

SECURE. COMPLIANT. CLOUD-BASED SOFTWARE.

CaseWorthy is committed to ensuring the confidentiality, privacy, integrity, and availability of all client data we receive, maintain, process and/or transmit on behalf of our customers.

The infrastructure and security configurations that we provide and manage are all HIPAA compliant.

The network components and supporting infrastructure are contained within the Flexential data center located in Salt Lake City, Utah. This data center has a dual-standard SSAE 16 and ISAE 3402 Service Organization Control (SOC) 1 Type II, SOC 2 Type II, and SOC3 reports covering each of Flexential's data centers, including operations, policies and procedures, and physical and environmental security controls.

The CaseWorthy environment consist of Fortinet firewalls; Microsoft IIS web servers; Microsoft SQL database servers; Windows Server virtual machines; and developer tool servers running on Linux Turnkey.



DATA BACKUPS

To protect the confidentiality, integrity, and availability of data for CaseWorthy and our customers, complete backups are performed daily.

All **data transmission is encrypted end-to-end** using encryption keys managed by CaseWorthy. Data is encrypted in transit and at rest.



PENETRATION TESTING

Penetration testing is performed quarterly by a 3rd party.

PASSWORD PROTECTION



Passwords for all production systems and applications in the CaseWorthy environment can include the following requirements:

- Minimum length of 8 characters with mixed case and number of special characters
- User passwords expire every 90 days. Administrator passwords expire every 60 days.
- The last six passwords cannot be re-used and passwords cannot be changed more than twice per day. User account is locked out after 5 invalid attempts.

DISASTER RECOVERY



The CaseWorthy Disaster Recovery Plan establishes procedures to recover CaseWorthy following a disruption resulting from a Disaster.

- **Notification/Activation:** CaseWorthy detects and assesses damage to data systems and activates the disaster recovery plan.
- **Recovery:** CaseWorthy begins temporary data system operations and recovers data from the original system
- **Reconstitution:** CaseWorthy restores data system processing capabilities to normal operations.