



COUNTY COURT AT LAW NO. 5

Fort Bend County, Texas

TEANA V. WATSON

Judge

(281) 238-3270

Fax (832) 471-1848

March 8, 2024

Mr. Ed Sturdivant

Fort Bend Auditor

Re: DEMAND FOR PAYMENT: AIRFARE REIMBURSEMENT
TRAVEL TO MARRAKECH, MOROCCO 5/9-5/17/2023

Dear Mr. Sturdivant,

I have reviewed your Commissioners' Court presentation, the county travel policy, and email communications with your office in addition to documents that have been previously provided. Essentially, there are two issues outstanding :

- 1) **Hotel Reimbursement:**
- 2) **Airfare Reimbursement**

1) **Hotel Reimbursement:** I followed the directive of the International Association of Women Judges (IAWJ) and used the travel agency they contracted with to secure my hotel room. My stay during the conference was in the host hotel. When checking out of the hotel and requesting a receipt, the hotel employee stated that everything was handled with the travel agency employed by the IAWJ to coordinate the conference. Additionally, the hotel personnel stated they could not provide me a receipt with a \$0 balance. The travel agency did provide a payment receipt. I called and inquired of them for a \$0 balance receipt and they did not respond. I agree that I have not been able to provide a hotel receipt with a \$0 balance in accordance with Fort Bend County Travel Policy Annex B.

- 3) **Airfare Reimbursement:**

Mr. Sturdivant since this reimbursement debacle of nearly a year, you have indicated to me to have your office act as the travel agent in the future. I totally agree and wish after Commissioners' Court approved

my international travel that you or someone from your department would have reached out to assist me. Obviously, I did not anticipate this would be so cumbersome. Additionally, air travel to Morocco is not easy. There are no direct flights from Houston and the flights from Houston take you through Spain, Portugal or other points in Europe or the Middle East, resulting in a longer flight schedule. The most direct flight to Morocco was from New York City (8/9 hours). I traveled to New York City on Southwest Airlines "wanna get away" fare to board direct flight to Marrakesh, Morocco, flying AirMaroc.

The 3-page invoice provided to your department is the electronic ticket receipt and itinerary provided to me by AirMaroc. It details the airfare breakdown in the manner that they provide. I am not able to force them to alter their forms or provide me with any other documentation. The fact that AirMaroc payment receipts do not look like what you are used to do not invalidate the fact that it is a detailed receipt for airfare. When booking the flight online, I remember requesting a bit of an upgrade on the arrival leg to Marrakesh. I believe that amount to be approximately \$1200. However, I did not get any receipt or documentation verifying that amount. Honestly, the way the seating was arranged and the accommodations handled, I question whether that upgrade was ever entered. The receipt provided does not indicate an upgrade, it was the receipt provided to me, and it is AirMaroc detailed receipt. You represented to Commissioners' Court that I did not provide a detailed airfare receipt. I disagree with that statement. The three pages of receipt provided by AirMaroc is detailed.

In an effort to settle this matter, I am willing to reimburse the county for my hotel stay due to not being able to produce a \$0 balance invoice/receipt only if I am properly reimbursed for my air travel from Houston to Morocco. The Commissioners' Court duly approved my travel expenses to Marrakesh, Morocco and I submitted the 3 page invoice that was provided to me by AirMaroc. The invoice amount is \$3,336.50, I am requesting reimbursement for the invoice amount.

Sincerely,



Judge Teana V. Watson

BON VOYAGE!

HAVE A NICE TRIP!



Passenger: Watson Teana Ms (ADT)

Booking ref: UXP3FO

Ticket number: 147 2419949787



Issuing office:

ROYAL AIR MAROC, USA INTERNET BOOKING,
WWW.ROYALAIRMAROC.COM, RAM_WHATSAPP:
+212522 488 448

Telephone: 1 8003446726

Date: 05Mar2023

ELECTRONIC TICKET RECEIPT

Avant l'enregistrement, les voyageurs à destination du **Maroc** sont priés de renseigner, imprimer et signer la fiche sanitaire du passager disponible en ligne sur le lien suivant : <https://www.onda.ma/form.php>
Il est recommandé que vous arriviez à l'aéroport trois (3) heures avant le départ afin de compléter toutes les formalités nécessaires. Gagnez du temps et enregistrez-vous en ligne.

Before check-in, travelers going to **Morocco** are requested to fill, print and sign the passenger health form available online at the following link <https://www.onda.ma/form.php>
It is recommended that you arrive at the airport three (3) hours prior to departure so as to complete all necessary formalities. Save time and check-in online.

