

james.hoss@fortbendcountytexas.gov

From: TripSpark Ignite [<mailto:ignite@tripspark.com>]
Sent: Tuesday, March 13, 2018 12:33 PM
To: Hoss, James <James.Hoss@fortbendcountytexas.gov>
Subject: [Possible Phish Fraud]FR/PARA + TripSpark Ignite = ♥

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Innovate, Collaborate & Celebrate at Ignite

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TripSparkIgnite

Join Us
in
Hilton Head
South Carolina

Learn What's New

with

**FIXED ROUTE/
PARATRANSIT**

Hi James,

Want to get the most out of your Fixed Route or Paratransit Software? Plan to join us this October at Ignite, TripSpark's Annual User Conference!

Ignite is an opportunity to learn from TripSpark experts and other Fixed Route or Paratransit professionals from across North America in classroom sessions, collaborative meetings and informal get-togethers. Learn what's new as well as tips and tricks for streamlining processes and more.

This year's Ignite conference will be in **Hilton Head, South Carolina, October 14-17**. Registration for Ignite isn't open yet, but it will be soon! At this time, all you need to do to prepare for Ignite is block your calendar. Registration details will be sent out next month.

Click below to download a "Save the Date" calendar invite for Ignite. Simply download the file, then double-click to add it to your Outlook calendar.

TripSpark **ignite**

Moving Together

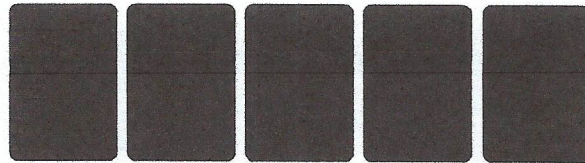
October 14 - 17, 2018

Hilton Head, South Carolina

Register Now

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Register for Ignite!

Enjoy the ocean breeze while you learn from product specialists and your industry peers. Enjoy an Opening Reception, Hands-on Training, Meetups, A Key Note Speaker, Closing Night Dinner, and more

Early Bird

\$950_{USD}

Register



The South Carolina Lowcountry

The Westin - Hilton Head, SC

The 2018 Ignite Conference will be hosted at the Westin Hilton Head – the perfect spot to balance business and pleasure. There, you'll enjoy the preserved landscape of the beautiful Island. Fly into Savannah, GA and enjoy the beautiful drive to Hilton Head Island.

[Book Room Now](#)

Special Ignite room rate: \$199 + taxes

Highlight Agenda

Sunday, October 14

Opening Night Reception

Monday, October 15

Breakfast

Main stage Keynote

Full Day of Sessions

Lunch

Networking and Meetups

Explore the Resort and Local Area

Tuesday, October 16

Breakfast

Half Day of Sessions

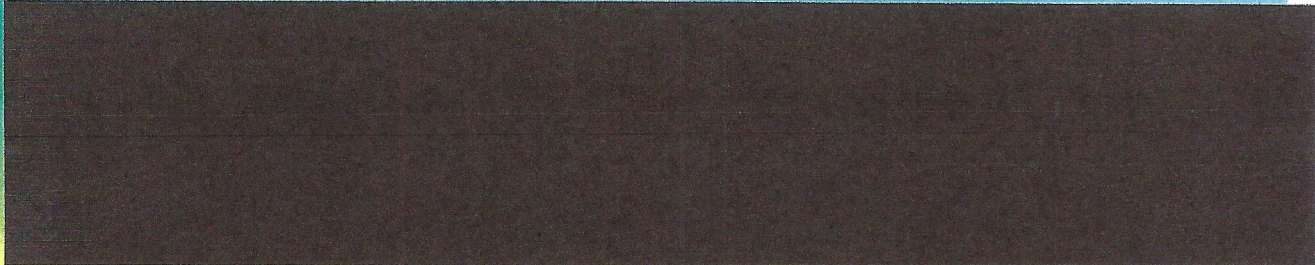
Lunch

Networking and Meetups

5 Inspiring Learning Tracks

Throughout the three days, you'll be able to develop a more robust

knowledge of the software you use and love. We offer learning tracks to our clients who are currently using Streets, PASS, Novus, fixed-route transportation and ridesharing software. Don't worry, you'll still have time to for a dip in the pool.



