

COUNTY JUDGE
Fort Bend County, Texas

Robert E. Hebert
County Judge

May 30, 2018

(281) 341-8608
Fax (281) 341-8609

Rajesh Danayak
14827 Horse Creek Lane
Sugar Land, TX 77498

Reference: Account Number: 9650-07-003-0150-907
Tax Year 2017, Precinct 4

Dear Mr. Danayak:

The County has received your request to waive penalty and interest on Fort Bend County property taxes. Fort Bend County is also authorized to act on behalf of Fort Bend Independent School District and Fort Bend Emergency Services District #5 which represents a total amount of \$265.23 for penalties assessed on the referenced account for tax year 2017. The Tax Assessor's Office has conducted research on your account; a copy of the research is enclosed with this letter, and has also been provided to the Commissioners Court.

The information you provided, along with the Tax Office research, has been placed on the Agenda, becoming part of public record, for the Commissioners Court meeting on Tuesday, June 12, 2018 at 1:00 p.m. Commissioners Court is located at the Historic Courthouse, 401 Jackson Street, 2nd Floor, in Richmond, Texas.

You are not required to appear in order for the Court to consider your request. Action by the Court is governed by guidelines under Texas Tax Code, Chapter 33, Section 33.011*, Commissioners Court cannot waive penalty, interest and/or collection fees unless there is evidence of an error by the appraisal district or the County. However, if you have any new information showing proof of an error that was not researched by the Tax Assessor and wish to discuss, please contact your Commissioner, James Patterson, prior to June 12, 2018, at telephone 281-980-2235 or by email at james.patterson@fortbendcountytexas.gov, to discuss any additional documentation you may wish to provide to the Court when they consider your request.

Sincerely,

Robert E. Hebert

Enclosure

Copy: Commissioner James Patterson, Precinct No. 4

*Section 33.011(a)(1) of the Texas Tax Code states, "The governing body of a taxing unit: shall waive penalties and may provide for the waiver of interest on a delinquent tax if an act or omission of an officer, employee, or agent of the taxing unit or the appraisal district in which the taxing unit participates caused or resulted in the taxpayer's failure to pay the tax before delinquency."



COUNTY TAX ASSESSOR / COLLECTOR

Fort Bend County, Texas

Patsy Schultz, PCC
County Tax Assessor/Collector
1317 Eugene Heimann Circle
Richmond, TX 77469-3623

(281) 341-3710
Fax (281) 341-9267
Email: patsy.schultz@fortbendcountytexas.gov
www.fortbendcountytexas.gov

DATE: May 24, 2018

TO: County Judge Robert E. Hebert
Commissioner Vincent Morales
Commissioner Grady Prestage
Commissioner Andy Meyers
Commissioner James Patterson
Roy Cordes, County Attorney

FROM: Tammy Staton *T.S.*
Chief of Property Taxes

Re: Waiver of Penalty and Interest – Rajesh & Radha Danayak: Account # 9650-07-003-0150-907, 2017
Tax Year; Legal Description: Woodbridge Of FBC Sec 7, Block 3, Lot 15; Mailing Address: 14827
Horse Creek Lane; Sugar Land, TX 77498

Precinct 4

Rajesh Danayak is requesting waiver of penalty and interest for 2017 tax year, stating that his bank returned his online bill payment he submitted due to incorrect address.

Tax Office Records and Research Indicate:

- November 27, 2017 – 2017 Original Tax Statement was mailed to: Danayak Rajeash & Radha, 14827 Horse Creek Ln.; Sugar Land, TX 77498-7059 -- **was not returned by the Post Office.**
- February 7, 2018 – Mr. Danayak called our office stating his online bill payment was returned by his bank due to incorrect address.
- February 9, 2018 – Tax Office received 2017 tax payment from Mr. Danayak in the amount of \$4,054.07 including penalty and interest.

