

STATE OF TEXAS §
 §
COUNTY OF FORT BEND §

**AGREEMENT FOR DIGITAL INFORMATION SYSTEM
RFP 12-023**

THIS AGREEMENT is made and entered into by and between Fort Bend County, (hereinafter "County"), a body corporate and politic under the laws of the State of Texas, and Linear Systems (hereinafter "Contractor"), a company authorized to conduct business in the State of Texas.

WITNESSETH

WHEREAS, County desires that Contractor provide goods and services related to the instillation of a digital information system (hereinafter "Services") pursuant to RFP 12-023; and

WHEREAS, Contractor represents that it is qualified and desires to perform such services.

NOW, THEREFORE, in consideration of the mutual covenants and conditions set forth below, the parties agree as follows:

AGREEMENT

Article I. Scope of Services

Contractor shall render Services to County as defined in the Scope of Services (attached hereto as Exhibit A).

Article II. Personnel

2.1 Contractor represents that it presently has, or is able to obtain, adequate qualified personnel in its employment for the timely performance of the Scope of Services required under this Agreement and that Contractor shall furnish and maintain, at its own expense, adequate and sufficient personnel, in the opinion of County, to perform the Scope of Services when and as required and without delays.

2.2 All employees of Contractor shall have such knowledge and experience as will enable them to perform the duties assigned to them. Any employee of Contractor who, in the opinion of County, is incompetent or by his conduct becomes detrimental to the project shall, upon request of County, immediately be removed from association with the project.

Article III. Compensation and Payment

3.1 Contractor's fees shall be calculated at the rates set forth in the attached Exhibit A. The Maximum Compensation for the performance of Services within the Scope of Services described in Exhibit A is one hundred and twenty-four thousand seven hundred and three dollars and 80/100 (\$124,703.80). In no case shall the amount paid under this Agreement exceed the Maximum Compensation without an approved change order.

3.2 All performance of the Scope of Services including any changes in the Scope of Services and revision of work satisfactorily performed will be performed only when approved in advance and authorized by County. Payment will be made in accordance with those payment procedures set forth in Section 3.3 below.

3.3 It is understood and agreed that payments will be made to Contractor by County based on the following procedures: Upon provision of the goods and completion of the tasks identified in the Scope of Services, Contractor shall submit to County two (2) original copies of invoices showing the amounts due in a form acceptable to County. County shall review such invoices and approve them within 30 calendar days with such modifications as are consistent with this Agreement and forward same to the Auditor for processing. County shall pay each such approved invoice within thirty (30) calendar days. County reserves the right to withhold payment pending verification of satisfactory work performed.

Article IV. Limit of Appropriation

4.1 Prior to execution of this Agreement, Contractor has been advised by County, and Contractor clearly understands and agrees, such understanding and agreement being of the absolute essence of this Agreement, that County shall have available the total maximum sum of one hundred and twenty-four thousand seven hundred and three dollars and 80/100 (\$124,703.80), specifically allocated to fully discharge any and all liabilities which may be incurred by County.

4.2 Contractor does further understand and agree, said understanding and agreement also being of the absolute essence of this Agreement, that the total maximum compensation that Contractor may become entitled to hereunder and the total maximum sum that County shall become liable to pay to Contractor hereunder shall not under any conditions, circumstances, or interpretations thereof exceed one hundred and twenty-four thousand seven hundred and three dollars and 80/100 (\$124,703.80).

Article V. Time of Performance

It is understood and agreed that the time for performance of the Scope of Services under this Agreement shall begin with receipt of the Notice to Proceed and end no later than thirty (30) days thereafter. Tasks described in the Scope of Services shall be completed within this time or within such additional time as may be extended by the County.

Article VI. Modifications

Any modifications to this Agreement must be in writing and must be signed by both parties.

Article VII. Termination

7.1 Termination for Convenience

7.1.1 County may terminate this Agreement at any time upon fifteen (15) days written notice.

7.2 Termination for Default

7.2.1 County may terminate the whole or any part of this Agreement for cause in the following circumstances:

7.2.1.1 If Contractor fails to perform services within the time specified in the Scope of Services or any extension thereof granted by the County in writing;

7.2.1.2 If Contractor materially breaches any of the covenants or terms and conditions set forth in this Agreement or fails to perform any of the other provisions of this Agreement or so fails to make progress as to endanger performance of this Agreement in accordance with its terms, and in any of these circumstances does not cure such breach or failure to County's reasonable satisfaction within a period of ten (10) calendar days after receipt of notice from County specifying such breach or failure.

7.2.2 If, after termination, it is determined for any reason whatsoever that Contractor was not in default, or that the default was excusable, the rights and obligations of the parties shall be the same as if the termination had been issued for the convenience of the County in accordance with Section 7.1 above.

7.3 Upon termination of this Agreement, County shall compensate Contractor in accordance with Section 3, above, for those services which were provided under this Agreement prior to its termination and which have not been previously invoiced to County. Contractor's final invoice for said services will be presented to and paid by County in the same manner set forth in Section 3 above.

7.4 If County terminates this Agreement as provided in this Section, no fees of any type, other than fees due and payable at the Termination Date, shall thereafter be paid to Contractor.

Article VIII. Ownership and Reuse of Documents

All documents, data, reports, research, graphic presentation materials, etc., developed by Contractor as a part of its work under this Agreement, shall become the property of County

upon completion of this Agreement, or in the event of termination or cancellation thereof, at the time of payment under Section 3 for work performed. All such data and material shall be promptly furnished to County on request.

Article IX. Inspection of Books and Records

Contractor will permit County, or any duly authorized agent of County, to inspect and examine the books and records of Contractor for the purpose of verifying the amount of work performed under the Scope of Services. County's right to inspect survives the termination of this Agreement for a period of four years.

Article X. Insurance

10.1 Prior to commencement of the Services, Contractor shall furnish County with properly executed certificates of insurance which shall evidence all insurance required and provide that such insurance shall not be canceled, except on 30 days' prior written notice to County. Contractor shall provide certified copies of insurance endorsements and/or policies if requested by County. Contractor shall maintain such insurance coverage from the time Services commence until Services are completed and provide replacement certificates, policies and/or endorsements for any such insurance expiring prior to completion of Services. Contractor shall obtain such insurance written on an Occurrence form from such companies having Bests rating of A/VII or better, licensed or approved to transact business in the State of Texas, and shall obtain such insurance of the following types and minimum limits:

10.1.1 Workers' Compensation insurance in accordance with the laws of the State of Texas. Substitutes to genuine Workers' Compensation Insurance will not be allowed. Employers' Liability insurance with limits of not less than \$1,000,000 per injury by accident, \$1,000,000 per injury by disease, and \$1,000,000 per bodily injury by disease.

10.1.2 Commercial general liability insurance with a limit of not less than \$1,000,000 each occurrence and \$2,000,000 in the annual aggregate. Policy shall cover liability for bodily injury, personal injury, and property damage and products/completed operations arising out of the business operations of the policyholder.

10.1.3 Business Automobile Liability insurance with a combined Bodily Injury/Property Damage limit of not less than \$1,000,000 each accident. The policy shall cover liability arising from the operation of licensed vehicles by policyholder.

10.1.4 Professional Liability insurance with limits not less than \$1,000,000.

10.2 County and the members of Commissioners Court shall be named as additional insured to all required coverage except for Workers' Compensation. All Liability policies including Workers' Compensation written on behalf of Contractor shall contain a waiver of subrogation in favor of County and members of Commissioners Court.

10.3 If required coverage is written on a claims-made basis, Contractor warrants that any retroactive date applicable to coverage under the policy precedes the effective date of the contract; and that continuous coverage will be maintained or an extended discovery period will be exercised for a period of 2 years beginning from the time that work under the Agreement is completed.

Article XI. Indemnity

CONTRACTOR SHALL SAVE HARMLESS COUNTY FROM AND AGAINST ALL CLAIMS, LIABILITY, AND EXPENSES, INCLUDING REASONABLE ATTORNEYS FEES, ARISING FROM ACTIVITIES OF CONTRACTOR, ITS AGENTS, SERVANTS OR EMPLOYEES, PERFORMED UNDER THIS AGREEMENT THAT RESULT FROM THE NEGLIGENT ACT, ERROR, OR OMISSION OF CONTRACTOR OR ANY OF CONTRACTOR'S AGENTS, SERVANTS OR EMPLOYEES.

Article XII. Confidential and Proprietary Information

12.1 Contractor acknowledges that it and its employees or agents may, in the course of performing their responsibilities under this Agreement, be exposed to or acquire information that is confidential to County. Any and all information of any form obtained by Contractor or its employees or agents in the performance of this Agreement shall be deemed to be confidential information of County ("Confidential Information"). Any reports or other documents or items (including software) that result from the use of the Confidential Information by Contractor shall be treated with respect to confidentiality in the same manner as the Confidential Information. Confidential Information shall be deemed not to include information that (a) is or becomes (other than by disclosure by Contractor) publicly known or is contained in a publicly available document; (b) is furnished by County to others without restrictions similar to those imposed by this Agreement; (c) is rightfully in Contractor's possession without the obligation of nondisclosure prior to the time of its disclosure under this Agreement; or (d) is independently developed by employees or agents of Contractor who can be shown to have had no access to the Confidential Information.

12.2 Contractor agrees to hold Confidential Information in strict confidence, using at least the same degree of care that Contractor uses in maintaining the confidentiality of its own confidential information, and not to copy, reproduce, sell, assign, license, market, transfer or otherwise dispose of, give, or disclose Confidential Information to third parties or use Confidential Information for any purposes whatsoever other than the provision of Services to County hereunder, and to advise each of its employees and agents of their obligations to keep Confidential Information confidential. Contractor shall use its best efforts to assist County in identifying and preventing any unauthorized use or disclosure of any Confidential Information. Without limitation of the foregoing, Contractor shall advise County immediately in the event Contractor learns or has reason to believe that any person who has had access to Confidential Information has violated or intends to violate the terms of this Agreement and Contractor will at its expense cooperate with County in seeking injunctive or other equitable relief in the name of County or Contractor against any such person. Contractor agrees that, except as directed by County, Contractor will not at any

time during or after the term of this Agreement disclose, directly or indirectly, any Confidential Information to any person, and that upon termination of this Agreement or at County's request, Contractor will turn over to County all documents, papers, and other matter in Contractor's possession which embody Confidential Information.

12.3 Contractor acknowledges that a breach of this Section, including disclosure of any Confidential Information, or disclosure of other information that, at law or in equity, ought to remain confidential, will give rise to irreparable injury to County that is inadequately compensable in damages. Accordingly, County may seek and obtain injunctive relief against the breach or threatened breach of the foregoing undertakings, in addition to any other legal remedies that may be available. Contractor acknowledges and agrees that the covenants contained herein are necessary for the protection of the legitimate business interest of County and are reasonable in scope and content.

12.4 Contractor in providing all services hereunder agrees to abide by the provisions of any applicable Federal or State Data Privacy Act.

12.5 Contractor expressly acknowledges that County is subject to the Texas Public Information Act, TEX. GOV'T CODE ANN. §§ 552.001 *et seq.*, as amended, and notwithstanding any provision in the Agreement to the contrary, County will make any information related to the Agreement, or otherwise, available to third parties in accordance with the Texas Public Information Act. Any proprietary or confidential information marked as such provided to County by Consultant shall not be disclosed to any third party, except as directed by the Texas Attorney General in response to a request for such under the Texas Public Information Act, which provides for notice to the owner of such marked information and the opportunity for the owner of such information to notify the Attorney General of the reasons why such information should not be disclosed.

Article XIII. Independent Contractor

13.1 In the performance of work or services hereunder, Contractor shall be deemed an independent contractor, and any of its agents, employees, officers, or volunteers performing work required hereunder shall be deemed solely as employees of contractor or, where permitted, of its subcontractors.

13.2 Contractor and its agents, employees, officers, or volunteers shall not, by performing work pursuant to this Agreement, be deemed to be employees, agents, or servants of County and shall not be entitled to any of the privileges or benefits of County employment.

Article XIV. Contract Administration

14.1 All written notices, demands, and other papers or documents to be delivered to County under this Agreement shall be delivered to the Fort Bend County Sheriff's Office, 1410 Williams Way Blvd., Richmond, Texas 77469, or at such other place or places as it may from time to time designate by written notice delivered to Contractor. For purposes of notice under

this Agreement, a copy of any notice or communication hereunder shall also be forwarded to the following address: Fort Bend County, 301 Jackson Street, Suite 719, Richmond, Texas 77469, Attention: County Judge.

14.2 All written notices, demands, and other papers or documents to be delivered to Contractor under this Agreement shall be delivered to Linear Systems, 8403 Maple Place, Rancho Cucamonga, California 91730, or such other place or places as Contractor may designate by written notice delivered to County.

Article XV. Compliance with Laws

Contractor shall comply with all federal, state, and local laws, statutes, ordinances, rules and regulations, and the orders and decrees of any courts or administrative bodies or tribunals in any matter affecting the performance of this Agreement, including, without limitation, Worker's Compensation laws, minimum and maximum salary and wage statutes and regulations, licensing laws and regulations. When required, Contractor shall furnish County with certification of compliance with said laws, statutes, ordinances, rules, regulations, orders, and decrees above specified.

Article XVI. Performance Warranty

16.1 Contractor warrants to County that Contractor has the skill and knowledge ordinarily possessed by well-informed members of its trade or profession practicing in the greater Houston metropolitan area and Contractor will apply that skill and knowledge with care and diligence to ensure that the Services provided hereunder will be performed and delivered in accordance with the highest professional standards.

16.2 Contractor warrants to County that the Services will be free from material errors and will materially conform to all requirements and specifications contained in the attached Exhibit A.

Article XVII. Assignment

Neither party may assign or transfer its rights or obligations under this Agreement without the prior written consent of the other party.

Article XVIII. Applicable Law

This Agreement shall be construed under and in accordance with the laws of the State of Texas. The parties hereto acknowledge that venue is proper in Fort Bend County, Texas, for all disputes arising hereunder and waive the right to sue or be sued elsewhere. Nothing in the Agreement shall be construed to waive the County's sovereign immunity.

Article XIX. Successors and Assigns

County and Contractor bind themselves and their successors, executors, administrators and assigns to the other party of this Agreement and to the successors, executors, administrators and assigns of the other party, in respect to all covenants of this Agreement.

Article XX. Publicity

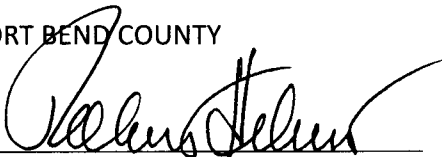
Contact with citizens of Fort Bend County, media outlets, or governmental agencies shall be the sole responsibility of County. Under no circumstances whatsoever, shall Contractor release any material or information developed or received in the performance of the Services hereunder without the express written permission of County, except where required to do so by law.

Article XXI. Conflict

In the event there is a conflict between this Agreement and the attached exhibit, this Agreement shall control.

IN WITNESS WHEREOF, the parties hereto have signed or have caused their respective names to be signed to multiple counterparts to be effective on the 22 day of May, 2012.

FORT BEND COUNTY


Robert E. Hebert, County Judge

LINEAR SYSTEMS

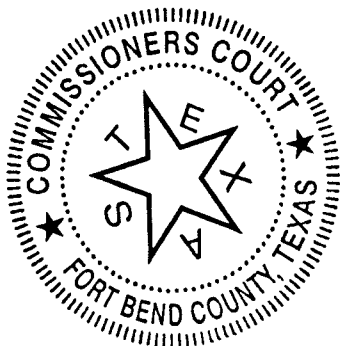

Authorized Agent- Signature

Benedetta Parsons
Authorized Agent- Printed Name

ATTEST:


Dianne Wilson, County Clerk

CFO
Title
5/3/2012
Date



AUDITOR'S CERTIFICATE

I hereby certify that funds are available in the amount of \$124,703.⁸⁰ to accomplish and pay the obligation of Fort Bend County under this contract.



Robert Edward Sturdivant, County Auditor

Fort Bend County Sheriff's Office DIMS Proposal
RFP 12-023

3/28/2012

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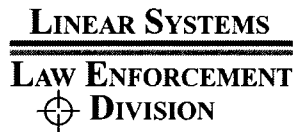
Equipment	Phase	Quantity	Unit \$	Extended \$	Total \$
Digital Information Management System Acquisition Solution					\$26,042.80
#LS-125 DIMS Enhanced Performance Digital Acquisition Station Kiosk	Phase I				\$26,042.80
DIMS Systems Enhanced Performance Digital Asset Acquisition Station w/o DIMS		7	\$1,995.60	\$13,969.20	
Intel i5 4.0GB RAM w/ enhanced graphics processor unit		7	\$0.00	\$0.00	
32 mode high performance multi-function reader		7	\$0.00	\$0.00	
Double layer DVD writer w/ DIMS Writer Module		7	\$160.00	\$1,120.00	
1.0TB upgrade Acquisition Station & External Subsystem		7	\$490.00	\$3,430.00	
22" LCD high-def high-res Acquisition Station display upgrade		7	\$120.00	\$840.00	
MS Windows 7.0 SP1		7	\$0.00	\$0.00	
DIMS External Subsystem w/ controller 1.0TB USB black		7	\$368.80	\$2,581.60	
SMART1000LCD line interactive UPS system 1000VA/500W		7	\$186.00	\$1,302.00	
Installation @ Linear		7	\$400.00	\$2,800.00	
Energy Star compliant components		7	\$0.00	\$0.00	
Digital Information Management System Software					\$30,680.00
Linear DIMS 2 Core software multi-user single-station license	Phase I				\$30,680.00
DIMS 2 Core software w/ Linear 64-Bit image encryption authentication/validation module		7	\$995.00	\$6,965.00	
DIMS RAW Image File Decoder for comparative analysis		7	\$0.00	\$0.00	
DIMS Core Browser Module (unlimited user license)		7	\$0.00	\$0.00	
DIMS Live Lab Command Console Module		1	\$995.00	\$995.00	
DIMS Audio Acquisition Module		7	\$995.00	\$6,965.00	
DIMS Audio Transcription Module for digital pocket recorders (requires Audio Module)		1	\$550.00	\$550.00	
DIMS Transcription Enhanced Foot Pedal (requires DIMS Transcription & Audio Module)		1	\$250.00	\$250.00	
DIMS Digital Video Acquisition Module		7	\$995.00	\$6,965.00	
DIMS In-car Digital Video Acquisition Module (import from existing system export)		2	\$995.00	\$1,990.00	
DIMS Disaster Recovery Offsite Storage Module DVD/Blu-ray (requires DIMS Writer)		1	\$500.00	\$500.00	
DIMS AFIS Export Module w/ 1:1 calibration (requires DIMS)		1	\$250.00	\$250.00	
DIMS Photoshop Export w/ Advanced Audit Tracking (requires Photoshop & DIMS)		1	\$250.00	\$250.00	
GTL LazerPhone Audio Management system file compatibility		1	\$2,500.00	\$2,500.00	
Renovo VisManager Inmate Video Visitation System file compatibility		1	\$2,500.00	\$2,500.00	
DIMS Software Strategic Customer Upgrade Program		7	\$0.00	\$0.00	
*** DIMS license includes unlimited users per station					
*** DIMS license includes lifetime software support & free version upgrades					
*** There are no recurring fees for DIMS software					
DIMS Lab Solutions					\$3,595.00
Linear DIMS Crime Lab Module comparative analysis enhancement	Phase I				
DIMS Crime Lab v1.0 Suite comparative analysis for ID		1	\$995.00	\$995.00	
DIMS HDR & tome mapping solution		1	\$0.00	\$0.00	
DIMS Software Strategic Customer Upgrade Program		1	\$0.00	\$0.00	
Linear DIMS Report Module	Phase I				\$2,600.00
DIMS Advanced Report Generation Program v1.0 for log extraction		1	\$2,600.00	\$2,600.00	
DIMS Statistical Module for Advanced Report Generation Program		1	\$0.00	\$0.00	
DIMS Software Strategic Customer Upgrade Program		1	\$0.00	\$0.00	
Linear Digital Interview Room Management System					\$10,355.00
Linear Digital Interview Room CaptureStation Tower	Phase I				
DIMS RAID 1 w/ 2.0TB Windows 7 64-bit		1	\$4,960.00	\$4,960.00	
Intel i7 quad-core 8 thread Extreme Processor 8.0GB RAM w/ enhanced graphics processor		1	\$0.00	\$0.00	
22" LCD high-def high-res display w/ speakers		1	\$0.00	\$0.00	
Double layer DVD writer w/ DIMS Writer Module		1	\$0.00	\$0.00	
Linear Interview Room Management System for 1 room license		1	\$0.00	\$0.00	
*** Each license supports 1 interview room w/ single audio channel & 2 cameras each					
*** System supports PIP or side-by-side for 2 cameras per room w/ audio level meters					
DIMS Interview Management System Integration Module (requires DIMS)		1	\$995.00	\$995.00	
Video/audio inputs preinstalled for analog or digital IP (accommodates 1 room)		1	\$0.00	\$0.00	
DIMS frame capture board for analog cameras (2 analog + 1 audio inputs) or		1	\$0.00	\$0.00	
DIMS digital IP camera interface (2 digital IP + 1 analog audio inputs)		1	\$0.00	\$0.00	
Digital IP camera PTZ control software		1	\$400.00	\$400.00	
1900 hour capacity interview room data storage		1	\$0.00	\$0.00	
Polygraph Data Integration Module (1 per solution)		1	\$2,500.00	\$2,500.00	
DIMS Digital Interview Browser Interface unlimited user license (requires DIMS ImageServer)		1	\$1,500.00	\$1,500.00	
*** DIMS ImageServer license includes unlimited users & unlimited concurrent users					
*** DIMS ImageServer license includes 5 years software support & version upgrades					
*** This quote does not include cameras or microphones, included in facility ***					
*** This quote does not include wiring (see additional requirements for facility) ***					

DIMS ImageServer Browser Interface			\$0.00
Linear DIMS ImageServer Module multi-user multi-station license	Phase I		\$0.00
*** This browser is specific to the ImageServer & included at no cost			
*** Can be viewed from any browser on any system (does not require specific hardware)			
DIMS Network Browser Module (unlimited user license)	1	\$0.00	\$0.00
DIMS Network Browser supports HTTP & HTTPS w/ Certificate Authority	1	\$0.00	\$0.00
*** DIMS ImageServer license includes unlimited users & unlimited concurrent users			
*** DIMS ImageServer license includes 5 years software support & version upgrades			
Digital Information Management System ImageServer Solution			\$33,885.00
#LS-6200XR DIMS Database Case Management Decoding ImageServer Rackmount 16.0TB	Phase I		\$33,885.00
DIMS ImageServer 2U chassis redundant 500W power supplies w/ 8 SATA II bays	1	\$31,210.00	\$31,210.00
DIMS quad-core processor Intel 4GB RAM RAID 1 redundant 1.0TB O/S	1	\$0.00	\$0.00
DIMS ImageServer controller module w/ LCD	1	\$0.00	\$0.00
16.0TB RAID 6 array	1	\$0.00	\$0.00
4.0TB auto hot spare auto rebuild (16.0TB total drive capacity 12.0TB usable)	1	\$0.00	\$0.00
2.0TB RAID certified server class high speed hard drives	1	\$0.00	\$0.00
RAID controller w/ write cache battery backup module	1	\$0.00	\$0.00
DIMS Extended Dynamic Volume Allocation Array Module	1	\$0.00	\$0.00
64-Bit A/D converter DIMS acquisition encryption co-processor	1	\$0.00	\$0.00
DIMS ImageServer O/S w/ RAID 1 mirror	1	\$0.00	\$0.00
DIMS RAW Decoder for comparative analysis for DIMS All Camera Module	1	\$0.00	\$0.00
DIMS multi-user case management database (customized)	1	\$0.00	\$0.00
DIMS access security controller & System Analysis Report Module	1	\$0.00	\$0.00
DIMS Software w/ Linear 64-Bit image encryption authentication/validation module	1	\$0.00	\$0.00
DIMS Network Browser Module (unlimited user license)	1	\$0.00	\$0.00
DIMS Management Console Program	1	\$0.00	\$0.00
DIMS Secure Silos w/ Administrator control (up to 6 silos)	1	\$0.00	\$0.00
Active Directory implementation/integration	1	\$0.00	\$0.00
DIMS Software Strategic Customer Upgrade Program	1	\$0.00	\$0.00
DIMS O/S & custom database structure backup offsite archive (@ Linear)	1	\$650.00	\$650.00
Hot swap spare hard drive kit	1	\$425.00	\$425.00
Installation @ Linear	1	\$1,600.00	\$1,600.00
*** This unit requires add-on chassis for upgrade beyond 16.0TB			
*** This unit does not include UPS			
Digital Information Management System Archive Storage			\$20,937.00
#LS-600XR DIMS real-time online archive Redundant Network Storage Solution 16.0TB	Phase I		\$20,937.00
DIMS RAID 6 RNSS 2U rack chassis redundant 500W power supplies	1	\$13,432.00	\$13,432.00
16.0TB RAID 6 RNSS	1	\$0.00	\$0.00
4.0TB auto hot spare auto rebuild (16.0TB total drive capacity 12.0TB usable)	1	\$0.00	\$0.00
2.0TB RAID certified server class high speed hard drives	1	\$0.00	\$0.00
RAID controller w/ write cache battery backup module	1	\$0.00	\$0.00
DIMS ImageServer O/S FailSafe	1	\$0.00	\$0.00
DIMS FailSafe multi-user case management database (redundant/mirrored)	1	\$5,000.00	\$5,000.00
DIMS ServerSync online real-time redundant server software	1	\$0.00	\$0.00
DIMS Extended Dynamic Volume Allocation Array Module	1	\$0.00	\$0.00
Hot swap spare hard drive kit	1	\$425.00	\$425.00
Installation @ Linear	1	\$1,000.00	\$1,000.00
*** This unit requires add-on chassis for upgrade beyond 16.0TB			
*** This unit does not include UPS			
Network controller	Phase I		\$1,080.00
Network controller 10/100/1000 intelligent	1	\$280.00	\$280.00
Integration & configuration onsite	1	\$800.00	\$800.00
Digital Information Management System Output Solution			\$12,639.00
DIMS Integrated DVD/Blu-Ray Authoring Server Solution w/ 150 disc input capacity	Phase I		\$12,639.00
600 dpi Dye-sublimation color photographic print output Everest	1	\$9,900.00	\$9,900.00
2x 52x DVD-R/RW/BD-R	1	\$0.00	\$0.00
Data Control Center Server 10/100 Ethernet w/ LCD, keyboard, mouse	1	\$0.00	\$0.00
DIMS Direct Publish/Archive Module (requires DIMS)	1	\$1,000.00	\$1,000.00
Media start up kit	1	\$440.00	\$440.00
Custom templates w/ DIMS interlink for DVD CD print	1	\$800.00	\$800.00
DIMS Software Strategic Customer Upgrade Program	1	\$0.00	\$0.00
** Host computer required, will function with DIMS acquisition station **			
Digital photo printer 13" x 19" 8 color	Phase I		\$499.00
Canon PIXMA Pro9000 Mark II color inkjet printer	1	\$499.00	\$499.00
Color print resolution up to 4800 x 2400 dpi 8 color			

Digital Information Management System Solution Installation & Training				\$4,800.00
Installation, integration, calibration, testing, & QC	Phase I			\$3,000.00
Man/days onsite per day including travel Zone #3 (adjust as needed)	2	\$1,500.00	\$3,000.00	
Supervised remote access software support & upgrades (Internet access required)	1	\$0.00	\$0.00	
*** Installation does not include offsite for Acquisition Stations at area commands				
Administrator training, user training, & advanced training	Phase I			\$1,800.00
Man/days onsite training per day w/ install including travel Zone #3 (adjust as needed)	1	\$1,800.00	\$1,800.00	
Follow-up online, telephone, or at Linear unlimited at no charge	1	\$0.00	\$0.00	
Digital Information Management System Acquisition Maintenance & Support				\$0.00
Depot maintenance & support contract for Acquisition Stations	Phase I			\$0.00
1 year parts & labor depot service (@ Linear)	7	\$0.00	\$0.00	
Lifetime DIMS software version upgrades & maintenance	7	\$0.00	\$0.00	
Lifetime DIMS telephone technical support software (normal business hours)	7	\$0.00	\$0.00	
** 1 year depot included in initial purchase **				
Digital Information Management System ImageServer Maintenance & Support				\$5,724.00
Onsite maintenance & support contract for ImageServers	Phase I			\$5,724.00
1 year onsite DIMS ImageServer 16.0TB per unit	1	\$3,121.00	\$3,121.00	
1 year onsite DIMS RNSS FailSafe RAID 16.0TB system per unit	1	\$1,343.00	\$1,343.00	
1 year onsite DIMS Interview Room Management System computer system only per unit	1	\$1,260.00	\$1,260.00	
Lifetime ImageServer software version upgrades & maintenance	1	\$0.00	\$0.00	
Lifetime ImageServer telephone technical support software (normal business hours)	1	\$0.00	\$0.00	
Linear Preferred Customer Discount				\$148,657.80
Errors & Omissions Professional Liability Insurance (Option)	Yes		\$3,000.00	(\$27,754.00)
Subtotal			\$123,903.80	
Sales Tax	0.00%		\$0.00	
Shipping			\$800.00	
				\$124,703.80

*** Discount only applies if agency purchases ALL components at listed price on this quote. ***
 *** All listed capacities assume 1.0TB = 1,000,000,000,000 bytes. ***
 *** If Redundant FailSafe Storage ImageServer or RNSS is not purchased, Agency must supply RAID disc storage equivalent to ImageServer storage. ***

Linear Systems
 Rancho Cucamonga, CA
 909-899-4345
 909-899-4346 fax
www.linear-systems.com

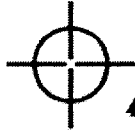


Quoted by: Chris Parsons
 Johnny Hentsch

Valid until: 6/26/2012
 Terms: N-30
 Ship Via: FedEx

Upgrades
 Options

LINEAR SYSTEMS
LAW ENFORCEMENT
DIVISION



DIMS2
DIGITAL INFORMATION MANAGEMENT SYSTEM

Wolfcom 3rd Eye Police & Military Body Worn Camera

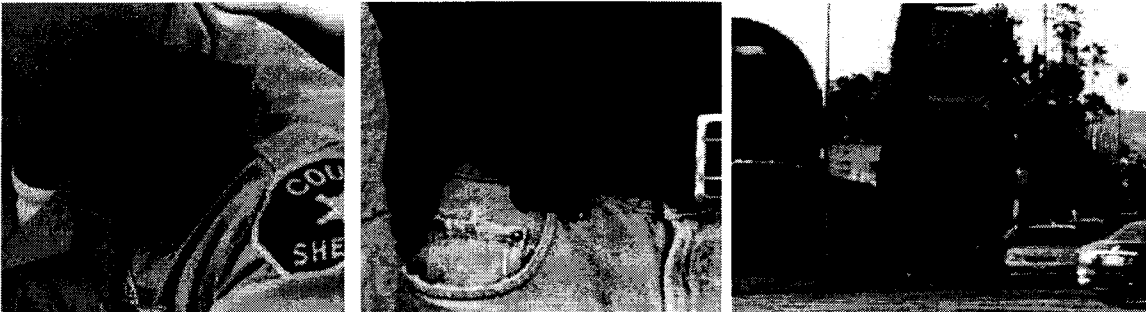


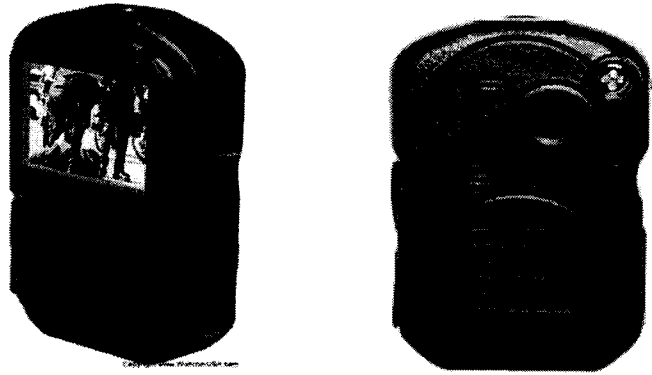
The World's 1st HD 1080p Police Video Recorder with Night Vision, 12 Megapixel Camera, GPS Logger, Voice Recorder, Password Protect, and 32 GB of Memory

"If a Picture is worth a thousand words, Audio & Video documentation is worth Millions of dollars saved in litigation"

The **Wolfcom 3rd Eye** is a revolutionary Audio & Video Recording device for Law Enforcement and Military Personnel that simply replaces the standard radio lapel handset Mic. At the flick of a switch the unit will begin recording Audio and Video in full 1080P HD resolution. For nighttime recording, the unit features built-in infrared LED's for Night Vision that will see and record in complete darkness.

