

RE-CONNECT
RE-CHARGE
RE-IGNITE

April 2-6, 2023
NOPSI Hotel, New Orleans

[Come Join Us!](#)

Relive Our Last Conference



Early Bird Registraton is Open!

Don't miss your chance to reconnect with colleagues, learn from your peers, discover some of TripSpark's latest and greatest solutions, and get some much-missed face time with the team. And let's not forget the fabulous food and entertainment!

Early Bird

\$750_{USD}

Early Bird Group Discount*

\$500_{USD}

* valid when booking 3 or more spots

Register Today

NOPSI Hotel – New Orleans

The 2023 Ignite Conference will be hosted at the historic [NOPSI Hotel](#) ([View on Map](#)). Uniquely situated in New Orleans' bustling Central Business District right on the corner of Baronne Street and Union Street, the hotel is just minutes from the world's most iconic and culturally diverse destination—the historic French Quarter.

Lined with fabulous architecture, wrought-iron balconies, cobblestone side streets and colorful courtyards, this vibrant neighborhood is a mecca for foodies, music aficionados and antique lovers.

[Book Your Room](#)

Special Ignite room rate: \$189 USD + taxes

Book your room using code: 0622IGN

Why Attend Ignite?

- 1 Networking and sharing best practices with other similarly sized transit agencies in North America.
- 2 Keynote presentation by Mike Bismeyer, Regional Sales Director for Proterra in Canada, a recognized leader in promoting kindness and anti-bullying and member of numerous committees, including the APTA Diversity & Inclusion Council.
- 3 An engaging session with Bryan Gilliom, President and CTO of Message Point Media (MPM) on using Infotainment Displays to communicate effectively with your riders.
- 4 Exclusive opportunity to have 1-1 meetings with key TripSpark members.
- 5 Intensive 'technology solutions' sessions with TripSpark experts to help you maximize the functionality of your TripSpark software.

What's in it for you?

Teaser Topics

Exciting new features and products

Mobility on Demand/Mobility as a Service

Considerations and support when moving from timetable to frequency based service

Impact of spontaneous trips in paratransit

Regional cooperation

Redesigning network and services

Community engagement when developing plans



2023 Ignite Conference

Sunday, 2 April 2023 7:00 AM - Thursday, 6 April 2023 8:00 AM EDT

317 Baronne St, New Orleans, Louisiana, 70112, United States

[Register Now](#)

Registration information

Early Bird Registration - \$950.00

Sales end on 12/31/2022

0

Early Bird Group Registration - \$750.00

Sales end on 12/31/2022

0

Register 3 or more attendees to get discounted rate.

Not on sale yet

Registration - \$1,200.00

Not on sale until 12/31/2022

0

Not on sale yet

Group Registration - Discounted - \$950.00

Not on sale until 12/31/2022

0

Register 3 or more attendees to get discounted rate

Subtotal \$

[Privacy](#) - [Terms](#)

Total amount

\$0.00

[Register Now](#)

Event Information

Sunday, 2 April 2023 7:00 AM - Thursday, 6 April 2023 8:00 AM EDT
NOPSI Hotel, 317 Baronne St, New Orleans, Louisiana, 70112, United States.

