



HEALTH & HUMAN SERVICES
SOCIAL SERVICES DEPARTMENT
FORT BEND COUNTY, TEXAS

HOPIE SOLOMON, LSW
DIRECTOR

AGENDA ITEM

MEMORANDUM

TO: Donna Ospina

FROM: Hopie Solomon
Director of Social Services

DATE: January 13, 2011

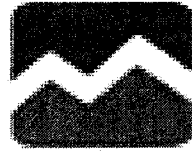
SUBJECT: Agenda item

Enclosed is the original "Letter of Agreement" for "Green Mountain".

Please note the Letter of Agreement has been reviewed and approved by the County Attorney's office.

COUNTY JUDGE
RECEIVED
JAN 13 2011

1-26-11 copy received



ORIGINAL
**Green
Mountain
Energy**

Wednesday, December 1st, 2010

Fort Bend County Social Services
4520 Reading Rd. Suite A.
Rosenberg, TX 77471

RE: Vendor Agreement 2011 Renewal

Your vendor agreement with Green Mountain Energy Company ("GMEC") for the Bill Payment Assistance Program will expire December 31, 2009. Enclosed is a 2010 agreement. If your agency would like to continue to participate in bill assistance program with GMEC, please return the completed and signed agreement to the following contact below at GMEC for this program by mail or fax to:

Green Mountain Energy Company
Attn: John Bui
P.O. Box 689008
Austin, TX 78768
(512) 691-6151 Fax

If you have any questions regarding pledge payments, GMEC customer information, or billing data in relation to this program, please contact:

Green Mountain Energy Company
(866) 785-4668 [option 4] (phone)
(254) 518-1206 (fax)
support@greenmountain.com (email address)

Pledges with Green Mountain Energy Company's customer's account no. should be sent to the following accounts payable address:

Green Mountain Energy Company
PO Box 660305
Dallas, TX 75266-0305

This contact information on the Vendor Agreement is not intended for distribution to individual clients or customers and should only be used for communications with your agency and Green Mountain Energy Company.

If you have any questions regarding the above, you may also feel free to contact me at (512) 691-6339.

Sincerely,

John Bui
Senior Regulatory Analyst
Green Mountain Energy Company

**2011 VENDOR AGREEMENT
BILL PAYMENT ASSISTANCE PROGRAM**

ORIGINAL

Vendor: Green Mountain Energy Company
300 West 6th Street Suite 900
Austin, TX 78701
Phone: 1-866-785-4668
Fax: 512-691-6151

Agency: Fort Bend County

Social Services

4520 Reading Road, Suite A
Rosenberg, TX 77471

Agency Contact: Hopie Solomon

Phone: 281-342-7300

Fax: 281-342-0557

Email: solomhop@co.fort-bend.tx.us

The Agency named above provides billing assistance service for families and individuals. The Vendor named above is a certified retail electric provider that is authorized to receive payments from Agency. A Beneficiary is a customer of Vendor receiving bill payment assistance from the Agency.

Vendor will, with reference to a Beneficiary:

- Accept pledges of payment by the Agency as payment on behalf of a Beneficiary and allow the Agency 20 days to pay Vendor. Vendor agrees to continue to provide services to the Beneficiary during this period;
- Upon receipt of written authorization in the form attached hereto, signed by the Beneficiary, provide Agency, at no cost, the Beneficiary's previous twelve (12) month billing history by the end of the next business day;
- Transmit billing history via electronic mail or facsimile; and
- Not discriminate against Beneficiary in price or services as a result of their receiving bill payment assistance from Agency, including the availability of deferred payment plans, level or average payment plans, discount, budget, advance payment, or other credit plans. Provided, however, that some of these programs require customers, including Beneficiary, either on their own behalf or as a result of payments by Agency, to be current in their account.

Agency will:

- Make timely payment to Vendor in accordance with its pledges.
- Obtain Beneficiary's written authorization to provide information about Beneficiary's account with Vendor to Agency, and provide Vendor with a copy of such documentation. If Beneficiary's account becomes delinquent either as a result of non-payment or Agency's failure to pay Vendor any pledged amount, Vendor may, notwithstanding anything in this agreement to the contrary and without notice to Agency, terminate service to the Beneficiary in accordance with rules established by the Texas Public Utility Commission and begin collection activity.
- Notify Vendor if a pledge amount has changed or if they no longer intend on making a pledge on a beneficiary's account.
- Will provide a point of contact for the Vendor to verify large pledge amounts and to inquire about missing payments.

Either party to this Vendor Agreement may terminate the Vendor Agreement upon notification to the other party. No advance notice of termination shall be required.

This Vendor Agreement shall be effective from January 1, 2011 through December 31, 2011 unless terminated by either party by letter of notification.

AGENCY - FORT BEND COUNTY


Authorized Signature

Robert Hebert
Printed Name of Signatory

County Judge
Title of Authorized Signatory

281-341-8608
Telephone Number

281-341-8609
Fax Number

Date Signed

Email Address

VENDOR

Authorized Signature

John Bui
Printed Name of Signatory

Senior Regulatory Analyst
Title of Authorized Signatory

512-691-6339
Telephone Number

512-691-6151
Fax Number

Date Signed