

**Fort Bend County Sheriff's Office Proposal**  
**Installation of Integrated Teller Machine: Fort Bend County Training Complex**  
2710 Stella Rd  
Rosenberg, TX 77471

Summary for Commissioners:

Fort Bend County Sheriff's Office requests approval of Commissioners Court to have an Interactive Teller Machine (ITM) installed at the new Training Complex Main Building at no cost to Fort Bend County. The ITM will be installed and maintained at no cost to Fort Bend County by the Houston Police Credit Union.

Interactive Teller Machines are advanced banking kiosks providing live video contact with tellers. ITMs allow complex transactions, such as cashing checks, accepting deposits, dispensing cash, accepting loan payments, and performing other banking functions at all hours of the day. These services advance services provided by traditional ATMs, which are limited to withdrawals, deposits, and balance inquiries. ITMs are also cardless. Any financial institution's transactions can be made through the ITM.

While average fees for out-of-network ITMs is approximately \$4.86, the Houston Police Credit Union will assess a nominal \$3.00 fee. For account holders, an ITM fee is waived. The ITM operates on a cellular phone remote-type wireless connection directly linked to the financial institution's banking system. The only needed connection is to a power source, which is available on the first floor near the Training Complex main building. The power source exists as a wall outlet on standard 120v. Since the ITM operates via banking wireless modem, an internet service connection is not needed. The ITM is serviced every two weeks via vetted and escorted maintenance personnel.

The installation will not disrupt any training activity and is available to any County employee or visitor.