PIER PROFESSIONAL CONSULTING SERVICES AGREEMENT

THIS AGREEMENT is made and entered into by and between Fort Bend County, (hereinafter "County"), a body corporate and politic under the laws of the State of Texas, and PIER Systems, Inc. (hereinafter "Consultant"), a corporation authorized to conduct business in the State of Texas.

WITNESSETH

WHEREAS, County desires to retain Consultant to provide regional emergency planning services (hereinafter "Services"); and

WHEREAS, Consultant represents that it is qualified and desires to perform such services.

WHEREAS, County has determined that this Agreement is for personal or professional services and therefore exempt from competitive bidding under Chapter 262, Local Government Code.

NOW, THEREFORE, in consideration of the mutual covenants and conditions set forth below, the parties agree as follows:

AGREEMENT

Article I. Scope of Services

Consultant shall render Services to County as defined in the Scope of Services (attached hereto as Exhibit A).

Article II. Personnel

- 2.1 Consultant represents that it presently has, or is able to obtain, adequate qualified personnel in its employment for the timely performance of the Scope of Services required under this Agreement and that Consultant shall furnish and maintain, at its own expense, adequate and sufficient personnel, in the opinion of County, to perform the Scope of Services when and as required and without delays.
- 2.2 All employees of Consultant shall have such knowledge and experience as will enable them to perform the duties assigned to them. Any employee of Consultant who, in the opinion of County, is incompetent or by his conduct becomes detrimental to the Project shall, upon request of County, immediately be removed from association with the Project.

Article III. Compensation and Payment

3.1 The Maximum Compensation for the performance of Services within the Scope of Services described in Exhibit A is ninety-six thousand two hundred and fifty dollars and no/100

(\$96,250.00). In no case shall the amount paid under this Agreement exceed the Maximum Compensation without an approved change order.

- 3.2 All performance of the Scope of Services including any changes in the Scope of Services and revision of work satisfactorily performed will be performed only when approved in advance and authorized by County. Payment will be made in accordance with those payment procedures set forth in Section 3.3 below.
- 3.3 It is understood and agreed that payments will be made to Consultant by County based on the following procedures: Consultant shall submit an invoice to County by the tenth (10th) business day of each month for services rendered during the previous calendar month setting forth work accomplished under this Agreement, accompanied by a progress report indicating the percent complete for the tasks included in the Scope of Services, in a form acceptable to County. County shall review such invoices and approve them within 30 calendar days with such modifications as are consistent with this Agreement and forward same to the Auditor for processing. County shall pay each such approved invoice within thirty (30) calendar days. County reserves the right to withhold payment pending verification of satisfactory work performed.

Article IV. Time of Performance

It is understood and agreed that the time for performance of the Scope of Services under this Agreement shall begin with receipt of the Notice to Proceed and end no later than twelve (12) months after receipt of the Notice to Proceed. Tasks described in the Scope of Services shall be completed within this time or within such additional time as may be extended by the County.

Article V. Modifications

Any modifications to this Agreement must be in writing and must be signed by both parties.

Article VI. Termination

- 6.1 Termination for Convenience
- 6.1.1 County may terminate this Agreement at any time upon thirty (30) days written notice.
 - 6.2 Termination for Default
- 6.2.1 County may terminate the whole or any part of this Agreement for cause in the following circumstances:
- 6.2.1.1 If Consultant fails to perform services within the time specified in the Scope of Services or any extension thereof granted by the County in writing;

- 6.2.1.2 If Consultant materially breaches any of the covenants or terms and conditions set forth in this Agreement or fails to perform any of the other provisions of this Agreement or so fails to make progress as to endanger performance of this Agreement in accordance with its terms, and in any of these circumstances does not cure such breach or failure to County's reasonable satisfaction within a period of ten (10) calendar days after receipt of notice from County specifying such breach or failure.
- 6.2.2 If, after termination, it is determined for any reason whatsoever that Consultant was not in default, or that the default was excusable, the rights and obligations of the parties shall be the same as if the termination had been issued for the convenience of the County in accordance with Section 6.1 above.
- 6.3 Upon termination of this Agreement, County shall compensate Consultant in accordance with Section 3, above, for those services which were provided under this Agreement prior to its termination and which have not been previously invoiced to County. Consultant's final invoice for said services will be presented to and paid by County in the same manner set forth in Section 3 above.
- 6.4 If County terminates this Agreement as provided in this Section, no fees of any type, other than fees due and payable at the Termination Date, shall thereafter be paid to Consultant.

