

COUNTY JUDGE
Fort Bend County, Texas

Robert E. Hebert
County Judge

October 11, 2018

(281) 341-8608
Fax (281) 341-8609

Sharon Rode
P.O. Box 1709
Sugar Land, TX 77487

Reference: Account Number: 0196-00-000-0405-907 and 0196-00-000-0406-907
Tax Year 2017, Precinct 3

Dear Ms. Rode:

The County has received your request to waive penalty and interest on Fort Bend County property taxes. Fort Bend County is also authorized to act on behalf of Fort Bend Independent School District which represents a total amount of \$218.16 for penalties assessed on the referenced accounts for tax year 2017. The Tax Assessor's Office has conducted research on your accounts; a copy of the research is enclosed with this letter, and has also been provided to the Commissioners Court.

The information you provided, along with the Tax Office research, has been placed on the Agenda, becoming part of public record, for the Commissioners Court meeting on Tuesday, October 23, 2018 at 1:00 p.m. Commissioners Court is located at the Historic Courthouse, 401 Jackson Street, 2nd Floor, in Richmond, Texas.

You are not required to appear in order for the Court to consider your request. Action by the Court is governed by guidelines under Texas Tax Code, Chapter 33, Section 33.011*, Commissioners Court cannot waive penalty, interest and/or collection fees unless there is evidence of an error by the appraisal district or the County. However, if you have any new information showing proof of an error that was not researched by the Tax Assessor and wish to discuss, please contact your Commissioner, Andy Meyers, prior to October 23, 2018, at telephone 281-238-1400 or by email at andy.meyers@fortbendcountytexas.gov, to discuss any additional documentation you may wish to provide to the Court when they consider your request.

Sincerely,

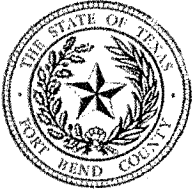
A handwritten signature in black ink that reads "Robert E. Hebert".

Robert E. Hebert

Enclosure

Copy: Commissioner Andy Meyers, Precinct No. 3

*Section 33.011(a)(1) of the Texas Tax Code states, "The governing body of a taxing unit: shall waive penalties and may provide for the waiver of interest on a delinquent tax if an act or omission of an officer, employee, or agent of the taxing unit or the appraisal district in which the taxing unit participates caused or resulted in the taxpayer's failure to pay the tax before delinquency."



COUNTY TAX ASSESSOR / COLLECTOR

Fort Bend County, Texas

Patsy Schultz, PCC
County Tax Assessor/Collector
1317 Eugene Heimann Circle
Richmond, TX 77469-3623

(281) 341-3710
Fax (281) 341-9267
Email: patsy.schultz@fortbendcountytx.gov
www.fortbendcountytx.gov

DATE: October 10, 2018

TO: County Judge Robert E. Hebert
Commissioner Vincent Morales
Commissioner Grady Prestage
Commissioner Andy Meyers
Commissioner James Patterson
Roy Cordes, County Attorney

FROM: Tammy Staton *T.S.*
Chief of Property Taxes

OCT 10 2018

Re: Waiver of Penalty and Interest – Sharon Rode: Account # 0196-00-000-0405-907, 2017 Tax Year;
Legal Description: 0196 WM Hodge, Acres 0.5772, (100 X 250); Mailing Address: P.O. Box 1709,
Sugar Land, TX 77487-1709

Precinct 3

Sharon Rode is requesting a waiver of penalty and interest for the 2017 tax year, stating they made payments for this account plus 2 others on January 31, 2018 online but the payment didn't post to account 0196-00-000-0405-907.

Tax Office records and research indicate:

- November 27, 2017 - 2017 Original Tax Statement mailed to Rode Enterprises, PO Box 1709, Sugar Land, TX 77487-1709. **This statement was not returned by the Post Office.**
- February 20, 2018 – 2017 Reminder Notice was mailed to Rode Enterprises, PO Box 1709, Sugar Land, TX 77487-1709. **This statement was not returned by the Post Office.**
- May 23, 2018 – 2017 33.07 Notice mailed to Rode Enterprises, PO Box 1709, Sugar Land, TX 77487-1709. **This statement was not returned by the Post Office.**
- June 29, 2018 – Received payment of \$837.15 (June penalty and interest) from Sharon Rode with receipt date June 27, 2018.

- The tax office confirmed with the credit card vender that there is an issue when paying multiple accounts with a credit card on the website.
- There is evidence of an error by the Fort Bend County Tax Office.
- Fort Bend ISD has authorized Fort Bend County Tax Office to handle the processing of the waiver of penalty and interest and allow the Fort Bend County Commissioners Court to make the determination based on 33.011 of the State Property Tax Code.