FAQ

October 14-17

The Westin, Hilton Head, South Carolina

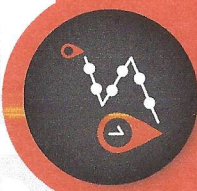


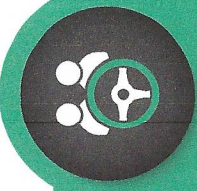

Register Now

DAY 1

Monday October 15



— Join us for the **OPENING PARTY** Sunday at 6:30pm! —

	 FIXED ROUTE STREETS	 PARATRANSIT PASS	 NEMT NOVUS DR	 RIDESHARE RIDEPRO / GREENRIDE	 EDUCATION VEO
B BREAK L LUNCH A JOINT SESSION					
7:30 8:45			BREAKFAST		
9:00 10:30			KEYNOTE		
B 11:00 11:45	What's New	What's New	What's New	What's New	What's New
11:45 12:30	Benefits of a Connected Solution	What's New Part II	What's New Part II	What's New Part II	VEO Redistricting
L 1:30 2:30	Systems Engineering Approach to ITS	Customer Speaker	LYFT Integration	GRH Integration with Lyft	VEO Redistricting Part II
2:30 3:15	Streets & Novus Integration	PASS vs. NOVUS What's the difference?	Subscription and Template Maintenance	Streets & Novus Integration	Mobile Responsive Vanpool Reporting
B 3:45 4:45	MaaS (Mobility as a service) + GTFS FLEX	MaaS (Mobility as a service) + GTFS FLEX	MaaS (Mobility as a service) + GTFS FLEX	Event Planning in TDM	Shuttles & Transfers

DAY 2

Tuesday October 16



	FIXED ROUTE STREETS	PARATRANSIT PASS	NOVUS DR	NEMT NOVUS MED	RIDESHARE RIDEPRO / GREENRIDE	EDUCATION VEO
B BREAK						
L LUNCH						
* JOINT SESSION						
7:30 8:45				BREAKFAST		
9:00 10:15	Scheduling Best Practices	Scheduling Lab	Scheduling Lab	Leveraging Your NEMT Software	A Move Towards Dynamic Rideshare with One Time Trips	Onboard Technologies for Schools
10:45 12:00	Features You May Not Be Using to their Full Advantage	Scheduling Lab	Scheduling Lab	Hands On Interactive Session	Hands On Training SiSense	Moving Together Roundtable
12:00				GRAB & GO LUNCH		

DAY 3

Wednesday October 17



Join us for the **CLOSING RECEPTION** at 6:30pm!

	FIXED ROUTE STREETS	PARATRANSIT PASS	NOVUS DR NOVUS MED	RIDESHARE RIDEPRO / GREENRIDE	EDUCATION VEO
B BREAK					
L LUNCH					
★ JOINT SESSION					
7:30 8:45			BREAKFAST		
9:00 10:00	Where's the Money? How to Secure Funding for Your Projects	Industry Session on Microtransit	NEMT Roadmap	Leveraging Behavior Change Theory in RidePro	Filters and Modes
10:00 11:00	Reports & DataMart	Report Writing - SQL & Crystal Overview	Provider Mobile	Enhanced Vanpool Management	Automatic Scheduling in VEO
11:30 12:30			CUSTOMER CARE SPOTLIGHT		
1:30 2:30	Best Practices and Resources to Overcome Your Training Challenges	Technology Security	Technology Security	What RidePro Can Do for Employers	InfoShare
2:30 3:15	Customer Roundtable How Have You Taken advantage of Streets?	Marketing to Your Passengers	Marketing to Your Passengers	Best Practices for Managing Employers in RidePro	VEO Best Practices
3:45 4:45	Customer Feedback	Customer Feedback	Customer Feedback	Customer Feedback	Customer Feedback