Logic Model: LEP Language Access and Health Literacy

Inputs		Activities		Outputs		Outcomes
Grant Funding.	•	Language Needs and Health	•	Language Access Plan	-	Short Term Long Term
Dedicated Language Access Team. Collaboration with other FBCHHS sections: Communications, Equity and Engagement, Performance, Policy and Innovation		Language Access Services Language translation (verbal) Document	Health Literacy Training. Language Access Services Language translation (verbal)	 Access to information in native language Understanding of medical information Staff and residents with 		 Increased comfort with and utilization of healthcare services Improved health outcomes for residents with Limited English Proficiency Improved appropriate translations between healthcare provider and client
Epidemiology Division Community Partnerships		translation • Policy and Procedure review.		higher health literacy level Consistent and appropriate access to language services		Decreased use of family or friend translations