



## COUNTY JUDGE

Fort Bend County, Texas

The Honorable KP George  
County Judge

(281) 341-8608  
Fax (832) 471-1858

June 9, 2020

Grace Yun Pern Chi  
14218 Ayers Rock Rd.  
Sugar Land, Texas 77498

Reference: Request to Waive Penalty, Interest and Collection Fees on Property Taxes

Dear Ms. Chi:

The County has received your request to waive penalty and interest on Fort Bend County property taxes as detailed below:

- **Property Tax Account:** 2221-02-002-0790-907
- **Total Amount of Penalties Assessed:** \$357.98 for Tax Year 2019

Fort Bend County is also authorized to act on behalf of Fort Bend Independent School District and Fort Bend ESD No. 5.

The Office of Tax Assessor/Collector has conducted research on your account; please review the copy of this research which is enclosed with this letter. The request and the research will be included as back-up documentation when the request is placed on the Commissioners Court agenda for consideration. The date for proposed action is:

- **Commissioners Court Date:** Tuesday, June 23, 2020 at 1:00 p.m.
- **Location:** 401 Jackson Street, Richmond, Texas

You are not required to appear in order for the Court to consider your request. Action by the Court is guided by the Texas Tax Code, specifically Chapter 33. If you have additional information regarding your request or if you wish to discuss this matter, please contact your Commissioner:

- **Commissioner Ken DeMerchant, Pct. 4** Telephone (281) 980-2235 or  
Email:  
Ken.DeMerchant@fortbendcountytexas.gov

Thank you for your attention to this matter.

Sincerely,

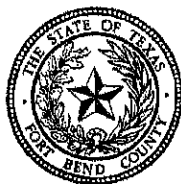
A handwritten signature in black ink, appearing to read "KP George", with a horizontal line extending to the right.

KP George  
County Judge

Enclosure: Tax Office Research  
Copy: Commissioner Ken DeMerchant, Precinct No. 4

## COUNTY TAX ASSESSOR / COLLECTOR

Fort Bend County, Texas



Carrie Surratt, PCC, CTOP  
County Tax Assessor/Collector  
1317 Eugene Heimann Circle  
Richmond, TX 77469-3623

(281) 341-3710  
Fax (832) 471-1836  
Email: [tammy.staton@fortbendcountytx.gov](mailto:tammy.staton@fortbendcountytx.gov)  
[www.fortbendcountytx.gov](http://www.fortbendcountytx.gov)

DATE: April 14, 2020

TO: County Judge KP George  
Commissioner Vincent Morales  
Commissioner Grady Prestage  
Commissioner Andy Meyers  
Commissioner Ken R. DeMerchant  
Roy Cordes, County Attorney

FROM: Tammy Staton *T.S.*  
Chief of Property Taxes

Re: Waiver of Penalty and Interest – Grace Yun-Pern Chi: Account # 2221-02-002-0790-907;  
2019 Tax Year; Legal Description: Chelsea Harbour Sec 2, Block 2, Lot 79; Mailing Address:  
14218 Ayers Rock Rd, Sugar Land, TX, 77498-7592.

### **Precinct 4**

Grace Yun-Pern Chi, is requesting waiver of penalty and interest for the 2019 tax year, stating she never receive her 2019 tax statement.

Tax Office records and research indicate:

- November 29, 2017 – Received electronic request for tax statements to be emailed to ringo0317@yahoo.com.
- June 4, 2018 – General Warranty Deed Instrument # 2018060930 was filed listing the Grantee as: Grace Yun-Pern Chi, 14218 Ayers Rock Rd, Sugar Land, TX, 77498-7592.
- July 18, 2018 – 2018 June Name/Address Change 6 received from the Fort Bend Central Appraisal District creating an ownership change to Grace Yun-Pern Chi, 14218 Ayers Rock Rd, Sugar Land, TX, 77498-7592.

- November 06, 2019 – 2019 Certified Tax Statement e-mailed to ringo0317@yahoo.com
- February 24, 2020 – 2019 Reminder Notice was mailed to Grace Yun-Pern Chi, 14218 Ayers Rock Rd, Sugar Land, TX, 77498-7592.
- February 28, 2020 – Received payment from Grace Chi in the amount of \$5,472.10, including February penalty and interest.
- March 2, 2020 – Received call from Grace Yun-Pern Chi stating she never received her statement because it was emailed to the previous owners email. She was given instructions on how to remove the previous owners email.
- March 2, 2020 – County Judge received emailed request for waiver of penalty and interest for the 2019 Property Taxes.
- Fort Bend ISD and Fort Bend ESD # 5 have authorized Fort Bend County Tax Office to handle the processing of the waiver of penalty and interest and allow the Fort Bend County Commissioner’s Court to make the determination based on Section 33.011 of the Texas Property Tax Code.

**Summary of Taxes Paid:**

**Account 2221-02-002-0790-907:**

**2019 Tax Year**

Tax Unit	Base	Penalty & Interest	Total Waiver Request
Fort Bend ISD	\$3,674.49	\$257.21	\$257.21
Fort Bend ESD # 5	\$282.90	\$19.80	\$19.80
FBC	\$1,156.73	\$80.97	\$80.97
<b>Total</b>	<b>\$5,114.12</b>	<b>\$357.98</b>	<b>\$357.98</b>

**Total Penalty and Interest: \$357.98**

I do recommend waiver of penalty and interest for **2019** Tax Year.

