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2-Jul-10

Carol Holub
FORT BEND COUNTY
500 Liberty St.,
RICHMOND
TX 77469
United States

Dear Carol Holub,

The technical support services and benefits provided under service contract number 2058746 will expire, or have expired, on 29-Oct-10. Please find attached an ordering document for the renewal of this service contract. If applicable, the attached ordering document may also include incremental technical support services newly acquired.

To ensure that there is no interruption to the technical support services and benefits provided under service contract number 2058746, please order the technical support services on this ordering document by issuing a form of payment acceptable to Oracle in accordance with the attached Order Processing Details section on or before 30-Sep-10.

If further information is required, please contact me at the e-mail address or telephone number provided below.

Regards,

Jason Haydel
Oracle Support Services
E-mail: jason.haydel@oracle.com
Tel.: (512)671-5652
Fax:

Service Contract Number: 2058746

RL_Specified_Agreement_v020110

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Ordering Document

Service Contract #:	2058746	**Renewal Contact:**	Jason Haydel
Offer Expires:	29-Oct-10		
Payment Terms:	30 NET from date of invoice	**Telephone:**	(512)671-5652
		Fax:	
Billing Terms:	Quarterly in Arrears	**E-mail:**	jason.haydel@oracle.com

CUSTOMER: FORT BEND COUNTY

QUOTE TO		BILL TO	
Account Contact:	Carol Holub	**Account Contact**	County Auditor
Account Name:	FORT BEND COUNTY	**Account Name:**	FORT BEND COUNTY
Address:	500 Liberty St.,	**Address:**	301 JACKSON STREET
	RICHMOND		RICHMOND
	TX 77469		TX 77469
	United States		United States
Telephone:	281 341-4570	**Telephone:**	999-999-9999
Fax:	281 341-4526	**Fax:**	
E-mail:	carolh@co.fort-bend.tx.us	**E-mail:**	@

Oracle may provide certain information and notices about technical support via e-mail. Accordingly, please verify and update the Quote To and Bill To information above to ensure that such communications and notices are received from Oracle. If changes are required, please e-mail or fax the updated information to Jason Haydel at jason.haydel@oracle.com or . Please also include service contract number 2058746 on such reply.

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Service Details

Service Level:	Software Update License & Support					End Date: 29-Oct-11	
Product Description	**CSI #**	**Qty**	**License Metric**	**License Level / Type**	**Start Date**		**Final Price**
Oracle Database Enterprise Edition - Processor Perpetual	15229758	4		FULL USE	30-Oct-10		25,386.95
Change Management Pack - Processor Perpetual	15229758	4		FULL USE	30-Oct-10		1,904.02
Diagnostics Pack - Processor Perpetual	15229758	4		FULL USE	30-Oct-10		1,904.02
Tuning Pack - Processor Perpetual	15229758	4		FULL USE	30-Oct-10		1,904.02
					Subtotal:	**USD**	**31,099.01**

Total Amount: USD   31,099.01

plus applicable tax

Notes:

1. If any of the fields listed above are blank, the program licenses were acquired under a separate license model in which such field(s) does not apply.

2. If a change to the Service Details provided above is required, please contact Jason Haydel at (512)671-5652 or at jason.haydel@oracle.com and an updated ordering document will be provided to you in accordance with Oracle's technical support policies.

Service Contract Number: 2058746

RL_Specified_Agreement_v020110

GENERAL TERMS

"You" and "your" refers to the Customer provided above.

In the event that the Customer and the Quote To Account Name provided above are not the same, FORT BEND COUNTY acknowledges that Customer has authorized FORT BEND COUNTY to execute this ordering document on Customer's behalf and to bind Customer to the terms described herein. FORT BEND COUNTY agrees that the ordered services shall be used solely by the Customer and shall advise Customer of the terms of this ordering document as well as information and notices about technical support that Oracle provides to FORT BEND COUNTY during the term of service.

The technical support services acquired under this ordering document are governed by the terms and conditions of the STATE-28905-21-APR-03. However, any use of the programs, which includes by definition the updates and other materials provided or made available by Oracle under technical support, is subject to the rights granted for the programs set forth in the order in which the programs were acquired.