Breakdown of Taxes Paid:

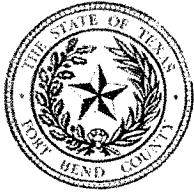
Account 0196-00-000-0405-907:

2017 Tax Year

Tax Unit	Base	Penalty & Interest	Total Waiver Request
Fort Bend ISD	\$537.11	\$80.57	\$80.57
FBC	\$190.84	\$28.63	\$28.63
Total	\$727.95	\$109.20	\$109.20

Total Penalty and Interest: \$109.20

I do recommend waiver of penalty and interest for 2017. Per Property Tax Code Section 33.011 (a) (1): "The governing body of a taxing unit: shall waive penalties and may provide for the waiver of interest on a delinquent tax if an act or omission of an officer, employee, or agent of the taxing unit or the appraisal district in which the taxing unit participates caused or resulted in the taxpayer's failure to pay the tax before delinquency..."



COUNTY TAX ASSESSOR / COLLECTOR

Fort Bend County, Texas

Patsy Schultz, PCC
County Tax Assessor/Collector
1317 Eugene Heimann Circle
Richmond, TX 77469-3623

(281) 341-3710
Fax (281) 341-9267
Email: patsy.schultz@fortbendcountytexas.gov
www.fortbendcountytexas.gov

DATE: October 10, 2018

TO: County Judge Robert E. Hebert
Commissioner Vincent Morales
Commissioner Grady Prestage
Commissioner Andy Meyers
Commissioner James Patterson
Roy Cordes, County Attorney

RECEIVED
OCT 11 2018

FROM: Tammy Staton *T.S.*
Chief of Property Taxes

Re: Waiver of Penalty and Interest – Sharon Rode: Account # 0196-00-000-0406-907, 2017 Tax Year;
Legal Description: 0196 WM Hodge, Acres 0.575, (100 X 250); Mailing Address: P.O. Box 1709, Sugar
Land, TX 77487-1709

Precinct 3

Sharon Rode is requesting a waiver of penalty and interest for the 2017 tax year, stating they made payments for this account plus 2 others on January 31, 2018 online but the payment didn't post to account 0196-00-000-0406-907.

Tax Office records and research indicate:

- November 27, 2017 - 2017 Original Tax Statement mailed to Rode Mark W & Sharon C, PO Box 1709, Sugar Land, TX 77487-1709. **This statement was not returned by the Post Office.**
- February 20, 2018 – 2017 Reminder Notice was mailed to Rode Mark W & Sharon C, PO Box 1709, Sugar Land, TX 77487-1709. **This statement was not returned by the Post Office.**
- May 9, 2018 – 2018 April Name Address Change received from the Fort Bend Central Appraisal District to change ownership to Rode Mark Wayne with the mailing address 13627 Florence Rd, Sugar Land, TX 77498-1705. **This statement was returned by the Post Office for Attempted not Known.**

- May 23, 2018 – 2017 33.07 Notice mailed to Rode Mark Wayne, 13627 Florence Rd, Sugar Land, TX 77498-1705. **This statement was returned by the Post Office for Attempted not Known.**
- June 29, 2018 – Received payment of \$835.30 (June penalty and interest) from Sharon Rode with receipt date June 27, 2018.
- The tax office confirmed with the credit card vender that there is an issue when paying multiple accounts with a credit card on the website.
- There is evidence of an error by the Fort Bend County Tax Office.
- Fort Bend ISD has authorized Fort Bend County Tax Office to handle the processing of the waiver of penalty and interest and allow the Fort Bend County Commissioners Court to make the determination based on 33.011 of the State Property Tax Code.

Breakdown of Taxes Paid:

Account 0196-00-000-0406-907:

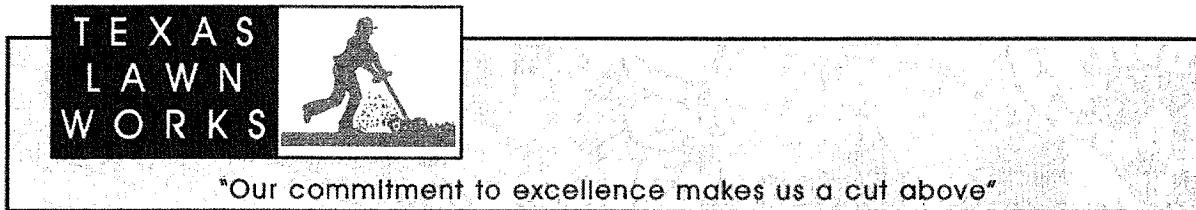
2017 Tax Year

Tax Unit	Base	Penalty & Interest	Total Waiver Request
Fort Bend ISD	\$535.92	\$80.39	\$80.39
FBC	\$190.42	\$28.57	\$28.57
Total	\$726.34	\$108.96	\$108.96

Total Penalty and Interest: \$108.96

I do recommend waiver of penalty and interest for 2017. Per Property Tax Code Section 33.011 (a) (1): "The governing body of a taxing unit: shall waive penalties and may provide for the waiver of interest on a delinquent tax if an act or omission of an officer, employee, or agent of the taxing unit or the appraisal district in which the taxing unit participates caused or resulted in the taxpayer's failure to pay the tax before delinquency..."

