

# PINNACLE

INSPIRING EMS LEADERSHIP



## SCHEDULE AT A GLANCE

JULY 22 - 26, 2019

ROSEN SHINGLE CREEK  
ORLANDO, FLORIDA



POWER SEMINARS

BONUS SESSIONS

MAIN CONFERENCE

SPECIAL MEETINGS

- **Main Conference** begins with the keynote and reception Tuesday evening. Regular conference days on Wednesday and Thursday include breakfast and lunch.
- **Power Seminars** on Monday and Tuesday are sold separately.
- **Special Meetings** and ■ **Bonus Sessions** are complimentary.

	Monday July 22	Tuesday July 23	Wednesday July 24	Thursday July 25	Friday July 26
	Provided with Power Seminar	Provided with Power Seminar	Provided with Main Conference	Provided with Main Conference	
Morning	Power Seminars	Power Seminars	Main Conference	Main Conference	Bonus Sessions
			Provided with Main Conference	Provided with Main Conference	
Afternoon	Power Seminars	Special Meetings	Main Conference	Main Conference Closing Keynote	
Evening	Special Meetings	Main Conference Opening Keynote Opening Reception	Special Meetings Networking Reception		

## Monday - July 22

7:00 am - 8:00 am

Meal

Breakfast

8:00 am - 11:45 am

Power Seminars

**Lessons from 25 Years of MIH/CP: Moving to Evidence-based and Sustainable Models**

Pat Songer - Dan Swayze, DrPH - Jared Oscarson - Anne Jensen

8:00 am - 11:45 am

Power Seminars

**Making Fire-Based EMS Work in a High-Performance World**

Ian Womack - Tony Stravino, MPA - Kevin Preston - Steve Knight, PhD

8:00 am - 11:45 am

Power Seminars

**Learning from Our Mistakes: The EMS Leadership Confessional**

Ray Barishansky, MPH - Matthew Streger, JD - Michelle Kobayashi, MBA, MSN

8:00 am - 11:45 am

Power Seminars

**Clinical Best Practices 2019 and Beyond: The Latest Research and How It Impacts Patient Care**

Peter Antevy, MD, MPH - Scott Bourn, PhD - Brad Lee, MD, JD, MBA - David Page, MS - Ed Racht, MD

1:00 pm - 4:45 pm

Power Seminars

**Emerging Research on Depression, PTSD and Suicide: Supporting Your Caregivers and Building a Resilient Team**

Jim Marshall, MA - Peter Antevy, MD, MPH - Mike Taigman, MA

1:00 pm - 4:45 pm

Power Seminars

**The Caregiver Lifecycle: Engagement from Recruitment to Retirement**

Jon Swanson - Jill Strange, PhD - Anthony Minge, EdD

1:00 pm - 4:45 pm

Power Seminars

**Implementing the Four Cornerstones of a Sustainable EMS Safety Culture**

Ron Thackery, JD - Joe Coons - Ben Abes, MPH - Lee Varner, MSEMS

1:00 pm - 4:45 pm

Power Seminars

**Effective Strategies for Addressing Behavioral Health and Social Issues in Your Community**

Matt Zavadsky, MS-HSA

7:00 pm - 8:00 pm

Bonus Sessions

## Creating the Kind of Organization Where You've Always Wanted to Work

Todd Stout - Mike Taigman, MA

# Tuesday - July 23

7:00 am - 8:00 am

Meal

Breakfast

8:00 am - 11:45 am

Power Seminars

**Managing Up, Managing Down: Best Practices for Mid-level Leaders**

Bill Seifarth, MS - David Nelson, DMin - Jim Marshall, MA

8:00 am - 11:45 am

Power Seminars

**Rethinking Your EMS System Design**

Tony Stravino, MPA - Jay Fitch, PhD - Bruce Moeller, PhD - Todd Sheridan - Brenda Staffan

