

STATE OF TEXAS

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COUNTY OF FORT BEND

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**ADDENDUM NO. 7 TO AGREEMENT FOR TIBURON SOFTWARE UPGRADE AND LICENSE SUBSCRIPTION**

This Addendum No. 7 to Agreement for Tiburon Software Upgrade and License Subscription ("Addendum No. 7) is entered into by and between Fort Bend County, Texas, a body corporate and politic acting herein by and through its Commissioners Court ("County"), and Tiburon, Inc. ("Tiburon"), effective as of the last date of signature below.

WHEREAS, County and Tiburon previously entered into an Agreement for Tiburon Software Upgrade and License Subscription on December 2, 2014; Addendum executed March 30, 2015; Addendum No. 2 executed on May 23, 2015; Addendum No. 3 approved on June 23, 2015; Addendum No. 4 executed on August 15, 2015; Addendum No. 5 effective on June 27, 2017; Addendum executed September 16, 2016; and Addendum No. 6 dated August 1, 2017 (collectively referred to as the "Agreement"), attached hereto as "Exhibit 1" and incorporated by reference as if set forth herein verbatim. County and Tiburon wish to further amend the Agreement.

NOW, THEREFORE, in consideration of the foregoing, the Agreement between County and Tiburon is hereby amended as follows:

1. Addendum No. 2 executed on May 23, 2015 included year 1 annual maintenance fee of \$274.00. This amount is an annual recurring fee to be added to the County's annual renewal invoice.
2. Addendum executed on September 16, 2016 included annual maintenance/subscription fee of \$2,430 for year 1. This amount is an annual recurring fee to be added to the County's annual renewal invoice.
3. County's maintenance/subscription renewal invoices subsequent to the Addenda referenced in items 1 and 2 above did not include the applicable annual fees.
4. County and Tiburon agree that the County's renewal invoice for February 2018, attached hereto as "Exhibit 1" and incorporated by reference as if set forth herein verbatim, shall include the annual recurring fees stated in items 1 and 2 as follows:

<b>Sales Order Reference:</b>	<b>EP-4132</b>	<b>-0AWY00</b>	
<b>Recurring:</b>	<b>\$274.00</b>	<b>\$2,430.00</b>	
02/01/18 - 01/31/19	\$287.70	\$1,859.34	Prorate 05/10/17 - 01/31/19
02/01/19 - 01/31/20	\$302.09	\$2,679.08	
02/01/20 - 01/31/21	\$317.19	\$2,813.03	
	<b>\$906.98</b>	<b>\$7,351.44</b>	
<b>Add to Annual Fee:</b>	<b>\$302.33</b>	<b>\$2,450.48</b>	<b>Total Added Per Year: \$2,752.81</b>

**5. Additional Terms and Conditions:**

- a. **Texas Government Code § 2251.152 Acknowledgment.** By signature below, Tiburon represents pursuant to Tex. Gov't. Code § 2252.152, that Tiburon is not listed on the website of the Comptroller of the State of Texas concerning the listing of companies that are identified under § 806.051, § 807.051 or § 2253.153.
  - b. **Understanding, Fair Construction.** By execution of this Agreement, the parties acknowledge that they have read and understood each provision, term and obligation contained in this Agreement. This Agreement, although drawn by one party, shall be construed fairly and reasonably and not more strictly against the drafting party than the nondrafting party.
6. All terms and conditions of the Agreement, including any addenda, not modified herein shall remain in full force and effect and for the term of the Agreement. If there is a conflict between the Agreement, an Addendum, any other correspondence or document, the provisions of the Agreement as amended herein shall prevail with regard to such conflict.

IN WITNESS WHEREOF, this Agreement is signed, accepted, and agreed to by all parties by and through the parties or their agents or authorized representatives. All parties hereby acknowledge that they have read and understood this Agreement and the attachments and exhibits hereto. All parties further acknowledge that they have executed this legal document voluntarily and of their own free will.

**FORT BEND COUNTY**

**TIBURON, INC.**

\_\_\_\_\_  
Robert E. Hebert, County Judge

  
\_\_\_\_\_  
Blake Clark, Chief Financial Officer

\_\_\_\_\_  
Date

2/16/18  
\_\_\_\_\_  
Date

ATTEST:

\_\_\_\_\_  
Laura Richard, County Clerk

(SEAL)

**AUDITOR'S CERTIFICATE**

I hereby certify that funds in the amount of \$ \_\_\_\_\_ are available to pay the obligation of Fort Bend County within the foregoing Agreement.

\_\_\_\_\_  
Robert Ed Sturdivant, County Auditor

# **EXHIBIT 1**

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A TriTech Software Systems company

# QUOTE

Cust ID: TX537  
 Quote No: QUO-119818  
 Date: 1/31/2018  
 PO No: (Budgetary Quote)  
 Terms:

Customer:  
 Fort Bend, County of  
 Sheriff's Office  
 1410 Ransom Rd  
 Richmond, TX 77469

Return To  
 Tiburon, Inc.  
 9477 Waples St, Ste 100  
 San Diego, CA 92121  
 (858) 799-7000 Ext 0000

DESCRIPTION	AMOUNT
Annual Subscription Fee, Year 2	\$ 323,513.81
<p style="text-align: center;">Quoted is U.S. Dollars</p> <p style="text-align: right;">TOTAL</p>	\$ 323,513.81

STATE OF TEXAS                   §  
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 COUNTY OF FORT BEND           §

**ADDENDUM NO. 6 TO AGREEMENT FOR TIBURON SOFTWARE  
 UPGRADE AND LICENSE SUBSCRIPTION**

This Addendum No. 6 to Agreement for Tiburon Software Upgrade and License Subscription ("Addendum No. 6") is entered into by and between Fort Bend County, Texas, a body corporate and politic acting herein by and through its Commissioners Court ("County"), and Tiburon, Inc. ("Tiburon").

**WHEREAS**, County and Tiburon previously entered into an Agreement for Tiburon Software Upgrade and License Subscription on December 2, 2014, Addendum executed March 30, 2015, and Addendum No. 2 executed on May 12, 2015, Addendum No. 3 approved on June 23, 2015, and Addendum No. 4 executed on August 4, 2015, and Addendum No. 5 effective on June 27, 2017 (collectively referred to as the "Agreement"), attached hereto as "Exhibit 2" and incorporated by reference as if set forth herein verbatim. County and Tiburon wish to amend the Agreement.

**NOW, THEREFORE**, in consideration of the foregoing, the Agreement between County and Tiburon is hereby amended as follows:

1. Tiburon shall provide County with the Cry Wolf Import Alarm Data Services described in Tiburon's Quotation QUO-5063-0BOTF0, dated April 17, 2017 attached hereto as Exhibit 1.
2. For and in consideration of the services rendered by Tiburon, County shall pay Tiburon an amount not to exceed seven thousand nine hundred sixty-two dollars and 50/100 (\$7,962.50). Upon completion of the tasks identified in the payment schedule described in Exhibit 1, Tiburon shall submit to County two (2) original copies of invoices showing the amounts due for services performed in a form acceptable to County to the following addresses:

Fort Bend County Auditor  
 c/o Accounts Payable  
 301 Jackson, Suite 701  
 Richmond, Texas 77469  
 Email: [auditor@fortbendcountytexas.gov](mailto:auditor@fortbendcountytexas.gov)  
 Fax: 281-341-3774

With a Copy to:  
 Fort Bend County Sheriff's Office  
 Attn: Captain Robin Frazier  
 1410 Williams Way  
 Richmond, Texas 77469  
 Fax: 281-341-4673

County shall review such invoices and approve them within thirty (30) calendar days with such modifications as are consistent with this Agreement. County reserves the right to withhold payment pending verification of satisfactory work performed. If County disputes charges related to the invoice submitted by Tiburon, County shall notify Tiburon no later than twenty-one (21) days after the date County receives the invoice. If County does not dispute the invoice, then County shall pay each such approved invoice within thirty (30) calendar days. Interest resulting from late payments by County shall be subject to Chapter 2251, TEXAS GOVERNMENT CODE.

3. All travel expenses incurred by Tiburon or Tiburon's subcontractors arising from the performance of Services under the Addendum shall be paid by County, only in accordance

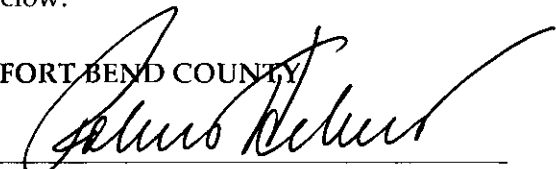
with County's Travel Policy. Receipts evidencing travel related expenditures made by Tiburon or Tiburon's subcontractors shall be submitted to the County Auditor's Office:

Fort Bend County Auditor  
Attn: Robert Ed Sturdivant  
301 Jackson Street, Suite 701,  
Richmond, TX 77469

4. County's acceptance of Tiburon's Quotation is effective upon execution of this Addendum No. 6 by both parties.
5. All terms and conditions of the Agreement, including any addenda, not modified herein shall remain in full force and effect and for the term of Agreement. If there is a conflict between this Agreement, Addendum, and any other correspondence or document, the provisions of the Agreement and this Addendum shall prevail with regard to the conflict.

IN WITNESS WHEREOF, the parties put their hands to this Addendum on the dates indicated below.

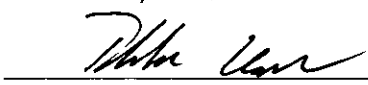
FORT BEND COUNTY

  
Robert E. Hebert, County Judge

Date

8-1-2017


TIBURON, INC.

  
Blake Clark, Chief Financial Officer

Date

July 20, 2017

ATTEST:

  
Laura Richard, County Clerk



AUDITOR'S CERTIFICATE

I hereby certify that funds are available in the amount of \$ 7,962.50 to accomplish and pay the obligation of the Fort Bend County under this Addendum.

  
Robert E. Sturdivant, Fort Bend County Auditor

# **Exhibit 1**

## Proposal/Sales Quotation

Quotation QUO-5063-0BOTF0

Quotation Date: 4/17/2017

### General & Client Information

Agency Name: Fort Bend Sheriff's Office	<b>Bill To:</b> 1410 Ransom Rd Richmond TX USA 77469
System Description: Fort Bend CryWolf Permit Import	
Client Contact: Andy Patti	<b>Ship To:</b> 1410 Ransom Rd Richmond TX USA 77469
Contact Phone: 281-341-4676	
Contact Email: andy.patti@fortbendcountytx.gov	
Expiration Date: 7/17/2017	
Presented By: Christina Johnson	

### Project Products & Services

#### Project Related Fee(s)

Product Name	Unit Price	Qty	Total Price
Cry Wolf Import Alarm Data Services	\$7,175.00	1	\$7,175.00
Project Management Fee	\$787.50	1	\$787.50

**Project Related Fee(s) Total: \$7,962.50**

**Project Total: \$7,962.50**

Estimated Sales Tax: (State: at %)	Taxable sales: \$0.00	Subtotal: \$7,962.50
		Sales Tax Amount: \$0.00
		<b>Quote Total: \$7,962.50</b>

**Payment Schedule**

- 50% Upon receipt of a signed EP Letter.
- 50% Upon achievement of the completion criteria set forth in the SOW.

Note: No scheduling of resources will occur until after the first payment milestone is paid and all outstanding accounts receivable payments have been made. This Quotation may be cancelled at Tiburon's discretion upon written notice to Client if the first payment milestone is not paid when due.

**Assumptions**

Client provides VPN\Bomgar Access to the client site

Tiburon staff allowed console administrative access to the servers

Tiburon staff allowed system Administrator level access to all database instances

Client to accept performance issues if query designed by third party vendor is not optimal.

This Quotation does not include:

- Documentation
- Warranty
- Hardware or third party products or services
- Travel

**Statement of Work**

**Scope Description**

Remotely, Tiburon staff will –

- Create logins for two databases
- Creation of views of CAD database for use by Cry Wolf

- Assign appropriate permissions to the views
- Test and troubleshoot issues with the Client and third party (including performance issues)
- Document user and interface details in Tiburon's client support site notes

Upon completion of this modification, Tiburon staff will load the updates to the Client's test system. Client shall test the changes, and work with Tiburon staff to complete any necessary troubleshooting tasks. Upon successful completion of testing, Tiburon staff will load the updates to the Client's production system.

#### Tiburon Responsibilities

- Create database views per the scope description.
- Upon Client's testing, correct any discrepancies in operation based on the Scope Description.
- Load the changes into the Client's production environment

#### Client Responsibilities

- Designate a person to be the principal point of contact for all technical questions and administrative arrangements relating to this Proposal.
- Provide VPN access to Tiburon.
- Complete all testing as required.
- Provide oversight and management of third party vendors
- Complete testing to ensure conformity with the Scope Description within ten (10) business days from receipt of Tiburon's notification the code is ready for testing.

#### Completion Criteria

This work will be considered complete ten (10) business days after Tiburon has provided the Client with written notification that the interface is ready for testing, or when the interface has been placed into production, whichever comes first. If Client does not confirm completion with a sign off letter presented by the Tiburon project manager within ten (10) business days of submittal of such letter, or otherwise notifies Tiburon in writing

why completion sign-off has not been provided any final invoice(s) will be issued and will be payable in accordance with the payment terms of this Quotation.

### ***Terms and Conditions***

#### **Payment terms are as follows**

50% of all Software, Services, Support and fixed travel fees are due at time of order -and- 50% of all Software, Services, Support and fixed travel fees are due upon installation or completion of services (whichever comes later).

#### **Software License Terms:**

The Software is licensed for use by Client in accordance with the software licensing terms of the Software License Agreement currently in effect between Tiburon and Client. Acceptance, if applicable, for the Software will be defined in the applicable Statement of Work ('SOW'); otherwise, the Software licenses shall be deemed accepted on delivery.

Acceptance, if applicable, for the Tiburon Software licenses included in the Quotation will be defined in the Statement of Work. Any changes to scope of testing may result in a price increase for services.

The annual Software Support Services for the Tiburon Software licenses are provided for a period of twelve-months from the Installation date and shall be governed by the existing agreement for support and maintenance currently in effect between Tiburon and Client. Support fees will be prorated at renewal of the existing support term to adjust to the term to be co-terminous with the existing support agreement term.

#### **Sales Tax:**

Any estimated sales and/or use tax has been calculated as of the date of quotation and is provided as a convenience for budgetary purposes. Tiburon reserves the right to adjust and collect sales and/or use tax at the actual date of invoicing, at the then current rates. Your organization must provide Tiburon with a copy of a current tax exemption certificate issued by your state's taxing authority for the given jurisdiction, when your order is placed, if you are exempt from sales tax.

#### **General Terms:**

The items in this quotation are based upon meetings and communications with the Client and unless attached to a contract form the entirety of the deliverables from Tiburon.

The scope of Deliverables for this order will be limited to the Software, Services, and Support and Maintenance that is explicitly listed herein for the listed quantities.

This order provides Software licenses as well as required deployment services only for the environments that are

explicitly listed herein (Production, Test, Training, Disaster Recovery, etc.). These software licenses do not apply to any other existing environments, or environments that may be implemented in the future.

Changes in the scope of certain components of the System may impact the cost and timelines for other areas of the Project.

All services will be performed during normal business hours, unless otherwise stated in this quotation for specific service deliverables.

Deployment and implementation of Tiburon Software and Services are based upon Client's provision and compliance with Tiburon's System Planning Document.

Tiburon reserves the right to adjust this Quotation as a result of changes including but not limited to project scope, deliverables (Tiburon Software, or third party software or hardware, including changes in the hardware manufacturer's specifications), services, interface requirements, and Client requested enhancements.

Installation Services will be performed based on the quantities that are listed in this quotation, and as listed for each environment. One installation line item does not include installation services in multiple environments.

Standard Interfaces are developed and enhanced within Tiburon's version process for the Tiburon Software applications (such as CAD). Changes to standard Interfaces will require adherence to the development life cycle therein. Updates or upgrades to standard Interfaces that are delivered within this life cycle will require the Client's system to be on the current production release of the Tiburon Software application(s).

<b>Quotation Issued by: Christina Johnson</b> <b>Email: christina.johnson@tritech.com</b> <b>Phone: (910) 602-7244</b>	<b>Send Purchase Orders To:</b>  <b>Tiburon</b> <b>Attn: Ann Conway</b> <b>9477 Waples Street, Suite 100</b> <b>San Diego, CA 92121</b>  <b>Or Email: <a href="mailto:ann.conway@tritech.com">ann.conway@tritech.com</a></b> <b>Or Fax: (858) 799-7015</b>
	<b>Remit Payments To:</b>  <b>Tiburon</b> <b>9477 Waples Street, Suite 100</b> <b>San Diego, CA 92121</b>

*Accepted for Client*

By signing below, you are indicating that you are authorized to obligate funds for your organization. To activate your order, check the appropriate box below and, either, (i) attach a copy of this quotation to your purchase order when it is remitted to Tiburon, or, (ii) if no additional authorizing paperwork is required for your organization to accept and pay an invoice, sign below and fax this quotation to 1-858-799-7015 or email to [ann.conway@tritech.com](mailto:ann.conway@tritech.com) to indicate your acceptance.

- Purchase Order required and attached, reference PO# \_\_\_\_\_ on invoice.
- No Purchase Order required to invoice.

Please check one of the following:

- I agree to pay any applicable sales tax.
- I am tax exempt. Please contact me if Tiburon does not have my current exempt information on file.

\_\_\_\_\_  
Client Agency/Entity Name

\_\_\_\_\_  
Client Authorized Representative

\_\_\_\_\_  
Title

\_\_\_\_\_  
Signature Client Authorized Representative

\_\_\_\_\_  
Date

## **Exhibit 2**

STATE OF TEXAS

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COUNTY OF FORT BEND

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**ADDENDUM NO. 5 TO AGREEMENT FOR TIBURON SOFTWARE  
UPGRADE AND LICENSE SUBSCRIPTION**

This Addendum No. 5 to Agreement for Tiburon Software Upgrade and License Subscription ("Addendum No. 5") is entered into by and between Fort Bend County, Texas, a body corporate and politic acting herein by and through its Commissioners Court ("County"), and Tiburon, Inc. ("Tiburon").

**WHEREAS**, County and Tiburon previously entered into an Agreement for Tiburon Software Upgrade and License Subscription on December 2, 2014, Addendum executed March 30, 2015, and Addendum No. 2 executed on May 12, 2015, Addendum No. 3 approved on June 23, 2015, and Addendum No. 4 executed on August 4, 2015 (collectively referred to as the "Agreement"), attached hereto as "Attachment B" and incorporated by reference as if set forth herein verbatim. County and Tiburon wish to amend the Agreement.

**NOW, THEREFORE**, in consideration of the foregoing, the Agreement between County and Tiburon is hereby amended as follows:

1. Tiburon shall provide the TX UCR to NIBRS conversion services described in Tiburon's Quotation QUO-9078-0CKHC0, dated May 8, 2017 attached hereto as Attachment A.
2. For and in consideration of the services rendered by Tiburon, County shall pay Tiburon an amount not to exceed sixty-three thousand nine hundred forty dollars and no/100 (\$63,940.00) in accordance with the payment schedule set forth in Exhibit A.
3. Tiburon understands and acknowledges that because the County is utilizing grant funds received from a state agency for Services rendered, Tiburon must abide by the following state requirements:
  - a. Child Support. Under Section 231.006, Family Code, the Tiburon certifies that the individual or business entity named in this contract, bid, or application is not ineligible to receive payment and acknowledges that this contract may be terminated and payment may be withheld if this certification is inaccurate.
  - b. Civil Rights/Non-discrimination Requirements. Tiburon will comply, with the nondiscrimination requirements which may include the Civil Rights Act of 1964 (42 USC § 2000d); the Civil Rights Act of 1968 (42 USC § 3601 et seq.); the Rehabilitation Act of 1973 (29 USC § 794); the Americans With Disabilities Act (ADA) of 1990 (42 USC § 12131-34); the Education Amendments of 1972 (USC §§ 1681, 1683, 1685-86); Title IX of the Education Amendments of 1972 (Equal Employment in Education Act) (20 USC § 1681 et seq.); the Age Discrimination Act of 1975 (42 USC §§ 6101-07); Titles I, II and III of the Americans with Disabilities Act; the Drug Abuse and Treatment Act of 1972 (PL 92-255); the Comprehensive Alcohol Abuse and Alcoholism Prevention, Treatment, and Rehabilitation Act of 1970 (PL 91-616); Sections 523 and 527 of the Public Health Service Act of 1912 (42 USC §§ 290dd-3 and 290ee-3); and 28 CFR 38 (Equal Treatment for Faith-Based Organizations); see Ex. Order 13279 (equal protection of the laws for faith-based and community organizations) and Ex. Order 13559 (fundamental principles and policymaking criteria for partnerships with faith-based and neighborhood organizations).

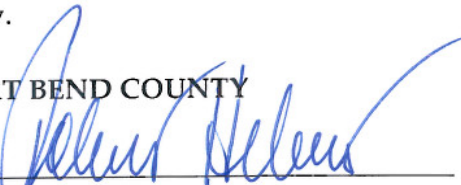
Tiburon will comply, and all its subcontractors will comply, with the nondiscrimination requirements which may include the Omnibus Crime Control and Safe Streets Act of 1968 (42 USC § 3789(d)); Victims of Crime Act (42 U.S.C. § 10604(e)); Juvenile Justice and Delinquency Prevention Act of 2002 (42 U.S.C. § 5672(b)); the Civil Rights Act of 1964 (42 U.S.C. § 2000d); the Rehabilitation Act of 1973 (29 U.S.C. § 7 94); the Americans With Disabilities Act (ADA) of 1990 (42 U.S.C. § 12131-34); the Education Amendments of 1972 (U.S.C. §§ 1681, 1683, 1685-86); the Age Discrimination Act of 1975 (42 U.S.C. §§ 6101-07); and 28 CFR 38 (Equal Treatment for Faith-Based Organizations); see Ex. Order 13279 (equal protection of the laws for faith-based and community organizations) and Ex. Order 13559 (fundamental principles and policymaking criteria for partnerships with faith-based and neighborhood organizations).

- c. Compliance with Laws and Guides. Tiburon will comply with the applicable provisions of Title I of the Omnibus Crime Control and Safe Streets Act of 1968, as amended, the Juvenile Justice and Delinquency Prevention Act, the Violence Against Women Act, or the Victims of Crime Act, as appropriate; the provisions of the current edition of the Office of Justice Programs Financial Guide; and all other applicable Federal laws, orders, circulars, or regulations.
- d. Cooperation with Monitoring, Audits and Records Requirements.
  - i. Tiburon agrees to comply with the grant monitoring guidelines, protocols, and procedures established by the Office of the Governor (OOG) and to cooperate with the OOG, including any compliance review or complaint investigation conducted by the OOG and on all grant monitoring requests, including requests related to desk reviews, enhanced programmatic desk reviews, and/or site visits.
  - ii. Tiburon shall maintain adequate records that enable the OOG to complete monitoring tasks, including to verify all reporting measures, requests for reimbursements, and expenditure of match funds related to this Agreement. The Contractor shall maintain such records as are deemed necessary by the OOG, the State Auditor's Office, other auditors of the State of Texas, or such other persons or entities designated or authorized by the OOG to ensure proper accounting for all costs and performances related to this Agreement.
  - iii. If requested, the Tiburon shall submit to OOG a copy of its most recent independent financial audit, any audited financial statements, related management letters and management responses of Tiburon, and financial audit documents or portions thereof that are directly related to Tiburon's performance of its obligations under the Addendum.
  - iv. OOG may make unannounced monitoring visits at any time but will, whenever practical as determined at the sole discretion of OOG, provide the Contractor with up to five (5) business days advance notice of any such examination or audit. Any audit of records shall be conducted at Tiburon's principal place of business and/or the location(s) of Tiburon's operations during Tiburon's normal business hours. Tiburon shall provide to OOG or its designees, on Tiburon's premises, private space, office furnishings (including lockable cabinets), telephone services and Internet connectivity, utilities, and office-related equipment and duplicating services as OOG or its designees may reasonably require to perform the audits described in this section.
  - v. In addition to the information contained in the required reports, other information may be required as requested by OOG, including OOG asking for more information regarding project performance or funds expenditures. In the event OOG requires additional information regarding the information or data submitted, Tiburon will

- promptly provide the additional information. Tiburon also agrees to assist OOG in responding to questions and assisting in providing information responsive to any audit, legislative request, or other inquiry regarding services connected to this Agreement. Upon the request of OOG, Tiburon must submit to OOG any additional documentation or explanation OOG may desire to support or document the requested payment or report submitted under this Addendum.
- vi. If after a written request by OOG or a relevant federal agency, Tiburon fails to provide required reports, information, documentation, or other information within reasonable deadlines set by OOG or the relevant federal agency, as required by this Addendum, or fails to fulfil any requirement in this section, then OOG may consider this act a possible default under this Addendum, and Tiburon may be subject to sanctions including but not limited to, withholdings and/or other restrictions on the access to funds; referral to relevant agencies for audit review; designation of Tiburon as a high-risk contractor; or termination of awards
- e. Examination of Records. Tiburon agrees to provide the Office of the Governor, the State Auditor's Office or the Comptroller General through any of their authorized representatives access and right to audit, examine, and copy all records, books, papers or documents related to this Addendum and permit access to facilities, personnel, and other individuals and information as may be necessary.
- f. Fraud, Waste, and Abuse. Tiburon understands that in the event County becomes aware of any allegation or a finding of fraud, waste, or misuse of funds received from the Office of the Governor that is made against Tiburon, the County is required to immediately notify OOG of said allegation or finding and to continue to inform OOG of the status of any such on-going investigations. The County must also promptly refer to OOG any credible evidence that a principal, employee, agent, contractor, subcontractor, or other person has -- (1) submitted a claim for award funds that violates the False Claims Act; or (2) committed a criminal or civil violation of laws pertaining to fraud, conflict of interest, bribery, gratuity, or similar misconduct involving award funds. County must also immediately notify OOG in writing of any misappropriation of funds, fraud, theft, embezzlement, forgery, or any other serious irregularities indicating noncompliance with grant requirements. County must notify the local prosecutor's office of any possible criminal violations.
- g. Health and Human Services, Public Safety or Law Enforcement Agency Compliance. Tiburon certifies that it as owner, operator or administrator of a facility has not had any licenses, certificates, or permits revoked by any health and human service agency or public safety or law enforcement agency.
- h. Retention of Records. Tiburon agrees to maintain fiscal records and supporting documentation for all expenditures related to this Agreement pursuant to 2 CFR 200.333, UGMS, and state law. Tiburon must retain, and will require its subcontractors of all tiers to retain, these records and any supporting documentation for a minimum period of not less than seven (7) years after the date of termination or expiration of the Agreement or any litigation, dispute, or audit arising from the performance of the Agreement. Records related to real property and equipment acquired with grant funds shall be retained for seven (7) years after final disposition. The Office of the Governor's Criminal Justice Division (CJD) reserves the right to direct a grantee to retain documents for a longer period of time or transfer certain records to CJD custody when it is determined the records possess longer term retention value.

4. **Travel.** All travel expenses incurred by Tiburon or Tiburon's subcontractors arising from the performance of Services under the Addendum shall be paid by County, only in accordance with County's Travel Policy. Receipts evidencing travel related expenditures made by Tiburon or Tiburon's subcontractors shall be submitted to the County Auditor's Office:  
 Fort Bend County Auditor  
 Attn: Robert Ed Sturdivant  
 301 Jackson Street, Suite 701,  
 Richmond, TX 77469
5. County's acceptance of Tiburon's Quotation is effective upon execution of this Addendum No. 5 by both parties.
6. All terms and conditions of the Agreement, including any addenda, not modified herein shall remain in full force and effect and for the term of Agreement. If there is a conflict between this Agreement, Addendum, and any other correspondence or document, the provisions of the Agreement and this Addendum shall prevail with regard to the conflict.

IN WITNESS WHEREOF, the parties put their hands to this Addendum on the dates indicated below.

**FORT BEND COUNTY**  
  
 \_\_\_\_\_  
 Robert E. Hebert, County Judge

**TIBURON, INC.**  
  
 \_\_\_\_\_  
 Blake Clark, Chief Financial Officer

June 27, 2017  
 \_\_\_\_\_  
 Date


6/12/2017  
 \_\_\_\_\_  
 Date

ATTEST:  
  
 \_\_\_\_\_  
 Laura Richard, County Clerk



**AUDITOR'S CERTIFICATE**

I hereby certify that funds are available in the amount of \$63,940.00 to accomplish and pay the obligation of the Fort Bend County under this Addendum.

