

Name:	Huma Ahmed	SSN or Vendor #	23995	Department:	County Attorney
Funding Source #1:	100475100		63200		
	(Accounting Unit)		(Account Number)	(Activity) if applicable	(Reporting Category) if applicable
Funding Source #2: (if applicable)			63200		
	(Accounting Unit)		(Account Number)	(Activity) if applicable	(Reporting Category) if applicable
Purpose of Travel:	Adult Protective Services Conference			Destination:	Austin, Texas
Date/Time Departure of FBC	10/10/24 at 1 pm			Date/Time Arrival at FBC	10/13/24 at 5 pm
Means of Transportation	<input checked="" type="checkbox"/> Personal Vehicle <input type="checkbox"/> County Vehicle <input type="checkbox"/> Airline <input type="checkbox"/> Carpool			Rental Car at Destination	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Hotel Prepaid	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Refund due from Hotel	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Cash Receipt Deposit #	
Any expenses reimbursed by another agency? (State)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			Agency:	University of Texas/TX DFPS/TX APS
Any expenses charged on the PCARD?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			If Yes, list expenditures	

[illegible]

Date: 4/29/24
Date: 6-6-24

2023 APS CONFERENCE

PROTECTING THE UNPROTECTED

Unsung Heroes



40th ANNIVERSARY

Austin, TX | 10.10-13.23



TEXAS
Department of Family
and Protective Services
Adult Protective Services

WELCOME

to the 40th Annual Adult Protective Services Conference



On behalf of Texas APS, I would like to welcome you to our 40th Annual Conference, the longest running APS conference in the country! Here at APS, our mission is to protect vulnerable adults from abuse, neglect, and exploitation. This is something we are proud to do: 24/7, 365 days a year, in all 254 Texas counties. It is demanding work, but it is rewarding work. Fortunately, it is work we don't have to do alone.

The theme of this year's conference is *Unsung Heroes*. We all know people we work alongside who are always willing to go the extra mile to help make sure the job gets done. It doesn't matter what the job is, they are always there to help. These people make all of us better, and while we say, "thank you", we also will be celebrating them at a ceremony Thursday. I hope everyone is able to attend.

In addition to our APS unsung heroes, we will also be celebrating a group of APS partners; unsung heroes who help make our clients' lives better. And this is something I want to draw everyone's attention to. I have been coming to the APS annual conference since 1996 and for most of that time, the conference has been a great opportunity to engage and share with fellow APS colleagues, but we all know that we can't do this work alone.

To recognize how important our partners are to us, we invited over 150 partners to this year's conference as our guests. I am looking forward to spending time with you over these four days and I hope our APS conference becomes a yearly event for you and your organizations that provides a chance to learn, recharge, and spend time as part of this wonderful APS family.

To show our ongoing commitment to our partners, we are using the opportunity of this 40th Annual Conference to launch our **Partnering to Protect** initiative. We know that strong partnerships make this challenging work easier and in turn, our clients' lives better. We also know strong partnerships don't just happen. They take work, commitment, and time. APS is committed to building and sustaining our network of partners across this state and nation. We are also committed to being the best partner we can be.

I am reminded of how much better life can be with a strong partnership when I think of this conference and the partnership APS has with the University of Texas Steve Hicks School of Social Work who assist with the project management aspect of this event. Thanks to their expertise we are offering an expanded and exciting conference program designed to strengthen partnerships, increase understanding, and improve service delivery. I hope you find these workshops innovative and engaging and that they equip you with tools, knowledge, and prospective partnerships to support our efforts in protecting all our vulnerable clients.

Thank you for taking time from your busy schedule to come to this year's conference. Welcome home!

Sincerely,

A handwritten signature in black ink, appearing to read 'Kez Wold'.

Kez Wold

Associate Commissioner

Texas Adult Protective Services

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AT-A-GLANCE

40th Annual Adult Protective Services Conference

TUESDAY, OCTOBER 10

9:00 a.m. - 5:30 p.m. Registration Atrium

1:00 - 5:00 p.m. Pre-Conference Workshops

1. **Communicating with Special Populations**
SAN ANTONIO | *Staci Whitney*
2. **Leadership: Give & Take Feedback**
BRAZOS | *Suzyn Barrientos*
3. **Living Intentionally: Changing the Narrative of Poverty**
SALON A | *Elia Moreno*
4. **Partnering to Protect**
SALON B | *Tracy Baker, Diana Driver, Klaudia Marino*
5. **Systems Thinking: Critical Skills for Effective Leadership**
BLUEBONNET | *Barry Bales*

2:30 - 3:00 p.m. Break with Exhibitors Arbor & Trinity Foyer

5:00 - 7:00 p.m. Welcome Mixer Atrium

WEDNESDAY, OCTOBER 11

7:30 - 8:30 a.m. Breakfast Rio Grande Exhibit Hall

- 8:30 - 10:00 a.m. Welcome Remarks, Core Value Awards and Opening Keynote, The PIVOT: Adopting a Game Changing Mindset
GRAND BALLROOM | *Kevin Carroll*