- **There is sufficient evidence to support the 2019 tax statement was never received.**
- Per Property Tax Code Section 33.011 (a)(1): “The governing body of a taxing unit:
  - (1) shall waive penalties and may provide for the waiver of interest on a delinquent tax if an act or omission of an officer, employee, or agent of the taxing unit or the appraisal district in which the taxing unit participates caused or resulted in the taxpayer’s

failure to pay the tax before delinquency and if the tax is paid not later than the 21st day after the date the taxpayer knows or should know of the delinquency;

- **There is evidence to cause the Tax Office to recommend waiver of penalty and interest. The 2019 statement was emailed to the prior owner.**

## Oyugi, Mandy

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**From:** Oyugi, Mandy on behalf of FBCTaxInfo  
**Sent:** Monday, March 2, 2020 5:59 PM  
**To:** 'gchi78@yahoo.com'  
**Subject:** RE: Tax Statement

I have removed the email address mention below and the yearly tax statements will be mailed to the address provided on the tax rolls

Thank you,

Mandy E. Oyugi  
Department Coordinator – Tax Research  
Fort Bend County Tax Assessor Collector Office  
1317 Eugene Heimann Circle  
Richmond, TX 77469  
281-341-3733 – Direct  
[Mandy.oyugi@fortbendcountytexas.gov](mailto:Mandy.oyugi@fortbendcountytexas.gov)  
[www.fortbendcountytexas.gov](http://www.fortbendcountytexas.gov)

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**From:** grace chi <gchi78@yahoo.com>  
**Sent:** Monday, March 2, 2020 10:22 AM  
**To:** FBCTaxInfo <FBCTaxInfo@fortbendcountytexas.gov>  
**Subject:** Tax Statement

Good morning,

I was just informed that I did not receive my 2019 tax statement because it was emailed to [ringo0317@gmail.com](mailto:ringo0317@gmail.com). That is not my email address and I did not request the statement to be emailed

Please remove the email. I would like my statement to be mailed to the home address.

14218 Ayers Rock Road  
Sugar Land, TX 77498

Account  
2221-02-002-0790-907

Cell  
832.614.9918

Thank you,  
Grace Chi

Sent from Yahoo Mail on Android

Fort Bend County Judge  
401 Jackson St  
Richmond, TX 77469-3110

Hi,

I received a past due statement for the 2019 tax statement on Friday, February 28<sup>th</sup> 2020. Because the statement reflected being past due I immediately paid the amount of \$5,472.10 online by e-check.

I am requesting for a waiver of penalties and interest because I never received the 2019 tax statement in the mail. Had I received the statement I would have paid the amount before the delinquent date.

I called the tax office this morning, March 2<sup>nd</sup> 2020 to discuss this matter. The representative, Amber, was able to research into the matter and advised me the statement was emailed and not mailed to me. The statement was emailed to [ringo0317@gmail.com](mailto:ringo0317@gmail.com). I informed her that I never requested the tax statement to be emailed and the email address is not mine. My email is actually [gchi78@yahoo.com](mailto:gchi78@yahoo.com).

To correct the error on file, I was informed to email [fbctaxinfo@fortbendcountytexas.gov](mailto:fbctaxinfo@fortbendcountytexas.gov) to request them to remove the [ringo0317@gmail.com](mailto:ringo0317@gmail.com) and have the tax statements going forward be mailed to me to 14218 Ayers Rock Road  
Sugarland, TX 77498

I have emailed the request to have my file updated and will call them sometime next week to confirm it has been done.

Based on the circumstances, please consider waiving the penalties and interest from the 2019 tax statement.

Thank you,  
Grace

Cell 832.614.9918

DUPLICATE TAX RECEIPT



CARRIE SURRETT, PCC, CTOP
FORT BEND COUNTY TAX ASSESSOR/ COLLECTOR
1317 EUGENE HEIMANN CIRCLE
RICHMOND, TEXAS 77469-3623

Certified Owner:

CHI GRACE YUN-PERN
14218 AYERS ROCK RD
SUGAR LAND, TX 77498-7592

Legal Description:

CHELSEA HARBOUR SEC 2, BLOCK 2, LOT 79

Parcel Address: 14218 AYERS ROCK RD
Legal Acres: 0.0000

Remit Seq No: 43863214
Receipt Date: 02/28/2020
Deposit Date: 03/03/2020
Print Date: 03/10/2020 09:36 AM
Printed By: AREYES

Deposit No: EK200303
Validation No: 364
Account No: 2221-02-002-0790-907
Operator Code: VEGA

Table with columns: Year, Tax Unit Name, Rec Type, Tax Value, Tax Rate, Levy Paid, P&I, Coll Fee Paid, Total. Rows include 2019 Fort Bend Isd, Fort Bend Esd #5, Fort Bend Co Drainage, Fort Bend Co Gen Fnd, and a summary row.

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Check Number(s):

Credit Card Authorization No: 0

Exemptions on this property:

HOMESTEAD

PAYMENT TYPE:

Credit Cards: \$5,472.10

Total Applied: \$5,472.10

Change Paid: \$0.00

Account No: 2221-02-002-0790-907

PAYER:

GRACE CHI
14218 AYERS ROCK ROAD
SUGAR LAND, TX 77498

ACCOUNT PAID IN FULL