  
 \_\_\_\_\_  
 Robert E. Sturdivant, Fort Bend County Auditor

Attachment A: Tiburon's Quotation QUO-9078-0CKHC0

Attachment B: ADDENDUM NO. 4 TO AGREEMENT FOR TIBURON SOFTWARE UPGRADE  
AND LICENSE SUBSCRIPTION

Proposal/Sales Quotation	
Quotation QUO-9078-0CKHC0	Quotation Date: 05/08/2017

General & Client Information	
<p>Agency Name: Fort Bend Sheriffs Office</p> <p>System Description: Fort Bend Sheriffs Office - TX UCR to NIBRS conversion</p> <p>Client Contact: Andy Patti</p> <p>Contact Phone: 281-341-4676</p> <p>Contact Email: andy.patti@fortbendcountytx.gov</p> <p>Expiration Date: 08/08/2017</p> <p>Presented By: Roxanna Vincent</p>	<p><b>Bill To:</b> 1410 Ransom Rd Richmond TX USA 77469</p> <hr/> <p><b>Ship To:</b> 1410 Ransom Rd Richmond TX USA 77469</p>

## Project Products & Services

### Custom Solution(s)

Product Name	Unit Price	Qty	Total Price
TX UCR to NIBRS conversion modification	\$28,000.00	1	\$28,000.00

**Custom Solution(s) Total: \$28,000.00**

### Project Related Fee(s)

Product Name	Unit Price	Qty	Total Price
Project Management	\$14,000.00	1	\$14,000.00
Estimated Travel Expenses (To be billed as incurred)	\$3,740.00	1	\$3,740.00
TX UCR to NIBRS conversion training	\$18,200.00	1	\$18,200.00

**Project Related Fee(s) Total: \$35,940.00**

**Annual Maintenance Fee(s) (Year 1) Total: \$0.00**

		<b>Project Total: \$63,940.00</b>
Estimated Sales Tax: (State: at %)	Taxable sales: \$0.00	Subtotal: \$63,940.00
		Sales Tax Amount: \$0.00
		<b>Quote Total: \$63,940.00</b>

## Summary Information & Project Notes

Records Engineering to provide the services to apply National IBRS processing to existing environments. This will include new applications, user menu updates, internal testing and documentation on the process. The client will be responsible for sending the generated flat file of data to the state/FBI.

Training - 104 hours includes up to 24 hours onsite trip for NIBRS class with the client, 40 hours onsite training/testing /setup, 40 hours remote support/testing/troubleshooting for client and engineering.

### Payment Schedule

- 50% Upon contract signature.
- 50% Upon achievement of the completion criteria set forth in the SOW.

Note: No scheduling of resources will occur until after the first payment milestone is paid and all outstanding accounts receivable payments have been made. This Quotation may be cancelled at Tiburon's discretion upon written notice to Client if the first payment milestone is not paid when due.

### Assumptions

NIBRS flat file is submitted monthly

Start date for NIBRS use in PRD will be scheduled for the first day of month (ex. NIBRS start date is 12/01/2016)

This Quotation does not include:

- Warranty
- Hardware or third party products or services
- Conversion of existing data. All NIBRS submission data is new on/after NIBRS start date

### Statement of Work

#### Scope Description

Remotely, Tiburon will update the existing deployed environment to change the configurations from UCR to National IBRS statistical reporting. The scope does not include any conversion of historical incident data from UCR to NIBRS. As a result, there may be historical records with missing mandatory fields.

On-site, Tiburon will provide NIBRS processing training as it applies to the Tiburon application. Training will be scheduled over the course of three (3) consecutive eight (8) hour days, between Tuesday and Thursday, during Tiburon's normal business hours of 8 am and 5 pm.

No other application or interface changes are included.

Tiburon Responsibilities

- Modify the application per the Scope Description.
- Change the configurations from UCR to NIBRS.
- Update the menu(s) to switch from UCR to NIBRS applications.
- Install NIBRS processing and reporting.
- Load Tiburon supplied NIBRS code tables.
- Provide on-site training as detailed below.

	Session Duration (Hours)	Maximum Participants	Number of Sessions
<b>Administration/Support Training Sessions</b>			
LawRECORDS – NIBRS Training	24	10	1

- Upon Client's testing, correct any discrepancies in operation based on the Scope Description.
- Install the modified code in Client's production environment.
- Provide up to sixteen (16) hours of remote cutover support.

Client Responsibilities

- Designate a person to be the principal point of contact for all technical questions and administrative arrangements relating to this Proposal.
- Provide VPN access to Tiburon.
- As required, coordinate the participation of non-Tiburon provided third parties and outside agencies.

- Update the Code Table and/or Parameters as necessary for NIBRS processing in TRN and PRD.
- Trainees are to attend Federal or State provided NIBRS training prior to Tiburon application training.
- Complete all testing as required for submission of data via the system generated flat file to the State/FBI.
- As required, coordinate the participation of non-Tiburon provided third parties and outside agencies.
- Provide a facility for training with a workstation with a connection to the Tiburon systems for the instructor, and a projection screen. As well as a workstation connected to the Tiburon systems for each student.
- Schedule students to attend the training.
- Ensure scheduled students attend the course for its complete duration.
- Complete testing of the modified code to ensure conformity with the Scope Description within ten (10) business days from receipt of Tiburon's notification the code is ready for testing.
- Work with Tiburon after testing to schedule move to PRD and notify staff of system downtime during cutover.

### Completion Criteria

This work will be considered complete ten (10) business days after Tiburon has provided the Client with written notification the migrated applications are ready for testing in the test system, or has been placed into production, whichever comes first. If Client does not confirm completion with a sign off letter presented by the Tiburon project manager within ten (10) business days of submittal of such letter, or otherwise notifies Tiburon in writing why completion sign-off has not been provided any final invoice(s) will be issued and will be payable in accordance with the payment terms of this Quotation.

### *Terms and Conditions*

#### Payment terms are as follows

- 50% Upon contract signature.
- 50% Upon achievement of the completion criteria set forth in the SOW.

Note: No scheduling of resources will occur until after the first payment milestone is paid and all outstanding accounts receivable payments have been made. This Quotation may be cancelled at Tiburon's discretion upon written notice to Client if the first payment milestone is not paid when due.

## Software License Terms:

The Software is licensed for use by Client in accordance with the software licensing terms of the Software License Agreement currently in effect between Tiburon and Client. Acceptance, if applicable, for the Software will be defined in the applicable Statement of Work ('SOW'); otherwise, the Software licenses shall be deemed accepted on delivery.

Acceptance, if applicable, for the Tiburon Software licenses included in the Quotation will be defined in the Statement of Work. Any changes to scope of testing may result in a price increase for services.

The annual Software Support Services for the Tiburon Software licenses are provided for a period of twelve-months from the Installation date and shall be governed by the existing agreement for support and maintenance currently in effect between Tiburon and Client. Support fees will be prorated at renewal of the existing support term to adjust to the term to be co-terminous with the existing support agreement term.

## Sales Tax:

Any estimated sales and/or use tax has been calculated as of the date of quotation and is provided as a convenience for budgetary purposes. Tiburon reserves the right to adjust and collect sales and/or use tax at the actual date of invoicing, at the then current rates. Your organization must provide Tiburon with a copy of a current tax exemption certificate issued by your state's taxing authority for the given jurisdiction, when your order is placed, if you are exempt from sales tax.

## General Terms:

The items in this quotation are based upon meetings and communications with the Client and unless attached to a contract form the entirety of the deliverables from Tiburon.

The scope of Deliverables for this order will be limited to the Software, Services, and Support and Maintenance that is explicitly listed herein for the listed quantities.

This order provides Software licenses as well as required deployment services only for the environments that are explicitly listed herein (Production, Test, Training, Disaster Recovery, etc.). These software licenses do not apply to any other existing environments, or environments that may be implemented in the future.

Changes in the scope of certain components of the System may impact the cost and timelines for other areas of the Project.

All services will be performed during normal business hours, unless otherwise stated in this quotation for specific service deliverables.

Deployment and implementation of Tiburon Software and Services are based upon Client's provision and compliance with Tiburon's System Planning Document.

Tiburon reserves the right to adjust this Quotation as a result of changes including but not limited to project scope, deliverables (Tiburon Software, or third party software or hardware, including changes in the hardware

manufacturer's specifications), services, interface requirements, and Client requested enhancements.

<b>Quotation Issued by: Christina Johnson</b>  <b>Email: <a href="mailto:christina.johnson@tritech.com">christina.johnson@tritech.com</a></b> <b>Phone: (910) 602-7244</b>	<b><u>Send Purchase Orders To:</u></b>  <b>Tiburon</b> <b>Attn: Ann Conway</b> <b>9477 Waples Street, Suite 100</b> <b>San Diego, CA 92121</b>  <b>Or Email: <a href="mailto:ann.conway@tritech.com">ann.conway@tritech.com</a></b> <b>Or Fax: (858) 799-7015</b>
	<b><u>Remit Payments To:</u></b>  <b>Tiburon</b> <b>9477 Waples Street, Suite 100</b> <b>San Diego, CA 92121</b>

*Accepted for Client*

By signing below, you are indicating that you are authorized to obligate funds for your organization. To activate your order, check the appropriate box below and, either, (i) attach a copy of this quotation to your purchase order when it is remitted to Tiburon, or, (ii) if no additional authorizing paperwork is required for your organization to accept and pay an invoice, sign below and fax this quotation to 1-858-799-7015 or email to [ann.conway@tritech.com](mailto:ann.conway@tritech.com) to indicate your acceptance.

- Purchase Order required and attached, reference PO# \_\_\_\_\_ on invoice.
- No Purchase Order required to invoice.

Please check one of the following:

- I agree to pay any applicable sales tax.
- I am tax exempt. Please contact me if Tiburon does not have my current exempt information on file.

\_\_\_\_\_  
Client Agency/Entity Name

\_\_\_\_\_  
Client Authorized Representative

\_\_\_\_\_  
Title

\_\_\_\_\_  
Signature Client Authorized Representative

\_\_\_\_\_  
Date

# **Attachment B**

STATE OF TEXAS

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COUNTY OF FORT BEND

**ADDENDUM NO. 4 TO AGREEMENT FOR TIBURON SOFTWARE  
UPGRADE AND LICENSE SUBSCRIPTION**

This Addendum No. 4 to Agreement for Tiburon Software Upgrade and License Subscription ("Addendum No. 4") is entered into on the 4 day of August, 2015 by and between Fort Bend County, Texas, a body corporate and politic acting herein by and through its Commissioners Court ("County"), and Tiburon, Inc. ("Tiburon").

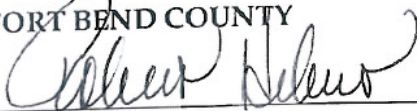
**WHEREAS**, County and Tiburon previously entered into an Agreement for Tiburon Software Upgrade and License Subscription on December 2, 2014, Addendum executed March 30, 2015, and Addendum No. 2 executed on May 12, 2015, and Addendum No. 3 approved on June 23, 2015 ("Agreement"), attached hereto as "Attachment B" and incorporated by reference as if set forth herein verbatim. County and Tiburon wish to amend the Agreement.

**NOW, THEREFORE**, in consideration of the foregoing, the Agreement between County and Tiburon is hereby amended as follows:

1. Tiburon shall provide the services described in Tiburon's Enhancement Proposal, EP-3784: Produce Integration Approach Document dated March 13, 2015, attached hereto as Attachment A.
2. For and in consideration of the services rendered by Tiburon, County shall pay Tiburon an amount not to exceed nineteen thousand five hundred seventy-two dollars and no/100 (\$19,572.00) in accordance with the payment schedule set forth in Attachment A.
3. County's acceptance of Tiburon's Proposal is effective upon execution of this Addendum No. 4 by both parties.
4. The terms of the Agreement and this Addendum No. 4 control.
5. All terms and conditions of the Agreement, including any addenda, not modified herein shall remain in full force and effect and for the term of Agreement. If there is a conflict between this Agreement, Addendum, and any other correspondence or document, the provisions of the Agreement and this Addendum shall prevail with regard to the conflict.

IN WITNESS WHEREOF, the parties put their hands to this Addendum on the dates indicated below.

FORT BEND COUNTY

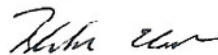


Robert E. Hebert, County Judge

August 4, 2015

Date

TIBURON, INC.



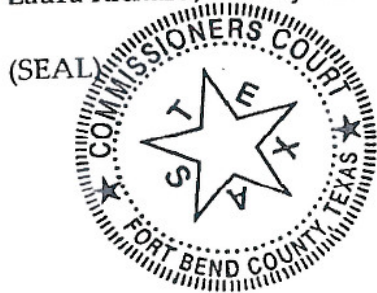
Blake Clark, Chief Financial Officer

7/14/2015

Date

ATTEST:

Laura Richard  
Laura Richard, County Clerk



**AUDITOR'S CERTIFICATE**

I hereby certify that funds are available in the amount of \$19,572.00 to accomplish and pay the obligation of the Fort Bend County under this Agreement.

Robert E. Sturdivant  
Robert E. Sturdivant, Fort Bend County Auditor

MLG: I\ Agreements\2015 Agreements\Purchasing (6/30/15)

Attachment A: EP-3784: Produce Integration Approach Document

Attachment B: ADDENDUM NO. 3 TO AGREEMENT FOR TIBURON SOFTWARE UPGRADE  
AND LICENSE SUBSCRIPTION

# Attachment A



A TriTech Software Systems Company

June 30, 2015

Andy Patti  
Fort Bend County Sheriff's Office  
1410 Ransom Road  
Richmond, TX 77469

Subject: EP-3784: Produce Integration Approach Document

Reference: Agreement for Extended Service between Fort Bend County, TX and Tiburon, Inc., effective date June 22, 2000

Dear Mr. Patti:

Tiburon, Inc. is pleased to present Fort Bend County Sheriff's Office (hereinafter, "Client") with this proposal to produce an Integration Approach document (hereinafter, referred to as the "Proposal").

### Scope Description and Responsibilities

The attached Exhibit 1, Statement of Work ("SOW") describes the project tasks, responsibilities of each party and defined completion criteria.

### Price Description

- 1) Firm fixed price: \$19,572
- 2) Upon achievement of the completion criteria set forth in the SOW the Tiburon Annual Maintenance Fee will not increase.
- 3) This Proposal does not include:
  - Warranty
  - Hardware or third party products or services
- 4) Client shall be responsible for any taxes levied by a government agency, if any.
- 5) Upon completion, the application feature(s) agreed to in this Proposal will be considered a customized featured exclusive to the Client's system. This feature will not be included in any future upgrades, unless specifically contracted as an additional add-on feature.

### Effective Date and Payment Schedule

- 1) The work described herein will be scheduled to commence at a mutually agreeable date after Client's acceptance of this Proposal.

# Attachment A

Fort Bend County Sheriff's Office  
EP-3784: Produce Integration Approach document  
Page 2 of 3

## 2) Payment Schedule:

- 50% Upon Tiburon receipt of the signed acceptance of this Proposal.
- 50% Upon achievement of the completion criteria set forth in the SOW.

Note: No scheduling of resources will occur until after the first payment milestone is paid and all outstanding accounts receivable payments have been made. This Proposal may be cancelled at Tiburon's discretion upon written notice to Client if the first payment milestone is not paid when due.

- 3) Client's acceptance of this Proposal in the signature block provided below authorizes Tiburon to proceed with the work described herein and confirms funding will be obligated. Any requisite contractual documents required by Client's purchasing procedures are the responsibility of the Client.
- 4) The terms and conditions of the above referenced Agreement, and this Proposal prevail regardless of any conflicting or additional terms and conditions on any Purchase Order or other correspondence. Any contingencies or additional terms obtained on any Purchase Order are not binding upon Tiburon. All Purchase Orders are subject to approval and acceptance by Tiburon.

This fixed price Proposal is valid through September 30, 2015.

Upon review and acceptance of this Proposal, please have a duly authorized person sign below and return the signed copy of the Proposal to Judy Basnett via e-mail at [Judy.Basnett@tiburoninc.com](mailto:Judy.Basnett@tiburoninc.com) or fax 510-217-6466. If you have any questions or require further information, please contact Judy at 650.245.6702 at your convenience.

Sincerely,



Bob Brown  
Director, Account Management & Client Advocacy

Attachment:  
Exhibit 1 - Statement of Work

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By this signature, Client accepts this Proposal:

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Signature

---

Date

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Printed Name / Title

# Attachment A

Fort Bend County Sheriff's Office  
EP-3784: Produce Integration Approach document  
Page 3 of 3

## Exhibit 1 Statement of Work

### Scope Description

Tiburon will provide the services for a joint meeting with Client and Tyler Technologies in Fort Bend County for up to three (3) consecutive days to produce an Integration Approach Document that describes each integration point for the interface proposed in EP-3461 Tiburon JailRECORDS to Tyler Technologies Court application.

The document will clearly state define each parties responsibilities for this interface. It will include full details including field mappings and any necessary translations. Once the document is created and all parties have approved, an additional proposal will be delivered to complete the Tiburon pieces of the integration. Tiburon reserves the right to revise the scope and cost associated with EP-3461 should there be need after the completion of Integration Approach Document.

All work will be completed during Tiburon's normal business hours Monday through Friday (0800 - 1700).

### Tiburon Responsibilities

- 1) Provide the services listed in the Scope Description
- 2) Work with Client and Vendor in the creation of the Integration Approach Document

### Client Responsibilities

- 1) Designate a person to be the principal point of contact for all technical questions and administrative arrangements relating to this Proposal.
- 2) Provide VPN access to Tiburon, if needed
- 3) As required, coordinate the participation of non-Tiburon provided third parties and outside agencies.
- 4) Work with Tiburon and Vendor in the creation of the Integration Approach Document.
- 5) Provide approvals as needed within ten (10) business days of the final Integration Approach Document.

### Completion Criteria

This work will be considered complete at the conclusion of the onsite meeting. If Client does not confirm completion with a sign off letter presented by the Tiburon project manager within ten (10) business days of submittal of such letter, or otherwise notifies Tiburon in writing why completion sign-off has not been provided any final invoice(s) will be issued and will be payable in accordance with the payment terms of this Proposal.

Attachment B

STATE OF TEXAS

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COUNTY OF FORT BEND

ADDENDUM NO. 3 TO AGREEMENT FOR TIBURON SOFTWARE  
UPGRADE AND LICENSE SUBSCRIPTION

This Addendum No. 3 to Agreement for Tiburon Software Upgrade and License Subscription ("Addendum No. 3") is entered into on the \_\_\_ day of \_\_\_\_\_, 2015 by and between Fort Bend County, Texas, a body corporate and politic acting herein by and through its Commissioners Court ("County"), and Tiburon, Inc. ("Tiburon").

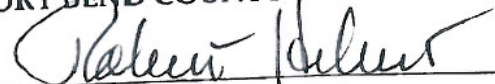
WHEREAS, County and Tiburon previously entered into an Agreement for Tiburon Software Upgrade and License Subscription on December 2, 2014, Addendum executed March 30, 2015, and Addendum No. 2 executed on May 12, 2015 ("Agreement"), attached hereto as "Attachment B" and incorporated by reference as if set forth herein verbatim. County and Tiburon wish to amend the Agreement.

NOW, THEREFORE, in consideration of the foregoing, the Agreement between County and Tiburon is hereby amended as follows:

1. Tiburon shall provide the services described in Tiburon's Enhancement Proposal, EP-4122: TDEX/Appriss dated April 3, 2015, attached hereto as Attachment A.
2. For and in consideration of the services rendered by Tiburon, County shall pay Tiburon an amount not to exceed nine thousand five hundred seventy-six dollars and no/100 (\$9,576.00) in accordance with the payment schedule set forth in Exhibit A.
3. County's acceptance of Tiburon's Proposal is effective upon execution of this Addendum No. 3 by both parties.
4. The terms of the Agreement and this Addendum No. 3 control.
5. All terms and conditions of the Agreement, including any addenda, not modified herein shall remain in full force and effect and for the term of Agreement. If there is a conflict between this Agreement, Addendum, and any other correspondence or document, the provisions of the Agreement and this Addendum shall prevail with regard to the conflict.

IN WITNESS WHEREOF, the parties put their hands to this Addendum on the dates indicated below.

FORT BEND COUNTY

  
Robert E. Hebert, County Judge

6-23-15  
Date

TIBURON, INC.

  
Blake Clark, Chief Financial Officer

6/1/2015  
Date

# Attachment B

ATTEST:

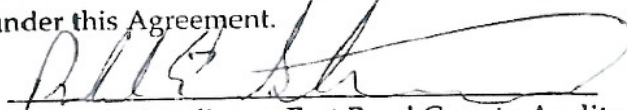


Laura Richard, County Clerk



## AUDITOR'S CERTIFICATE

I hereby certify that funds are available in the amount of \$9576.00 to accomplish and pay the obligation of the Fort Bend County under this Agreement.



Robert E. Sturdivant, Fort Bend County Auditor

MLG: I \ Agreements \ 2015 Agreements \ Purchasing (5/19/15)

Attachment A: EP-4122: TDEX/Appriss

Attachment B: ADDENDUM NO. 2 TO AGREEMENT FOR TIBURON SOFTWARE UPGRADE AND LICENSE SUBSCRIPTION

## Attachment B



April 3, 2015

Andy Patti  
Fort Bend County Sheriff's Office  
1410 Ransom Road  
Richmond, TX 77469

Subject: EP-4122: TDEX/Appriss

Reference: Agreement for Extended Service between Fort Bend County, TX and Tiburon, Inc., effective date June 22, 2000

Dear Mr. Patti:

Tiburon, Inc. is pleased to present Fort Bend County Sheriff's Office (hereinafter, "Client") with this proposal to modify the Vinedata export (hereinafter, referred to as the "Proposal").

### Scope Description and Responsibilities

The attached Exhibit 1, Statement of Work ("SOW") describes the project tasks, responsibilities of each party and defined completion criteria.

### Price Description

- 1) Firm fixed price: \$9,576.
- 2) Upon achievement of the completion criteria set forth in the SOW the Tiburon Annual Maintenance Fee will not increase.
- 3) This Proposal does not include:
  - Warranty
  - Documentation
  - Training
  - Hardware or third party products or services
  - Travel and on-site time
- 4) Client shall be responsible for any taxes levied by a government agency, if any.
- 5) Upon completion, the application feature(s) agreed to in this Proposal will be considered a customized featured exclusive to the Client's system. This feature will not be included in any future upgrades, unless specifically contracted as an additional add-on feature.

## Attachment B

Fort Bend County Sheriff's Office  
EP-4122: TDEX/Appriss  
Page 2 of 4

### Effective Date and Payment Schedule

- 1) The work described herein will be scheduled to commence at a mutually agreeable date after Client's acceptance of this Proposal.
- 2) Payment Schedule:
  - 50% Upon Tiburon receipt of the signed acceptance of this Proposal.
  - 50% Upon achievement of the completion criteria set forth in the SOW.

Note: No scheduling of resources will occur until after the first payment milestone is paid and all outstanding accounts receivable payments have been made. This Proposal may be cancelled at Tiburon's discretion upon written notice to Client if the first payment milestone is not paid when due.

- 3) Client's acceptance of this Proposal in the signature block provided below authorizes Tiburon to proceed with the work described herein and confirms funding will be obligated. Any requisite contractual documents required by Client's purchasing procedures are the responsibility of the Client.
- 4) The terms and conditions of the above referenced Agreement, and this Proposal prevail regardless of any conflicting or additional terms and conditions on any Purchase Order or other correspondence. Any contingencies or additional terms obtained on any Purchase Order are not binding upon Tiburon. All Purchase Orders are subject to approval and acceptance by Tiburon.

This fixed price Proposal is valid through July 3, 2015.

## Attachment B

Upon review and acceptance of this Proposal, please have a duly authorized person sign below and return the signed copy of the Proposal to Judy Basnett via e-mail at [Judy.Basnett@tritech.com](mailto:Judy.Basnett@tritech.com) or fax 510-217-6466. If you have any questions or require further information, please contact Judy at 650.245.6702 at your convenience.

Sincerely,



Blake Clark  
Chief Financial Officer

Attachment:  
Exhibit 1 - Statement of Work

---

By this signature, Client accepts this Proposal:

---

Signature

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Date

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Printed Name / Title

# Attachment B

Fort Bend County Sheriff's Office  
EP-4122: TDEX/Appriss  
Page 4 of 4

## Exhibit 1 Statement of Work

### Scope Description

Remotely, Tiburon will provide the services to develop a new process that runs in coordination with the existing extracts to identify inmates in custody in JailRECORDS corrections, connect to the TIPS database, identify for each booking the Front image on file and make a copy of the JPEG file in a VINE directory.

All work will be completed during Tiburon's normal business hours Monday through Friday (0800 - 1700).

### Tiburon Responsibilities

- 1) Modify the application per the Scope Description.
- 2) Install the modified code in Client's test environment.
- 3) Upon Client's testing, correct any discrepancies in operation based on the Scope Description.
- 4) Install the modified code in Client's production environment.

### Client Responsibilities

- 1) Designate a person to be the principal point of contact for all technical questions and administrative arrangements relating to this Proposal.
- 2) Provide VPN access to Tiburon.
- 3) As required, coordinate the participation of non-Tiburon provided third parties and outside agencies.
- 4) Complete testing of the modified code within ten (10) business days from receipt of Tiburon's notification the code is ready for testing to ensure conformance with the Scope Description.

### Completion Criteria

This work will be considered complete ten (10) business days after Tiburon has provided Client with written notification that the modified code is ready for testing in the test system, or has been placed into production, whichever comes first. If Client does not confirm completion with a sign off letter presented by the Tiburon project manager within ten (10) business days of submittal of such letter, or otherwise notifies Tiburon in writing why completion sign-off has not been provided any final invoice(s) will be issued and will be payable in accordance with the payment terms of this Proposal.

# Attachment B

19E

STATE OF TEXAS                   §  
   §  
COUNTY OF FORT BEND         §

## ADDENDUM NO. 2 TO AGREEMENT FOR TIBURON SOFTWARE UPGRADE AND LICENSE SUBSCRIPTION


This Addendum No. 2 is entered into on the \_\_\_ day of \_\_\_\_\_, 2015 by and between Fort Bend County, Texas, a body corporate and politic acting herein by and through its Commissioners Court ("County"), and Tiburon, Inc. ("Tiburon").

WHEREAS, County and Tiburon previously entered into an Agreement for Tiburon Software Upgrade and License Subscription on December 2, 2014 and Addendum executed March 30, 2015 ("Agreement"), attached hereto as "Exhibit B" and incorporated by reference as if set forth herein verbatim. County and Tiburon wish to amend the Agreement.

NOW, THEREFORE, in consideration of the foregoing, the Agreement between County and Tiburon is hereby amended as follows:

1. Tiburon shall provide the services described in Tiburon's Enhancement Proposal dated April 3, 2015, attached hereto as Exhibit A.
2. For and in consideration of the services rendered by Tiburon, County shall pay Tiburon an amount not to exceed two thousand five hundred eight dollars and no/100 (\$2,508.00) in accordance with the payment schedule set forth in Exhibit A.
3. County's acceptance of Tiburon's Proposal is effective upon execution of this Addendum No. 2 by both parties.
4. The terms of the Agreement and this Addendum No. 2 control.
5. All terms and conditions of the Agreement, including any addenda, not modified herein shall remain in full force and effect and for the term of Agreement. If there is a conflict between this Agreement, Addendum, and any other correspondence or document, the provisions of the Agreement and this Addendum shall prevail with regard to the conflict.

IN WITNESS WHEREOF, the parties put their hands to this Addendum on the dates indicated below.

FORT BEND COUNTY  
  
Robert E. Hebert, County Judge

TIBURON, INC.  
  
Blake Clark, Chief Financial Officer

May 12, 2015  
Date

4/30/2015  
Date

## Attachment B

ATTEST:

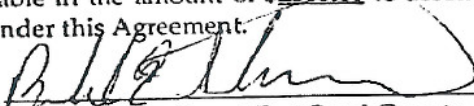
  
\_\_\_\_\_  
Laura Richard, County Clerk



(SEAL)

### AUDITOR'S CERTIFICATE

I hereby certify that funds are available in the amount of ~~\$2508.00~~ to accomplish and pay the obligation of the Fort Bend County under this Agreement.

