

Responsible Use of Artificial Intelligence (AI)

Artificial Intelligence (AI) can improve efficiency and support County operations, but it must be used responsibly. Because Fort Bend County serves the public and manages sensitive information, AI use carries higher expectations for accountability, transparency, and data protection.

Why Proper AI Use Matters

- Protects confidential and personal information
- Prevents bias, misinformation, and improper decisions
- Ensures compliance with laws and public records requirements
- Maintains public trust

Employee Responsibilities When Using AI

- AI does not replace human judgment
- You are responsible for verifying AI-generated content
- Do not rely solely on AI for decisions
- Disclose when AI is used in official work
 - Provide the County approved legal disclaimer when AI is used in official work that is available to the public
- Use only County-approved AI tools

Data Protection Rules

- Never enter PII, PHI, or confidential County data into AI tools
- AI-generated content may be subject to Public Information Act requests
- Fort Bend County owns all AI data inputs and outputs

Reporting AI Issues

Report AI-related incidents immediately to the IT Service Desk. Prompt reporting helps prevent harm and protects the County.

Key Takeaway

AI is a tool—not a decision-maker. Responsible use protects residents, supports ethical governance, and ensures Fort Bend County remains safe, secure, and trusted.