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Proficiency Certificates Online Services

WHO WE ARE WHAT'S NEW CAREER AND EMPLOYMENT LICENSING AND CERTIFICATION TRAINING FORMS AND APPLICATIONS

ONLINE SERVICES HELP AND RESOURCES

TCOLE Conference 2023

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## TCC Conference Home

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October 23 - 26, 2023

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# SAVE THE DATE!

Join us for the **2023 TCOLE Training Conference**, taking place at the Gulf Coast Capital in Corpus Christi, Texas held **October 23-26**, **2023**!

Come and coast with us as we extend a warm, sunny invite to our 1,000 attendees. Enjoy training sessions overlooking the gorgeous views of the bayfront as the **American Bank**Center is conveniently located right on the water and minutes from a savory selection of cuisines, bars, and unique fun-filled attractions. Spend time exploring Downtown Corpus Christi with fellow conference attendees — this is your time to relax, meet, and coast your own way.

#### **Hotel Accommodations:**

Complimentary shuttle transportation to the American Bank Center will be available in front of the Omni and Holiday Day Inn Marina Hotels.

**OMNI CORPUS CHRISTI HOTEL - SOLD OUT** 

900 N SHORELINE BLVD, CORPUS CHRISTI, TX 78401

# TCOLE Offered Training

The Omni Corpus Christi Hotel features 475 luxurious guest rooms with spectacular views of the Corpus Christi Bay. This four-diamond hotel is situated along 131 miles of Texas coast and not only offers great views, but some of the freshest cuisine. The award-winning culinary team will customize creative menus with the freshest ingredients to present culinary delights that are sure to complement your meeting agenda. With nearby local attractions and activities, this property will exceed your expectations.

#### HOLIDAY INN DOWNTOWN MARINA

#### 707 N SHORELINE BLVD CORPUS CHRISTI, TX 78401

The Holiday Inn Corpus Christi Downtown Marina is conveniently located on the beautiful Corpus Christi Bay where guests will experience a picturesque view overlooking the water in one of the 345 bayfront guestrooms. The Holiday Inn is within walking distance to local nightlife, restaurants, fishing, and attractions. Relax by the beautiful indoor and outdoor pool offering panoramic views of the Corpus Christi Bay and Marina or enjoy a cocktail and the coastal breeze on the outdoor patio.

#### **EMERALD BEACH HOTEL**

### 1102 S SHORELINE BLVD CORPUS CHRISTI, TX 78401

With a premium bay view, the Emerald Beach Hotel is located in downtown Corpus Christi and right on the water. The property features 368 rooms fitted to every need with balcony rooms, cabana rooms, or even poolside rooms. Guests can enjoy the restaurant and two lounges, inviting indoor pool, family-friendly atmosphere and much more.

### DOUBLETREE BY HILTON CORPUS CHRISTI BEACHFRONT

#### 3200 E. SURFSIDE BLVD. CORPUS CHRISTI, TX 78402

The DoubleTree by Hilton Corpus Christi Beachfront hotel offers direct access to Texas Coastal Beaches and the Bay. The USS Lexington and Texas State Aquarium is just a five-minute stroll down the beach. Take in ocean views from your balcony, the restaurant and bar or the sundeck surrounding the outdoor pool, whirlpool and swim-up bar.

#### **BEST WESTERN CORPUS CHRISTI**

## 300 N SHORELINE BLVD CORPUS CHRISTI, TX 78401

The Best Western Corpus Christi is conveniently located in the heart of downtown where guests are within walking distance to shopping, restaurants, and nightlife. With free parking, Wi-Fi, and a hot breakfast, the Best Western Corpus Christi provides guests with an excellent value where all 173 rooms have a beautiful view of the bay and marina. Guests can also enjoy the Grandview Lounge located on the 11th floor with breathtaking views and an extensive beer, cocktail, and wine list.



