

## COUNTY JUDGE

Fort Bend County, Texas

Robert E. Hebert  
County Judge

November 14, 2017

(281) 341-8608  
Fax (281) 341-8609

Isabelen Torres Rodriguez  
26631 Fielder Brook Ln.  
Katy, TX 77494

Reference: Account Number: 9305-02-005-0190-914  
Tax Year 2016, Precinct 3

Dear Ms. Torres Rodriguez:

Please excuse my administrative error regarding your request to waive penalty and interest on Fort Bend property taxes. The request was not placed in the original court date of November 14, 2017. Please notice new date below.

The information you provided, along with the Tax Office research, has been placed on the Agenda, becoming part of public record, for the Commissioners Court meeting on **Tuesday, November 28, 2017 at 1:00 p.m.** Commissioners Court is located at the Historic Courthouse, 401 Jackson Street, 2<sup>nd</sup> Floor, in Richmond, Texas.

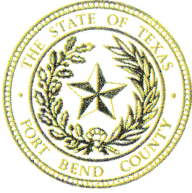
Sincerely,

A handwritten signature in blue ink that reads "Tzotsy Ballesteros".

Tzotsy Ballesteros  
Administrative Assistant

Enclosure

Copy: Commissioner Andy Meyers, Precinct No. 3



**COUNTY JUDGE**  
Fort Bend County, Texas

Robert E. Hebert  
County Judge

November 2, 2017

(281) 341-8608  
Fax (281) 341-8609

Isabelen Torres Rodriguez  
26631 Fielder Brook Ln.  
Katy, TX 77494

Reference: Account Number: 9305-02-005-0190-914  
Tax Year 2016, Precinct 3

Dear Ms. Torres Rodriguez:

The County has received your request to waive penalty and interest on Fort Bend County property taxes. Fort Bend County is also authorized to act on behalf of Katy Independent School District and Fort Bend Emergency Services District #4 which represents a total amount of \$264.85 for penalties assessed on the referenced account for tax year 2016. The Tax Assessor's Office has conducted research on your account; a copy of the research is enclosed with this letter, and has also been provided to the Commissioners Court.

The information you provided, along with the Tax Office research, has been placed on the Agenda, becoming part of public record, for the Commissioners Court meeting on Tuesday, November 14, 2017 at 1:00 p.m. Commissioners Court is located at the Historic Courthouse, 401 Jackson Street, 2<sup>nd</sup> Floor, in Richmond, Texas.

You are not required to appear in order for the Court to consider your request. Action by the Court is governed by guidelines under Texas Tax Code, Chapter 33, Section 33.011\*, Commissioners Court cannot waive penalty, interest and/or collection fees unless there is evidence of an error by the appraisal district or the County. However, if you have any new information showing proof of an error that was not researched by the Tax Assessor and wish to discuss, please contact your Commissioner, Andy Meyers, prior to November 14, 2017, at telephone 281-238-1400 or by email at [andy.meyers@fortbendcountytexas.gov](mailto:andy.meyers@fortbendcountytexas.gov), to discuss any additional documentation you may wish to provide to the Court when they consider your request.

Sincerely,

A handwritten signature in blue ink, appearing to read "Robert E. Hebert", is written over a horizontal line.

Robert E. Hebert

Enclosure

Copy: Commissioner Andy Meyers, Precinct No. 3

\*Section 33.011(a)(1) of the Texas Tax Code states, "The governing body of a taxing unit: shall waive penalties and may provide for the waiver of interest on a delinquent tax if an act or omission of an officer, employee, or agent of the taxing unit or the appraisal district in which the taxing unit participates caused or resulted in the taxpayer's failure to pay the tax before delinquency."



