07 AM	7:09 AM	7:12 AM	7:14 AM	7:17 AM	7:19 AM	7:21 AM	7:21 AM	-	-	-
-	6:45 AM	6:55 AM	7:29 AM	7:31 AM	7:34 AM	7:36 AM	7:39 AM	7:41 AM	7:43 AM	7:43 AM	-	-	-
-	7:01 AM	7:11 AM	7:48 AM	7:50 AM	7:53 AM	7:55 AM	7:58 AM	8:00 AM	8:02 AM	8:02 AM	-	-	-
7:00 AM	-	-	7:20 AM	7:20 AM	7:20 AM	7:20 AM	7:20 AM	7:20 AM	7:20 AM	7:20 AM	-	-	-
-	7:20 AM	7:30 AM	8:07 AM	8:09 AM	8:12 AM	8:14 AM	8:17 AM	8:19 AM	8:21 AM	8:21 AM	8:31 AM	8:31 AM	-
-	7:35 AM	7:45 AM	8:22 AM	8:24 AM	8:27 AM	8:29 AM	8:32 AM	8:34 AM	8:36 AM	8:36 AM	8:46 AM	8:46 AM	-
7:40 AM	-	-	8:08 AM	8:08 AM	8:08 AM	8:08 AM	8:08 AM	8:08 AM	8:08 AM	8:08 AM	-	-	-
-	7:56 AM	8:06 AM	8:43 AM	8:45 AM	8:48 AM	8:50 AM	8:53 AM	8:55 AM	8:57 AM	8:57 AM	9:07 AM	9:07 AM	-
-	8:17 AM	8:27 AM	9:04 AM	9:06 AM	9:09 AM	9:11 AM	9:14 AM	9:16 AM	9:18 AM	9:18 AM	9:28 AM	9:28 AM	-

LEGEND

STOP
ROUTE
SHUTTLE
ROUTE

NOON ROUTE

HWY 36	UH	AMC	Main @ Cambridge	Main @ Univ	HCC @ Pressler	HCC @ Pressler	Bertner @ Bates	Bertner @ Bates	MDA @ Bertner	MDA @ Bertner	John Freeman	John Freeman	VA	AMC	UH	HWY 36
11:05 AM	11:25 AM	11:35 AM	12:03 PM	12:05 PM	12:08 PM	12:10 PM	12:12 PM	12:17 PM	12:19 PM	12:19 PM	12:28 PM	12:28 PM	1:09 PM	1:19 PM	1:37 PM	-

NOON ROUTE



VA	Main @ Cambridge	Main @ Univ	HCC @ Pressler	HCC @ Pressler	Bertner @ Bates	Bertner @ Bates	MDA @ Bertner	MDA @ Bertner	John Freeman	AMC	UH	HWY 36
-	3:20 PM	3:22 PM	3:25 PM	3:27 PM	3:30 PM	3:32 PM	3:34 PM	4:09 PM	4:13 PM	4:13 PM	4:19 PM	4:33 PM
3:35 PM	3:50 PM	3:52 PM	3:55 PM	3:57 PM	4:00 PM	4:03 PM	4:05 PM	4:40 PM	4:44 PM	4:44 PM	4:50 PM	5:05 PM
4:00 PM	4:12 PM	4:14 PM	4:17 PM	4:19 PM	4:22 PM	4:24 PM	4:26 PM	5:01 PM	5:05 PM	5:05 PM	5:11 PM	5:25 PM
4:20 PM	4:32 PM	4:34 PM	4:37 PM	4:39 PM	4:42 PM	4:44 PM	4:46 PM	5:21 PM	5:25 PM	5:25 PM	5:35 PM	5:50 PM
-	4:55 PM	4:57 PM	5:00 PM	5:02 PM	5:05 PM	5:07 PM	5:10 PM	5:46 PM	5:50 PM	5:50 PM	5:56 PM	6:10 PM
5:00 PM	5:12 PM	5:14 PM	5:17 PM	5:19 PM	5:22 PM	5:24 PM	5:26 PM	6:01 PM	6:05 PM	6:05 PM	6:11 PM	6:25 PM
-	5:33 PM	5:35 PM	5:38 PM	5:40 PM	5:43 PM	5:45 PM	5:48 PM	6:23 PM	6:27 PM	6:27 PM	6:33 PM	6:47 PM
-	5:51 PM	5:53 PM	5:56 PM	5:58 PM	6:01 PM	6:03 PM	6:05 PM	6:41 PM	6:45 PM	6:45 PM	6:51 PM	7:05 PM
-	6:20 PM	6:22 PM	6:25 PM	6:27 PM	6:30 PM	6:32 PM	6:35 PM	7:11 PM	7:15 PM	7:15 PM	7:21 PM	7:35 PM
-	7:08 PM	7:10 PM	7:13 PM	7:15 PM	7:18 PM	7:20 PM	7:23 PM	7:59 PM	8:03 PM	8:03 PM	8:09 PM	8:24 PM