Completely Versatile "Because Cops Deserve the Best"





High Resolution Video Quality

1080P Full HD Color Video Recording up to 60 FPS

Truly the first of its kind, no other Police Body camera can do what this one can. With the ability to record in true HD 1080P, the Wolfcom 3rd Eye is the highest Recording quality body camera recorder in the market today. See Video Quality here It's built in wide angle lens capture's more than just the action. With a wide angle field of view combined with HD quality video, Playback puts you right in the shoes of the user.

12 Megapixel Camera

Photograph Evidence on the spot with GPS Geotag

Arriving at the scene of an accident or crime the Wolfcom 3rd eye enables the officer to quickly snap Photo Images even while the unit is recording video in both night vision and full color mode. With the ibuilt-in 32 GB memory the Wolfcom 3rd Eye can store thousands of high quality images instantly. With Built in GPS Geotag Software every Photo will have Time, Date, and Location stamped into each image file. Using Google maps each image can be tracked to the exact time, date, & location the photo was taken.



Some crime scenes are time sensitive due to factors such as rain, wind, and snow. With the built in 12 Megapixel Camera, First Responders can snap valuable photos right away.

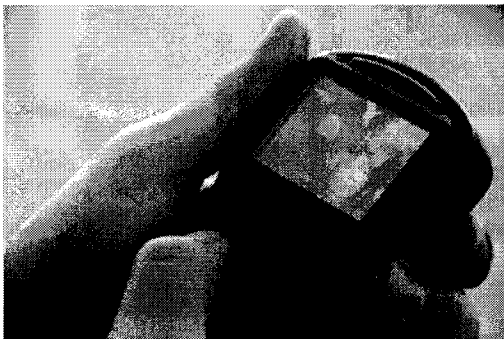


Covert Earpiece for discreet listening

With the Wolfcom 3rd Eye covert earpiece, you'll be able to discreetly monitor radio traffic without alarming the public or giving away your position during tense situations. The earpiece plugs right into the radio cable and screws securely in place.

Instant Playback with Password Protection

Our instant playback feature allows the officer to playback videos and images anytime on the 2.5 inch color LCD display. Video can be paused, rewind, and forwarded at a maximum of 8x speed. With the screen capture function the officer can pause the video and at the push of a button, save the image as a picture. With password protectfeature, only the administrator can delete recorded files.



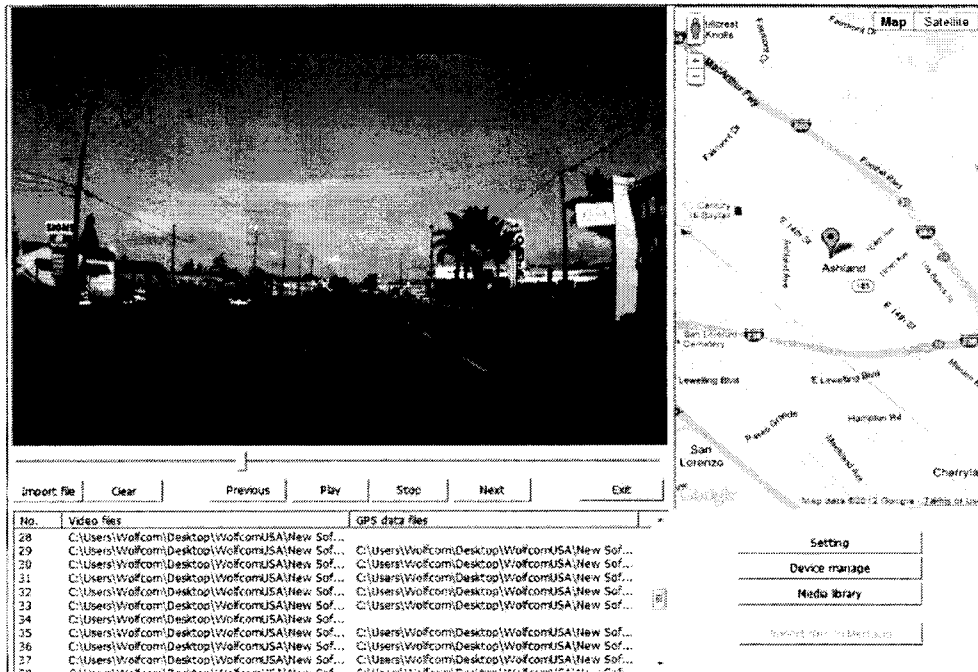
Night Vision Recording

The Wolfcom 3rd Eye is the very first Police body camera featuring infrared LEDs for lowlight and night time situations. The Switch to activate the night vision LEDs is located at the front of the unit making it easy to switch on in stressful conditions, Night vision can be toggle on or off with ease. The Wolfcom 3rd Eye Police body camera also allows the user to take photos while recording Video simultaneously.



The Very First Police Camera with GPS GeoTag Technology

The Wolfcom 3rd Eye is the very first Police body camera system that incorporates GPS Geotag that stamps the Longitude and Latitude coordinates onto every video and picture file. Frame by Frame and Picture by Picture. When reviewing Videos on our software you'll be able to see the route of the video simultaneously on a map next to it and as the video moves so does the dot on the map. This is valuable when reviewing video of a foot or car chase as you'll be able to see the exact route taken as footage of the chase unfolds before you.



Audio / Voice Recorder

The Wolfcom 3rd Eye also has a built in voice recording option for recording audio when no video is needed. Perfect for recording victims or witnesses statements. Especially when they are camera shy.



Use As a Police Car DVR Vehicle Recorder

The Wolfcom 3rd Eye can also be used as a vehicle recorder replacing the high cost models that Law Enforcement Agencies currently use today. With its 120 degree field of view this police car DVR clearly captures not only the road in front of the vehicle but the sidewalks as well. To see a sample contact Linear Systems 909-899-4345



120 Degree Wide Angle Lens

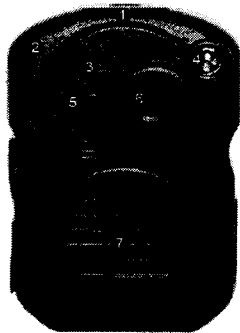
With our 120 Degree Wide Angle Lens you can capture all of the action and not just part of it.



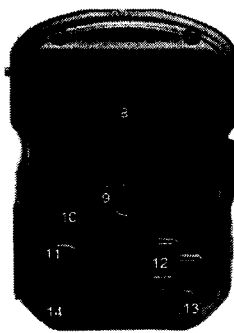
The Wolfcom 3rd Eye Police Walkie Talkie Radio handset camera. The unit is a audio and video recording device incorporated into a walkie talkie radio handset transmitter/ receiver. Its purpose is to replace standard radio handset devices for the sole purpose of video, audio, and photo recording of the interactions of the wearer or user while still maintaining the functions of a radio handset transmitter/ receiver.

KEY FEATURES:

- ❶ GPS Locator
- ❷ Waterproof ABS Casing
- ❸ Two-way Radio Microphone
- ❹ Infrared LED
- ❺ NightVision Mode Switch
- ❻ Wide Angle Lens
- ❼ Two-way Radio Speaker
- ❽ 2" TFT LCD Screen w/ Pro Glass
- ❾ Metal Clip Mount
- ❿ Playback Audio Speaker
- ⓫ Toggle Joystick
- ⓬ Functionality Buttons
- ⓭ Reboot Button
- ⓮ LED Charge Indicator
- ⓯ Picture Snap Shot Button
- ⓰ Mini USB PC Connection
- ⓱ HDMI Output
- ⓲ One Touch REC (OTR) Button
- ⓳ PTT Button
- ⓴ Input for 2way Radio
- ⓵ 32GB Internal Memory
- ⓶ Kenwood to Motorola Switch



FRONT



BACK



SIDE



BOTTOM



Specifications:

Video format (video): MP4/.MOV H.264 - 30fps 12Mbps, 60fps 5Mbps

Video Resolutions: 1920 x 1080P(30fps), 1440 x 1080(30fps), 1280 x 720p (30fps), 848 x 480 (60fps) 848 x 480 (30fps)

Picture format (stills): JPEG Exif2.1Picture Resolution: 2592 x 1944 8 Megapixel True, 12 Megapixel interpolated

Internal storage: 32GB Memory Class 10

Video Output: HDMI - CTS1.2 1080P output NTSC/PAL

Data Connection: USB 2.0 port

Power Input: 5V DC 1 Amp via charger/USB

OSD: Time/Date stamp

Waterproof IP67, IPX3 Ratings

Password Protect: Security code to access files(changeable)

GPS positioning (longitude-latitude coordinate information per frame) GPS positioning Data Logger Geo tracking Frame by frame and stamped onto video and image files.

Interphone function with Walkie Talkie 2 way radio radio

Sensor: 8M CMOS Censor

Shutter: Global Shutter(suitable for capturing hi-speed object motion)

Lens: 4 Element Canon Fixed Focus

Focus Range: Standard Setting - 1.5m to Infinity

Infrared LED light for night vision, range 5 meters(configurable)(off, on)

Audio: Built-in mono mic & speaker(Volume configurable)

Audio Recording Format: AAC.

ID number: a unique ID per PVR. Assignable to user

Display: 2.0" TFT LCD LTPS

Battery: Built-in 3.7V 1800mAh Record Time (with LCD display off): Approx. 5-6 hours

Playback Time: Up to 10 hours



Try the Wolfcom 3rd Eye for free!

Test Units Provided free for evaluation for 30 days to Qualifying Law Enforcement Agencies in the USA. Contact us for more information www.linear-systems.com

(909)-899-4345 888-819-5001



Fort Bend County
Purchasing Department
Travis Annex
301 Jackson, Suite #201
Richmond, TX 77469
Re: RFP 12-023
DIMMS
Debbie Kaminski, CPPB

January 30, 2012

Ms. Kaminski,

Thank you for the opportunity to participate in this Request for Proposal for a Digital Media Evidence Management and Storage System and associated peripherals. Due to the urgent nature of the RFP and the short response time, Linear Systems has prepared this response including as much information and detail as possible. In a project of this magnitude, there may be many uncertainties and options that were not effectively addressed and therefore Linear Systems requests an opportunity to clarify and address any questions or issues that occur. Please make note of the Confidentiality Notice on Page #23.

Linear Systems has evaluated the RFP requirements and assessed the current and future needs for digital information and evidence management at the Fort Bend County Sheriff's Office. Linear Systems has determined that the specifications outlined in the RFP, without any modifications, will provide a secure, automated, supportable, upgradable, and affordable solution when implemented through the Linear Systems DIMS Solution. This level of system has the proven capability to provide a leading edge, hardened solution that is supportable for many years for the Fort Bend County Sheriff's Office. This proposed system represents the ultimate solution for security, capacity, upgradeability, performance, reliability, and value.

Thank you in advance for evaluating the solution submitted by Linear Systems.

Sincerely,

Chris Parsons
CEO
Linear Systems
CP/dp

Fort Bend County Sheriff's Office Digital Media Evidence Management and Storage Solution RFP 12-023

January 30, 2012

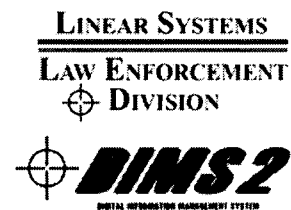
Linear Systems
TIN # 33-0776017 (Federal ID #)
8403 Maple Place
Rancho Cucamonga, CA 91730
909-899-4345
888-819-5001
909-899-4346 (fax)
www.linear-systems.com

Submitted by:
Chris Parsons
CEO Linear Systems
chris@linear-systems.com

I am a designated officer of Linear System and have authority to submit this proposal on behalf of Linear Systems.

x 

ORIGINAL DOCUMENT



LINEAR SYSTEMS
LAW ENFORCEMENT
DIVISION
CONFIDENTIAL

Fort Bend County Sheriff's Office
Digital Media Evidence Management and Storage System
RFP 12-023

Executive Summary

Scope of Work; Technical Solution:

The Fort Bend County Sheriff's Office needs an integrated digital evidence management solution to document crime scenes and other Law Enforcement related activities. The Sheriff's Office will use this project to automate workflow to save time, save money, and to increase efficiency and communication in the process of transitioning from a manual procedure to a proven, tested, and validated digital asset management solution. This will help to determine the future direction of the Fort Bend County Sheriff's Office initiative for technology and evidence management. The proposed offer is an advanced technology system including high-end, multi-functional and redundant capabilities that are modular and expandable. The DIMS Solution is an off-the-shelf, open system, standards-based package that requires no custom development to meet the features and functionality required for this solution. The Linear #LS Series Acquisition Systems feature Linear DIMS 2 software for quick acquiring of images and other digital information and evidence, redundancy, security features, and long-term archival abilities. Images and other digital assets can be instantly captured, reviewed, stored, reproduced, protected, and authenticated/validated, thereby reducing liability and training by utilizing the features of the proposed system. This technology will allow Fort Bend County Sheriff's Office to realize both a short and long term cost savings in the areas of: reduced labor costs and training costs, which will show increased efficiency and flexibility in image storage, retrieval, and archive.

Basic Qualifications:

There is much to be gained by implementing a turnkey digital solution to meet the Fort Bend County Sheriff's Office's needs and budget. With the successful implementation of a highly automated digital system, most departments have experienced significant cost savings, manpower savings, reduction in training costs, an increase in efficiency, and increased conviction rates in an extremely short period of time. An equally important factor is the substantial reduction of financial liability and the elimination of challenges to the Department's credibility.

Linear Systems has proposed a complete solution with all imaging hardware, software, service, and support. This allows the system to be integrated and supported by a single vendor, eliminating all potential hardware and software conflicts. Pricing for dedicated engineered imaging hardware is consistent with "off the shelf" computers that do not have the enhancements necessary for imaging. "Mistakes" in the chain of custody for digital assets as evidence can be extremely costly to an Agency and cause lasting damage to their credibility.

A turnkey solution, custom-designed for your Agency by Linear Systems, allows for instant success because all system components are pre-configured, installed, integrated into existing equipment, calibrated, and tested to meet your needs. The expert staff at Linear Systems will also conduct comprehensive user training for all personnel and administrators as well as support for the entire system. Industry experts provide advanced user, supervisor, and Administrator training. The final result is an advanced and modular/upgradeable system, custom designed, with the most advanced components at a cost effective price, to meet your department's needs both for today and into the future.

Linear Systems differentiates itself by building imaging systems, while other companies supply off the shelf computers, which prove to be inadequate to support the rigorous requirements of imaging. Law Enforcement has an extremely high liability; therefore using a vendor that understands the issues of Law Enforcement is critical. Linear Systems believes that digital imaging will provide neither a cost saving nor time savings without a high level of automation. Linear Systems is a solution-based organization that developed DIMS to solve a need in Law Enforcement where a solution did not previously exist.

The proposed digital imaging system will provide a solution that is sufficient to support the volume and the growth that will be generated by the Sheriff's Office over the next 5 years. With this in mind, this proposal has been prepared in order to be the most beneficial for Fort Bend County Sheriff's Office to accomplish the goal in which they have set.

DIMS software inherently includes multi-level security implementing and enforcing written Policies and Procedures, network access protocols, DIMS access restrictions, read-only files, redundant and separate case files and archive files, RAW camera authentication, JPEG and RAW verification/authentication using hashing and checksum technology, encryption and active virus scanning for movement of images over the network, manifest and receipt files for every transaction, log files for every image, log files for every Acquisition Station, Master Log on DIMS ImageServer, biometric user identification for acquisition and access, pattern matching for data entry, double case numbers entry, DIMS ServerSync for redundant archives, Blu-ray WORM technology for chain of custody, Administrator defined user acquisition options, unique and secure serial numbered CD or DVD output, password protection of setup in DIMS, and a high level of simplicity and automation to eliminate mistakes. DIMS is capable of rapidly retrieving and archiving very large quantities of photographic, video, and audio evidence. This processing adheres to the Policies and Procedures established by the Fort Bend County Sheriff's Office and follows best evidence rules for chain of custody.

The DIMS System communicates and distributes digital evidence in non-proprietary industry standard formats. Linear Systems does not hold an Agency's information hostage to force software upgrades, maintenance agreements, or conversion fees. DIMS allows your digital assets to be associated, imported, or viewed using any CAD, RMS, or other database simply by directing that program to the DIMS directory structure containing your image files. The DIMS Database is also in an industry standard (MySQL) so the database format and fields can be updated and/or modified by anyone with database programming knowledge.

The DIMS software recognizes, archives, and converts RAW camera files from 404 camera models/types and 12 industry standard file types currently and other cameras are in final testing. DIMS can non-destructively enhance images by rotating, sharpening, adjusting brightness, darkening, or by the Linear "Shade" algorithm which brightens only the dark areas of an image using a histogram push process. Users cannot save these enhancements but the enhanced image can be printed or transmitted (emailed) if the Administrator has allowed them print and transmit permissions.

DIMS utilizes Single DES encryption technology for transport of images over unsecured network lines or Internet. In addition to encryption, DIMS also utilizes SHA-1, MD5, and other HASH and checksum technology for authentication and validation of RAW file digital negatives and viewable JPEG images in order to preserve the integrity of digital photographic evidence.

DIMS software can be configured for multiple acquisition scenarios giving the administrator control over the download process, user access to view case files, and user access to printing or archiving of data. DIMS will prompt users for all mandatory data fields and uses advanced pattern matching to prevent incorrect entry of information. DIMS uses a combination of RAW files, hashing and checksum algorithms for validation, redundancy, and Policy and Procedures to preserve the chain of custody and insure authenticity of digital assets. DIMS automatically clears the card that the data was acquired from after verifying that the data has been copied to a minimum of two different locations on the network. DIMS is licensed as a workstation, not as a user license therefore unlimited users can use the DIMS Acquisition Stations.

Company Background

Company History:

Linear Systems was founded in 1988 as a software developer and computer manufacturer providing vital solutions for Law Enforcement at a cost effective price. Today, Linear Systems is the worldwide leader in technology and market share for digital image/information management solutions for government, Law Enforcement, and industry. Linear delivers expertise and experience in providing a complete automated secure digital image and information workflow. This includes consultation, engineering of customized solutions for specific tasks, creation of associated Policies and Procedures, implementation of a system of hardware and/or software to accomplish the task, integration into existing systems and operations, training of users, and maintenance of the completed project.

Linear Systems coordinates a team of experts that provide unmatched systems integration capability with unrivaled training and technical support services for all aspects of photography and applied digital imaging solutions encompassing both large and small-scale projects. In addition, Linear utilizes advanced software application/interface programmers in combination with our engineering/technical staff to invent, implement, and integrate customized hardware and software solutions for organizations that require security and authentication of critical digital assets such as photographic images, audio, and video. Linear has developed this expertise over its company history and its experience is unparalleled in the area of Digital Information Management.

Linear Systems has created advanced image management software suites such as DIMS (Digital Information Management System) and DIMS ImageServer specifically for Law Enforcement and government. Linear products are based on open source non-proprietary formats for simple integration and interoperability with other technology platforms. Linear Systems designs and manufactures high quality, technologically advanced OEM image processing equipment such as the Linear #LS-1200 DIMS Enterprise ImageServer Systems, DIMS #LS-120SD Secure Digital Acquisition Stations, and DIMS Blu-ray Mass Storage and RAID Solutions. In addition, Linear has created interfaces for advanced imaging hardware available in the commercial marketplace. This has allowed Linear to create a complete turnkey hardware, software, and support solution that is unique in the industry and available only from Linear Systems. Linear Systems maintains a GSA Contract #GS-35-F-0547K and a CMAS Contract #3-98-70-0782B for distribution of Linear DIMS products to government customers. Utilizing strategic alliances with major imaging corporations has enabled Linear Systems to become one of the key imaging system manufacturers, integrators, and value-added resellers in the Info-Imaging industry.

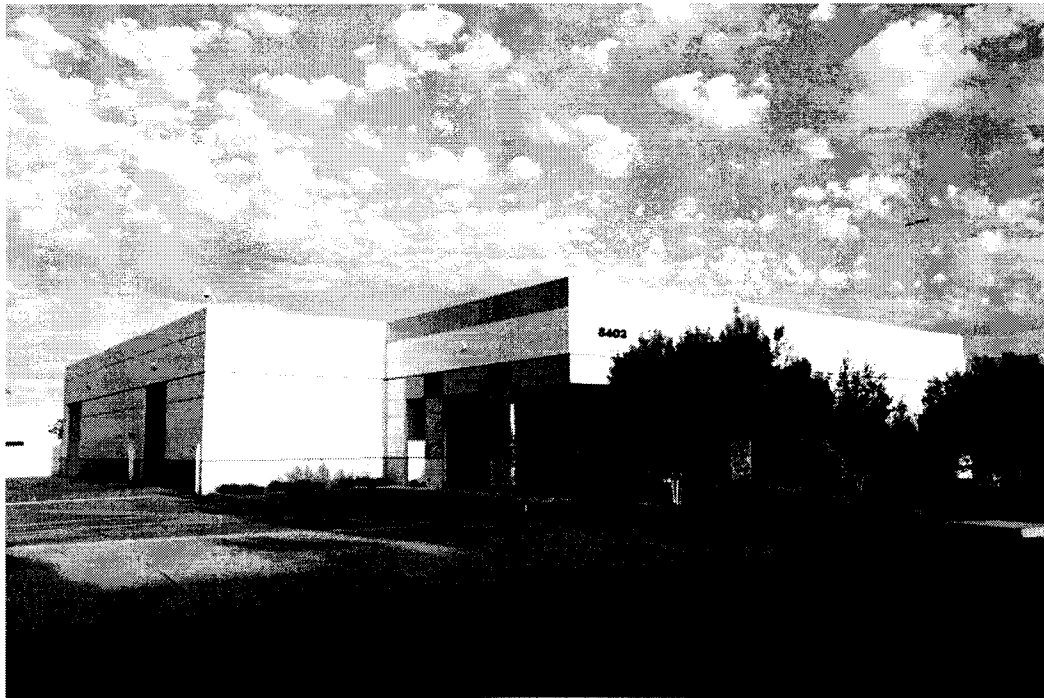
Linear Systems has partnered with the U.S. Army Research Laboratory in developing an image enhancement algorithm for forensic video. Through the Technology Transfer Program, Linear exclusively holds the U.S. Patent for the SRIR (Super-Resolution Image Reconstruction) Algorithm (U.S. Patent Application #11/038,401) for Law Enforcement. This algorithm is designed to enhance a series of frames of video to construct a “super-resolution” single image to aid in identification. Combined with other best-in-class technologies and strategic partnerships in the video enhancement industry, Linear Systems plans to leverage this technology to allow Law Enforcement and government Agencies the quickest and most accurate means of enhancing surveillance video.

Linear Systems' primary office is located in Rancho Cucamonga, CA, where production, management and sales activities are conducted. Linear Systems is a California Small Business (Department of General Services Ref #0020657) and currently employs 14 staff at its main office. In addition, Linear has a sales office in Vancouver BC.

When your mission critical application depends on being done correctly the first time, Linear Systems provides you with the expertise, equipment, installation, integration, and support to do that.

Facts About Linear

- Linear Systems provides services and solutions to over 500 Law Enforcement Agency sites across the United States.
- Linear Systems has proven capability to provide system software, state-of-the-art system hardware, technology, customization, integration, installation, support, training, maintenance, and upgrades to large federal, state, and local Law Enforcement Agencies with multiple sites and massive volumes of assets.
- The largest implementations of digital asset management for Law Enforcement utilize the DIMS solution, managing hundreds of millions of digital assets.
- Linear Systems is the industry leader and has the largest installed base of functioning digital asset management systems in the United States for Law Enforcement.



Linear Systems Rancho Cucamonga 14,400 sq. ft. headquarters and manufacturing facility

Proposed Solution

Strengths of the DIMS Solution:

DIMS is the most cost effective solution currently available for Law Enforcement digital evidence management solution that is SWGIT, ASCLD, ISO, Rules 1001 to 1008 of the Federal Rules of Evidence, and 28-CFR compliant. Linear Systems understands how important it is to meet these regulations and expectations that are established so that there can be no loop holes when presenting evidence in the court of law. Linear works directly with these organizations to set standards for information management, therefore assuring compliance with future standards, best evidence rules, and case law. DIMS is the only information management product available to Law Enforcement that uses industry standard file formats and database structures. Fort Bend County Sheriff's Office will always maintain ownership of and access to all incidents and evidence without being forced to purchase software upgrades, SDKs or APIs. Linear Systems actually provides free software upgrades and support for life, which is something completely unique in this industry. Having a non-proprietary format not only allows the Agency to have full ownership over its assets, but also allows for easy integration with other existing or future databases (such as CAD, RMS, or LIMS) utilized within the Department. DIMS software is licensed by acquisition station, not by user. This eliminates extremely expensive upgrade charges for expansion of the system. DIMS ImageServer includes an unlimited number of concurrent users on the system, providing a technological and cost effective method to expand the scope of the information management project to include all sworn and civilian staff of the Fort Bend County Sheriff's Office. Linear Systems is the only company that offers the following features, support contracts, and upgrade programs:

1. The DIMS System includes lifetime telephone technical support with no maintenance fees, which is critical for operation if an Agency loses funding normally allocated for maintenance.
2. Linear Systems has offered the Fort Bend County Sheriff's Office software maintenance, software technical fixes, full version upgrades, custom configuration, and programming at no charge for life.
3. Linear is the only company that provides the initial customization and configuration of the core application and database and the ongoing customization that is required by the Fort Bend County Sheriff's Office. Linear provides this in the initial cost proposal and does not charge for modifications, customization, or continuing changes.
4. DIMS is the only application offering acquisition and distribution of still digital photos, digital video, and digital audio without license fees.
5. DIMS is a complete "turnkey" digital imaging, audio, and video acquisition, enhancement, storage and retrieval system that includes both hardware and software.
6. DIMS includes multi-level security that is compatible with existing Active Directory security implementations.
7. DIMS is the only application that provides multiple levels of security and secure repositories and/or secure data silos that is an absolute requirement for Agency Divisions that require a very high level of access control such as IA or Intelligence Units.
8. DIMS is a fast fully functional system solution with the capability of rapidly archiving and retrieving very large quantities of very large files containing photographic, video, and audio evidence while maintaining the integrity of original evidence.
9. DIMS allows for the remote capture, upload, viewing, enhancement, transmission, and printing of digital photographic evidence.

10. DIMS contains an embedded software RIP (Raster Image Processor) for fixed or variable multi-format print packages such as proof sheets that are user definable.
11. DIMS contains an optional interface to existing digital minilabs that will support direct printing.
12. DIMS contains an embedded CD/DVD/Blu-ray Authoring Module that supports automatic disc-spanning without use of an external program and that automates the printing and writing of discs for evidence distribution.
13. DIMS supports the ability of authorized users to export assets directly to preauthorized email addresses without the ability to enter unauthorized email accounts while allowing the user to determine image compression based on the recipients requirements.
14. DIMS allows authorized users to transmit images directly to preauthorized recipients smartphones (iPhone, Android, Blackberry).
15. DIMS ImageServer Browser allows preauthorized MDC systems in Patrol Units to view assets in the same manner and with the same security and log tracking as the user would from a desktop system in the Department. There is no license fee per MDC or per user and requires no additional software purchase.
16. DIMS ImageServer includes a self-monitoring, proactive diagnostic module that runs consistently in the background and that logs performance, potential hardware problems, storage capacity, and network issues. Typically this module includes email trouble reports when installed with access to an existing mailserver.
17. DIMS recognizes, accepts, processes, and secures over 404+ RAW camera file types with automated creation of a working copy.
18. DIMS is the only application that processes RAW files in an evidentiary un-enhanced format for comparative analysis and that does not apply lookup tables (undesired and arbitrary enhancement) to process files.
19. DIMS does not import original Images or Assets into a proprietary database or in a BLOB (Binary Large Object) file. DIMS stores data in a file/directory tree structure format. DIMS database is used only for the indexing of data, not storage.
20. DIMS stores images and assets unencrypted with secured access.
21. DIMS gives the Systems Administrator the ability to prevent downloading from unauthorized cameras and can specify a specific brand(s) and model(s) or a specified list of camera serial numbers that can be used for acquisition.
22. DIMS offers an "All Camera Module" that allows downloading of virtually every digital camera and supports over 404+ RAW camera file types.
23. DIMS does not alter or watermark original evidence. DIMS renames the file for indexing purposes only.
24. DIMS supports an alternate configuration that stores photographic evidence files with the original, unaltered, not renamed filename directly from the digital camera. This is not a recommended configuration based on increased time for acquisition of images and increased storage requirements.
25. DIMS uses NIST Certified MD5 128-bit cryptographic HASH algorithms for validation and authentication of images and assets. Proprietary HASH algorithms are not acceptable. DIMS offers an optional SHA-2 128-bit cryptographic HASH algorithm if an Agency would prefer.
26. DIMS stores working copies of assets in universally accepted formats (i.e. jpg, mpg, avi, wav, etc.) without requiring proprietary software conversions.

27. DIMS has both a HTTP and HTTPS secure accessible browser with user access from approved network-based PC's throughout the department, and has administrative defined user viewing/printing restraints. HTTPS is an absolute requirement to ensure security that is unique to DIMS.
28. DIMS allows for browser based audio file transcription and the optional DIMS Transcription Module includes software, hardware (including foot pedals), integration, and training.
29. DIMS provides secured, encrypted, and compressed asset transport from client to server utilizing SHA-1 160-bit and SHA-2 256-bit or SHA-2 512-bit encryption. The compression algorithm designed by Linear is lossless. This is an absolute requirement that is unique to Linear.
30. DIMS has an effective Quality of Service model that was designed specifically to manage the secure and dynamic transport of the high volume of data the Fort Bend County Sheriff's Office anticipates generating in the coming years without disruption of service for other mission critical applications such as CAD or RMS.
31. DIMS includes a native virus protection system embedded in the application at the client side and a separate virus protection system at the server side, both with automatic updates.
32. DIMS provides a mechanism for email notifications of print orders and other requests from client PC's and maintains a database of all distribution of assets and evidence. This is critical for chain of custody and discovery requests and this module is unique to DIMS.
33. DIMS does not allow alterations of original assets and automatically creates an audit trail for all user actions.
34. DIMS integrates directly with Photoshop and/or Lightroom for non-destructive enhancement and complete audit trail and history logging.
35. DIMS provides an AFIS Image Export Module that is compatible with all AFIS systems.
36. DIMS does not require a hardware "dongle" technology for licensing which is extremely problematic for system upgrades and susceptible to loss or damage.
37. DIMS Acquisition Stations and ImageServer systems are Energy Star Compliant.
38. Linear Systems can provide DIMS Acquisition Stations and ImageServer systems that utilize the Intel vPro Technology for remote manageability and security.
39. DIMS incorporates multiple, fully redundant storage locations for real-time archive to multiple physical locations that are validated using ServerSync to ensure compliance with evidentiary rules.
40. DIMS incorporates multiple levels of redundancy utilizing an implementation of manifest files and paranoia cache to absolutely insure against any loss or corruption of information or evidence.
41. DIMS includes a Disaster Recovery Module that automates redundant storage of complete case information to an offsite location.
42. Linear Systems provides automated full backup of the Fort Bend County Sheriff's Office's database index and O/S configuration on a real-time basis.
43. DIMS Software uses non-proprietary file formats, which allows simple, seamless integration with CAD, RMS, or other database applications which ensures that an Agency will have no loss of data, and will not have to pay for data conversion if that Agency migrates to or adds a different management program.

