

APHSA National Human Services Summit

JUNE 1-4, 2025

Philadelphia Marriott Downtown | Philadelphia, PA
#APHSASummit2025

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Latest News

Registration is Open!

Shape the future of human services at the upcoming American Public Human Services Association (APHSA) National Human Services Summit, June 1-4 in Philadelphia. Join the nation's brightest leaders, innovators, and changemakers as we come together to listen, learn, and inspire one another to build strategies for improving the lives of children and families across the United States, and beyond.

This year's theme, *Innovate, Elevate, Lead: The Future of Human Services*, will provide opportunities for state, county, and city human services leaders to connect with one another and federal officials; to learn best practices, policy insights, and technology innovations; and to develop their leadership skills.

Register Today

Why Attend

Attending the APHSA National Human Services Summit provides attendees and their organizations with invaluable knowledge. Attendees can network with others in the human services sector, connect with our wide range of Strategic Industry Partners, and have unparalleled access to learnings over three days of small groups and sessions. The categories of the sessions are below:

This call for proposals seeks inspiring submissions that:

- Moving Human Services Upstream
- Advancing Social and Economic Mobility
- Strengthening the Human Services Sector

2024 Summit Attendees by Sector

SATURDAY, MAY 31					
TIME	CONTENT				LOCATION
8:00 AM - 5:00 PM	APHSA Leadership Academy (by invite)				TBD
5:30 PM - 7:00 PM	State and Local Human Services Executives Reception (by invite)				TBD
SUNDAY, JUNE 1					
TIME	CONTENT				LOCATION
8:00 AM - 5:00 PM	APHSA Leadership Academy (by invite)				TBD
8:00 AM - 10:00 AM	Joint Session: State and Local Human Services Executives Retreat (by invite) Keynote: Brant Manswear, Award Winning Author and Musician				TBD
8:00 AM - 5:00 PM	State Human Services Executives Retreat (by invite)				TBD
8:00 AM - 5:00 PM	Local Human Services Executives Retreat (by invite)				TBD
10:00 AM - 4:00 PM	APHSA Executive Governing Board of Directors Meeting (by invite)				TBD
12:00 pm - 4:00 PM	PWLE Leadership Innovation Lab (by invite)				TBD
11:00 AM - 4:30 PM	Marketplace Move In				Franklin A
11:00 AM - 4:30 PM	Installation of Posters				Franklin Foyer
12:00 PM - 6:30 PM	Registration Open				TBD
6:00 PM - 7:30 PM	APHSA Research Poster Showcase/Networking Event/Give Back Event with PHLCares				Ballroom
MONDAY, JUNE 2					
TIME	CONTENT				LOCATION
7:00 AM - 4:30 PM	Registration Information Desk				TBD
7:30 AM - 8:15 AM	Breakfast				TBD
8:15 AM - 5:00 PM	Marketplace Open				Franklin A
8:30 AM - 9:45 AM	Unconference Roundtable	Unconference Roundtable	Unconference Roundtable		
	Navigating Bipartisan Conversations	Navigating Current EOS	Navigating Current Climate		
	Location	Location	Location		
10:00 AM - 12:00 PM	Opening General Session Reggie Bicha, President & CEO, American Public Human Services Association Andrew Gradison, Acting Assistant Secretary, Administration for Children and Families (ACF), U.S. Department of Health and Human Services Robert Doar, President & CEO, American Enterprise Institute Philadelphia Mayor (invited) Jerry W. Friedman Human Services Impact Award				Ballroom
12:00 PM - 1:15 PM	Lunch on Own				On Own
12:00 PM - 1:15 PM	Open time for lunch events (based on space availability)				TBD
12:00 PM - 2:00 PM	APHSA Executive Governing Board of Directors Meeting (by invite)				TBD

