004113

#### CONTRACT NO.



### MASTER NETWORKING SERVICE ADDENDUM FORT BEND COUNTY

### Service Order 9 – Change Order 1

This Service Order 9, Change Order 1 ("Change Order") shall modify the original Service Order 9 ("Service Order") entered into pursuant to the Telecommunications Master Service Agreement Terms and Conditions, by and between **Phonoscope, Inc.** ("Phonoscope") with offices located at 6105 Westline Drive, Houston TX 77036 and **Fort Bend County** ("Customer"), with offices located 4520 Reading, Ste. A, Rosenberg TX 77471.

Phonoscope and Customer have mutually agreed to supercede, add to, and/or replace the following sections referenced from the Service Order as described herein relating to the term, monthly recurring cost and site list for services currently, or to be, provisioned for Fort Bend County:

#### I. Service Termination Sites and Service Type

Phonoscope will provide a **10Mbps Circuit** at each of the sites below with a dedicated, high capacity, full duplex channel with a line speed of 100 Mbps data using 802.3x signaling and 802.3p/q VLAN and QoS configuration for Fort Bend County as follows:

ALOC	ZLOC	Original Service Order/Contract	
George Memorial Library 1001 Golfview Richmond TX 77469	Sienna Branch Library 8411 Sienna Springs Blvd. Missouri City TX 77459	MNSA.SO2 Contract 002419	
George Memorial Library 1001 Golfview Richmond TX 77469	Cinco Ranch Library 2620 Commercial Center Blvd. Katy TX 77494	MNSA.SO3 Contract 002420	
George Memorial Library 1001 Golfview Richmond TX 77469	Missouri City Library 1530 Texas Pkwy. Missouri City TX 77489	MNSA.SO4 Contract 002421	
George Memorial Library 1001 Golfview Richmond TX 77469	First Colony Library 2121 Austin Parkway Sugar Land TX 77479	MNSA.SO5 Contract 002422	
George Memorial Library 1001 Golfview Richmond TX 77469	Sugar Land Library 550 Eldridge Road Sugarland TX 77478	MNSA.SO6 Contract 002423	
Fort Bend Information Technology / Jane Long Annex 500 Liberty Street Richmond TX 77469	22333 Grand Corner Katy TX 77494	MNSA.SO9 Contract 002593	

Phonoscope will provide a **2Mbps Circuit** at each of the sites below with a dedicated, high capacity, full duplex channel with a line speed of 100 Mbps data using 802.3x signaling and 802.3p/q VLAN and QoS configuration for Fort Bend County as follows:

ALOC	ZLOC	Original Service Order/Contract	
George Memorial Library 1001 Golfview Richmond TX 77469	Fort Bend Law Library 401 Jackson Richmond TX 77469 (NOTE: County responsible for cross connect to Fort Bend Information Technology/Jane Long Annex site at 500 Liberty, Richmond TX 77469)	MNSA.SO7 Contract 002425	
George Memorial Library 1001 Golfview Richmond TX 77469	Fort Bend Information Technology / Jane Long Annex 500 Liberty Richmond TX 77469	MNSA.SO8 Contract 002424	

Confidential & Proprietary

2-3-11 capy received

# Master Networking Service Addendum – Service Order 9-Change Order 1 Fort Bend County

The County shall have the option to add the following site connections:

ALOC	ZLOC		
George Memorial Library	Bob Lutts Fulshear / Simonton Branch Library		
1001 Golfview	8100 FM359 South		
Richmond TX 77469	Fulshear TX 77441		
George Memorial Library	Mamie George Branch Library		
1001 Golfview	320 Dulles Avenue		
Richmond TX 77469	Stafford TX 77477		
Fort Bend Information Technology /			
Jane Long Annex	1422 Eugene Heimann Circle		
500 Liberty	Richmond TX 77469		
Richmond TX 77469			
George Memorial Library	Albert George Branch Library		
1001 Golfview	9230 Gene Street		
Richmond TX 77469	Needville TX 77461		
Fort Bend Information Technology /			
Jane Long Annex	Fort Bend County Libraries Administration		
500 Liberty	Site TBD		
Richmond TX 77469			

#### II. Commencement Date and Term of Services shall have the following language added:

The existing service shall remain uninterrupted from February 1, 2011 for a term of Four (4) years. "Term" shall mean a term commencing on February 1, 2011 and continuing for Forty-Eight (48) full calendar months. The Term shall be complete on the last day of the Forth-Eighth (48th) month. At the end of the Term, this Agreement may automatically renew for successive One (1) Year terms, under the same terms and conditions contained in this Agreement including, but not limited to the recurring monthly rates and payment terms, unless either party gives thirty (30) days written notice, of its intent to cancel this Agreement or funds have not been appropriated.