44. The DIMS hardware and software installation, integration, maintenance, and support requires anywhere from a minimum level to no support from an IT Department, only IP Addresses and Ethernet connections for each system. Linear can be the single source for all support of the system, if desired.
45. DIMS ImageServer is a Linux application using Apache Server and MySQL, therefore there are no fees for user licenses and the system is hardened against virus or spy ware attacks. There are options for alternate relational database management systems (RDBMS), such as Microsoft SQL Server or Oracle.
46. Linear Systems is the only company offering an information management application using Linux, and that makes server software source code available, either as part of the system or in escrow.
47. Linear can provide an option for a Linux based O/S on the DIMS Acquisition Systems.
48. DIMS hardware is upgradeable and scalable, both for processing and storage on acquisition systems and servers, without purchasing new systems.
49. DIMS is the only system that maintains the integrity of original assets by preventing access to the original data and allowing only working copies to be modified, while maintaining a complete log tracking system for chain of custody, including viewing and output.
50. RAW file processing embedded in the DIMS application eliminates the need to purchase external software applications and associated training.
51. For comparative analysis, DIMS automatically creates an exact copy of the original evidence file (RAW format) and creates an additional working copy that is uncompressed and in the original color workspace that can be processed without introducing artificial enhancements. This is critical for the best evidence rule as codified in Rules 1001 to 1008 of the Federal Rules of Evidence.
52. Linear offers the complete system solution including all components (acquisition systems, ImageServers, O/S, application software, image browser, configuration, installation, integration, training, and support) therefore eliminating compatibility, service, and support issues from multiple vendors.
53. DIMS software and hardware is the only solution available specific to Law Enforcement for digital asset management and automated chain of custody tracking with an optional biometric security and authentication for digital evidence.
54. Linear manufactures system and server hardware specifically for the very demanding performance requirements and specifications of chain of custody requirements for Law Enforcement digital information management, whereas off-the-shelf computer systems cannot perform adequately.
55. DIMS ImageServer Browser application includes unlimited user licenses for viewing assets (images, video, and audio) on a standard web based browser such as Internet Explorer on all existing systems on a network.
56. If desired, the DIMS ImageServer application has the ability to control all security levels and passwords for access control to assets and therefore would not require resources from an IT Department to administer. This is an option but the preference would be to utilize Active Directory, which is included in the ImageServer solution.
57. With the DIMS ImageServer application, security and access to evidence and information is controlled strictly and exclusively by the System Administrator in the Fort Bend County Sheriff's Office.

58. The DIMS software and ImageServer hardware is the only system that will function on an existing network infrastructure, with the volume of data that an Agency expects to produce, due to the dynamic bandwidth configuration capability and lossless compression embedded in DIMS.
59. DIMS is the only application that will provide rapid and secure transmission of compressed encrypted assets over the network eliminating the possibility of anyone intercepting and/or hacking the data stream over the County or Sheriff's network.
60. DIMS ImageServer Systems includes the DIMS Extended Dynamic Volume Allocation Array Module advanced technology, found only in server farms, for storage capacity upgrades to Petabytes without spending weeks (potentially months) to take the existing DIMS System offline and without having to copy data off the array, reformat and reallocate the volume, then copy data back onto the array.
61. DIMS ServerSync technology automatically archives data real-time to a redundant network storage device, or will allow multiple DIMS ImageServer Systems to acquire data simultaneously from attached groups of DIMS Acquisition Stations.
62. If a network connection fails, the DIMS Acquisition Stations will continue to function and collect, encrypt, and compress assets locally and when the connection is reestablished, the assets will continue to be transferred to the ImageServer.
63. Assets temporarily stored on the DIMS Acquisition Stations are in an encrypted format, preventing unauthorized access by anyone that tries to "hack" into previous downloads.
64. Linear is a Certified Authorized Reseller offering sales, warranty service, and support, for all components included in the solution.
65. Due to volume purchasing, pricing on components supplied by Linear but not manufactured by Linear, have been verified to be consistent with or below that of other resellers.
66. Linear DIMS offers specialized software and firmware modules for automation and authentication of digital cameras, printers, and storage solutions.
67. Linear includes specific digital camera modules and labor for uploading and maintaining the firmware for DIMS in the cost of the cameras when purchased from Linear but requires purchase of the modules separately when obtained from other vendors due to licensing costs of the codec from the manufacturer and the labor involved in uploading the modules to the systems or cameras.
68. Linear Systems has a proven track record with over 250 Agencies with similar requirements for information management in a mission critical environment.
69. DIMS has been used in Agencies for over 23 years and the chain of custody, authentication, and workflow is court tested.
70. The DIMS application, DIMS ImageServer, and all DIMS Modules are SWGIT, ASCLD, ISO, Rules 1001 to 1008 of the Federal Rules of Evidence, and 28CFR Part 23 compliant.
71. DIMS is the only application with the ability to automatically remove assets from storage for compliance with mandatory records retention statutes and for statute of limitations. This is unique to Linear and critical to ensure compliance.
72. DIMS is the only evidence management system to be certified compliant with Policy and Procedures for digital evidence authored by Lexipol.
73. DIMS is the only evidence management system with import capability compatible with Taser Cam hardware and software.
74. DIMS is the only evidence management system with import capability compatible with the CaseCracker digital interview room software.

75. DIMS is the only evidence management system that has import capability compatible with existing in-car video software.
76. DIMS is the simplest, easiest to use, easiest to administrate, but most powerful system and software application available from any company offering information management systems.
77. This project is time sensitive and Linear Systems has the capability of meeting the project time line requirements.
78. DIMS ImageServer Solutions are fully functional and operational for all Agencies that have purchased the solution.

DIMS ImageServer:

The Linear DIMS ImageServer operating system is a customized distribution of Linux Gentoo derivative. This core application has embedded multiple libraries using C++, C# (C Sharp), .NET Framework, Delphi, JAVA, and other code. The Digital Information Management System ImageServer Solution and Digital Information Management System RNSS contain specific hardware configurations that are optimized for performance, reliability, redundancy, and supportability. The costs associated with integration, customization, technical support, and future software compatibility for installation of DIMS ImageServer software on alternative server platforms generally exceeds the overall cost of the whole Linear Systems hardware and software solution. The Case repository and Archive repository, Linear DIMS ImageServer Systems, are a redundant system themselves but also have many redundant components such as integrated UPS systems, redundant power supplies per chassis, battery backed-up RAID controllers, RAID 6 arrays with hot swap spares or RAID 60 arrays, redundant Ethernet ports, and other components. These redundant systems are necessary to assure a “zero fault tolerance” for loss of assets. In a DIMS System, there can never be a single point of failure for data vulnerability. For the volume of asset data projected for the Sheriff’s Office workflow, traditional backup methods, such as streaming tape backup, are not acceptable since the volume of data per day will exceed the speed capacity of traditional units. If it takes longer than 24 hours to backup 1 day’s assets, the system will not function. Even with multiple streaming backup units, if there is a failure on the primary storage device, there can be potential to lose up to 23 hours of data.

DIMS Digital Acquisition Station:

The Linear DIMS Digital Acquisition Stations use a Windows 7 32-bit or 64-bit operating system and will have an optional Linux based operating system in the future available to upgrade at no charge. Linear will continue to support both platforms. The DIMS Acquisition Stations contain specific hardware for optimized performance, reliability, redundancy, and supportability. The systems utilize their own UPS system, have mirrored data drives on separate power supplies and controller cards, and customized card readers that maintain drive letter assignments in firmware. Even if an acquisition is interrupted, no data will be lost. If a DIMS Acquisition Station is unplugged from the network, it will continue to function and acquire assets and store them in an encrypted format until the system connection is restored, then the assets will be securely transferred to the ImageServers.

DIMS Core Software:

Linear Systems DIMS 2 (Digital Image Management System) is a digital asset manager for digital photographs, audio, and video evidence and was created specifically for the Law Enforcement market. DIMS creates a totally redundant workflow maintaining original evidence with working copies on multiple repositories. DIMS also provides automatic RAW file conversions that are completely accurate, without applying look-up tables, for quantitative, qualitative, or comparative analysis. DIMS is an Agency’s Policy and Procedures and Chain of Custody Policy implemented through software.

DIMS Audio Acquisition Module:

DIMS can now download audio files from a wide range of audio recording devices across multiple formats – from digital pocket recorders, to interview rooms, or exported from 911 or radio traffic recordings. Audio assets can now provide the same chain of custody and log tracking as digital image assets. Audio is stored in its original format as evidence and in an industry standard format for the working copy. This module is included in the proposal.

DIMS Video Acquisition Module:

This module allows Agencies to download video from a variety of sources and provides chain of custody and log tracking for video assets. Applications can include downloading video from CSI's digital cameras at crime scenes, forensic video, digital interview rooms, in-car video, and other sources of video evidence that requires the same security as other digital assets. Video is stored in its original format as evidence and in an industry standard format for the working copy. Not all proprietary codecs are supported. This module is included in the proposal.

Records Management System (RMS) Integration Module:

This module is only possible since DIMS uses industry standard file formats and never uses proprietary data formats for storage of assets or data. This connection allows an Agency to integrate an existing RMS to DIMS ImageServer Browser and database by using the DIMS/RMS feed. The module can pre-populate case fields in DIMS using records and case data from your existing RMS system and DIMS has the ability, (with assistance from the RMS vendor), to populate the RMS screen with thumbnails from DIMS, based on security access levels setup in DIMS ImageServer. This module is customized to an Agency's requirements and specific RMS solutions including Tiburon and CAD 2000. With minor modification, this module can be used to interface and integrate with other database systems, such as a LIMS. This module is not included in the proposal.

DIMS AFIS Export Module:

This module allows users to select a specific area of a fingerprint and export it to an AFIS. The module can also integrate with Adobe Photoshop to track and log the complete enhancement history while maintaining the chain of custody. The AFIS module is configurable to support specific AFIS systems and adds a layer of automation to the identification process. This module is included in the proposal.

DIMS Disaster Recovery Offsite Storage Module:

This storage module provides compliance with guidelines for the secure management, disaster recovery, and backup of records to an off-site location. This automated module provides an additional level of redundancy, in addition to the double redundancy of DIMS, and will assist labs reviewing or maintaining their readiness under these standards. This module is included in the proposal.

DIMS Crime Lab Module:

This new face of DIMS allows photo lab, crime lab, and evidence technicians the ability to enhance photos and examine evidence for comparative analysis while maintaining full chain of custody. With emerging forensic photo technologies always advancing, Linear is on the leading edge. Features include the following:

1. Side by side interactive dual pane comparison of photos or evidence.
2. The ability to perform various filters and photographic adjustments to assets.
3. Diverse audit trail functionality that allows every step of processing to be analyzed.
4. Central storage of audit data allows for sharing of processing steps between personnel, and for training.
5. Advanced Discreet Fourier Transformation tools for precision pattern removal.
6. HDR (High Dynamic Range) processing of images for comparative analysis.
7. Fully integrated in to the standard DIMS workflow to allow for personnel to easily integrate these new features in to their day-to-day workflow.

This module is included in the proposal.

Transcription Module:

DIMS now allows your Agency to acquire audio from multiple sources and acquire into the DIMS system for Clerk-Typists to transcribe. From an interface within DIMS ImageServer Browser, the audio can be played back for transcription of reports and interviews using a foot pedal controller, which is included in the Transcription Module package. This module is included in the proposal.

Administrator Capabilities:

Both DIMS Core and DIMS ImageServer Database applications come with administrative toolsets for user/group management. DIMS Core has extensive administrative control for acquisition, storage, archive, and output options. DIMS ImageServer has administrative toolsets built into the DIMS ImageServer Browser application and controls access levels, viewing, and output options. DIMS Core and DIMS ImageServer both maintain all records and data in a non-proprietary, human and machine-readable format so no API or SDK is required for user customization or maintenance. The Sheriff's Office Database Administrator can customize the application and database, and integrate and cross reference to existing databases. Maintenance of the client systems (DIMS Core) simply requires a basic knowledge of the Windows Operating System. Client systems only require the standard monitoring one would expect of any Windows based system in any network and is handled just as one would handle any other workstation inside the network in regards to monitoring of virus scanning and disk space usage. DIMS ImageServers have extensive built in system monitoring, error tracking and logging, and remote diagnostics for Administrators built into the application.

For client systems, security is handled at the operating system level; the DIMS Core application utilizes the existing network's user accesses and privileges to determine who can access the DIMS application. The browser environment, DIMS ImageServer, is handled by the existing network's user access, in addition to extensive Administrative controls built into ImageServer at a user/group access level per image, where security level within a group will determine a specific user's access level.

Linear Systems is constantly and rapidly responding to our customer Agency's requests for customization, additional features, and capabilities in DIMS products. These requests become minor and major version upgrades. These upgrades are available frequently (on a weekly basis) for minor upgrades and quarterly for major version upgrades. In addition, upgrades of both DIMS Core and DIMS ImageServer products are handled on an on-demand basis; as end-users request, features and fixes are applied. A key to the ability of DIMS to integrate into any Agency's workflow is that DIMS is not presented as an "as-is" product around which an Agency must structure its workflow; DIMS is presented as a complete workflow and chain of custody application, which is then added to and customized, based upon the functionality required by our client Agencies. DIMS development projects are queued and implemented as Agency demand and utility requires. DIMS software support and upgrades are offered free of charge for life and the software licenses for the DIMS applications are perpetual, so there are no fees associated with obtaining support patches or access to your own data.

Security Features:

The DIMS Solution inherently includes multi-level security implementation including; implementation of Policies and Procedures, network access protocols, DIMS access restrictions, read-only files, redundant and separate Case repositories and Archive repositories, RAW camera authentication, JPEG and RAW verification/authentication using hashing and checksum technology, encryption and active virus scanning for movement of images over the network, manifest and receipt files for every transaction, log files for every image, log files for every Acquisition Station, Master Log on DIMS ImageServer, biometric user identification for access on Enhancement Stations, pattern matching for data entry, double case numbers entry, DIMS ServerSync for redundant archives, Blu-ray WORM technology for chain of custody, Administrator defined user acquisition options, unique and secure serial numbered CD or DVD output, password protection of setup in DIMS, and a high level of simplicity and automation to eliminate mistakes. DIMS is capable of rapidly retrieving and archiving very large quantities of photographic, video, and audio evidence. This processing adheres to the Policies and Procedures established by the Sheriff's Office, follows best evidence rules for chain of custody, and is compliant with the most current SWGIT, ISO, 28-CFR, ASCLD, and Best Rules of Evidence Guidelines.

Linear Systems understands that maintaining the integrity of evidentiary data is of the utmost importance. DIMS was created as a system that quickly, simply, and transparently manages this data without complication or chance of data loss. When performing enhancements on image data, users are not provided access to the original photo data. Instead, a working file is exported from the software, where it then can be processed with an enhancement software package that provides audit trail/changes and/or history functionality (e.g. Photoshop CS5). Once the enhancements are completed, the enhanced working file is then imported into DIMS, where the enhanced image and its audit trail metadata are placed into the case file with the original image file, but as a separate image. This enhancement functionality is automatically configured into the DIMS Systems designated as Workstations, but can also be permissible on additional systems utilizing the DIMS setup on a given station.

A primary strength of the DIMS solution lies in its fault-tolerance, eliminating single points of failure throughout the acquisition and storage processes. DIMS ImageServer and DIMS Core applications and hardware have a high level of redundancy and fault tolerance. The basis of this security lies in the design philosophy that data is always in multiple locations at any given time of the process. Throughout the entire chain of custody, files are always in at least two locations, on separate drives, separate controller cards, and separate power supplies. In addition, DIMS ImageServers utilize RAID 6 or RAID 60 for additional protection against failure and outage. Even if a server loses contact with an Acquisition Station(s), DIMS will continue to function as a double-redundant system. Since data is transferred by the server pulling the information from the acquisition stations instead of being pushed through the network, when service is restored the files reach the ImageServers without any loss. This pull method also allows DIMS ImageServer Software to directly monitor and dynamically adjust the throughput to available bandwidth. As other mission critical systems also function on a network (e.g. CAD, RMS, E-mail, et al.), this ensures functioning of other vital services. Redundant mirrored servers ensure that even in the case of catastrophic failure (e.g. physical destruction of the hardware) all information remains available.

Emphasis on Redundancy:

The DIMS model for image and data storage is anchored around redundancy. DIMS stores data in two classified online repositories. Both repositories hold a copy of the original digital asset (camera image). Only one copy is accessible by authorized users for export, enhancement, printing, publishing, or other distribution. The other is held as instant restore file and metadata backup. DIMS Disaster Recovery Offsite Storage Module stores a copy of the original image, its metadata, and initial logs on WORM discs. Files are stored on optical media that can be read on stand-alone devices or on PCs independent of the DIMS solution. The system can be fully reconstructed from these stored files alone and data is immediately accessible while basic services are restored. Server side data is held on RAID 6 (processing, database, and browser services) 64 bit hardware controlled solutions. All RAID units are equipped with hot spares so that reconstruction starts automatically if there is a drive failure, statistically eliminating the chance of catastrophic failure. On the DIMS Acquisition Stations, data is held in the double repository model with each part residing (encrypted) on storage devices with separate power supplies. The #LS-200 DIMS Enhanced Digital Acquisition/Enhancement Workstation Systems store data on mirrored drives independent of their operating system drive. Servers and storage are also redundant. DIMS ImageServers are paired with an Evidence ImageServer (master) in one physical location and an Archive ImageServer (backup) in another. Data is distributed live with acquisition to both servers and verified with a comprehensive sync (DIMS ServerSync) in regular increments. Should the Evidence ImageServer fail due to calamity or natural disaster, the Archive ImageServer is available with a full complement of data and services including live data, archive, and ImageServer Browser.

Operating systems (O/S), configuration files, logs, and library databases are stored on mirrored RAID 1 hard drives on each ImageServer. Additionally, ImageServer O/S drives are imaged and spares are stored on site for quick recovery. ImageServers have live boot CDs for disaster recovery providing the ability to quickly restore drive images and current configuration and provide access to repositories and metadata. These CDs initialize the hardware and come with a comprehensive package of repair tools including low-level hardware access and optional secure tunneled remote administration and online support services.

Secure Integrations:

Following the DIMS philosophy of speed and ease of use, DIMS is designed to accept video and audio data exactly as it accepts still photograph image data. All logging and tracking of this data from acquisition to viewing to export and enhancement are handled in the same way as the still images. The DIMS ImageServer Systems and DIMS Blu-ray Authoring Server Solution are capable of storing a large volume of digital video in an uncompressed format for evidence, enhancement, or archive. DIMS ImageServer Software is capable of controlling access, log tracking, and redistribution of recompressed video over the network using the DIMS ImageServer Browser application so that network bandwidth is not dominated by viewing of streaming video.

Linear Systems has been handling the integration of photographic data systems for over two decades and realized early on that Agencies would need the capability to migrate their data to the DIMS Solution as the systems were implemented. DIMS accepts the acquisition of data not only from digital capture devices, but also from CD, DVD, and hard disk drive repositories. Importation of existing case data is simply an extension of the normal acquisition process and requires no special intervention from Linear Systems or network administration.

Linear Systems uses lossless compression and encryption algorithms (HASH) to securely and quickly transport images over the network. All transfers are validated and compared to a manifest file to ensure complete and uncorrupted transfer then a receipt is returned to the acquisition station that the assets originated from. Lossless file compression ensures that network overhead is kept to a minimum. This process is handled internally and automatically in DIMS with no user or Administrator intervention. All operations are extensively monitored and logged by the DIMS ImageServer system. DIMS itself performs RAW file conversion for over 404 different cameras, with functionality to export a lossless working copy in the form of a non-enhanced TIF file for forensic quantitative/qualitative or comparative analysis.

Scalability:

Linear Systems' DIMS storage solution hardware is designed with future expansion in mind. DIMS hardware systems are modular, scalable, and expandable. The currently offered ImageServer hardware is designed not only to scale up (through upgrades to existing hardware RAID arrays) but scale out (through additional ImageServers being clustered with the primary repository servers). Both methods of scaling are handled in a transparent manner, with no additional volume sets or drive letters needing to be configured or even seen by client stations. Scaling up is preferable to scaling out in the initial phases as scaling up provides additional storage without stressing already bustling network resources. As bandwidth availability and infrastructure robustness increases, scaling out into cluster-based storage will become more feasible, and the DIMS ImageServer hardware scaling model will already support this functionality.

Support:

Linear Systems realizes that Law Enforcement Agencies require the highest level of support due to the mission critical nature of their operations. Linear Systems Technical Support is provided by 4 in-house Software Engineers/Developers dedicated to creating the DIMS application and 4 additional support personnel; therefore the level of service is unprecedented in the industry. All are based in the United States, all speak English (and Geek), and they answer the phone. There should never be a need to leave a message or wait for a return call since all problem reports and questions are handled on the initial call. Linear Systems does not designate different levels of support to our clients, they all deserve the finest quality of service provided quickly.

Linear Systems has sold and supported the DIMS Digital Information Management Software Solution for the past 23 years to hundreds of Agencies and Linear is committed to continue support and development of the product. Agencies that purchased 23 years ago continue to enjoy the benefits of free software upgrades and technical support. Linear programmers typically release updates on a Tic-Toc cycle so every quarter there is either an ImageServer update or a DIMS update. Linear has the capability of customizing the DIMS Core and DIMS ImageServer software for an Agency and does so upon request. Minor modifications are done in days and major system feature revisions are expedited. All diagnostics, software fixes, upgrades, and enhancements are provided directly to the client Agency using secure and supervised on-line access to the Agency's system. This requires minimal support from the IT Department or System Administrator.

The simplicity of the DIMS Software application interface greatly reduces training costs. In addition, the stability of the DIMS ImageServer product and the advanced data transport mechanism reduces installation time and maintenance costs.

Warranty:

All products listed in bid are covered by the manufacturer's warranty. All products carry a minimum of a one-year warranty. Linear Systems DIMS 2 Client software includes a lifetime maintenance agreement that covers no charge software enhancements and version upgrades. If a unit must be returned to factory for repair, a loaner unit will be available (some restrictions apply). Fort Bend County Sheriff's Office will pay for shipping of product returned to Linear for depot service and Linear will pay for return shipping. The Linear Digital Asset Management Solution and components include a one-year onsite warranty after date of purchase. Linear Systems warrants that the goods and services supplied hereunder will be of good workmanship and of proper materials, free from defects and in accordance with manufacturers' specifications. Linear Systems shall perform its services with care, skill, and diligence, in accordance with the applicable professional standards currently recognized by such profession, and shall be responsible for the professional quality, technical accuracy, completeness, and coordination of all reports, designs, drawing, plans, information, specifications, and other items and services furnished under the Contract. Linear Systems shall comply with all applicable federal, state, and local laws, ordinances, codes, and regulations in performing its services. If Linear Systems fails to meet applicable professional standards, Linear Systems shall, without additional compensation, correct or revise any errors or deficiencies in its reports, drawings, specifications, designs, and other items or services.

A One-Year Onsite Maintenance Agreement is included in the proposal for the Linear DIMS Solution. Linear provides an option for 24/7/365 service response and this onsite service is not included in this proposal. In addition, an option for a four-hour maximum service response time or an optional one-hour response time is not included in this cost proposal.

A Second Year Depot Maintenance Agreement covering all hardware, software, and labor can be offered as an option along with an option for a Second Year Onsite Maintenance Agreement. These options can be exercised any time before the expiration of the first year warranty. Both of these options cover all Linear DIMS Solution equipment including servers, acquisition stations, RAID arrays, and all DIMS hardware. An option for a second year warranty on additional peripherals can be made available from Linear at additional cost. Options for a third year warranty provision for all products listed above can be offered upon request.

The equipment being proposed to Fort Bend County Sheriff's Office is very high technology by today's standards. Five years from now, standards in technology will have changed substantially. To maintain and support computer hardware and digital cameras for that length of time would certainly involve replacement of old technology with new. The costs associated with replacing old technology with new technology are hard to forecast, but it can be expected that replacing outdated hardware will be less expensive than attempting to maintain old equipment. Therefore, Linear Systems recommends that the costs associated with providing a service program past the fifth year would be better spent on purchasing new computer and digital equipment after the expiration of the manufacturer's warranty.

Software Licensing:

In an age when software licensing is full of confusing and convoluted terminology and plans, Linear offers the easiest, most common sense approach to DIMS licensing for the Acquisition Stations and the ImageServer solutions. The DIMS software application is sold on an Acquisition Station License, not a user license, so the theoretical limit of users is unlimited, only dependent on the physical number of people requiring physical access and the volume of data they need to download. The DIMS ImageServer is Linux based using Apache Sever and MySQL so there are no user licenses required to purchase or renew. The ImageServer Browser is also an included feature that supports unlimited users with no additional user license fees as well. Additionally, DIMS ImageServer Browser supports unlimited concurrent users, again with no user licenses to purchase.

Exceptions to the RFP

There are no exceptions to the RFP as issued on 1/11/12 and questions through 1/29/12.

Disclaimer:

Throughout this document, the reader may see what they think to be inconsistencies between certain time frames documented in years and others, which state “lifetime” or “for life”. When Linear Systems states “lifetime”, that is exactly what we mean, but due to requests from City or County legal entities that do not recognize “lifetime” or “for life” as valid legal contractual terms, Linear will put some obligations in yearly increments to satisfy all parties involved and to meet all specified requirements.

Confidentiality Notice

Linear Systems requests the following pages to be treated as confidential due to certain financial, proprietary, competitively sensitive, and/or market sensitive information. Linear Systems maintains that confidential information shall also include information that may constitute trade secrets or other information or data (whether oral, written, electronic or otherwise) relating to the business and operations of Fort Bend County Sheriff’s Office. The below list states such items that are to be treated as confidential:

Client References DIMS ImageServer Solutions	Page 36
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Client References DIMS ImageServer Solutions	Page 38
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Linear Systems List of Nationwide Installations	Page 43

Current customers expect their contact information to be confidential and not to be released.

Specifications:

Linear Systems DIMS and DIMS ImageServer products meet or exceed all specifications, requirements, and conditions outlined in the RFP. Detailed responses to individual specifications are listed below:

6.1 Linear Systems is proposing a complete solution for the acquisition, classification, and security of digital information and evidence collected by the Fort Bend County Sheriff's Office. This solution is designed to:

- a) Eliminate the liability of loss or release of information or evidence.
- b) Increase efficiency and reduce costs by automating the acquisition and distribution process of information and evidence.
- c) Insure compliance with industry standards including SWGIT.
- d) Enforce compliance with Policies and Procedures and SOP through software automation.

6.2 The DIMS solution is designed for large Agency implementation and the DIMS solution will exceed the requirements for performance and storage for the Sheriff's Office.

6.3 The proposed DIMS solution is capable and configured to accommodate the storage requirement as specified in the RFP document. The solution includes 7 DIMS Acquisition Stations and software.

6.4 The proposed solution includes all system and server hardware, software licenses, and peripheral equipment for the management of digital photographs, audio, and video as per specifications.

6.5 This proposal includes a DIMS ImageServer for primary evidence storage that exceeds the specification in this RFP.

6.6 This proposal includes a DIMS FailSafe ImageServer for archive evidence storage that exceeds the specification in this RFP.

6.7 These ImageServers are designed to be located in different facilities for geographic redundancy and all information and evidence will be written to both locations simultaneously.

6.8 Both ImageServers will have complete copies of all information and evidence on RAID 6 arrays and will have the database, log files, and O/S mirrored on RAID 1 on both servers as well as on a RAID 6 partition on the arrays.

6.9 DIMS ImageServer utilizes MySQL for the database and there are not fees involved for user licenses since MySQL is an open source database. The DIMS master log files are stored in a SQL database that can be searched utilizing standard report generation software.

6.10 The proposed DIMS solution includes 7 DIMS Acquisition Stations that exceed the specifications in the RFP.

6.11 Every DIMS Acquisition Station will have full redundancy and write all data to both an internal and external drive simultaneously.

6.12 The proposed DIMS solution includes a CD/DVD/Blu-ray authoring system that exceeds the specifications in the RFP. This solution includes the capability to write to Blu-ray discs.

6.13 The proposed solution includes the Linear DIMS Web Browser which allows real-time access, based on access security permissions, to digital assets from any computer using any industry standard Internet Browser.

6.14 The solution includes WAN and LAN connectivity and capability and licensing.

6.15 The proposed solution includes unlimited user licenses for access and unlimited concurrent user licenses for viewing, based on access security permissions, of digital assets from any computer that the County IT has given permissions anywhere in the County including MDC terminals in the Patrol Units.

6.16 The DIMS Web Browser supports HTTP and HTTPS both.

6.17 All DIMS ImageServer software source code, executables, and scripts are digitally signed by a trusted Certificate Authority (CA) to confirm the software author and to guarantee that the code has not been altered or corrupted since it was signed by the cryptographic hash.

6.18 ImageServer Browser incorporates an Administrator controlled option for automatic watermark overlay for viewing and printing of assets.

6.19 The DIMS solution includes an embedded granular permissions and security model through the DIMS Administrator Security Management Application to control search and viewing capability.

6.20 Both the DIMS Core software and DIMS ImageServer include support for multiple Administrator controlled access levels for search and viewing capability.

6.21 The DIMS ImageServer tracks and logs any changes to access control levels for all users.

6.22 All DIMS log files (including individual asset logs, Acquire Station master logs, and ImageServer master logs) are indexed in a database and searchable using embedded search functions in the programs.

6.23 DIMS supports automatic saving of both compressed working files and original uncompressed evidence files on the ImageServer Evidence server and on a the redundant ImageServer Archive server system.

6.24 The DIMS solution includes the capability of saving the original evidence file with the original file name created by the digital camera, in addition to the working copy. This is not a recommended setting in the software in that it nearly doubles the acquisition time and storage required. Alternatively, DIMS, by default, retains the original file name in both log files and .dat files for reference. This requirement for file naming is currently being evaluated by SWGIT and the DIMS applications are compliant with either workflow SWGIT recommends.

6.25 The DIMS solution includes the ability, and defaults to the enabling of automatic file renaming for every digital asset acquired into the system to eliminate duplication of file names and to maintain an identification that is unique. Files names are created in a format so that anyone can instantly identify Year, Month, Day, and Acquisition Terminal ID for each image. Each filename also contains a four digit sequential number allowing for 9999 assets per day per Acquisition Station. This is independent of the search and sort functionality of the DIMS ImageServer Database which is customizable and that can track a wide variety of user definable parameters including date of acquisition.

6.26 DIMS log files include a complete audit trail and logging for the complete chain of custody, including viewing and output of digital images, audio, and video.