  
\_\_\_\_\_  
Robert E. Sturdivant, Fort Bend County Auditor

MLG: I\2015 Agreements\Purchasing (4/29/15)

Exhibit A: Enhancement Proposal 4132

Exhibit B: ADDENDUM TO AGREEMENT FOR TIBURON SOFTWARE UPGRADE AND  
LICENSE SUBSCRIPTION

Attachment B  
Exhibit A



April 3, 2015

Andy Patti  
Fort Bend County Sheriff's Office  
1410 Ransom Road  
Richmond, TX 77469

Subject: EP-4132: ARS Incident Report Property Summary Report

Reference: Agreement for Extended Service between Fort Bend County, TX and Tiburon, Inc., effective date June 22, 2000

Dear Mr. Patti:

Tiburon, Inc. is pleased to present Fort Bend County Sheriff's Office (hereinafter, "Client") with this proposal to modify the ARS Incident Report Property Summary to add Cost and Serial number to the incident page (hereinafter, referred to as the "Proposal").

Scope Description and Responsibilities

The attached Exhibit 1, Statement of Work ("SOW") describes the project tasks, responsibilities of each party and defined completion criteria.

Price Description

- 1) Firm fixed price: \$2,508.
- 2) Upon achievement of the completion criteria set forth in the SOW the Tiburon Annual Maintenance Fee will not increase.
- 3) This Proposal does not include:
  - Warranty
  - Documentation
  - Hardware or third party products or services
  - Travel and on-site time
- 4) Client shall be responsible for any taxes levied by a government agency, if any.
- 5) Upon completion, the application feature(s) agreed to in this Proposal will be considered a customized featured exclusive to the Client's system. This feature will not be included in any future upgrades, unless specifically contracted as an additional add-on feature.

# Attachment B

## Exhibit A

Fort Bend County Sheriff's Office  
EP-4132: Modify ARS Incident Report Property Summary  
Page 2 of 4

### Effective Date and Payment Schedule

- 1) The work described herein will be scheduled to commence at a mutually agreeable date after Client's acceptance of this Proposal.
- 2) Payment Schedule:
  - 50% Upon Tiburon receipt of the signed acceptance of this Proposal.
  - 50% Upon achievement of the completion criteria set forth in the SOW.

Note: No scheduling of resources will occur until after the first payment milestone is paid and all outstanding accounts receivable payments have been made. This Proposal may be cancelled at Tiburon's discretion upon written notice to Client if the first payment milestone is not paid when due.

- 3) Client's acceptance of this Proposal in the signature block provided below authorizes Tiburon to proceed with the work described herein and confirms funding will be obligated. Any requisite contractual documents required by Client's purchasing procedures are the responsibility of the Client.
- 4) The terms and conditions of the above referenced Agreement, and this Proposal prevail regardless of any conflicting or additional terms and conditions on any Purchase Order or other correspondence. Any contingencies or additional terms obtained on any Purchase Order are not binding upon Tiburon. All Purchase Orders are subject to approval and acceptance by Tiburon.

This fixed price Proposal is valid through July 27, 2015.

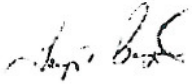
# Attachment B

## Exhibit A

Fort Bend County Sheriff's Office  
EP-4132: Modify ARS Incident Report Property Summary  
Page 3 of 4

Upon review and acceptance of this Proposal, please have a duly authorized person sign below and return the signed copy of the Proposal to Judy Basnett via e-mail at [Judy.Basnett@tritech.com](mailto:Judy.Basnett@tritech.com) or fax 510-217-6466. If you have any questions or require further information, please contact Judy at 650.245.6702 at your convenience.

Sincerely,



Gary Bunyard  
VP, Sales

Attachment:  
Exhibit 1 - Statement of Work

---

By this signature, Client accepts this Proposal:

---

Signature

---

Date

---

Printed Name / Title

# Attachment B

## Exhibit A

Fort Bend County Sheriff's Office  
EP-4132: Modify ARS Incident Report Property Summary  
Page 4 of 4

### Exhibit 1

## Statement of Work

#### Scope Description

Remotely, Tiburon will provide the services to enhance the existing ARS Incident Report Property Summary list to include a second line for each item which will include the Property Item Serial Number and Value.

All work will be completed during Tiburon's normal business hours Monday through Friday (0800 - 1700).

#### Tiburon Responsibilities

- 1) Modify the application per the Scope Description.
- 2) Install the modified code in Client's test environment.
- 3) Upon Client's testing, correct any discrepancies in operation based on the Scope Description.
- 4) Install the modified code in Client's production environment.

#### Client Responsibilities

- 1) Designate a person to be the principal point of contact for all technical questions and administrative arrangements relating to this Proposal.
- 2) Provide VPN access to Tiburon.
- 3) As required, coordinate the participation of non-Tiburon provided third parties and outside agencies.
- 4) Complete testing of the modified code within ten (10) business days from receipt of Tiburon's notification the code is ready for testing to ensure conformance with the Scope Description.

#### Completion Criteria

This work will be considered complete ten (10) business days after Tiburon has provided Client with written notification that the modified code is ready for testing in the test system, or has been placed into production, whichever comes first. If Client does not confirm completion with a sign off letter presented by the Tiburon project manager within ten (10) business days of submittal of such letter, or otherwise notifies Tiburon in writing why completion sign-off has not been provided any final invoice(s) will be issued and will be payable in accordance with the payment terms of this Proposal.

**Attachment B**  
**Exhibit B**

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STATE OF TEXAS                   §  
  §  
COUNTY OF FORT BEND         §

**ADDENDUM TO AGREEMENT FOR TIBURON SOFTWARE  
UPGRADE AND LICENSE SUBSCRIPTION**

This Addendum is entered into on the 30th day of March, 2015 by and between Fort Bend County, Texas, a body corporate and politic acting herein by and through its Commissioners Court ("County"), and Tiburon, Inc. ("Tiburon").

WHEREAS, County and Tiburon previously entered into an Agreement for Tiburon Software Upgrade and License Subscription on December 2, 2014 ("Agreement") attached hereto as "Exhibit B" and incorporated by reference as if set forth herein verbatim. County and Tiburon wish to amend the Agreement.

NOW, THEREFORE, in consideration of the foregoing, the Agreement between County and Tiburon is hereby amended as follows:

1. Tiburon shall provide the services described in Tiburon's Enhancement Proposal dated February 19, 2015, attached hereto as Exhibit A.
2. For and in consideration of the services rendered by Tiburon, County shall pay Tiburon an amount not to exceed eight thousand four hundred seventy-one dollars and no/100 (\$8,471.00) in accordance with the payment schedule set forth in Exhibit A.
3. County's acceptance of Tiburon's Proposal is effective upon execution of this Addendum by both parties.
4. The terms of the Agreement and this Addendum control
5. All terms and conditions of the Agreement, including any addenda, not modified herein shall remain in full force and effect and for the term of Agreement. If there is a conflict between this Agreement, Addendum, and any other correspondence or document, the provisions of the Agreement and this Addendum shall prevail with regard to the conflict.

*Execution page follows*

*Remainder left blank*

**Attachment B  
Exhibit B**

IN WITNESS WHEREOF, the parties put their hands to this Addendum on the dates indicated below.

FORT BEND COUNTY

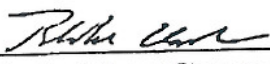
  
\_\_\_\_\_  
Robert E. Hebert, County Judge

April 14, 2015  
\_\_\_\_\_  
Date

ATTEST:

  
\_\_\_\_\_  
Laura Richard, County Clerk

TIBURON, INC.

  
\_\_\_\_\_  
Authorized Agent-Signature

Blake Clark

\_\_\_\_\_  
Authorized Agent-Name

Chief Financial Officer

Title

Date

3/30/2015  
\_\_\_\_\_  
Date



**AUDITOR'S CERTIFICATE**

I hereby certify that funds are available in the amount of **\$8,471.00** to accomplish and pay the obligation of the Fort Bend County under this Agreement.

  
\_\_\_\_\_  
Robert E. Sturdivant, Fort Bend County Auditor

Exhibit A: Enhancement Proposal 3667

Exhibit B: AGREEMENT FOR TIBURON SOFTWARE UPGRADE AND LICENSE SUBSCRIPTION

Attachment B  
Exhibit B



February 19, 2015

Andy Patti  
Fort Bend County Sheriff's Office  
1410 Ransom Road  
Richmond, TX 77469

Subject: Enhancement Proposal (EP) – 3667: Onsite Crystal Reports Training  
Reference: Agreement for Extended Service between Fort Bend County, TX and Tiburon, Inc., effective date June 22, 2000

Dear Mr. Patti:

Tiburon, Inc. is pleased to present the Fort Bend County Sheriff's Office (hereinafter, "Client") with this Enhancement Proposal for Two (2) days of onsite Crystal Training (hereinafter, referred to as the "Proposal").

Scope Description and Responsibilities

The attached Exhibit 1, Statement of Work ("SOW") describes the project tasks, responsibilities of each party and defined completion criteria.

Price Description

- 1) Firm fixed price: \$8,471
- 2) The Tiburon Annual Maintenance Fee will not increase as result of this Proposal.
- 3) All prices assume that the training courses are delivered in a consecutive two (2) day period during one trip.
- 4) This Proposal does not include:
  - Warranty
  - Documentation
  - Hardware or third party products or services, except for those provided by Brad Wicsley
- 5) This Proposal does not include any taxes levied by a government agency. Taxes, if applicable are the sole responsibility of the Client.

Effective Date and Payment Schedule

- 1) The work described herein will be scheduled to commence at a mutually agreeable date after Client's acceptance of this Proposal.

## Attachment B Exhibit B

Fort Bend County Sheriff's Office  
EP-3667: Onsite Crystal Reports Training  
Page 2 of 3

### 2) Payment Schedule:

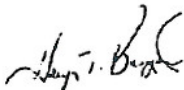
- 75% Upon Tiburon receipt of the signed acceptance of this Proposal.
- 25% Upon achievement of the completion criteria set forth in the SOW.

Note: No scheduling of resources will occur until after the first payment milestone is paid and all outstanding accounts receivable payments have been made. This Proposal may be cancelled at Tiburon's discretion upon written notice to Client if the first payment milestone is not paid when due.

- 3) Client's acceptance of this Proposal in the signature block provided below, authorizes Tiburon to proceed with the work described herein and confirms funding will be obligated. Any requisite contractual documents required by Client's purchasing procedures are the responsibility of the Client.
- 4) The terms and conditions of the above referenced Agreement and this Proposal prevail regardless of any conflicting or additional terms and conditions on any Purchase Order or other correspondence. Any contingencies or additional terms obtained on any Purchase Order are not binding upon Tiburon. All Purchase Orders are subject to approval and acceptance by Tiburon.
- 5) This fixed price Proposal is valid through March 30, 2015.

Upon review and acceptance of this Proposal, please have a duly authorized person sign below and return the signed copy of the Proposal to Judy Basnett by email at: Judy.Basnett@tiburoninc.com or fax 510-217-6466. If you have any questions or require further information, please contact Judy Basnett at 650-245-6702, at your convenience.

Sincerely,



Gary Bunyard  
VP, Sales

By this signature, Client accepts this Proposal:

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed Name / Title

## Attachment B

### Exhibit B

Fort Bend County Sheriff's Office  
EP-3667: Onsite Crystal Reports Training  
Page 3 of 3

## Exhibit 1 Statement of Work

### Scope Description

Tiburon, through the services of Brad Wiesely, will provide Client two (2) consecutive days of onsite Crystal Reports training with a focus on CommandCAD related data in the Data Warehouse database.

Each one (1) day class is a single eight (8) hour session, Monday through Friday and can be delivered any time during Tiburon's standard business hours (between the hours of 8:00 am and 5:00 pm).

Client maintains maintenance and modification responsibility for all Crystal Reports.

### Tiburon Responsibilities

- 1) Provide training as described above.

### Client Responsibilities

- 1) Provide a facility for training with a workstation (with a connection to the Tiburon systems) for the instructor and a projection screen.
- 2) Provide a workstation connected to the Tiburon systems for each student in the class.
- 3) Schedule students to attend the training (maximum of 10 students).
- 4) Ensure that scheduled students are able to attend the courses for their complete duration.

### Completion Criteria

This Proposal is complete at the conclusion of the Crystal Reports training, at which time Tiburon's project manager will present Client with a sign-off letter. If Client does not confirm completion by returning the signed letter to Tiburon within ten (10) business days of submittal, or otherwise notifies Tiburon in writing why completion sign-off has not been provided, any final invoice(s) will be issued and will be payable in accordance with the payment terms of this Proposal.

Attachment B  
Exhibit B

STATE OF TEXAS

§  
§  
§

COUNTY OF FORT BEND

AGREEMENT FOR TIBURON SOFTWARE UPGRADE AND LICENSE SUBSCRIPTION

THIS AGREEMENT is made and entered into by and between Fort Bend County, (hereinafter "County"), a body corporate and politic under the laws of the State of Texas, and Tiburon, Inc. (hereinafter "Tiburon"), a company authorized to conduct business in the State of Texas.

WITNESSETH

WHEREAS, County desires that Tiburon provide upgrade services related to software provided by Tiburon (hereinafter "Services"); and

WHEREAS, County has determined that this Agreement is for personal or professional services and therefore exempt from competitive bidding under Chapter 262 of the Texas Local Government Code; and

WHEREAS, Tiburon represents that it is qualified and desires to perform such services.

NOW, THEREFORE, in consideration of the mutual covenants and conditions set forth below, the parties agree as follows:

AGREEMENT

1. Scope of Services. Tiburon shall render Services to County as defined in the Scope of Services (attached hereto as Exhibit A).
2. Personnel
  - A. Tiburon represents that it presently has, or is able to obtain, adequate qualified personnel in its employment for the timely performance of the Scope of Services required under this Agreement and that Tiburon shall furnish and maintain, at its own expense, adequate and sufficient personnel, in the opinion of County, to perform the Scope of Services when and as required and without delays.
  - B. All employees of Tiburon shall have such knowledge and experience as will enable them to perform the duties assigned to them. Any employee of Tiburon who, violates the law or acts with willful misconduct, shall, upon request of County, immediately be removed from association with the project.
3. Term.
  - A. The term of this Agreement shall commence on the effective date as described below and terminate in accordance with the Scope of Services.
  - B. User subscriptions shall commence upon completion of Task 10 as described in Exhibit A and continue for a period of five (5) years ("Initial Term"), unless terminated earlier in accordance with this Agreement.
  - B. Upon completion of the Initial Term, the User subscriptions shall automatically renew for one (1) year periods ("Renewal Term") at the annual subscription price set forth above plus a not to exceed five percent (5%) annual uplift, unless either party gives the other notice of non-renewal at least thirty (30) days prior to the end of the Initial Term or any Renewal Term.

## Attachment B Exhibit B

### 4. Compensation and Payment

A. The fee for services provided by Tiburon under the Scope of Services is \$564,684.00. Payment shall be made according to the following payment milestone schedule (as detailed in the Scope of Services):

- (i) 25% - Upon contract signing
- (ii) 20% - Upon completion of Task 5 of the Scope of Services
- (iii) 20% - Upon completion of Task 6 of the Scope of Services
- (iv) 10% - Upon completion of Task 7 of the Scope of Services
- (v) 10% - Upon completion of Task 9 of the Scope of Services
- (vi) 15% - Upon completion of Task 10 of the Scope of Services

B. Upon completion of Task 10 of the Scope of Services, County shall pay an annual subscription fee of \$320,761.00 during the Initial Term, which includes the additional \$7,934 annual subscription license fee to use the CIT Data Module as set forth in EP-3468. The payment shall be due on the date that subscription services are made available for live productive use. An annual payment of \$320,761.00 shall be due on the anniversary date for a period of five (5) years.

C. All performance of the Scope of Services by Tiburon including any changes in the Scope of Services and revision of work satisfactorily performed will be performed only when approved in advance and authorized by County.

D. County will pay Tiburon based on the following procedures: Upon completion of the Tasks identified in 4A and 4B, Tiburon shall submit to County two (2) original copies of invoices showing the amounts due for services performed in a form acceptable to County. County shall review such invoices and approve them within thirty (30) calendar days with such modifications as are consistent with this Agreement and forward same to the Auditor for processing. County shall pay each such approved invoice within thirty (30) calendar days. For payments identified in Section 4.A above, County reserves the right to withhold payment pending verification of work performed.

### 5. Limit of Appropriation.

A. Tiburon clearly understands and agrees, such understanding and agreement being of the absolute essence of this Agreement, that County shall have available the total maximum sum of TWO MILLION ONE HUNDRED SIXTY-EIGHT THOUSAND FOUR HUNDRED EIGHTY-NINE dollars and 00/100 (\$2,168,489.00), specifically allocated to fully discharge any and all liabilities County may incur.

B. Tiburon does further understand and agree, said understanding and agreement also being of the absolute essence of this Agreement, that the total maximum compensation that Tiburon may become entitled to and the total maximum sum that County may become liable to pay to Tiburon shall not under any conditions, circumstances, or interpretations thereof exceed TWO MILLION ONE HUNDRED SIXTY-EIGHT THOUSAND FOUR HUNDRED EIGHTY-NINE dollars and 00/100 (\$2,168,489.00).

### 6. Modifications and Waivers.

A. The parties may not amend or waive this Agreement, except by a written agreement executed by both parties.

B. No failure or delay in exercising any right or remedy or requiring the satisfaction of any condition under this Agreement, and no course of dealing between the parties, operates as a waiver or estoppel of any right, remedy, or condition.

C. The rights and remedies of the parties set forth in this Agreement are not exclusive of, but are cumulative to, any rights or remedies now or subsequently existing at law, in equity, or by statute.

## Attachment B

### Exhibit B

7. **Termination.**
- A. **Termination for Convenience.** County may terminate this Agreement at any time upon sixty (60) days written notice.
- B. **Termination for Default.** County may terminate the whole or any part of this Agreement for cause in the following circumstances:
- (i) If Tiburon fails to perform services specified in the Scope of Services;
  - (ii) If Tiburon materially breaches any of the covenants or terms and conditions set forth in this Agreement or fails to perform any of the other provisions of this Agreement, and in any of these circumstances does not cure such breach or failure within a period of thirty (30) business days, or such other time as the parties mutually agree to, after receipt of written notice from County specifying such breach or failure along with the reference to the section number of this Agreement such breach relates to.
- If, after termination, it is determined for any reason whatsoever that Contractor was not in default, or that the default was excusable, the rights and obligations of the parties shall be the same as if the termination had been issued for the convenience of the County in accordance with Section 7A above.
- C. **Effect of Termination by County.**
- (i) **Termination Prior to Commencement of Initial Term** - If County terminates this Agreement prior to the completion of the implementation of the upgrade by Tiburon for any reason other than default or material breach by Tiburon, County shall pay 100% of all payment due prior to the start of the Initial Term.
  - (ii) **Termination During Initial Term** - If County terminates this agreement at any time during the Initial Term for any reason other than default or material breach by Tiburon, County shall pay 100% of the remaining fees owed during the Initial Term.
  - (iii) **Termination During Renewal Term** - If County terminates this Agreement during the Renewal Term, no prorated fees shall be returned to County, and Tiburon shall be under no further obligation to provide services after the termination date.
- D. **Effect of Termination by Tiburon.**
- (i) **Termination Prior to Commencement of Initial Term** - If Tiburon terminates this Agreement prior to the completion of the implementation of the upgrade by Tiburon for any reason other than default or material breach by County, County shall not be responsible for any fees due prior to the start of the Initial Term.
  - (ii) **Termination During Initial Term** - If Tiburon terminates this agreement at any time during the Initial Term for any reason other than default or material breach by County, County shall not be responsible for any remaining fees owed during the Initial Term.
  - (iii) **Termination During Renewal Term** - If Tiburon terminates this Agreement for any reason other than default or material breach by County during the Renewal Term, prorated fees shall be returned to County, and Tiburon shall be under no further obligation to provide services after the termination date.
8. **Ownership and Reuse of Documents.** All documents, data, reports, research, graphic presentation materials, etc., that may be developed by Tiburon as a part of its work under this Agreement, shall remain the property of Tiburon, however, Tiburon hereby grants County a perpetual nonexclusive right to use such documents for their own internal business purposes. Tiburon shall promptly furnish all such data and material to County on request.
9. **Inspection of Books and Records.** Tiburon will permit County, or any duly authorized agent of County, to inspect and examine the books and records of Tiburon for the purpose of verifying the

## Attachment B

### Exhibit B

amount of work performed under the Scope of Services. County's right to inspect survives the termination of this Agreement for a period of two (2) years.

#### 10. Insurance.

- A. Prior to commencement of the Services, Tiburon shall furnish County with properly executed certificates of insurance which shall evidence all insurance required. Tiburon shall provide certified copies of insurance endorsements if requested by County, for purposes of this provision Tiburon may provide the County with blanket endorsements evidencing coverage. Tiburon shall maintain such insurance coverage from the time Services commence until Services are completed and provide replacement certificates, policies, and/or endorsements for any such insurance expiring prior to completion of Services. Tiburon shall obtain such insurance written on an Occurrence form from such companies having Bests rating of A/VII or better, licensed or approved to transact business in the State of Texas, and shall obtain such insurance of the following types and minimum limits:
- (i) Workers' Compensation Insurance. Substitutes to genuine Workers' Compensation Insurance will not be allowed. Employers' Liability insurance with limits of not less than \$1,000,000 per injury by accident, \$1,000,000 per injury by disease, and \$1,000,000 per bodily injury by disease.
  - (ii) Commercial General Liability Insurance with a limit of not less than \$1,000,000 each occurrence and \$2,000,000 in the annual aggregate. Policy shall cover liability for bodily injury, personal injury, and property damage and products/completed operations arising out of the business operations of the policyholder.
  - (iii) Business Automobile Liability Insurance with a combined Bodily Injury/Property Damage limit of not less than \$1,000,000 each accident. The policy shall cover liability arising from the operation of licensed vehicles by policyholder.
  - (iv) Professional Liability Insurance with limits not less than \$1,000,000.
- B. County and the members of Commissioners Court shall be named as additional insured to all required coverage except for Workers' Compensation. All Liability policies including Workers' Compensation written on behalf of Tiburon shall contain a waiver of subrogation in favor of County and members of Commissioners Court.
- C. If required coverage is written on a claims-made basis, Tiburon warrants that any retroactive date applicable to coverage under the policy precedes the effective date of the contract; and that continuous coverage will be maintained or an extended discovery period will be exercised for a period of two (2) years beginning from the time that work under the Agreement is completed.

#### 11. Indemnity. TIBURON SHALL INDEMNIFY AND DEFEND COUNTY AGAINST ALL LOSSES, LIABILITIES, CLAIMS, CAUSES OF ACTION, AND OTHER EXPENSES, INCLUDING REASONABLE ATTORNEYS FEES, ARISING FROM ACTIVITIES OF TIBURON, ITS AGENTS, SERVANTS OR EMPLOYEES, PERFORMED UNDER THIS AGREEMENT THAT RESULT FROM THE NEGLIGENT ACT, ERROR, OR OMISSION OF TIBURON OR ANY OF TIBURON'S AGENTS, SERVANTS OR EMPLOYEES.

#### 12. Confidential and Proprietary Information.

- A. Tiburon acknowledges that it and its employees or agents may, in the course of performing their responsibilities under this Agreement, be exposed to or acquire information that is confidential to County. Any and all information of any form obtained by Tiburon or its employees or agents from County in the performance of this Agreement shall be deemed to be confidential information of County ("Confidential Information"). Any reports or other documents or items (including software) that result from the use of the Confidential Information by Tiburon shall be treated with respect to confidentiality in

## Attachment B

### Exhibit B

the same manner as the Confidential Information. Confidential Information shall be deemed not to include information that:

- (i) is or becomes (other than by disclosure by Tiburon) publicly known or is contained in a publicly available document;
- (ii) is rightfully in Tiburon's possession without the obligation of nondisclosure prior to the time of its disclosure under this Agreement; or
- (iii) is independently developed by employees or agents of Tiburon who can be shown to have had no access to the Confidential Information.

- B. Tiburon agrees to hold Confidential Information in strict confidence, using at least the same degree of care that Tiburon uses in maintaining the confidentiality of its own confidential information, and not to copy, reproduce, sell, assign, license, market, transfer or otherwise dispose of, give, or disclose Confidential Information to third parties or use Confidential Information for any purposes whatsoever other than the provision of Services to County hereunder, and to advise each of its employees and agents of their obligations to keep Confidential Information confidential. Tiburon shall use its best efforts to assist County in identifying and preventing any unauthorized use or disclosure of any Confidential Information. Without limitation of the foregoing, Tiburon shall advise County immediately in the event Tiburon learns or has reason to believe that any person who has had access to Confidential Information has violated or intends to violate the terms of this Agreement and Tiburon will at its expense cooperate with County in seeking injunctive or other equitable relief in the name of County or Tiburon against any such person. Tiburon agrees that, except as directed by County, Tiburon will not at any time during or after the term of this Agreement disclose, directly or indirectly, any Confidential Information to any person, and that upon termination of this Agreement or at County's request, Tiburon will promptly turn over to County all documents, papers, and other matter in Tiburon's possession which embody Confidential Information.
- C. Tiburon acknowledges that a breach of this Section, including disclosure of any Confidential Information, or disclosure of other information that, at law or in equity, ought to remain confidential, will give rise to irreparable injury to County that is inadequately compensable in damages. Accordingly, County may seek and obtain injunctive relief against the breach or threatened breach of the foregoing undertakings, in addition to any other legal remedies that may be available. Tiburon acknowledges and agrees that the covenants contained herein are necessary for the protection of the legitimate business interest of County and are reasonable in scope and content.
- D. Tiburon in providing all services hereunder agrees to abide by the provisions of any applicable Federal or State Data Privacy Act.
- E. Tiburon expressly acknowledges that County is subject to the Texas Public Information Act, TEX. GOV'T CODE ANN. §§ 552.001 *et seq.*, as amended, and notwithstanding any provision in the Agreement to the contrary, County will make any information related to the Agreement, or otherwise, available to third parties in accordance with the Texas Public Information Act. Any proprietary or confidential information marked as such provided to County by Consultant shall not be disclosed to any third party, except as directed by the Texas Attorney General in response to a request for such under the Texas Public Information Act, which provides for notice to the owner of such marked information and the opportunity for the owner of such information to notify the Attorney General of the reasons why such information should not be disclosed. The terms and conditions of the Agreement are not proprietary or confidential information.

#### 13. Independent Contractor.

## Attachment B

### Exhibit B

- A. In the performance of work or services hereunder, Tiburon shall be deemed an independent contractor, and any of its agents, employees, officers, or volunteers performing work required hereunder shall be deemed solely as employees of Tiburon or, where permitted, of its subcontractor.
- B. Tiburon and its agents, employees, officers, or volunteers shall not, by performing work pursuant to this Agreement, be deemed to be employees, agents, or servants of County and shall not be entitled to any of the privileges or benefits of County employment.

#### 14. Notices

- A. Each party giving any notice or making any request, demand, or other communication (each, a "Notice") pursuant to this Agreement shall do so in writing and shall use one of the following methods of delivery, each of which, for purposes of this Agreement, is a writing: personal delivery, registered or certified mail (in each case, return receipt requested and postage prepaid), or nationally recognized overnight courier (with all fees prepaid).
- B. Each party giving a Notice shall address the Notice to the receiving party at the address listed below or to another address designated by a party in a Notice pursuant to this Section:

County: Fort Bend County Sheriff's Office  
Attn: Captain Robin Frazier  
1410 Williams Way  
Richmond, Texas 77469

With a copy to: Fort Bend County  
Attn: County Judge  
401 Jackson Street  
Richmond, Texas 77469

Tiburon: Tiburon, Inc.  
Attn: Contracts  
3000 Executive Parkway, Suite 500  
San Ramon, California 94583

- C. Notice is effective only if the party giving or making the Notice has complied with subsections 14A and 14B and if the addressee has received the Notice. Notice is deemed received as follows:
    - (i) If the Notice is delivered in person, or sent by registered or certified mail or a nationally recognized overnight courier, upon receipt as indicated by the date on the signed receipt.
    - (ii) If the addressee rejects or otherwise refuses to accept the Notice, or if the Notice cannot be delivered because of a change in address for which no Notice was given, then upon the rejection, refusal, or inability to deliver.
15. Compliance with Laws. Tiburon shall comply with all federal, state, and local laws, statutes, ordinances, rules and regulations, and the orders and decrees of any courts or administrative bodies or tribunals in any matter affecting the performance of this Agreement, including, without limitation, Worker's Compensation laws, minimum and maximum salary and wage statutes and regulations, licensing laws and regulations. When required by County, Tiburon shall furnish County with certification of compliance with said laws, statutes, ordinances, rules, regulations, orders, and decrees above specified.