1:15 PM - 2:15 PM	Building Sustainable Systems and Community Partners	Data, Technology, and Interoperability in Action	Innovative Practice and Policy in Human Services	Innovative Practice and Policy in Human Services	Strengthening the Human Services Workforce and Bolstering Leaders	
	Improving the Safety Net through Cross-Sector Collaboration <i>The Families and Workers Fund</i>	How Machine Learning Supports Caseworker Use of Motivational Interviewing <i>Chapin Hall</i>	Governance Systems to Support Comprehensive Early Childhood Programs <i>American Public Human Services Association</i>	Anticipating the Ripple: Mitigating the Impacts of TANF & Medicaid Changes <i>Accenture</i>	Next Practices in Trauma-Informed Approaches: Philadelphia Department of Human Services' Journey <i>Social Current</i>	
2:30 PM - 3:30 PM	Location	Location	Location	Location	Location	Location
	Building Sustainable Systems and Community Partners	Data, Technology, and Interoperability in Action	Building Sustainable Systems and Community Partners	Innovative Practice and Policy in Human Services	Innovative Practice and Policy in Human Services	
3:30 PM - 4:00 PM	Workshop with <i>Brant Manswear</i> best-selling author, former real-life rock star	Harnessing Technology to Transform Early Childhood Systems <i>SC First Steps to School Readiness</i>	No Place to Go: Rethinking Services for the Hardest-to-Place Youth <i>American Public Human Services Association</i>	Focused Strategies to Improve Outcomes for Children and Families <i>Iowa Department for Children's Services</i>	Empowering State Agencies: Navigating S-EBT Challenges with Confidence <i>EY</i>	Location
	Location	Location	Location	Location	Location	TBD
4:00 PM - 5:00 PM	Networking Break					
	Building Sustainable Systems and Community Partners	Data, Technology, and Interoperability in Action	Innovative Practice and Policy in Human Services	Innovative Practice and Policy in Human Services	Strengthening the Human Services Workforce and Bolstering Leaders	Extended Session 4:00 PM - 5:30 PM
5:15 PM - 6:30 PM	Engaging Fathers to Improve Outcomes Across Human Services Programs <i>Public Consulting Group</i>	Income Verification Innovation: How Data Sharing and AI Drive Efficiency <i>Promise</i>	Relational Welfare in Practice: Approaches from Europe to Strengthen Communities <i>European Social Network</i>	Seeding Change: Insights from the Early Childhood Governance Finance Project <i>St. Fluer Communications</i>	Georgia 2Gen Academy: Training Tomorrow's Leaders in a 2Gen Approach <i>Carl Vinson Institute of Government</i>	Child Care and Early Childhood Administrators
	Location	Location	Location	Location	Location	Location
5:15 PM - 6:30 PM	Meet Ups (as needed)					
TUESDAY, JUNE 3						
7:00 AM - 4:30 PM	Registration Information Desk					TBD
7:30 AM - 8:15 AM	Breakfast					TBD
8:15 AM - 5:00 PM	Marketplace Open					Franklin A

8:30 AM - 9:30 AM	Innovative Practice and Policy in Human Services	Data, Technology, and Interoperability in Action	Innovative Practice and Policy in Human Services	Innovative Practice and Policy in Human Services	Strengthening the Human Services Workforce and Bolstering Leaders	Extended Session 8:15 AM - 9:30 AM
	Cooperation between SNAP and Child Support: What Is Best for Families? <i>CGI</i>	An Evidence-Building Roadmap for a Local Child Welfare Prevention Model <i>Promise</i>	Promoting Economic Mobility through Benefits Clift Mitigation <i>American Public Human Services Association</i>	TANF Non-Assistance Data and Child Welfare Spending: Recent GAO Findings <i>GAO</i>	Improving the Talent Experience from Recruitment Through Development <i>Deloitte</i>	Child Welfare Administrators
9:30 AM - 10:00 AM	Networking Break	Location	Location	Location	Location	Location
10:00 AM - 11:30 AM	MAIN STAGE General Session: Global Human Services Reggie Bicha, President & CEO, American Public Human Services Association (8 speakers) Alfonso Lara Monetero, CEO, European Social Network Human Services Executives from European Social Network and American Public Human Services Award Recognitions					
	Ballroom					
11:45 AM - 1:00 PM	Lunch on Own					
11:45 AM - 1:00 PM	HISTAG Lunch					
1:00 PM - 2:00 PM	Building Sustainable Systems and Community Partners	Data, Technology, and Interoperability in Action	Data, Technology, and Interoperability in Action	Innovative Practice and Policy in Human Services	Innovative Practice and Policy in Human Services	
	Using Research Focused on Black Families to Build Capacity <i>Child Trends</i>	Technology for Centralizing and Streamlining Access to Behavioral Health <i>State of Illinois</i>	Strengthening Disaster Preparedness through Federal and State Partnerships <i>American Public Human Services Association</i>	Innovation to Build Capacity, Improve Practice, and Expand our Reach <i>Change and Innovation Agency</i>	Family Matters: Strategies to Improve Outcomes for Youth and Young Adults <i>Maryland Department of Human Services</i>	
2:00 PM - 2:30 PM	Networking Break	Location	Location	Location	Location	Location