From	To	Flight	Departure	Arrival	Last check-in
NEW YORK JOHN F KENNEDY INTL Terminal: 1 Class: D Seat: 04D Baggage (4): 3PC Fare basis: DA0RAUSA	CASABLANCA MOHAMMED V Terminal: 2 Operated by: ROYAL AIR MAROC Marketed by: ROYAL AIR MAROC Booking status (1): OK	AT201	20:40 09May2023	08:30 10May2023	19:40
				NVB (2): 09May2023 NVA (3): 09May2023 Duration: 06:50	
CASABLANCA MOHAMMED V Terminal: 1 Class: D Seat: Baggage (4): 3PC Fare basis: DA0RAUSA	MARRAKECH MENARA Terminal: 1 Operated by: ROYAL AIR MAROC Marketed by: ROYAL AIR MAROC Booking status (1): OK	AT409	09:50 10May2023	10:55 10May2023	09:10
				NVB (2): 10May2023 NVA (3): 10May2023 Duration: 01:05	
MARRAKECH MENARA Terminal: 1 Class: Q Seat: Baggage (4): 2PC Fare basis: QL0RAUSA	CASABLANCA MOHAMMED V Terminal: 2 Operated by: ROYAL AIR MAROC Marketed by: ROYAL AIR MAROC Booking status (1): OK	AT410	13:25 17May2023	14:15 17May2023	12:45
				NVB (2): 17May2023 NVA (3): 17May2023 Duration: 00:50	
CASABLANCA MOHAMMED V Terminal: 1 Class: Q Seat: Baggage (4): 2PC Fare basis: QL0RAUSA	NEW YORK JOHN F KENNEDY INTL Operated by: ROYAL AIR MAROC Marketed by: ROYAL AIR MAROC Booking status (1): OK	AT200	15:50 17May2023	18:40 17May2023	14:50
				NVB (2): 17May2023 NVA (3): 17May2023 Duration: 07:50	

(1) OK = Confirmed, RQ = Passenger on waitlist, NS = Passenger without a seat, SA = Passenger without confirmed reservation. (2) NVB = Not valid before (3) NVA = Not valid after (4) You may check in the number of baggage items listed above free of charge. The maximum weight permitted for each baggage weighing 10 Kg / 22 lb maximum for an infant under 2 years old who is traveling on the guardian/parents lap.

REMARKS

Le tarif de votre billet est valable uniquement si le billet est utilisé intégralement et dans l'ordre séquentiel des coupons.

Si votre tarif le permet vous pouvez modifier votre réservation conformément aux conditions tarifaires de votre billet, directement sur [notre site](#) ou en appelant notre [centre d'appel](#) ou auprès de votre agence de voyage.

Your fare ticket is valid only if used in full and in the sequential order of the coupons.

If your fare allows it, you can change your booking according to the fare conditions, directly on [our website](#) or by contacting our [call center](#) or your travel agency.

Baggage Policy

JFKRAK

1st Checked Bag: Free of Charge UPTO50LB 23KG AND 62LI 158LCM

2nd Checked Bag: Free of Charge UPTO50LB 23KG AND 62LI 158LCM

RAKJFK

1st Checked Bag: Free of Charge UPTO50LB 23KG AND 62LI 158LCM

2nd Checked Bag: Free of Charge UPTO50LB 23KG AND 62LI 158LCM

CARRY-ON BAG:

JFKCMN: MAX 1PC Free of Charge UPTO22LB 10KG AND 45LI 115LCM

CMNRAK: MAX 1PC Free of Charge UPTO22LB 10KG AND 45LI 115LCM

RAKCMN: MAX 1PC Free of Charge UPTO22LB 10KG AND 45LI 115LCM

CMNJFK: MAX 1PC Free of Charge UPTO22LB 10KG AND 45LI 115LCM

LB = Weight In Pounds, KG = Weight In Kilos, LI = Linear Inches, LCM = Linear Centimeters, MAX = Maximum Allowed, PC = Number of Pieces

Baggage allowance and charges are provided for information only. Additional discounts may apply depending on advance purchase or Flyer-specific factors (e.g. Frequent flyer status, military, Credit card used for purchase, early purchase over the internet, etc.) Most carriers' e-tickets have expiration dates and conditions of use. Check the carrier's fare rules for more information.