Article VII. Ownership and Reuse of Documents

All documents, data, reports, research, graphic presentation materials, etc., developed by Consultant as a part of its work under this Agreement, shall become the property of County upon completion of this Agreement, or in the event of termination or cancellation thereof, at the time of payment under Section 3 for work performed. All such data and material shall be promptly furnished to County on request.

Article VIII. Inspection of Books and Records

Consultant will permit County, or any duly authorized agent of County, to inspect and examine the books and records of Consultant for the purpose of verifying the amount of work performed under the Scope of Services. County's right to inspect survives the termination of this Agreement for a period of four years.

Article IX. Insurance

9.1 Prior to commencement of the Services, Consultant shall furnish County with properly executed certificates of insurance which shall evidence all insurance required and provide that such insurance shall not be canceled, except on 30 days' prior written notice to County. Consultant shall provide certified copies of insurance endorsements and/or policies if requested by County. Consultant shall maintain such insurance coverage from the time Services commence until Services are completed and provide replacement certificates, policies and/or endorsements for any such insurance expiring prior to completion of Services. Consultant shall obtain such insurance written on an Occurrence form from such companies having Bests rating

of A/VII or better, licensed or approved to transact business in the State of Texas, and shall obtain such insurance of the following types and minimum limits:

- 9.1.1 Workers' Compensation insurance in accordance with the laws of the State of Texas. Substitutes to genuine Workers' Compensation Insurance will not be allowed.
- 9.1.2 Commercial general liability insurance with a limit of not less than \$1,000,000 each occurrence and \$2,000,000 in the annual aggregate. Policy shall cover liability for bodily injury, personal injury, and property damage and products/completed operations arising out of the business operations of the policyholder.
- 9.1.3 Business Automobile Liability insurance with a combined Bodily Injury/Property Damage limit of not less than \$1,000,000 each accident. The policy shall cover liability arising from the operation of licensed vehicles by policyholder.
 - 9.1.4 Professional Liability insurance with limits not less than \$1,000,000.
- 9.1.5 Employers' Liability insurance with limits of not less than \$1,000,000 per injury by accident, \$1,000,000 per injury by disease, and \$1,000,000 per bodily injury by disease.
- 9.2 County and the members of Commissioners Court shall be named as additional insured to all required coverage except for Workers' Compensation and Professional Liability. All Liability policies (except Workers Compensation) written on behalf of Consultant shall contain a waiver of subrogation in favor of County and the members of Commissioners Court.
- 9.3 If required coverage is written on a claims-made basis, Consultant warrants that any retroactive date applicable to coverage under the policy precedes the effective date of the contract; and that continuous coverage will be maintained or an extended discovery period will be exercised for a period of 2 years beginning from the time that work under the Agreement is completed.

Article X. Indemnity

CONSULTANT SHALL SAVE HARMLESS COUNTY FROM AND AGAINST ALL CLAIMS, LIABILITY, AND EXPENSES, INCLUDING REASONABLE ATTORNEYS FEES, ARISING FROM ACTIVITIES OF CONSULTANT, ITS AGENTS, SERVANTS OR EMPLOYEES, PERFORMED UNDER THIS AGREEMENT THAT RESULT FROM THE NEGLIGENT ACT, ERROR, OR OMISSION OF CONSULTANT OR ANY OF CONSULTANT'S AGENTS, SERVANTS OR EMPLOYEES.

Article XI. Confidential and Proprietary Information

11.1 Consultant acknowledges that it and its employees or agents may, in the course of performing their responsibilities under this Agreement, be exposed to or acquire information that is confidential to County. Any and all information of any form obtained by Consultant or its employees or agents in the performance of this Agreement shall be deemed to be confidential information of County ("Confidential Information"). Any reports or other

documents or items (including software) that result from the use of the Confidential Information by Consultant shall be treated with respect to confidentiality in the same manner as the Confidential Information. Confidential Information shall be deemed not to include information that (a) is or becomes (other than by disclosure by Consultant) publicly known or is contained in a publicly available document; (b) is furnished by County to others without restrictions similar to those imposed by this Agreement; (c) is rightfully in Consultant's possession without the obligation of nondisclosure prior to the time of its disclosure under this Agreement; or (d) is independently developed by employees or agents of Consultant who can be shown to have had no access to the Confidential Information.