6.27 The ImageServer Browser includes the ability for users to request prints and discs.

6.28 This proposed solution includes the DIMS Offsite Disaster Recovery Module option which enables a complete backup of assets to write-once media for offsite storage.

6.29 The proposed solution includes a Canon PIXMA Pro 9000 printer and has embedded support for user defined variable multi-format printing layouts and proof sheets on various print size media.

6.30 The DIMS system includes automatic formatting of printed pages to include case number, page number, camera asset type, photographer, and associated data on the print. DIMS has the ability to print variable multi-formatted images and proof sheets.

6.31 DIMS can automatically attach a footer as a disclaimer and/or copyright statement.

6.32 The proposed solution includes active directory implementation with no restriction on number of users or groups. The DIMS ImageServer application and DIMS Core application are licensed with unlimited users.

6.33 The proposed solution includes 7 DIMS Acquisition Stations and associated licenses that allow for unlimited users. The DIMS Core application is licensed by Acquisition Station, not by user. This exceeds the RFP specification.

6.34 The DIMS ImageServer application and DIMS Core application include unlimited users licenses. This exceeds the RFP specification.

6.35 The DIMS ImageServer application and DIMS Core application are licensed with unlimited concurrent users. Additionally, based on the optimization of hardware and software, the DIMS ImageServer architecture is conducive to thousands of users with hundreds of concurrent users. This exceeds the RFP specification.

6.36 The DIMS ImageServer hardware and software are designed for large Agency implementation and in many DIMS installations, the monthly volume of data transferred to the redundant servers greatly exceeds the specification of 1.0TB of data per month.

6.37 The DIMS ImageServer application is designed for large Agency implementation and therefore, has embedded support for up to 6 fully redundant storage repositories in different locations. ImageServer will write and confirm all assets are in all 6 repositories real-time, eliminating the need for backup. DIMS ImageServers, NAS devices, or SAN devices can function as redundant storage repositories. The ability for more than 2 ImageServer installations on an Agency's network is designed for guaranteed uptime, not for additional redundancy. Since the DIMS application absolutely requires all assets are written to 2 locations in real-time, any disruption in service on one server will create a failover to an additional server.

6.38 The DIMS solution does not utilize any software key or dongles for copy protection and all software licenses are perpetual and do not require activation through the Internet.

6.39 The DIMS solution has a theoretical limit in excess of 100,000,000 images. Linear Systems is currently in development of an upgrade path to even larger repositories.

6.40 The DIMS solution includes licensing for an unlimited number of digital cameras.

6.41 The DIMS solution includes Administrator controlled embedded support for camera authorization based on camera model, camera serial number, or file type.

6.42 Linear is including the DIMS All Camera Module in the solution to allow for RAW file processing and acquisition from any currently manufactured digital camera. Please request additional details on supported cameras. The All Camera Module will automatically convert and/or process RAW files to create industry standard files without using any external software. DIMS support uncompressed file formats such as TIF and compressed formats such as JPG.

6.43 The DIMS solution includes embedded support for JPG, EXIF JPG, JPG 2000, TIF, and other file image formats. The DIMS solution provides support for proprietary file formats, such as files utilized in the Motorola Printrak AFIS system through the DIMS Proprietary File Acquisition Module included in this proposal.

6.44 The DIMS solution includes embedded support for DSS, WMA, WAV, and other audio file formats. The DIMS solution provides support for proprietary file formats, such as files utilized in the GTL LazerPhone Audio Management system through the DIMS Proprietary File Acquisition Module included in this proposal. Additionally, Linear Systems programmers will work directly with the Sheriff's Office and other manufacturers to optimize a direct interface for acquisition, storage, and output of proprietary data with players.

6.45 The DIMS solution includes embedded support for MPG, MOV, MP4, AVI, and other video file codecs. The DIMS solution provides support for proprietary file formats, such as files utilized in the L3 in-car video system and Renovo VisManager Inmate Video Visitation System through the DIMS Proprietary File Acquisition Module included in this proposal. Additionally, Linear Systems programmers will work directly with the Sheriff's Office and other manufacturers to optimize a direct interface for acquisition, storage, and output of proprietary data with players.

6.46 Active Directory implementation, with support for groups and sub-groups, is included in this proposal. Since implementation of Active Directory is completely different in every Agency and can be extremely complicated and complex, discussions need to be had in advance to plan the integration and support. This will be discussed during the online interview with the Sheriff's Office DIMS Administrator to determine the scope and content of the customized database in DIMS ImageServer and the implementation of Active Directory in the County.

6.47 The DIMS solution includes a Quality of Service model that controls bandwidth utilized by data/evidence transmitted over existing network infrastructure without disruption of service for other mission critical applications such as CAD or RMS.

6.48 The DIMS solution automatically creates compressed working copies of all image assets acquired into the system while storing the original asset in its original format as evidence.

6.49 In DIMS, all access to the original evidence file will be limited to only an uncompressed working copy created directly from the original evidence file when accessed through the DIMS Export function. This function is an absolute requirement for comparative analysis.

6.50 The DIMS ImageServer automatically encrypts and decrypts all data and/or evidence transferred or transmitted over a wired or wireless network connection utilizing a minimum of SHA-2 256-bit encryption to prevent unauthorized access for viewing or alteration of data in transit. Linear Systems programmers can configure the encryption standard to be optimized for security and performance in individual installations. DIMS never stores any information or evidence in encrypted formats and DIMS does not encrypt the associated databases in DIMS.

6.51 The DIMS ImageServer automatically compresses all data and/or evidence transferred or transmitted over a wired or wireless network connection utilizing lossless compression for maximum efficiency on existing networks.

6.52 The DIMS solution includes automatic authentication and validation of digital photos using a minimum of 512-bit SHA encryption that produces a secure HASH algorithm. File names and file sizes are also tied to the encryption for verification that assets have not been altered from their original.

6.53 DIMS ImageServer automatically encrypts all passwords that will be transferred over the County network.

6.54 This proposed solution includes the DIMS Crime Lab Module that has the capability for enhancement and comparative analysis on forensic evidence. As with all other Linear Systems DIMS products, ongoing software maintenance and support, including full version upgrades, is included with the module. The DIMS Crime Lab greatly exceeds the specifications in this RFP, including:

- a) Side-by-side comparisons.
- b) Save and print side-by-side comparisons as charts using annotations and lines as overlays.
- c) Complete audit trail for every process and audit trail is automatically saved during every step of the enhancement process in DIMS log files.
- d) Audit trail is printable both as thumbnails and as a document.
- e) Embedded capability for enhancement of segments of video evidence.
- f) Crime Lab is integrated directly with the acquisition, database, and redundancy in the DIMS solution.

6.55 DIMS ImageServer includes full design and customization of a database based on the search criterion designated by the Sheriff's Office. Linear will provide sample databases that other Agencies are currently using as guidelines. The DIMS Solution is a fully customized application designed and implemented specifically for the Fort Bend County Sheriff's Office and this preliminary interview will provide Linear with the information to design the data structures and workflow. Once this is installed on the system and prior to the ImageServer systems shipping, Linear will arrange an online demonstration of the configuration for the DIMS Administrator, Command Staff, and Division/Unit Managers for final review and "fine tuning". Once the system ships, Linear will still provide additional customization and modifications up to the Go-Live date. After the Go-Live date, database changes may not be possible due to potential changes to evidence. This will be determined on a case-by-case basis.

6.56 The proposed DIMS Solution will be configured to be capable of organizing digital photos, audio, and video by the following criterion:

- a) Division
- b) Date of Offense
- c) Download Username
- d) Photographer Username
- e) Case Number
- f) Address / Description
- g) Unit Number
- h) District
- i) State of Texas Penal Code Offense Number
- j) Notes

6.57 Every component of the DIMS solution ultimately stores all assets and database information in non-proprietary, industry standard formats and assets and database are not stored in encrypted formats. Linear Systems will never hold an Agency's information or evidence hostage and charge extortion fees as software maintenance when assets and/or the database is stored in an encrypted format.

6.58 The DIMS solution stores all assets, data, and database in nonproprietary industry standard formats that do not require a SDK or API to access the data or database. Linear Systems is currently in development of an API specifically to allow easy integration of other manufacturer's databases, such as CAD or RMS, into DIMS.

6.59 DIMS and DIMS ImageServer are solutions that are compliant with current existing statutes, standards, and guidelines for SWGIT, ASCLD, ISO, Rules 1001 to 1008 of the Federal Rules of Evidence, and 28-CFR. Although SWGIT does not offer a compliance certification, our studies have shown or we believe Linear Systems fulfills the SWGIT Guidelines. Additionally, Linear Systems participates with Agencies that are on the SWGIT Committee to insure future compliance with recommended standards and to influence the development of standards that are consistent with DIMS user's installations and workflows.

6.60 The DIMS Acquisition Systems in this proposal will be configured to be a dedicated "blind" acquire station that boots directly into the acquire software application and that does not allow access to any other programs or the Windows desktop. The systems will boot to a login screen then directly to DIMS Core.

6.61 This proposed system will provide a fully redundant DIMS ImageServer Failsafe solution that has embedded failover capability.

6.62 The proposed database specifications for the Sheriff's Office will include the ability of a user to assign an asset, data, and/or evidence stored in the system solution to be designated as "Highly Confidential" and therefore automatically stored in an ImageServer Secure Silo that is separate and segmented in a different location on the ImageServers designated as "High Security". Special Administrator access will be required for access the "High Security" Silo and all access will be logged.

6.63 The DIMS solution includes an option configurable by Acquisition Station to allow the ability to print a receipt from the Acquisition Station that lists the asset names and types just downloaded by the Deputies, Detectives, or Investigators to attach to their reports. Additionally, any Crime Lab personnel that processes evidence using the DIMS Export function, will be prompted to print a receipt detailing the reimport of the processed asset.

6.64 DIMS ImageServers can support up to 6 Secure Silos with separate DIMS Silo Administrators. There can be DIMS Administrators with "super privileges" to manage DIMS Silo Administrators.

6.65 The proposed solution includes lifetime (5 years per Contract) of telephone technical support for the DIMS System Administrator(s) for all software and hardware.

6.66 The proposed solution includes an option for 24/7/365 telephone support for the DIMS System Administrator(s) for all software and hardware renewable per year. The cost of this option is not included in this proposal.

6.67 The proposed solution includes lifetime (5 years per Contract) of software maintenance, including software fixes and full version upgrades for the DIMS Core software installed on the DIMS Acquisition Stations.

6.68 The proposed solution includes lifetime (5 years per Contract) of software maintenance, including software fixes and full version upgrades for the DIMS ImageServer software and DIMS Web Browser installed on the DIMS ImageServer systems, including all user licenses that are not specified in advance as per user.

6.69 Proposed system includes five years virus protection with automatic updates provided by Microsoft Security Essentials. DIMS includes a native virus protection system embedded in the application at the client side and a separate virus protection system at the ImageServer side, both with automatic updates.

6.70 Proposed system includes 2 days onsite for installation, integration, configuration, and testing of the system.

6.71 Proposed system includes 1 day onsite for Administrator training, train the trainer for users, and testing of the system.

6.72 Proposal includes, in addition to the onsite training, unlimited hours of online (via Internet/telephone) Administrative training for the proposed system.

6.73 Linear Systems will provide local representation within the State of Texas for advanced training and support. These resources will be available upon request through Linear Systems. The cost of this support is not included in this proposal; however, Linear Systems DIMS clients typically have a desire to assist other Agencies with information and advice. Additionally, these Agencies will share and review documents such as Policies and Procedures, SOP, and additional documents as a professional courtesy. The previous assistance offered and provided to the Fort Bend County Sheriff's Office by Corpus Christi Police personnel is an indication of the ongoing commitment offered by Agencies in Texas.

6.74 This proposal includes 1 year of onsite hardware maintenance for all DIMS ImageServers including evidence server and archive server.

6.75 This proposal includes 1 1 year of depot hardware maintenance for the 7 DIMS Acquisition Stations.

6.76 This proposal includes an option for onsite hardware maintenance for all DIMS ImageServers including evidence server and archive servers for years 2 through 5.

6.77 This proposal includes an option for depot hardware maintenance for the 7 DIMS Acquisition Stations for years 2 through 5.

6.78 This proposal includes an option for onsite hardware maintenance for the 7 DIMS Acquisition Stations for years 2 through 5.

6.79 This proposal includes a list of available options with associated costs for enhancements, feature upgrades, and additional add-ons or modules.

6.80 Linear Systems agrees to provide source code for Linear DIMS ImageServer directly to Fort Bend County Sheriff's Office including all passwords, including the root password for the Linux Operating System. The distribution of Linux that Linear Systems utilizes for the DIMS ImageServer application includes the complete Operating System and anyone with the root password for the Linux Operating System has direct access to the complete and current source code for the application. The County shall protect the confidential nature of the Operating System and root password as source code in the same manner that it protects its own confidential information. Only those County employees having a "need-to know" shall be allowed access to the Operating System and root password. Unauthorized access to the Operating System through the root password could potentially disrupt operation and functionality of the DIMS ImageServer solution.

6.81 All Linear Systems employees that will be involved in the installation or support of the proposed system will submit to background checks and all personnel are US Citizens or have legal residency.

6.82 Linear Systems never has been nor is currently involved in any litigation regarding any of the services or products that we provide. Additionally, this includes all vendors, manufacturers, and competitors. At Linear Systems, we pride ourselves on operating as an ethical business with a high customer service rating and satisfaction level and strive to continually exceed client expectations on every level.

7.1 Qualifications:

Linear Systems Personnel for Fort Bend County Sheriff's Department Project

Customer Representative

Melissa Dutkevitch
Senior Account Executive
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Brad Kaatz
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Sean Cartwright
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Shane Lupo
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8.0 Pricing

Fort Bend County Sheriff's Office DIMS Proposal					1/31/2012	11:22 AM
RFP 12-023						
Equipment						
	Phase	Quantity	Unit \$	Extended \$	Total \$	
Digital Information Management System Acquisition Solution						\$26,042.80
#LS-125 DIMS Enhanced Performance Digital Acquisition Station Kiosk						\$26,042.80
	Phase I					
DIMS Systems Enhanced Performance Digital Asset Acquisition Station w/o DIMS		7	\$1,995.60	\$13,969.20		
Intel i5 4.0GB RAM w/ enhanced graphics processor unit		7	\$0.00	\$0.00		
32 mode high performance multi-function reader		7	\$0.00	\$0.00		
Double layer DVD writer w/ DIMS Writer Module		7	\$160.00	\$1,120.00		
1.0TB upgrade Acquisition Station & External Subsystem		7	\$490.00	\$3,430.00		
22" LCD high-def high-res Acquisition Station display upgrade		7	\$120.00	\$840.00		
MS Windows 7.0 SP1		7	\$0.00	\$0.00		
DIMS External Subsystem w/ controller 1.0TB USB black		7	\$368.80	\$2,581.60		
SMART1000LCD line interactive UPS system 1000VA/500W		7	\$186.00	\$1,302.00		
Installation @ Linear		7	\$400.00	\$2,800.00		
Energy Star compliant components		7	\$0.00	\$0.00		
Digital Information Management System Software						\$30,680.00
Linear DIMS 2 Core software multi-user single-station license						\$30,680.00
	Phase I					
DIMS 2 Core software w/ Linear 64-Bit image encryption authentication/validation module		7	\$995.00	\$6,965.00		
DIMS RAW Image File Decoder for comparative analysis		7	\$0.00	\$0.00		
DIMS Core Browser Module (unlimited user license)		7	\$0.00	\$0.00		
DIMS Live Lab Command Console Module		1	\$995.00	\$995.00		
DIMS Audio Acquisition Module		7	\$995.00	\$6,965.00		
DIMS Audio Transcription Module for digital pocket recorders (requires Audio Module)		1	\$550.00	\$550.00		
DIMS Transcription Enhanced Foot Pedal (requires DIMS Transcription & Audio Module)		1	\$250.00	\$250.00		
DIMS Digital Video Acquisition Module		7	\$995.00	\$6,965.00		
DIMS In-car Digital Video Acquisition Module (import from existing system export)		2	\$995.00	\$1,990.00		
DIMS Disaster Recovery Offsite Storage Module DVD/Blu-ray (requires DIMS Writer)		1	\$500.00	\$500.00		
DIMS AFIS Export Module w/ 1:1 calibration (requires DIMS)		1	\$250.00	\$250.00		
DIMS Photoshop Export w/ Advanced Audit Tracking (requires Photoshop & DIMS)		1	\$250.00	\$250.00		
GTL LazerPhone Audio Management system file compatibility		1	\$2,500.00	\$2,500.00		
Renovo VisManager Inmate Video Visitation System file compatibility		1	\$2,500.00	\$2,500.00		
DIMS Software Strategic Customer Upgrade Program		7	\$0.00	\$0.00		
*** DIMS license includes unlimited users per station						
*** DIMS license includes lifetime software support & free version upgrades						
*** There are no recurring fees for DIMS software						
DIMS Lab Solutions						\$3,595.00
Linear DIMS Crime Lab Module comparative analysis enhancement						\$995.00
	Phase I					
DIMS Crime Lab v1.0 Suite comparative analysis for ID		1	\$995.00	\$995.00		
DIMS HDR & tome mapping solution		1	\$0.00	\$0.00		
DIMS Software Strategic Customer Upgrade Program		1	\$0.00	\$0.00		
Linear DIMS Report Module						\$2,600.00
	Phase I					
DIMS Advanced Report Generation Program v1.0 for log extraction		1	\$2,600.00	\$2,600.00		
DIMS Statistical Module for Advanced Report Generation Program		1	\$0.00	\$0.00		
DIMS Software Strategic Customer Upgrade Program		1	\$0.00	\$0.00		

DIMS ImageServer Browser Interface				\$0.00
Linear DIMS ImageServer Module multi-user multi-station license				\$0.00
*** This browser is specific to the ImageServer & included at no cost				
*** Can be viewed from any browser on any system (does not require specific hardware)				
DIMS Network Browser Module (unlimited user license)	1	\$0.00	\$0.00	
DIMS Network Browser supports HTTP & HTTPS w/ Certificate Authority	1	\$0.00	\$0.00	
*** DIMS ImageServer license includes unlimited users & unlimited concurrent users				
*** DIMS ImageServer license includes 5 years software support & version upgrades				
Digital Information Management System ImageServer Solution				\$33,885.00
#LS-6200XR DIMS Database Case Management Decoding ImageServer Rackmount 16.0TB Phase I				\$33,885.00
DIMS ImageServer 2U chassis redundant 500W power supplies w/ 8 SATA II bays	1	\$31,210.00	\$31,210.00	
DIMS quad-core processor Intel 4GB RAM RAID 1 redundant 1.0TB O/S	1	\$0.00	\$0.00	
DIMS ImageServer controller module w/ LCD	1	\$0.00	\$0.00	
16.0TB RAID 6 array	1	\$0.00	\$0.00	
4.0TB auto hot spare auto rebuild (16.0TB total drive capacity 12.0TB usable)	1	\$0.00	\$0.00	
2.0TB RAID certified server class high speed hard drives	1	\$0.00	\$0.00	
RAID controller w/ write cache battery backup module	1	\$0.00	\$0.00	
DIMS Extended Dynamic Volume Allocation Array Module	1	\$0.00	\$0.00	
64-Bit A/D converter DIMS acquisition encryption co-processor	1	\$0.00	\$0.00	
DIMS ImageServer O/S w/ RAID 1 mirror	1	\$0.00	\$0.00	
DIMS RAW Decoder for comparative analysis for DIMS All Camera Module	1	\$0.00	\$0.00	
DIMS multi-user case management database (customized)	1	\$0.00	\$0.00	
DIMS access security controller & System Analysis Report Module	1	\$0.00	\$0.00	
DIMS Software w/ Linear 64-Bit image encryption authentication/validation module	1	\$0.00	\$0.00	
DIMS Network Browser Module (unlimited user license)	1	\$0.00	\$0.00	
DIMS Management Console Program	1	\$0.00	\$0.00	
DIMS Secure Silos w/ Administrator control (up to 6 silos)	1	\$0.00	\$0.00	
Active Directory implementation/integration	1	\$0.00	\$0.00	
DIMS Software Strategic Customer Upgrade Program	1	\$0.00	\$0.00	
DIMS O/S & custom database structure backup offsite archive (@ Linear)	1	\$650.00	\$650.00	
Hot swap spare hard drive kit	1	\$425.00	\$425.00	
Installation @ Linear	1	\$1,600.00	\$1,600.00	
*** This unit requires add-on chassis for upgrade beyond 16.0TB				
*** This unit does not include UPS				
Digital Information Management System Archive Storage				\$20,937.00
#LS-600XR DIMS real-time online archive Redundant Network Storage Solution 16.0TB Phase I				\$19,857.00
DIMS RAID 6 RNSS 2U rack chassis redundant 500W power supplies	1	\$13,432.00	\$13,432.00	
16.0TB RAID 6 RNSS	1	\$0.00	\$0.00	
4.0TB auto hot spare auto rebuild (16.0TB total drive capacity 12.0TB usable)	1	\$0.00	\$0.00	
2.0TB RAID certified server class high speed hard drives	1	\$0.00	\$0.00	
RAID controller w/ write cache battery backup module	1	\$0.00	\$0.00	
DIMS ImageServer O/S FailSafe	1	\$0.00	\$0.00	
DIMS FailSafe multi-user case management database (redundant/mirrored)	1	\$5,000.00	\$5,000.00	
DIMS ServerSync online real-time redundant server software	1	\$0.00	\$0.00	
DIMS Extended Dynamic Volume Allocation Array Module	1	\$0.00	\$0.00	
Hot swap spare hard drive kit	1	\$425.00	\$425.00	
Installation @ Linear	1	\$1,000.00	\$1,000.00	
*** This unit requires add-on chassis for upgrade beyond 16.0TB				
*** This unit does not include UPS				
Network controller				\$1,080.00
Network controller 10/100/1000 intelligent	1	\$280.00	\$280.00	
Integration & configuration onsite	1	\$800.00	\$800.00	
Digital Information Management System Output Solution				\$12,639.00
DIMS Integrated DVD/Blu-Ray Authoring Server Solution w/ 150 disc input capacity				\$12,140.00
600 dpi Dye-sublimation color photographic print output Everest	1	\$9,900.00	\$9,900.00	
2x 52x DVD-R/RW/BD-R	1	\$0.00	\$0.00	
Data Control Center Server 10/100 Ethernet w/ LCD, keyboard, mouse	1	\$0.00	\$0.00	
DIMS Direct Publish/Archive Module (requires DIMS)	1	\$1,000.00	\$1,000.00	
Media start up kit	1	\$440.00	\$440.00	
Custom templates w/ DIMS interlink for DVD CD print	1	\$800.00	\$800.00	
DIMS Software Strategic Customer Upgrade Program	1	\$0.00	\$0.00	
** Host computer required, will function with DIMS acquisition station **				
Digital photo printer 13" x 19" 8 color				\$499.00
Canon PIXMA Pro9000 Mark II color inkjet printer	1	\$499.00	\$499.00	
Color print resolution up to 4800 x 2400 dpi 8 color				

Digital Information Management System Solution Installation & Training				\$4,800.00
Installation, integration, calibration, testing, & QC				\$3,000.00
	Phase I			
Man/days onsite per day including travel Zone #3 (adjust as needed)	2	\$1,500.00	\$3,000.00	
Supervised remote access software support & upgrades (Internet access required)	1	\$0.00	\$0.00	
*** Installation does not include offsite for Acquisition Stations at area commands				
Administrator training, user training, & advanced training				\$1,800.00
	Phase I			
Man/days onsite training per day w/ install including travel Zone #3 (adjust as needed)	1	\$1,800.00	\$1,800.00	
Follow-up online, telephone, or at Linear unlimited at no charge	1	\$0.00	\$0.00	
Digital Information Management System Acquisition Maintenance & Support				\$0.00
Depot maintenance & support contract for Acquisition Stations				\$0.00
	Phase I			
1 year parts & labor depot service (@ Linear)	7	\$0.00	\$0.00	
Lifetime DIMS software version upgrades & maintenance	7	\$0.00	\$0.00	
Lifetime DIMS telephone technical support software (normal business hours)	7	\$0.00	\$0.00	
** 1 year depot included in initial purchase **				
Digital Information Management System ImageServer Maintenance & Support				\$4,464.00
Onsite maintenance & support contract for ImageServers				\$4,464.00
	Phase I			
1 year onsite DIMS ImageServer 16.0TB per unit	1	\$3,121.00	\$3,121.00	
1 year onsite DIMS RNSS FailSafe RAID 16.0TB system per unit	1	\$1,343.00	\$1,343.00	
Lifetime ImageServer software version upgrades & maintenance	1	\$0.00	\$0.00	
Lifetime ImageServer telephone technical support software (normal business hours)	1	\$0.00	\$0.00	
Linear Preferred Customer Discount				\$137,042.80
Errors & Omissions Professional Liability Insurance (Option)				Yes \$3,100.00
Subtotal				\$127,003.80
Sales Tax				0.00% \$0.00
Shipping				\$800.00
				\$124,703.80
*** Discount only applies if agency purchases ALL components at listed price on this quote. ***				
*** All listed capacities assume 1.0TB = 1,000,000,000,000 bytes. ***				
*** If Redundant FailSafe Storage ImageServer or RNSS is not purchased, Agency must supply RAID disc storage equivalent to ImageServer storage. ***				
Linear Systems Rancho Cucamonga, CA 909-899-4345 909-899-4346 fax www.linear-systems.com	LINEAR SYSTEMS <hr/> LAW ENFORCEMENT  DIVISION		Quoted by: Chris Parsons Johnny Hentsch	Valid until: 4/30/2012 Terms: N-30 Ship Via: FedEx
				Upgrades
				Options

6.79 Options

Fort Bend Digital Imaging Project "Menu" of Options					1/31/2012	11:23 AM
RFP 12-023						
Equipment	Phase	Quantity	Unit \$	Extended \$	Total \$	
Digital Information Management System Acquisition Solution						\$0.00
#LS-200 DIMS Enhanced Digital Acquisition/Enhancement Workstation Tower	Option				\$0.00	
#LS-200 Digital Acquisition/Enhancement Workstation quad-core Intel w/o DIMS		0	\$2,425.00	\$0.00		
Intel i5 4.0GB RAM w/ enhanced graphics processor unit		0	\$0.00	\$0.00		
MS Windows 7.0		0	\$0.00	\$0.00		
DIMS External Subsystem w/ controller 500GB USB black		0	\$368.00	\$0.00		
SMART1000LCD line interactive UPS system		0	\$186.00	\$0.00		
Installation @ Linear		0	\$400.00	\$0.00		
#LS-200 DIMS Enhanced Digital Acquisition/Enhancement Workstation Tower options	Option				\$0.00	
Tower redundant (dual) 750W power supply option		0	\$285.00	\$0.00		
Blu-ray /R /RE 50GB 4x writer w/ DIMS Writer Module		0	\$999.00	\$0.00		
Double layer DVD writer w/ DIMS Writer Module		0	\$160.00	\$0.00		
1.0TB upgrade Acquisition Station & External Subsystem		0	\$490.00	\$0.00		
2.0TB upgrade Acquisition Station & External Subsystem		0	\$690.00	\$0.00		
3.0TB (2.0TB usable) RAID 5 upgrade		0	\$980.00	\$0.00		
22" LCD high-def high-res Acquisition Station display upgrade		0	\$120.00	\$0.00		
24" LCD high-def high-res Acquisition Station display upgrade		0	\$140.00	\$0.00		
Dual 19" LCD high-def high-res displays on Ergotron		0	\$480.00	\$0.00		
Dual 22" LCD high-def high-res displays on Ergotron		0	\$560.00	\$0.00		
Speakers (pair) for DIMS audio download module		0	\$36.00	\$0.00		
Adobe Photoshop CS5 Extended w/ Photogrammetry Full		0	\$995.00	\$0.00		
Adobe Photoshop CS5 Extended w/ Photogrammetry Upgrade		0	\$330.00	\$0.00		
Adobe Photoshop CS5 (not Extended) Full		0	\$640.00	\$0.00		
Adobe Photoshop CS5 (not Extended) Upgrade		0	\$204.00	\$0.00		
#LS-125 DIMS Enhanced Digital Acquisition Station options	Option				\$0.00	
Blu-ray /R /RE 50GB 4x writer w/ DIMS Writer Module		0	\$999.00	\$0.00		
Double layer DVD writer w/ DIMS Writer Module		0	\$160.00	\$0.00		
DIMS secure biometric access option w/ fingerprint keyboard		0	\$425.00	\$0.00		
1.0TB upgrade Acquisition Station & External Subsystem		0	\$490.00	\$0.00		
2.0TB upgrade Acquisition Station & External Subsystem		0	\$690.00	\$0.00		
22" LCD high-def high-res Acquisition Station display upgrade		0	\$120.00	\$0.00		
24" LCD high-def high-res Acquisition Station display upgrade		0	\$140.00	\$0.00		
Dual 19" LCD high-def high-res displays on Ergotron		0	\$480.00	\$0.00		
Speakers (pair) for DIMS audio download module		0	\$36.00	\$0.00		
Security Version option w/ tamperproof fasteners & tool		0	\$25.00	\$0.00		
Digital voice recorder for law enforcement (includes manufacturer's audio codec license)		0	\$59.95	\$0.00		
Adobe Photoshop CS5 Extended w/ Photogrammetry Full		0	\$995.00	\$0.00		
Adobe Photoshop CS5 Extended w/ Photogrammetry Upgrade		0	\$330.00	\$0.00		
Adobe Photoshop CS5 (not Extended) Full		0	\$640.00	\$0.00		
Adobe Photoshop CS5 (not Extended) Upgrade		0	\$204.00	\$0.00		
#LS-120M DIMS Enhanced Mobile Digital Acquisition Station Notebook MDC	Option				\$0.00	
DIMS Mobile Digital Asset Acquisition Notebook 15.6" w/o DIMS		0	\$2,295.60	\$0.00		
Double layer DVD/R writer w/ DIMS Writer Module		0	\$0.00	\$0.00		
320GB ruggedized hdd w/ 4GB DDR RAM		0	\$0.00	\$0.00		
MS Windows 7.0		0	\$0.00	\$0.00		
DIMS External Subsystem w/ controller 500GB USB black		0	\$368.80	\$0.00		
DIMS Acquisition Station Components						\$0.00
User provided computer for DIMS Acquisition hardware requirements	Option				\$0.00	
DIMS External Subsystem w/ controller 1.0TB USB black		0	\$368.80	\$0.00		
Linear 12 function ultra high-speed internal card reader for computer w/ BIOS upgrade		0	\$84.00	\$0.00		
*** System configuration based on Agency provided computers for Acquisition stations						
DIMS Optional Acquisition Equipment						\$0.00
Flatbed scanner medium format	Option				\$0.00	
3200 dpi optical flatbed scanner transparency adapter		0	\$660.00	\$0.00		
Digital cameras (contact Linear for camera options that are compatible with DIMS)						