Kevin Carroll
Keynote Speaker

10:00 - 10:30 a.m. Break with Exhibitors Arbor & Trinity Foyer

10:30 a.m. - 12:00 p.m. Conference Workshops

6. **Autism Overview & Disability Resources Panel – Help Divert Repeat Cases**
PECOS | *Suzyn Barrientos, Jacquie Benestante, Cynda Green, Giovanna Turincio*
7. **Elder Mistreatment Survivors' Experiences and Recommendations: Brief Video Documentaries**
SALON A | *Jason Burnett, Kristin Lees-Haggerty, Theresa Sivers-Teixeira*
8. **Ethical Icky Situations: Avoiding Ethical Breaches in APS**
GLASS OAKS | *Christopher Dubble*
9. **Financial Exploitation: Understanding the Elements and Dispositions in Complex Investigations**
SABINE | *Ragen Copper, Amanda Polk, Cristi Savage*
10. **Grief, Depression, and Suicide in Older Adults**
BRAZOS | *Jessica Burke*
11. **How to Give Engaging Presentations**
TRINITY | *Joseph McGlynn, Brian Richardson*
12. **Partnering to Protect - The APS Partnership Model**
SALON B | *Diana Driver*
13. **Services for APS Clients through Area Agencies on Aging and Aging and Disability Resource Center**
SAN ANTONIO | *Doni Green*
14. **Sweetheart Con: Romance Scams Targeting Older Adults**
BLUEBONNET | *Matt Cooper, Ronald Dolon, Brandon Evans*

12:00 - 1:30 p.m. Lunch on Your Own

1:30 - 3:00 p.m. Conference Workshops

15. **(3 Hour Session) Stress and Resiliency**
BRAZOS | *Jacob Luria*
16. **(3 Hour Session) Working with the Criminal Justice System: The Important Role of APS**
SAN ANTONIO | *Candace Heisler, Page Ulrey*
17. **A Mixed-Methods Study of Self-Neglect**
GLASS OAKS | *Jason Burnett, Gabrielle Hoyumpa, Ashwin Kotwal, Carla Perissinotto*
18. **Ageism and Ableism: How Bias Contributes to Risk in Vulnerable Adults**
SALON B | *Roberta Farley*
19. **An APS Upgrade: Training While Working!**
BLUEBONNET | *Mike Gilliam Jr., Courtney Shaw*
20. **Deception and Lies, and the Fine Line Between Them**
SALON A | *Jason Olson*
21. **How to Give Engaging Presentations (REPEAT)**
SABINE | *Joseph McGlynn, Brian Richardson*
22. **Serving APS Clients with Dementia and Their Family Caregivers**
TRINITY | *Doni Green*

23. The Power of Partnerships: How APS Boards Help Protect Vulnerable Adults

PECOS | *Stephanie McCoy, Gustavo Salinas*

3:00 - 3:30 p.m. Break with Exhibitors Arbor & Trinity Foyer

3:30 - 5:00 p.m. Conference Workshops

24. A Collaborative Approach to Investigating Financial Exploitation Cases

SALON B | *Matthew Breaux, Sang Nim*

25. Addicted to Busy: Taking a Strategic Pause for Thinking and Refocus

SABINE | *Cecilia Ragland-Loment*

26. Guardianships in Texas and Less Restrictive Alternatives

GLASS OAKS | *Rachel Portnoy*

27. Leading With Excellence and Empathy

TRINITY | *Philip Sage*

28. Opportunities for Success when Working with People Experiencing Self-Neglect

SALON A | *Christopher Dubble*

29. Tarnished Golden Years: Detecting, Assessing and Preventing Abuse of Older Women

BLUEBONNET | *Matt Cooper, Ronald Dolon*

30. Welcome to the Team! Effective Socialization Processes for new Team Members

PECOS | *Charles Heasley*

6:00 - 8:00 p.m.

