## FORT BEND COUNTY FY 2010

COMMISSIONERS COURT AGENDA REQUEST FORM
Return Completed Form by E-Mail to: Agenda Coordinator, County Judge's Office

| Date Submitted:   | 4/20/2010                                   | Submitted By: | Risk Man  | agement |
|---|---|---------------|-----------|---------|
| Court Agenda Date:  | 4/27/2010                                   | Phone Number: | 281 341   | 8630    |
| SUMMARY OF ITEM: Consent Agenda Item:  Consider and approve recommendation to change optional benefit premium payments from payroll deduction to employee direct pay, effective following the last premium payment collection for calendar year 2010. |   |               |           |         |
| FINANCIAL SUMMAR  | RY:   |               |           |         |
| BUDGETED ITEM: YE   | ES 🗌 NO                                     |               |           |         |
| FUNDNG SOURCE: Ac   | ccounting Unit:<br>ctivity (If Applicable): | Accoun        | t Number: |         |
| DESCRIPTION OF LAWSOM ACCOUNT:  |   |               |           |         |
| Instructions to submit Agenda Request Form:   |   |               |           |         |
| RECOMMENDATION / ACTION REQUESTED:  |   |               |           |         |
| Special Handling Requested (specify):   |   |               |           |         |

## Premium Deduction Change to Employee Direct Pay for Optional Benefits (i.e. AFLAC, ect.)

Risk Management is recommending changing premium payroll deduction for the optional benefits to employee direct pay for the following reasons:

- Improved customer service for the employees by opening up enrollment to more vendors and increased competition. We can continue to allow Vendors to have access to our employees through Health fairs or other invitations without the County having any direct responsibility.
- Allows employees greater flexibility with changes in their optional benefits, if
  payroll deducted and if participating in section 125 flexible spending account,
  employee is only able to make a change with a qualifying event, otherwise they
  must wait for the next annual enrollment. It is not unusual for employees to have
  buyers regret once premium begin to be deducted from their paycheck and they
  are not happy to find out that they cannot drop the product until annual
  enrollment.
- Employees will have more knowledge about their selected optional benefits as this will facilitate greater communication between the employee and the vendor.
- It will reduce Vendor errors in managing their billing and premium receivables simplifying reconciliation of the individual accounts.
- It will reduce unintended administration by Risk Management for having to correct Vendors mistakes and errors such as having to review for correctness of enrollments, payroll deduction authorizations, appropriate refunds or having to make arrangements for underpayments, or serving as the customer service for issues.
- Vendors put at risk County's flexible spending section 125 account when they
  occasionally allow changes without coordinating with Risk and understanding
  that the employee is unable to make those changes without the necessary
  qualifying event.
- County also runs risk of perception that the County sponsors these products and creates at the misperception that it is the County's responsibility to make things right when an employee has an issue with a Vendor.