- There is no evidence of an error by the Fort Bend Central Appraisal District or the Fort Bend County Tax Office.
- Fort Bend ISD and Fort Bend ESD #5 have authorized Fort Bend County Tax Office to handle the processing of the waiver of penalty and interest and allow the Fort Bend County Commissioners Court to make the determination based on Section 33.011 of the State Property Tax Code.

Breakdown of Taxes Paid:

Account 9650-07-003-0150-907:

2017 Tax Year

Tax Unit	Base	Penalty & Interest	Total Waiver Request
Ft Bend ISD	\$2,748.11	\$192.37	\$192.37
Ft Bend ESD # 5	\$165.80	\$11.61	\$11.61
FBC	\$874.93	\$61.25	\$61.25
TOTAL	\$3,788.84	\$265.23	\$265.23

Total Penalty & Interest: \$265.23

I do not recommend waiver of penalty and interest. Property Tax Code Section 33.011 (a) (1). "The governing body of a taxing unit: shall waive penalties and may provide for the waiver of interest on a delinquent tax if an act or omission of an officer, employee, or agent of the taxing unit or the appraisal district in which the taxing unit participates caused or resulted in the taxpayer's failure to pay the tax before delinquency..."

February 15, 2018

Mr. Robert E Hebert
County Judge
401 Jackson
Richmond, TX 77469-3110

County Judge
Received

FEB 16 2018

Subject: Request for waiver of penalty (\$265.23) Amount on property tax for no fault of mine

Refer: A/C Number 9650-07-003-0150-907 Legal Description WOODBRIDGE OF FBC SEC 7,
BLOCK 3, LOT 15

Hello,

Based on my conversation with Patsy Schultz office on February 7, 2018 I am writing this letter towards your attention and consideration. This in reference to the above property.

Like every year, I sent my tax payment in the amount of \$3788.84 through my bank, which was scheduled to be delivered on-time on January 30, 2018 with no penalty. This was addressed to Patsy Schultz, PO Box 1028, Payment process Center, Sugar Land, TX 77487-1028 as given on the tax statement. Also, Attachment 2 shows the payee address, amount and delivery date from my bank for Patsy Schultz.

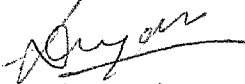
On February 7, 2018, my bank notified me through email (see Attachment 1) that this payment was sent back due to incorrect address. Upon getting this email, I right away contacted the bank to send me the copy of check, which was mailed, the Bank responded that they destroy the mails after it is returned because of non-delivery (see Attachment 3).

I contacted the Fort bend County Tax office immediately and faxed all the required information in this matter. They realized the issue and advised me to write to you to get the penalty (in the amount of \$265.23) to be waived. I have maintained good record of paying every tax on time for the last 17 years. Due to several job losses, this year was tough but I still was able to send the payment on time but unfortunate above defined incident happened.

I am really not sure what happened and strongly feel that I should not be penalized for this as I have abided by the rules and request your kind consideration. I have learned my lesson this year and in the future, I will make sure to deliver payment way before the deadline to prevent any such untoward mistakes described from happening by any party including me, post office, bank and many more.

Will highly appreciate it.

Thanks and High Regards



Rajesh Danayak
14827 Horse Creek lane
Sugar land, TX 77498

Attachment ①

Bank of America

Contact
Merrill Edge

Rajesh K Danayak | Profile & Settings

**MERRILL
EDGE**

Sign Out

How can we help you?

Accounts | Bill Pay | Transfer | Send | Special Offers & Deals | Tools & Investing | Open an Account | Help & Support

Message Center

[« Back to messages](#) : Message details

Online Billpay Message

02/07/2018

Need to send a message?

Contact us online, by phone or
in person

Dear Rajesh Danayak,

Thank you for using Online Banking Bill Pay.

This payment was returned to us due to an incorrect address:

Case ID:

Pay To: Patsy Schultz

Scheduled Payment Date: January 30, 2018

Amount: \$3788.84

The funds are being credited back to your account. Please allow 1 to 2 business days from the date of this correspondence for the funds to post to your account.