Digital Information Management System Software									\$0.00
Linear DIMS 2 Core software multi-user single-station license	Option								\$0.00
DIMS Taser-Cam Video Acquisition Module		0	\$120.00	\$0.00					
DIMS Lab Solutions									\$0.00
Linear DIMS Photo Lab Production Module	Option								\$0.00
DIMS Photo Lab Production Program (designate specific minilab)		0	\$995.00	\$0.00					
DIMS Software Strategic Customer Upgrade Program		0	\$0.00	\$0.00					
DIMS Digital Cell Phone Acquisition Module	Option								\$0.00
Video & still photo acquisition from cell phone software		0	\$49.00	\$0.00					
Video & still photo acquisition from cell phone cable (unique to cell model)		0	\$40.00	\$0.00					
Linear DIMS ImageServer Module multi-user multi-station license	Option								\$0.00
DIMS RMS Integration Interface Module (Tiburon)		0	\$10,000.00	\$0.00					
Digital Video Acquisition/Analysis/Enhancement Solution									\$0.00
DIMS SRIR Super Resolution Image Reconstruction Video Enhancement Workstation	Option								\$0.00
DIMS SRIR Super Resolution Image Reconstruction ARL algorithm		0	\$5,500.00	\$0.00					
DIMS 2 Core software application single station license		0	\$0.00	\$0.00					
Digital & analog audio capture capability w/ multi-filter audio enhancement		0	\$0.00	\$0.00					
#LS-200 Digital Acquisition/Enhancement Workstation Tower quad-core Intel		0	\$0.00	\$0.00					
2.0TB high speed data storage w/ 500GB application storage		0	\$0.00	\$0.00					
Double layer DVD writer w/ DIMS Writer Module		0	\$160.00	\$0.00					
Dual 19" LCD high-def high-res displays on Ergotron		0	\$480.00	\$0.00					
DIMS External Subsystem w/ controller 500GB USB black		0	\$588.00	\$0.00					
SMART1000LCD line interactive UPS system		0	\$186.00	\$0.00					
Speakers (pair) for DIMS audio download module		0	\$45.00	\$0.00					
Adobe Photoshop CS4 Extended full version		0	\$995.00	\$0.00					
17" 750 line NTSC 16:9/4:3 CCTV color utility monitor		0	\$1,085.00	\$0.00					
Installation at Linear		0	\$800.00	\$0.00					
DIMS SRIR Super Resolution Image Reconstruction Video Enhancement Algorithm Module	Option								\$0.00
DIMS SRIR Super Resolution Image Reconstruction ARL algorithm		0	\$4,995.00	\$0.00					
Video frame capture card w/ software		0	\$0.00	\$0.00					
DIMS 2 Core software application single station license		0	\$0.00	\$0.00					
DIMS Forensic Video Analysis Solution Module	Option								\$0.00
VideoFOCUS OEM version DIMS license (requires DIMS)		0	\$24,995.00	\$0.00					
Uncompressed video capture, analysis, enhancement, storage, archive, & audit trail		0	\$0.00	\$0.00					
Video demultiplexer for analog & digital sources w/ multimedia codecs		0	\$0.00	\$0.00					
Digital & analog audio capture capability w/ multi-filter audio enhancement		0	\$0.00	\$0.00					
#LS-200 Digital Acquisition/Enhancement Workstation Tower quad-core Intel		0	\$0.00	\$0.00					
2.0TB high speed data storage w/ 500GB application storage		0	\$0.00	\$0.00					
Double layer DVD writer w/ DIMS Writer Module		0	\$160.00	\$0.00					
Dual 19" LCD high-def high-res displays on Ergotron		0	\$480.00	\$0.00					
DIMS External Subsystem w/ controller 500GB USB black		0	\$588.00	\$0.00					
SMART1000LCD line interactive UPS system		0	\$186.00	\$0.00					
Speakers (pair) for DIMS audio download module		0	\$45.00	\$0.00					
Adobe Photoshop CS4 Extended full version		0	\$995.00	\$0.00					
17" 750 line NTSC 16:9/4:3 CCTV color utility monitor		0	\$1,085.00	\$0.00					
DV/SVHS double deck bi-directional player/recorder for DIMS		0	\$992.00	\$0.00					
JVC DVD-Video/Audio DVD-R recorder deck		0	\$3,250.00	\$0.00					
Digital & analog video recompressor DVD authoring system		0	\$1,260.00	\$0.00					
Installation at Linear		0	\$800.00	\$0.00					
Digital Information Management System Storage Solution									\$0.00
DIMS Blu-ray Digital Optical Library Network Attached Storage Solution up to 74.5TB	Option								\$0.00
DIMS 560 slot Blu-ray near-line Mass Storage Solution for Digital Asset Archive		0	\$79,990.00	\$0.00					
4x Blu-ray /R (read only) /RE (read/write) drive module		0	\$0.00	\$0.00					
DIMS Mass Storage Controller 1.0TB RAID 1 w/ WIN2008R2 Storage Server		0	\$0.00	\$0.00					
LCD Library Controller interface w/ SCSI controller		0	\$0.00	\$0.00					
DIMS Jukebox Manager network controller software (integrated)		0	\$0.00	\$0.00					
2 Years onsite Service (5x9x24) including extended warranty and software support		0	\$0.00	\$0.00					
1 additional year software support contract for DIMS Jukebox Manager		0	\$0.00	\$0.00					
*** This unit is upgradeable to 74.5TB & downwardly compatible w/ media									
DIMS Blu-ray Digital Optical Library Media Options	Option								\$0.00
50 pack Blu-ray 50GB single sided video certified disks (28.0TB fully populated)		0	\$660.00	\$0.00					
50 pack Blu-ray 100GB single sided video certified disks (56.0TB fully populated)		0	\$3,250.00	\$0.00					
Off-line storage DIMS module	Option								\$0.00
DIMS Near-line & Off-line Storage Module		0	\$4,600.00	\$0.00					
DIMS Software Strategic Customer Upgrade Program		0	\$0.00	\$0.00					

Digital Information Management System Printer Systems				\$0.00
DIMS digital photo mini-lab interface w/ Advanced RIP	Option			\$0.00
DIMS Minilab Imaging Module w/ interface (specify minilab system)	0	\$4,550.00	\$0.00	
Custom templates for minilab (specify minilab system)	0	\$250.00	\$0.00	
DIMS Minilab Imaging Module w/ interface (specify minilab system)	0	\$995.00	\$0.00	
Custom templates for minilab (specify minilab system)	0	\$250.00	\$0.00	
DIMS Software Strategic Customer Upgrade Program	0	\$0.00	\$0.00	
Consumables fund	Option			\$0.00
Startup consumables kit all equipment (fund for draw)	0	\$5,000.00	\$0.00	
DIMS Digital Interview Room Acquisition Solution				\$0.00
DIMS Interview Management System Premium 2 room bundle	Option			\$0.00
DIMS RAID 5 Workstation C-PRE-2BDL	0	\$13,232.00	\$0.00	
DIMS Interview Management System Premium Edition for two rooms license	0	\$0.00	\$0.00	
*** Each license supports 2 interview rooms w/ single audio channel & 2 cameras each				
DIMS Interview Management System Integration Module (requires DIMS)	0	\$2,500.00	\$0.00	
Video/audio inputs preinstalled (accommodates two rooms)	0	\$0.00	\$0.00	
DIMS frame capture board	0	\$0.00	\$0.00	
RAID 5 internal redundant storage solution	0	\$0.00	\$0.00	
1900 hour capacity interview room footage storage	0	\$0.00	\$0.00	
5 year computer system hardware warranty depot service	0	\$0.00	\$0.00	
Covert camera (Infrared Detector or Thermostat)	0	\$0.00	\$0.00	
Covert microphone kit	0	\$0.00	\$0.00	
External switch kit w/ distribution amplifier	0	\$0.00	\$0.00	
5-year Software Support Contract	0	\$1,500.00	\$0.00	
External DVD recorder (one per room)	0	\$229.00	\$0.00	
** This quote does not include wiring (see additional requirements for facility **				
DIMS Interview Management System Standard 2 room bundle	Option			\$0.00
DIMS Workstation C-STD-2BDL	0	\$10,332.00	\$0.00	
Interview Management System Standard Edition for two rooms license	0	\$0.00	\$0.00	
*** Each license supports 2 interview rooms w/ single audio channel & 2 cameras each				
DIMS Interview Management System Integration Module (requires DIMS)	0	\$2,500.00	\$0.00	
Video/audio inputs preinstalled (accommodates two rooms)	0	\$0.00	\$0.00	
DIMS frame capture board	0	\$0.00	\$0.00	
900 hour capacity interview room footage storage	0	\$0.00	\$0.00	
3 year computer system hardware warranty depot service	0	\$0.00	\$0.00	
Covert camera (Infrared Detector or Thermostat)	0	\$0.00	\$0.00	
Covert microphone kit	0	\$0.00	\$0.00	
External switch kit w/ distribution amplifier	0	\$0.00	\$0.00	
3-year Software Support Contract	0	\$1,500.00	\$0.00	
External DVD recorder (one per room)	0	\$229.00	\$0.00	
** This quote does not include wiring (see additional requirements for facility **				
DIMS Interview Management System Standard 1 room bundle	Option			\$0.00
DIMS Workstation C-STD-1BDL	0	\$6,390.00	\$0.00	
DIMS Interview Management System Standard Edition for one room license	0	\$2,000.00	\$0.00	
*** Each license supports 1 interview room w/ single audio channel & 2 cameras				
DIMS Interview Management System Integration Module (requires DIMS)	0	\$0.00	\$0.00	
Video/audio inputs preinstalled (accommodates one room)	0	\$0.00	\$0.00	
DIMS frame capture board	0	\$0.00	\$0.00	
400 hour capacity interview room footage storage	0	\$0.00	\$0.00	
3 year computer system hardware warranty depot service	0	\$0.00	\$0.00	
Covert camera (Infrared Detector or Thermostat)	0	\$0.00	\$0.00	
Covert microphone kit	0	\$0.00	\$0.00	
External switch kit w/ distribution amplifier	0	\$0.00	\$0.00	
DIMS 3-year Software Support Contract	0	\$1,500.00	\$0.00	
External DVD recorder (one per room)	0	\$0.00	\$0.00	
*** Installation does not include wiring (see additional requirements for facility)				
DIMS Interview Management System Options:	Option			\$0.00
Wireless ear bud communication device	0	\$675.00	\$0.00	
Start/stop controller	0	\$795.00	\$0.00	
External conference viewing station & AB switch for video	0	\$495.00	\$0.00	
Onsite installation and training	0	\$2,000.00	\$0.00	
1 year onsite DIMS computer system only per unit	0	\$1,727.70	\$0.00	
** This quote does not include wiring (see additional requirements for facility **				
Digital Information Management System Solution Installation & Training				\$0.00
Installation, integration, calibration, testing, & QC	Option			\$0.00
Man/days multiple site onsite per day Zone #3 (adjust as needed)	0	\$1,200.00	\$0.00	
Administrator training, user training, & advanced training	Option			\$0.00
Man/days follow-up onsite training per day including travel Zone #3 (adjust as needed)	0	\$1,800.00	\$0.00	

Digital Information Management System Acquisition Maintenance & Support			\$0.00
Advanced replacement maintenance & support contract for Acquisition Stations	Option		\$0.00
1 year advanced replacement service for DIMS Acquisition station	0	\$150.00	\$0.00
Digital Information Management System Extended Maintenance & Support			\$0.00
Additional years depot maintenance & support contract	Option		\$0.00
Year 2-5 depot DIMS ImageServer 16.0TB per unit per year	0	\$2,350.00 [*]	\$0.00
Year 2-5 depot DIMS RNSS FailSafe RAID 16.0TB system per unit per year	0	\$1,010.00 [*]	\$0.00
Year 2-5 depot DIMS Acquisition Stations per unit per year	0	\$120.00	\$0.00
24/7 telephone support option 1 year System Administrator per ImageServer/FailSafe	0	\$1,200.00	\$0.00
24/7 telephone support option 1 year all users per Acquisition Station (all or none)	0	\$400.00	\$0.00
Additional years onsite maintenance & support contract	Option		\$0.00
Year 2-5 onsite DIMS ImageServer 16.0TB per unit per year	0	\$3,121.00	\$0.00
Year 2-5 onsite DIMS RNSS RAID 16.0TB system per unit per year	0	\$1,343.00	\$0.00
Year 2-5 advance replacement DIMS Acquisition Stations per unit per year	0	\$150.00	\$0.00
24/7 telephone support option 1 year System Administrator per ImageServer/FailSafe	0	\$1,200.00	\$0.00
24/7 telephone support option 1 year all users per Acquisition Station (all or none)	0	\$400.00	\$0.00
24/7 Technical Support Agreement (1 hour response time)	Option		\$0.00
24/7 telephone support option 1 year System Administrator per ImageServer/FailSafe	0	\$1,200.00	\$0.00
24/7 telephone support option 1 year all users per Acquisition Station (all or none)	0	\$400.00	\$0.00

9.0 Understanding of Specifications: Description of how product will be provided and supported.

How product will be provided:

Linear manufactures all equipment in house. From that point all products are boxed in customized packing designed specifically for electronic equipment. All product is shipped FedEx Ground or truck with insurance to the designated location(s). Generally the products ships 7 days prior to the onsite installation. We also schedule time for the end user to stage equipment prior to the arrival of the Linear Systems representative in order to maximize the time for administrator and user training. This is optional and this onsite installation of equipment can be provided by Linear training staff. The time allotted for system placement onsite could better be utilized for training.

How the system will be supported:

Linear Systems will provide telephone, online, onsite, and hardware support for the complete system solution and the associated cost of support is included in the pricing.

- Telephone Support: Primary system telephone support will be from Rancho Cucamonga, California. Additional support may be provided from Linear Systems offices in Pahrump NV or Victoria British Columbia.
- Online Support: Online system support will utilize a secure VPN connection (provided by IT or approved and specified by IT) that can be monitored by the DIMS System Administrator. Support will be connected to Linear Technical Staff based in Rancho Cucamonga, California. Once the initial installation has been completed, all software related issues, upgrades, and training are supported remotely through online remote desktop software provided by Linear Systems designated as "Simple Help." Additionally, Linear System Technical Support tracks all support calls and open issues with an in-house support database.
- Onsite Support: Onsite system support will be dispatched from Rancho Cucamonga, California and may be handled by authorized local service providers.

- **Hardware Support:** Once installation has been completed all hardware related issues are diagnosed remotely. The user will follow the same method to get software support. We go through the trouble shooting process and determine if it is, in fact, a hardware issue. If the issue comes from either the ImageServer or the Redundant Network Storage Solution, we ship the parts overnight and then dispatch a technician to go onsite to make any necessary repairs. For Acquisition stations we provide “Depot” support or offer an optional Advance Replacement service where a preconfigured “hot swap” unit will be shipped and the problematic system can be returned in the same packaging when the replacement arrives. For Depot support, if there is a hardware issue related to the Acquire station, the user will ship the unit to Linear for in-house repair. The turnaround time, not including transit, is 48 hours. If the reported problem cannot be duplicated, additional time may be needed to properly diagnose and repair the system.

Support Hours:

- Hours of operation are as follows
 - Monday – Friday 9:00AM to 5:00PM
- Hours of Support
 - Monday – Friday 9:00AM to 5:00PM
- Available Support and Maintenance Plans:
 - Depot maintenance and support and Onsite maintenance and support costs are detailed in the master quote.
 - Additional support: 24/7 phone support is available at an additional cost to Fort Bend County Sheriff’s Office based on the two options listed below to suit your Agency’s needs.
 - 1 year 24/7 telephone technical support for the System Administrator per ImageServer is \$1,000.00
 - 1 year 24/7 telephone technical support for all users per Acquisition Station is \$400.00

Support Tiers:

Support Tiers are defined as:

- 1st tier is telephone and/or online support provided by Linear Systems Tech Support. Support is available from 0900 - 1700 PST Monday - Friday. This support is provided to the DIMS Solution Administrator and not to all users. Most issues can be resolved with 1st tier support. Consistently, Linear Systems has telephone response times in minutes during normal business hours. Emergency and Administrative Technical Support is available after hours via voice mail and/or cell phone for 24/7/365 with a 4 or optional 1 hour response time. 24/7/365 support is optional and not included in this proposal. There are options available for 24/7/365 to include faster response times, support to the DIMS Solution Administrator, or support for all system users.
- 2nd tier is phone and/or online support from Linear Tech Support and, if support is required for equipment not manufactured by Linear, possibly involving the manufacturer's Technical Support staff. The Technical Staff at Linear will conference call to resolve any issues that require outside assistance via phone.
- 3rd tier support will involve shipping replacement hardware or software to the DIMS Solution Administrator for exchange. Linear will cross ship the product prior to receiving the equipment in question. When replacement hardware is sent, the old hardware becomes the property of Linear Systems and must be returned for testing. The Technical Staff at Linear will provide phone support for integration or installation of the replaced parts.
- 4th tier support consists of an onsite or depot repair, depending on the options selected for support. One or more of our technical personnel and/or the manufacturer will repair or replace the product.

Support Personnel:

All Linear Systems employees and all support personnel involved in onsite or online technical support or any employee that will have physical or remote access to any facility or information stored at your Agency will have undergone a background check, will have signed a Confidentiality Agreement, will have signed a Zero Tolerance Substance Abuse Policy, and will be US Citizens or have legal residency. All Linear technical support will be provided from a source solely in the United States. Linear Systems certifies that no personnel from outside the United States will have access to data or information stored in the system.

9.0 Understanding of Specifications: Describe approach to collaboration, scheduling, coordination, implementation for this type of project.

Linear Systems prides itself in its partnership approach to working with Law Enforcement Agencies.

Collaboration:

Linear Systems has completed so many installations that the collaboration portion is now quite simple. There are 3 phases to the collaboration.

- 1) Database interview – We will provide many examples of forms for Agencies that have a similar solution to Fort Bend County Sheriff's Office which makes it much easier to see how other Agencies are using the database.
- 2) Pre-installation Checklist – This provides all the information regarding the hardware specifications. This includes, but is not limited to, power outlet needs, power ratings, networking, and any other related hardware and logistics requirements. This will also include the dates for shipping and installation.
- 3) 90 day load test period – This is when the system gets tested out in the actual department. This is when any department specific issue arises. This generally requires a phone call to the account manager, who will then schedule a meeting between the client and related development member. We then come up with a plan of action which will result in the final resolution.

Scheduling:

Linear Systems has a pretty straightforward approach to scheduling. Once a PO is issued, we make every effort to get the job completed as quickly as possible. The aspects of the processes that need to be scheduled are as follows.

- 1) Database Interview.
- 2) Online demo for final approval of database form.
- 3) Pre-installation Checklist sign off.
 - a) Includes confirmation of date for installation.
- 4) Hardware ships 7 days prior to on-site installation.

All other related processes are related only to internal scheduling and will not affect nor require guidance from Fort Bend County Sheriff's Office.

Coordination:

All members of Linear Systems are available Monday-Friday 9:00-5:00PST. Coordination goes hand in hand with the collaboration and scheduling aspect. Someone from Linear will always be available for help and/or information. Linear will also be proactive in making the necessary calls to schedule necessary meetings as well as to get approximate time frames for receipt of required information (i.e. form fields, signed pre-installation checklist).

Implementation:

All systems shipped from Linear Systems are pre-configured with IP addresses and all necessary software to run the DIMS solution before it ships to the Fort Bend County Sheriff's Office. Once onsite, Linear personnel will sync the servers and test all stations to make sure they are fully functional. Additionally, the Linear Technician will be confirm that everything is staged/set up accurately and then troubleshoot any network related issues. Most of his time will be dedicated to training.

Statement of availability of product after receipt of PO

Currently all products offered by Linear Systems are available. There are no restrictions holding Linear back from the ability to process the order and deliver under the standard timeline.

Timeline for completion of project (days)

Estimates based on history but dependent on Fort Bend County Procurement. (Cumulative # days after Notice of Intent to Award)

15 days: Discussions and “Best and Final” quotation and review by Fort Bend County Sheriff’s Office.

15 days: Final proposal submitted and in review by Fort Bend Procurement.

15 days: Contract negotiations and requirements discussions with Fort Bend County Attorney’s Office.

15 days: Sent to Council or Board of Supervisors for final approval.

15 days: PO is issued.

Estimates are based on maximum time expected to complete each stage.

10 days: Linear arranges database interview to develop the custom form fields.

Linear procures all necessary hardware to fulfill the order.

Assembly and testing of components and systems.

10 days: Linear provides the pre-installation checklist for acceptance by Fort Bend County IT and Sheriff’s Office.

Linear provides a final online demonstration with the customized form from the database interview.

Any final changes to database are made by the Linear development team.

10 days: Shipping ~3 days in transit to Fort Bend County, Texas.

Equipment gets pre-staged for arrival of National Installation and Training Manager.

10 days: Installation of hardware and onsite configuration (minimum of 2 days onsite).

Administrator and User Training (minimum of 1 day onsite).

90 days: Load testing, follow up and any final requests implemented including modifications to database forms.

(--)
Go Live date.

Statement that proposal is valid for a minimum of 90 days

Linear Systems states that this proposal is valid for a minimum of 90 days. Upon request, the proposal validation time may be extended by Linear Systems.

Government Contracts:

Linear Systems holds several Government Contracts and Patents including the following:

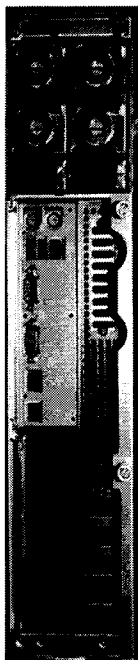
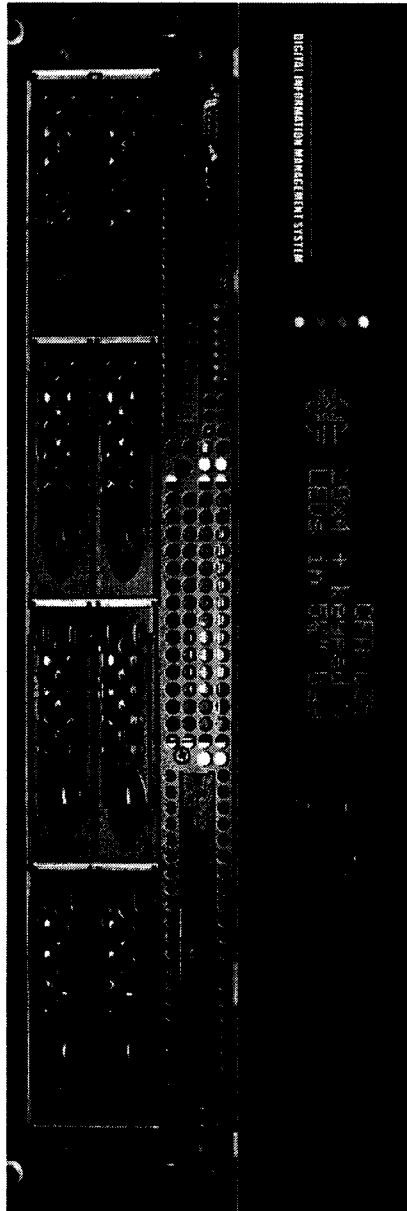
GSA Contract #GS-35F-0547K exp. 07-2015

CMAS Contract #3-98-70-0782B exp. 07-2015

Small Business Administration #0020657

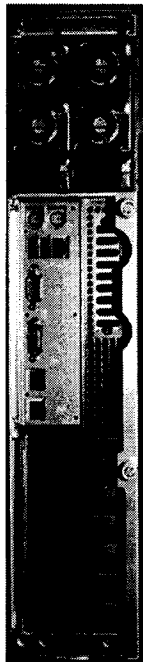
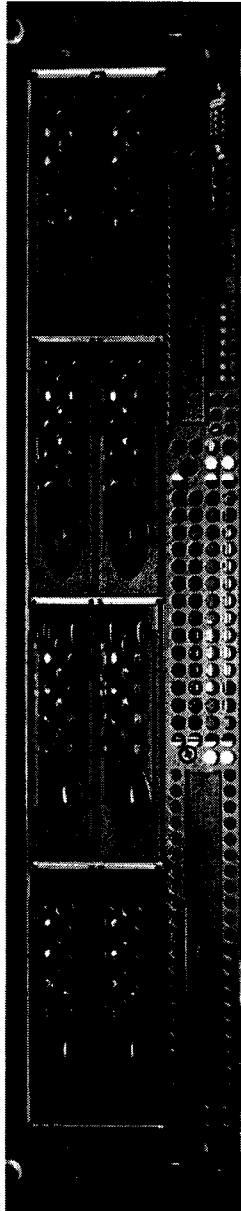
U.S. Patent Application, 11/038,401

Entitled "Method for Super-resolving Images"



Digital Information Management System ImageServer 2U Solution
#LS-6200XR DIMS Database Case Management Decoding ImageServer Rackmount 2U
DIMS ImageServer controller module w/ LCD
*** optional components may be shown

LINEAR SYSTEMS
LAW ENFORCEMENT
DIVISION



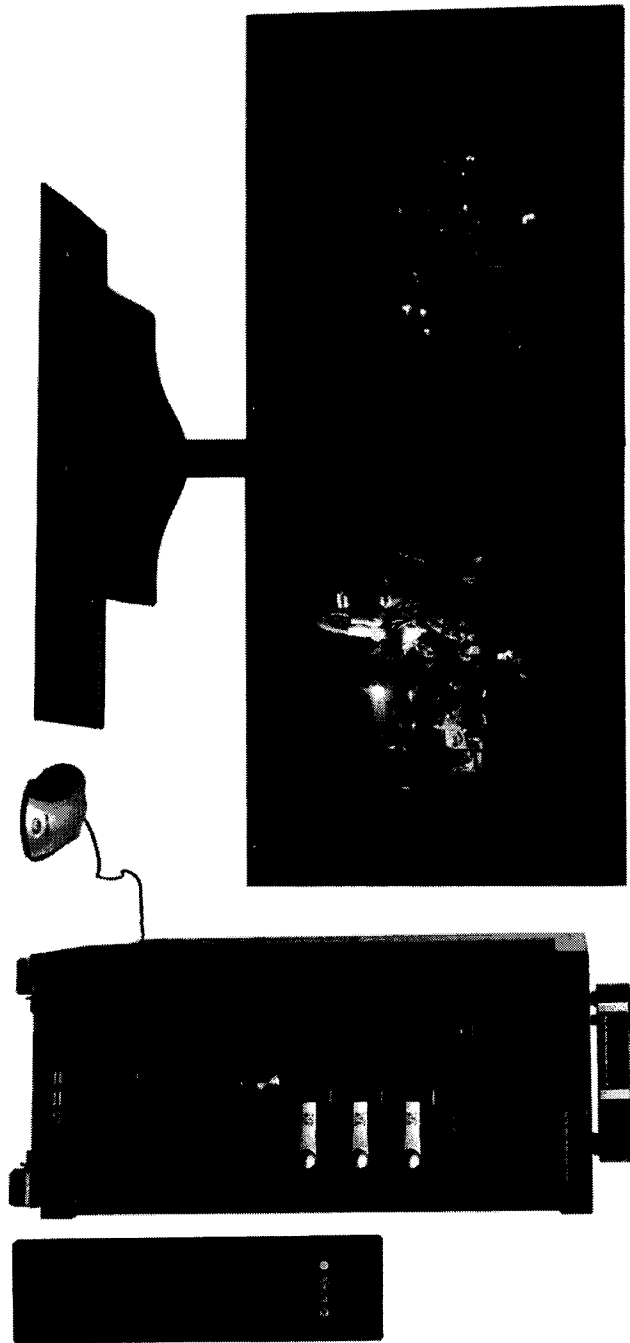
Digital Information Management System Archive Storage

#L.S-600XR DIMS real-time on-line archive Redundant Network Storage Solution RNSS 2U

*** optional components may be shown

LINEAR SYSTEMS
LAW ENFORCEMENT
DIVISION

LINEAR SYSTEMS
LAW ENFORCEMENT
DIVISION
CONFIDENTIAL



Enhanced Digital Acquisition/Enhancement WorkStation Tower System

LS-200 DIMS Enhanced Digital Acquisition/Enhancement WorkStation Tower System dual 19" display

DIMS double layer DVD writer w/ writer module

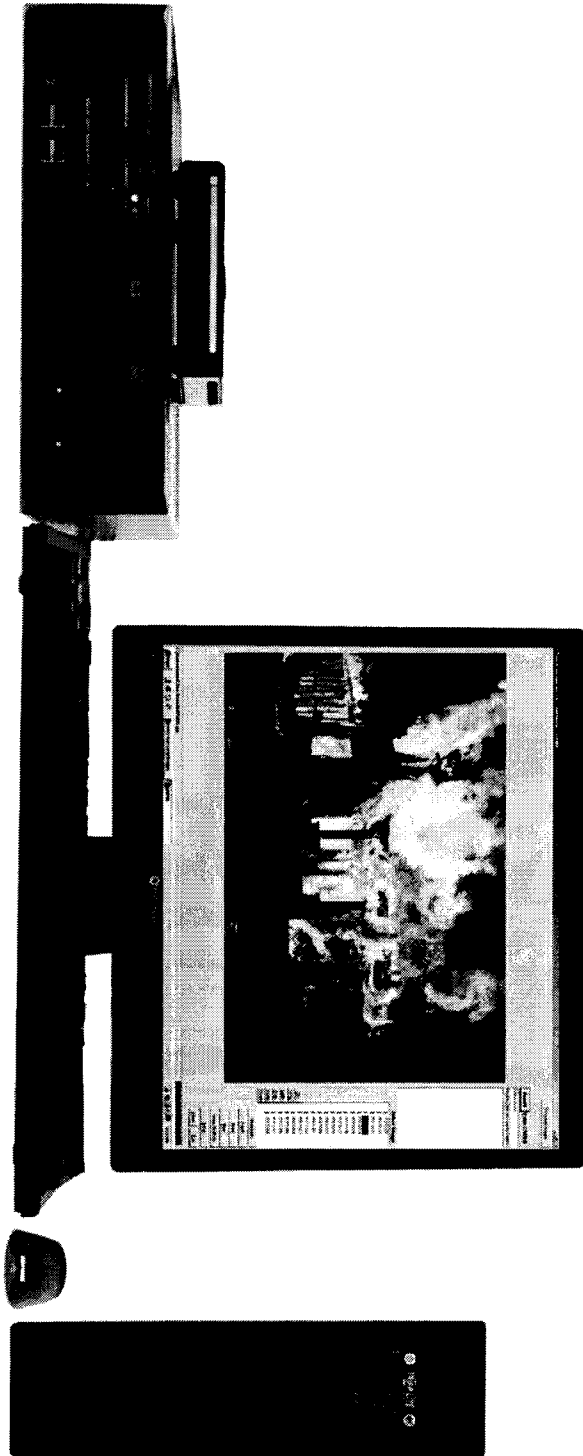
DIMS External Subsystem w/ controller 500GB SATA USB 2.0

SMARTT1000LCD line interactive UPS system

*** optional components may be shown

LINEAR SYSTEMS
LAW ENFORCEMENT
DIVISION

LINEAR SYSTEMS
LAW ENFORCEMENT
DIVISION
CONFIDENTIAL



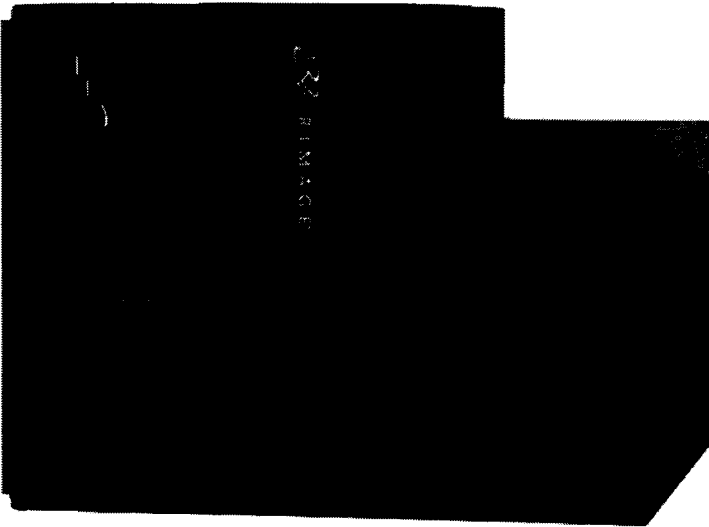
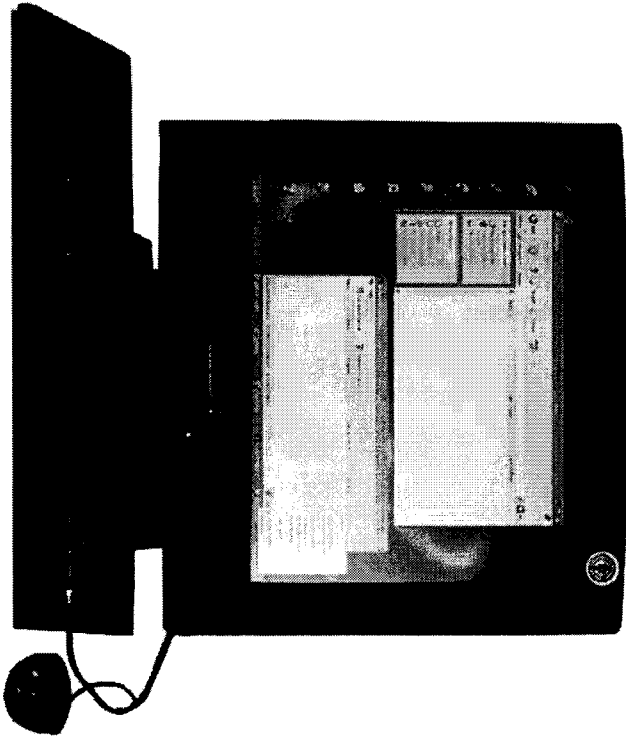
#LS-125 DIMS Enhanced Performance Digital Acquisition Station Kiosk

DIMS double layer DVD writer w/ writer module

DIMS External Subsystem w/ controller 500GB SATA USB black

SMART1000LCD line interactive LIPS system

*** optional components may be shown



DIMS Integrated Blu-ray/DVD Authoring Server Solution
2 ea. double layer Blu-ray/DVD writers w/ writer module
DIMS Data Control Center
*** optional components may be shown

LINEAR SYSTEMS
LAW ENFORCEMENT
DIVISION

Client#: 269335

LINESYST

ACORD. CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
01/30/2012

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).