#### 16. Performance Warranty

## Attachment B

### Exhibit B

- A. Tiburon warrants to County that Tiburon has the skill and knowledge ordinarily possessed by well-informed members of its trade or profession practicing in the greater Houston metropolitan area and Tiburon will apply that skill and knowledge with care and diligence to ensure that the Services provided hereunder will be performed and delivered in accordance with the highest professional standards.
- B. If during the Initial Term, or any Renewal Term, an error with the Tiburon applications occurs, Tiburon agrees to provide the support and maintenance services, as modified by this Agreement, as set forth in the Reference Agreement to the attached Exhibit A.
- C. **Disclaimer.** EXCEPT AS EXPRESSLY PROVIDED HEREIN, TIBURON MAKES NO WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, AND SPECIFICALLY DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW.
17. **Assignment and Delegation**
- A. Neither party may assign any of its rights under this Agreement, except with the prior written consent of the other party. That party shall not unreasonably withhold its consent. Except however, Tiburon may assign this Agreement to a successor of all or substantially all of Tiburon's business without prior written consent. All other assignments of rights are prohibited under this subsection. In the event that Tiburon assigns this Agreement to a successor of all or substantially all of Tiburon's business, Tiburon will provide notice to County of the assignment within thirty (30) days of the assignment.
- B. Neither party may delegate any performance under this Agreement, unless agreed to by the parties.
- C. Any purported assignment of rights or delegation of performance in violation of this Section is void.
18. **Applicable Law.** The laws of the State of Texas govern all disputes arising out of or relating to this Agreement. The parties hereto acknowledge that venue is proper in Fort Bend County, Texas, for all legal actions or proceedings arising out of or relating to this Agreement and waive the right to sue or be sued elsewhere. Nothing in the Agreement shall be construed to waive the County's sovereign immunity.
19. **Successors and Assigns.** County and Tiburon bind themselves and their successors, executors, administrators and assigns to the other party of this Agreement and to the successors, executors, administrators and assigns of the other party, in respect to all covenants of this Agreement.
20. **Third Party Beneficiaries.** This Agreement does not confer any enforceable rights or remedies upon any person other than the parties.
21. **Severability.** If any provision of this Agreement is determined to be invalid, illegal, or unenforceable, the remaining provisions remain in full force, if the essential terms and conditions of this Agreement for each party remain valid, binding, and enforceable.
22. **Publicity.** Contact with citizens of Fort Bend County, media outlets, or governmental agencies shall be the sole responsibility of County. Under no circumstances whatsoever, shall Tiburon release any material or information developed or received in the performance of the Services hereunder without the express written permission of County, except where required to do so by law.
23. **Captions.** The section captions used in this Agreement are for convenience of reference only and do not affect the interpretation or construction of this Agreement.
24. **Conflict.** In the event there is a conflict between this Agreement and the attached Exhibit A, this Agreement controls.

## Attachment B Exhibit B

25. **Limitation of Liability.** EXCEPT FOR INSTANCES OF GROSS NEGLIGENCE OR WILLFUL MISCONDUCT, IN NO EVENT SHALL EITHER PARTY'S AGGREGATE LIABILITY ARISING OUT OF OR RELATED TO THIS AGREEMENT, WHETHER IN CONTRACT, TORT OR UNDER ANY OTHER THEORY OF LIABILITY, EXCEED THE AMOUNTS ACTUALLY PAID BY COUNTY HEREUNDER DURING THE TWELVE MONTHS PRECEDING THE INCIDENT GIVING RISE TO LIABILITY. IN NO EVENT SHALL EITHER PARTY HAVE ANY LIABILITY TO THE OTHER PARTY FOR ANY LOST PROFITS OR FOR ANY INDIRECT, SPECIAL, INCIDENTAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES HOWEVER CAUSED AND, WHETHER IN CONTRACT, TORT OR UNDER ANY OTHER THEORY OF LIABILITY, WHETHER OR NOT THE PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. LIABILITY FOR THE COUNTY SHALL BE GOVERNED BY THE PROVISIONS SET FORTH IN THE TEXAS TORT CLAIMS ACT. TIBURON'S LIABILITY FOR GROSS NEGLIGENCE OR WILLFUL MISCONDUCT, AS EXCLUDED ABOVE, SHALL BE LIMITED TO THE AMOUNT ACTUALLY PAID UNDER TIBURON'S INSURANCE POLICY FOR SUCH CLAIMS.
26. **County Responsibilities.** County is responsible for all activities that occur in user accounts and for users' compliance with this Agreement. County shall: (i) have sole responsibility for the accuracy, quality, integrity, reliability, and appropriateness of all County data; (ii) use commercially reasonable efforts to prevent unauthorized access to, or use of, the service, and notify Tiburon promptly of any such unauthorized access or use; (iii) comply with all applicable local, state, and federal laws in using the service, and (iv) perform all County responsibilities as set forth in this Agreement.
27. **Use Guidelines.** County shall use the service solely for its internal business purposes as contemplated by this Agreement and shall not intentionally: (i) license, sublicense, sell, resell, rent, lease, transfer, assign, distribute, time share or otherwise commercially exploit or make the service available to any third party, other than to County employees or as otherwise contemplated by this Agreement; (ii) send or store malicious code; (iii) interfere with or disrupt the integrity or performance of the service or the data contained therein; or (iv) attempt to gain unauthorized access to the service or its related systems or networks.
28. **License to Use Service.** During the Initial Term and any subsequent Renewal Term County shall have a limited non-exclusive license to use the service on as many workstations as specified in this Agreement for County's own internal business purposes in accordance with Tiburon's licensing terms, which are attached hereto and incorporated herein as part of Exhibit A. Unless expressly authorized by Tiburon in writing, County shall not reproduce, distribute, decompile, reverse engineer, or otherwise misappropriate the service for any reason.

**\*\*SIGNATURES FOLLOW ON NEXT PAGE\*\***

Attachment B  
Exhibit B

IN WITNESS WHEREOF, the parties hereto have signed or have caused their respective names to be signed to multiple counterparts to be effective on the 2 day of December, 2014.

FORT BEND COUNTY

[Signature]  
Robert E. Hebert, County Judge

12-2-2014  
Date

ATTEST:

[Signature]  
Dianne Wilson, County Clerk

[SEAL]

APPROVED:

[Signature]  
Captain Robin Frazier,  
Fort Bend County Sheriff's Office

TIBURON, INC.

[Signature]  
Authorized Agent- Signature

Scott Carroll  
Authorized Agent- Printed Name

Contracts Manager  
Title

11/19/2014  
Date



AUDITOR'S CERTIFICATE

I hereby certify that funds are available in the amount of \$2,168,489.00 to accomplish and pay the obligation of Fort Bend County under this contract.

[Signature]  
Robert Edward Sturdivant, County Auditor

Attachment B  
Exhibit B

EXHIBIT A – SCOPE OF SERVICES

Attachment B  
Exhibit B



November 19, 2014

Robin Frazier, Captain  
Ft. Bend County Sheriff's Office  
1410 Williams Way  
Richmond, Texas 77469

Subject: Enhancement Proposal (EP)-3715: System Upgrade (PSaaS)  
Reference: Agreement for Extended Service between Fort Bend County, TX and Tiburon, Inc., effective date June 22, 2000

Dear Captain Frazier:

Tiburon, Inc. is pleased to present the Ft. Bend County Sheriff's Office (hereinafter, "Client") with this Enhancement Proposal (EP) for Tiburon to provide Client with an upgrade to the following Tiburon Applications: Total Command CAD V2.9, MobileCOM V5.3, RMS and CMS V7.10 (hereinafter, referred to as the "Proposal"). All of Client's existing licenses will be converted to the subscription licenses identified herein.

Scope Description and Responsibilities

The attached Exhibit 1, Statement of Work ("SOW") describes the project tasks, responsibilities of each party and defined completion criteria.

Subscription Licenses

All of Client's existing licenses are hereby migrated to a subscription license subject to the terms and conditions set forth in the Subscription License Agreement, which is attached hereto and incorporated herein as Exhibit 2. The Subscription License Agreement hereby replaces in its entirety the Software License Agreement currently in place between the parties. Client shall only have rights to use of Software if current on fees and during Term of Agreement as set forth in Term of User Subscription below.

Subscription Price Description

- 1) The fee for the services to be provided hereunder is \$564,684, payable in accordance with the payment milestone schedule set forth herein. Upon completion of Task 10, Client shall pay an annual subscription fee of \$320,761 thereafter for the Initial Term, which includes the additional \$7,934 annual subscription license fee to use the CIT Data Module as set forth in EP-3468. The initial annual fees shall be due on the date the subscription services are made available for live productive use and then annually on the anniversary thereafter. A late penalty of three percent (3%) per month can be added to each invoice that is past due. Such fees specifically exclude all taxes. Except as otherwise specified herein, fees are based on services purchased and not actual usage, and the number of subscriptions purchased cannot be decreased during the relevant subscription term.
- 2) Client agrees to keep their annual support agreement in good standing by paying all annual maintenance fees when due until such time as the subscription services are made available for live

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 2 of 21

productive use, at which point in time the Tiburon Annual Maintenance Fee will no longer be due and payable as it will be replaced with the annual subscription fee set forth above, and any already paid prorated portion will be credited to the first annual subscription payment due.

3) **Payment Milestone Schedule:**

- 25% - Upon contract signing
- 20% - Upon completion of Task 5 of the SOW
- 20% - Upon completion of Task 6 of the SOW
- 10% - Upon completion of Task 7 of the SOW
- 10% - Upon completion of Task 9 of the SOW
- 15% - Upon completion of Task 10 of the SOW

4) **This Proposal does not include:**

- Warranty
- Documentation, except as noted in the SOW
- GIS services
- Changes to functionality of existing interfaces
- Changes to functionality of existing CAD application features
- Monthly status reports

5) **Any taxes levied by a government agency. Taxes, if applicable are the sole responsibility of the Client.**

**Effective Date and Terms of Use**

- 6) **Term of User Subscriptions.** User subscriptions shall commence upon completion of Task 10 of the attached Statement of Work and continue for a period of five (5) years ("Initial Term"), unless terminated earlier in accordance with this Proposal. Upon completion of the Initial Term, the User subscriptions shall automatically renew for one (1) year periods ("Renewal Term") at the annual subscription price set forth above, unless either party gives the other notice of non-renewal at least one hundred twenty (120) days prior to the end of the Initial Term or any Renewal Term. The term set forth in the Reference Agreement is hereby replaced with this term set forth herein.
- 7) **Termination.** Either party may terminate this Proposal for convenience at any time for any reason upon at least one hundred twenty (120) days advanced written notice to the other party. If Client terminates this Proposal prior to completion of the implementation of the upgrade, Client shall pay one hundred percent of all payment due prior to the start of the Initial Term. If Client terminates this Proposal at any time during the Initial Term, Client shall pay one hundred percent (100%) of the remaining fees owed for the Initial Term. If Client terminates this Proposal during the Renewal Term, no prorated fees shall be returned to Client and Tiburon shall be under no further obligation to provide services. If Tiburon terminates for convenience, Client shall be under no further obligation to pay for continued subscription fees after the effective date of termination as specified in Tiburon's notice to Client. The termination fees set forth above are not intended as a penalty, but rather a charge to compensate Tiburon for Client's failure to satisfy the commitment set forth in this Proposal on which Client's pricing is based upon.
- 8) **Upgrades:** Eighteen (18) months following completion of Task 10 of the attached Statement of Work, Client is eligible for no cost upgrade(s) to the then current Tiburon Application version available for general use.

## Attachment B Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 3 of 21

- 9) **Customization:** Client understands and acknowledges that this EP delivers a new application platform with functionality, features, and workflows which are entirely separate and distinct from Client's existing Tiburon installed applications. Client further understands no carry-forward of Client's existing Tiburon software customization or modification is included in this EP and features and functionality provided in the product will not be customized, modified, altered, added or changed by Tiburon at the Client's request, unless included in the attached Exhibit I, SOW or otherwise agreed to in writing by Tiburon. Accordingly, Client accepts the Tiburon Applications and will not require or receive functionality or feature gaps based on comparison to Client's existing Tiburon installed applications; Client's internal workflows are subject to change to adapt to the Tiburon Applications.
- 10) The work described herein will be scheduled to commence at a mutually agreeable date after Client's acceptance of this Proposal.
- 11) Tiburon shall: (i) in addition to its confidentiality obligations, not use, modify or disclose to anyone other than Client Client's data; (ii) maintain the security and integrity of the Service and the Client Data; and (iii) provide support to Client in accordance with the Reference Agreement.
- 12) Client is responsible for all activities that occur in user accounts and for users' compliance with this Proposal. Client shall (i) have sole responsibility for the accuracy, quality, integrity, legality, reliability, loss of and appropriateness of all Client Data; (ii) comply with all applicable local, state, and federal laws in using the Tiburon Applications, and (iii) perform all Client responsibilities as set forth in this Proposal.
- 13) Client shall use the Tiburon Applications solely for its internal business purposes as contemplated by this Proposal and shall not license, sublicense, sell, resell, rent, lease, transfer, assign, distribute, time share or otherwise commercially exploit or make the Service available to any third party, other than to users or as otherwise contemplated by this Proposal.
- 14) Client's acceptance of this Proposal in the signature block provided below, authorizes Tiburon to proceed with the work described herein and confirms funding will be obligated. Any requisite contractual documents required by Client's purchasing procedures are the responsibility of the Client.
- 15) The terms and conditions of the above referenced Agreement, Subscription License Agreement, and this Proposal prevail regardless of any conflicting or additional terms and conditions on any Purchase Order or other correspondence. Any contingencies or additional terms obtained on any Purchase Order are not binding upon Tiburon. All Purchase Orders are subject to approval and acceptance by Tiburon.
- 16) This fixed price Proposal is valid through December 31, 2014.

Upon review and acceptance of this Proposal, please have a duly authorized person sign below and return the signed copy of the Proposal to Chip Hughes via e-mail at [chip.hughes@tiburoninc.com](mailto:chip.hughes@tiburoninc.com). If you have any questions or require further information, at your convenience please contact Chip at (252) 633.5857

Sincerely,

  
Vincent Tedesco  
Chief Operating Officer

SIGNATURE PAGE TO FOLLOW

---

**Attachment B**  
**Exhibit B**

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 4 of 21  
By this signature, Client accepts this Proposal:

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed Name / Title

Attachments:  
Exhibit 1 - Statement of Work  
Exhibit 2 - Software License Agreement

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 5 of 21

### Exhibit 1

## Statement of Work

### 1.1 INTRODUCTION/ASSUMPTIONS:

There are situations where the release or version upgrade requires additional license fees, non-Tiburon product upgrades, or additional equipment, which are not included in this proposal. Site Wellness check, add-on Training, geofile consulting, and technical on-site Support Services are available for an additional fee as a separate enhancement during the duration of this upgrade. All activity will be conducted during Tiburon normal business hours.

Be aware that other 3<sup>rd</sup> party products in use may require upgrades as well. They are outside the scope of this enhancement proposal. Please carefully review all hardware/software ancillary to your Tiburon-provided systems for items that may require upgrading for specific operations.

No changes to the State Interface will be done during this implementation.

Services included or excluded in the upgrade, and items of note are listed below --

#### Included Services

- > The upgrade takes place on new Hyper V configuration (Tiburon BETA)
- > The new software will be staged on the client's TEST environment for client testing
- > Tiburon to provide baseline documentation, including Changes by Release document.
- > Tiburon will provide remote web training classes as listed
- > For LawRECORDS and JailRECORDS, Crystal Reports reporting are supported, however, client is responsible for any required changes due to database schema changes
- > CommandCAD reporting utilizes SQL SRSS.
- > Initial and Final conversions are included as detailed in Task 4.

#### Excluded Services

- > No Business Practice Review (BPR)
- > No formal MS project schedules
- > No monthly status reports
- > No Operating System or SQL Server upgrade
- > No on-site training \*
- > No geofile consulting \*
- > No changes to interfaces
- > No enhancements
- > No additional agency setup (systems will be delivered as multi service/multi-agency capable)
- > No multi-agency UCR or IBRS setup
- > No changes from UCR to/from IBRS
- > No on-site technical personnel when moving the release to the PRODUCTION environment \*
- > Any data change requirements for the map are the responsibility of the client

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
 EP-3715: CAD/RMS/CMS Upgrade (PSaaS)

Page 6 of 21

\* Add-on Training, Geofile, and On-site Support Services available for an additional fee as a separate enhancement during the duration of this upgrade)

Definition: Tiburon Service Request

Priority	Severity	Description
Priority 1	Critical	The entire system (i.e.: CAD, Records) or a major component (i.e.: State interface, paging) is unavailable. Client cannot use system to continue operations. Impacts all or most users, halts or severely impacts critical operations, or database integrity is compromised.  NOTE: For priority 1 issues, clients must contact Tiburon by telephone. With the exception of CAD, Message Switch, and Jail Records support which is "24x7", Clients must have purchased the "24x7" support option to submit P1 issues outside of business hours (8 am - 5 pm) in the Client's time zone.
Priority 2	High	A major component or function does not work properly. Impacts an individual or small group. Normal operations impaired, but can continue.
Priority 3	Normal	Impacts an individual or small group. Service can be delayed until a mutually established time. A workaround may exist, but is inefficient.
Priority 4	Informational	Issue is informational or educational in nature. Enhancement requests and Steering Committee issues should be reported as Priority 4 TSRs.

### Scope Description for Version Upgrade:

The following list details the scope of the upgrade implementation by Tiburon. Tasks may not follow the order as outlined and may include some overlap of tasks. Task completion will be acknowledged by the Clients signature on the Task Completion Letter.

### 1.2 TASK 1: PROJECT INITIATION MEETING

An upgrade initiation meeting will be scheduled on a mutually agreed-to date and conducted by Tiburon remotely. The objectives of this event include:

- Client and Tiburon personnel introductions, roles, responsibilities and expectations;
- Establish a clear chain of communication and authority;
- Review Upgrade scope and objectives;
- Discuss potential schedules;
- Review new required LawRECORDS or JailRECORDS tailoring;
- Tiburon will provide baseline documentation for each product;
- Tiburon will audit Tiburon licensing

### Completion Criteria:

This task will be deemed complete upon completion of the initiation meeting.

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 7 of 21

### 1.3 TASK 2: SYSTEM REVIEW WEBINAR

Tiburon will provide the following web-based reviews (not to exceed 8 hours per product) to discuss changes in version functionality, and to collect tailoring, runtime settings, or metric settings for new functionality items:

Product	Duration
CommandCAD	8 hours
LawRECORDS	8 hours
JailRECORDS	8 hours

Note: Depending on versions this webinar will be between 4 and 8 hours, and may be done in two sessions.

#### Completion Criteria:

This task will be deemed complete upon completion of the webinar.

### 1.4 TASK 3: FINALIZE HYPER V (BETA) HARDWARE REQUIREMENTS

Tiburon and the Client will validate the system hardware site topology, configuration and equipment list. The Client will utilize the list to procure the system hardware and third-party software components according to the contract. All such items shall be procured in a timely manner to support the project schedule.

#### Tiburon Responsibilities:

- Review of the site topology and provide recommendations to client on hardware changes needed to support the upgrade.
- Deliver a final list of all hardware, third-party software, and third-party services required for this project that will be provided by the Client.

#### Client Responsibilities:

- Upon request, provide information on existing hardware/system software components and terminal networks, as well as projected utilization statistics and other information as may be reasonably required to validate final hardware requirements.
- Ensure that all equipment can be physically installed in equipment room(s).
- Review site topology review and assure hardware deliverable (staged and ready for Tiburon), two weeks prior to agreed date for Tiburon Application installation
- Review and approve the final hardware configuration document within ten (10) business days.
- Procure and install hardware as identified in this task.

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 8 of 21  
**Completion Criteria:**

This task is complete when the Client has approved the final hardware equipment list and configuration document. Task completion will be confirmed by the Client's signature on the task completion letter provided by Tiburon. Procurement of the hardware/software is not required for task completion.

### 1.5 TASK 4: HYPER V INSTALLATION

Client, with Tiburon's consultation, will procure and install the approved Hyper V configuration

**Tiburon Responsibilities:**

- a. Verify Dell hardware (Servers, SAN, Storage Fabric, networking equipment, etc).
- b. Assist Client in verifying Dell Hyper V setup
  1. Host servers set up
  2. Storage set up and allocation
  3. Networking (virtual and physical switches)
  4. Disaster recovery (Hosts failure testing)

**The following will occur in the Test Environment**

1. Provide a resource matrix for each VM that will be P to V
2. Verify Host resource availability in case of a single host failure.
3. Work with Fort Bend to create LUNs allocations for each VM.
4. P to V all VMs in the TEST environment
5. Power down all physical servers in the TEST environment
6. Turn up and Test all VMs in Test environment.
7. Provide a setup guide for Hyper-V.

**Client Responsibilities:**

- a. Installation of all required hardware.
- b. Installation of Hyper V on Server 2012 R2
- c. Configuration of Hyper V
- d. Installation of Hyper V management software.
- e. LUNs creation on SAN
- f. Network configuration for SAN and Host access
- g. P to V Test VMs
- h. Hyper V cluster administration and monitoring

**Completion Criteria:**

This task is complete when the Tiburon CAD Test environment has been virtualized.

### 1.6 TASK 5: SYSTEM INSTALLATION

Tiburon, with the Client's assistance, will remotely perform the following System Installation tasks on the Client's existing legacy hardware:

**CommandCAD -**

- a. Install current version of CommandCAD and File Maintenance

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 9 of 21

- Client must provide a TEST Server and a TEST Database
- Update TEST installation with the agreed upon Metric and current .ini settings
  - Tiburon will set server .ini file changes
  - Workstation level .ini file changes will be provided to Client for distribution
- All active TSRs for Clients current live system (Priorities 2 - 4) will be placed on hold
- At this time and until cutover of the new system, only P-1 TSRs that can be fixed with a patch will be fixed on the live system.
- Tiburon will update CSC/HEAT records with new system and server information
- Update the map to the most current map build release
- Update MobileCOM to v5.3 (only if already licensed)

**NOTE** - the following system layouts are no longer supported by the CommandCAD system. Client must address any issues related with this restriction prior to the beginning of this Task -

- DataWarehouse and CommandCAD databases on the same SQL instance
- Live database and backup database stored on the same physical drive (for non-SAN configurations) or the same logical drive (for SAN configurations)

### LawRECORDS -

- LawRECORDS installed (Client TEST System must be available for the System Installation which includes a TEST Server and a TEST Database).
- Install LawRECORDS software into the Client's TEST System with their tailoring. Server file changes will be made by Tiburon, workstation installations are to be completed by Client.
- All TSRs for P2, P3 and P4 on client's current live system will be put on hold.
- At this time and until cutover of the new system, only P-1 TSRs that can be fixed with a patch will be fixed on the live system.

### JailRECORDS -

- JailRECORDS installed (Client TEST System must be available for the System Installation which includes a TEST Server and a TEST Database).
- Install JailRECORDS software into the Client's TEST System with their tailoring. Server file changes will be made by Tiburon, workstation installations are to be completed by Client.
- All TSRs for P2, P3 and P4 on client's current live system will be put on hold.
- At this time and until cutover of the new system, only P-1 TSRs that can be fixed with a patch will be fixed on the live system.

### Completion Criteria:

This task will be complete upon placement of the CAD and File Maintenance builds on Client's TEST System.

### 1.7 TASK 6: DATABASE

Tiburon, with the Client's assistance, will remotely perform the following Database tasks on the Client's hardware:

CommandCAD Database

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 10 of 21

- Tiburon will run scripts against the TEST CAD database to upgrade the database structure to support v2.9
- The same script will be run against the LIVE CAD database as part of the LIVE cutover preparation

### CommandCAD File Maintenance

- A new File Maintenance build will be installed in the TEST System
- As part of the preparation for LIVE cutover, File Maintenance will be installed in the LIVE System

### DataWarehouse

- Tiburon will run scripts to convert the DataWarehouse database to support v2.9 database structures

### LawRECORDS Database

- Tiburon will run a script (or scripts, depending on starting version) against the TEST LawRECORDS database.
- The same script will be run against the LIVE LawRECORDS database as part of the LIVE cutover preparation.

### JailRECORDS Database

- Tiburon will run a script (or scripts, depending on starting version) against the TEST JailRECORDS database.
- The same script will be run against the LIVE JailRECORDS database as part of the LIVE cutover preparation.

### Completion Criteria:

This task will be complete upon Tiburon running the script(s) against the TEST CAD databases as well as installing File Maintenance in the TEST System.

## 1.8 TASK 7: TRAINING

Tiburon shall provide the following training sessions onsite. Client may have up to ten (10) students attend each session, which will be delivered in a single eight (8) hour session between Mondays – Friday (08:00AM – 05:00 PM Client's local time).

System File and Administrative training will train Client staff on the entry of agency-specific data, with an emphasis on changes between versions. End User training will train client on use of the Tiburon application, with an emphasis on changes between versions. It is expected that students attending are skilled in use of the current system. MobileCOM Administration training is done in conjunction (during the same trip) as MobileCOM Train the Trainer.

Client will insure a training room, with one workstation per client, plus one workstation and projector for instructor loaded with the appropriate Tiburon application, is available, and that each attending student has a copy of the associated training manual.

## Attachment B Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 11 of 21

Administration/Support Training Sessions	Session Duration (Hours)	Maximum Participants	Number of Sessions
CommandCAD System Administration 16	8	6	1
CommandCAD File and Table Maintenance	32	6	1
MobileCOM Administration	8	6	1
ReformatDESIGNER	16	6	1
Browser Set Up Training	8	6	1
LawRECORDS Administration (Webinar)	8	8	1
LawRECORDS Code Tables	24	8	1
JailRECORDS Administration (Webinar)	8	8	1
JailRECORDS Code Tables	16	8	1
Data Warehouse Reporting (SSRS)	24	6	1
Tiburou Application Training Sessions	Session Duration (Hours)	Maximum Participants	Number of Sessions
CommandCAD Train The Trainer	40	10	1
MobileCOM Train The Trainer (in conjunction with MobileCOM Administration Training)	4	10	1
CommandCAD Supervisor Training	4	6	1
LawRECORDS Train The Trainer	40	10	1
JailRECORDS Train the Trainer	40	10	1
Property Evidence Bar Code	8	10	1
TIPS	8	10	1

**Completion Criteria:**

This task will be complete upon completion of each listed training session.

### 1.9 TASK 8: SYSTEM INTERFACES AND TIBURON APPLICATIONS INTEGRATION

The following non-custom interfaces will be integrated within the upgraded system if currently present in LIVE system. The current baseline interface will be installed, replacing any prior site interface work done on-site (list included interfaces here).

CommandCAD (8 Client licenses) –

## Attachment B

### Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 12 of 21

#### Applications/Products:

- 911 Parser
- TDD/TTY
- MobileCOM (site license)
- Message Switch
- Datawarehouse (CARS Reporting no longer supported)
- SIP
- Web Browser (CAD)
- Time Synchronization
- MobileMap (site license)
- 911 Mapping (12 licenses)

#### Interfaces:

- AVL (120 licenses)
- ALI/E911 (Plant Vesta)
- State/NCIC - Texas - DMPP2020 protocol
- Fire Alerting
- Push to Talk
- RMS Transfer/Incident Transfer (LawRecords)
- ProQA
- Paging (Alpha/Numeric - Multi provider - 10 providers)
- Phase I and Phase II Wireless
- Fire Station Printing

#### LawRECORDS (50 Client licenses) -

##### Applications/Products:

- FieldREPORTING (70 licenses)
- Web Browser (RMS)
- TIPS
- Barcoding
- PocketProp

##### Interfaces:

- Tiburon CommandCAD to LawRECORDS
- FieldREPORTING to LawRECORDS
- Livescan
- Fingerprinting (Printruk)

#### JailRECORDS (50 Client licenses) -

##### Applications/Products:

- TIPS

##### Interfaces:

- Tiburon JailRECORDS to/from LawRECORDS
- Livescan
- Fingerprinting
- Mugshot
- VINE

The following custom interface services are included, with current functionality only -

## Attachment B Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 13 of 21  
• Scantron Commissary IF

In many cases, interfaces are only available in the Client's LIVE environment. During implementation, testing may require that individual interfaces be taken off-line to the LIVE environment in order to verify functionality in the TEST environment. Testing of interfaces will occur during Tiburon's normal business hours. For interfaces that the Client identifies as only being available for testing in the LIVE environment, any related testing and completion of implementation will not occur until cutover. Tiburon will work closely with the client in scheduling these interruptions from live operations.