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g TCOLE R Training Conference

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#### Sunday October 22nd

TCC Schedule

Time	Event	Location
12:00pm-5:00pm	V	Solice
33. High-Caloo No. (1907) 196-007-0100 MPCC-016	vendor Setup	Exhibit Hall
2:00pm-6:00pm	Dogistration	
	Registration Begins	Exhibit Hall

# Monday October 23rd

Time

	Event	Location	
7:00am-1:30pm	Registration	Exhibit Hall	
8:00am-5:30pm	Vendor Exhibits/ Silent Auction Open		
PRE-CONFERENCE (OPTIONAL)	Ones, Edible, Silent Auction Open	Exhibit Hall	
Annual programme and the second secon		The second secon	
9:00AM-12:00pm	Legislative Update Course 3188	Selena Auditorium	
12:00pm-1:00pm	Lunch (On Your Own)		
CONFERENCE BEGINS			er brev value of deep

Event

# REQUIRED INDIVIDUALS MUST ATTEND EACH EVENT FOR CONFERENCE CREDIT

1:00pm-5:00pm	Opening Corporate 9 TOOL To	Profession and American Company of the Company of t
	Opening Ceremony & TCOLE Commission Meeting	Selena Auditorium
5:30pm-7:30pm	the control of the co	
, and a second	Happy Hour	Exhibit Hall

## Tuesday October 24th

Time	Event	
		Location
8:00am-5:00pm	Exhibits / Silent Auction (LAST DAY)	Exhibit Hall
8:00am-9:00am (BREAKOUT SESSIONS)	Coping Behind the Console	Henry Garrett A
	Empathetic Leadership	Henry Garrett B
	Instructor Development for the 21 <sup>st</sup> Century Police Dept.	Henry Garrett C & D

	TCOLE Presents: Audits	Watergarden B
9:00am-9:30am	Break	
	Working with Multiple Choice Academic Exams a	
	Their Questions	nd Henry Garrett A
	The Best Solution to Agency Recruiting Challenge	es is
9:30am-11:30am (BREAKOUT SESSIONS)	Retention	Henry Garrett B
,	Leading Through Change: Strategies for Effective	
	Change Management	Henry Garrett C & D
	Beyond Bullet Points: Bringing Your Power Back to	
	Your PowerPoint Presentation	Watergarden B
12:00pm-2:00pm	Catered Lunch in Exhibit Hall	
	TCOLE Presents: Sunset Bill and TCOLE Policy Updates	Henry Garrett A
	Ohnares	
	Best Practices for Teaching Course #7887:	
2:30pm-3:30pm (BREAKOUT 050010)	Interacting with Drivers who are Deaf or Hard of	Henry Garrett B
2:30pm-3:30pm (BREAKOUT SESSIONS)	Hearing	
	Instructor Development for the 21st Century Police	
	Officer	Henry Garrett C & D
Charles of Community of Communi	Social Media and Law Enforcement	Watergarden B
3:30pm-4:00pm	Break	
	Forensic Macrophotography	Henry Garrett A
	TCOLE Presents: How to Succeed at Achieving	Hoppy Compatible
4:00pm-5:00pm (BREAKOUT SESSIONS)	Target 100	Henry Garrett B
	The Uvalde Tragedy, Radio Coverage Problems, and	
	the Solution	Henry Garrett C & D
	Dealing with Dysfunctional Teams	Watergarden B
	Open Evening in Corpus Christi	
Wednesday October 25th		
Time	Event	
	to v GIIL	Location
8:00am-5:00pm	Silent Auction Pickup	Exhibit Hall
	Texas Law Enforcement Peer Network	Henry Garrett A
200	Who Does 911 Call After the Call	Henry Garrett B
3:00am-9:00am (BREAKOUT SESSIONS)	The Uvalde Tragedy, Radio Coverage Problems, and	
	the Solution	Henry Garrett C & D
	TCOLE Presents: Audits	Watergarden B
:00am-9:30am	Break	
:30am-11:30am (BREAKOUT SESSIONS)	Performance Applysis and T	
,	Performance Analysis and Training Needs Assessment	Henry Garrett A
	Working with Multiple Choice Academic Exams and	
	Their Questions	lenry Garrett B