Welcome Dinner & 40th Anniversary Celebration
Luna Blanca

THURSDAY, OCTOBER 12

7:30 - 8:30 a.m. Breakfast Rio Grande Exhibit Hall

8:30 - 10:00 a.m. Conference Workshops

31. (3 Hour Session) Moral Injury in Human Services Professionals

PECOS | *Brittany Lash*

32. APS Leadership As One Team, With One Goal

SABINE | *Rolando Garza, Dr. Wanda Thompson*

33. Expanding Population Awareness and Leveraging Supports: Caregivers as Core Community Partners

BRAZOS | *Camden Frost*

34. Getting the Facts and Motivating Change: Motivational and Forensic Interviewing

SALON A | *Christopher Dubble, Candace Heisler*

35. Harnessing Your Perspective

TRINITY | *Philip Sage*

36. Hoarding: The Mental and Physical Approaches to the Response of Self Neglect

GLASS OAKS | *Laura Jo Acuña, Gia Alexander, Kerri Childs*

37. Legal Steps to Prevent Exploitation and Abuse in the Elderly

BLUEBONNET | *Teresa Shapiro*

38. Looking for Eggs and a Basket

SALON B | *Tam Cummings*

39. Sexual Abuse After 50: Breaking the Silence

SAN ANTONIO | *Tracy Baker, Cathy Wood*

40. Understanding and Addressing APS Workload Issues

BRAZOS | *Karl Urban*

41. Wim Hof Method Mindful Breathing

FRIO | *Erik Milosevich*

10:00 - 10:30 a.m. Break with Exhibitors Arbor & Trinity Foyer

10:30 a.m. - 12:00 p.m. Conference Workshops

42. A Practical Introduction to Critical Thinking

FRIO | *Marilyn Orr*

43. Advancing Your Career and Reaching Your Full Potential in Adult Protective Services

CONCHO | *Karola Brookshire, Camille Payne, Angela Medina, Cody Minze*

44. Critical Thinking as an Iterative Process - How to be Creative in Problem Solving.

TRINITY | *Scott Morris*

45. Mitigating the Effects of Secondary Trauma

GLASS OAKS | *Tracy Baker, Cathy Wood*

46. Protecting Your Fortress: The Power of a Power of Attorney (POA)

SAN ANTONIO | *April DeValkenaere*

47. Self-Compassion in Real Time

BRAZOS | *Tam Cummings*

48. The Visual Aging Network: A Framework for Partnership

SABINE | *Richard Diaz Jr.*

49. What To Do When an Elderly Person Refuses Help

BLUEBONNET | *Delphine Baldon, Adriana Franco, Thuymy Pham*

12:00 - 1:30 p.m.

Unsung Heroes Awards Luncheon | Kez Wold
GRAND BALLROOM

1:30 - 3:00 p.m. Conference Workshops

50. (3 Hour Session) Identifying and Staging the Nine Dementias

BRAZOS | *Tam Cummings*

51. (3 Hour Session) Protecting Your Fortress: Preparing a POA Theft Case for Prosecution

SAN ANTONIO | *April DeValkenaere*

52. Assertive Communication

TRINITY | *Scott Morris*

53. Depression and Anxiety in the Aging Population-The Basics

BLUEBONNET | *Dr. Natalee Oliver*

54. Putting on Your Oxygen Mask First Really Does Matter: An Ethical and Actionable Look at Self-Care

FRIO | *Peggy Determeyer, Tammy Mermelstein*

55. Reclaiming Your Time: Being Intentional

SABINE | *Angela Darden*

56. Surviving in Crisis

PECOS | *Andrea Bautista, Chioma Johnson*

57. Taking Action: Assisting Older Adult Victims of Financial Fraud and Abuse

CONCHO | *Rachel Gibson, Robert Mascio*

3:00 - 3:30 p.m. Break with Exhibitors Arbor & Trinity Foyer

■ 3:30 - 5:00 p.m. Conference Workshops

- 58. **Applying Predictive Analytics to Practice**
CONCHO | *Nicole Fettig, Karl Urban*
- 59. **Creating Joy at Work**
TRINITY | *Jessica McCracken, Katie Wade*
- 60. **Dual Roles: Helping Professional and Caregiver**
FRIO | *Chuck McPherson*
- 61. **Philosophy & Methods of Situational Awareness, De-
Escalation & Self-Protection in the Field**
PECOS | *Paul Naredo, Philip Sage*
- 62. **Safer Solutions for Solo Aged**
BLUEBONNET | *John McNair*
- 63. **Suicide & Aging-What You Need to Know**
SALON A | *Dr. Natalee Oliver*
- 64. **Undue Influence to Commit Financial Exploitation: A
Guide for APS**
SALON B | *Candace Heisler*
- 65. **When to Charge Elder Abuse: A Prosecutor's Perspective**
SABINE | *Franklin Engram*

FRIDAY, OCTOBER 13

7:30 - 8:30 a.m. Breakfast Rio Grande Exhibit Hall

■ 8:30 - 10:00 a.m. Conference Workshops

- 66. **Addressing Hearing Loss is Critical for Positive Aging**
SABINE | *Shari Eberts*
- 67. **Collaborating for Better Care: Leadership's Role in
Breaking Down Departmentalism**
CONCHO | *Andrea Bautista, Chioma Johnson*
- 68. **Fostering Effective Working Relationships with
Prosecutors to Benefit APS Clients**
SALON B | *Candace Heisler, Shelly Jackson*
- 69. **Keeping Staff Safe**
PECOS | *Katie McCoy, Tacolya Singletary*
- 70. **Meeting at Death's Door: An Ethical Dilemma for APS**
GLASS OAKS | *Katie Wilson*
- 71. **Mistreatment in End of Life**
TRINITY | *Julia Hiner*
- 72. **Operating in Quiet Times: Quiet Quitting, Quiet Firing
and Quiet Hiring**
SAN ANTONIO | *Lawandra Smith*
- 73. **Time Management: Tips and Techniques for Effective
Time Management in the Workplace**
BLUEBONNET | *Joseph McGlynn, Brian Richardson*
- 74. **White Paper Presentation: "All in This Together"**
SALON A | *Joe Snyder*

10:00 - 10:30 a.m. Break Arbor & Trinity Foyer

■ 10:30 a.m. - 12:00 p.m. Closing Keynote

- 75. **Closing Keynote Address: Courage and the Mighty
HeartSM—The Intersection of Passion and Perseverance**
GRAND BALLROOM | *Allison Massari*



Allison Massari
Keynote Speaker

IN APPRECIATION

We extend our sincere appreciation to the members of the 2023 APS conference committee for their work and contributions in making this conference a success. We would especially like to thank Rebecca Long who worked tirelessly during her time at APS to ensure this conference meets the needs of our staff and partners.