Client shall provide test line to State Message Switch (NCIC/NLETS) prior to installation/upgrade of the system.

### Completion Criteria:

This task will be complete upon installation of the interfaces specified above into either Client's TEST or LIVE environment, as appropriate. Testing of interfaces that must be installed in Client's LIVE environment will not preclude or delay task completion as such testing will be performed as part of the System Cutover task.

### 1.10 TASK 9: FUNCTIONAL TESTING

Upon Tiburon notification of the system being ready for testing, Client shall perform Functional Testing of the system. Client shall document any problems found in a Tiburon Service Request (TSR). Testing shall include database elements (CAD Histories, premise data, etc). Testing shall include testing of data conversions.

Additionally, Client shall test all Data Warehouse reports or Crystal Reports and make adjustments to reports as necessary to support any new database structures. CARS Reporting is not supported in v2.9+, and is replaced by SSRS. Client shall complete testing within three (3) weeks. Client shall test and close or reissue under the new version all legacy TSRs.

Priority 1 level defects found during the Functional Testing will be corrected by Tiburon prior to moving the software to the LIVE environment. All other defects found will be corrected in a future maintenance build to be delivered post-cutover.

Client shall notify Tiburon in writing that all testing was completed successfully. If unable to complete testing within the three-week timeframe, all project activity will cease. Upon notification that testing has been completed, Tiburon will provide an update to the schedule, with new cutover dates.

### Completion Criteria:

This task will be deemed complete upon Client's notification to Tiburon that the testing has been completed successfully.

### 1.11 TASK 10: SYSTEM CUTOVER

After Client Functional Testing has been completed, Tiburon will notify the Client in writing, when the Tiburon systems shall be ready for LIVE status and TCS/Heat has been updated and verified by Tiburon

## Attachment B

### Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)

Page 14 of 21

Project Manager. Tiburon will assist the client in placing the system in operational status. Cutover shall occur during Tiburon's normal business hours.

**A COLD start of the CommandCAD system is required.**

- Tiburon will have project management and training staff on-site to assist with the cutover for two business days. No technical staff will be onsite, technical support will be remote
- Following the two business day of support, Tiburon will provide remote support through the Tiburon Client Support Center, (877-445-2110) or email [support@tiburonline.com](mailto:support@tiburonline.com).
- Upon System Cutover, all legacy TSRs will be closed

#### Completion Criteria:

This work will be considered complete upon Tiburon's written notification to the Client that the product is ready for cutover to production operations, and Client's written acceptance of Tiburon's notification to Client that the product is ready for cutover to production operations.

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 15 of 21

### Exhibit 2

#### SOFTWARE LICENSE TERMS AND CONDITIONS

The Software License Terms and Conditions outlined herein applies to all services ordered or purchased by Ft. Bend County Sheriff's Office ("Customer" or "Licensee") from Tiburon, Inc. ("Tiburon" or "Service Provider") and which are detailed in the Statement of Work, Exhibit A to the Master System and Services Agreement ("Master Agreement") between Tiburon and Customer.

#### 1. Definitions

The following definitions apply to the terms used within this License:

1.1. "Authorized Server" shall mean, with respect to any Licensed Application, the server identified in the Statement of Work as corresponding to such Licensed Application, or if not identified, the actual server in which the Licensed Applications are installed on.

1.2. "Authorized Site" shall mean, with respect to any Authorized Server, the address and room number identified as corresponding in the Statement of Work to such Authorized Server, or if not identified, the actual site in which the Authorized Server resides.

1.3. "Derivative Works" shall mean, with respect to any Licensed Application, any translation, abridgement, revision, modification, or other form in which such Licensed Application may be recast, transformed, modified, adapted or approved for such Licensed.

1.4. "Documentation" shall mean any written, electronic, or recorded work that describes the use, functions, features, or purpose of the System, or any component or subsystem thereof, and that is published or provided to the Licensee by Tiburon, Tiburon's subcontractors or the original manufacturers or developers of third party products provided to the Licensee by Tiburon, including, without limitation, all end user manuals, training manuals, guides, program listings, data models, flow charts, logic diagrams, and other materials related to or for use with the System.

1.5. "Enhancement" shall mean, with respect to any Licensed Application, a computer program modification or addition, other than a Maintenance Modification, that alters the functionality of, or adds new functions to, such Licensed Application and that is integrated with such Licensed Application, or that is related to a given Licensed Application but offered separately by Tiburon.

1.6. "Error" shall mean, with respect to any Licensed Application, a defect in the Source Code for such Licensed Application that prevents such Licensed Application from functioning as designed.

1.7. "License" shall mean Licensee's rights to use the Licensed Application(s) in accordance with the terms and conditions set forth herein, which consist of Tiburon's standard licensing terms and shall supersede and apply regardless of any additional, conflicting or contradicting terms and conditions contained in Licensee's purchase order.

1.8. "Licensed Application" shall mean each of the Tiburon developed software applications set forth on the Statement of Work and furnished to the Licensee, together with all Derivative Works, all Maintenance Modifications and all Documentation with respect thereto; provided, however, that Licensed Applications shall consist

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 16 of 21  
of Object Code only and shall not include any Enhancements.

1.9. "Licensee" shall mean the Customer identified on the Statement of Work.

1.10. "Maintenance Modifications" shall mean, with respect to any Licensed Application, a computer software change to correct an Error in, and integrated into, such Licensed Application, but that does not alter the functionality of such Licensed Application and that is provided to the Licensee by Tiburon after acceptance of the Licensed Application.

1.11. "Object Code" shall mean computer programs assembled or compiled in magnetic or electronic binary form on software media, which are readable and usable by machines, but not generally readable by humans without reverse-assembly, reverse-compiling, or reverse-engineering.

1.12. "Source Code" shall mean computer programs written in higher-level programming languages, sometimes accompanied by English language comments. Source Code is intelligible to trained programmers and may be translated to Object Code for operation on computer equipment through the process of compiling.

1.13. "Statement of Work" shall mean the document provided to Licensee by Tiburon which details the pricing for the Licensed Applications and related services, if any, to be provided and which Licensee purchases from. The Statement of Work is attached to the Master Agreement as Exhibit A.

1.14. "Sublicensed Applications" shall mean the software application specified on the Statement of Work developed by any source external to Tiburon, such as a subcontractor, distributor, re-seller, personal computer software supplier or system software supplier, and furnished to the Licensee by Tiburon for integration into the System. In addition to the terms and conditions contained herein, Licensee's right to use the Sublicensed Applications is strictly contingent upon Licensee's compliance with the manufacturer's terms and conditions. Solely in regards to Sublicensed Applications, in the event of any conflict or discrepancy between this License and the manufacturer's terms and conditions, the manufacturer's terms and conditions shall control.

1.15. "System" shall mean the Licensee's computer automated system consisting of the Licensed Applications combined with any of the Authorized Servers, the operating systems installed on each of the Authorized Servers, any database or other third party software products installed on any of the Authorized Servers, any PC or other workstation equipment having access to any of the Licensed Applications, any communications interfaces installed on any of the Authorized Servers, any network communications equipment and any other third party software, wiring, cabling and connections and other hardware relating to any such Authorized Servers, workstation or network communications equipment located at any of the Authorized Sites.

## 2. Licenses and Restrictions

2.1. Grant of Licenses. Subject to the conditions set forth in Section 2.2 hereof and unless otherwise set forth in the Statement of Work, Tiburon hereby grants to the Licensee, pursuant to the terms and conditions hereof, a limited, nonexclusive, nontransferable license:

- (a) to use each Licensed Application, in Object Code only, on the Authorized Server with respect thereto and at the Authorized Sites with respect thereto in the quantities licensed;
- (b) to conduct internal training and testing on each Licensed Application;
- (c) to perform disaster recovery, backup, archive and restoration testing, and implementation with respect to each Licensed Application;

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 17 of 21

(d) to make no more than two (2) archival copies of any Licensed Application, provided that each copy of any Licensed Application shall include Tiburon's copyright and other proprietary notices;

(e) to perform all of the above with regards to any Sublicensed Application, in accordance with and subject to the terms and conditions of the manufacturer's license agreement for such Sublicensed Application.

**2.2. Conditions to Grant of Licenses.** No grant of any license or right pursuant to Section 2.1 hereof with respect to any Licensed Application or any Sublicensed Application shall be effective, and the Licensee shall have no license or right to use such Licensed Application or such Sublicensed Application, until such Licensed Application or such Sublicensed Application has been accepted by the Licensee and all license fees, sublicense fees or royalties with respect to such Licensed Application or such Sublicensed Application have been paid in full in accordance with the payment terms set forth in the applicable implementation agreement.

### 2.3. Restrictions on Use

(a) The Licensee agrees to use the Licensed Applications and the Sublicensed Applications only for the Licensee's own use. The Licensee shall not allow use of any Licensed Application or any Sublicensed Application by any parent, subsidiaries, affiliated entities, or other third parties, or allow any Licensed Application or any Sublicensed Application to be used on other than on the Authorized Server at the Authorized Site with respect thereto.

(b) Except as otherwise specifically set forth in Section 2.1 hereof, the Licensee shall have no right to copy any Licensed Application or any Sublicensed Application. Any copy of any Licensed Application (whether or not such copy is permitted) shall be the exclusive property of Tiburon. Any copy of any Sublicensed Application (whether or not such copy is permitted) shall be the exclusive property of the developer of such Sublicensed Application. The Licensee shall not distribute or allow distribution of any Licensed Application or any Sublicensed Application or any Documentation or other materials relating thereto without Tiburon's prior written consent.

(c) The Licensee's license and right to use the Licensed Applications and the Sublicensed Applications is limited to a license and right to use only the Object Code relating thereto. The Licensee shall have no license or right with respect to the Source Code for any Licensed Application or any Sublicensed Application.

(d) The Licensee shall not, and shall not permit any other party to, make any alteration, modification or enhancement to any Licensed Application or any Sublicensed Application unless, and only to the extent, specifically authorized by Tiburon. The Licensee shall not, and shall not permit any other party to, disassemble, de-compile or reverse-engineer any Licensed Application or any Sublicensed Application.

(e) The Licensee shall not use any Licensed Application or any Sublicensed Application, and shall not permit any third party to use any Licensed Application or any Sublicensed Application, for processing data of any entity other than the Licensee.

**3. Ownership.** Except for the rights expressly granted therein pursuant to Section 2 hereof, Tiburon shall at all times retain all right, title and interest in and to each Licensed Application and all copies thereof (whether or not permitted), including all Derivative Works, Maintenance Modifications, Enhancements and Documentation with respect thereto (whether or not developed by Tiburon) and the respective owners of the Sublicensed Applications shall retain all right, title and interest in and to each Sublicensed Application and all Derivative Works thereof. By this License, the Licensee hereby assigns to Tiburon any and all rights it may have or later acquire to any and all Derivative

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 18 of 21  
Works (whether or not developed by Tiburon).

### 4. Term and Termination

4.1. **Effective Date.** This License shall take effect immediately after (i) the Master Agreement has been fully executed by duly authorized representatives of both parties, and, where relevant, (ii) Tiburon receives written notification from the Licensee that any certification or approval of this License required by statute, ordinance, or established policy of the Licensee has been obtained.

4.2. **Term.** This License shall continue in effect until terminated as set forth under Section 4.3 hereof.

4.3. **Termination.** Tiburon may terminate this License immediately if the Licensee breaches any provision of this License, or upon conclusion of the applicable subscription term set forth in the Master Agreement.

4.4. **Effect of Termination.** Upon termination of this License, all licenses granted to the Licensee hereunder shall be revoked. Upon termination of this License, (a) the Licensee shall return to Tiburon, within ten (10) business days of such termination, all Tiburon Confidential Information and all devices, records, data, notes, reports, proposals, lists, correspondence, specifications, drawings, blueprints, sketches, materials, equipment other documents or property relating thereto and all copies of any of the foregoing (in whatever medium recorded); (b) the Licensee shall discontinue all use of the Licensed Applications and the Sublicensed Applications; and (c) the Licensee shall certify in a written document signed by an authorized representative that the material specified in the preceding clause (a) has been returned to Tiburon, that all copies of the Licensed Applications and the Sublicensed Applications have been permanently deleted or destroyed, and that all use of the Licensed Applications and the Sublicensed Applications has been discontinued. The expiration or termination of this License will not relieve the Licensee of its obligations under Section 6 hereof regarding Tiburon Confidential Information.

### 5. Limited Warranties and Liability

5.1. **Warranty.** THE LICENSED APPLICATIONS ARE LICENSED "AS IS". NO EXPRESS OR IMPLIED WARRANTIES FOR THE LICENSED APPLICATIONS, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE CREATED BY THIS LICENSE.

5.2. **Limitation of Liability.** NEITHER TIBURON NOR ANY PERSON ASSOCIATED WITH TIBURON SHALL BE LIABLE TO ANY PARTY FOR ANY DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OR FAILURE TO PERFORM UNDER THIS LICENSE, EVEN IF TIBURON HAS BEEN INFORMED OF THE POSSIBILITY OF SUCH DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF ANTICIPATED BENEFITS OR PROFITS RESULTING FROM THE OPERATION OR FAILURE TO OPERATE OF THE LICENSED PROGRAMS. THIS CLAUSE SHALL SURVIVE THE FAILURE OF ANY EXCLUSIVE REMEDY FOR BREACH OF WARRANTY OR ANY OTHER PROVISION OF THIS LICENSE.

### 6. Confidential Information

6.1. **Tiburon Confidential Information.** The Licensee agrees to maintain the confidentiality of any Tiburon Confidential Information (as defined below) and to treat such information with the same degree of care and security as it treats its own most confidential information. The Licensee shall not, without Tiburon's prior written consent, disclose such information to any person or entity other than to the Licensee's employees or consultants legally bound to abide by the terms hereof and having a need to know such information, or sell, license, publish, display, distribute or otherwise use such information except as authorized by this License. The term "Tiburon Confidential Information" shall include all Licensed Applications and any other Tiburon software applications (whether or not licensed to the Licensee), all Sublicensed Applications, and all Derivative Works, Enhancements, Maintenance

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)

Page 19 of 21

Modifications and Documentation with respect thereto as well as any written information of a confidential nature clearly labeled by Tiburon as being confidential or otherwise indicated by Tiburon in writing as being confidential. The Licensee understands and agrees that Tiburon Confidential Information constitutes a valuable business asset of Tiburon, the unauthorized use or disclosure of which may irreparably damage Tiburon. In the event of the Licensee's breach or threatened breach of any of the provisions in this License, Tiburon shall be entitled to an injunction obtained from any court having appropriate jurisdiction restraining the Licensee from any unauthorized use or disclosure of any Tiburon Confidential Information.

6.2. **Exclusions.** Notwithstanding Section 6.1 hereof, Tiburon Confidential Information shall not include information which the Licensee can demonstrate by competent written proof (a) is now, or hereafter becomes, through no act or failure to act on the part of the Licensee, generally known or available or otherwise part of the public domain; (b) is rightfully known by the Licensee without restriction on use prior to its first receipt of such information from Tiburon as evidenced by its records; (c) is hereafter furnished to the Licensee by a third party authorized to furnish the information to the Licensee, as a matter of right and without restriction on disclosure; or (d) is the subject of a written permission by Tiburon to disclose.

6.3. **Exceptions.** Notwithstanding Section 6.1 hereof, disclosure of Tiburon Confidential Information shall not be precluded if:

(a) such disclosure is in response to a valid order of a court or other governmental body of the United States or any political subdivision thereof; provided, however, that the Licensee shall first have given notice to Tiburon and shall have made a reasonable effort to obtain a protective order requiring that the information to be disclosed be used only for the purposes for which the order was issued;

(b) such disclosure is necessary to establish rights or enforce obligations under this License, but only to the extent that any such disclosure is necessary for such purpose; or

(c) Licensee received the prior written consent to such disclosure from Tiburon, but only to the extent permitted in such consent.

6.4. **Survival.** Unless mutually agreed otherwise in writing, the obligations hereunder with respect to each item of Tiburon Confidential Information shall survive the termination or expiration of this License.

### 7. Miscellaneous

7.1. **Relationship.** The relationship created hereby is that of Licensor and Licensee. Nothing herein shall be construed to create a partnership, joint venture, or agency relationship between the parties hereto. Neither party shall have any authority to enter into Licenses of any kind on behalf of the other and shall have no power or authority to bind or obligate the other in any manner to any third party. The employees or agents of one party shall not be deemed or construed to be the employees or agents of the other party for any purpose whatsoever. Each party hereto represents that it is acting on its own behalf and is not acting as an agent for or on behalf of any third party.

7.2. **No Rights in Third Parties.** This License is entered into for the sole benefit of the Tiburon and the Licensee and, where permitted above, their permitted successors, executors, representatives, administrators and assigns. Nothing in this License shall be construed as giving any benefits, rights, remedies or claims to any other person, firm, corporation or other entity, including, without limitation, the general public or any member thereof, or to authorize anyone not a party to this License to maintain a suit for personal injuries, property damage, or any other relief in law or equity in connection with this License.

7.3. **Entire License.** This License sets forth the final, complete and exclusive License and understanding between Tiburon and the Licensee relating to the subject matter hereof and supersedes all quotes, proposals

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 20 of 21

understandings, representations, conditions, warranties, covenants, and all other communications between the parties (oral or written) relating to the subject matter hereof. Tiburon shall not be bound by any terms or conditions contained in any purchase order or other form provided by the Licensee in connection with this License and any such terms and conditions shall have force or effect. No affirmation, representation or warranty relating to the subject matter hereof by any employee, agent or other representative of Tiburon shall bind Tiburon or be enforceable by the Licensee unless specifically set forth in this License.

7.4. **Amendments.** No amendment or other modification of this License shall be valid unless pursuant to a written instrument referencing this License signed by duly authorized representatives of each of the parties hereto.

7.5. **Assignment.** Neither party hereto may assign its rights or obligations under this License without the prior written consent of the other party, which consent shall not be unreasonably withheld; provided, however, that Tiburon may assign this License to its successor in connection with a sale of its business without obtaining consent of any party. Subject to the foregoing, each and every covenant, term, provision and License contained in this License shall be binding upon and inure to the benefit of the parties' permitted successors, executors, representatives, administrators and assigns. Any assignment attempted in contravention of this section will be void.

7.6. **Governing Law.** This License shall be governed exclusively by the internal laws of the State in which Licensee resides, without regard to its conflicts of laws rules nor giving effect to the choice of law principles thereof. Notwithstanding the above, in the event Licensee resides in a jurisdiction outside of the United States, Licensee shall be governed exclusively by the internal laws of the State of California, without regard to its conflicts of laws rules nor giving effect to the choice of law principles thereof. The United Nations Convention on the International Sale of Goods shall not apply to any transactions contemplated by this License.

7.7. **Venue.** The state and/or federal courts located in the County and State of where Licensee resides shall have exclusive jurisdiction to adjudicate any dispute arising out of or relating to this License. Each party hereby consents to the exclusive jurisdiction of such courts. Notwithstanding the above, in the event Licensee resides in a jurisdiction outside of the United States, the state and/or federal courts located in Contra Costa County, California shall have exclusive jurisdiction to adjudicate any dispute arising out of or relating to this License. Each party also hereby waives any right to jury trial in connection with any action or litigation in any way arising out of or related to this License.

7.8. **Waiver.** In order to be effective, any waiver of any right, benefit or power hereunder must be in writing and must be signed by an authorized representative of the party against whom enforcement of such waiver would be sought, it being intended that the conduct or failure to act of either party shall imply no waiver. Neither party shall by mere lapse of time without giving notice or taking other action hereunder be deemed to have waived any breach by the other party of any of the provisions of this License. No waiver of any right, benefit or power hereunder on a specific occasion shall be applicable to any facts or circumstances other than the facts and circumstances specifically addressed by such waiver or to any future events, even if such future events involve facts and circumstances substantially similar to those specifically addressed by such waiver. No waiver of any right, benefit or power hereunder shall constitute, or be deemed to constitute, a waiver of any other right, benefit or power hereunder. Unless otherwise specifically set forth herein, neither party shall be required to give notice to the other party, or to any other third party, to enforce strict adherence to all terms of this License.

7.9. **Severability.** If any provision of this License shall for any reason be held to be invalid, illegal, unenforceable, or in conflict with any law of a federal, state, or local government having jurisdiction over this License, such provision shall be construed so as to make it enforceable to the greatest extent permitted, such provision shall remain in effect to the greatest extent permitted and the remaining provisions of this License shall remain in full force and effect.

7.10. **Survival of Provisions.** All provisions of this License that by their nature would reasonably be expected to continue after the termination of this License, including but not limited to Section 6.1, will survive the termination of this License.

## Attachment B

### Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 21 of 21

7.11. **Notices.** All notices, requests, demands, or other communications required or permitted to be given hereunder must be in writing and must be addressed as set forth below and shall be deemed to have been duly given when (a) delivered in person; (b) sent by facsimile transmission indicating receipt at the facsimile number where sent; (c) one (1) business day after being deposited with a reputable overnight air courier service; or (d) three (3) business days after being deposited with the United States Postal Service, for delivery by certified or registered mail, postage pre-paid and return receipt requested. All notices and other communications regarding default or termination of this License shall be delivered by hand or sent by certified mail, postage pre-paid and return receipt requested. Either party may from time to time change the notice address set forth below by delivering notice to the other party in accordance with this section setting forth the new address and the date on which it will become effective. Notwithstanding the above, notices to Licensee shall be sent to Licensee's address as set forth in the Statement of Work.

Tiburon, Inc.  
Attn: Contracts Manager  
3000 Executive Parkway, Suite 500  
San Ramon, CA 94583  
Phone: 925-621-2700  
Fax: 925-621-2799

7.12. **Construction.** The paragraph and section headings used in this License or in any exhibit hereto are for convenience and ease of reference only, and do not define, limit, augment, or describe the scope, content or intent of this License. Any term referencing time, days or period for performance shall be deemed calendar days and not business days, unless otherwise expressly provided herein.

STATE OF TEXAS

§

COUNTY OF FORT BEND

§

§

**ADDENDUM NO. 3 TO AGREEMENT FOR TIBURON SOFTWARE UPGRADE AND LICENSE SUBSCRIPTION**

This Addendum No. 3 to Agreement for Tiburon Software Upgrade and License Subscription ("Addendum No. 3") is entered into on the \_\_\_\_ day of \_\_\_\_\_, 2015 by and between Fort Bend County, Texas, a body corporate and politic acting herein by and through its Commissioners Court ("County"), and Tiburon, Inc. ("Tiburon").

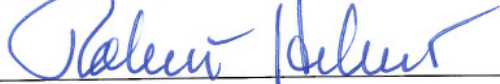
**WHEREAS**, County and Tiburon previously entered into an Agreement for Tiburon Software Upgrade and License Subscription on December 2, 2014, Addendum executed March 30, 2015, and Addendum No. 2 executed on May 12, 2015 ("Agreement"), attached hereto as "Attachment B" and incorporated by reference as if set forth herein verbatim. County and Tiburon wish to amend the Agreement.

**NOW, THEREFORE**, in consideration of the foregoing, the Agreement between County and Tiburon is hereby amended as follows:

1. Tiburon shall provide the services described in Tiburon's Enhancement Proposal, EP-4122: TDEX/Appriss dated April 3, 2015, attached hereto as Attachment A.
2. For and in consideration of the services rendered by Tiburon, County shall pay Tiburon an amount not to exceed nine thousand five hundred seventy-six dollars and no/100 (\$9,576.00) in accordance with the payment schedule set forth in Exhibit A.
3. County's acceptance of Tiburon's Proposal is effective upon execution of this Addendum No. 3 by both parties.
4. The terms of the Agreement and this Addendum No. 3 control.
5. All terms and conditions of the Agreement, including any addenda, not modified herein shall remain in full force and effect and for the term of Agreement. If there is a conflict between this Agreement, Addendum, and any other correspondence or document, the provisions of the Agreement and this Addendum shall prevail with regard to the conflict.

IN WITNESS WHEREOF, the parties put their hands to this Addendum on the dates indicated below.

**FORT BEND COUNTY**



Robert E. Hebert, County Judge

6-23-15  
Date

**TIBURON, INC.**



Blake Clark, Chief Financial Officer

6/1/2015  
Date

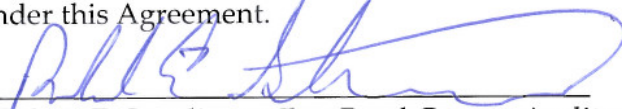
ATTEST:

  
\_\_\_\_\_  
Laura Richard, County Clerk



**AUDITOR'S CERTIFICATE**

I hereby certify that funds are available in the amount of **\$9576.00** to accomplish and pay the obligation of the Fort Bend County under this Agreement.

  
\_\_\_\_\_  
Robert E. Sturdivant, Fort Bend County Auditor

MLG: I\ Agreements\2015 Agreements\Purchasing (5/19/15)

Attachment A: EP-4122: TDEX/Appriss

Attachment B: ADDENDUM NO. 2 TO AGREEMENT FOR TIBURON SOFTWARE UPGRADE  
AND LICENSE SUBSCRIPTION

# Attachment A



April 3, 2015

Andy Patti  
Fort Bend County Sheriff's Office  
1410 Ransom Road  
Richmond, TX 77469

Subject: EP-4122: TDEX/Appriss

Reference: Agreement for Extended Service between Fort Bend County, TX and Tiburon, Inc., effective date June 22, 2000

Dear Mr. Patti:

Tiburon, Inc. is pleased to present Fort Bend County Sheriff's Office (hereinafter, "Client") with this proposal to modify the Vinedata export (hereinafter, referred to as the "Proposal").

### Scope Description and Responsibilities

The attached Exhibit 1, Statement of Work ("SOW") describes the project tasks, responsibilities of each party and defined completion criteria.

### Price Description

- 1) Firm fixed price: \$9,576.
- 2) Upon achievement of the completion criteria set forth in the SOW the Tiburon Annual Maintenance Fee will not increase.
- 3) This Proposal does not include:
  - Warranty
  - Documentation
  - Training
  - Hardware or third party products or services
  - Travel and on-site time
- 4) Client shall be responsible for any taxes levied by a government agency, if any.
- 5) Upon completion, the application feature(s) agreed to in this Proposal will be considered a customized featured exclusive to the Client's system. This feature will not be included in any future upgrades, unless specifically contracted as an additional add-on feature.

# Attachment A

Fort Bend County Sheriff's Office  
EP-4122: TDEX/Appriss  
Page 2 of 4

## Effective Date and Payment Schedule

- 1) The work described herein will be scheduled to commence at a mutually agreeable date after Client's acceptance of this Proposal.
- 2) Payment Schedule:
  - 50% Upon Tiburon receipt of the signed acceptance of this Proposal.
  - 50% Upon achievement of the completion criteria set forth in the SOW.

Note: No scheduling of resources will occur until after the first payment milestone is paid and all outstanding accounts receivable payments have been made. This Proposal may be cancelled at Tiburon's discretion upon written notice to Client if the first payment milestone is not paid when due.

- 3) Client's acceptance of this Proposal in the signature block provided below authorizes Tiburon to proceed with the work described herein and confirms funding will be obligated. Any requisite contractual documents required by Client's purchasing procedures are the responsibility of the Client.
- 4) The terms and conditions of the above referenced Agreement, and this Proposal prevail regardless of any conflicting or additional terms and conditions on any Purchase Order or other correspondence. Any contingencies or additional terms obtained on any Purchase Order are not binding upon Tiburon. All Purchase Orders are subject to approval and acceptance by Tiburon.