PRODUCER Hub International HUB Int'l Insurance Serv. Inc. 4371 Latham St, Ste #101 Riverside, CA 92501	CONTACT NAME: Jennifer Housef PHONE (AC, No, Ext): 951 788-8500 FAX (AC, No): 951 231-2572 E-MAIL ADDRESS: Cal.CPU@hubinternational.com													
	<table border="1"> <tr> <th>INSURER(S) AFFORDING COVERAGE</th> <th>NAIC #</th> </tr> <tr> <td>INSURER A: Federal Insurance Company</td> <td>20281</td> </tr> <tr> <td>INSURER B: Beazley Insurance Company, Inc.</td> <td>37540</td> </tr> <tr> <td>INSURER C: General Insurance Company of Am</td> <td>24732</td> </tr> <tr> <td>INSURER D:</td> <td></td> </tr> <tr> <td>INSURER E:</td> <td></td> </tr> <tr> <td>INSURER F:</td> <td></td> </tr> </table>	INSURER(S) AFFORDING COVERAGE	NAIC #	INSURER A: Federal Insurance Company	20281	INSURER B: Beazley Insurance Company, Inc.	37540	INSURER C: General Insurance Company of Am	24732	INSURER D:		INSURER E:		INSURER F:
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INSURER F:														
INSURED Linear Systems Chris Parsons dba: 8403 Maple Place Rancho Cucamonga, CA 91730														

COVERAGES CERTIFICATE NUMBER: REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL SUBR INSR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	GENERAL LIABILITY <input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS MADE <input checked="" type="checkbox"/> OCCUR GENL AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> OBJECT <input type="checkbox"/> LOC		35785104WUC	04/25/2011	04/25/2012	EACH OCCURRENCE \$1,000,000 DAMAGES TO RENTED PREMISES (if in occurrence) \$1,000,000 MED EXP (Any non-person) \$10,000 PERSONAL & ADV INJURY \$1,000,000 GENL AGGREGATE \$2,000,000 PRODUCTS COMP/OP AGG \$1,000,000 \$
C	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input checked="" type="checkbox"/> HIRLED AUTOS <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> NON OWNED AUTOS UMBRELLA LIAB <input type="checkbox"/> OCCUR EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED <input type="checkbox"/> RETENTION \$		24CC2790372	04/25/2011	04/25/2012	COMBINED SINGLE LIMIT (Per accident) \$1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$ EACH OCCURRENCE \$ AGGREGATE \$ \$
A	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? <input type="checkbox"/> Y <input checked="" type="checkbox"/> N (Mandatory in NH) If yes, describe the DESCRIPTION OF OPERATIONS below		1271735541	03/01/2011	03/01/2012	<input checked="" type="checkbox"/> WC STATUTORY LIMITS <input type="checkbox"/> OTHER E.L. EACH ACCIDENT \$1,000,000 E.L. DISEASE - EA EMPLOYEE \$1,000,000 C.L. DISEASE - POLICY LIMIT \$1,000,000
B	Professional Liability		V102F210031	12/11/2011	12/11/2012	\$1,000,000 Each Claim \$1,000,000 Aggregate \$5,000 Deductible

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, if more space is required)
Fort Bend County and the members of the Commissioners Court are Additional Insureds with regards to General Liability per attached endorsement form 80-02-2653. Waiver of Subrogation applies to General Liability per policy form 80-02-2000. Additional Insureds with regards to Auto Liability per attached endorsement form CA7110 03/07.
"Should the policies be cancelled before the expiration date, Hub (See Attached Descriptions)

CERTIFICATE HOLDER Fort Bend County and the members of the Commissioners Court 301 Jackson Richmond, TX 77469	CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE 
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ACORD 25 (2010/05) 1 of 2 #S1530291/M1530289

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DESCRIPTIONS (Continued from Page 1)

International Insurance Services Inc. (Hub), independent of any rights which may be afforded within the policies to the certificate holder named below, will provide to such certificate holder notice of such cancellation within thirty (30) days of the cancellation date, except in the event the cancellation is due to non-payment of premium, in which case Hub will provide to such certificate holder notice of such cancellation within ten (10) days of the cancellation date."

SAGITTA 25.3 (2010/05) 2 of 2

#S1530291/M1530289



Liability Insurance

Endorsement

Policy Period APRIL 25, 2011 TO APRIL 25, 2012
Effective Date APRIL 25, 2011
Policy Number 3578-51-04 WCF
Insured LINEAR SYSTEMS

Name of Company FEDERAL INSURANCE COMPANY
Date Issued FEBRUARY 16, 2011

This Endorsement applies to the following forms:

GENERAL LIABILITY

Under Conditions, the following condition is added:

Conditions

**Other Insurance –
Primary Additional
Insured**

If you agree, in a written contract, agreement or permit, to provide primary insurance for any person or organization included in Who Is An Insured, this Other Insurance – Primary Additional Insured condition applies.

If other valid and collectible insurance is available to the **insured** for loss we would otherwise cover under this insurance, our obligations are limited as follows.

Primary Insurance

This insurance is primary. We will not seek contributions from any other insurance available to the person or organization with whom you agree to include in Who Is An Insured, except when the Excess Insurance provision applies.

Excess Insurance

This insurance is excess over any other insurance, whether primary, excess, contingent or on any other basis:

- A. that is Fire, Extended Coverage, Builder's Risk, Installation Risk or similar insurance for **your work**;

Conditions

**Other Insurance –
Primary Additional
Insured
(continued)**

- B. that is insurance that applies to **property damage** to premises rented to you or temporarily occupied by you with permission of the owner.
- C. if the loss arises out of aircraft, autos or watercraft (to the extent not subject to the Aircraft, Autos Or Watercraft exclusion);
- D. that is insurance:
 - 1. provided to you by any person or organization working under contract or agreement for you; or
 - 2. under which you are included as an insured; or
- E. that is insurance under any Property section of this policy.

When this insurance is excess, we will have no duty to defend the insured against any suit if any other insurer has a duty to defend such insured against such suit. If no other insurer defends, we will undertake to do so, but we will be entitled to the insured's rights against all those other insurers.

When this insurance is excess over other insurance, we will pay only our share of the amount of loss, if any, that exceeds the sum of the total:

- amount that all other insurance would pay for loss in the absence of this insurance; and
- of all deductible and self-insured amounts under all other insurance.

We will share the remaining loss, if any, with any other insurance that is not described in this Excess Insurance provision and was not negotiated specifically to apply in excess of the Limits Of Insurance shown in the Declarations of this insurance.

Method of Sharing

If all of the other insurance permits contribution by equal shares, we will follow this method also. Under this method each insurer contributes equal amounts until it has paid its applicable limits of insurance or none of the loss remains, whichever comes first.

If any of the other insurance does not permit contribution by equal shares, we will contribute by limits. Under this method, each insurer's share is based on the ratio of its applicable limits of insurance to the total applicable limits of insurance of all insurers.

All other terms and conditions remain unchanged.

Authorized Representative



COMMERCIAL AUTO
CA 71 10 03 07

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

AUTO PLUS ENDORSEMENT

This endorsement modifies insurance provided under the following:

BUSINESS AUTO COVERAGE FORM

With respect to coverage provided by this endorsement, the provisions of the Coverage Form apply unless modified by the endorsement.

EXTENDED CANCELLATION CONDITION

Paragraph 2.b. of the CANCELLATION Common Policy Condition is replaced by the following:

- b. 60 days before the effective date of cancellation if we cancel for any other reason.

TEMPORARY SUBSTITUTE AUTO — PHYSICAL DAMAGE COVERAGE

Under paragraph C. — CERTAIN TRAILERS, MOBILE EQUIPMENT AND TEMPORARY SUBSTITUTE AUTOS of SECTION 1 — COVERED AUTOS, the following is added:

If Physical Damage coverage is provided by this Coverage Form, then you have coverage for:

Any "auto" you do not own while used with the permission of its owner as a temporary substitute for a covered "auto" you own that is out of service because of its breakdown, repair, servicing, "loss" or destruction.

BROAD FORM NAMED INSURED

SECTION II — LIABILITY COVERAGE — A.1. WHO IS AN INSURED provision is amended by the addition of the following:

- d. Any business entity newly acquired or formed by you during the policy period provided you own 50% or more of the business entity and the business entity is not separately insured for Business Auto Coverage. Coverage is extended up to a maximum of 180 days following acquisition or formation of the business entity. Coverage under this provision is afforded only until the end of the policy period.

BLANKET ADDITIONAL INSURED

SECTION II — LIABILITY COVERAGE — A.1. WHO IS AN INSURED provision is amended by the addition of the following:

- e. Any person or organization for whom you are required by an "insured contract" to provide insurance is an "insured", subject to the following additional provisions:
 - (1) The "insured contract" must be in effect during the policy period shown in the Declarations, and must have been executed prior to the "bodily injury" or "property damage".
 - (2) This person or organization is an "insured" only to the extent you are liable due to your ongoing operations for that insured, whether the work is performed by you or for you, and only to the extent you are held liable for an "accident" occurring while a covered "auto" is being driven by you or one of your employees.
 - (3) There is no coverage provided to this person or organization for "bodily injury" to its employees, nor for "property damage" to its property.
 - (4) Coverage for this person or organization shall be limited to the extent of your negligence or fault according to the applicable principles of comparative negligence or fault.
 - (5) The defense of any claim or "suit" must be tendered by this person or organization as soon as practicable to all other insurers which potentially provide insurance for such claim or "suit".

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- (6) The coverage provided will not exceed the lesser of:
- (a) The coverage and/or limits of this policy; or
 - (b) The coverage and/or limits required by the "insured contract".
- (7) A person's or organization's status as an "insured" under this subparagraph depends when your operations for that "insured" are completed.

EMPLOYEE AS INSURED

Under Paragraph A. of Section II — LIABILITY COVERAGE item f. is added as follows:

Your "employee" while using his owned "auto", or an "auto" owned by a member of his or her household, in your business or your personal affairs, provided you do not own, hire or borrow that "auto". This coverage is excess to any other collectible insurance coverage.

FELLOW EMPLOYEE COVERAGE

Exclusion 5. FELLOW EMPLOYEE of SECTION II — LIABILITY COVERAGE — B. EXCLUSIONS is amended by the addition of the following:

However, this exclusion does not apply if the "bodily injury" results from the use of a covered "auto" you own or hire, and provided that any coverage under this provision only applies in excess over any other collectible insurance.

BLANKET WAIVER OF SUBROGATION

We waive the right of recovery we may have for payments made for "bodily injury" or "property damage" on behalf of the persons or organizations added as "insureds" under Section II — LIABILITY COVERAGE — A.1.D. BROAD FORM NAMED INSURED and A.1.e. BLANKET ADDITIONAL INSURED.

PHYSICAL DAMAGE — ADDITIONAL TRANSPORTATION EXPENSE COVERAGE

The first sentence of paragraph A.4. of SECTION III — PHYSICAL DAMAGE COVERAGE is amended as follows:

We will pay up to \$50 per day to a maximum of \$1,500 for temporary transportation expense incurred by you because of the total theft of a covered "auto" of the private passenger type.

PERSONAL EFFECTS COVERAGE

A. SECTION III — PHYSICAL DAMAGE COVERAGE, A.4. COVERAGE EXTENSIONS, is amended by adding the following:

c. Personal Effects Coverage

For any Owned "auto" that is involved in a covered "loss", we will pay up to \$500 for "personal effects" that are lost or damaged as a result of the covered "loss", without applying a deductible.

EXTRA EXPENSE — BROADENED COVERAGE

Paragraph A. — COVERAGE of SECTION III — PHYSICAL DAMAGE COVERAGE is amended to add:

- 5. We will pay for the expense of returning a stolen covered "auto" to you.

AIRBAG COVERAGE

Under paragraph B. — EXCLUSIONS of SECTION III — PHYSICAL DAMAGE COVERAGE, the following is added:

The exclusion relating to mechanical breakdown does not apply to the accidental discharge of an airbag.

NEW VEHICLE REPLACEMENT COST

Under Paragraph C — LIMIT OF INSURANCE of Section III — PHYSICAL DAMAGE COVERAGE section 2 is amended as follows:

- 2. An adjustment for depreciation and physical condition will be made in determining actual cash value in the event of a total loss. However, in the event of a total loss to your "new vehicle" to which this coverage applies, as shown in the declarations, we will pay at your option:

- a. The verifiable "new vehicle" purchase price you paid for your damaged vehicle, not including any insurance or warranties purchased;
- b. The purchase price, as negotiated by us, of a new vehicle of the same make, model and equipment, not including any furnishings, parts or equipment not installed by the manufacturer or manufacturer's dealership. If the same model is not available pay the purchase price of the most similar model available;

- c. The market value of your damaged vehicle, not including any furnishings, parts or equipment not installed by the manufacturer or manufacturer's dealership.

This coverage applies only to a covered "auto" of the private passenger, light truck or medium truck type (20,000 lbs or less gross vehicle weight) and does not apply to initiation or set up costs associated with loans or leases.

TWO OR MORE DEDUCTIBLES

Under SECTION III — PHYSICAL DAMAGE COVERAGE, if two or more "company" policies or coverage forms apply to the same accident, the following applies to paragraph D. Deductible:

- a. If the applicable Business Auto deductible is the smaller (or smallest) deductible it will be waived; or
- b. If the applicable Business Auto deductible is not the smaller (or smallest) deductible it will be reduced by the amount of the smaller (or smallest) deductible; or
- c. If the loss involves two or more Business Auto coverage forms or policies the smaller (or smallest) deductible will be waived.

For the purpose of this endorsement "company" means:

- a. Safeco Insurance Company of America
- b. American States Insurance Company
- c. General Insurance Company of America
- d. American Economy Insurance Company
- e. First National Insurance Company of America
- f. American States Insurance Company of Texas
- g. American States Preferred Insurance Company
- h. Safeco Insurance Company of Illinois

LOAN/LEASE GAP COVERAGE

Under paragraph C — LIMIT OF INSURANCE of SECTION III — PHYSICAL DAMAGE COVERAGE, the following is added:

4. The most we will pay for a total "loss" in any one "accident" is the greater of the following, subject to a \$1,500 maximum limit:

- a. Actual cash value of the damaged or stolen property as of the time of the "loss", less an adjustment for depreciation and physical condition; or
- b. Balance due under the terms of the loan or lease that the damaged covered "auto" is subject to at the time of the "loss", less any one or all of the following adjustments:

- (1) Overdue payment and financial penalties associated with those payments as of the date of the "loss".
- (2) Financial penalties imposed under a lease due to high mileage, excessive use or abnormal wear and tear.
- (3) Costs for extended warranties, Credit Life Insurance, Health, Accident or Disability Insurance purchased with the loan or lease.
- (4) Transfer or rollover balances from previous loans or leases.
- (5) Final payment due under a "Balloon Loan".
- (6) The dollar amount of any un-repaired damage that occurred prior to the "total loss" of a covered "auto".
- (7) Security deposits not refunded by a lessor.
- (8) All refunds payable or paid to you as a result of the early termination of a lease agreement or any warranty or extended service agreement on a covered "auto".
- (9) Any amount representing taxes.
- (10) Loan or lease termination fees

GLASS REPAIR — WAIVER OF DEDUCTIBLE

Under paragraph D. — DEDUCTIBLE of SECTION III — PHYSICAL DAMAGE COVERAGE, the following is added:

No deductible applies to glass damage if the glass is repaired rather than replaced.

AMENDED DUTIES IN THE EVENT OF ACCIDENT, CLAIM, SUIT OR LOSS

The requirement in LOSS CONDITION 2.a. — DUTIES IN THE EVENT OF ACCIDENT, CLAIM, SUIT OR LOSS — of SECTION IV — BUSINESS AUTO CONDITIONS that you must notify us of an

"accident" applies only when the "accident" is known to:

- (1) You, if you are an individual;
- (2) A partner, if you are a partnership; or
- (3) An executive officer or insurance manager, if you are a corporation.

UNINTENTIONAL FAILURE TO DISCLOSE HAZARDS

SECTION IV — BUSINESS AUTO CONDITIONS — B.2. is amended by the addition of the following:

If you unintentionally fail to disclose any hazards existing at the inception date of your policy, we will not deny coverage under this Coverage Form because of such failure. However, this provision does not affect our right to collect additional premium or exercise our right of cancellation or non-renewal.

HIRED AUTO — LIMITED WORLD WIDE COVERAGE

Under Section IV — Business Conditions, Paragraph B.7.b.e(1) is replaced by the following:

- (1) The "accident" or "loss" results from the use of an "auto" hired for 30 days or less.

RESULTANT MENTAL ANGUISH COVERAGE

SECTION V — DEFINITIONS — C. is replaced by the following:

"Bodily injury" means bodily injury, sickness or disease sustained by a person including mental anguish or death resulting from any of these.

HIRED AUTO PHYSICAL DAMAGE COVERAGE

If hired "autos" are covered "autos" for Liability coverage and if Comprehensive, Specified Causes of Loss or Collision coverages are provided under this Coverage Form for any "auto" you own, then the Physical Damage Coverages provided are extended to "autos" you hire or borrow.

The most we will pay for loss to any hired "auto" is \$50,000 or Actual Cash Value or Cost of Repair, whichever is smallest, minus a deductible. The deductible will be equal to the largest deductible applicable to any owned "auto" of the private passenger or light truck type for that coverage. Hired Auto Physical Damage coverage is excess over any other collectible insurance. Subject to the above limit,

deductible and excess provisions, we will provide coverage equal to the broadest coverage applicable to any covered "auto" you own.

HIRED AUTO PHYSICAL DAMAGE COVERAGE — LOSS OF USE

SECTION III — PHYSICAL DAMAGE A.4.b. Form does not apply.

Subject to a maximum of \$1,000 per accident, we will cover loss of use of a hired "auto" if it results from an accident, you are legally liable and the lessor incurs an actual financial loss.

RENTAL REIMBURSEMENT COVERAGE

A. We will pay for rental reimbursement expenses incurred by you for the rental of an "auto" because of a covered "loss" to a covered "auto". Payment applies in addition to the otherwise applicable amount of each coverage you have on a covered "auto". No deductibles apply to this coverage.

B. We will pay only for those expenses incurred during the policy period beginning 24 hours after the "loss" and ending, regardless of the policy's expiration, with the lesser of the following number of days:

1. The number of days reasonably required to repair or replace the covered "auto". If "loss" is caused by theft, this number of days is added to the number of days it takes to locate the covered "auto" and return it to you.

2. 30 days.

C. Our payment is limited to the lesser of the following amounts:

1. Necessary and actual expenses incurred.
2. \$50 per day.

D. This coverage does not apply while there are spare or reserve "autos" available to you for your operations.

E. If "loss" results from the total theft of a covered "auto" of the private passenger type, we will pay under this coverage only that amount of your rental reimbursement expenses which is not already provided for under the PHYSICAL DAMAGE COVERAGE Coverage Extension.

F. The Rental Reimbursement Coverage described above does not apply to a covered "auto" that is described or designated as a covered "auto" on

Rental Reimbursement Coverage Form
CA 99 23.

the manufacturer for the installation of a radio.

AUDIO, VISUAL AND DATA ELECTRONIC EQUIPMENT COVERAGE

A. Coverage

1. We will pay with respect to a covered "auto" for "loss" to any electronic equipment that receives or transmits audio, visual or data signals and that is not designed solely for the reproduction of sound. This coverage applies only if the equipment is permanently installed in the covered "auto" at the time of the "loss" or the equipment is removable from a housing unit which is permanently installed in the covered "auto" at the time of the "loss", and such equipment is designed to be solely operated by use of the power from the "auto's" electrical system, in or upon the covered "auto".
2. We will pay with respect to a covered "auto" for "loss" to any accessories used with the electronic equipment described in paragraph A.1. above.

However, this does not include tapes, records or discs.

3. If Audio, Visual and Data Electronic Equipment Coverage form CA 99 60 or CA 99 94 is attached to this policy, then the Audio, Visual and Data Electronic Equipment Coverage described above does not apply.

B. Exclusions

The exclusions that apply to PHYSICAL DAMAGE COVERAGE, except for the exclusion relating to Audio, Visual and Data Electronic Equipment, also apply to this coverage. In addition, the following exclusions apply:

We will not pay for either any electronic equipment or accessories used with such electronic equipment that is:

1. Necessary for the normal operation of the covered "auto" for the monitoring of the covered "auto's" operating system; or
2. Both:
 - a. an integral part of the same unit housing any sound reproducing equipment designed solely for the reproduction of sound if the sound reproducing equipment is permanently installed in the covered "auto"; and
 - b. permanently installed in the opening of the dash or console normally used by

C. Limit of Insurance

With respect to this coverage, the LIMIT OF INSURANCE provision of PHYSICAL DAMAGE COVERAGE is replaced by the following:

1. The most we will pay for "loss" to audio, visual or data electronic equipment and any accessories used with this equipment as a result of any one "accident" is the lesser of:
 - a. The actual cash value of the damaged or stolen property as of the time of the "loss"; or
 - b. The cost of repairing or replacing the damaged or stolen property with other property of like kind and quality.
 - c. \$1,000.
2. An adjustment for depreciation and physical condition will be made in determining actual cash value at the time of the "loss".
3. If a repair or replacement results in better than like kind or quality, we will not pay for the amount of the betterment.

D. Deductible

1. If "loss" to the audio, visual or data electronic equipment or accessories used with this equipment is the result of a "loss" to the covered "auto" under the Business Auto Coverage Form's Comprehensive or Collision Coverage, then for each covered "auto" our obligation to pay for, repair, return or replace damaged or stolen property will be reduced by the applicable deductible shown in the Declarations. Any Comprehensive Coverage deductible shown in the Declarations does not apply to "loss" to audio, visual or data electronic equipment caused by fire or lightning.
2. If "loss" to the audio, visual or data electronic equipment or accessories used with this equipment is the result of a "loss" to the covered "auto" under the Business Auto Coverage Form's Specified Causes of Loss Coverage, then for each covered "auto" our obligation to pay for, repair, return or replace damaged or stolen property will be reduced by a \$100 deductible.
3. If "loss" occurs solely to the audio, visual or data electronic equipment or accessories used with this equipment, then for each covered "auto" our obligation to pay for, repair,

return or replace damaged or stolen property will be reduced by a \$100 deductible.

4. In the event that there is more than one applicable deductible, only the highest deductible will apply. In no event will more than one deductible apply.

SECTION V – DEFINITIONS is amended by adding the following:

- Q. "Personal effects" means your tangible property that is worn or carried by you, except for tools, jewelry, money, or securities.
- R. "New vehicle" means any "auto" of which you are the original owner and the "auto" has not been previously titled and is less than 365 days past the purchase date.

**Request for Taxpayer
Identification Number and Certification**

Give form to the
requester. Do not
send to the IRS.

Name (as shown on your income tax return)
Chris Parsons

Business name, if different from above
DBA: Linear Systems

Check appropriate box: Individual/Sole proprietor Corporation Partnership
 Limited liability company. Enter the tax classification (Disregarded entity, C-corporation, P-partnership) ▶ Exempt payee
 Other (see instructions) ▶

Address (number, street, and apt. or suite no.)
8403 Maple Place

City, state, and ZIP code
Rancho Cucamonga, CA 91730

List account number(s) here (optional)

Requester's name and address (optional)

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on Line 1 to avoid backup withholding. For individuals, this is your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the Part I instructions on page 3. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN* on page 3.

Social security number	
OR	

Note. If the account is in more than one name, see the chart on page 4 for guidelines on whose number to enter.

Part II Certification

Under penalties of perjury, I certify that:

- The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me), and
- I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding, and
- I am a U.S. citizen or other U.S. person (defined below).

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the Certification, but you must provide your correct TIN. See the instructions on page 4.

Sign Here Signature of U.S. person ▶ *Chris Parsons* Date ▶ 1/21/2002

General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Purpose of Form

A person who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) to report, for example, income paid to you, real estate transactions, mortgage interest you paid, acquisition or abandonment of secured property, cancellation of debt, or contributions you made to an IRA.

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN to the person requesting it (the requester) and, when applicable, to:

- Certify that the TIN you are giving is correct (or you are waiting for a number to be issued).
- Certify that you are not subject to backup withholding, or
- Claim exemption from backup withholding if you are a U.S. exempt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income.

Note. If a requester gives you a form other than Form W-9 to request your TIN, you must use the requester's form if it is substantially similar to this Form W-9.

Definition of a U.S. person. For federal tax purposes, you are considered a U.S. person if you are:

- An individual who is a U.S. citizen or U.S. resident alien,
- A partnership, corporation, company, or association created or organized in the United States or under the laws of the United States,
- An estate (other than a foreign estate), or
- A domestic trust (as defined in Regulations section 301.7701-7).

Special rules for partnerships. Partnerships that conduct a trade or business in the United States are generally required to pay a withholding tax on any foreign partners' share of income from such business. Further, in certain cases where a Form W-9 has not been received, a partnership is required to presume that a partner is a foreign person, and pay the withholding tax. Therefore, if you are a U.S. person that is a partner in a partnership conducting a trade or business in the United States, provide Form W-9 to the partnership to establish your U.S. status and avoid withholding on your share of partnership income.

The person who gives Form W-9 to the partnership for purposes of establishing its U.S. status and avoiding withholding on its allocable share of net income from the partnership conducting a trade or business in the United States is in the following cases:

- The U.S. owner of a disregarded entity and not the entity.

The person who gives Form W-9 to the partnership for purposes of establishing its U.S. status and avoiding withholding on its allocable share of net income from the partnership conducting a trade or business in the United States is in the following cases:

- The U.S. owner of a disregarded entity and not the entity,
- The U.S. grantor or other owner of a grantor trust and not the trust, and
- The U.S. trust (other than a grantor trust) and not the beneficiaries of the trust.

Foreign person. If you are a foreign person, do not use Form W-9. Instead, use the appropriate Form W-8 (see Publication 515, *Withholding of Tax on Nonresident Aliens and Foreign Entities*).

Nonresident alien who becomes a resident alien. Generally, only a nonresident alien individual may use the terms of a tax treaty to reduce or eliminate U.S. tax on certain types of income. However, most tax treaties contain a provision known as a "saving clause." Exceptions specified in the saving clause may permit an exemption from tax to continue for certain types of income even after the payee has otherwise become a U.S. resident alien for tax purposes.

If you are a U.S. resident alien who is relying on an exception contained in the saving clause of a tax treaty to claim an exemption from U.S. tax on certain types of income, you must attach a statement to Form W-9 that specifies the following five items:

1. The treaty country. Generally, this must be the same treaty under which you claimed exemption from tax as a nonresident alien.
2. The treaty article addressing the income.
3. The article number (or location) in the tax treaty that contains the saving clause and its exceptions.
4. The type and amount of income that qualifies for the exemption from tax.
5. Sufficient facts to justify the exemption from tax under the terms of the treaty article.

Example. Article 20 of the U.S.-China income tax treaty allows an exemption from tax for scholarship income received by a Chinese student temporarily present in the United States. Under U.S. law, this student will become a resident alien for tax purposes if his or her stay in the United States exceeds 5 calendar years. However, paragraph 2 of the first Protocol to the U.S.-China treaty (dated April 30, 1984) allows the provisions of Article 20 to continue to apply even after the Chinese student becomes a resident alien of the United States. A Chinese student who qualifies for this exception (under paragraph 2 of the first protocol) and is relying on this exception to claim an exemption from tax on his or her scholarship or fellowship income would attach to Form W-9 a statement that includes the information described above to support that exemption.

If you are a nonresident alien or a foreign entity not subject to backup withholding, give the requester the appropriate completed Form W-8.

What is backup withholding? Persons making certain payments to you must under certain conditions withhold and pay to the IRS a percentage of such payments. This is called "backup withholding." Payments that may be subject to backup withholding include interest, tax-exempt interest, dividends, broker and barter exchange transactions, rents, royalties, nonemployee pay, and certain payments from fishing boat operators. Real estate transactions are not subject to backup withholding.

You will not be subject to backup withholding on payments you receive if you give the requester your correct TIN, make the proper certifications, and report all your taxable interest and dividends on your tax return.

Payments you receive will be subject to backup withholding if:

1. You do not furnish your TIN to the requester,
2. You do not certify your TIN when required (see the Part II instructions on page 3 for details),
3. The IRS tells the requester that you furnished an incorrect TIN,
4. The IRS tells you that you are subject to backup withholding because you did not report all your interest and dividends on your tax return (for reportable interest and dividends only), or
5. You do not certify to the requester that you are not subject to backup withholding under 4 above (for reportable interest and dividend accounts opened after 1983 only).

Certain payees and payments are exempt from backup withholding. See the instructions below and the separate Instructions for the Requester of Form W-9.

Also see *Special rules for partnerships* on page 1.

Updating Your Information

You must provide updated information to any person to whom you claimed to be an exempt payee if you are no longer an exempt payee and anticipate receiving reportable payments in the future from this person. For example, you may need to provide updated information if you are a C corporation that elects to be an S corporation, or if you no longer are tax exempt. In addition, you must furnish a new Form W-9 if the name or TIN changes for the account, for example, if the grantor of a grantor trust dies.

Penalties

Failure to furnish TIN. If you fail to furnish your correct TIN to a requester, you are subject to a penalty of \$50 for each such failure unless your failure is due to reasonable cause and not to willful neglect.