JUL 10 2018



July 5, 2018

Attn: Judge Robert E. Hebert
401 Jackson
Richmond, TX 77469-3110

Re: 2017 Property tax penalties for Accts: 0196-00-000-0406-907 13627 Florence Rd.; 0196-00-000-0405-907
13623 Florence Rd.

Hello,

We paid tax penalties on June 27, 2018 for the 2 above properties for what we thought were late payments made by our office personnel. Our office personnel swore that these payments were made January 31, 2018 along with another property tax payment for acct # 0196000000402907 through the Gov-Pay website. They said all 3 were added to the cart on the county site and paid through the Gov-Pay site. We searched our files and could only find a receipt that indicated the 402907 account had been paid. After instructing our office personnel to pay both of the other accounts, we found an error between the county website and the Gov-Pay website. When you check all the accounts you wish to pay on the county site and add them to your cart, you then click the pay button. The county site then re-directs you to the Gov-Pay site to complete the billing. The problem is that not all the properties in your cart get transferred over to the Gov-Pay site. Only one of them does. Roland, our office manager, called the Gov-Pay website tech support line, 877-846-8729, and spoke to Mireilly. She confirmed the fact that only one item in your cart gets transferred over from the county site. She said it was an error that website techs from both sites were aware of and had received numerous complaints on, going back to last year. She said you have to go back to the county site and only add one property to your cart at a time.

We are kindly asking for a refund of the penalties paid in the amount of \$218.16 due to the error that occurs between both websites when items in your cart are transferred.

Sincerely,

A handwritten signature in black ink that reads "Sharon Rode". The signature is fluid and cursive.

Sharon Rode
sharon@texaslawnworks.com
office: 281-240-4579
cell: 713-254-5365

DUPLICATE TAX RECEIPT



PATSY SCHULTZ, PCC
FORT BEND COUNTY TAX ASSESSOR/ COLLECTOR
1317 EUGENE HEIMANN CIRCLE
RICHMOND, TEXAS 77469-3623

Certified Owner:

RODE ENTERPRISES
PO BOX 1709
SUGAR LAND, TX 77487-1709

Legal Description:

0196 WM HODGE, ACRES 0.5772, (100 X 250)

Parcel Address: 13623 FLORENCE RD
Legal Acres: 0.5772

Remit Seq No: 38414913
Receipt Date: 06/27/2018
Deposit Date: 06/29/2018
Print Date: 07/24/2018 10:52 AM
Printed By: ROSEL

Deposit No: CC180629
Validation No: 6
Account No: 0196-00-000-0405-907
Operator Code: VEGA

Table with 8 columns: Year, Tax Unit Name, Rec Type, Tax Value, Tax Rate, Levy Paid, P&I, Coll Fee Paid, Total. Rows include 2017 Fort Bend Isd, 2017 Fort Bend Co Drainage, 2017 Fort Bend Co Gen Fnd, and a summary row.

Check Number(s):

Credit Card Authorization No: 0

Exemptions on this property:

PAYMENT TYPE:

Credit Cards: \$837.15

Total Applied: \$837.15

Change Paid: \$0.00

PAYER:
SHARON RODE
PO BOX 1709
SUGAR LAND, TX 77487

ACCOUNT PAID IN FULL

DUPLICATE TAX RECEIPT



PATSY SCHULTZ, PCC
FORT BEND COUNTY TAX ASSESSOR/ COLLECTOR
1317 EUGENE HEIMANN CIRCLE
RICHMOND, TEXAS 77469-3623

Certified Owner:

RODE MARK WAYNE
13627 FLORENCE RD
SUGAR LAND, TX 77498-1705

Legal Description:

0196 WM HODGE, ACRES 0.575, (100 X 250)

Parcel Address: 13627 FLORENCE RD
Legal Acres: 0.5750

Remit Seq No: 38414914
Receipt Date: 06/27/2018
Deposit Date: 06/29/2018
Print Date: 07/24/2018 10:50 AM
Printed By: ROSEL

Deposit No: CC180629
Validation No: 7
Account No: 0196-00-000-0406-907
Operator Code: VEGA

Table with 8 columns: Year, Tax Unit Name, Rec Type, Tax Value, Tax Rate, Levy Paid, P&I, Coll Fee Paid, Total. Rows include 2017 Fort Bend Isd, 2017 Fort Bend Co Drainage, 2017 Fort Bend Co Gen Frnd, and a total row.

Check Number(s):

Credit Card Authorization No: 0

Exemptions on this property:

PAYMENT TYPE:

Credit Cards: \$835.30

Total Applied: \$835.30

Change Paid: \$0.00

PAYER:
SHARON RODE
PO BOX 1709
SUGAR LAND, TX 77487

ACCOUNT PAID IN FULL