Action Required: To correct this issue and prevent it from recurring, please complete the following steps:

1. Contact Patsy Schultz to verify the payment address. Note: Ask for the specific address used for payments sent without a remittance slip.
2. Delete Patsy Schultz from your Bill Pay account, since it has an incorrect address.
3. Add Patsy Schultz in your Bill Pay account, with the correct address.
4. Update your records to show that payment # has been voided.
5. If necessary, schedule a new payment.

To prevent future payments from being returned, please ensure that the information for Patsy Schultz is accurate.

You are entitled to receive a copy of any document that we relied upon during our investigation and or processing of your request. To request documents, you can e-mail us anytime and we will send the appropriate documents by U.S. mail.

Thank you for choosing Bank of America. For further assistance, please contact us by e-mail or phone, 800.933.6262, Online Banking Bill Pay.

Actions: [Delete](#) | [Reply](#)

[« Previous message](#)

Continued on Back.

ATTACHMENT (2)

Accounts Bill Pay Transfer | Send Special Offers & Deals Tools & Investing Open an Account Help & Support

Patsy Schultz
Fort Bend County TAC -
0907

Change Pay To Account: **Patsy Schultz - Fort Bend County TAC** Go

Pay To Account

Patsy Schultz
Fort Bend County TAC -0907
PO BOX 1028
PAYMENT PROCESSING DEPT
Sugar Land, TX 77487-1028
281-941-3710

Edit Pay To account information

Delete Pay To account

Alerts & Reminders (Set Alerts)

You can set up alerts for this Pay To account. To turn on an alert, click Set Alerts.

- OFF Reminder
- OFF Payment processing
- OFF Automatic Payment scheduled
- OFF Recurring payment plan about to end
- OFF e-Bill due, no payment scheduled

Automatic Payments

e-Bill Initiated payments:

This Pay To account does not send e-Bills.

Recurring payment plans:

You do not have any recurring payments scheduled for this Pay To account at this time. Tell me more...

Set up a recurring payment

Make a Payment

To make a payment to this Pay To account, enter your payment information and click **Make Payment**.

Pay To	Amount	Pay From	Deliver By mm/dd/yyyy
Patsy Schultz Fort Bend County TAC - 0907	\$ <input type="text"/>	ADV TIERED ...-4294 Show memo Avail. Funds: \$186,104.26	<input type="text"/> Earliest Delivery 02/20/2018

Make Payment

Important: Deliver By is the estimated date that your Pay To account will receive the payment and funds will leave your account. The actual delivery date may vary from the Deliver By date estimate. Please make sure that there are sufficient available funds in your account to cover your payment beginning a few days before the Deliver By date estimate and keep such funds available until the payment is deducted from your account. Otherwise, you may be charged an overdraft or returned item fee. Other fees also may apply. Please refer to your account agreement and applicable fee schedule for details.

If we fail to process a payment in accordance with your properly completed instructions, we will reimburse you any late-payment-related fees. Please contact Online Banking Customer Service to request that the fees be reversed.

Hide message

Payments & e-Bills

Payment History (Past Six Months)

e-Bill History (Past Six Months)

Amount	Deliver By	Status	
\$3,788.84	01/30/2018	Failed	View Payment

See more payments

Accounts Bill Pay Transfer | Send Special Offers & Deals Tools & Investing Open an Account Help & Support

Payments Overview • Automatic Payments • Make a Single Payment

View Payment

Quick Help

Use this page to view the details of a payment you've made. After a payment is processed, we provide a summary of how the payment was sent (electronically or by mail), when the funds were withdrawn from your account, a payment memo and whether it was sent with the payment, and when the payment was delivered to the Pay To account.

What can I do?

What do I need to know?

What else can I do?

For more information, please browse our list of Frequently Asked Questions.