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs during the period for which fees for technical support have been paid. You should review the technical support policies prior to entering into this ordering document. The current version of the technical support policies, including Oracle's reinstatement policy, may be accessed at http://www.oracle.com/support/policies.html. Customers who allow technical support to lapse and later wish to reactivate it will be subject to Oracle's reinstatement policy in effect at the time of reinstatement. Applicable reinstatement fees may apply in addition to the annual technical support fees.

In the event that Priority Service is acquired under this ordering document, you acknowledge you must maintain a current Software Update License & Support contract for all licenses in a license set for which Priority Service has been purchased. By accepting this ordering document, you also acknowledge that Software Update License & Support for program licenses listed under the Priority Service level may be renewed under separate contract(s). Upon renewal, Priority Service fees will be based on the Priority Service pricing policies in effect at the time of renewal and such fees will be adjusted to account for any acquisition of additional licenses in a license set. Contractual caps on annual technical support fees for Software Update License & Support do not apply to Priority Service, unless stated otherwise in your contract.

RL_Specified_Agreement_v020110

Order Processing Details

Your order is subject to Oracle's acceptance. An order consists of the following: (i) this ordering document, which incorporates by reference the STATE-28905-21-APR-03, and (ii) a form of payment acceptable to Oracle. Oracle normally accepts orders after receipt of a purchase order or credit card issued in accordance with the Purchase Order and Credit Card Confirmation section below. If Oracle accepts your order, the service start date is the effective date of such order and also serves as the commencement date of the technical support services.

Once ordered, technical support for the support period defined above is non-cancelable and the related fees are non-refundable.

An invoice will only be issued upon receipt of a form of payment acceptable to Oracle. Regardless of the form of payment, Oracle's invoice includes applicable sales tax, GST, or VAT (collectively referred to as "tax"). If FORT BEND COUNTY is a tax exempt organization, a copy of FORT BEND COUNTY's tax exemption certificate must be submitted with FORT BEND COUNTY's purchase order, credit card or other acceptable form of payment.

PURCHASE ORDER AND CREDIT CARD CONFIRMATION

Purchase Order
If the technical support services on this ordering document will be ordered and paid under a purchase order, the purchase order must include the following information:

- Service Contract #:   2058746
- Term of Service: 30-Oct-10 to 29-Oct-11
- Final Total: USD 31,099.01 (excluding applicable tax)
- Local Tax, if applicable
- Agreement: STATE-28905-21-APR-03

In issuing a purchase order, FORT BEND COUNTY agrees that the terms of this ordering document and the terms of STATE-28905-21-APR-03 supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services ordered.

Please e-mail or fax the purchase order to Oracle per the Remittance Details provided below.

Credit Card Confirmation
If the technical support services on this ordering document will be ordered and paid under a credit card, please complete the section below and return it to Oracle per the Remittance Details provided below. Oracle will charge the credit card quarterly in arrears. Please note that Oracle is unable to process credit card transactions of USD100,000 or greater.

Service Contract #:   2058746
Term of Service: 30-Oct-10 to 29-Oct-11
Final Total: USD 31,099.01 (excluding applicable tax)
Agreement: STATE-28905-21-APR-03

RL_Specified_Agreement_v020110

_____

Credit Card Number

_____

Expiration Date

_____

Billing Address (associated with Credit Card)

_____

City, State, and Zip (associated with Credit Card)

_____

Authorized Signature

_____

Name

The credit card must be valid for the entire Term of Service above. In issuing this credit card confirmation, FORT BEND COUNTY agrees that only the terms of this ordering document and the terms of STATE-28905-21-APR-03 shall apply to the technical support services ordered. No terms attached or submitted with the credit card confirmation shall apply.

REMITTANCE DETAILS
Purchase orders or credit card details for the technical support services ordered hereto should be sent to:

Attn: Jason Haydel
            Oracle Support Services
Fax:
E-mail: jason.haydel@oracle.com