

From: Adriana Pflanz
To: Brandon Basham
Cc: Brandon Basham
Subject: FW: Important Information About Your Trip
Date: Friday, July 19, 2024 4:02 PM
Attachments: [Screenshot of United.com](#)
[Screenshot of United.com](#)
[Screenshot of United.com](#)

Hello,
I wanted to inform you about some transactions you will see for Brandon Basham's P-card. Due to the CrowdStrike incident affecting several airlines, one of our employees had his flight canceled and had to book another flight with a different airline on an emergency basis. We will seek a refund from the original airline and apply for the 14-day variance in the next Commissioner's Court. I wanted to keep you informed.
For information more information: https://www.credit.com/crowdstrike/comments/feature/issue_error_in_latest_crowdstrike_update/issue-32137
Please let me know if you have any questions.
Thank you,

Adriana Pflanz
IT Finance & Administration Supervisor
500 Liberty St | Richmond, Texas 77469
Direct: (281) 341-8877
adriana.pflanz@fortbendcountytexas.gov

From: Ashburn, Joshua <joshua.ashburn@fortbendcountytexas.gov>
Sent: Friday, July 19, 2024 7:31 PM
To: Chance, Beverly <beverly.chance@fortbendcountytexas.gov>; Plantinos, Adriana <Adriana.Plantinos@fortbendcountytexas.gov>
Cc: Basham, Brandon <Brandon.Basham@fortbendcountytexas.gov>
Subject: Fwd: Important Information About Your Trip

Attached is the information Brandon has received so far. He has a flight out tonight.

With respect,

Joshua Ashburn
Applications Programming Supervisor
Fort Bend County IT
Office: 832-471-4027
Mobile: 832-600-4716
joshua.ashburn@fortbendcountytexas.gov

From: Basham, Brandon <brandon.basham@fortbendcountytexas.gov>
Sent: Friday, July 19, 2024 7:08 PM
To: Ashburn, Joshua <joshua.ashburn@fortbendcountytexas.gov>
Subject: Fwd: Important Information About Your Trip

I have attached the documentation for the United Flight

Regards,
Brandon Basham

From: United Airlines <notifications@united.com>
Sent: Friday, July 19, 2024 1:45:52 PM
To: Basham, Brandon <brandon.basham@fortbendcountytexas.gov>
Subject: Important Information About Your Trip

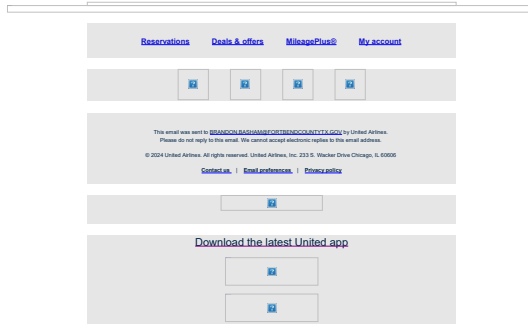


Important Information About Your Trip

Update: A third-party software outage impacted computer systems worldwide, including at United. We are resuming some flights but expect schedule disruptions to continue throughout the day. This may include flight delays or cancellations. You can view your flight status on the United app under the My United section or at https://url.avanan.click/v2/https://united.com/flightstatus_VXAcOmZvoR5zV5kY291brR5d4g6Y7pvQJhmY2Q5Y7k1NfFmZ8UWE2NjU4OTFmNDQyMGYyM2I2QjYzE4MzY2&YFKZTVz2RhZTYWY1O2Mg1MDhKymhZTQ4NDImOTQ0NGh1ZGYyM4NmY0NgZhOD42MDU1M2R2ZDImOnQ6VDPQ

Our travel waiver allows you to change your flight or connection city without extra charges. To see your options, visit the My Trips section on the United app or united.com/mytrips and choose "Change Flight."

Confirmation Number: PX8SB2



CAUTION: This email originated from outside of the organization. https://url.avanan.click/v2/https://united.com/flightstatus_VXAcOmZvoR5zV5kY291brR5d4g6Y7pvQJhmY2Q5Y7k1NfFmZ8UWE2NjU4OTFmNDQyMGYyM2I2QjYzE4MzY2&YFKZTVz2RhZTYWY1O2Mg1MDhKymhZTQ4NDImOTQ0NGh1ZGYyM4NmY0NgZhOD42MDU1M2R2ZDImOnQ6VDPQ Do not click links, open attachments, or respond unless you recognize the sender and know the content is safe. Please forward suspicious emails to the IT Service Desk.