PM ROUTE



Travel cheap. Arrive fast. Breathe easy.™

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Fort Bend Express » Uptown/Galleria » Post Oak

Uptown/Post Oak Schedule

Schedule Effective Date: March 29, 2011

Inbound

Fort Bend County to Uptown | Post Oak: AM Schedule

UH P&R	AMC P&R	Bechtel Tower	Williams Tower	Dillard's	Sports Authority	Hilton	Pizza Kitchen	Four Oaks
5:20 AM	5:27 AM	5:52 AM	5:56 AM	5:58 AM	5:59 AM	5:59 AM	6:00 AM	6:04 AM
6:08 AM	6:15 AM	6:40 AM	6:44 AM	6:46 AM	6:47 AM	6:47 AM	6:48 AM	6:52 AM
6:42 AM	6:49 AM	7:14 AM	7:18 AM	7:20 AM	7:21 AM	7:21 AM	7:22 AM	7:26 AM
7:25 AM	7:32 AM	7:57 AM	8:01 AM	8:03 AM	8:04 AM	8:04 AM	8:05 AM	8:09 AM
7:48 AM	7:55 AM	8:20 AM	8:24 AM	8:26 AM	8:27 AM	8:27 AM	8:28 AM	8:32 AM
8:15 AM	8:22 AM	8:47 AM	8:51 AM	8:53 AM	8:54 AM	8:54 AM	8:55 AM	8:59 AM

Outbound

Uptown | Post Oak to Fort Bend County: PM Schedule

5151 SFelipe	Four Oaks	Ninfa's	Ambass. Wau	Guilford	Neiman Marcus	Williams Circle	Bechtel Tower	AMC P&R	UH P&R
3:20 PM	3:24 PM	3:26 PM	3:28 PM	3:29 PM	3:32 PM	3:33 PM	3:36 PM	4:03 PM	4:11 PM
4:06 PM	4:10 PM	4:12 PM	4:14 PM	4:15 PM	4:18 PM	4:19 PM	4:22 PM	4:49 PM	4:57 PM
4:41 PM	4:45 PM	4:48 PM	4:51 PM	4:52 PM	4:56 PM	4:57 PM	5:00 PM	5:27 PM	5:35 PM
5:06 PM	5:10 PM	5:13 PM	5:16 PM	5:17 PM	5:21 PM	5:22 PM	5:25 PM	5:52 PM	6:00 PM
5:31 PM	5:35 PM	5:38 PM	5:41 PM	5:42 PM	5:46 PM	5:47 PM	5:50 PM	6:17 PM	6:25 PM
6:11 PM	6:15 PM	6:18 PM	6:21 PM	6:22 PM	6:26 PM	6:27 PM	6:30 PM	6:57 PM	7:05 PM
6:58 PM	7:02 PM	7:03 PM	7:04 PM	7:05 PM	7:07 PM	7:08 PM	7:10 PM	7:35 PM	7:43 PM



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Fort Bend Express » Uptown/Galleria » Yorktown

Uptown/Yorktown Schedule

Schedule Effective Date: March 29, 2011

Inbound

Fort Bend County to Uptown | Yorktown: AM Schedule

U of H P&R	AMC P&R	Sage S&B	@ Sage Macy's & Sage	Westh Westh	5444 Westh	5400 Westh	Art Institute	1775 St Jas	Marathon Tower	5151 SFelipe
5:25 AM	5:34 AM	5:56 AM	5:59 AM	6:00 AM	6:02 AM	6:04 AM	6:06 AM	6:06 AM	6:07 AM	6:09 AM
6:05 AM	6:14 AM	6:36 AM	6:39 AM	6:40 AM	6:42 AM	6:44 AM	6:46 AM	6:46 AM	6:47 AM	6:49 AM
6:25 AM	6:34 AM	6:56 AM	6:59 AM	7:00 AM	7:02 AM	7:04 AM	7:06 AM	7:06 AM	7:07 AM	7:09 AM
6:45 AM	6:54 AM	7:16 AM	7:19 AM	7:20 AM	7:22 AM	7:24 AM	7:26 AM	7:26 AM	7:27 AM	7:29 AM
7:22 AM	7:31 AM	7:53 AM	7:56 AM	7:57 AM	7:59 AM	8:01 AM	8:03 AM	8:03 AM	8:04 AM	8:06 AM
8:10 AM	8:19 AM	8:41 AM	8:44 AM	8:45 AM	8:47 AM	8:49 AM	8:51 AM	8:51 AM	8:52 AM	8:54 AM