# TCC Schedule | Texas Commission on Law Enforcement

	chodulo ( Texas Commission on Law Enforcement	
	The Best Solution to Agency Recruiting Challeng Retention	les is Henry Garrett C & D
	Leading Through Change: Strategies for Effective	
	Change Management	Watergarden B
11:30am-12:30pm	Lunch (On Your Own)	
	Beyond Bullet Points: Bringing Your Power Back t	
	Your PowerPoint Presentation	Henry Garrett A
12:30pm-2:30pm (BREAKOUT SESSIONS)	Five Questions to Understand the Fourth Amendm	nent Henry Garrett B
i a la l	Emotional Intelligence in Public Safety-The Science	20
	of Emotions in Saving Your Bacon	Henry Garrett C & D
	Brain-centric Design-What You're Missing When You Think Engagement	ou Watergarden B
2:30pm-3:00pm	_	g
	Break	A transfer of the second of th
	Workplace Wellness	Henry Garrett A
	Driving on Empty: Supporting Tired Cops to Improve	8
_	Safety & Performance on the Roadways	Henry Garrett B
3:00pm-5:00pm (BREAKOUT SESSIONS)	Took I	
å	Tech-less to Tech-Wow: How to Improve Your Classes	Henry Garrett C & D
	Building Media and Community Relations-The PIO	
	Tolations-The Flo	A VANDERSCOOK COOK AND
	and Beyond	Watergarden B
	and Beyond  Open Evening in Corpus Christi	Watergarden B
'hursday, October 26th		Watergarden B
and and a second		Watergarden B  Location
and and a second	Open Evening in Corpus Christi  Event  Emotional Intelligence in Public Safety-The Science	
and and a second	Open Evening in Corpus Christi	
	Open Evening in Corpus Christi  Event  Emotional Intelligence in Public Safety-The Science of Emotions in Saving Your Bacon	Location
ime	Open Evening in Corpus Christi  Event  Emotional Intelligence in Public Safety-The Science	Location
ime	Open Evening in Corpus Christi  Event  Emotional Intelligence in Public Safety-The Science of Emotions in Saving Your Bacon  Brain-centric Design-What You're Missing When You	Location  Henry Garrett A
ime	Open Evening in Corpus Christi  Event  Emotional Intelligence in Public Safety-The Science of Emotions in Saving Your Bacon  Brain-centric Design-What You're Missing When You Think Engagement  Workplace Wellness  Employing Excellence-Recruiting and Keeping Your	Location  Henry Garrett A  Henry Garrett B  Henry Garrett C & D
00am-10:00am	Open Evening in Corpus Christi  Event  Emotional Intelligence in Public Safety-The Science of Emotions in Saving Your Bacon  Brain-centric Design-What You're Missing When You Think Engagement  Workplace Wellness	Location  Henry Garrett A  Henry Garrett B
00am-10:00am	Open Evening in Corpus Christi  Event  Emotional Intelligence in Public Safety-The Science of Emotions in Saving Your Bacon  Brain-centric Design-What You're Missing When You Think Engagement  Workplace Wellness  Employing Excellence-Recruiting and Keeping Your	Location  Henry Garrett A  Henry Garrett B  Henry Garrett C & D
ime 00am-10:00am	Event  Emotional Intelligence in Public Safety-The Science of Emotions in Saving Your Bacon  Brain-centric Design-What You're Missing When You Think Engagement  Workplace Wellness  Employing Excellence-Recruiting and Keeping Your Best People	Location  Henry Garrett A  Henry Garrett B  Henry Garrett C & D
00am-10:00am	Event  Emotional Intelligence in Public Safety-The Science of Emotions in Saving Your Bacon  Brain-centric Design-What You're Missing When You Think Engagement  Workplace Wellness  Employing Excellence-Recruiting and Keeping Your Best People  Break  Social Media and Law Enforcement	Location  Henry Garrett A  Henry Garrett B  Henry Garrett C & D  Watergarden B
00am-10:00am	Event  Event  Emotional Intelligence in Public Safety-The Science of Emotions in Saving Your Bacon  Brain-centric Design-What You're Missing When You Think Engagement  Workplace Wellness  Employing Excellence-Recruiting and Keeping Your Best People  Break  Social Media and Law Enforcement  Forensic Macrophotography	Location  Henry Garrett A  Henry Garrett B  Henry Garrett C & D  Watergarden B  Henry Garrett A
00am-10:00am	Event  Event  Emotional Intelligence in Public Safety-The Science of Emotions in Saving Your Bacon  Brain-centric Design-What You're Missing When You Think Engagement  Workplace Wellness  Employing Excellence-Recruiting and Keeping Your Best People  Break  Social Media and Law Enforcement  Forensic Macrophotography  The Wolf Pack Outranks the Bully	Location  Henry Garrett A  Henry Garrett B  Henry Garrett C & D  Watergarden B  Henry Garrett A  Henry Garrett B
Thursday, October 26th Time  Output  O	Event  Event  Emotional Intelligence in Public Safety-The Science of Emotions in Saving Your Bacon  Brain-centric Design-What You're Missing When You Think Engagement  Workplace Wellness  Employing Excellence-Recruiting and Keeping Your Best People  Break  Social Media and Law Enforcement  Forensic Macrophotography  The Wolf Pack Outranks the Bully  Crash 101 for LEOs: How TxDoT is Working to Make	Location  Henry Garrett A  Henry Garrett B  Henry Garrett C & D  Watergarden B  Henry Garrett A  Henry Garrett B