We also would like to thank workshop monitors and conference volunteers for ensuring the conference goes smoothly.

Finally, we would like to acknowledge our ongoing partnership with The University of Texas Steve Hicks School of Social Work. Their assistance and guidance in putting together this year's conference, our biggest to date, is greatly appreciated.

2023 APS Conference Committee

Lori Albee	Shantel Mims Jones
Kim Etnyre	Danee' Niño
Peter Hajmasy	Tiffany Roper (retired)
Chad Lancaster	Michelle Seres
Rebecca Long	Courtney Shaw
(Coordinator Emeritus)	Maxine Stevenson
Stephanie McCoy	

CONFERENCE INFORMATION

40th Annual Adult Protective Services Conference

GENERAL INFORMATION/THINGS TO KNOW



CONFERENCE APP

Download the APS conference app to your smartphone (iPhone and Android) for easy access to your schedule, session evaluations and more. To download the app, search Cvent Events in the App Store or Google Play. Once downloaded, open the app and search 2023 Texas Adult Protective Services to get the latest conference details.



ADMISSION TO SESSIONS

We understand that some sessions you registered for may have more people in them than fits your comfort level. If you choose to attend a session other than the one for which you registered, please be patient and allow those who pre-registered to scan in and enter the room first.



NAME BADGES

Please wear your badge at all times. Badges are required for admission to all sessions and will be scanned at the door. If you lose your badge, please ask for assistance at the conference registration desk.



CONTINUING EDUCATION CREDITS

To ensure you receive credit for sessions attended, be sure to have your name badge scanned at the beginning of each session. CEU certificates will be emailed only to the attendees whose badges were scanned and who completed corresponding evaluations by Friday, December 1, 2023 for the sessions you were scanned into.



EVALUATIONS

A link to conference and session evaluations will be sent to the email address provided during registration NO LATER THAN 5PM FRIDAY, OCTOBER 13, 2023. You must complete overall and session evaluations to receive continuing education units.



WI-FI

WiFi is only available in hotel public spaces, not meeting rooms. Open the WiFi function on your phone and select the network Renaissance_PUBLIC.



MEDIA RELEASE

From time to time the Texas Department of Family and Protective Services uses photographs and recordings of conference events in its promotional materials and activities. Unless this permission is revoked in writing to the Department of Family and Protective Services, by virtue of their attendance all conference visitors agree to the use of their likeness in such materials and activities.

CONTINUING EDUCATION CREDITS

Information on Continuing Education Credits awarded for the APS Conference can be found at cvent.utexas.edu/aps2023 and also on the conference app under the CEUs tab.

SOCIAL WORKERS, LPCs, LMFTs and LICENSED PSYCHOLOGISTS

The Office of Professional Development at the Steve Hicks School of Social Work at The University of Texas at Austin provides continuing education in accordance with the criteria and standards of the Texas Board of Social Workers, Licensed Professional Counselors, and Licensed Marriage and Family Therapists and Licensed Psychologists under Texas Administrative Code, Title 22, Part 34. § 781.509. Complaints about this program may be made to TSBSWE, 1801 Congress Ave., Ste. 7. 300 Austin, TX 78701 • 512-305-7700 • 800-821-3205 • bhec.texas.gov/texas-state-board-of-social-worker-examiners/.

CLOE

The Center for Learning and Organizational Excellence has awarded 18.5 credits for this event.

JBCC/GUARDIANSHIP

Texas Judicial Branch Certification Commission (JBCC)/Guardianship has awarded credits for the APS Conference.

CONTINUING LAW EDUCATION & CONTINUING JUDICIAL EDUCATION

The 2023 APS Conference, has been awarded Continuing Legal Education credits and Continuing Judicial Education credits by the State Bar of Texas. Should you wish to be awarded CLE or CJE credits for attending, please visit the conference registration desk for more information.

CONTINUING NURSING EDUCATION (CNE)

This activity will provide nursing continuing professional development credits through the University of Texas at Austin School of Nursing. University of Texas at Austin School of Nursing is accredited as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation.



The University of Texas at Austin
School of Nursing



MISSION

To protect older adults and people with disabilities from abuse, neglect and exploitation by investigating and providing or arranging for services as necessary to alleviate or prevent further maltreatment.

VISION

Protecting with purpose, passion, and persistence.

VALUES

We champion the **SAFETY** and **DIGNITY** of vulnerable adults.

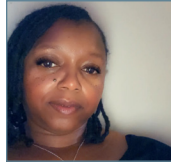
We conduct ourselves with **INTEGRITY**.

We demonstrate **RESPECT** for all persons.

We **COLLABORATE** to improve outcomes.

