

From: Johnson, Patrick <patrick.johnson@vistraenergy.com>
Sent: Tuesday, April 24, 2018 10:17 AM
To: Gonzales, Anna <Anna.Gonzales@fortbendcountytexas.gov>
Subject: TXU Energy Aid Disbursement

Hi Anna,

Your April Quarterly TXU Energy Aid disbursement is \$5,000.00. Please allow up to 30 days to receive the check or ACH payment from our parent company **Vistra Energy**.

Effective March 2018, TXU Energy Aid funds will be disbursed quarterly. The remaining disbursements for this year are July and October. Be sure to carefully manage the funds you have on-hand to prevent going into a negative balance. Remember the TXU Energy Aid monthly report is a payment report.

As a reminder, TXU Energy Aid funds can be used to assist clients **one-time** per calendar year from your agency. If extenuating circumstances exist, TXU Energy Aid funds can be used one additional time. Please note the extenuating circumstance(s) in the client(s) file. For your reference, attached is a copy of the TXU Energy Aid Fund guidelines.

If you have any questions, please feel free to contact me. Thank you for everything you do to help our customers!

Patrick



Patrick Johnson

*Energy Assistance Manager,
TXU Energy Assistance Team*

972.507.9205 (office)
800.556.6753 (fax)

patrick.johnson@txu.com