This fixed price Proposal is valid through July 3, 2015.

Upon review and acceptance of this Proposal, please have a duly authorized person sign below and return the signed copy of the Proposal to Judy Basnett via e-mail at [Judy.Basnett@tritech.com](mailto:Judy.Basnett@tritech.com) or fax 510-217-6466. If you have any questions or require further information, please contact Judy at 650.245.6702 at your convenience.

Sincerely,



Blake Clark  
Chief Financial Officer

Attachment:  
Exhibit 1 - Statement of Work

---

By this signature, Client accepts this Proposal:

---

Signature

---

Date

---

Printed Name / Title

# Attachment A

Fort Bend County Sheriff's Office  
EP-4122: TDEX/Appriss  
Page 4 of 4

## Exhibit 1 Statement of Work

### Scope Description

Remotely, Tiburon will provide the services to develop a new process that runs in coordination with the existing extracts to identify inmates in custody in JailRECORDS corrections, connect to the TIPS database, identify for each booking the Front image on file and make a copy of the JPEG file in a VINE directory.

All work will be completed during Tiburon's normal business hours Monday through Friday (0800 - 1700).

### Tiburon Responsibilities

- 1) Modify the application per the Scope Description.
- 2) Install the modified code in Client's test environment.
- 3) Upon Client's testing, correct any discrepancies in operation based on the Scope Description.
- 4) Install the modified code in Client's production environment.

### Client Responsibilities

- 1) Designate a person to be the principal point of contact for all technical questions and administrative arrangements relating to this Proposal.
- 2) Provide VPN access to Tiburon.
- 3) As required, coordinate the participation of non-Tiburon provided third parties and outside agencies.
- 4) Complete testing of the modified code within ten (10) business days from receipt of Tiburon's notification the code is ready for testing to ensure conformance with the Scope Description.

### Completion Criteria

This work will be considered complete ten (10) business days after Tiburon has provided Client with written notification that the modified code is ready for testing in the test system, or has been placed into production, whichever comes first. If Client does not confirm completion with a sign off letter presented by the Tiburon project manager within ten (10) business days of submittal of such letter, or otherwise notifies Tiburon in writing why completion sign-off has not been provided any final invoice(s) will be issued and will be payable in accordance with the payment terms of this Proposal.

## **ATTACHMENT B**

# Attachment B

19E

STATE OF TEXAS                   §  
  §  
COUNTY OF FORT BEND       §

## ADDENDUM NO. 2 TO AGREEMENT FOR TIBURON SOFTWARE UPGRADE AND LICENSE SUBSCRIPTION

This Addendum No. 2 is entered into on the \_\_\_\_ day of \_\_\_\_\_, 2015 by and between Fort Bend County, Texas, a body corporate and politic acting herein by and through its Commissioners Court ("County"), and Tiburon, Inc. ("Tiburon").

WHEREAS, County and Tiburon previously entered into an Agreement for Tiburon Software Upgrade and License Subscription on December 2, 2014 and Addendum executed March 30, 2015 ("Agreement"), attached hereto as "Exhibit B" and incorporated by reference as if set forth herein verbatim. County and Tiburon wish to amend the Agreement.

NOW, THEREFORE, in consideration of the foregoing, the Agreement between County and Tiburon is hereby amended as follows:

1. Tiburon shall provide the services described in Tiburon's Enhancement Proposal dated April 3, 2015, attached hereto as Exhibit A.
2. For and in consideration of the services rendered by Tiburon, County shall pay Tiburon an amount not to exceed two thousand five hundred eight dollars and no/100 (\$2,508.00) in accordance with the payment schedule set forth in Exhibit A.
3. County's acceptance of Tiburon's Proposal is effective upon execution of this Addendum No. 2 by both parties.
4. The terms of the Agreement and this Addendum No. 2 control.
5. All terms and conditions of the Agreement, including any addenda, not modified herein shall remain in full force and effect and for the term of Agreement. If there is a conflict between this Agreement, Addendum, and any other correspondence or document, the provisions of the Agreement and this Addendum shall prevail with regard to the conflict.

IN WITNESS WHEREOF, the parties put their hands to this Addendum on the dates indicated below.

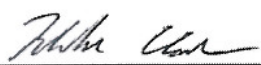
FORT BEND COUNTY



Robert E. Hebert, County Judge

May 12, 2015  
Date

TIBURON, INC.

  
\_\_\_\_\_

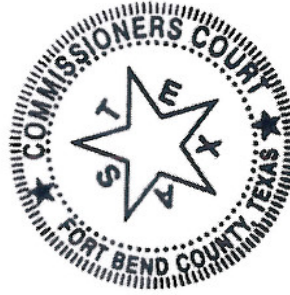
Blake Clark, Chief Financial Officer

4/30/2015  
Date

## Attachment B

ATTEST:


  
\_\_\_\_\_  
Laura Richard, County Clerk



(SEAL)

### AUDITOR'S CERTIFICATE

I hereby certify that funds are available in the amount of \$2508.00 to accomplish and pay the obligation of the Fort Bend County under this Agreement.

  
\_\_\_\_\_  
Robert E. Sturdivant, Fort Bend County Auditor

MLG: I\2015 Agreements\Purchasing (4/29/15)

Exhibit A: Enhancement Proposal 4132

Exhibit B: ADDENDUM TO AGREEMENT FOR TIBURON SOFTWARE UPGRADE AND  
LICENSE SUBSCRIPTION

# Attachment B

## Exhibit A



A TriTech Software Systems Company

April 3, 2015

Andy Patti  
Fort Bend County Sheriff's Office  
1410 Ransom Road  
Richmond, TX 77469

Subject: EP-4132: ARS Incident Report Property Summary Report

Reference: Agreement for Extended Service between Fort Bend County, TX and Tiburon, Inc., effective date June 22, 2000

Dear Mr. Patti:

Tiburon, Inc. is pleased to present Fort Bend County Sheriff's Office (hereinafter, "Client") with this proposal to modify the ARS Incident Report Property Summary to add Cost and Serial number to the incident page (hereinafter, referred to as the "Proposal").

### Scope Description and Responsibilities

The attached Exhibit 1, Statement of Work ("SOW") describes the project tasks, responsibilities of each party and defined completion criteria.

### Price Description

- 1) Firm fixed price: \$2,508.
- 2) Upon achievement of the completion criteria set forth in the SOW the Tiburon Annual Maintenance Fee will not increase.
- 3) This Proposal does not include:
  - Warranty
  - Documentation
  - Hardware or third party products or services
  - Travel and on-site time
- 4) Client shall be responsible for any taxes levied by a government agency, if any.
- 5) Upon completion, the application feature(s) agreed to in this Proposal will be considered a customized featured exclusive to the Client's system. This feature will not be included in any future upgrades, unless specifically contracted as an additional add-on feature.

# Attachment B

## Exhibit A

Fort Bend County Sheriff's Office  
EP-4132: Modify ARS Incident Report Property Summary  
Page 2 of 4

### Effective Date and Payment Schedule

- 1) The work described herein will be scheduled to commence at a mutually agreeable date after Client's acceptance of this Proposal.
- 2) Payment Schedule:
  - 50% Upon Tiburon receipt of the signed acceptance of this Proposal.
  - 50% Upon achievement of the completion criteria set forth in the SOW.

Note: No scheduling of resources will occur until after the first payment milestone is paid and all outstanding accounts receivable payments have been made. This Proposal may be cancelled at Tiburon's discretion upon written notice to Client if the first payment milestone is not paid when due.

- 3) Client's acceptance of this Proposal in the signature block provided below authorizes Tiburon to proceed with the work described herein and confirms funding will be obligated. Any requisite contractual documents required by Client's purchasing procedures are the responsibility of the Client.
- 4) The terms and conditions of the above referenced Agreement, and this Proposal prevail regardless of any conflicting or additional terms and conditions on any Purchase Order or other correspondence. Any contingencies or additional terms obtained on any Purchase Order are not binding upon Tiburon. All Purchase Orders are subject to approval and acceptance by Tiburon.

This fixed price Proposal is valid through July 27, 2015.

# Attachment B

## Exhibit A

Fort Bend County Sheriff's Office  
EP-4132: Modify ARS Incident Report Property Summary  
Page 3 of 4

Upon review and acceptance of this Proposal, please have a duly authorized person sign below and return the signed copy of the Proposal to Judy Basnett via e-mail at [Judy.Basnett@tritech.com](mailto:Judy.Basnett@tritech.com) or fax 510-217-6466. If you have any questions or require further information, please contact Judy at 650.245.6702 at your convenience.

Sincerely,



Gary Bunyard  
VP, Sales

Attachment:  
Exhibit 1 - Statement of Work

---

By this signature, Client accepts this Proposal:

---

Signature

---

Date

---

Printed Name / Title

# Attachment B

## Exhibit A

Fort Bend County Sheriff's Office  
EP-4132: Modify ARS Incident Report Property Summary  
Page 4 of 4

## Exhibit 1

### Statement of Work

#### Scope Description

Remotely, Tiburon will provide the services to enhance the existing ARS Incident Report Property Summary list to include a second line for each item which will include the Property Item Serial Number and Value.

All work will be completed during Tiburon's normal business hours Monday through Friday (0800 - 1700).

#### Tiburon Responsibilities

- 1) Modify the application per the Scope Description.
- 2) Install the modified code in Client's test environment.
- 3) Upon Client's testing, correct any discrepancies in operation based on the Scope Description.
- 4) Install the modified code in Client's production environment.

#### Client Responsibilities

- 1) Designate a person to be the principal point of contact for all technical questions and administrative arrangements relating to this Proposal.
- 2) Provide VPN access to Tiburon.
- 3) As required, coordinate the participation of non-Tiburon provided third parties and outside agencies.
- 4) Complete testing of the modified code within ten (10) business days from receipt of Tiburon's notification the code is ready for testing to ensure conformance with the Scope Description.

#### Completion Criteria

This work will be considered complete ten (10) business days after Tiburon has provided Client with written notification that the modified code is ready for testing in the test system, or has been placed into production, whichever comes first. If Client does not confirm completion with a sign off letter presented by the Tiburon project manager within ten (10) business days of submittal of such letter, or otherwise notifies Tiburon in writing why completion sign-off has not been provided any final invoice(s) will be issued and will be payable in accordance with the payment terms of this Proposal.

**Attachment B**

**Exhibit B**

23L

STATE OF TEXAS                   §  
   §  
COUNTY OF FORT BEND         §

**ADDENDUM TO AGREEMENT FOR TIBURON SOFTWARE  
UPGRADE AND LICENSE SUBSCRIPTION**

This Addendum is entered into on the 30th day of March, 2015 by and between Fort Bend County, Texas, a body corporate and politic acting herein by and through its Commissioners Court ("County"), and Tiburon, Inc. ("Tiburon").

**WHEREAS**, County and Tiburon previously entered into an Agreement for Tiburon Software Upgrade and License Subscription on December 2, 2014 ("Agreement") attached hereto as "Exhibit B" and incorporated by reference as if set forth herein verbatim. County and Tiburon wish to amend the Agreement.

**NOW, THEREFORE**, in consideration of the foregoing, the Agreement between County and Tiburon is hereby amended as follows:

1. Tiburon shall provide the services described in Tiburon's Enhancement Proposal dated February 19, 2015, attached hereto as Exhibit A.
2. For and in consideration of the services rendered by Tiburon, County shall pay Tiburon an amount not to exceed eight thousand four hundred seventy-one dollars and no/100 (\$8,471.00) in accordance with the payment schedule set forth in Exhibit A.
3. County's acceptance of Tiburon's Proposal is effective upon execution of this Addendum by both parties.
4. The terms of the Agreement and this Addendum control
5. All terms and conditions of the Agreement, including any addenda, not modified herein shall remain in full force and effect and for the term of Agreement. If there is a conflict between this Agreement, Addendum, and any other correspondence or document, the provisions of the Agreement and this Addendum shall prevail with regard to the conflict.

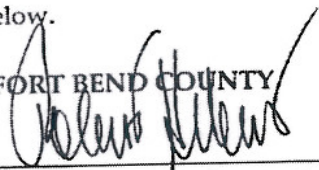
*Execution page follows*

*Remainder left blank*

Attachment B  
Exhibit B

IN WITNESS WHEREOF, the parties put their hands to this Addendum on the dates indicated below.

FORT BEND COUNTY

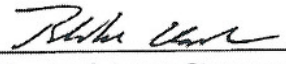
  
Robert E. Hebert, County Judge

April 14, 2015  
Date

ATTEST:

  
Laura Richard, County Clerk

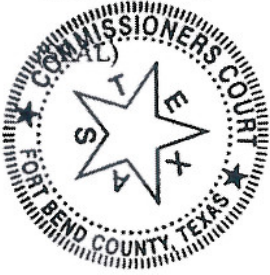
TIBURON, INC.

  
Authorized Agent-Signature

Blake Clark  
Authorized Agent-Name

Chief Financial Officer  
Title

3/30/2015  
Date



AUDITOR'S CERTIFICATE

I hereby certify that funds are available in the amount of \$8,471.00 to accomplish and pay the obligation of the Fort Bend County under this Agreement.


  
Robert E. Sturdivant, Fort Bend County Auditor

Exhibit A: Enhancement Proposal 3667

Exhibit B: AGREEMENT FOR TIBURON SOFTWARE UPGRADE AND LICENSE SUBSCRIPTION

# Attachment B

## Exhibit B

**TIBURON**<sup>®</sup>

A TriTech Software Systems company

February 19, 2015

Andy Patti  
Fort Bend County Sheriff's Office  
1410 Ransom Road  
Richmond, TX 77469

Subject: Enhancement Proposal (EP) – 3667: Onsite Crystal Reports Training

Reference: Agreement for Extended Service between Fort Bend County, TX and Tiburon, Inc., effective date June 22, 2000

Dear Mr. Patti:

Tiburon, Inc. is pleased to present the Fort Bend County Sheriff's Office (hereinafter, "Client") with this Enhancement Proposal for Two (2) days of onsite Crystal Training (hereinafter, referred to as the "Proposal").

### Scope Description and Responsibilities

The attached Exhibit 1, Statement of Work ("SOW") describes the project tasks, responsibilities of each party and defined completion criteria.

### Price Description

- 1) Firm fixed price: \$8,471
- 2) The Tiburon Annual Maintenance Fee will not increase as result of this Proposal.
- 3) All prices assume that the training courses are delivered in a consecutive two (2) day period during one trip.
- 4) This Proposal does not include:
  - Warranty
  - Documentation
  - Hardware or third party products or services, except for those provided by Brad Wiesley
- 5) This Proposal does not include any taxes levied by a government agency. Taxes, if applicable are the sole responsibility of the Client.

### Effective Date and Payment Schedule

- 1) The work described herein will be scheduled to commence at a mutually agreeable date after Client's acceptance of this Proposal.

# Attachment B

## Exhibit B

Fort Bend County Sheriff's Office  
EP-3667: Onsite Crystal Reports Training  
Page 2 of 3

2) Payment Schedule:

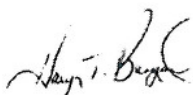
- 75% Upon Tiburon receipt of the signed acceptance of this Proposal.
- 25% Upon achievement of the completion criteria set forth in the SOW.

Note: No scheduling of resources will occur until after the first payment milestone is paid and all outstanding accounts receivable payments have been made. This Proposal may be cancelled at Tiburon's discretion upon written notice to Client if the first payment milestone is not paid when due.

- 3) Client's acceptance of this Proposal in the signature block provided below, authorizes Tiburon to proceed with the work described herein and confirms funding will be obligated. Any requisite contractual documents required by Client's purchasing procedures are the responsibility of the Client.
- 4) The terms and conditions of the above referenced Agreement and this Proposal prevail regardless of any conflicting or additional terms and conditions on any Purchase Order or other correspondence. Any contingencies or additional terms obtained on any Purchase Order are not binding upon Tiburon. All Purchase Orders are subject to approval and acceptance by Tiburon.
- 5) This fixed price Proposal is valid through March 30, 2015.

Upon review and acceptance of this Proposal, please have a duly authorized person sign below and return the signed copy of the Proposal to Judy Basnett by email at: Judy.Basnett@tiburoninc.com or fax 510-217-6466. If you have any questions or require further information, please contact Judy Basnett at 650-245-6702, at your convenience.

Sincerely,



Gary Bunyard  
VP, Sales

By this signature, Client accepts this Proposal:

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed Name / Title

# Attachment B

## Exhibit B

Fort Bend County Sheriff's Office  
EP-3667: Onsite Crystal Reports Training  
Page 3 of 3

### Exhibit 1 Statement of Work

#### Scope Description

Tiburon, through the services of Brad Wiesely, will provide Client two (2) consecutive days of onsite Crystal Reports training with a focus on CommandCAD related data in the Data Warehouse database.

Each one (1) day class is a single eight (8) hour session, Monday through Friday and can be delivered any time during Tiburon's standard business hours (between the hours of 8:00 am and 5:00 pm).

Client maintains maintenance and modification responsibility for all Crystal Reports.

#### Tiburon Responsibilities

- 1) Provide training as described above.

#### Client Responsibilities

- 1) Provide a facility for training with a workstation (with a connection to the Tiburon systems) for the instructor and a projection screen.
- 2) Provide a workstation connected to the Tiburon systems for each student in the class.
- 3) Schedule students to attend the training (maximum of 10 students).
- 4) Ensure that scheduled students are able to attend the courses for their complete duration.

#### Completion Criteria

This Proposal is complete at the conclusion of the Crystal Reports training, at which time Tiburon's project manager will present Client with a sign-off letter. If Client does not confirm completion by returning the signed letter to Tiburon within ten (10) business days of submittal, or otherwise notifies Tiburon in writing why completion sign-off has not been provided, any final invoice(s) will be issued and will be payable in accordance with the payment terms of this Proposal.

# Attachment B

## Exhibit B

STATE OF TEXAS §  
  §  
COUNTY OF FORT BEND §

**AGREEMENT FOR TIBURON SOFTWARE UPGRADE AND LICENSE SUBSCRIPTION**

THIS AGREEMENT is made and entered into by and between Fort Bend County, (hereinafter "County"), a body corporate and politic under the laws of the State of Texas, and Tiburon, Inc. (hereinafter "Tiburon"), a company authorized to conduct business in the State of Texas.

**WITNESSETH**

WHEREAS, County desires that Tiburon provide upgrade services related to software provided by Tiburon (hereinafter "Services"); and

WHEREAS, County has determined that this Agreement is for personal or professional services and therefore exempt from competitive bidding under Chapter 262 of the Texas Local Government Code; and

WHEREAS, Tiburon represents that it is qualified and desires to perform such services.

NOW, THEREFORE, in consideration of the mutual covenants and conditions set forth below, the parties agree as follows:

**AGREEMENT**

- 1. **Scope of Services.** Tiburon shall render Services to County as defined in the Scope of Services (attached hereto as Exhibit A).
- 2. **Personnel**
  - A. Tiburon represents that it presently has, or is able to obtain, adequate qualified personnel in its employment for the timely performance of the Scope of Services required under this Agreement and that Tiburon shall furnish and maintain, at its own expense, adequate and sufficient personnel, in the opinion of County, to perform the Scope of Services when and as required and without delays.
  - B. All employees of Tiburon shall have such knowledge and experience as will enable them to perform the duties assigned to them. Any employee of Tiburon who, violates the law or acts with willful misconduct, shall, upon request of County, immediately be removed from association with the project.
- 3. **Term.**
  - A. The term of this Agreement shall commence on the effective date as described below and terminate in accordance with the Scope of Services.
  - B. User subscriptions shall commence upon completion of Task 10 as described in Exhibit A and continue for a period of five (5) years ("Initial Term"), unless terminated earlier in accordance with this Agreement.
  - B. Upon completion of the Initial Term, the User subscriptions shall automatically renew for one (1) year periods ("Renewal Term") at the annual subscription price set forth above plus a not to exceed five percent (5%) annual uplift, unless either party gives the other notice of non-renewal at least thirty (30) days prior to the end of the Initial Term or any Renewal Term.

# Attachment B

## Exhibit B

### 4. Compensation and Payment

- A. The fee for services provided by Tiburon under the Scope of Services is \$564,684.00. Payment shall be made according to the following payment milestone schedule (as detailed in the Scope of Services):
- (i) 25% - Upon contract signing
  - (ii) 20% - Upon completion of Task 5 of the Scope of Services
  - (iii) 20% - Upon completion of Task 6 of the Scope of Services
  - (iv) 10% - Upon completion of Task 7 of the Scope of Services
  - (v) 10% - Upon completion of Task 9 of the Scope of Services
  - (vi) 15% - Upon completion of Task 10 of the Scope of Services
- B. Upon completion of Task 10 of the Scope of Services, County shall pay an annual subscription fee of \$320,761.00 during the Initial Term, which includes the additional \$7,934 annual subscription license fee to use the CIT Data Module as set forth in EP-3468. The payment shall be due on the date that subscription services are made available for live productive use. An annual payment of \$320,761.00 shall be due on the anniversary date for a period of five (5) years.
- C. All performance of the Scope of Services by Tiburon including any changes in the Scope of Services and revision of work satisfactorily performed will be performed only when approved in advance and authorized by County.
- D. County will pay Tiburon based on the following procedures: Upon completion of the Tasks identified in 4A and 4B, Tiburon shall submit to County two (2) original copies of invoices showing the amounts due for services performed in a form acceptable to County. County shall review such invoices and approve them within thirty (30) calendar days with such modifications as are consistent with this Agreement and forward same to the Auditor for processing. County shall pay each such approved invoice within thirty (30) calendar days. For payments identified in Section 4.A above, County reserves the right to withhold payment pending verification of work performed.

### 5. Limit of Appropriation.

- A. Tiburon clearly understands and agrees, such understanding and agreement being of the absolute essence of this Agreement, that County shall have available the total maximum sum of TWO MILLION ONE HUNDRED SIXTY-EIGHT THOUSAND FOUR HUNDRED EIGHTY-NINE dollars and 00/100 (\$2,168,489.00), specifically allocated to fully discharge any and all liabilities County may incur.
- B. Tiburon does further understand and agree, said understanding and agreement also being of the absolute essence of this Agreement, that the total maximum compensation that Tiburon may become entitled to and the total maximum sum that County may become liable to pay to Tiburon shall not under any conditions, circumstances, or interpretations thereof exceed TWO MILLION ONE HUNDRED SIXTY-EIGHT THOUSAND FOUR HUNDRED EIGHTY-NINE dollars and 00/100 (\$2,168,489.00).

### 6. Modifications and Waivers.

- A. The parties may not amend or waive this Agreement, except by a written agreement executed by both parties.
- B. No failure or delay in exercising any right or remedy or requiring the satisfaction of any condition under this Agreement, and no course of dealing between the parties, operates as a waiver or estoppel of any right, remedy, or condition.
- C. The rights and remedies of the parties set forth in this Agreement are not exclusive of, but are cumulative to, any rights or remedies now or subsequently existing at law, in equity, or by statute.

# Attachment B

## Exhibit B

### 7. Termination.

A. **Termination for Convenience.** County may terminate this Agreement at any time upon sixty (60) days written notice.

B. **Termination for Default.** County may terminate the whole or any part of this Agreement for cause in the following circumstances:

(i) If Tiburon fails to perform services specified in the Scope of Services;

(ii) If Tiburon materially breaches any of the covenants or terms and conditions set forth in this Agreement or fails to perform any of the other provisions of this Agreement, and in any of these circumstances does not cure such breach or failure within a period of thirty (30) business days, or such other time as the parties mutually agree to, after receipt of written notice from County specifying such breach or failure along with the reference to the section number of this Agreement such breach relates to.

If, after termination, it is determined for any reason whatsoever that Contractor was not in default, or that the default was excusable, the rights and obligations of the parties shall be the same as if the termination had been issued for the convenience of the County in accordance with Section 7A above.

C. **Effect of Termination by County.**

(i) **Termination Prior to Commencement of Initial Term** - If County terminates this Agreement prior to the completion of the implementation of the upgrade by Tiburon for any reason other than default or material breach by Tiburon, County shall pay 100% of all payment due prior to the start of the Initial Term.

(ii) **Termination During Initial Term** - If County terminates this agreement at any time during the Initial Term for any reason other than default or material breach by Tiburon, County shall pay 100% of the remaining fees owed during the Initial Term.

(iii) **Termination During Renewal Term** - If County terminates this Agreement during the Renewal Term, no prorated fees shall be returned to County, and Tiburon shall be under no further obligation to provide services after the termination date.

D. **Effect of Termination by Tiburon.**

(i) **Termination Prior to Commencement of Initial Term** - If Tiburon terminates this Agreement prior to the completion of the implementation of the upgrade by Tiburon for any reason other than default or material breach by County, County shall not be responsible for any fees due prior to the start of the Initial Term.

(ii) **Termination During Initial Term** - If Tiburon terminates this agreement at any time during the Initial Term for any reason other than default or material breach by County, County shall not be responsible for any remaining fees owed during the Initial Term.

(iii) **Termination During Renewal Term** - If Tiburon terminates this Agreement for any reason other than default or material breach by County during the Renewal Term, prorated fees shall be returned to County, and Tiburon shall be under no further obligation to provide services after the termination date.

8. **Ownership and Reuse of Documents.** All documents, data, reports, research, graphic presentation materials, etc., that may be developed by Tiburon as a part of its work under this Agreement, shall remain the property of Tiburon, however, Tiburon hereby grants County a perpetual nonexclusive right to use such documents for their own internal business purposes. Tiburon shall promptly furnish all such data and material to County on request.

9. **Inspection of Books and Records.** Tiburon will permit County, or any duly authorized agent of County, to inspect and examine the books and records of Tiburon for the purpose of verifying the

## Attachment B

### Exhibit B

amount of work performed under the Scope of Services. County's right to inspect survives the termination of this Agreement for a period of two (2) years.

#### 10. Insurance.

- A. Prior to commencement of the Services, Tiburon shall furnish County with properly executed certificates of insurance which shall evidence all insurance required. Tiburon shall provide certified copies of insurance endorsements if requested by County, for purposes of this provision Tiburon may provide the County with blanket endorsements evidencing coverage. Tiburon shall maintain such insurance coverage from the time Services commence until Services are completed and provide replacement certificates, policies, and/or endorsements for any such insurance expiring prior to completion of Services. Tiburon shall obtain such insurance written on an Occurrence form from such companies having Bests rating of A/VII or better, licensed or approved to transact business in the State of Texas, and shall obtain such insurance of the following types and minimum limits:
- (i) Workers' Compensation Insurance. Substitutes to genuine Workers' Compensation Insurance will not be allowed. Employers' Liability insurance with limits of not less than \$1,000,000 per injury by accident, \$1,000,000 per injury by disease, and \$1,000,000 per bodily injury by disease.
  - (ii) Commercial General Liability Insurance with a limit of not less than \$1,000,000 each occurrence and \$2,000,000 in the annual aggregate. Policy shall cover liability for bodily injury, personal injury, and property damage and products/completed operations arising out of the business operations of the policyholder.
  - (iii) Business Automobile Liability Insurance with a combined Bodily Injury/Property Damage limit of not less than \$1,000,000 each accident. The policy shall cover liability arising from the operation of licensed vehicles by policyholder.
  - (iv) Professional Liability Insurance with limits not less than \$1,000,000.
- B. County and the members of Commissioners Court shall be named as additional insured to all required coverage except for Workers' Compensation. All Liability policies including Workers' Compensation written on behalf of Tiburon shall contain a waiver of subrogation in favor of County and members of Commissioners Court.
- C. If required coverage is written on a claims-made basis, Tiburon warrants that any retroactive date applicable to coverage under the policy precedes the effective date of the contract; and that continuous coverage will be maintained or an extended discovery period will be exercised for a period of two (2) years beginning from the time that work under the Agreement is completed.

#### 11. Indemnity. TIBURON SHALL INDEMNIFY AND DEFEND COUNTY AGAINST ALL LOSSES, LIABILITIES, CLAIMS, CAUSES OF ACTION, AND OTHER EXPENSES, INCLUDING REASONABLE ATTORNEYS FEES, ARISING FROM ACTIVITIES OF TIBURON, ITS AGENTS, SERVANTS OR EMPLOYEES, PERFORMED UNDER THIS AGREEMENT THAT RESULT FROM THE NEGLIGENT ACT, ERROR, OR OMISSION OF TIBURON OR ANY OF TIBURON'S AGENTS, SERVANTS OR EMPLOYEES.