APS CORE VALUE AWARDS

SAFETY



Tiffany Woodard

Tiffany Woodard – AEP

NOMINEES:
Nakeisha Smith - East
Bobbi Brown-Wilson, DFW
Wendy Moore - NWD
Wendy Alvarado - South

DIGNITY



Shekerah Jacobs

Shekerah Jacobs - East

NOMINEES:
Kiara Brown - DFW
Samantha Wiley - AEP
Victoria Thurman - South

INTEGRITY



Sirenia Martinez

Sirenia Martinez - South

NOMINEES:
Natasha Hall - East
Katlyn Gibson - DFW

RESPECT



Trisha Marquiss

Trisha Marquiss - South

NOMINEES:
Jo Griffin - East
Marsha Fowler - NWD

COLLABORATION



Mariela Portugal

Mariela Portugal - DFW

NOMINEES:
Tiffany Spangler - East
Brandi Chappell - AEP
Misty Barrientos and Renee Ash - NWD
Ester Rackley - South

THANK YOU

The Department of Family Protective Services – Adult Protective Services (DFPS-APS) would like to recognize the Texas Partners for Adult Protective Services (TXPAPS) Board Members for their outstanding and exceptional leadership in supporting APS clients and staff throughout the year. TXPAPS has generously provided personalized gifts for our Core Value winners. Thank you.

APS BOARD AWARDS

BRUCE DAVIS AWARD OF EXCELLENCE

Permian Basin APS Advisory Board
Bernadette Ostroff

APS Silver Star Board
Laura L. Christopherson

Llano Estacado Silver Star Board
John Robison

AWARD OF EXCELLENCE

Silver Star Room Board of the Hi-Plains Board
Barbara Warren

Smith County APS Advisory Board
Carrie Blackwell

Silver Ribbon Community Partners Board
David Garza

Silver Advocate Partners Board
Rudy Moreno

South Texas APS Community Board
Cynthia L. Jahn

Top of Texas Silver Star Board
Christy Ford

Gregg County APS Advisory Board
Juanita Beason

Angelina & Nacogdoches APS Advisory Board
Kirsten Redd

Brazos Valley APS Volunteer Board
Kim Varner

HONORABLE MENTION

Bowie County APS Advisory Board
Doug Bowers

Jefferson County APS Advisory Board
Lillie Boudreaux

Dallas County APS Community Board
Julie Krawczyk

APS PROFESSIONAL EDUCATION PROGRAM

Below are the names of APS staff who participated in the APS Professional Education Program, receiving tuition assistance as they pursued advanced degrees. We congratulate them on their academic achievement and recent graduations!



Ashley Weaver
APS Specialist V
Houston District
Graduated on May 13, 2023
Master of Science in
Criminal Justice
Sam Houston University



Hannah Minchew
APS Specialist IV
Northwest District
Graduated on May 11, 2023
Master of Social Work
Our Lady of Lake University



Danielle M. Pena
Project Manager III
State Office
Graduated on May 6, 2023
Masters of Jurisprudence,
Certification in Business
Law and Contracts
Texas A&M School of Law

NAPSA CERTIFICATE PROGRAM

The following DFPS employees completed the National Adult Protective Services Association (NAPSA) Certificate Program. This training program provides a comprehensive training experience covering 23 core competencies exclusively designed for Adult Protective Services staff.

Cody Carlton 8 years of service	Stephanie Barclay 20 years of service	Evelyn Davis 7 years of service	Brandy Ritter 4 years of service	Lloyd Oetken 14 years of service	Bernadette Knight 13 years of service
Lola Williams- Veazie 12 years of service	Sofia Medrano- Garcia 18 years of service	Amy Achterberg 8 years of service	Danieal Sanzo 5 years of service	Sabrina Nunez 8 years of service	

UNsung HERO AWARDS

Austin-El Paso District Winners

APS Staff:

Vanessa Castor - Administrative Assistant, Temple
Cynthia Harris - APS Specialist III, Austin
Julietta (Julie) Melendez - Administrative Assistant, El Paso
Leanne Rodriguez - Supervisor II, Temple

Community Partner:

Irene Marapao, Elgin Open Door Missions, Elgin

Dallas/Fort Worth District Winners

APS Staff:

Tameca Cheers - Administrative Assistant, Dallas
Wilma Gonzales - Program Specialist V, Arlington
Donna Raygoza - APS Specialist IV, Kaufman

Community Partners:

Craig Colbert - APS Volunteer, Fort Worth
Lori Varnell - Tarrant County Criminal District Attorney's Office, Fort Worth

East District Winners

APS Staff:

Krystal Green - APS Training Supervisor, Nacogdoches

Community Partners:

Carrie Blackwell - Heart to Heart Hospice, Smith County
Becky Edwards - The Heights of Tyler, Tyler
Jeri Sulewski - Heart to Heart Hospice, Smith County

Houston District Winners

APS Staff:

Lori Albee - Program Specialist, Houston
Penelope (Penny) Leuchtag - APS Regional Attorney, Houston

Community Partners:

Jason Burnett - The University of Texas Health Science Center at Houston, Houston
Barbara Lopez - Senior Justice Assessment Center, Houston
Greg Lowry - Harris County Sheriff's Office, Houston

Northwest District Winners

APS Staff:

Christina (Christy) Skelton - District Operations Specialist, Wichita Falls
Vanessa (Renee) Ash - APS Specialist V, Abilene

Community Partners:

Tony Ramirez - Wichita Falls Police Department, Wichita Falls
Robert Ruff - Wichita Falls Police Department, Wichita Falls
Sally Coates - Senior House Calls, Lubbock

South District Winners

APS Staff:

Amanda Galvan - Supervisor II, San Antonio
Jesús (Jesse) Hernández - APS Training Supervisor, San Antonio
Brandy Ritter - APS Specialist V, Corpus Christi

Community Partners:

B J Davies - Hope Hospice, Bulverde
Fernanda Cardenas - Gonzaba Foundation for Healthier Communities, San Antonio

State Office Winners

APS Staff:

Kim Etnyre - Field Operations Specialist, Austin
Rebecca Long - Retired, former APS Operations Manager, Austin
Michelle Seres - Administrative Assistant V, Austin

Community Partner:

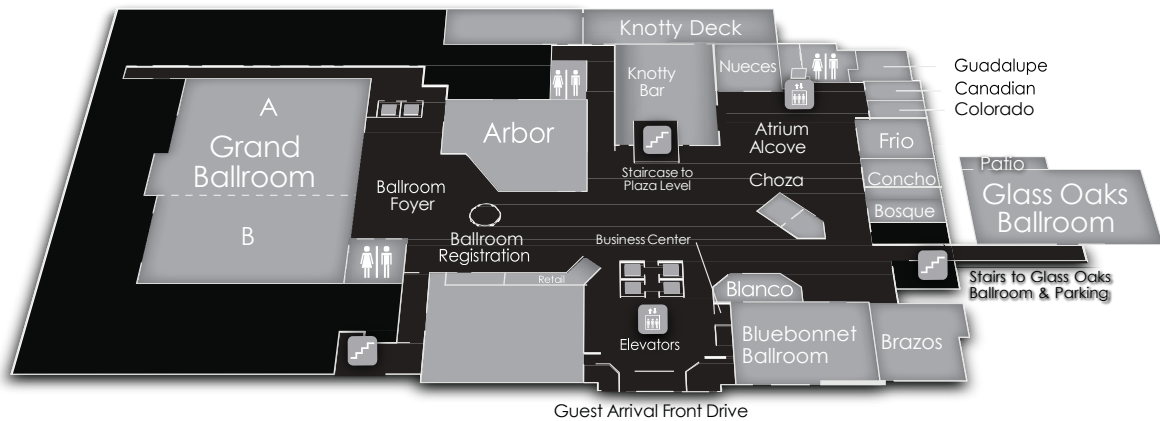
Leslie Clark - Forensic Assessment Center Network (FACN) at the University of Texas Health Science Center, Houston

VENUE MAP

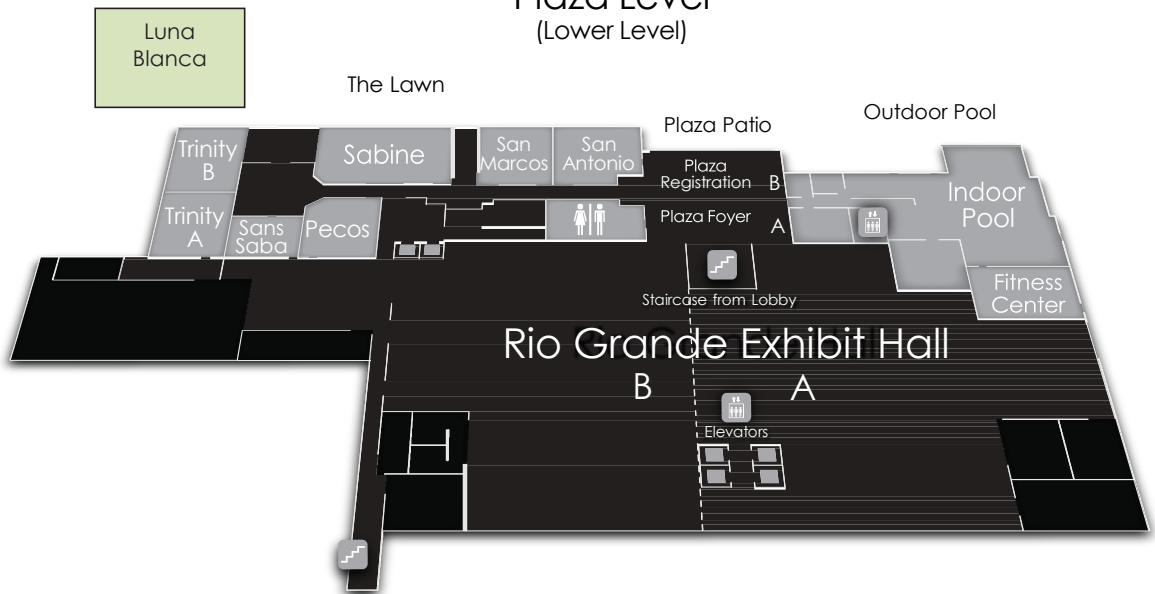
40th Annual Adult Protective Services Conference



Atrium Level (Lobby Level)



Plaza Level (Lower Level)



RENAISSANCE AUSTIN HOTEL

9721 Arboretum Boulevard, Austin, TX 78759
t · 512.343.2626

renhotels.com/AUSSH



CONFERENCE EXHIBITORS

40th Annual Adult Protective Services Conference

Adult Protective Services Faith-Based & Community Engagement

Faith-Based & Community Engagement Specialist supports Adult Protective Services (APS) by performing complex consultative services and technical assistance work. Work involves coordinating, developing, implementing, and analyzing specialized projects and programs. This booth will provide education about and awareness of Faith-Based Community Initiatives and community resources from across the State.