Pay To	Amount	Pay From	Deliver By
Patsy Schultz Fort Bend County TAC - 0907	\$3,788.84	ADV TIERED INTEREST CHKG-4294	01/30/2018

Confirmation Number:

The merchant was unable to accept this payment and the payment amount will be refunded to your account. This can occur for several reasons, such as an incorrect Pay To account address or account number. Please check your Pay To account information to ensure its accuracy. You may want to make this payment by some other means if the due date is near.

If you have a question about this payment, click **Inquire About Payment** to send a message to customer service.

Inquire About Payment

Return to Previous Page


ATTACHMENT 3

Bank of America 

Contact
Merrill Edge

Rajesh K Danayak | Profile & Settings | **MERRILL EDGE** | Sign Out

How can we help you? 

Accounts | Bill Pay | Transfer | Send | Special Offers & Deals | Tools & Investing | Open an Account | Help & Support 

Message Center

[« Back to messages](#) : Message details

Online Billpay Message

02/08/2018

Dear Rajesh Danayak,

Pay To: Patsy Schultz
Scheduled Payment Date: January 30, 2018
Amount: \$3788.84

Thank you for being a Preferred Client. We appreciate your business.

This issue was previously addressed by an e-mail message on February 07, 2018 under the Case ID number

At that time, we found payment was returned for invalid address and credited to your account. The check was destroyed and no copy of the check is available. The check was sent to the address provided through Online Banking Bill Pay Service.

You are entitled to receive a copy of any document that we relied upon during our investigation and or processing of your request. To request documents, you can e-mail us anytime and we will send the appropriate documents by U.S. mail.

Thank you for choosing Bank of America. For further assistance, please contact us by e-mail or phone, 800.933.6262, Online Banking Bill Pay.

GENERAL E-MAIL

DATE:02/07/2018 TIME:13:37:59 MSG. NBR:88660207133759912018

FROM: 40001037263 DANAYAK, RAJESH

TO: Customer Service

Could you please send a copy of check immediately so that I can show them that this was mailed. Also the address it was mailed to

Dear Rajesh Danayak,

Need to send a message?

Contact us online, by phone or
in person

DUPLICATE TAX RECEIPT



PATSY SCHULTZ, PCC
FORT BEND COUNTY TAX ASSESSOR/ COLLECTOR
1317 EUGENE HEIMANN CIRCLE
RICHMOND, TEXAS 77469-3623

Certified Owner:

DANAYAK RAJESH & RADHA
14827 HORSE CREEK LN
SUGAR LAND, TX 77498-7059

Legal Description:

WOODBIDGE OF FBC SEC 7, BLOCK 3, LOT 15

Parcel Address: 14827 HORSE CREEK LN
Legal Acres: 0.0000

Remit Seq No: 37816664

Receipt Date: 02/09/2018

Deposit Date: 02/15/2018

Print Date: 05/07/2018 10:52 AM

Printed By: SOLEDADF

Deposit No: 0180215F1

Validation No: 900000051414831

Account No: 9650-07-003-0150-907

Operator Code: IRENEA

Year	Tax Unit Name	Rec Type	Tax Value	Tax Rate	Levy Paid	P&I	Coll Fee Paid	Total
2017	Fort Bend Isd	TL	208,190	1.320000	2,748.11	192.37	0.00	2,940.48
2017	Fort Bend Esd #5	TL	209,871	0.079000	165.80	11.61	0.00	177.41
2017	Fort Bend Co Drainage	TL	186,552	0.016000	29.85	2.09	0.00	31.94
2017	Fort Bend Co Gen Fnd	TL	186,552	0.453000	845.08	59.16	0.00	904.24
					<u>\$3,788.84</u>	<u>\$265.23</u>	<u>\$0.00</u>	<u>\$4,054.07</u>

Check Number(s):

1015

PAYMENT TYPE:

Checks:

\$4,054.07

Exemptions on this property:

HOMESTEAD

Total Applied:

\$4,054.07

Change Paid:

\$0.00

PAYER:

DANAYAK RAJESH & RADHA
14827 HORSE CREEK LN
SUGAR LAND, TX 77498-7059

ACCOUNT PAID IN FULL

(281) 341-3710

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