#### 12. Confidential and Proprietary Information.

- A. Tiburon acknowledges that it and its employees or agents may, in the course of performing their responsibilities under this Agreement, be exposed to or acquire information that is confidential to County. Any and all information of any form obtained by Tiburon or its employees or agents from County in the performance of this Agreement shall be deemed to be confidential information of County ("Confidential Information"). Any reports or other documents or items (including software) that result from the use of the Confidential Information by Tiburon shall be treated with respect to confidentiality in

## Attachment B

### Exhibit B

the same manner as the Confidential Information. Confidential Information shall be deemed not to include information that:

- (i) is or becomes (other than by disclosure by Tiburon) publicly known or is contained in a publicly available document;
  - (ii) is rightfully in Tiburon's possession without the obligation of nondisclosure prior to the time of its disclosure under this Agreement; or
  - (iii) is independently developed by employees or agents of Tiburon who can be shown to have had no access to the Confidential Information.
- B. Tiburon agrees to hold Confidential Information in strict confidence, using at least the same degree of care that Tiburon uses in maintaining the confidentiality of its own confidential information, and not to copy, reproduce, sell, assign, license, market, transfer or otherwise dispose of, give, or disclose Confidential Information to third parties or use Confidential Information for any purposes whatsoever other than the provision of Services to County hereunder, and to advise each of its employees and agents of their obligations to keep Confidential Information confidential. Tiburon shall use its best efforts to assist County in identifying and preventing any unauthorized use or disclosure of any Confidential Information. Without limitation of the foregoing, Tiburon shall advise County immediately in the event Tiburon learns or has reason to believe that any person who has had access to Confidential Information has violated or intends to violate the terms of this Agreement and Tiburon will at its expense cooperate with County in seeking injunctive or other equitable relief in the name of County or Tiburon against any such person. Tiburon agrees that, except as directed by County, Tiburon will not at any time during or after the term of this Agreement disclose, directly or indirectly, any Confidential Information to any person, and that upon termination of this Agreement or at County's request, Tiburon will promptly turn over to County all documents, papers, and other matter in Tiburon's possession which embody Confidential Information.
- C. Tiburon acknowledges that a breach of this Section, including disclosure of any Confidential Information, or disclosure of other information that, at law or in equity, ought to remain confidential, will give rise to irreparable injury to County that is inadequately compensable in damages. Accordingly, County may seek and obtain injunctive relief against the breach or threatened breach of the foregoing undertakings, in addition to any other legal remedies that may be available. Tiburon acknowledges and agrees that the covenants contained herein are necessary for the protection of the legitimate business interest of County and are reasonable in scope and content.
- D. Tiburon in providing all services hereunder agrees to abide by the provisions of any applicable Federal or State Data Privacy Act.
- E. Tiburon expressly acknowledges that County is subject to the Texas Public Information Act, TEX. GOV'T CODE ANN. §§ 552.001 *et seq.*, as amended, and notwithstanding any provision in the Agreement to the contrary, County will make any information related to the Agreement, or otherwise, available to third parties in accordance with the Texas Public Information Act. Any proprietary or confidential information marked as such provided to County by Consultant shall not be disclosed to any third party, except as directed by the Texas Attorney General in response to a request for such under the Texas Public Information Act, which provides for notice to the owner of such marked information and the opportunity for the owner of such information to notify the Attorney General of the reasons why such information should not be disclosed. The terms and conditions of the Agreement are not proprietary or confidential information.

#### 13. Independent Contractor.

## Attachment B

### Exhibit B

- A. In the performance of work or services hereunder, Tiburon shall be deemed an independent contractor, and any of its agents, employees, officers, or volunteers performing work required hereunder shall be deemed solely as employees of Tiburon or, where permitted, of its subcontractor.
- B. Tiburon and its agents, employees, officers, or volunteers shall not, by performing work pursuant to this Agreement, be deemed to be employees, agents, or servants of County and shall not be entitled to any of the privileges or benefits of County employment.

#### 14. Notices.

- A. Each party giving any notice or making any request, demand, or other communication (each, a "Notice") pursuant to this Agreement shall do so in writing and shall use one of the following methods of delivery, each of which, for purposes of this Agreement, is a writing: personal delivery, registered or certified mail (in each case, return receipt requested and postage prepaid), or nationally recognized overnight courier (with all fees prepaid).
- B. Each party giving a Notice shall address the Notice to the receiving party at the address listed below or to another address designated by a party in a Notice pursuant to this Section:

County: Fort Bend County Sheriff's Office  
Attn: Captain Robin Frazier  
1410 Williams Way  
Richmond, Texas 77469

With a copy to: Fort Bend County  
Attn: County Judge  
401 Jackson Street  
Richmond, Texas 77469

Tiburon: Tiburon, Inc.  
Attn: Contracts  
3000 Executive Parkway, Suite 500  
San Ramon, California 94583

- C. Notice is effective only if the party giving or making the Notice has complied with subsections 14A and 14B and if the addressee has received the Notice. Notice is deemed received as follows:
    - (i) If the Notice is delivered in person, or sent by registered or certified mail or a nationally recognized overnight courier, upon receipt as indicated by the date on the signed receipt.
    - (ii) If the addressee rejects or otherwise refuses to accept the Notice, or if the Notice cannot be delivered because of a change in address for which no Notice was given, then upon the rejection, refusal, or inability to deliver.
15. Compliance with Laws. Tiburon shall comply with all federal, state, and local laws, statutes, ordinances, rules and regulations, and the orders and decrees of any courts or administrative bodies or tribunals in any matter affecting the performance of this Agreement, including, without limitation, Worker's Compensation laws, minimum and maximum salary and wage statutes and regulations, licensing laws and regulations. When required by County, Tiburon shall furnish County with certification of compliance with said laws, statutes, ordinances, rules, regulations, orders, and decrees above specified.

#### 16. Performance Warranty

# Attachment B

## Exhibit B

- A. Tiburon warrants to County that Tiburon has the skill and knowledge ordinarily possessed by well-informed members of its trade or profession practicing in the greater Houston metropolitan area and Tiburon will apply that skill and knowledge with care and diligence to ensure that the Services provided hereunder will be performed and delivered in accordance with the highest professional standards.
  - B. If during the Initial Term, or any Renewal Term, an error with the Tiburon applications occurs, Tiburon agrees to provide the support and maintenance services, as modified by this Agreement, as set forth in the Reference Agreement to the attached Exhibit A.
  - C. **Disclaimer.** EXCEPT AS EXPRESSLY PROVIDED HEREIN, TIBURON MAKES NO WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHERWISE, AND SPECIFICALLY DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW.
17. **Assignment and Delegation**
- A. Neither party may assign any of its rights under this Agreement, except with the prior written consent of the other party. That party shall not unreasonably withhold its consent. Except however, Tiburon may assign this Agreement to a successor of all or substantially all of Tiburon's business without prior written consent. All other assignments of rights are prohibited under this subsection. In the event that Tiburon assigns this Agreement to a successor of all or substantially all of Tiburon's business, Tiburon will provide notice to County of the assignment within thirty (30) days of the assignment.
  - B. Neither party may delegate any performance under this Agreement, unless agreed to by the parties.
  - C. Any purported assignment of rights or delegation of performance in violation of this Section is void.
18. **Applicable Law.** The laws of the State of Texas govern all disputes arising out of or relating to this Agreement. The parties hereto acknowledge that venue is proper in Fort Bend County, Texas, for all legal actions or proceedings arising out of or relating to this Agreement and waive the right to sue or be sued elsewhere. Nothing in the Agreement shall be construed to waive the County's sovereign immunity.
19. **Successors and Assigns.** County and Tiburon bind themselves and their successors, executors, administrators and assigns to the other party of this Agreement and to the successors, executors, administrators and assigns of the other party, in respect to all covenants of this Agreement.
20. **Third Party Beneficiaries.** This Agreement does not confer any enforceable rights or remedies upon any person other than the parties.
21. **Severability.** If any provision of this Agreement is determined to be invalid, illegal, or unenforceable, the remaining provisions remain in full force, if the essential terms and conditions of this Agreement for each party remain valid, binding, and enforceable.
22. **Publicity.** Contact with citizens of Fort Bend County, media outlets, or governmental agencies shall be the sole responsibility of County. Under no circumstances whatsoever, shall Tiburon release any material or information developed or received in the performance of the Services hereunder without the express written permission of County, except where required to do so by law.
23. **Captions.** The section captions used in this Agreement are for convenience of reference only and do not affect the interpretation or construction of this Agreement.
24. **Conflict.** In the event there is a conflict between this Agreement and the attached Exhibit A, this Agreement controls.

## Attachment B

### Exhibit B

25. **Limitation of Liability.** EXCEPT FOR INSTANCES OF GROSS NEGLIGENCE OR WILLFUL MISCONDUCT, IN NO EVENT SHALL EITHER PARTY'S AGGREGATE LIABILITY ARISING OUT OF OR RELATED TO THIS AGREEMENT, WHETHER IN CONTRACT, TORT OR UNDER ANY OTHER THEORY OF LIABILITY, EXCEED THE AMOUNTS ACTUALLY PAID BY COUNTY HEREUNDER DURING THE TWELVE MONTHS PRECEDING THE INCIDENT GIVING RISE TO LIABILITY. IN NO EVENT SHALL EITHER PARTY HAVE ANY LIABILITY TO THE OTHER PARTY FOR ANY LOST PROFITS OR FOR ANY INDIRECT, SPECIAL, INCIDENTAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES HOWEVER CAUSED AND, WHETHER IN CONTRACT, TORT OR UNDER ANY OTHER THEORY OF LIABILITY, WHETHER OR NOT THE PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. LIABILITY FOR THE COUNTY SHALL BE GOVERNED BY THE PROVISIONS SET FORTH IN THE TEXAS TORT CLAIMS ACT. TIBURON'S LIABILITY FOR GROSS NEGLIGENCE OR WILLFUL MISCONDUCT, AS EXCLUDED ABOVE, SHALL BE LIMITED TO THE AMOUNT ACTUALLY PAID UNDER TIBURON'S INSURANCE POLICY FOR SUCH CLAIMS.
26. **County Responsibilities.** County is responsible for all activities that occur in user accounts and for users' compliance with this Agreement. County shall: (i) have sole responsibility for the accuracy, quality, integrity, legality, reliability, and appropriateness of all County data; (ii) use commercially reasonable efforts to prevent unauthorized access to, or use of, the service, and notify Tiburon promptly of any such unauthorized access or use; (iii) comply with all applicable local, state, and federal laws in using the service, and (iv) perform all County responsibilities as set forth in this Agreement.
27. **Use Guidelines.** County shall use the service solely for its internal business purposes as contemplated by this Agreement and shall not intentionally: (i) license, sublicense, sell, resell, rent, lease, transfer, assign, distribute, time share or otherwise commercially exploit or make the service available to any third party, other than to County employees or as otherwise contemplated by this Agreement; (ii) send or store malicious code; (iii) interfere with or disrupt the integrity or performance of the service or the data contained therein; or (iv) attempt to gain unauthorized access to the service or its related systems or networks.
28. **License to Use Service.** During the Initial Term and any subsequent Renewal Term County shall have a limited non-exclusive license to use the service on as many workstations as specified in this Agreement for County's own internal business purposes in accordance with Tiburon's licensing terms, which are attached hereto and incorporated herein as part of Exhibit A. Unless expressly authorized by Tiburon in writing, County shall not reproduce, distribute, decompile, reverse engineer, or otherwise misappropriate the service for any reason.

**\*\*SIGNATURES FOLLOW ON NEXT PAGE\*\***

Attachment B  
Exhibit B

IN WITNESS WHEREOF, the parties hereto have signed or have caused their respective names to be signed to multiple counterparts to be effective on the 2 day of December, 2014.

FORT BEND COUNTY

*Robert E. Hebert*  
Robert E. Hebert, County Judge

12.2.2014  
Date

ATTEST:

*Dianne Wilson*  
Dianne Wilson, County Clerk

[SEAL]

APPROVED:

*Robin Frazier*  
Captain Robin Frazier,  
Fort Bend County Sheriff's Office

TIBURON, INC.

*Scott Carroll*  
Authorized Agent- Signature

Scott Carroll  
Authorized Agent- Printed Name

Contracts Manager  
Title

11/19/2014  
Date



**AUDITOR'S CERTIFICATE**

I hereby certify that funds are available in the amount of \$2,168,489.00 to accomplish and pay the obligation of Fort Bend County under this contract.

*Robert Edward Sturdivant*  
Robert Edward Sturdivant, County Auditor

Attachment B

Exhibit B

EXHIBIT A – SCOPE OF SERVICES

# Attachment B

## Exhibit B



November 19, 2014

Robin Frazier, Captain  
Ft. Bend County Sheriff's Office  
1410 Williams Way  
Richmond, Texas 77469

Subject: Enhancement Proposal (EP)-3715: System Upgrade (PSaaS)

Reference: Agreement for Extended Service between Fort Bend County, TX and Tiburon, Inc., effective date June 22, 2000

Dear Captain Frazier:

Tiburon, Inc. is pleased to present the Ft. Bend County Sheriff's Office (hereinafter, "Client") with this Enhancement Proposal (EP) for Tiburon to provide Client with an upgrade to the following Tiburon Applications: Total Command CAD V2.9, MobileCOM V5.3, RMS and CMS V7.10 (hereinafter, referred to as the "Proposal"). All of Client's existing licenses will be converted to the subscription licenses identified herein.

### Scope Description and Responsibilities

The attached Exhibit 1, Statement of Work ("SOW") describes the project tasks, responsibilities of each party and defined completion criteria.

### Subscription Licenses

All of Client's existing licenses are hereby migrated to a subscription license subject to the terms and conditions set forth in the Subscription License Agreement, which is attached hereto and incorporated herein as Exhibit 2. The Subscription License Agreement hereby replaces in its entirety the Software License Agreement currently in place between the parties. Client shall only have rights to use of Software if current on fees and during Term of Agreement as set forth in Term of User Subscription below.

### Subscription Price Description

- 1) The fee for the services to be provided hereunder is \$564,684, payable in accordance with the payment milestone schedule set forth herein. Upon completion of Task 10, Client shall pay an annual subscription fee of \$320,761 thereafter for the Initial Term, which includes the additional \$7,934 annual subscription license fee to use the CIT Data Module as set forth in EP-3468. The initial annual fees shall be due on the date the subscription services are made available for live productive use and then annually on the anniversary thereafter. A late penalty of three percent (3%) per month can be added to each invoice that is past due. Such fees specifically exclude all taxes. Except as otherwise specified herein, fees are based on services purchased and not actual usage, and the number of subscriptions purchased cannot be decreased during the relevant subscription term.
- 2) Client agrees to keep their annual support agreement in good standing by paying all annual maintenance fees when due until such time as the subscription services are made available for live

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 2 of 21

productive use, at which point in time the Tiburon Annual Maintenance Fee will no longer be due and payable as it will be replaced with the annual subscription fee set forth above, and any already paid prorated portion will be credited to the first annual subscription payment due.

3) **Payment Milestone Schedule:**

- 25% - Upon contract signing
- 20% - Upon completion of Task 5 of the SOW
- 20% - Upon completion of Task 6 of the SOW
- 10% - Upon completion of Task 7 of the SOW
- 10% - Upon completion of Task 9 of the SOW
- 15% - Upon completion of Task 10 of the SOW

4) **This Proposal does not include:**

- Warranty
- Documentation, except as noted in the SOW
- GIS services
- Changes to functionality of existing interfaces
- Changes to functionality of existing CAD application features
- Monthly status reports

5) **Any taxes levied by a government agency. Taxes, if applicable are the sole responsibility of the Client.**

Effective Date and Terms of Use

- 6) **Term of User Subscriptions.** User subscriptions shall commence upon completion of Task 10 of the attached Statement of Work and continue for a period of five (5) years ("Initial Term"), unless terminated earlier in accordance with this Proposal. Upon completion of the Initial Term, the User subscriptions shall automatically renew for one (1) year periods ("Renewal Term") at the annual subscription price set forth above, unless either party gives the other notice of non-renewal at least one hundred twenty (120) days prior to the end of the Initial Term or any Renewal Term. The term set forth in the Reference Agreement is hereby replaced with this term set forth herein.
- 7) **Termination.** Either party may terminate this Proposal for convenience at any time for any reason upon at least one hundred twenty (120) days advanced written notice to the other party. If Client terminates this Proposal prior to completion of the implementation of the upgrade, Client shall pay one hundred percent of all payment due prior to the start of the Initial Term. If Client terminates this Proposal at any time during the Initial Term, Client shall pay one hundred percent (100%) of the remaining fees owed for the Initial Term. If Client terminates this Proposal during the Renewal Term, no prorated fees shall be returned to Client and Tiburon shall be under no further obligation to provide services. If Tiburon terminates for convenience, Client shall be under no further obligation to pay for continued subscription fees after the effective date of termination as specified in Tiburon's notice to Client. The termination fees set forth above are not intended as a penalty, but rather a charge to compensate Tiburon for Client's failure to satisfy the commitment set forth in this Proposal on which Client's pricing is based upon.
- 8) **Upgrades:** Eighteen (18) months following completion of Task 10 of the attached Statement of Work, Client is eligible for no cost upgrade(s) to the then current Tiburon Application version available for general use.

# Attachment B

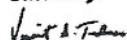
## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 3 of 21

- 9) **Customization:** Client understands and acknowledges that this EP delivers a new application platform with functionality, features, and workflows which are entirely separate and distinct from Client's existing Tiburon installed applications. Client further understands no carry-forward of Client's existing Tiburon software customization or modification is included in this EP and features and functionality provided in the product will not be customized, modified, altered, added or changed by Tiburon at the Client's request, unless included in the attached Exhibit I, SOW or otherwise agreed to in writing by Tiburon. Accordingly, Client accepts the Tiburon Applications and will not require or receive functionality or feature gaps based on comparison to Client's existing Tiburon installed applications; Client's internal workflows are subject to change to adapt to the Tiburon Applications.
- 10) The work described herein will be scheduled to commence at a mutually agreeable date after Client's acceptance of this Proposal.
- 11) Tiburon shall: (i) in addition to its confidentiality obligations, not use, modify or disclose to anyone other than Client Client's data; (ii) maintain the security and integrity of the Service and the Client Data; and (iii) provide support to Client in accordance with the Reference Agreement.
- 12) Client is responsible for all activities that occur in user accounts and for users' compliance with this Proposal. Client shall (i) have sole responsibility for the accuracy, quality, integrity, legality, reliability, loss of and appropriateness of all Client Data; (ii) comply with all applicable local, state, and federal laws in using the Tiburon Applications, and (iii) perform all Client responsibilities as set forth in this Proposal.
- 13) Client shall use the Tiburon Applications solely for its internal business purposes as contemplated by this Proposal and shall not license, sublicense, sell, resell, rent, lease, transfer, assign, distribute, time share or otherwise commercially exploit or make the Service available to any third party, other than to users or as otherwise contemplated by this Proposal.
- 14) Client's acceptance of this Proposal in the signature block provided below, authorizes Tiburon to proceed with the work described herein and confirms funding will be obligated. Any requisite contractual documents required by Client's purchasing procedures are the responsibility of the Client.
- 15) The terms and conditions of the above referenced Agreement, Subscription License Agreement, and this Proposal prevail regardless of any conflicting or additional terms and conditions on any Purchase Order or other correspondence. Any contingencies or additional terms obtained on any Purchase Order are not binding upon Tiburon. All Purchase Orders are subject to approval and acceptance by Tiburon.
- 16) This fixed price Proposal is valid through December 31, 2014.

Upon review and acceptance of this Proposal, please have a duly authorized person sign below and return the signed copy of the Proposal to Chip Hughes via e-mail at [chip.hughes@tiburoninc.com](mailto:chip.hughes@tiburoninc.com). If you have any questions or require further information, at your convenience please contact Chip at (252) 633.5857

Sincerely,

  
Vincent Tedesco  
Chief Operating Officer

SIGNATURE PAGE TO FOLLOW

---

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 4 of 21  
By this signature, Client accepts this Proposal:

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed Name / Title

Attachments:  
Exhibit 1 - Statement of Work  
Exhibit 2 - Software License Agreement

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 5 of 21

### Exhibit 1

### Statement of Work

#### 1.1 INTRODUCTION/ASSUMPTIONS:

There are situations where the release or version upgrade requires additional license fees, non-Tiburon product upgrades, or additional equipment, which are not included in this proposal. Site Wellness check, add-on Training, geofile consulting, and technical on-site Support Services are available for an additional fee as a separate enhancement during the duration of this upgrade. All activity will be conducted during Tiburon normal business hours.

Be aware that other 3<sup>rd</sup> party products in use may require upgrades as well. They are outside the scope of this enhancement proposal. Please carefully review all hardware/software ancillary to your Tiburon-provided systems for items that may require upgrading for specific operations.

No changes to the State Interface will be done during this implementation.

Services included or excluded in the upgrade, and items of note are listed below –

#### Included Services

- > The upgrade takes place on new Hyper V configuration (Tiburon BETA)
- > The new software will be staged on the client's TEST environment for client testing
- > Tiburon to provide baseline documentation, including Changes by Release document.
- > Tiburon will provide remote web training classes as listed
- > For LawRECORDS and JailRECORDS, Crystal Reports reporting are supported, however, client is responsible for any required changes due to database schema changes
- > CommandCAD reporting utilizes SQL SRSS.
- > Initial and Final conversions are included as detailed in Task 4.

#### Excluded Services

- > No Business Practice Review (BPR)
- > No formal MS project schedules
- > No monthly status reports
- > No Operating System or SQL Server upgrade
- > No on-site training \*
- > No geofile consulting \*
- > No changes to interfaces
- > No enhancements
- > No additional agency setup (systems will be delivered as multi service/multi-agency capable)
- > No multi-agency UCR or IBRS setup
- > No changes from UCR to/from IBRS
- > No on-site technical personnel when moving the release to the PRODUCTION environment \*
- > Any data change requirements for the map are the responsibility of the client

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)

Page 6 of 21

\* Add-on Training, Geofile, and On-site Support Services available for an additional fee as a separate enhancement during the duration of this upgrade)

Definition: Tiburon Service Request

Priority Level	Category	Definition
Priority 1	Critical	The entire system (i.e.: CAD, Records) or a major component (i.e.: State interface, paging) is unavailable. Client cannot use system to continue operations. Impacts all or most users, halts or severely impacts critical operations, or database integrity is compromised.  <b>NOTE:</b> For priority 1 issues, clients must contact Tiburon by telephone. With the exception of CAD, Message Switch, and Jail Records support which is "24x7", Clients must have purchased the "24x7" support option to submit P1 issues outside of business hours (8 am – 5 pm) in the Client's time zone.
Priority 2	High	A major component or function does not work properly. Impacts an individual or small group. Normal operations impaired, but can continue.
Priority 3	Normal	Impacts an individual or small group. Service can be delayed until a mutually established time. A workaround may exist, but is inefficient.
Priority 4	Informational	Issue is informational or educational in nature. Enhancement requests and Steering Committee issues should be reported as Priority 4 TSRs.

### Scope Description for Version Upgrade:

The following list details the scope of the upgrade implementation by Tiburon. Tasks may not follow the order as outlined and may include some overlap of tasks. Task completion will be acknowledged by the Clients signature on the Task Completion Letter.

### **1.2 TASK 1: PROJECT INITIATION MEETING**

An upgrade initiation meeting will be scheduled on a mutually agreed-to date and conducted by Tiburon remotely. The objectives of this event include:

- Client and Tiburon personnel introductions, roles, responsibilities and expectations;
- Establish a clear chain of communication and authority;
- Review Upgrade scope and objectives;
- Discuss potential schedules;
- Review new required LawRECORDS or JailRECORDS tailoring;
- Tiburon will provide baseline documentation for each product;
- Tiburon will audit Tiburon licensing

### Completion Criteria:

This task will be deemed complete upon completion of the initiation meeting.

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 7 of 21

### 1.3 TASK 2: SYSTEM REVIEW WEBINAR

Tiburon will provide the following web-based reviews (not to exceed 8 hours per product) to discuss changes in version functionality, and to collect tailoring, runtime settings, or metric settings for new functionality items:

Product	Duration
CommandCAD	8 hours
LawRECORDS	8 hours
JailRECORDS	8 hours

Note: Depending on versions this webinar will be between 4 and 8 hours, and may be done in two sessions.

#### Completion Criteria:

This task will be deemed complete upon completion of the webinar.

### 1.4 TASK 3: FINALIZE HYPER V (BETA) HARDWARE REQUIREMENTS

Tiburon and the Client will validate the system hardware site topology, configuration and equipment list. The Client will utilize the list to procure the system hardware and third-party software components according to the contract. All such items shall be procured in a timely manner to support the project schedule.

#### **Tiburon Responsibilities:**

- a. Review of the site topology and provide recommendations to client on hardware changes needed to support the upgrade.
- b. Deliver a final list of all hardware, third-party software, and third-party services required for this project that will be provided by the Client.

#### **Client Responsibilities:**

- a. Upon request, provide information on existing hardware/system software components and terminal networks, as well as projected utilization statistics and other information as may be reasonably required to validate final hardware requirements.
- b. Ensure that all equipment can be physically installed in equipment room(s).
- c. Review site topology review and assure hardware deliverable (staged and ready for Tiburon), two weeks prior to agreed date for Tiburon Application installation
- d. Review and approve the final hardware configuration document within ten (10) business days.
- e. Procure and install hardware as identified in this task.

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 8 of 21

### Completion Criteria:

This task is complete when the Client has approved the final hardware equipment list and configuration document. Task completion will be confirmed by the Client's signature on the task completion letter provided by Tiburon. Procurement of the hardware/software is not required for task completion.

### 1.5 TASK 4: HYPER V INSTALLATION

Client, with Tiburon's consultation, will procure and install the approved Hyper V configuration

#### Tiburon Responsibilities:

- a. Verify Dell hardware (Servers, SAN, Storage Fabric, networking equipment, etc).
- b. Assist Client in verifying Dell Hyper V setup
  1. Host servers set up
  2. Storage set up and allocation
  3. Networking (virtual and physical switches)
  4. Disaster recovery (Hosts failure testing)

#### The following will occur in the Test Environment

1. Provide a resource matrix for each VM that will be P to V
2. Verify Host resource availability in case of a single host failure.
3. Work with Fort Bend to create LUNs allocations for each VM.
4. P to V all VMs in the TEST environment
5. Power down all physical servers in the TEST environment
6. Turn up and Test all VMs in Test environment.
7. Provide a setup guide for Hyper-V.

#### Client Responsibilities:

- a. Installation of all required hardware.
- b. Installation of Hyper V on Server 2012 R2
- c. Configuration of Hyper V
- d. Installation of Hyper V management software.
- e. LUNs creation on SAN
- f. Network configuration for SAN and Host access
- g. P to V Test VMs
- h. Hyper V cluster administration and monitoring

#### Completion Criteria:

This task is complete when the Tiburon CAD Test environment has been virtualized.

### 1.6 TASK 5: SYSTEM INSTALLATION

Tiburon, with the Client's assistance, will remotely perform the following System Installation tasks on the Client's existing legacy hardware:

#### CommandCAD –

- Install current version of CommandCAD and File Maintenance

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 9 of 21

- Client must provide a TEST Server and a TEST Database
- Update TEST installation with the agreed upon Metric and current .ini settings
  - Tiburon will set server .ini file changes
  - Workstation level .ini file changes will be provided to Client for distribution
- All active TSRs for Clients current live system (Priorities 2 – 4) will be placed on hold
- At this time and until cutover of the new system, only P-1 TSRs that can be fixed with a patch will be fixed on the live system.
- Tiburon will update CSC/HEAT records with new system and server information
- Update the map to the most current map build release
- Update MobileCOM to v5.3 (only if already licensed)

NOTE – the following system layouts are no longer supported by the CommandCAD system. Client must address any issues related with this restriction prior to the beginning of this Task –

- DataWarehouse and CommandCAD databases on the same SQL instance
- Live database and backup database stored on the same physical drive (for non-SAN configurations) or the same logical drive (for SAN configurations)

### LawRECORDS –

- LawRECORDS installed (Client TEST System must be available for the System Installation which includes a TEST Server and a TEST Database).
- Install LawRECORDS software into the Client's TEST System with their tailoring. Server file changes will be made by Tiburon, workstation installations are to be completed by Client.
- All TSRs for P2, P3 and P4 on client's current live system will be put on hold.
- At this time and until cutover of the new system, only P-1 TSRs that can be fixed with a patch will be fixed on the live system.