Airrosti

AIRROSTI (AIR-ROSTI) is a healthcare group that provides rapid recovery treatment for soft tissue injuries. Our goal is to fix pain FAST (typically within 3-4 visits based on patient-reported outcomes) — with no needles, surgery, or invasive procedures. We help save patients time and money, while also dramatically reducing the need for costly and potentially dangerous prescription pain killers and opioids.

APS Program Support Team

The APS Program Support Team is an interdisciplinary team with various areas of professional expertise that provides support to internal and external entities in the following areas: Professional development. Information Technology development/support. Governmental relations and special projects. Research regarding APS services and clients. Participation in workgroups and annual strategic planning.

APS Training Consultants

Our Consultants specialize in a full scope of organizational development practices and services to create and develop state specific elder abuse training programs. This includes in-depth needs assessments, training, facilitation, curriculum development, instructional support, program delivery, strategic planning, quality assurance, program integrity, and coaching for workforce development matters on elder and dependent abuse.

Big firm capability. Small firm personality.

THE BONADIO GROUP

CPAs, Consultants & More

The Bonadio Group

The Bonadio Group provides a full spectrum of fraud and forensics services and solutions, including a focus on financial exploitation investigations. More than just forensic accounting for financial exploitation cases, our FraudFindr® cloud-based software automates financial analysis: simply upload records, answer questions about your case, and get results in minutes.

Dallas County District Attorney's Office Elder Abuse Unit

The Dallas County District Attorney's Office Elder Abuse Unit is a felony hybrid division that handles all Dallas County felony cases for elderly citizens. This includes both complex financial crimes and violent crimes, from simple assault to capital murder.

Deer Oaks EAP Services

Your EAP provides 24/7/365 professional consultation and referral to assist with a wide spectrum of work, family, and personal issues. Services are always confidential and are provided at no cost to you, your dependents, and household members. There is no limit to the number of issues for which you may use the service.

Department of Family and Protective Services - Information Technology Services

DFPS Information Technology Services will be on hand to answer any questions you may have on all things IT. The mission of Information Technology Services is to enable our customers to achieve their business goals timely through the use of innovative, high quality, flexible, and cost-effective business solutions.

DFPS APS Contracts

APS Contracts enters into contracts to provide services to clients to help them prevent or overcome abuse, neglect, or exploitation. These services may be provided through established contracts for services, collaboration with other state agencies, memorandum of understanding, or other purchasing methods.

DFPS Worker Safety Support

Worker Safety Support (WSS) is a program that provides assistance to all Texas Department of Family and Protective Services (DFPS) staff impacted by an actual or potential threat to their safety while on the job. WSS is a part of the Division of Program Support at DFPS. In addition to responding to incidents concerning staff safety, the WSS team also provides educational outreach and training to staff at all levels. Training includes a full day of Protecting the Protectors training and webinars on several topics related to physical and online safety. The WSS program is also responsible for administering the AlertMedia program, which is a safety app provided to all DFPS frontline workers that can be used in an emergency when law enforcement assistance is needed. The focus of the WSS team is to ensure that everyone gets home safe.



Diona

Diona provides innovative systems of engagement solutions to government Health and Human Services, Social Care, and Social Security agencies and NGOs around the world. Diona's family of social program engagement solutions turn mobile devices—such as smartphones and tablets—into tools to achieve better business and social outcomes by helping agencies serve people more effectively, while improving how their employees work and collaborate.

Harmony Cares Medical Group

Providing primary care services in the home for patients who are unable get into a doctor's office for care.

Securian Financial

Promote the life insurance plan that is available to ERS members.

Texas Association Against Sexual Assault

TAASA is the unifying voice to eliminate sexual violence in Texas. As the statewide coalition of survivors, advocates, rape crisis centers, and allied professionals, we are committed to fostering a culture that respects the fundamental rights and dignity of all. TAASA focuses on ending sexual violence in Texas through education, prevention, and advocacy.

Texas Department of Family and Protective Services - MilVets Program

Providing information and resources to veterans, service members and their dependents who work with DFPS as well as assist their supervisors and management on HR-related matters.

Texas Grandparents Raising Grandchildren

We provide support groups for grandparents raising their grandchildren by focusing our efforts to raise awareness and educate on programs or service agencies. We provide an opportunity for families to network and build community and offer case management to assist in obtaining services they need.

Texas Health & Human Services- Deaf and Hard of Hearing Services (DHHS)

The Deaf and Hard of Hearing Services is the center for awareness and education on deaf and hard of hearing issues and services in Texas. Our goals are to (1) help connect people to resources and services, (2) raise awareness, and (3) improve communication access.

Texas Health Steps and STAR/STAR Kids/STAR+PLUS

STAR+Plus is a Medicaid managed care program for adults who have disabilities or age 65 and older. Information will be provided on what benefits this program has and how to use these benefits.

Texas Military Department/ State Family Program

State Family Programs provide crisis intervention (danger to self, others, domestic violence, child abuse/neglect, and abuse/neglect of a vulnerable adult) for veterans, current service members, and their families of all branches of the Military. We have 25 Family Assistance centers around the State providing resources and referrals.