PAYMENT DETAILS

FARE DETAILS

Fare Calculation: NYC AT X/CMN AT RAK2457.50AT X/CMN AT Fare:

USD 2898.00

NYC195.00Q NYCN245.75NUC2898.25END ROE1.000000 XF

JFK4.5

Form of payment: CC VI XXXXXXXXXXXX6634
XXXX 005318

Taxes:

USD 5.60AY

USD 21.10US

USD 21.10US

USD 3.83XA

USD 7.00XY

USD 6.52YC

USD 9.80A9

USD 24.00MA

USD 11.70MA

USD 4.50XF

Carrier Imposed Fees:

USD 322.00YQ

USD 1.35YR

Total Amount:

USD 3336.50

RECEIPT REMARKS

1- Un bagage supplémentaire ? Gagnez du temps à l'aéroport et achetez en ligne [ici](#)
More luggage ? Buy online and save time at the airport [here](#)

2- Plus de confort ? Réservez votre siège préféré à l'avance [ici](#)
More comfort ? Book in advance your preferred seat [here](#)

3- Produits Sky Shop à prix hors taxe ? Achetez en ligne et récupérez à bord [ici](#)
Duty Free products ? Buy online and Collect onboard [here](#)

4- Vivre l'expérience Business Classe ? Découvrez notre offre de surclassement [ici](#)
"Service disponible à la vente à partir de 24h avant le départ."
Live Business Class Experience ? Discover our Upgrade Offer [here](#)
"Service available for sale starting 24 hours before departure."

The carriage of certain hazardous materials, like aerosols, fireworks, and flammable liquids, aboard the aircraft is forbidden. If you do not understand these restrictions, further information may be obtained from your airline.

LEGAL AND PASSENGER NOTICES

ELECTRONIC TICKET

Nous vous rappelons que le port du masque est obligatoire pendant toute la durée du voyage. Seuls les enfants de moins de 6 ans et les personnes présentant une intolérance au port du masque (sous présentation d'un certificat médical) en sont dispensés. Les masques doivent être changés toutes les 4 heures. Pour plus d'informations, contacter nous sur <https://www.royalairmaroc.com/ma-fr/information/nous-contacter>.

Pour certaines destinations, la validité du passeport doit dépasser 6 mois. En cas de non-respect de cette règle, le passager sera interdit de voyager.

En cas de réclamation, veuillez contacter notre service client en cliquant sur lien suivant : <https://www.royalairmaroc.com/ma-fr/information/reclamations>

En achetant un billet Royal Air Maroc, vous autorisez RAM à traiter vos données à caractère personnel, conformément aux dispositions de la loi 09-08 et du Règlement Général sur la Protection des Données ou RGPD, dans le cadre des finalités du traitement gestion des clients. Ce traitement a été autorisé par la CNDP sous le numéro A-GC-44/2017.

Les données personnelles collectées peuvent être transmises en toute sécurité et confidentialité à des partenaires chargés d'effectuer des prestations en relation avec ce traitement, tel que précisé dans notre Politique de Confidentialité, accessible à travers ce lien : <https://www.royalairmaroc.com/ma-fr/politique-de-confidentialite>

Pour exercer vos droits d'accès, de rectification et d'opposition à l'usage de ces données conformément aux dispositions de la Loi 09-08 et du RGPD, vous pouvez vous adresser à l'adresse : dpo@royalairmaroc.com. Vous pouvez aussi exercer ces droits par courrier avec accusé de réception à l'adresse suivante : DPO, Siège Royal Air Maroc, Aéroport Casa-Anfa, Casablanca 20200, Maroc.

For some destinations, the validity of the passport must exceed 6 months, in case of non-compliance with this rule, the passenger will be prohibited from travelling. If you need to contact our customer service in case of any claim, please click here. <https://www.royalairmaroc.com/ma-en/information/service-claims>

By purchasing Royal Air Maroc ticket, you allow RAM to process your personal data, in accordance with the Law 09-08 and General Data Protection Regulation (GDPR), in order to ensure the customer's management process. This process was authorized by the CNDP with the number A-GC-44/2017.

The personal data collected may be transmitted, safely and confidentially to partners responsible for performing services in relation with this process, as specified in our privacy policy accessible on the following link <https://www.royalairmaroc.com/ma-en/politique-de-confidentialite>

To exercise your rights of access, rectification and opposition to the use of this data in accordance with the Law 09-08 and the GDPR, you can send an email to: dpo@royalairmaroc.com. You can also exercise your rights by mail to the following address : DPO, Siège Royal Air Maroc, Aéroport Casa-Anfa, Casablanca 20200, Maroc.