2:30 PM - 3:30 PM	Data, Technology, and Interoperability in Action	Data, Technology, and Interoperability in Action	Innovative Practice and Policy in Human Services	Strengthening the Human Services Workforce and Bolstering Leaders	Innovative Practice and Policy in Human Services	
	Strengthening Family Connections: Data & Tech for Effective Family Finding <i>Binti</i>	GenAI, Cybersecurity, and PQE: The Good, Bad, and the Ugly <i>Accenture</i>	APHSA Federal Policy Update: Insights, Trends, and Resources <i>American Public Human Services Association</i>	Transforming Human Services: The AI Impact on Workforce <i>Fairfax County Department of Family Services</i>	Rx Kids: Transforming Human Services for Moms and Babies <i>Michigan State University - Hurley Children's Hospital Pediatric Public Health Initiative, Charles Stewart Mott Dept. of Public Health, Michigan State University College of Human Medicine</i>	
	<i>Location</i>	<i>Location</i>	<i>Location</i>	<i>Location</i>	<i>Location</i>	<i>Location</i>
3:45 PM - 4:45 PM	MAIN STAGE General Session National Associations in 2025: Navigating Washington's New Landscape NGA / NACO / ASTHO / NAMID					
6:30 PM - 9:00 PM	<i>Location</i>	<i>Location</i>	<i>Location</i>	<i>Location</i>	<i>Location</i>	TBD
Networking Reception underwritten by Change & Innovation Agency						
WEDNESDAY, JUNE 4						
7:00 AM - 10:30 AM	Registration Information Desk					TBD
7:45 AM - 8:30 AM	Breakfast					TBD
8:30 AM - 9:30 AM	Innovative Practice and Policy in Human Services	Innovative Practice and Policy in Human Services	Building Sustainable Systems and Community Partners	Innovative Practice and Policy in Human Services	Innovative Practice and Policy in Human Services	
	Cooperation between SNAP and Child Support: What is Best for Families? <i>CGI</i>	Trauma-Informed Findings & Innovations from Maryland's TANF Evaluation <i>University of Maryland School of Social Work</i>	Breaking Barriers, Building Bridges: A Collaborative Approach to Supporting Transition Age Youth <i>American Public Human Services Association</i>	Taking Charge of Human Services with a Results-Driven Management System <i>Colorado Department of Human Services</i>	Using Continuous Quality Improvement towards Equitable Prevention Services <i>Chapin Hall</i>	
	<i>Location</i>	<i>Location</i>	<i>Location</i>	<i>Location</i>	<i>Location</i>	<i>Location</i>
9:30 AM - 10:00 AM	Networking Break					
10:00 AM - 11:30 AM	General Session: Philanthropy Plenary (Private / Public Partnerships) Innovating for Impact: Elevating Human Services with Strategic Philanthropy <i>Invited organizations: Pew Research, The Families and Workers Fund, Human Services Professionals Awards</i>					
						<i>Ballroom</i>

WEDNESDAY, JUNE 4									
12:00 PM - 5:00 PM	ICW	ICW	ICW						
	Transition Age Youth Convening (by invite)								
	Location	Location	Location						
THURSDAY, JUNE 5									
7:00 AM - 10:30 AM				ICW/ Registration Information Desk			TBD		
8:00 AM - 2:00 PM	ICW	ICW	ICW						
	Transition Age Youth Convening (by invite)								
	Location	Location	Location						