Texas State Library and Archives Commission

The Talking Book Program (TBP) provides a free library service to Texans of all ages who are unable to read standard print books and magazines due to a visual, physical, or reading disability, like dyslexia. Our patrons can receive digital audio, braille, and large print books and magazines by mail—postage free or by download via the Braille and Audio Reading Download (BARD) or the BARD Mobile app.

Texas Veterans Commission

Our mission is to provide veterans experiencing significant barriers to job entry and other eligible persons access to long-term and meaningful employment. The Texas Veterans Commission in partnership with the Texas Workforce Commission and the 28 Local Workforce Development Areas coordinate a comprehensive approach to helping veterans gain meaningful employment.

The Office of Acquired Brain Injury - Health and Human Services Commission

The Health and Human Services Commission's Office of Acquired Brain Injury is the center for awareness and education on brain injuries in Texas. Our goal is to connect people to resources and services, raise awareness about ways to prevent brain injuries, and promote the importance of protection.



The Community Integration Project

Transition case management from Behavioral and Addiction Treatment Facilities back to home for Texas' Medicaid population. Closely work with Texas' Mental Health, IDD, Dual-Diagnosis, and Elderly populations.



UTHealth

UTHealth Behavioral Sciences Campus provides mental health services to Harris County and surrounding communities. We have two inpatient locations - UTHealth Harris County Psychiatric Center and UTHealth John S Dunn Center for Behavioral Sciences.

Wells Fargo Advisors

A brokerage firm supporting the efforts of Adult Protective Services, we consider ourselves to be in the older adult's community in helping them to age well. We educate our clients and their family on elder abuse and train our staff on warning signs.

The 40th Annual APS Conference is funded in part by a grant from the Administration for Community Living (ACL), U.S. Department of Health and Human Services (HHS). The views of speakers, presenters, and sponsors associated with this conference are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by, ACL/HHS, or the U.S. Government.

[illegible]

40th ANNIVERSARY

Adult Protective Services Conference

Austin, TX | 10.10-13.23

Renaissance Austin Hotel

9721 Arboretum Blvd.

Austin, Texas 78759



TEXAS
Department of Family
and Protective Services
Adult Protective Services

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See our "Privacy & Cookie Statement" on [Marriott.com](https://www.marriott.com/privacy)

From: [Ahmed, Huma](#)
To: [Sneed, Kayla](#)
Subject: FW: 2023 APS Conference - Scholarship Information and Hotel Confirmation
Date: Thursday, August 24, 2023 4:06:23 PM

Can you help with this? I highlighted the section below that pertains to accepting the stipend. Does that have to go on Commissioners Court?

From: APS Conference <APSCon@austin.utexas.edu>
Sent: Thursday, August 24, 2023 3:54 PM
To: Ahmed, Huma <Huma.Ahmed@fortbendcountytexas.gov>
Subject: 2023 APS Conference - Scholarship Information and Hotel Confirmation

Dear Huma Ahmed,

We are honored you will be joining us for the **40th Annual Adult Protective Services Conference** on October 10-13, 2023, as a Scholarship Recipient.

*Please read this entire email as important scholarship **payment information** is included toward the end.*

As a reminder, your scholarship includes the following items:

1. **Full Conference Registration**, including pre-conference.
2. **Hotel Room** if you reside 51+ miles from the conference hotel.
 - Your hotel reservation *has been made for you* at the **Renaissance Austin Hotel**, 9721 Arboretum Blvd., Austin, Texas 78759.
 - Your hotel reservation confirmation number is **94287693**.
 - Your reservation check-in is 4:00pm on **October 10th**, checking out by 11:00am on **October 13th**.
 - Please note: *Since these rooms are being paid for through a federal grant, we can cover the cost of the hotel room and applicable taxes. Any additional charges, such as room service, movie rentals, or pets, will be the **responsibility of the guest**. You will need to provide a credit/debit card upon check-in.*
3. **Travel Costs/Meals** - A pre-set stipend to assist with travel costs and meals (we will *not need receipts* as this is a stipend, not a reimbursement):
 - Your total travel stipend will be **\$400** (for persons traveling between 51 and

250 miles, \$300 to assist with rental car/mileage plus \$100 to assist with meals).

To receive your stipend payment for the Travel Costs/Meals after you attend the conference, we will need to set you up as a payee in our payment system. **You will receive a Payee Information Form (PIF) through email from dse@DocuSign.net.** (Please note this email is not spam!). Please fill this form out as soon as possible. *We will **not** be able to issue your payment without this information submitted by the deadline, **Friday, September 15, 2023.***

**If your organization does not allow you to accept or if you would like to decline the Travel Cost and/or Meal stipends, please reply to this email and let us know.*

**If your plans change and you are unable to join us, please be kind and let us know as soon as possible so we can offer your room to another conference participant.*

Again, we are glad you will be joining us, and look forward to seeing you soon.

The APS Conference Team

CAUTION:

This email originated from **outside** of the organization. 'APSCon@austin.utexas.edu' **Do not click** links, open attachments, or respond unless you recognize the sender and know the content is safe. Please forward suspicious emails to the **IT Service Desk**.