Civil penalty for false information with respect to withholding. If you make a false statement with no reasonable basis that results in no backup withholding, you are subject to a \$500 penalty.

Criminal penalty for falsifying information. Willfully falsifying certifications or affirmations may subject you to criminal penalties including fines and/or imprisonment.

Misuse of TINs. If the requester discloses or uses TINs in violation of federal law, the requester may be subject to civil and criminal penalties.

Specific Instructions

Name

If you are an individual, you must generally enter the name shown on your income tax return. However, if you have changed your last name, for instance, due to marriage without informing the Social Security Administration of the name change, enter your first name, the last name shown on your social security card, and your new last name.

If the account is in joint names, list first, and then circle, the name of the person or entity whose number you entered in Part I of the form.

Sole proprietor. Enter your individual name as shown on your income tax return on the "Name" line. You may enter your business, trade, or "doing business as (DBA)" name on the "Business name/disregarded entity name" line.

Partnership, C Corporation, or S Corporation. Enter the entity's name on the "Name" line and any business, trade, or "doing business as (DBA)" name on the "Business name/disregarded entity name" line.

Disregarded entity. Enter the owner's name on the "Name" line. The name of the entity entered on the "Name" line should never be a disregarded entity. The name on the "Name" line must be the name shown on the income tax return on which the income will be reported. For example, if a foreign LLC that is treated as a disregarded entity for U.S. federal tax purposes has a domestic owner, the domestic owner's name is required to be provided on the "Name" line. If the direct owner of the entity is also a disregarded entity, enter the first owner that is not disregarded for federal tax purposes. Enter the disregarded entity's name on the "Business name/disregarded entity name" line. If the owner of the disregarded entity is a foreign person, you must complete an appropriate Form W-8.

Note. Check the appropriate box for the federal tax classification of the person whose name is entered on the "Name" line (Individual/sole proprietor, Partnership, C Corporation, S Corporation, Trust/estate).

Limited Liability Company (LLC). If the person identified on the "Name" line is an LLC, check the "Limited liability company" box only and enter the appropriate code for the tax classification in the space provided. If you are an LLC that is treated as a partnership for federal tax purposes, enter "P" for partnership. If you are an LLC that has filed Form 8832 or a Form 2553 to be taxed as a corporation, enter "C" for C corporation or "S" for S corporation. If you are an LLC that is disregarded as an entity separate from its owner under Regulation section 301.7701-3 (except for employment and excise tax), do not check the LLC box unless the owner of the LLC (required to be identified on the "Name" line) is another LLC that is not disregarded for federal tax purposes. If the LLC is disregarded as an entity separate from its owner, enter the appropriate tax classification of the owner identified on the "Name" line.

Other entities. Enter your business name as shown on required federal tax documents on the "Name" line. This name should match the name shown on the charter or other legal document creating the entity. You may enter any business, trade, or DBA name on the "Business name/disregarded entity name" line.

Exempt Payee

If you are exempt from backup withholding, enter your name as described above and check the appropriate box for your status, then check the "Exempt payee" box in the line following the "Business name/disregarded entity name," sign and date the form.

Generally, individuals (including sole proprietors) are not exempt from backup withholding. Corporations are exempt from backup withholding for certain payments, such as interest and dividends.

Note. If you are exempt from backup withholding, you should still complete this form to avoid possible erroneous backup withholding.

The following payees are exempt from backup withholding:

1. An organization exempt from tax under section 501(a), any IRA, or a custodial account under section 403(b)(7) if the account satisfies the requirements of section 401(f)(2).
 2. The United States or any of its agencies or instrumentalities.
 3. A state, the District of Columbia, a possession of the United States, or any of their political subdivisions or instrumentalities.
 4. A foreign government or any of its political subdivisions, agencies, or instrumentalities, or
 5. An international organization or any of its agencies or instrumentalities.
- Other payees that may be exempt from backup withholding include:
6. A corporation,
 7. A foreign central bank of issue,
 8. A dealer in securities or commodities required to register in the United States, the District of Columbia, or a possession of the United States,
 9. A futures commission merchant registered with the Commodity Futures Trading Commission,
 10. A real estate investment trust,
 11. An entity registered at all times during the tax year under the Investment Company Act of 1940,
 12. A common trust fund operated by a bank under section 584(a),
 13. A financial institution,
 14. A middleman known in the investment community as a nominee or custodian, or
 15. A trust exempt from tax under section 664 or described in section 4947.

The following chart shows types of payments that may be exempt from backup withholding. The chart applies to the exempt payees listed above, 1 through 15.

IF the payment is for . . .	THEN the payment is exempt for . . .
Interest and dividend payments	All exempt payees except for 9
Broker transactions	Exempt payees 1 through 5 and 7 through 13. Also, C corporations.
Barter exchange transactions and patronage dividends	Exempt payees 1 through 5
Payments over \$600 required to be reported and direct sales over \$5,000 ¹	Generally, exempt payees 1 through 7 ²

¹ See Form 1099-MISC, Miscellaneous Income, and its instructions.
² However, the following payments made to a corporation and reportable on Form 1099-MISC are not exempt from backup withholding: medical and health care payments, attorneys' fees, gross proceeds paid to an attorney, and payments for services paid by a federal executive agency.

Part I. Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. If you are a resident alien and you do not have and are not eligible to get an SSN, your TIN is your IRS individual taxpayer identification number (ITIN). Enter it in the social security number box. If you do not have an ITIN, see *How to get a TIN* below.

If you are a sole proprietor and you have an EIN, you may enter either your SSN or EIN. However, the IRS prefers that you use your SSN.

If you are a single-member LLC that is disregarded as an entity separate from its owner (see *Limited Liability Company (LLC)* on page 2), enter the owner's SSN (or EIN, if the owner has one). Do not enter the disregarded entity's EIN. If the LLC is classified as a corporation or partnership, enter the entity's EIN.

Note. See the chart on page 4 for further clarification of name and TIN combinations.

How to get a TIN. If you do not have a TIN, apply for one immediately. To apply for an SSN, get Form SS-5, Application for a Social Security Card, from your local Social Security Administration office or get this form online at www.ssa.gov. You may also get this form by calling 1-800-772-1213. Use Form W-7, Application for IRS Individual Taxpayer Identification Number, to apply for an ITIN, or Form SS-4, Application for Employer Identification Number, to apply for an EIN. You can apply for an EIN online by accessing the IRS website at www.irs.gov/businesses and clicking on Employer Identification Number (EIN) under Starting a Business. You can get Forms W-7 and SS-4 from the IRS by visiting IRS.gov or by calling 1-800-TAX-FORM (1-800-829-3676).

If you are asked to complete Form W-9 but do not have a TIN, write "Applied For" in the space for the TIN, sign and date the form, and give it to the requester. For interest and dividend payments, and certain payments made with respect to readily tradable instruments, generally you will have 60 days to get a TIN and give it to the requester before you are subject to backup withholding on payments. The 60-day rule does not apply to other types of payments. You will be subject to backup withholding on all such payments until you provide your TIN to the requester.

Note. Entering "Applied For" means that you have already applied for a TIN or that you intend to apply for one soon.

Caution: A disregarded domestic entity that has a foreign owner must use the appropriate Form W-8.

Part II. Certification

To establish to the withholding agent that you are a U.S. person, or resident alien, sign Form W-9. You may be requested to sign by the withholding agent even if item 1, below, and items 4 and 5 on page 4 indicate otherwise.

For a joint account, only the person whose TIN is shown in Part I should sign (when required). In the case of a disregarded entity, the person identified on the "Name" line must sign. Exempt payees, see *Exempt Payee* on page 3.

Signature requirements. Complete the certification as indicated in items 1 through 3, below, and items 4 and 5 on page 4.

1. **Interest, dividend, and barter exchange accounts opened before 1984 and broker accounts considered active during 1983.** You must give your correct TIN, but you do not have to sign the certification.
2. **Interest, dividend, broker, and barter exchange accounts opened after 1983 and broker accounts considered inactive during 1983.** You must sign the certification or backup withholding will apply. If you are subject to backup withholding and you are merely providing your correct TIN to the requester, you must cross out item 2 in the certification before signing the form.
3. **Real estate transactions.** You must sign the certification. You may cross out item 2 of the certification.

4. Other payments. You must give your correct TIN, but you do not have to sign the certification unless you have been notified that you have previously given an incorrect TIN. "Other payments" include payments made in the course of the requester's trade or business for rents, royalties, goods (other than bills for merchandise), medical and health care services (including payments to corporations), payments to a nonemployee for services, payments to certain fishing boat crew members and fishermen, and gross proceeds paid to attorneys (including payments to corporations).

5. Mortgage interest paid by you, acquisition or abandonment of secured property, cancellation of debt, qualified tuition program payments (under section 529), IRA, Coverdell ESA, Archer MSA or HSA contributions or distributions, and pension distributions. You must give your correct TIN, but you do not have to sign the certification.

Note. If no name is circled when more than one name is listed, the number will be considered to be that of the first name listed.

Secure Your Tax Records from Identity Theft

Identity theft occurs when someone uses your personal information such as your name, social security number (SSN), or other identifying information, without your permission, to commit fraud or other crimes. An identity thief may use your SSN to get a job or may file a tax return using your SSN to receive a refund.

To reduce your risk:

- Protect your SSN.
- Ensure your employer is protecting your SSN, and
- Be careful when choosing a tax preparer.

If your tax records are affected by identity theft and you receive a notice from the IRS, respond right away to the name and phone number printed on the IRS notice or letter.

If your tax records are not currently affected by identity theft but you think you are at risk due to a lost or stolen purse or wallet, questionable credit card activity or credit report, contact the IRS Identity Theft Hotline at 1-800-908-4490 or submit Form 14039.

For more information, see Publication 4535, Identity Theft Prevention and Victim Assistance.

Victims of identity theft who are experiencing economic harm or a system problem, or are seeking help in resolving tax problems that have not been resolved through normal channels, may be eligible for Taxpayer Advocate Service (TAS) assistance. You can reach TAS by calling the TAS toll-free case intake line at 1-877-777-4778 or TTY/TDD 1-800-829-4059.

Protect yourself from suspicious emails or phishing schemes.

Phishing is the creation and use of email and websites designed to mimic legitimate business emails and websites. The most common act is sending an email to a user falsely claiming to be an established legitimate enterprise in an attempt to scam the user into surrendering private information that will be used for identity theft.

The IRS does not initiate contacts with taxpayers via emails. Also, the IRS does not request personal detailed information through email or ask taxpayers for the PIN numbers, passwords, or similar secret access information for their credit card, bank, or other financial accounts.

If you receive an unsolicited email claiming to be from the IRS, forward this message to phishing@irs.gov. You may also report misuse of the IRS name, logo, or other IRS property to the Treasury Inspector General for Tax Administration at 1-800-366-4484. You can forward suspicious emails to the Federal Trade Commission at: spam@ftc.gov or contact them at www.ftc.gov/idtheft or 1-877-IDTHEFT (1-877-438-4338).

Visit IRS.gov to learn more about identity theft and how to reduce your risk.

What Name and Number To Give the Requester

For this type of account:	Give name and SSN of:
1. Individual	The individual
2. Two or more individuals (joint account)	The actual owner of the account or, if combined funds, the first individual on the account ¹
3. Custodian account of a minor (Uniform Gift to Minors Act)	The minor ²
4. a. The usual revocable savings trust (grantor is also trustee)	The grantor/trustee ³
b. So-called trust account that is not a legal or valid trust under state law	The actual owner ¹
5. Sole proprietorship or disregarded entity owned by an individual	The owner ¹
6. Grantor trust filing under Optional Form 1099 Filing Method 1 (see Regulation section 1.671-4(b)(2)(ii)(A))	The grantor ⁴
For this type of account:	Give name and EIN of:
7. Disregarded entity not owned by an individual	The owner
8. A valid trust, estate, or pension trust	Legal entity ⁴
9. Corporation or LLC electing corporate status on Form 9832 or Form 2553	The corporation
10. Association, club, religious, charitable, educational, or other tax-exempt organization	The organization
11. Partnership or multi-member LLC	The partnership
12. A broker or registered nominee	The broker or nominee
13. Account with the Department of Agriculture in the name of a public entity (such as a state or local government, school district, or prison) that receives agricultural program payments	The public entity
14. Grantor trust filing (under the Form 1041 Filing Method or the Optional Form 1099 Filing Method 2 (see Regulation section 1.671-4(b)(2)(ii)(B)))	The trust

¹ List first and circle the name of the person whose number you furnish. If only one person on a joint account has an SSN, that person's number must be furnished.

² Circle the minor's name and furnish the minor's SSN.

³ You must show your individual name and you may also enter your business or "DBA" name on the "Business name (if disregarded entity)" name line. You may use either your SSN or EIN (if you have one), but the IRS encourages you to use your SSN.

⁴ List first and circle the name of the trust, estate, or pension trust. (Do not furnish the TIN of the personal representative or trustee unless the legal entity, itself, is not designated in the account title.) Also see Special rules for partnerships on page 1.

*Note. Grantor also must provide a Form W-9 to trustee of trust.

Privacy Act Notice

Section 6109 of the Internal Revenue Code requires you to provide your correct TIN to persons (including federal agencies) who are required to file information returns with the IRS to report interest, dividends, or certain other income paid to you; mortgage interest you paid; the acquisition or abandonment of secured property; the cancellation of debt; or contributions you made to an IRA, Archer MSA, or HSA. The person collecting this form uses the information on the form to file information returns with the IRS, reporting the above information. Routine uses of this information include giving it to the Department of Justice for civil and criminal litigation and to cities, states, the District of Columbia, and U.S. possessions for use in administering their laws. The information also may be disclosed to other countries under a treaty, to federal and state agencies to enforce civil and criminal laws, or to federal law enforcement and intelligence agencies to combat terrorism. You must provide your TIN whether or not you are required to file a tax return. Under section 3406, payers must generally withhold a percentage of taxable interest, dividend, and certain other payments to a payee who does not give a TIN to the payer. Certain penalties may also apply for providing false or fraudulent information.

Fort Bend County Specification Download Acknowledgment



**Request for Proposals
Digital Media Evidence Management and Storage System
RFP 12-023**

VENDORS MUST IMMEDIATELY RETURN THIS FORM BY FAX TO 281-341-8645

Vendor Responsibilities:

- Vendors are responsible to download and complete any addendums.
(Addendums will be posted on the Fort Bend County Website no later than 48 hours prior to Opening)
- Vendors will submit responses in accordance with requirements stated on cover of document.
- Vendors may not submit responses via email or fax.

CHRIS PARSONS DBA LINEAR SYSTEMS
Legal Name of Contracting Company

CHRIS PARSONS
Contact Person

8403 MAPLE FL. RANCHO CUCAMONGA, CA 91730
Complete Mailing Address

(909) 899-4345 Telephone Number 909-899-4346 Facsimile Number

CHRIS@LINEAR-SYSTEMS.COM
Email Address

[Signature] Signature 1-13-10 Date

Vendor Information

Chris Parsons DBA Linear Systems

Legal Name of Contracting Company

Corporation) or Social Security Number (Individual)

909-899-4345

Telephone Number

909-899-4346

Facsimile Number

8403 Maple Place

Complete Mailing Address (for Correspondence)

Rancho Cucamonga, CA 91730

City, State and Zip Code

Complete Remittance Address (if different from above)

City, State and Zip Code

Chris Parsons - Owner/CEO

Authorized Representative and Title (printed)

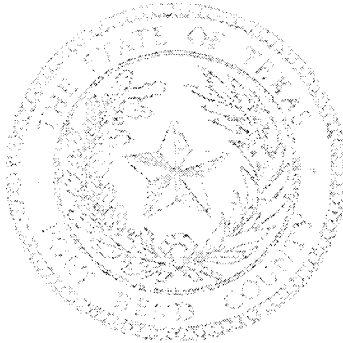
Chris@Linear-Systems.com

Authorized Representative's Email Address



Signature of Authorized Representative

**Fort Bend County, Texas
Request for Proposals**



**Digital Media Evidence Management and Storage System
RFP 12-023**

SUBMIT PROPOSALS TO:

**Fort Bend County
Purchasing Department
Travis Annex
301 Jackson, Suite 201
Richmond TX 77469**

****NOTE:**

**All correspondence must include the term
"Purchasing Department" in address to assist in
proper delivery**

SUBMIT NO LATER THAN:

**Thursday, February 2, 2011
1:30 PM (Central)**

MARK ENVELOPE:

**RFP 12-023
DIMMS**

***ALL RFPs MUST BE RECEIVED IN COUNTY PURCHASING OFFICE
BEFORE RECEIVING DATE AND TIME SPECIFIED.
NAMES OF ALL RFPs RECEIVED WILL THEN BE READ.
RFPs RECEIVED AFTER THE SPECIFIED TIME WILL BE RETURNED
UNOPENED.***

**Results will not be given by phone.
Results will be provided to bidders in writing
after Commissioners Court award.**

**Fort Bend County is always conscious
and extremely appreciative of your effort
in the preparation of this bid. Requests for
information must be in writing and directed
to:
Debbie Kaminski, CPPB
Assistant County Purchasing Agent
[kaminsk@d@co.fort-bend.tx.us](mailto:kaminskd@co.fort-bend.tx.us)**

Vendor Information

Chris Parsons DBA Linear Systems

Legal Name of Contracting Company

Federal ID Number (Company or Corporation) or Social Security Number (Individual)

909-899-4345

Telephone Number

909-899-4346

Facsimile Number

8403 Maple Place

Complete Mailing Address (for Correspondence)

Rancho Cucamonga, CA 91730

City, State and Zip Code

Complete Remittance Address (if different from above)

City, State and Zip Code

Chris Parsons - Owner/CEO

Authorized Representative and Title (printed)

Chris@Linear-Systems.com

Authorized Representative's Email Address



Signature of Authorized Representative

1.0 OBJECTIVE:

Fort Bend County, herein requests proposals to provide a digital media evidence management and storage system, which meet or exceed specifications contained herein.

2.0 PRE-RFP MEETING:

There is not pre-RFP conference for this project.

3.0 PROPOSAL SUBMISSION:

3.1 Questions:

Questions concerning this RFP must be submitted in writing to Ms Debbie Kaminski, CPPB, Assistant County Purchasing Agent, 301 Jackson, Suite 201, Richmond, Texas 77469, kaminskd@co.fort-bend.tx.us. Responses to questions will be issued in writing only, verbal questions and responses will not be considered. Deadline for submission of questions and/or clarification is **Thursday, January 26, 2012 at 3:00 PM (CST)**. Requests received after the deadline will not be responded to due to the time constraints of this Proposal process.

3.2 When submitting a proposal in response to this request the following are required:

3.2.1 One (1) original, four (4) copies and one (1) electronic response on CD or flashdrive. CD or flashdrive must contain only one (1) file in PDF format and must match written response identically. Failure to provide proper CD or flashdrive is cause for disqualification.

3.2.2 Insure that this RFP is included in your proposal and that all the information requested on the cover of this RFP is completed.

3.2.3 Provide a title page showing the RFP subject, name of proposer, address, telephone number, fax number and email address. The title page must be signed by an officer of the firm.

3.2.4 Provide all required elements.

3.2.5 Provide detailed pricing.

3.2.6 Provide copy of insurance certificate.

3.2.7 Provide complete W9.

3.3 Proprietary Information:

If a proposal includes any proprietary data or information that the respondent does not want disclosed to the public, such data or information must be clearly identified on every page on which it is found. Data or information so identified will be used by Fort Bend County officials and representatives solely for the purpose of evaluating proposals and conducting contract negotiations.

3.4 Cost of Proposal Preparation:

The cost of preparing a response to this RFP is not reimbursable to respondent or selected provider.

3.5 Modification or Withdrawal of Proposals:

Any proposal may be withdrawn or modified by written request of the respondent prior to the deadline for submission. Modifications received after the submission deadline will not be considered. No proposal may be withdrawn for a period of 60 calendar days after opening without permission of Fort Bend County. Respondents will be accorded fair and equal treatment with respect to any opportunity for discussion and revision. Revisions will be permitted after submission and before final contract award for the purpose of obtaining the best and final offer.

3.6 Preparation of Proposal:

Proposals must be in correct format and complete. Respondents are expected to address all items in as much detail as necessary for Fort Bend County representatives to make a fair evaluation of the company and the proposal.

3.7 Confidentiality of Proposals:

Proposals will be opened on the date specified on the cover page and kept secret during the process of negotiations. Only the names of the respondents will be made public at time of opening. All proposals that have been submitted shall be open for public inspection only after final contract award, subject to the requirements of the Public Information Act.

3.8 Contract Award:

Award of contract will be made by Fort Bend County Commissioners Court to the responsible company(s) who has been determined to be the best evaluated offer resulting from negotiations. Fort Bend County reserves the right to reject any or all proposals and is not obligated to award a contract pursuant to this request for proposals. Final contract may be awarded to one (1) firm or multiple firms.

3.9 Exceptions RFP:

Any and all exceptions, conditions or qualifications to the provisions contained herein must be clearly identified as such together with reasons for taking exception, and inserted in the proposal along with associated costs.

4.0 INSURANCE:

- 4.1 All respondents must submit, with RFP, a certificate of insurance indicating coverage in the amounts stated below. In lieu of submitting a certificate of insurance, respondents may submit, with RFP, a notarized statement from an Insurance company, authorized to conduct business in the State of Texas, and acceptable to Fort Bend County, guaranteeing the issuance of an insurance policy, with the coverage stated below, to the contractor named therein, if successful, upon award of this Contract. Failure to provide insurance certificate or notarized statement will result in disqualification of submittal.
- 4.2 The certificates of insurance to be satisfactory to Fort Bend County, naming the Contractor and its employees as insured:
 - 4.2.1 Workers Compensation in accordance with the laws of the State of Texas. Substitutes to genuine Workers' Compensation Insurance will not be allowed.
 - 4.2.2 Employers' Liability insurance with limits of not less than \$1,000,000 per injury by accident, \$1,000,000 per injury by disease, and \$1,000,000 per bodily injury by disease.
 - 4.2.3 Commercial general liability insurance with a limit of not less than \$1,000,000 each occurrence and \$2,000,000 in the annual aggregate. Policy shall cover liability for bodily injury, personal injury, and property damage and products/completed operations arising out of the business operations of the policyholder.
 - 4.2.4 Business Automobile Liability coverage applying to owned, non-owned and hired automobiles with limits not less than \$1,000,000 each occurrence combined single limit for Bodily Injury and Property Damage combined.
- 4.3 County and the members of Commissioners Court shall be named as additional insured to all required coverage except for Workers' Compensation and Professional Liability (if required). All Liability policies written on behalf of Contractor shall contain a waiver of subrogation in favor of County and members of Commissioners Court.
- 4.4 If required coverage is written on a claims-made basis, Contractor warrants that any retroactive date applicable to coverage under the policy precedes the effective date of the Contract and that continuous coverage will be maintained or an extended discovery period will be exercised for a period of 2 years beginning from the time the work under this Contract is completed.

- 4.5 Contractor shall not commence any portion of the work under this Contract until it has obtained the insurance required herein and certificates of such insurance have been filed with and approved by Fort Bend County.
- 4.6 No cancellation of or changes to the certificates, or the policies, may be made without sixty (60) days prior, written notification to Fort Bend County.
- 4.7 Approval of the insurance by Fort Bend County shall not relieve or decrease the liability of the Contractor.
- 4.8 Evidence of Network Security and Privacy Coverage, including Technology Errors and Omissions (evidence of coverage or a copy of the policy).

5.0 Indemnification:

RESPONDENT SHALL SAVE HARMLESS COUNTY FROM AND AGAINST ALL CLAIMS, LIABILITY, AND EXPENSES, INCLUDING REASONABLE ATTORNEYS FEES, ARISING FROM ACTIVITIES OF RESPONDENT, ITS AGENTS, SERVANTS OR EMPLOYEES, PERFORMED UNDER THIS AGREEMENT THAT RESULT FROM THE NEGLIGENT ACT, ERROR, OR OMISSION OF RESPONDENT OR ANY OF RESPONDENT'S AGENTS, SERVANTS OR EMPLOYEES.

- 5.1 Respondent shall timely report all such matters to Fort Bend County and shall, upon the receipt of any such claim, demand, suit, action, proceeding, lien or judgment, not later than the fifteenth day of each month; provide Fort Bend County with a written report on each such matter, setting forth the status of each matter, the schedule or planned proceedings with respect to each matter and the cooperation or assistance, if any, of Fort Bend County required by Respondent in the defense of each matter.
- 5.2 Respondent's duty to defend, indemnify and hold Fort Bend County harmless shall be absolute. It shall not abate or end by reason of the expiration or termination of any contract unless otherwise agreed by Fort Bend County in writing. The provisions of this section shall survive the termination of the contract and shall remain in full force and effect with respect to all such matters no matter when they arise.
- 5.3 In the event of any dispute between the parties as to whether a claim, demand, suit, action, proceeding, lien or judgment appears to have been caused by or appears to have arisen out of or in connection with acts or omissions of Respondent, Respondent shall never-the-less fully defend such claim, demand, suit, action, proceeding, lien or judgment until and unless there is a determination by a court of competent jurisdiction that the acts and omissions of Respondent are not at issue in the matter.

- 5.4 Respondent's indemnification shall cover, and Respondent agrees to indemnify Fort Bend County, in the event Fort Bend County is found to have been negligent for having selected Respondent to perform the work described in this request.
- 5.5 The provision by Respondent of insurance shall not limit the liability of Respondent under an agreement.
- 5.6 Respondent shall cause all trade contractors and any other contractor who may have a contract to perform construction or installation work in the area where work will be performed under this request, to agree to indemnify Fort Bend County and to hold it harmless from all claims for bodily injury and property damage that arise may from said Respondent's operations. Such provisions shall be in form satisfactory to Fort Bend County.
- 5.7 Loss Deduction Clause - Fort Bend County shall be exempt from, and in no way liable for, any sums of money which may represent a deductible in any insurance policy. The payment of deductibles shall be the sole responsibility of Respondent and/or trade contractor providing such insurance.

6.0 SPECIFICATIONS:

- 6.1 The Fort Bend County Sheriff's Office (SO) has an immediate need for a solution that will control acquisition of and access to all digital evidence collected in everyday operations of the SO. The immediacy of the requirement is to:
 - Eliminate the liability of loss, and or accidental release of sensitive and confidential Digital Media.
 - Greatly reduce the time involved in the manual process of acquiring, classifying, and archiving digital media evidence collected by the SO personnel.
 - Insure compliance with industry standards {SWGIT, ASLCD, ISO, Best Evidence Rule as codified in Rules 1001 to 1008 of the Federal Rules of Evidence and Title 28, Part 23 of the Code of Federal Regulations (28-CFR)}.
 - Insure compliance with the Policies and Procedures and SOP of the SO outlining management of all digital media collected and retained as evidence.
- 6.2 The SO employs 493 sworn personnel and 240 civilian personnel.
- 6.3 The SO has a requirement to acquire, classify, and archive approximately:
 - 100,000 Digital Photographs
 - 3,300 Digital Audio Recordings
 - 250 Interview Room Videos
 - 250 Polygraph Exam Videos

- 300 Cell Phone Analysis Reports
- 240 Narcotics Videos
- 200 Security Videos
- 1800 Patrol In-Car Video Recordings
- 6000 Inmate Telephone Calls
- 600 Inmate Video Visitation Videos
- 30 Internal Detention Videos

per year that becomes evidence. The proposed solution must be capable of acquiring digital media from seven (7) different locations within the SO boundaries.

- 6.4 System must include all system and server hardware, software licenses, and peripheral equipment to acquire and store digital photographic images, audio, and video, including metadata, for evidence and information collected by the SO.
- 6.5 System must include an evidence storage server to be located at the SO at 1410 Williams Way Richmond, Texas 77469, with the following specifications:
- Rack storage chassis with redundant power supplies
 - RAID 1 mirrored 1.0TB O/S drives
 - Minimum of 16.0 TB RAID 6 controller configuration
 - Upgradeable to 100.0TB without purchase of additional server
 - Full failover capability
- 6.6 System must include a secondary archive storage server to be located at the SO at 1410 Williams Way Richmond, Texas 77469 with the following specifications:
- Rack storage chassis with redundant power supplies
 - RAID 1 mirrored 1.0TB O/S drives
 - Minimum of 16.0 TB RAID 6 controller configuration
 - Upgradeable to 100.0TB without purchase of additional server
 - Full failover capability
- 6.7 Servers will be located in different secure sites for redundancy and all data must be written to both locations simultaneously and both locations must maintain a full real-time sync between the locations.
- 6.8 All servers are required to have all data, complete copy of the database, complete copy of all the log files at all times, and it is desirable to have a copy of the O/S on the RAID.
- 6.9 In order to be compliant with other SO systems, database must be MySQL or Microsoft SQL Server.

- 6.10 System must include 7 acquire work stations with the following specifications:
- Desktop workstation chassis
 - Microsoft Windows 7.0 Professional SP1
 - High performance multi-function card reader supporting 32 modes
 - System must include DVD writers (must include software)
 - External Firewire or USB 3.0 enclosure subsystem with a minimum of 1.0TB hard drive
 - Internal hard drive with a minimum of 1.0TB storage
 - Minimum of 1000VA/500W battery backup
 - Minimum of a 22" LED wide screen monitor
 - Systems must be Energy Star compliant
- 6.11 Every system must have full redundancy and write data to an internal hard drive and external hard drive simultaneously.
- 6.12 To be installed the SO located at 1410 Williams Way Richmond, Texas 77469; the proposed solution must include robotic hardware and software to automate high-speed high volume authoring of CD and or DVD media with the following specifications:
- Color or black printing with separate color and black ribbon
 - Network capable printing through bundled software
 - 100 disk input with 100 + 50 disk external output
 - 2 CD/DVD/Blu-ray combination recorders
 - LCD Interface display
 - Print server with monitor, keyboard, and mouse
 - Direct interface with digital evidence management software
- 6.13 System must include the ability to provide real-time access to digital assets to authorized users anywhere on the network using an integrated web viewer without purchasing any software other than an industry standard Internet Browser in order to view assets.
- 6.14 System must include WAN and LAN connectivity capability and licensing.
- 6.15 System must include the ability and licenses to allow all authorized SO employees real-time access to digital assets by authorized users anywhere in the field.
- 6.16 Access to information and evidence must be through a dedicated web browser that supports HTTP and HTTPS both.

- 6.17 It is mandatory that the software source code, executables, and scripts must be digitally signed by a trusted Certificate Authority (CA) to confirm the software author and to guarantee that the code has not been altered or corrupted since it was signed by the cryptographic hash.
- 6.18 Browser must support optional watermark overlay for viewing and printing of assets.
- 6.19 System must include an embedded full security module to control user access levels and viewing privileges on the web browser.
- 6.20 System must include support for multiple Administrator controlled access levels for user search and viewing capability.
- 6.21 System must track and log any changes to access control levels for all users.
- 6.22 All log files must be stored and indexed in a database and assessable and searchable using an embedded search function.
- 6.23 System must include the automatic saving of both compressed working files and original evidence files on an active case file server system and on a redundant archive server system.
- 6.24 System must be capable of saving original evidence files with the original file name created by the digital camera.
- 6.25 System must be capable of configuration by Administrator to enable automatic renaming of all files to a unique filename to eliminate duplication of file names.
- 6.26 System must include log tracking and audit trail of access and attempted access, viewing, and output of digital images, audio, and video.
- 6.27 System must support the ability for users to view and order prints and CD/DVDs on-line.
- 6.28 System must include an automated backup module for a complete disaster recovery plan for offsite archive of assets to DVD/Blu-ray.
- 6.29 System must support user defined variable multi-format printing layouts and proof sheets on various print size media for a Canon PIXMA Pro 9000 printer.
- 6.30 System must include the capability for photos to be printed with case number and associated data describing the photo or a proof sheet with all the photos from an event.

