



Food services

The NETC food services contractor is Guest Services and may be contacted by phone at 301-447-1551 or email at FEMA-netcafeteria@fema.dhs.gov. If needed, Guest Services' federal tax ID number is 53-0164700.

If you stay on campus for more than 1 night, you must purchase a meal ticket. **If you do not purchase a meal ticket, you will be asked to vacate your room on campus.** You will then be responsible for your off-campus lodging costs, and your request for stipend reimbursement will be denied.

The requirement for purchasing a meal ticket is tied to the student stipend program (see Appendix B).

Meal ticket procedures: Go to www.netcmealtickets.com no more than 2 weeks prior to the course start date and no later than 2 days prior to your arrival date to purchase the meal ticket. The meal ticket will cover your evening meal on the arrival date through breakfast on your departure date based on your acceptance email. With this new procedure, **you will no longer be able to purchase meal tickets at registration** upon arrival to the NETC.

- ❖ If you will be attending back-to-back courses, you will be required to purchase a meal ticket for the entire stay (start of first course through the end of the last course).
- ❖ If you do **not** stay in a dorm room on the NETC campus, you must purchase the daily break ticket.
- ❖ Meal ticket prices are subject to change.
- ❖ Meal amounts for focus groups, conferences or any activity other than a resident course are not provided in this package. Contact the food service provider directly for meal ticket amounts.
- ❖ Meal ticket costs are the student's financial responsibility. The meal ticket is not a reimbursable expense.