2022 Ignite Conference

Location

NOPSI Hotel

317 Baronne St, New Orleans, Louisiana, 70112, United States

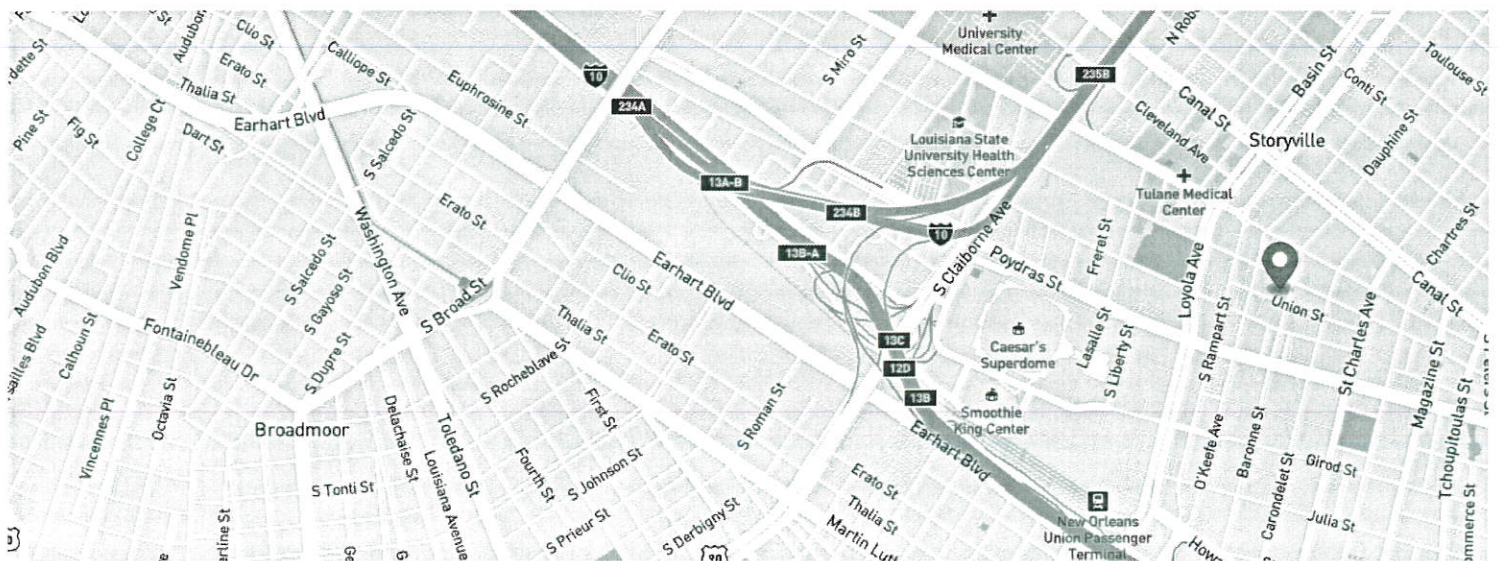
GETTING THERE

 ([https://maps.google.com?saddr=Current+Location&daddr=317 Baronne St, New Orleans, Louisiana, 70112, United States &driving](https://maps.google.com?saddr=Current+Location&daddr=317+Baronne+St,+New+Orleans,+Louisiana,+70112,+United+States&driving))

 ([https://maps.google.com?saddr=Current+Location&dirflg=w&daddr=317 Baronne St, New Orleans, Louisiana, 70112, United States](https://maps.google.com?saddr=Current+Location&dirflg=w&daddr=317+Baronne+St,+New+Orleans,+Louisiana,+70112,+United+States))

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 ([https://maps.google.com?saddr=Current+Location&dirflg=b&daddr=317 Baronne St, New Orleans, Louisiana, 70112, United States &mode=bicycling](https://maps.google.com?saddr=Current+Location&dirflg=b&daddr=317+Baronne+St,+New+Orleans,+Louisiana,+70112,+United+States&mode=bicycling))



About the organizer

TripSpark Technologies

Contact Organizer

[View other events \(http://www.eventzilla.net/organizerevents?clientid=2135894450\)](http://www.eventzilla.net/organizerevents?clientid=2135894450)

B BREAK

MAIN SESSIONS *(*The agenda is subject to change)*

SOLUTION CENTER

9:00 – 9:15

Welcome

9:15 – 10:00

Keynote

10:15 – 11:15

TripSpark Welcomes Routematch

Providing Service to Post-secondary Riders

Upping the Rider Experience with MyRide Infotainment

1:1 Sessions

FR DR-N DR-P TM RS

11:15 – 12:15

Making the Most of Customer Care Resources

Diversity, Equity, and Inclusion

Marketing New Services to Your Riders

1:1 Sessions

RM FR DR-N DR-P TM RS

12:15 – 1:15

Lunch (Foyer)

1:15 – 2:15

Solution Center Scheduled Demos (Ballroom)

2:15 – 3:15

When and How to Leverage Consulting Services

Public Engagement in Transit Planning

Innovative Fixed Route Scheduling

1:1 Sessions

RM FR DR-N DR-P TM RS

3:30 – 4:30

Customer Collaboration in Product Design

Partnering with Transit Governance

Detours and Disruptions

1:1 Sessions

RM FR DR-N DR-P TM RS

4:30 – 5:30

ONE-ON-ONE MEETINGS / NETWORKING / MIGRATION MEETINGS



OPENING RECEPTION: Henry's Gin Yard, Sunday 6PM–9PM

B BREAK

MAIN SESSIONS *(*The agenda is subject to change)*

SOLUTION CENTER

9:00 – 10:00

Keynote

10:15 – 11:15

Latest Advances & Roadmap for the On-Demand Product Suite

Deep Dive: Streets Fixed Route Product Suite

Latest Advances & Roadmap for the Rideshare Product Platform*

1:1 Sessions

RM FR DR-N DR-P TM RS

11:15 – 12:15

Product Deep Dive: Novus Product Suite

Using APCs to Optimize Transit Operations

Latest Advances with the Fixed Route Product Suite

1:1 Sessions

RM FR DR-N DR-P TM RS

12:15 – 1:15

Lunch (Foyer)

1:15 – 2:15

Solution Center Scheduled Demos (Ballroom)

2:15 – 3:15

Leveraging Cross Platform Solutions

Fixed Route Best Practices

RideShare Best Practices

1:1 Sessions

RM FR DR-N DR-P TM RS

3:30 – 4:30

Product Deep Dive: Transit Miner

Latest Advances in On-Board Hardware

On-Demand Best Practices

1:1 Sessions

RM FR DR-N DR-P TM RS

4:30 – 5:30

ONE-ON-ONE MEETINGS / NETWORKING / MIGRATION MEETINGS

B BREAK

MAIN SESSIONS *(*The agenda is subject to change)*

SOLUTION CENTER

9:00 – 10:00

Common: Connecting Vision to Reality

B

10:15 – 11:15

Mobility on Demand: from Paratransit to Microtransit to Fixed Route

11:15 – 12:15

Using Technology to Empower Riders

Measure What Matters

Managing Your Operations Beyond Your Limits

1:1 Sessions

RM FR DR-N DR-P TM RS

12:15 – 1:15

Lunch (Foyer)

1:15 – 2:15

Solution Center Scheduled Demos (Ballroom)

2:15 – 3:15

Optimizing Your Call Center

Introducing Electric/Hydrogen Vehicles into your Fleet

Funding Opportunities & Best Practices

1:1 Sessions

RM FR DR-N DR-P TM RS

B

3:30 – 4:30

Big Band

New Orleans Jazz

Rhythm & Blues

4:30 – 5:30

Closing



CLOSING RECEPTION: Henry's Gin Yard, Wednesday 6PM–9PM