- Consultant agrees to hold Confidential Information in strict confidence, using at least the same degree of care that Consultant uses in maintaining the confidentiality of its own confidential information, and not to copy, reproduce, sell, assign, license, market, transfer or otherwise dispose of, give, or disclose Confidential Information to third parties or use Confidential Information for any purposes whatsoever other than the provision of Services to County hereunder, and to advise each of its employees and agents of their obligations to keep Confidential Information confidential. Consultant shall use its best efforts to assist County in identifying and preventing any unauthorized use or disclosure of any Confidential Information. Without limitation of the foregoing, Consultant shall advise County immediately in the event Consultant learns or has reason to believe that any person who has had access to Confidential Information has violated or intends to violate the terms of this Agreement and Consultant will at its expense cooperate with County in seeking injunctive or other equitable relief in the name of County or Consultant against any such person. Consultant agrees that, except as directed by County, Consultant will not at any time during or after the term of this Agreement disclose, directly or indirectly, any Confidential Information to any person, and that upon termination of this Agreement or at County's request, Consultant will turn over to County all documents, papers, and other matter in Consultant's possession which embody Confidential Information.
- 11.3 Consultant acknowledges that a breach of this Section, including disclosure of any Confidential Information, or disclosure of other information that, at law or in equity, ought to remain confidential, will give rise to irreparable injury to County that is inadequately compensable in damages. Accordingly, County may seek and obtain injunctive relief against the breach or threatened breach of the foregoing undertakings, in addition to any other legal remedies that may be available. Consultant acknowledges and agrees that the covenants contained herein are necessary for the protection of the legitimate business interest of County and are reasonable in scope and content.
- 11.4 Consultant in providing all services hereunder agrees to abide by the provisions of any applicable Federal or State Data Privacy Act.

Article XII. Independent Contractor

12.1 In the performance of work or services hereunder, Consultant shall be deemed an independent contractor, and any of its agents, employees, officers, or volunteers performing work required hereunder shall be deemed solely as employees of contractor or, where permitted, of its subcontractors.

12.2 Consultant and its agents, employees, officers, or volunteers shall not, by performing work pursuant to this Agreement, be deemed to be employees, agents, or servants of County and shall not be entitled to any of the privileges or benefits of County employment.

Article XIII. Contract Administration

- 13.1 All written notices, demands, and other papers or documents to be delivered to County under this Agreement shall be delivered to the Fort Bend County Office of Emergency Management, 307 Fort Street, Richmond, Texas 77469, or at such other place or places as it may from time to time designate by written notice delivered to Consultant. For purposes of notice under this Agreement, a copy of any notice or communication hereunder shall also be forwarded to the following address: Fort Bend County, 301 Jackson Street, Suite 719, Richmond, Texas 77469, Attention: County Judge.
- 13.2 All written notices, demands, and other papers or documents to be delivered to Consultant under this Agreement shall be delivered to PIER Systems, Inc., 1204 Railroad Avenue, Ste. 200, Bellingham, Washington 98225, or such other place or places as Consultant may designate by written notice delivered to County.

Article XIV. Compliance with Laws

Consultant shall comply with all federal, state, and local laws, statutes, ordinances, rules and regulations, and the orders and decrees of any courts or administrative bodies or tribunals in any matter affecting the performance of this Agreement, including, without limitation, Worker's Compensation laws, minimum and maximum salary and wage statutes and regulations, licensing laws and regulations. When required, Consultant shall furnish County with certification of compliance with said laws, statutes, ordinances, rules, regulations, orders, and decrees above specified.

Article XV. Assignment

Neither party may assign or transfer its rights or obligations under this Agreement without the prior written consent of the other party.

Article XVI. Applicable Law

This Agreement shall be construed under and in accordance with the laws of the State of Texas. The parties hereto acknowledge that venue is proper in Fort Bend County, Texas, for all disputes arising hereunder and waive the right to sue or be sued elsewhere.

Article XVII. Successors and Assigns

County and Consultant bind themselves and their successors, executors, administrators and assigns to the other party of this Agreement and to the successors, executors, administrators and assigns of the other party, in respect to all covenants of this Agreement.

Article XVIII. Publicity

Consultant shall not make news releases, publicize or issue advertising pertaining to this Agreement without first obtaining the written approval of County.

Article XIX. Conflict

In the event there is a conflict between this Agreement and the attached exhibit, this Agreement shall control.

FORT BEND COUNTY

Robert E. Hebert, County Judge
June 1, 2010

PIER SYSTEMS, INC.