Should the County elect to add sites, service will be furnished no longer than Ninety (90) days after the County notifies Phonoscope to initiate provisioning of services at a new site. Upon commencement of services at the new site, the Term for that site shall be coterminous for the Term commencing February 1, 2011.

#### III. The Monthly Recurring Cost shall have the following language added:

For all 10Mbps/Circuits, the Monthly Recurring Cost shall be One Thousand and no/100 Dollars (\$1,000.00), plus applicable regulatory fees and taxes, for each full or pro-rated month during the term of this Addendum.

For all 2Mbps/Circuits, the Monthly Recurring Cost shall be Two Hundred and no/100 Dollars (\$200.00), plus applicable regulatory fees and taxes, for each full or pro-rated month during the term of this Addendum.

Should the County notify Phonoscope of their desire to relocate service provisioned at any site during the term of this Addendum, the County shall retain the existing recurring monthly rate for the remainder of the term.

All provisions of Service Order 9 not amended by this Change Order shall remain in full force and effect.

IN WITNESS WHEREOF, Phonoscope and Customer have executed this Service Order 9, Change Order 1, as evidenced below:

( 1/00

By:

Robert E. Hebert

Title: County Judge

By: R

**Date Signed** 

PHONOSCOPE, INC

By: Rhonda Cumming President



### MASTER NETWORKING SERVICE ADDENDUM FORT BEND COUNTY Service Order 9

As part of the Telecommunications Master Service Agreement dated July , 2010, by and between **Phonoscope**, **Inc.** (Phonoscope) with offices located at 6105 Westline Drive, Houston TX 77036 and **Fort Bend County** (Customer) with offices located at 4520 Reading, Ste. A, Rosenberg TX 77471, the parties agree to incorporate the following:

#### A. Service Type and Order Placement

Customer requests a 10Mbps Ethernet Circuit with a dedicated, high capacity, full duplex channel with a line speed of 100 Mbps data using 802.3x signaling and 802.3p/q VLAN and QoS configuration at each of the sites in Section B.

#### B. Service Termination Sites

Phonoscope will provide a connection between ALOC: Jane Long Annex, 500 Liberty Street, Richmond TX 77469 and ZLOC: 22333 Grand Corner Drive, Katy TX 77494.

#### C. Commencement Date and Term of Services

Service will be furnished no longer than Forty-Five (45) days after the execution of this contract by both parties for an Initial Term of Three (3) Years. "Term" shall mean a term commencing on the Commencement Date and continuing for Thirty-Six (36) full calendar months. The Initial Term shall be complete on the last day of the Thirty-Sixth (36th) month. At the end of the initial term, this Agreement continue on a month-to-month term, under the same terms and conditions contained in this Agreement including, but not limited to the recurring monthly rates and payment terms, provided the Customer sends written notice of its request its intent to exercise its option to renew this Agreement via certified mail, return receipt requested, within thirty (30) days of the end of the Initial Term. The month-to-month term shall only remain effective until a new specific term agreement is executed, which new agreement must be executed within ninety (90) days after the end of the initial term.

#### D. Portability

If Customer desires to relocate any of the Sites prior to the expiration of the term, Services may be ported to a new location without penalty; however, additional non-recurring aid-to-construction costs may apply.

#### E. Services and Equipment

Phonoscope will provide turnkey installation of the service. Customer connections will terminate in the assigned Phonoscope demarcation point. All Customer connected equipment should support the appropriate Ethernet signaling and port speed for the contracted service.

#### F. Calculation of Actual Usage

Phonoscope will allow the Customer to burst beyond their contracted bandwidth to a maximum port speed of 100 Mbps. Phonoscope will collect and record usage samples around the clock at frequent, regular intervals and calculate a monthly actual which effectively disregards bursts of the top five percent (5%) usage within the total monthly sample, without incurring additional charges. Customer will only incur additional charges, in per Meg increments, if the actual amount of the remaining ninety-five percent (95%) usage exceeds the contracted bandwidth. If the Customer at any time chooses to limit their bandwidth access to the contracted rate, Phonoscope will rate shape the unique circuit port to guarantee a not-to-exceed bandwidth and allow the Customer to maintain the same monthly recurring fee.

Phonoscope shall waive any incremental charges upon the first time occurrence where the Customer exceeds the ninety-five percent (95%) rule. Customer shall elect one of the following options:

- The Customer may rate shape the bandwidth to guarantee to not-to-exceed bandwidth assuring the same monthly recurring fee; or
- The Customer my increase the circuit bandwidth to reflect the additional bandwidth needed. (Phonoscope will generate
  a Change Order to the existing Service Order reflecting this change and forward to the Customer for signature.); or
- The Customer agrees that any future occurrence to the Customer exceeding the ninety-five percent (95%) rule will generate the standard incremental charges as identified herein.