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# Gibson, Theresa

From:

Carla Ligon <carla.ushospitality@gmail.com>

Sent:

Tuesday, November 21, 2023 2:02 PM

To:

Gibson, Theresa

Subject:

[Spam] reference the 3 guestrooms at DoubleTree Beachfront Hotel in Corpus Christi TX

for TCOLE event.

Hi Theresa,

You spoke to Sophia Wallace in our sales office and Dimas at our Front Desk about the rates paid for 3 reservations arriving on October 22 and checking out on October 27, 2023 at the DoubleTree Beachfront Hotel in Corpus Christi, TX.

The 3 reservations were -

Daryl Smith

Analea Francis

Vinyl Villaloboz

All 3 reservations were booked thru the Hilton website under the Government Contractor rate.

During the week of October 22nd, our hotel had closed the Government Per Diem rate of \$107. We left the Government Contractor rate open but offered only a 10% off discount, not a flat rate. The discount was based on regular rates for room types available to be booked.

We had offered 14 std guestrooms at the rate of \$116 and those were booked very fast.

There were no other options to book guestrooms during the TCOLE week at our hotel, unless you booked a AAA or a senior rate and those discounts were 7% off regular rates.

Let me know if there is anything else I can help you with.

Sincerely,

Carla Ligon



Carla Ligon CHA

Regional Sales/Revenue/Operations Support

US Hospitality

Office: 361-883-9700 ext. 809 carla.ushospitality@gmail.com

carla.ligon@hilton.com

Comfort Suites Central

Hawthorn Suites North Padre Island

# Your Room Information

**Guest Name:** DARYL SMITH SENIOR Guests: 2 Adults Rooms: Room Plan: 2 QUEEN BEDS STANDARD ROOM Your Rate Information GOV CONTRACTOR RATE Rate per night 22-Oct-2023 - 23-Oct-2023 145.80 USD 23-Oct-2023 - 26-Oct-2023 172.80 USD 26-Oct-2023 - 27-Oct-2023 163.80 USD Total for Stay per Room Rate 828.00 USD Taxes 147.21 USD **Mandatory Charge** 3.31 USD

Modify Your Reservation >>

978.52 USD

Total price for Stay

What To Expect When You Arrive

# Your Room Information Guest Name: ANALEA FRANCIS Guests: 2 Adults Rooms: Room Plan: 2 QUEEN BEDS STANDARD ROOM Your Rate Information GOV CONTRACTOR RATE Rate per night 22-Oct-2023 - 23-Oct-2023 145.80 USD 23-Oct-2023 - 26-Oct-2023 172.80 USD 26-Oct-2023 - 27-Oct-2023 163.80 USD Total for Stay per Room Rate 828.00 USD Taxes 147.21 USD **Mandatory Charge** 3.31 USD Total price for Stay 978.52 USD Modify Your Reservation >>

# What To Expect When You Arrive

Guest Name: Guests: Rooms: Room Plan:	VINCENT VILLALOBOZ 2 Adults 1 2 QUEEN BEDS STANDARD ROOM	
Your Rate Information	GOV CONTRACTOR RATE	
Rate per night		
22-Oct-2023 - 23-Oct-202	145.80 USD	
23-Oct-2023 - 26-Oct-202	3 172.80 USD	
26-Oct-2023 - 27-Oct-202	3 163.80 USD	
Total for Stay per Room	Rate 828.00 USD	
Taxes	147.21 USD	
Mandatory Charge	3.31 USD	
Total price for Stay	978.52 USD	
M	odify Your Reservation >>	
What To E	xpect When You Arrive	
Clean & Ready for You		
We are creating an even cleaner stay for you from your guest room to public areas to food and		
beverag		
A Safe	er Stay	
	check with local health and government	
authorit	ies about any health and safety requirements	
that ma	y be in place at the time of your stay	