

From: [Plantinos, Adriana](#)
To: [Ospina, Donna](#)
Date: Friday, December 11, 2020 10:46:26 AM

From: Johnson, Patrick <patrick.johnson@vistracorp.com>
Sent: Monday, October 19, 2020 9:45 AM
To: Plantinos, Adriana <Adriana.Plantinos@fortbendcountytexas.gov>
Cc: Gonzales, Anna <Anna.Gonzales@fortbendcountytexas.gov>
Subject: TXU Energy Aid Disbursement

Hi Adriana -

Your quarterly TXU Energy Aid disbursement is \$10,000. Please allow up to 30 days to receive the check or ACH payment from Vistra Corp, parent company for TXU Energy. The name on the check or bank deposit will be Vistra Corp.

As a reminder, TXU Energy Aid funds can be used to assist clients one-time per calendar year from your agency. If at all possible, please help our customers by paying their account balance in full (minus any fees).

Be sure to carefully manage the funds your agency has on-hand to prevent going into a negative balance, the TXU Energy Aid monthly report is a payment report. TXU Energy Aid funds will be disbursed quarterly. If you are experiencing an increase in spreading at your agency, please let me know so we can plan accordingly.

If you have any questions, please feel free to contact me. Thank you for helping our customers in their time of crisis!

Patrick