- 6.31 System must support automatic printing of a Copyright statement on every page for images printed.
- 6.32 System must offer and support 1000 users individual users logins through active directory for acquiring or downloading assets.
- 6.33 System must offer and support 7 station licenses with unlimited users for acquiring assets.
- 6.34 System must offer and support 1000 user licenses for viewing assets.
- 6.35 System must offer and support 1000 concurrent users for viewing assets.
- 6.36 System must be capable of handling 1.0 TB of data per month downloaded to a minimum of 2 separate servers in 2 separate locations.
- 6.37 System must have the capability and be configurable to allow the addition of 3 separate redundant servers, therefore allowing information to be written real-time to 5 locations.
- 6.38 System cannot use any hardware copy protection such as dongles, hardware keys, hardware tokens, or security devices in order for the systems to operate.
- 6.39 System must be capable of expanding to a storage capacity of 100,000,000 unique images.
- 6.40 System must include licensing for an unlimited number of digital cameras.
- 6.41 System must include the ability for the Administrator to deny download from non-authorized camera types and only allow download from specific camera serial numbers.
- 6.42 System must include hardware and software for automatic RAW file format conversion of digital image files to normalized JPG or uncompressed TIF formats without using any external software applications.
- 6.43 System must include hardware and software with embedded support for JPG, EXIF JPG, JPG 2000, TIF, Motorola Print Trac AFIS system digital image file formats for acquisition and processing using no external software applications.
- 6.44 System must include hardware and software with embedded support for DSS, WMA, WAV, GTL Lazer Phone Management System, and MP3 digital audio acquisition and processing using no external software applications.

- 6.45 System must include hardware and software with embedded support for MPG, MOV, MPG, MP4, AVI, L3 in-car video, and Pro Vision Video Visitation digital video acquisition and processing using no external software applications.
- 6.46 System must support and bid must include active directory implementation including groups and sub-groups.
- 6.47 System must support QOS (quality of service) implementation.
- 6.48 System must automatically create a compressed working copy of the original evidentiary file and all access and viewing will be of the working copy only.
- 6.49 Access to the original evidentiary file must be limited to creating an uncompressed copy of the original file in the original format to be used for purposes such as comparative analysis.
- 6.50 System must automatically encrypt and decrypt all data and/or evidence transferred or transmitted over a wired or wireless network connection utilizing a minimum of SHA-2 256-bit encryption to prevent unauthorized access for viewing or alteration of data in transit.
- 6.51 System must automatically compress all data and/or evidence transferred or transmitted over a wired or wireless network connection utilizing lossless compression.
- 6.52 System must authenticate and validate digital photos, including file names, using a minimum of 512-bit SHAW encryption that produces a secure HASH algorithm.
- 6.53 System must encrypt all passwords that are transferred over the County network.
- 6.54 Solution must be demonstrated to have the capability for enhancement and comparative analysis on forensic evidence including:
 - Side-by-side comparisons
 - Save and print side-by-side comparisons as charts using annotations and lines as overlays
 - Complete audit trail for every process and audit trail must be automatically saved during every step of the enhancement process
 - Audit trail must be printable both as thumbnails and as a document
 - Embedded capability for enhancement of segments of video evidence
 - Must be integrated directly with acquisition, database, and redundancy in asset management system
- 6.55 System must be configured to the database and search criteria specified by SO.

- 6.56 System must be capable of organizing digital photos, audio, and video by the following criterion:
- Division
 - Date of Offense
 - Download Username
 - Photographer Username
 - Case Number
 - Address / Description
 - Unit Number
 - District
 - State of Texas Penal Code Offense Number
 - Notes
- 6.57 System must store all assets and database information in non-proprietary industry standard formats and assets and database cannot be stored in encrypted formats.
- 6.58 System must provide access to all database information without the purchase or use of an API or SDK.
- 6.59 System and software must follow current SWGIT guidelines and be fully compliant with stated guidelines.
- 6.60 Acquired workstations must be a dedicated “blind” acquire station that boots directly into the acquire software application and that does not allow access to any other programs.
- 6.61 It is a requirement to have a server system that has automatic failover of server functions to backup servers with no loss of functionality.
- 6.62 It is required for a user to have the ability to assign an asset, data, and/or evidence stored in the system solution to be designated as “Highly Confidential” and therefore automatically stored in a “secure silo” that is separate and physically segmented in a different location on servers designated as “High Security Servers”.
- 6.63 System must have the ability to print a receipt from the acquisition station that lists the asset names and types just downloaded by the Deputies, Detectives, or Investigators to attach to their reports.
- 6.64 System must have the ability to support up to 6 “secure silos”.
- 6.65 Proposal must include 5 years of telephone technical support for System Administrators on all software and hardware.

- 6.66 Proposal must include option for 24/7/365 support with 2 hour response time for System Administrators.
- 6.67 Proposal must include 5 years of software maintenance and version upgrades for the acquire workstations.
- 6.68 Proposal must include 5 years of software maintenance fees and version upgrades for the servers including all user licenses.
- 6.69 Proposal must include 5 years of virus protection updates for all servers and acquire stations.
- 6.70 Proposal must include the costs for sufficient onsite installation of the complete system (minimum of 2 days).
- 6.71 Proposal must include the costs for sufficient onsite training for the System Administrators (minimum of 1 day).
- 6.72 Proposal must, in addition to the onsite training included, provide the costs for up to 100 hours of online (via Internet/telephone) Administrative training for the proposed system.
- 6.73 Successful bidder shall provide local representation within the State of Texas for training and support.
- 6.74 Proposal must include 1 year of onsite hardware maintenance for all servers including evidence server and archive server.
- 6.75 Proposal must include 1 year of depot hardware maintenance for acquire workstations.
- 6.76 Proposal must offer an option for onsite hardware maintenance for all servers including evidence server and archive servers for years 2 through 5.
- 6.77 Proposal must offer depot hardware maintenance for acquire stations for years 2 through 5.
- 6.78 Proposal must offer an option for onsite hardware maintenance for acquire stations for years 2 through 5.
- 6.79 Proposal must include a list of available options with associated costs for enhancements, feature upgrades, and additional add-ons or modules.
- 6.80 Proposer must agree that Server Application Source Code will be provided or placed in software escrow as insurance for a minimum of 5 years at the bidder's expense.

- 6.81 Proposer must agree to submit to a background check for every person that will have access to the data contained in this system.
- 6.82 Proposer must disclose in detail any civil or criminal litigation or lawsuits or liens pending or settled within the last 5 years, including any city, county, state, competitor, vendor, supplier, landlord, or IRS.

7.0 BASIC QUALIFICATIONS:

Respondents shall provide the following information with their submittal. This information will be used in part to evaluate each firm during the selection process. The information is to be in the following format:

- 7.1 **Qualifications:** The respondents must provide firm qualifications demonstrating the capability, the credentials, the skill set and the capacity to perform and complete the prescribed specifications. Indicate the firm’s proposed work load excluding this project. Indicate the number of employees assigned to this project. Indicate the firm’s proven ability to perform effectively and timely at this level of service.
- 7.2 **Level of Experience:** Must have a minimum of 5 years of experience and history of providing image/evidence management systems to Law Enforcement. Must provide references, including contact information, for a minimum of 10 agencies of similar size and similar number of acquisition sites to the Fort Bend County Sheriff’s Office. Must provide a list of all Agencies and Departments that have purchased systems over the past 3 years and include the operational status for each in a percentage of completion.

8.0 PRICING:

Response to include detailed solution to include availability and pricing.

9.0 EVALUATION FACTORS:

Contract award will be made to the responsible contractor, whose proposal is determined to be the best evaluated offer resulting from negotiations, taking into consideration the relative importance of price and other evaluation factors set forth in this RFP and in accordance with the requirements of the Texas Local Government Code.

- 40% **Understanding of Specifications:** Parties demonstrate their ability to meet the required qualifications listed in the above Article “Basic Qualifications.” In addition, describe how the product requested in this instrument will be provided and how they will be supported. Describe the approach your firm will take to accomplish the required collaboration, scheduling and coordination required for this type of project.

- 30% Firm Experience of similar size and complexity: Such experience must be in the form of providing turnkey projects. Must have a minimum of 5 years of experience and history of providing image/evidence management systems to Law Enforcement. Must provide references, including contact information, for a minimum of 10 agencies of similar size and similar number of acquisition sites to the Fort Bend County Sheriff's Office. Must provide a list of all Agencies and Departments that have purchased systems over the past 3 years and include the operational status for each in a percentage of completion.
- 30% Price.

10.0 EVALUATION PROCESS:

- 10.1 After the proposals are received, the evaluation team shall evaluate each proposal that was submitted on time, and the evaluation shall be based on the criteria listed in the proposal. Selection committee members will conduct a quantitative evaluation according to a numerical ranking system and a qualitative evaluation for over all proposal content and its conformance to requirements. The entire evaluation committee will then meet to discuss the strong and weak points of each proposal to assure that it has been evaluated fairly, impartially and comprehensively. Following this initial evaluation, the evaluation team may recommend contract award without further discussion with proposers, or the firms submitting the top rated proposals may be asked to make an oral presentation to the evaluation team for the propose of further clarification and evaluation of the proposals.
- 10.2 If oral presentations are scheduled, the representatives of the firm who will be directly assigned to the account must be present at the interview. During the interview portion of the meeting, the evaluation team shall advise the proposer of deficiencies in the proposal and shall allow the proposer to satisfy the requirements, questions, or concerns by submitting a final offer. The proposer may decide not to modify their proposal and may inform Fort Bend County that the offer is firm and final.
- 10.3 The evaluation team shall not disclose any information included in a firm's proposal to another firm during the RFP process and shall not disclose any information for the purpose of bringing one firm's proposal up to that of a competitor's proposal.
- 10.4 After final offers are received, the evaluation team shall reevaluate each of the final offers, including those deemed final at the interview. The final offers shall be evaluated on the same criteria used in the first evaluation.
- 10.5 Fort Bend County reserves the right to reject any and all proposals received for any reason that would be to the benefit of Fort Bend County.
- 10.6 All proposals submitted are to be valid for a period of ninety (90) days.

11.0 AWARD:

- 11.1 Proposals will be opened on the date specified on the cover page and kept secret until a final negotiated contract is awarded by the County Commissioners Court. Only the names of the respondents will be read aloud during the opening. All proposals that have been submitted shall be open to public inspection after the contract award.
- 11.2 Proposals submitted will be evaluated by an evaluation team comprised of County representatives including the County Purchasing Agent.

12.0 CONTRACTUAL OBLIGATIONS:

This Request for Proposals, response and associated documentation, any negotiations and final contract, when properly accepted by Fort Bend County, shall constitute a contract equally binding between the contractor and Fort Bend County.

13.0 W9 FORM:

All vendors submitting are required to complete the attached W9 form and return with submission.

CERTIFICATE OF LIABILITY INSURANCE

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an **ADDITIONAL INSURED**, the policy(ies) must be endorsed. If **SUBROGATION IS WAIVED**, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).


PRODUCER Hub International HUB Int'l Insurance Serv. Inc. 4371 Latham St, Ste #101 Riverside, CA 92501	CONTACT NAME: Jennifer Housel PHONE (A/C, No, Ext): 877 825-2681 E-MAIL ADDRESS: Cal.CPU@hubinternational.com	FAX (A/C, No): 951 231-2572
	INSURER(S) AFFORDING COVERAGE	
INSURED Linear Systems Chris Parsons dba: 8403 Maple Place Rancho Cucamonga, CA 91730	INSURER A : Federal Insurance Company	NAIC # 20281
	INSURER B : Beazley Insurance Company, Inc.	37540
	INSURER C : General Insurance Company of Am	24732
	INSURER D :	
	INSURER E :	
	INSURER F :	

COVERAGES **CERTIFICATE NUMBER:** **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL SUBR INSR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS		
A	GENERAL LIABILITY		35785104WUC	04/25/2012	04/25/2013	EACH OCCURRENCE	\$ 1,000,000	
	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY					DAMAGE TO RENTED PREMISES (Ea occurrence)	\$ 1,000,000	
	<input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR					MED EXP (Any one person)	\$ 10,000	
						PERSONAL & ADV INJURY	\$ 1,000,000	
						GENERAL AGGREGATE	\$ 2,000,000	
	GEN'L AGGREGATE LIMIT APPLIES PER:					PRODUCTS - COMP/OP AGG	\$ 1,000,000	
	<input type="checkbox"/> POLICY <input type="checkbox"/> PROJECT <input type="checkbox"/> LOC						\$	
C	AUTOMOBILE LIABILITY		24CC2790372	04/25/2012	04/25/2013	COMBINED SINGLE LIMIT (Ea accident)	\$ 1,000,000	
	<input type="checkbox"/> ANY AUTO					BODILY INJURY (Per person)	\$	
	<input type="checkbox"/> ALL OWNED AUTOS					BODILY INJURY (Per accident)	\$	
	<input checked="" type="checkbox"/> HIRED AUTOS					PROPERTY DAMAGE (Per accident)	\$	
	<input type="checkbox"/> SCHEDULED AUTOS						\$	
	<input type="checkbox"/> NON-OWNED AUTOS						\$	
	UMBRELLA LIAB					EACH OCCURRENCE	\$	
	<input type="checkbox"/> OCCUR					AGGREGATE	\$	
	EXCESS LIAB						\$	
	<input type="checkbox"/> CLAIMS-MADE						\$	
	DED						\$	
	RETENTION \$						\$	
A	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY		1371735541	03/01/2012	03/01/2013	<input checked="" type="checkbox"/> WC STATUTORY LIMITS		
	ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH)	<input type="checkbox"/> Y <input checked="" type="checkbox"/> N					E.L. EACH ACCIDENT	\$ 1,000,000
	If yes, describe under DESCRIPTION OF OPERATIONS below	N/A					E.L. DISEASE - EA EMPLOYEE	\$ 1,000,000
							E.L. DISEASE - POLICY LIMIT	\$ 1,000,000
B	Professional Liability		V102F210031	12/11/2011	12/11/2012	\$1,000,000 Each Claim	\$1,000,000 Aggregate	\$5,000 Deductible

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, If more space is required)
Fort Bend County and the members of the Commissioners Court are Additional Insureds with regards to General Liability per endorsement form 80-02-2653 04/01 to follow from carrier. Waiver of Subrogation applies to General Liability per policy form 80-02-2000. Additional Insureds with regards to Auto Liability per attached endorsement form CA7110 03/07.
"Should the policies be cancelled before the expiration date, Hub (See Attached Descriptions)

CERTIFICATE HOLDER Fort Bend County and the members of the Commissioners Court 301 Jackson Richmond, TX 77469	CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.
	AUTHORIZED REPRESENTATIVE 

DESCRIPTIONS (Continued from Page 1)

International Insurance Services Inc. (Hub), independent of any rights which may be afforded within the policies to the certificate holder named below, will provide to such certificate holder notice of such cancellation within thirty (30) days of the cancellation date, except in the event the cancellation is due to non-payment of premium, in which case Hub will provide to such certificate holder notice of such cancellation within ten (10) days of the cancellation date."

Conditions

(continued)

***Transfer Or Waiver Of
Rights Of Recovery
Against Others***

We will waive the right of recovery we would otherwise have had against another person or organization, for loss to which this insurance applies, provided the **insured** has waived their rights of recovery against such person or organization in a contract or agreement that is executed before such loss.

To the extent that the **insured's** rights to recover all or part of any payment made under this insurance have not been waived, those rights are transferred to us. The **insured** must do nothing after loss to impair them. At our request, the **insured** will bring **suit** or transfer those rights to us and help us enforce them.

This condition does not apply to **medical expenses**.

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

AUTO PLUS ENDORSEMENT

This endorsement modifies insurance provided under the following:

BUSINESS AUTO COVERAGE FORM

With respect to coverage provided by this endorsement, the provisions of the Coverage Form apply unless modified by the endorsement.

EXTENDED CANCELLATION CONDITION

Paragraph **2.b.** of the CANCELLATION Common Policy Condition is replaced by the following:

- b.** 60 days before the effective date of cancellation if we cancel for any other reason.

TEMPORARY SUBSTITUTE AUTO — PHYSICAL DAMAGE COVERAGE

Under paragraph **C.** — CERTAIN TRAILERS, MOBILE EQUIPMENT AND TEMPORARY SUBSTITUTE AUTOS of SECTION 1 — COVERED AUTOS, the following is added:

If Physical Damage coverage is provided by this Coverage Form, then you have coverage for:

Any "auto" you do not own while used with the permission of its owner as a temporary substitute for a covered "auto" you own that is out of service because of its breakdown, repair, servicing, "loss" or destruction.

BROAD FORM NAMED INSURED

SECTION II — LIABILITY COVERAGE — **A.1. WHO IS AN INSURED** provision is amended by the addition of the following:

- d.** Any business entity newly acquired or formed by you during the policy period provided you own 50% or more of the business entity and the business entity is not separately insured for Business Auto Coverage. Coverage is extended up to a maximum of 180 days following acquisition or formation of the business entity. Coverage under this provision is afforded only until the end of the policy period.

BLANKET ADDITIONAL INSURED

SECTION II — LIABILITY COVERAGE — **A.1. WHO IS AN INSURED** provision is amended by the addition of the following:

- e.** Any person or organization for whom you are required by an "insured contract" to provide insurance is an "insured", subject to the following additional provisions:
 - (1)** The "insured contract" must be in effect during the policy period shown in the Declarations, and must have been executed prior to the "bodily injury" or "property damage".
 - (2)** This person or organization is an "insured" only to the extent you are liable due to your ongoing operations for that insured, whether the work is performed by you or for you, and only to the extent you are held liable for an "accident" occurring while a covered "auto" is being driven by you or one of your employees.
 - (3)** There is no coverage provided to this person or organization for "bodily injury" to its employees, nor for "property damage" to its property.
 - (4)** Coverage for this person or organization shall be limited to the extent of your negligence or fault according to the applicable principles of comparative negligence or fault.
 - (5)** The defense of any claim or "suit" must be tendered by this person or organization as soon as practicable to all other insurers which potentially provide insurance for such claim or "suit".

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- (6) The coverage provided will not exceed the lesser of:
- (a) The coverage and/or limits of this policy; or
 - (b) The coverage and/or limits required by the "insured contract".
- (7) A person's or organization's status as an "insured" under this subparagraph d ends when your operations for that "insured" are completed.

EMPLOYEE AS INSURED

Under Paragraph A. of Section II — LIABILITY COVERAGE item f. is added as follows:

Your "employee" while using his owned "auto", or an "auto" owned by a member of his or her household, in your business or your personal affairs, provided you do not own, hire or borrow that "auto". This coverage is excess to any other collectible insurance coverage.

FELLOW EMPLOYEE COVERAGE

Exclusion 5. FELLOW EMPLOYEE of SECTION II — LIABILITY COVERAGE — B. EXCLUSIONS is amended by the addition of the following:

However, this exclusion does not apply if the "bodily injury" results from the use of a covered "auto" you own or hire, and provided that any coverage under this provision only applies in excess over any other collectible insurance.

BLANKET WAIVER OF SUBROGATION

We waive the right of recovery we may have for payments made for "bodily injury" or "property damage" on behalf of the persons or organizations added as "insureds" under Section II — LIABILITY COVERAGE — A.1.D. BROAD FORM NAMED INSURED and A.1.e. BLANKET ADDITIONAL INSURED.

PHYSICAL DAMAGE — ADDITIONAL TRANSPORTATION EXPENSE COVERAGE

The first sentence of paragraph A.4. of SECTION III — PHYSICAL DAMAGE COVERAGE is amended as follows:

We will pay up to \$50 per day to a maximum of \$1,500 for temporary transportation expense incurred by you because of the total theft of a covered "auto" of the private passenger type.

PERSONAL EFFECTS COVERAGE

A. SECTION III — PHYSICAL DAMAGE COVERAGE, A.4. COVERAGE EXTENSIONS, is amended by adding the following:

c. Personal Effects Coverage

For any Owned "auto" that is involved in a covered "loss", we will pay up to \$500 for "personal effects" that are lost or damaged as a result of the covered "loss", without applying a deductible.

EXTRA EXPENSE — BROADENED COVERAGE

Paragraph A. — COVERAGE of SECTION III — PHYSICAL DAMAGE COVERAGE is amended to add:

- 5. We will pay for the expense of returning a stolen covered "auto" to you.

AIRBAG COVERAGE

Under paragraph B. — EXCLUSIONS of SECTION III — PHYSICAL DAMAGE COVERAGE, the following is added:

The exclusion relating to mechanical breakdown does not apply to the accidental discharge of an airbag.

NEW VEHICLE REPLACEMENT COST

Under Paragraph C — LIMIT OF INSURANCE of Section III — PHYSICAL DAMAGE COVERAGE section 2 is amended as follows:

- 2. An adjustment for depreciation and physical condition will be made in determining actual cash value in the event of a total loss. However, in the event of a total loss to your "new vehicle" to which this coverage applies, as shown in the declarations, we will pay at your option:
 - a. The verifiable "new vehicle" purchase price you paid for your damaged vehicle, not including any insurance or warranties purchased;
 - b. The purchase price, as negotiated by us, of a new vehicle of the same make, model and equipment, not including any furnishings, parts or equipment not installed by the manufacturer or manufacturer's dealership. If the same model is not available pay the purchase price of the most similar model available;

- c. The market value of your damaged vehicle, not including any furnishings, parts or equipment not installed by the manufacturer or manufacturer's dealership.

This coverage applies only to a covered "auto" of the private passenger, light truck or medium truck type (20,000 lbs or less gross vehicle weight) and does not apply to initiation or set up costs associated with loans or leases.

TWO OR MORE DEDUCTIBLES

Under SECTION III — PHYSICAL DAMAGE COVERAGE, if two or more "company" policies or coverage forms apply to the same accident, the following applies to paragraph D. Deductible:

- a. If the applicable Business Auto deductible is the smaller (or smallest) deductible it will be waived; or
- b. If the applicable Business Auto deductible is not the smaller (or smallest) deductible it will be reduced by the amount of the smaller (or smallest) deductible; or
- c. If the loss involves two or more Business Auto coverage forms or policies the smaller (or smallest) deductible will be waived.

For the purpose of this endorsement "company" means:

- a. Safeco Insurance Company of America
- b. American States Insurance Company
- c. General Insurance Company of America
- d. American Economy Insurance Company
- e. First National Insurance Company of America
- f. American States Insurance Company of Texas
- g. American States Preferred Insurance Company
- h. Safeco Insurance Company of Illinois

LOAN/LEASE GAP COVERAGE

Under paragraph C — LIMIT OF INSURANCE of SECTION III — PHYSICAL DAMAGE COVERAGE, the following is added:

- 4. The most we will pay for a total "loss" in any one "accident" is the greater of the following, subject to a \$1,500 maximum limit:

- a. Actual cash value of the damaged or stolen property as of the time of the "loss", less an adjustment for depreciation and physical condition; or

- b. Balance due under the terms of the loan or lease that the damaged covered "auto" is subject to at the time of the "loss", less any one or all of the following adjustments:

- (1) Overdue payment and financial penalties associated with those payments as of the date of the "loss".
- (2) Financial penalties imposed under a lease due to high mileage, excessive use or abnormal wear and tear.
- (3) Costs for extended warranties, Credit Life Insurance, Health, Accident or Disability Insurance purchased with the loan or lease.
- (4) Transfer or rollover balances from previous loans or leases.
- (5) Final payment due under a "Balloon Loan".
- (6) The dollar amount of any un-repaired damage that occurred prior to the "total loss" of a covered "auto".
- (7) Security deposits not refunded by a lessor.
- (8) All refunds payable or paid to you as a result of the early termination of a lease agreement or any warranty or extended service agreement on a covered "auto".
- (9) Any amount representing taxes.
- (10) Loan or lease termination fees

GLASS REPAIR — WAIVER OF DEDUCTIBLE

Under paragraph D. — DEDUCTIBLE of SECTION III — PHYSICAL DAMAGE COVERAGE, the following is added:

No deductible applies to glass damage if the glass is repaired rather than replaced.

AMENDED DUTIES IN THE EVENT OF ACCIDENT, CLAIM, SUIT OR LOSS

The requirement in LOSS CONDITION 2.a. — DUTIES IN THE EVENT OF ACCIDENT, CLAIM, SUIT OR LOSS — of SECTION IV — BUSINESS AUTO CONDITIONS that you must notify us of an

“accident” applies only when the “accident” is known to:

- (1) You, if you are an individual;
- (2) A partner, if you are a partnership; or
- (3) An executive officer or insurance manager, if you are a corporation.

UNINTENTIONAL FAILURE TO DISCLOSE HAZARDS

SECTION IV — BUSINESS AUTO CONDITIONS — B.2. is amended by the addition of the following:

If you unintentionally fail to disclose any hazards existing at the inception date of your policy, we will not deny coverage under this Coverage Form because of such failure. However, this provision does not affect our right to collect additional premium or exercise our right of cancellation or non-renewal.

HIRED AUTO — LIMITED WORLD WIDE COVERAGE

Under **Section IV — Business Conditions, Paragraph B.7.b.e(1)** is replaced by the following:

- (1) The “accident” or “loss” results from the use of an “auto” hired for 30 days or less.

RESULTANT MENTAL ANGUISH COVERAGE

SECTION V — DEFINITIONS — C. is replaced by the following:

“Bodily injury” means bodily injury, sickness or disease sustained by a person including mental anguish or death resulting from any of these.

HIRED AUTO PHYSICAL DAMAGE COVERAGE

If hired “autos” are covered “autos” for Liability coverage and if Comprehensive, Specified Causes of Loss or Collision coverages are provided under this Coverage Form for any “auto” you own, then the Physical Damage Coverages provided are extended to “autos” you hire or borrow.

The most we will pay for loss to any hired “auto” is \$50,000 or Actual Cash Value or Cost of Repair, whichever is smallest, minus a deductible. The deductible will be equal to the largest deductible applicable to any owned “auto” of the private passenger or light truck type for that coverage. Hired Auto Physical Damage coverage is excess over any other collectible insurance. Subject to the above limit,

deductible and excess provisions, we will provide coverage equal to the broadest coverage applicable to any covered “auto” you own.

HIRED AUTO PHYSICAL DAMAGE COVERAGE — LOSS OF USE

SECTION III — PHYSICAL DAMAGE A.4.b. Form does not apply.

Subject to a maximum of \$1,000 per accident, we will cover loss of use of a hired “auto” if it results from an accident, you are legally liable and the lessor incurs an actual financial loss.

RENTAL REIMBURSEMENT COVERAGE

- A. We will pay for rental reimbursement expenses incurred by you for the rental of an “auto” because of a covered “loss” to a covered “auto”. Payment applies in addition to the otherwise applicable amount of each coverage you have on a covered “auto”. No deductibles apply to this coverage.
- B. We will pay only for those expenses incurred during the policy period beginning 24 hours after the “loss” and ending, regardless of the policy’s expiration, with the lesser of the following number of days:
 1. The number of days reasonably required to repair or replace the covered “auto”. If “loss” is caused by theft, this number of days is added to the number of days it takes to locate the covered “auto” and return it to you.
 2. 30 days.
- C. Our payment is limited to the lesser of the following amounts:
 1. Necessary and actual expenses incurred.
 2. \$50 per day.
- D. This coverage does not apply while there are spare or reserve “autos” available to you for your operations.
- E. If “loss” results from the total theft of a covered “auto” of the private passenger type, we will pay under this coverage only that amount of your rental reimbursement expenses which is not already provided for under the PHYSICAL DAMAGE COVERAGE Coverage Extension.
- F. The Rental Reimbursement Coverage described above does not apply to a covered “auto” that is described or designated as a covered “auto” on

Rental Reimbursement Coverage Form
CA 99 23.

the manufacturer for the installation of a radio.

AUDIO, VISUAL AND DATA ELECTRONIC EQUIPMENT COVERAGE

A. Coverage

1. We will pay with respect to a covered "auto" for "loss" to any electronic equipment that receives or transmits audio, visual or data signals and that is not designed solely for the reproduction of sound. This coverage applies only if the equipment is permanently installed in the covered "auto" at the time of the "loss" or the equipment is removable from a housing unit which is permanently installed in the covered "auto" at the time of the "loss", and such equipment is designed to be solely operated by use of the power from the "auto's" electrical system, in or upon the covered "auto".
2. We will pay with respect to a covered "auto" for "loss" to any accessories used with the electronic equipment described in paragraph A.1. above.

However, this does not include tapes, records or discs.
3. If Audio, Visual and Data Electronic Equipment Coverage form CA 99 60 or CA 99 94 is attached to this policy, then the Audio, Visual and Data Electronic Equipment Coverage described above does not apply.

B. Exclusions

The exclusions that apply to PHYSICAL DAMAGE COVERAGE, except for the exclusion relating to Audio, Visual and Data Electronic Equipment, also apply to this coverage. In addition, the following exclusions apply:

We will not pay for either any electronic equipment or accessories used with such electronic equipment that is:

1. Necessary for the normal operation of the covered "auto" for the monitoring of the covered "auto's" operating system; or
2. Both:
 - a. an integral part of the same unit housing any sound reproducing equipment designed solely for the reproduction of sound if the sound reproducing equipment is permanently installed in the covered "auto"; and
 - b. permanently installed in the opening of the dash or console normally used by

C. Limit of Insurance

With respect to this coverage, the LIMIT OF INSURANCE provision of PHYSICAL DAMAGE COVERAGE is replaced by the following:

1. The most we will pay for "loss" to audio, visual or data electronic equipment and any accessories used with this equipment as a result of any one "accident" is the lesser of:
 - a. The actual cash value of the damaged or stolen property as of the time of the "loss"; or
 - b. The cost of repairing or replacing the damaged or stolen property with other property of like kind and quality.
 - c. \$1,000.
2. An adjustment for depreciation and physical condition will be made in determining actual cash value at the time of the "loss".
3. If a repair or replacement results in better than like kind or quality, we will not pay for the amount of the betterment.

D. Deductible

1. If "loss" to the audio, visual or data electronic equipment or accessories used with this equipment is the result of a "loss" to the covered "auto" under the Business Auto Coverage Form's Comprehensive or Collision Coverage, then for each covered "auto" our obligation to pay for, repair, return or replace damaged or stolen property will be reduced by the applicable deductible shown in the Declarations. Any Comprehensive Coverage deductible shown in the Declarations does not apply to "loss" to audio, visual or data electronic equipment caused by fire or lightning.
2. If "loss" to the audio, visual or data electronic equipment or accessories used with this equipment is the result of a "loss" to the covered "auto" under the Business Auto Coverage Form's Specified Causes of Loss Coverage, then for each covered "auto" our obligation to pay for, repair, return or replace damaged or stolen property will be reduced by a \$100 deductible.
3. If "loss" occurs solely to the audio, visual or data electronic equipment or accessories used with this equipment, then for each covered "auto" our obligation to pay for, repair,

return or replace damaged or stolen property will be reduced by a \$100 deductible.

4. In the event that there is more than one applicable deductible, only the highest deductible will apply. In no event will more than one deductible apply.

SECTION V – DEFINITIONS is amended by adding the following:

- Q. “Personal effects” means your tangible property that is worn or carried by you, except for tools, jewelry, money, or securities.
- R. “New vehicle” means any “auto” of which you are the original owner and the “auto” has not been previously titled and is less than 365 days past the purchase date.