Initials: Phonoscope: 0 C C C C Customer:

# Master Networking Service Addendum – Service Order 9 Fort Bend County

#### G. Customer's Billing Address

Fort Bend County Purchasing 4520 Reading Road - Ste. A Rosenberg TX 77471 Billing contact: Accounts Payable

Phone: 281.341.3759

#### H. Phonoscope's Remittance Address

Phonoscope, Inc. 6105 Westline Drive Houston, Texas 77036 Attn: Accounts Receivable

#### I. The Recurring Monthly Rates and Payment Terms

Customer shall remit One Thousand Two Hundred Ten and no/100 Dollars (\$1,210.00) plus applicable taxes and regulatory fees each full or pro-rated month during the term of this agreement. Should Customer notify Phonoscope of their desire to relocate the service during the term of this Agreement, Customer shall retain the existing recurring monthly rate for the remainder of the term.

#### J. Non-recurring Aid-to-Construction/Provisioning Costs

Customer shall remit Three Hundred and no/100 Dollars (\$300.00) plus applicable taxes and fees for the provisioning of this Service Order, which shall be assessed on the first invoice after service is activated. Should Customer notify Phonoscope of their desire to relocate the service site during the term of this Agreement, Customer shall have the option to pay Phonoscope for such costs, or terminate service.

#### K. Notices

#### To Phonoscope:

 Phonoscope, Inc. 6105 Westline Drive Houston, Texas 77036 Phone: (713) 272-4600 Attn: Contract Administration

e-mail: nancy.jackson@phonoscope.com

#### To Customer:

 Fort Bend County Purchasing 4520 Reading Road - Ste. A Rosenberg TX 77471 Phone: 281.341.3759

Attn: Cheryl Krejci

e-mail: krejcche@co.fort-bend.tx.us

## L. Representatives

#### To Phonoscope:

 Robert Jacobs IT & Data Director Phone: 832.615.7742

e-mail: robert@phonoscope.com

David Caddle

Vice President of Operations Phone: 832.615.7721

e-mail: dcaddle@phonoscope.com

Mike Mason

**Business Development Consultant** 

Phone: 832.615.7741

e-mail: mmason@phonoscope.com

#### To Customer:

Kenneth Ford

Title: Technical Services Manager

Phone: 281.341.4588

e-mail: kenneth.ford@co.fort-bend.tx.us

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Phone: e-mail:

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Phone: e-mail:

Initials: Phonoscope: Customer:

CONTRACT NO: 002593

# Master Networking Service Addendum – Service Order 9 Fort Bend County

CONTRACT NO: 002593

It is requested that Customer assign a technical representative and that the individual be available during the installation process.

#### M. Agreements

All services performed under this service order are subject to the terms of the Master Network Agreement executed between Phonoscope and Customer. Special conditions are noted on this form.

#### N. M. Infrastructure Compatibility

All Customer connected equipment should support the appropriate Ethernet signaling and port speed for the contracted service

#### O. Funding Out Clause

This Service Order is a commitment applicable to the Customer's current appropriated annual budget year revenue only. The Customer retains the continuing right to terminate the Service Order at the expiration of each annual budget year during the term of the Service Order, and is conditioned on the best effort attempt by the Customer to appropriate funds for payment of the Service Order for the next annual budget year during the term of the Service Order. Should the customer terminate this Service Order prior to the end of the current annual budget year for which funds have been appropriated, Customer shall remain obligated to pay fees accrued prior to such cancellation and one hundred percent (100%) of the balance of the appropriated funds for the current annual budget year revenue only. Customer shall not be liable for funds which have not been appropriated.

#### P. Customer Authorization

Customer hereby authorizes Phonoscope to set up an account in its name and to enter its place of business to activate the network service and/or configure any required interfaces to Customer's existing network hardware and software architecture. Customer acknowledges that a Phonoscope Customer Service Representative will contact Customer to confirm and schedule the order.

IN WITNESS WHEREOF, Phonoscope and Customer have executed this Addendum as evidenced below:

FORT BEND COUNTY

By: Robert E. Hebert Title: County Judge

7-13-10

Date Signed

By: David Caddle

Vice President of Operations

Date Signed

Initials: Phonoscope:

Customer:

# Master Networking Service Addendum – Service Order 9 Fort Bend County

**CONTRACT NO: 002593** 

ATTESTED TO THIS DAY OF JULY, 2010	
Dianne Wilson, County Clerk	<b>1</b> /
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## X. Item 4.0 Insurance

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