Outbound

Uptown | Post Oak to Fort Bend County: PM Schedule

Art Institute	1775 St Jas	Marathon Tower	5400 Westh	5444 Westh	Alabama @ Sage	Sage S&B	AMC P&R	U of H P&R
3:28 PM	3:29 PM	3:30 PM	3:33 PM	3:35 PM	3:40 PM	3:45 PM	4:10 PM	4:18 PM
4:03 PM	4:04 PM	4:05 PM	4:08 PM	4:10 PM	4:15 PM	4:20 PM	4:45 PM	4:53 PM
4:50 PM	4:50 PM	4:51 PM	4:54 PM	4:58 PM	5:04 PM	5:10 PM	5:35 PM	5:43 PM
5:33 PM	5:33 PM	5:34 PM	5:37 PM	5:41 PM	5:47 PM	5:53 PM	6:18 PM	6:26 PM
6:18 PM	6:18 PM	6:19 PM	6:22 PM	6:26 PM	6:32 PM	6:38 PM	7:08 PM	7:11 PM



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Fort Bend Express » Greenway Plaza

The Greenway Plaza Route

Greenway Plaza Schedule

Our buses leave every 15-25 minutes during peak hours Monday through Friday.

To accommodate our riders' range of schedules, we leave from our first stop as early as 5:10 A.M. and as late as 8:00 A.M. and, in the afternoon, as early as 3:15 P.M. or as late as 6:40 P.M.

Pick-Up Locations

- The U of H Sugar Land Campus Parking Lot
- The AMC Theatre Parking Lot at First Colony Mall
- METRO's West Bellfort Park & Ride Lot*

*Transfer service to Downtown Houston or TMC via METRO Park & Ride.

The Stops

- 1 & 2 Greenway Plaza
- Greenway Transportation Center (3, 4, 5 GWP)
- City Club Dr. (8, 9, 11, 12 GWP)
- 20 Greenway Plaza
- 24 Greenway Plaza

Fares*

- From UH or AMC to Greenway Plaza \$2.25
- From West Bellfort Park & Ride to Greenway Plaza \$2.00
- From UH or AMC to West Bellfort Park & Ride \$1.00

*Single, One-Way Cash Fares

Greenway Plaza Schedule

Inbound

Fort Bend County/Southwest Houston to Greenway Plaza

U of H	AMC	West Bellfort	GWP TC	9 & 11 GWP	24 GWP
5:10 AM	5:18 AM	5:28 AM	5:48 AM	5:50 AM	5:54 AM
5:35 AM	5:43 AM	5:53 AM	6:08 AM	6:10 AM	6:14 AM
5:55 AM	6:03 AM	6:13 AM	6:28 AM	6:34 AM	6:38 AM
6:15 AM	6:23 AM	6:33 AM	6:48 AM	6:54 AM	6:58 AM
6:30 AM	6:38 AM	6:48 AM	7:03 AM	7:09 AM	7:13 AM
6:50 AM	6:58 AM	7:08 AM	7:23 AM	7:29 AM	7:33 AM
7:03 AM	7:11 AM	7:22 AM	7:36 AM	7:42 AM	7:46 AM
7:20 AM	7:28 AM	7:38 AM	7:53 AM	7:59 AM	8:03 AM
7:45 AM	7:53 AM	8:03 AM	8:18 AM	8:24 AM	8:28 AM
8:00 AM	8:08 AM	8:18 AM	8:33 AM	8:39 AM	8:43 AM

Outbound

Greenway Plaza to Fort Bend County/Southwest Houston

24 GWP	9 & 11 GWP	GWP TC	West Bellfort	AMC	U of H
3:15 PM	3:19 PM	3:24 PM	3:40 PM	4:02 PM	4:11 PM
3:45 PM	3:49 PM	3:54 PM	4:10 PM	4:33 PM	4:42 PM
4:05 PM	4:10 PM	4:15 PM	4:30 PM	4:51 PM	5:01 PM

Greenway Plaza PM Schedule

4:20 PM	4:24 PM	4:28 PM	4:45 PM	5:05 PM	5:17 PM
4:35 PM	4:39 PM	4:43 PM	4:58 PM	5:21 PM	5:33 PM
4:55 PM	4:59 PM	5:04 PM	5:20 PM	5:39 PM	5:48 PM
5:15 PM	5:19 PM	5:24 PM	5:39 PM	5:57 PM	6:11 PM
5:35 PM	5:39 PM	5:43 PM	5:58 PM	6:21 PM	6:30 PM
6:00 PM	6:04 PM	6:08 PM	6:24 PM	6:45 PM	6:54 PM
6:40 PM	6:44 PM	6:48 PM	7:03 PM	7:26 PM	7:35 PM

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