### JailRECORDS –

- JailRECORDS installed (Client TEST System must be available for the System Installation which includes a TEST Server and a TEST Database).
- Install JailRECORDS software into the Client's TEST System with their tailoring. Server file changes will be made by Tiburon, workstation installations are to be completed by Client.
- All TSRs for P2, P3 and P4 on client's current live system will be put on hold.
- At this time and until cutover of the new system, only P-1 TSRs that can be fixed with a patch will be fixed on the live system.

### Completion Criteria:

This task will be complete upon placement of the CAD and File Maintenance builds on Client's TEST System.

## 1.7 TASK 6: DATABASE

Tiburon, with the Client's assistance, will remotely perform the following Database tasks on the Client's hardware:

**CommandCAD Database**

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 10 of 21

- Tiburon will run scripts against the TEST CAD database to upgrade the database structure to support v2.9
- The same script will be run against the LIVE CAD database as part of the LIVE cutover preparation

### CommandCAD File Maintenance

- A new File Maintenance build will be installed in the TEST System
- As part of the preparation for LIVE cutover, File Maintenance will be installed in the LIVE System

### DataWarehouse

- Tiburon will run scripts to convert the DataWarehouse database to support v2.9 database structures

### LawRECORDS Database

- Tiburon will run a script (or scripts, depending on starting version) against the TEST LawRECORDS database.
- The same script will be run against the LIVE LawRECORDS database as part of the LIVE cutover preparation.

### JailRECORDS Database

- Tiburon will run a script (or scripts, depending on starting version) against the TEST JailRECORDS database.
- The same script will be run against the LIVE JailRECORDS database as part of the LIVE cutover preparation.

### Completion Criteria:

This task will be complete upon Tiburon running the script(s) against the TEST CAD databases as well as installing File Maintenance in the TEST System.

## 1.8 TASK 7: TRAINING

Tiburon shall provide the following training sessions onsite. Client may have up to ten (10) students attend each session, which will be delivered in a single eight (8) hour session between Mondays – Friday (08:00AM – 05:00 PM Client's local time).

System File and Administrative training will train Client staff on the entry of agency-specific data, with an emphasis on changes between versions. End User training will train client on use of the Tiburon application, with an emphasis on changes between versions. It is expected that students attending are skilled in use of the current system. MobileCOM Administration training is done in conjunction (during the same trip) as MobileCOM Train the Trainer.

Client will insure a training room, with one workstation per client, plus one workstation and projector for instructor loaded with the appropriate Tiburon application, is available, and that each attending student has a copy of the associated training manual.

## Attachment B Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 11 of 21

Administration/Support Training Sessions	Session Duration (Hours)	Maximum Participants	Number of Sessions
CommandCAD System Administration 16	8	6	1
CommandCAD File and Table Maintenance	32	6	1
MobileCOM Administration	8	6	1
ReformatDESIGNER	16	6	1
Browser Set Up Training	8	6	1
LawRECORDS Administration (Webinar)	8	8	1
LawRECORDS Code Tables	24	8	1
JailRECORDS Administration (Webinar)	8	8	1
JailRECORDS Code Tables	16	8	1
Data Warehouse Reporting (SSRS)	24	6	1
Tiburon Application Training Sessions	Session Duration (Hours)	Maximum Participants	Number of Sessions
CommandCAD Train The Trainer	40	10	1
MobileCOM Train The Trainer (in conjunction with MobileCOM Administration Training)	4	10	1
CommandCAD Supervisor Training	4	6	1
LawRECORDS Train The Trainer	40	10	1
JailRECORDS Train the Trainer	40	10	1
Property Evidence Bar Code	8	10	1
TIPS	8	10	1

**Completion Criteria:**

This task will be complete upon completion of each listed training session.

### 1.9 TASK 8: SYSTEM INTERFACES AND TIBURON APPLICATIONS INTEGRATION

The following non-custom interfaces will be integrated within the upgraded system if currently present in LIVE system. The current baseline interface will be installed, replacing any prior site interface work done on-site (*list included interfaces here*).

CommandCAD (8 Client licenses) –

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 12 of 21

### *Applications/Products:*

- *911 Parser*
- *TDD/TTY*
- *MobileCOM (site license)*
- *Message Switch*
- *Datawarehouse (CARS Reporting no longer supported)*
- *SIP*
- *Web Browser (CAD)*
- *Time Synchronization*
- *MobileMap (site license)*
- *911 Mapping (12 licenses)*

### *Interfaces:*

- *AVL (120 licenses)*
- *ALI/E911 (Plant Vesta)*
- *State/NCIC – Texas – DMPP2020 protocol*
- *Fire Alerting*
- *Push to Talk*
- *RMS Transfer/Incident Transfer (LawRecords)*
- *ProQA*
- *Paging (Alpha/Numeric – Multi provider –10 providers)*
- *Phase I and Phase II Wireless*
- *Fire Station Printing*

### **LawRECORDS (50 Client licenses) –**

#### *Applications/Products:*

- *FieldREPORTING (70 licenses)*
- *Web Browser (RMS)*
- *TIPS*
- *Barcoding*
- *PocketProp*

#### *Interfaces:*

- *Tiburon CommandCAD to LawRECORDS*
- *FieldREPORTING to LawRECORDS*
- *Livescan*
- *Fingerprinting (Printrak)*

### **JailRECORDS (50 Client licenses) –**

#### *Applications/Products:*

- *TIPS*

#### *Interfaces:*

- *Tiburon JailRECORDS to/from LawRECORDS*
- *Livescan*
- *Fingerprinting*
- *Mugshot*
- *VINE*

The following custom interface services are included, with current functionality only –

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 13 of 21

- *Scantron Commissary IF*

In many cases, interfaces are only available in the Client's LIVE environment. During implementation, testing may require that individual interfaces be taken off-line to the LIVE environment in order to verify functionality in the TEST environment. Testing of interfaces will occur during Tiburon's normal business hours. For interfaces that the Client identifies as only being available for testing in the LIVE environment, any related testing and completion of implementation will not occur until cutover. Tiburon will work closely with the client in scheduling these interruptions from live operations.

Client shall provide test line to State Message Switch (NCIC/NLETS) prior to installation/upgrade of the system.

### Completion Criteria:

This task will be complete upon installation of the interfaces specified above into either Client's TEST or LIVE environment, as appropriate. Testing of interfaces that must be installed in Client's LIVE environment will not preclude or delay task completion as such testing will be performed as part of the System Cutover task.

### **1.10 TASK 9: FUNCTIONAL TESTING**

Upon Tiburon notification of the system being ready for testing, Client shall perform Functional Testing of the system. Client shall document any problems found in a Tiburon Service Request (TSR). Testing shall include database elements (CAD Histories, premise data, etc). Testing shall include testing of data conversions.

Additionally, Client shall test all Data Warehouse reports or Crystal Reports and make adjustments to reports as necessary to support any new database structures. CARS Reporting is not supported in v2.9+, and is replaced by SSRS. Client shall complete testing within three (3) weeks. Client shall test and close or reissue under the new version all legacy TSRs.

Priority 1 level defects found during the Functional Testing will be corrected by Tiburon prior to moving the software to the LIVE environment. All other defects found will be corrected in a future maintenance build to be delivered post-cutover.

Client shall notify Tiburon in writing that all testing was completed successfully. If unable to complete testing within the three-week timeframe, all project activity will cease. Upon notification that testing has been completed, Tiburon will provide an update to the schedule, with new cutover dates.

### Completion Criteria:

This task will be deemed complete upon Client's notification to Tiburon that the testing has been completed successfully.

### **1.11 TASK 10: SYSTEM CUTOVER**

After Client Functional Testing has been completed, Tiburon will notify the Client in writing, when the Tiburon systems shall be ready for LIVE status and TCS/Heat has been updated and verified by Tiburon

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 14 of 21

Project Manager. Tiburon will assist the client in placing the system in operational status. Cutover shall occur during Tiburon's normal business hours.

**A COLD start of the CommandCAD system is required.**

- Tiburon will have project management and training staff on-site to assist with the cutover for two business days. No technical staff will be onsite, technical support will be remote
- Following the two business day of support, Tiburon will provide remote support through the Tiburon Client Support Center, (877-445-2110) or email [support@tiburonic.com](mailto:support@tiburonic.com).
- Upon System Cutover, all legacy TSRs will be closed

### Completion Criteria:

This work will be considered complete upon Tiburon's written notification to the Client that the product is ready for cutover to production operations, and Client's written acceptance of Tiburon's notification to Client that the product is ready for cutover to production operations.

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
BP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 15 of 21

### Exhibit 2

#### SOFTWARE LICENSE TERMS AND CONDITIONS

The Software License Terms and Conditions outlined herein applies to all services ordered or purchased by Ft. Bend County Sheriff's Office ("Customer" or "Licensee") from Tiburon, Inc. ("Tiburon" or "Service Provider") and which are detailed in the Statement of Work, Exhibit A to the Master System and Services Agreement ("Master Agreement") between Tiburon and Customer.

#### 1. Definitions

The following definitions apply to the terms used within this License:

1.1. "Authorized Server" shall mean, with respect to any Licensed Application, the server identified in the Statement of Work as corresponding to such Licensed Application, or if not identified, the actual server in which the Licensed Applications are installed on.

1.2. "Authorized Site" shall mean, with respect to any Authorized Server, the address and room number identified as corresponding in the Statement of Work to such Authorized Server, or if not identified, the actual site in which the Authorized Server resides.

1.3. "Derivative Works" shall mean, with respect to any Licensed Application, any translation, abridgement, revision, modification, or other form in which such Licensed Application may be recast, transformed, modified, adapted or approved for such Licensed.

1.4. "Documentation" shall mean any written, electronic, or recorded work that describes the use, functions, features, or purpose of the System, or any component or subsystem thereof, and that is published or provided to the Licensee by Tiburon, Tiburon's subcontractors or the original manufacturers or developers of third party products provided to the Licensee by Tiburon, including, without limitation, all end user manuals, training manuals, guides, program listings, data models, flow charts, logic diagrams, and other materials related to or for use with the System.

1.5. "Enhancement" shall mean, with respect to any Licensed Application, a computer program modification or addition, other than a Maintenance Modification, that alters the functionality of, or adds new functions to, such Licensed Application and that is integrated with such Licensed Application, or that is related to a given Licensed Application but offered separately by Tiburon.

1.6. "Error" shall mean, with respect to any Licensed Application, a defect in the Source Code for such Licensed Application that prevents such Licensed Application from functioning as designed.

1.7. "License" shall mean Licensee's rights to use the Licensed Application(s) in accordance with the terms and conditions set forth herein, which consist of Tiburon's standard licensing terms and shall supersede and apply regardless of any additional, conflicting or contradicting terms and conditions contained in Licensee's purchase order.

1.8. "Licensed Application" shall mean each of the Tiburon developed software applications set forth on the Statement of Work and furnished to the Licensee, together with all Derivative Works, all Maintenance Modifications and all Documentation with respect thereto; provided, however, that Licensed Applications shall consist

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 16 of 21  
of Object Code only and shall not include any Enhancements.

1.9. "Licensee" shall mean the Customer identified on the Statement of Work.

1.10. "Maintenance Modifications" shall mean, with respect to any Licensed Application, a computer software change to correct an Error in, and integrated into, such Licensed Application, but that does not alter the functionality of such Licensed Application and that is provided to the Licensee by Tiburon after acceptance of the Licensed Application.

1.11. "Object Code" shall mean computer programs assembled or compiled in magnetic or electronic binary form on software media, which are readable and usable by machines, but not generally readable by humans without reverse-assembly, reverse-compiling, or reverse-engineering.

1.12. "Source Code" shall mean computer programs written in higher-level programming languages, sometimes accompanied by English language comments. Source Code is intelligible to trained programmers and may be translated to Object Code for operation on computer equipment through the process of compiling.

1.13. "Statement of Work" shall mean the document provided to Licensee by Tiburon which details the pricing for the Licensed Applications and related services, if any, to be provided and which Licensee purchases from. The Statement of Work is attached to the Master Agreement as Exhibit A.

1.14. "Sublicensed Applications" shall mean the software application specified on the Statement of Work developed by any source external to Tiburon, such as a subcontractor, distributor, re-seller, personal computer software supplier or system software supplier, and furnished to the Licensee by Tiburon for integration into the System. In addition to the terms and conditions contained herein, Licensee's right to use the Sublicensed Applications is strictly contingent upon Licensee's compliance with the manufacturer's terms and conditions. Solely in regards to Sublicensed Applications, in the event of any conflict or discrepancy between this License and the manufacturer's terms and conditions, the manufacturer's terms and conditions shall control.

1.15. "System" shall mean the Licensee's computer automated system consisting of the Licensed Applications combined with any of the Authorized Servers, the operating systems installed on each of the Authorized Servers, any database or other third party software products installed on any of the Authorized Servers, any PC or other workstation equipment having access to any of the Licensed Applications, any communications interfaces installed on any of the Authorized Servers, any network communications equipment and any other third party software, wiring, cabling and connections and other hardware relating to any such Authorized Servers, workstation or network communications equipment located at any of the Authorized Sites.

## 2. Licenses and Restrictions

2.1. **Grant of Licenses.** Subject to the conditions set forth in Section 2.2 hereof and unless otherwise set forth in the Statement of Work, Tiburon hereby grants to the Licensee, pursuant to the terms and conditions hereof, a limited, nonexclusive, nontransferable license:

- (a) to use each Licensed Application, in Object Code only, on the Authorized Server with respect thereto and at the Authorized Sites with respect thereto in the quantities licensed;
- (b) to conduct internal training and testing on each Licensed Application;
- (c) to perform disaster recovery, backup, archive and restoration testing, and implementation with respect to each Licensed Application;

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 17 of 21

(d) to make no more than two (2) archival copies of any Licensed Application, provided that each copy of any Licensed Application shall include Tiburon's copyright and other proprietary notices;

(e) to perform all of the above with regards to any Sublicensed Application, in accordance with and subject to the terms and conditions of the manufacturer's license agreement for such Sublicensed Application.

**2.2. Conditions to Grant of Licenses.** No grant of any license or right pursuant to Section 2.1 hereof with respect to any Licensed Application or any Sublicensed Application shall be effective, and the Licensee shall have no license or right to use such Licensed Application or such Sublicensed Application, until such Licensed Application or such Sublicensed Application has been accepted by the Licensee and all license fees, sublicense fees or royalties with respect to such Licensed Application or such Sublicensed Application have been paid in full in accordance with the payment terms set forth in the applicable implementation agreement.

### **2.3. Restrictions on Use**

(a) The Licensee agrees to use the Licensed Applications and the Sublicensed Applications only for the Licensee's own use. The Licensee shall not allow use of any Licensed Application or any Sublicensed Application by any parent, subsidiaries, affiliated entities, or other third parties, or allow any Licensed Application or any Sublicensed Application to be used on other than on the Authorized Server at the Authorized Site with respect thereto.

(b) Except as otherwise specifically set forth in Section 2.1 hereof, the Licensee shall have no right to copy any Licensed Application or any Sublicensed Application. Any copy of any Licensed Application (whether or not such copy is permitted) shall be the exclusive property of Tiburon. Any copy of any Sublicensed Application (whether or not such copy is permitted) shall be the exclusive property of the developer of such Sublicensed Application. The Licensee shall not distribute or allow distribution of any Licensed Application or any Sublicensed Application or any Documentation or other materials relating thereto without Tiburon's prior written consent.

(c) The Licensee's license and right to use the Licensed Applications and the Sublicensed Applications is limited to a license and right to use only the Object Code relating thereto. The Licensee shall have no license or right with respect to the Source Code for any Licensed Application or any Sublicensed Application.

(d) The Licensee shall not, and shall not permit any other party to, make any alteration, modification or enhancement to any Licensed Application or any Sublicensed Application unless, and only to the extent, specifically authorized by Tiburon. The Licensee shall not, and shall not permit any other party to, disassemble, de-compile or reverse-engineer any Licensed Application or any Sublicensed Application.

(e) The Licensee shall not use any Licensed Application or any Sublicensed Application, and shall not permit any third party to use any Licensed Application or any Sublicensed Application, for processing data of any entity other than the Licensee.

**3. Ownership.** Except for the rights expressly granted therein pursuant to Section 2 hereof, Tiburon shall at all times retain all right, title and interest in and to each Licensed Application and all copies thereof (whether or not permitted), including all Derivative Works, Maintenance Modifications, Enhancements and Documentation with respect thereto (whether or not developed by Tiburon) and the respective owners of the Sublicensed Applications shall retain all right, title and interest in and to each Sublicensed Application and all Derivative Works thereof. By this License, the Licensee hereby assigns to Tiburon any and all rights it may have or later acquire to any and all Derivative

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 18 of 21  
Works (whether or not developed by Tiburon).

#### 4. Term and Termination

4.1. **Effective Date.** This License shall take effect immediately after (i) the Master Agreement has been fully executed by duly authorized representatives of both parties, and, where relevant, (ii) Tiburon receives written notification from the Licensee that any certification or approval of this License required by statute, ordinance, or established policy of the Licensee has been obtained.

4.2. **Term.** This License shall continue in effect until terminated as set forth under Section 4.3 hereof.

4.3. **Termination.** Tiburon may terminate this License immediately if the Licensee breaches any provision of this License, or upon conclusion of the applicable subscription term set forth in the Master Agreement.

4.4. **Effect of Termination.** Upon termination of this License, all licenses granted to the Licensee hereunder shall be revoked. Upon termination of this License, (a) the Licensee shall return to Tiburon, within ten (10) business days of such termination, all Tiburon Confidential Information and all devices, records, data, notes, reports, proposals, lists, correspondence, specifications, drawings, blueprints, sketches, materials, equipment other documents or property relating thereto and all copies of any of the foregoing (in whatever medium recorded); (b) the Licensee shall discontinue all use of the Licensed Applications and the Sublicensed Applications; and (c) the Licensee shall certify in a written document signed by an authorized representative that the material specified in the preceding clause (a) has been returned to Tiburon, that all copies of the Licensed Applications and the Sublicensed Applications have been permanently deleted or destroyed, and that all use of the Licensed Applications and the Sublicensed Applications has been discontinued. The expiration or termination of this License will not relieve the Licensee of its obligations under Section 6 hereof regarding Tiburon Confidential Information.

#### 5. Limited Warranties and Liability

5.1. **Warranty.** THE LICENSED APPLICATIONS ARE LICENSED "AS IS". NO EXPRESS OR IMPLIED WARRANTIES FOR THE LICENSED APPLICATIONS, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE CREATED BY THIS LICENSE.

5.2. **Limitation of Liability.** NEITHER TIBURON NOR ANY PERSON ASSOCIATED WITH TIBURON SHALL BE LIABLE TO ANY PARTY FOR ANY DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OR FAILURE TO PERFORM UNDER THIS LICENSE, EVEN IF TIBURON HAS BEEN INFORMED OF THE POSSIBILITY OF SUCH DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF ANTICIPATED BENEFITS OR PROFITS RESULTING FROM THE OPERATION OR FAILURE TO OPERATE OF THE LICENSED PROGRAMS. THIS CLAUSE SHALL SURVIVE THE FAILURE OF ANY EXCLUSIVE REMEDY FOR BREACH OF WARRANTY OR ANY OTHER PROVISION OF THIS LICENSE.

#### 6. Confidential Information

6.1. **Tiburon Confidential Information.** The Licensee agrees to maintain the confidentiality of any Tiburon Confidential Information (as defined below) and to treat such information with the same degree of care and security as it treats its own most confidential information. The Licensee shall not, without Tiburon's prior written consent, disclose such information to any person or entity other than to the Licensee's employees or consultants legally bound to abide by the terms hereof and having a need to know such information, or sell, license, publish, display, distribute or otherwise use such information except as authorized by this License. The term "Tiburon Confidential Information" shall include all Licensed Applications and any other Tiburon software applications (whether or not licensed to the Licensee), all Sublicensed Applications, and all Derivative Works, Enhancements, Maintenance

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 19 of 21

Modifications and Documentation with respect thereto as well as any written information of a confidential nature clearly labeled by Tiburon as being confidential or otherwise indicated by Tiburon in writing as being confidential. The Licensee understands and agrees that Tiburon Confidential Information constitutes a valuable business asset of Tiburon, the unauthorized use or disclosure of which may irreparably damage Tiburon. In the event of the Licensee's breach or threatened breach of any of the provisions in this License, Tiburon shall be entitled to an injunction obtained from any court having appropriate jurisdiction restraining the Licensee from any unauthorized use or disclosure of any Tiburon Confidential Information.

6.2. **Exclusions.** Notwithstanding Section 6.1 hereof, Tiburon Confidential Information shall not include information which the Licensee can demonstrate by competent written proof (a) is now, or hereafter becomes, through no act or failure to act on the part of the Licensee, generally known or available or otherwise part of the public domain; (b) is rightfully known by the Licensee without restriction on use prior to its first receipt of such information from Tiburon as evidenced by its records; (c) is hereafter furnished to the Licensee by a third party authorized to furnish the information to the Licensee, as a matter of right and without restriction on disclosure; or (d) is the subject of a written permission by Tiburon to disclose.

6.3. **Exceptions.** Notwithstanding Section 6.1 hereof, disclosure of Tiburon Confidential Information shall not be precluded if:

(a) such disclosure is in response to a valid order of a court or other governmental body of the United States or any political subdivision thereof; provided, however, that the Licensee shall first have given notice to Tiburon and shall have made a reasonable effort to obtain a protective order requiring that the information to be disclosed be used only for the purposes for which the order was issued;

(b) such disclosure is necessary to establish rights or enforce obligations under this License, but only to the extent that any such disclosure is necessary for such purpose; or

(c) Licensee received the prior written consent to such disclosure from Tiburon, but only to the extent permitted in such consent.

6.4. **Survival.** Unless mutually agreed otherwise in writing, the obligations hereunder with respect to each item of Tiburon Confidential Information shall survive the termination or expiration of this License.

### 7. Miscellaneous

7.1. **Relationship.** The relationship created hereby is that of Licensor and Licensee. Nothing herein shall be construed to create a partnership, joint venture, or agency relationship between the parties hereto. Neither party shall have any authority to enter into Licenses of any kind on behalf of the other and shall have no power or authority to bind or obligate the other in any manner to any third party. The employees or agents of one party shall not be deemed or construed to be the employees or agents of the other party for any purpose whatsoever. Each party hereto represents that it is acting on its own behalf and is not acting as an agent for or on behalf of any third party.

7.2. **No Rights in Third Parties.** This License is entered into for the sole benefit of the Tiburon and the Licensee and, where permitted above, their permitted successors, executors, representatives, administrators and assigns. Nothing in this License shall be construed as giving any benefits, rights, remedies or claims to any other person, firm, corporation or other entity, including, without limitation, the general public or any member thereof, or to authorize anyone not a party to this License to maintain a suit for personal injuries, property damage, or any other relief in law or equity in connection with this License.

7.3. **Entire License.** This License sets forth the final, complete and exclusive License and understanding between Tiburon and the Licensee relating to the subject matter hereof and supersedes all quotes, proposals

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 20 of 21

understandings, representations, conditions, warranties, covenants, and all other communications between the parties (oral or written) relating to the subject matter hereof. Tiburon shall not be bound by any terms or conditions contained in any purchase order or other form provided by the Licensee in connection with this License and any such terms and conditions shall have force or effect. No affirmation, representation or warranty relating to the subject matter hereof by any employee, agent or other representative of Tiburon shall bind Tiburon or be enforceable by the Licensee unless specifically set forth in this License.

**7.4. Amendments.** No amendment or other modification of this License shall be valid unless pursuant to a written instrument referencing this License signed by duly authorized representatives of each of the parties hereto.

**7.5. Assignment.** Neither party hereto may assign its rights or obligations under this License without the prior written consent of the other party, which consent shall not be unreasonably withheld; provided, however, that Tiburon may assign this License to its successor in connection with a sale of its business without obtaining consent of any party. Subject to the foregoing, each and every covenant, term, provision and License contained in this License shall be binding upon and inure to the benefit of the parties' permitted successors, executors, representatives, administrators and assigns. Any assignment attempted in contravention of this section will be void.

**7.6. Governing Law.** This License shall be governed exclusively by the internal laws of the State in which Licensee resides, without regard to its conflicts of laws rules nor giving effect to the choice of law principles thereof. Notwithstanding the above, in the event Licensee resides in a jurisdiction outside of the United States, License shall be governed exclusively by the internal laws of the State of California, without regard to its conflicts of laws rules nor giving effect to the choice of law principles thereof. The United Nations Convention on the International Sale of Goods shall not apply to any transactions contemplated by this License.

**7.7. Venue.** The state and/or federal courts located in the County and State of where Licensee resides shall have exclusive jurisdiction to adjudicate any dispute arising out of or relating to this License. Each party hereby consents to the exclusive jurisdiction of such courts. Notwithstanding the above, in the event Licensee resides in a jurisdiction outside of the United States, the state and/or federal courts located in Contra Costa County, California shall have exclusive jurisdiction to adjudicate any dispute arising out of or relating to this License. Each party also hereby waives any right to jury trial in connection with any action or litigation in any way arising out of or related to this License.

**7.8. Waiver.** In order to be effective, any waiver of any right, benefit or power hereunder must be in writing and must be signed by an authorized representative of the party against whom enforcement of such waiver would be sought, it being intended that the conduct or failure to act of either party shall imply no waiver. Neither party shall by mere lapse of time without giving notice or taking other action hereunder be deemed to have waived any breach by the other party of any of the provisions of this License. No waiver of any right, benefit or power hereunder on a specific occasion shall be applicable to any facts or circumstances other than the facts and circumstances specifically addressed by such waiver or to any future events, even if such future events involve facts and circumstances substantially similar to those specifically addressed by such waiver. No waiver of any right, benefit or power hereunder shall constitute, or be deemed to constitute, a waiver of any other right, benefit or power hereunder. Unless otherwise specifically set forth herein, neither party shall be required to give notice to the other party, or to any other third party, to enforce strict adherence to all terms of this License.

**7.9. Severability.** If any provision of this License shall for any reason be held to be invalid, illegal, unenforceable, or in conflict with any law of a federal, state, or local government having jurisdiction over this License, such provision shall be construed so as to make it enforceable to the greatest extent permitted, such provision shall remain in effect to the greatest extent permitted and the remaining provisions of this License shall remain in full force and effect.

**7.10. Survival of Provisions.** All provisions of this License that by their nature would reasonably be expected to continue after the termination of this License, including but not limited to Section 6.1, will survive the termination of this License.

# Attachment B

## Exhibit B

Fort Bend County Sheriff  
EP-3715: CAD/RMS/CMS Upgrade (PSaaS)  
Page 21 of 21

7.11. **Notices.** All notices, requests, demands, or other communications required or permitted to be given hereunder must be in writing and must be addressed as set forth below and shall be deemed to have been duly given when (a) delivered in person; (b) sent by facsimile transmission indicating receipt at the facsimile number where sent; (c) one (1) business day after being deposited with a reputable overnight air courier service; or (d) three (3) business days after being deposited with the United States Postal Service, for delivery by certified or registered mail, postage pre-paid and return receipt requested. All notices and other communications regarding default or termination of this License shall be delivered by hand or sent by certified mail, postage pre-paid and return receipt requested. Either party may from time to time change the notice address set forth below by delivering notice to the other party in accordance with this section setting forth the new address and the date on which it will become effective. Notwithstanding the above, notices to Licensee shall be sent to Licensee's address as set forth in the Statement of Work.

Tiburon, Inc.  
Attn: Contracts Manager  
3000 Executive Parkway, Suite 500  
San Ramon, CA 94583  
Phone: 925-621-2700  
Fax: 925-621-2799

7.12. **Construction.** The paragraph and section headings used in this License or in any exhibit hereto are for convenience and ease of reference only, and do not define, limit, augment, or describe the scope, content or intent of this License. Any term referencing time, days or period for performance shall be deemed calendar days and not business days, unless otherwise expressly provided herein.