Authorized Representative

ATTEST:

Dianne Wilson, County Clerk

AUDITOR'S CERTIFICATE

| I hereby certify that funds are available in the amount of \$ 96,250 to accomplish and |
|--|
| pay the obligation of Fort Bend County under this contract. |
| Calla Shim |
| Robert Edward Sturdivant, County Auditor |

EXHIBIT A



PIER Systems, Inc. 1204 Railroad Ave., Ste. 200 Bellingham, WA 98225 360.746.0470

Professional Services Agreement

This Services Agreement, dated April 19, 2010, is entered into between PIER Systems, Inc. and Fort Bend County/Houston UASI. To initiate professional services, you must execute this Agreement. This Services Order is governed by the Customer Agreement and PIER Systems General Terms.

| Client: | · · · · · · · · · · · · · · · · · | | | Fort Bend County/Houston UASI | - |
|-------------------------|-----------------------------------|-----------|---|--|---|
| Agreement Number: | | | | | |
| Contact/Site Admin: | | | | Lachlan Mullen—Regional PIER Coordinator | |
| Job/Project Name: | | | | Regional Emergency Public Information Plan & JIC Exercises | |
| Start Date: | | | _ | TBD | |
| Target Completion Date: | | | _ | 365 Days after start date | |
| Billing Information: | _ | | _ | Fort Bend County Office of Emergency Management 307 Fort Street Richmond, TX 77469-4798 | |
| PO Number: | - | A** : * * | _ | | |
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Scope of Work and Fees:

Deliverable:

A complete NIMS-compliant regional Emergency Public Information Plan (EPIP) that facilitates operation of a regional Joint Information Center and serves as a model for participating agencies' EPIPs. Plan will be based on and include in Appendix all federal plans and guidelines related to regional coordinated communication management.

Plan and conduct two regional Joint Information Center exercises with PIOs in the Houston UASI Region. These will conducted on a scheduled approved by Fort Bend/Houston UASI at facilities identified by Fort Bend/Houston UASI.

| the home and has been not appropriate to | |
|--|--|
| 1. Develop and cond | uct an initial survey sent to PIOs participating in the UASI region, report on survey results |
| 2. Prepare for and co | anduct in-person or telephone focus group with regional PIOs |
| 3. Work with client to | establish a regional EPIP Task Force to provide input and guidance on the development of the |
| plan | |
| 4. Develop regional | IIS/JIC process workflow based on NIMS requirements and the NRT JIC model |
| 5. Review and modifi | y JIS/JIC workflow with Task Force including potential table top validation exercise with Task |
| Force members | · · · · · · · · · · · · · · · · · · · |
| 6. Develop comprehe | ensive regional plan including NIMS requirements, regional communication policies, training |
| | al and virtual JIC facilities and platforms |
| 7. Develop templates | s and guidelines, incorporate plan and templates into the regional JIC PIER site |
| 8. Review plan, work | flow, templates with Task Force, final modifications and produce final plan |
| | |
| | |
| | |
| Fixed Price Propos | al: \$47,250 |
| i ixed Filee i Topos | at. 471,400 |

- 1. In coordination with a regional PIO Task Force develop event scenarios for JIC exercises
- 2. Communicate with Houston UASI area PIOs regarding the exercises including registration
- 3. Conduct role-specific PIER training for participating PIOs



PIER Systems, Inc. 1204 Railroad Ave., Ste. 200 Bellingham, WA 98225 360.746.0470

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| 4. Conduct two hours of JIC training prior to the start of the exercise using the Regional EPIP JIC workflow as a guide |
| 5. Conduct four hour exercise including exercise instructions, scenario "truth," simulation cell for inquiries through |
| PIER, phone and email—sufficient inquiries to adequately simulate pressure of information demands |
| 6. Conduct immediate exercise "hot wash" with participants to reinforce lessons learned |
| 7. Prepare After Action Report to identify issues to be addressed in future exercises |
| Time Estimate: 140 hours per drill with combined rate of \$175/hr = \$24,500 per exercise |
| Cost Estimate: 2 exercises: \$49,000 |

Combined total for Tasks 1 & 2: \$96,250

Payment Schedule: All payments net 30, invoiced monthly on completion of services rendered.

If during the course of this project you request additional Services beyond what is listed in this Service Agreement, PIER Systems Inc. will issue subsequent Services Agreements containing agreed upon Services and fees.

| Acceptance | |
|---------------|--------|
| By: Dom | By: |
| Title: EVP | Title: |
| Date: 5/24/10 | Date: |