



## National Association for Court Management

### 40<sup>th</sup> Anniversary

July 20 – 24, 2025 ~ Omaha, Nebraska

*“Promoting Public Trust & Confidence through Service & Collaboration”*

*\* Live Streamed Session*

#### Sunday, July 20

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Joint Technology (JTC) Meeting (by invitation only)	8:00 am	5:00 pm
NACM Board Interviews (by invitation only)	8:00 am	5:00 pm
NACM/NASJE Leadership Seminar (by invitation)	1:00 pm	3:00 pm
Registration & Conference Information	1:00 pm	7:00 pm
Host Orientation	4:30 pm	5:00 pm
ECP & First-Time Attendee Meet & Greet	5:00 pm	6:00 pm
Welcome Reception	6:00 pm	7:30 pm

#### Monday, July 21

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Registration & Conference Information	7:30 am	4:45 pm
Coffee Service	8:00 am	9:30 am
Conference Welcome & Presentations	8:30 am	9:00 am
Plenary: Desperately Seeking Service*	9:00 am	10:15 am
Networking Break	10:15 am	10:30 am
Breakout Sessions	10:30 am	11:45 am

*Plenary Follow-Up: The 93% Rule \**

*CORE® Purposes and Responsibilities of Courts\**

*Justice Metamorphosis: The Shift from Reactive to Proactive*

*Telling Your Courts Data Story*

*Sponsored Session: FTR*

Lunch & Business Meeting *	11:45 am	2:00 pm
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Breakout Sessions	2:00 pm	3:15 pm
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*CORE® Public Relations \**

*Trust: The Foundation for Workplace Inclusivity \**

*Using ADR to Promote Access to Justice & Procedural Fairness*

*Court Security: Lessons Learned Over 20 Years Since Atlanta*

*Sponsored Session: Thomson Reuters*

Networking Break	3:15 pm	3:30 pm
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Breakout Sessions	3:30 pm	4:45 pm
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*CORE® Ethics: Agile and Ethical Leadership \**

*Roscoe Pound Revisited \**

*Building Trust and Confidence Through Financial Transparency*

*Using AI to Increase Access to Justice*

*Risk & Reward: Reimagining Emerging Adult Court Interactions*

## **Tuesday, July 22**

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Fun Run/Walk	6:00 am	7:00 am
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Registration & Conference Information	8:00 am	4:30 pm
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Coffee Service	8:00 am	9:30 am
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Welcome Announcements & State of the Profession *	8:30 am	9:00 am
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Plenary Session presented by Tyler Technologies: *	9:00 am	10:15 am
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Networking Break	10:15 am	10:30 am
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Breakout Sessions	10:30 am	11:45 am
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*CORE® Leadership: Public Trust in Courts: Court Leaders as Problems Solvers \**

*Inside Out: Workforce Excellence & Public Confidence \**

*Collaborating to Promote Public Trust and Confidence*

*CORE® Re-Examining Friesen's Purposes 40 Years Later*

*Sponsored Session: Mission Critical*

Lunch on Your Own	11:45 am	1:30 pm
Super Session: The Science of Trust and Legitimacy *	1:30 pm	2:45 pm
Networking Break	2:45 pm	3:00 pm
Breakout Sessions	3:00 pm	4:15 pm

*CORE® Accountability and Court Performance \**

*Preserving the Future of Juries and Jury Trials \**

*Gaining Public Confidence by Retaining Star Employees*

*Creating a Professional Development Program*

*Sponsored Session: i3 Verticals*

Social Event at The Steelhouse	6:30 pm	10:30 pm
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## **Wednesday, July 23**

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Registration & Conference Information	8:00 am	4:30 pm
Coffee Service	8:00 am	9:30 am
Announcements	8:30 am	8:45 am
Super Session: Designing A Better Trust-Building Playbook *	8:45 am	10:00 am
Exhibit Hall Open	10:00 am	3:30 pm
Special Interest Group (SIG)/Fireside Chat	10:30 am	11:30 am
<i>Cyber Security</i>		
Lunch Served in Exhibit Hall	12:00 pm	1:30 pm
Special Interest Group (SIG)/Fireside Chat	1:45 pm	2:45 pm

*But How Will We Know It's Working? Using Litigant Feedback to Measure Improvements*

Networking & Snack Break in Exhibit Hall	2:45 pm	3:30 pm
Special Interest Groups (SIG)/Fireside Chats	3:30 pm	4:30 pm

*Boosting Court Teams: Unite Staff for Operational Excellence*

*Data Accessibility*

**Thursday, July 24**

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Conference Information Desk	7:30 am	10:00 am
Breakfast	7:30 am	8:30 am
NACM Awards and Business Meeting *	8:30 am	9:45 am
Networking Break	9:45 am	10:00 am
Closing Plenary: The Compassion Advantage *	10:00 am	11:15 am

*Note: All times are in Central Daylight Time*