

From: Johnson, Patrick <patrick.johnson@vistraenergy.com>
Sent: Thursday, August 29, 2019 9:01 PM
To: Gonzales, Anna <Anna.Gonzales@fortbendcountytexas.gov>
Subject: TXU Energy Aid Disbursement

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Hi Anna,

Your quarterly TXU Energy Aid disbursement is \$15,000.00. Please allow up to 30 days to receive the check or ACH payment from our parent company, Vistra Energy. The name on the check or your bank deposit will be Vistra Energy.

TXU Energy Aid funds will be disbursed quarterly. Be sure to carefully manage the funds you have on-hand to prevent going into a negative balance, the TXU Energy Aid monthly report is a payment report. Don't forget this year we will have an incentive for our TXU Energy Aid partner agencies. Your agency will be rewarded if your monthly report is turned in on-time and correct for all 12 months. So, let's see how many will receive the incentive at the end of the year. 😊

As a reminder, TXU Energy Aid funds can be used to assist clients one-time per calendar year from your agency. If extenuating circumstances exist, TXU Energy Aid funds can be used one additional time and note the extenuating circumstance(s) in the client(s) file. Please remember TXU Energy Aid funds can be used for any customer in a crisis situation including the furloughed government workers.

If you have any questions, please feel free to contact me. Thank you for helping our customers in their time of crisis!

Patrick



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