8:00 am - 11:45 am

Power Seminars

**It's Not Your Father's SSM**

Guillermo Fuentes, MBA - Todd Stout - Mike Taigman, MA - Jonathan Washko, MBA

8:00 am - 11:45 am

Power Seminars

**Pinnacle Insights: Leadership Topics from Today to 2050**

Brian LaCroix - Vince Robbins

1:00 pm - 4:00 pm

Special Meetings

**FirstWatch User Group Meeting**

Todd Stout - Mike Taigman, MA

2:00 pm - 3:15 pm

Bonus Sessions

**Medical Director and EMS Executive Forum**

Dean Dow, MBA - Brad Lee, MD, JD, MBA

3:30 pm - 4:30 pm

Special Meetings

**NEMSMA Membership Meeting**

5:00 pm - 6:15 pm

Main Conference

**Opening Keynote – Chasing Best Practices: Don't be Fooled!**

David Glickman

6:30 pm - 8:30 pm

Special Meetings

**Opening Reception**

## Wednesday - July 24

7:45 am - 8:45 am

Meal

Breakfast

8:00 am - 8:45 am

Bonus Sessions

**Bonus Breakfast Session — Beyond “Erlang” and Other Dispatch Staffing Secrets**

Guillermo Fuentes, MBA

8:00 am - 8:45 am

Bonus Sessions

**Bonus Breakfast Session — Federal Report for EMS Leaders**

Jon Krohmer, MD

9:00 am - 10:15 am

Main Conference

**Does Advanced Life Support Really Matter?**

Ed Racht, MD

10:45 am - 11:45 am

Main Conference

**ET3 Opportunities, Pitfalls & Implementation Strategies**

Vince Robbins - Brenda Staffan

10:45 am - 11:45 am

Main Conference

**Bullies, Transgender Patients and Employees, and Accommodations: What’s a Leader to Do?**

Allison Bloom, JD - Jacqueline Jefferies

11:45 am - 1:15 pm

Meal

Lunch

1:15 pm - 2:15 pm

Main Conference

**Managing the Threat: Privacy & Data Security in a Hyper-Connected World**

Tiffany Holman, MSHLP

2:45 pm - 3:45 pm

Main Conference

**Leadership Perspectives From Baby Boomers to Generation Z**

Maria Beermann-Foat, PhD - Jon Swanson - Thomas Moore

2:45 pm - 3:45 pm

Main Conference

**Recognizing and Addressing Racial Disparities in Your EMS System’s Care**

Rob McDonald - Jamie Kennel, MS

4:00 pm - 5:00 pm

Main Conference

## The Science of Timing, Productivity and Fatigue

Steve Knight, PhD

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5:00 pm - 6:00 pm

Special Meetings

## Networking Reception

## Thursday - July 25

7:45 am - 8:45 am

Meal

Breakfast

8:00 am - 8:45 am

Bonus Sessions

**Bonus Breakfast Session — The Future of EMS Reimbursement**

Asbel Montes - Brenda Staffan

8:00 am - 8:45 am

Bonus Sessions

**Bonus Breakfast Session — Taking the Nation's Pulse: The 2019 Fitch/EMS1 Trend Report**

Roxanne Shanks, MBA - Greg Friese, MS

9:15 am - 10:15 am

Main Conference

**Pinnacle Leadership Series — Rock the Boat!**

Jay Fitch, PhD

10:45 am - 11:45 am

Main Conference

**Remedies for Inherent Inefficiencies in EMS**

Todd Sheridan

10:45 am - 11:45 am

Main Conference

**One Hour, Two Debates: Nomenclature — Paramedicine vs. EMS & Should Higher Education be Required**

Mike McEvoy, PhD - Michael Gerber, MPH - Brian LaCroix

11:45 am - 1:15 pm

Meal

Lunch

1:15 pm - 2:15 pm

Main Conference

**Closing Keynote – Surviving the Circus: Simple Steps to Being Your Own Ringmaster**

Katie Nall, PhD

2:45 pm - 3:45 pm

Main Conference

**Data Without Borders: A Case Study of Information Sharing in the National Capital Region**

Brian Frankel - Alan Butsch, MA

2:45 pm - 3:45 pm

Main Conference

**Navigating the EMS Cost Reporting Requirement: A Two-Headed Coin?**

Vince Robbins

## Friday - July 26

8:00 am - 9:00 am

Bonus Sessions

Cases from the Fitch Files

9:15 am - 10:15 am

Bonus Sessions

2019 Pinnacle Legal Update

Kevin Fairlie, JD - Matthew Streger, JD

9:15 am - 10:15 am

Bonus Sessions

Making EMS Agenda 2050 a Reality: Implementing People-Centered EMS in Your Community

Ernesto Rodriguez, MA

9:15 am - 10:15 am

Bonus Sessions

Killing Productivity and Personnel in Fire and EMS: Is our Diet to Blame?

Jamie Pospisil

9:30 am - 5:00 pm

Special Meetings

CAAS Accreditation Seminar: Prepare for Accreditation Using the Version 3.0 CAAS Standards

10:30 am - 11:30 am

Bonus Sessions

What Now? Turning the Best Ideas from this Year's Pinnacle into Action

Roxanne Shanks, MBA - Mike Taigman, MA

10:30 am - 11:30 am

Bonus Sessions

Learning from our Past: A Fun Trip Through EMS History

Kris Kaul