## COUNTY TAX ASSESSOR / COLLECTOR

Fort Bend County, Texas

Patsy Schultz, PCC  
County Tax Assessor/Collector  
1317 Eugene Heimann Circle  
Richmond, TX 77469-3623

COUNTY JUDGE  
RECEIVED

OCT 31 2017

(281) 341-3710  
Fax (281) 341-9267  
Email: patsy.schultz@fortbendcountytexas.gov  
www.fortbendcountytexas.gov

DATE: October 31, 2017

TO: County Judge Robert E. Hebert  
Commissioner Vincent Morales  
Commissioner Grady Prestage  
Commissioner Andy Meyers  
Commissioner James Patterson  
Roy Cordes, County Attorney

FROM: Tammy Staton T.S.,  
Chief of Property Taxes

Re: Waiver of Penalty and Interest – Isabelen Torres Rodriguez: Account # 9305-02-005-0190-914;  
2016 Tax Year; Legal Description: Westheimer Lakes North Sec. 2, Block 5, Lot 19.

### Precinct 3

Isabelen Torres Rodriguez is requesting a waiver of penalty and interest for the 2016 tax year, stating she did send payment for 2016 taxes on time; however the check was never received at the Tax Office.

Tax Office Records Indicate:

- November 07, 2016- Certified Owner Statement Mailed to: Rodriguez, Isabelen Torres- 26631 Fielder Brook Ln. Katy, TX 77494-1616. **This statement was not returned by the Post Office. –See Attachment “A”**
- February 17, 2016- 2016 Reminder Notice Mailed to: Rodriguez, Isabelen Torres- 26631 Fielder Brook Ln. Katy, TX 77494-1616. **This statement was not returned by the Post Office. –See Attachment “B”**

- February 24, 2017- Ms. Rodriguez called the Tax Office after receiving the reminder notice in regards to the check she mailed on January 21, 2017. The clerk informed her we did not receive the payment. Ms. Rodriguez came into the office on the same day to pay taxes in the amount of \$4,048.42 which includes February Penalty and Interest.
- Ms. Rodriguez included evidence and backup with her request for Waiver of Penalty and Interest to reflect that her check was mailed but never delivered.

There is sufficient evidence to show that the taxpayer delivered payment for the taxes before the delinquency date to the United States Postal Service for delivery.

Katy ISD and Fort Bend ESD #4 have authorized Fort Bend County Tax Office to handle the processing of the waiver of penalty and interest and allow the Fort Bend County Commissioners Court to make the determination based on 33.011 of the State Property Tax Code.

### **Breakdown of Taxes Paid:**

**Account 9305-02-005-0190-914:**

#### **2016 Tax Year**

Tax Unit	Base	Penalty & Interest	Total Waiver Request
Katy ISD	\$2,744.74	\$192.13	\$192.13
Fort Bend ESD #4	\$180.98	\$12.67	\$12.67
FBC	\$857.85	\$60.05	\$60.05
Total	\$3,783.57	\$264.85	\$264.85

#### **Total Penalty and Interest: \$264.85**

I do recommend waiver of penalty and interest for 2016. Property Tax Code Section 33.011 (j) (1). "The governing body of a taxing unit may waive penalties and interest on a delinquent tax if the taxpayer submits evidence sufficient to show that the taxpayer delivered payment for the tax before the delinquency date to: (1) the United States Postal Service for delivery by mail, but an act or omission of the postal service resulted in the taxpayer's payment being postmarked after the delinquency date.



# WRITTEN REQUEST

May 16, 2017

Dear Sir,

This is a letter in request for waiver of penalty, interest and collection fees for the following property:

COUNTY JUDGE  
RECEIVED

Address: 26403 Richwood Oaks Dr. Katy, TX 77494

OCT 11 2017

Legal Description: Westheimer Lakes North Sec 2, block 5, lot 19.

Account #: 9305-02-005-0190-914

The property tax for the 2016 year was sent (in the form of a check in the amount of \$3783.57 to the address indicated on the Fort Bend County webpage (PO Box 1028, Sugar Land, TX 77487) and arrived on Saturday, January 21<sup>st</sup>, 2017.

Nevertheless, the TAX collector either lost the check or never found it. Therefore, the delinquent amount of \$4048.42 was paid in the month of February. Consequently, I am requesting a refund of the difference (\$264.85), since the tax was paid on time (or would have been paid on time if an error would not have been made by the collector).

Please find attached the following documents as proof of error:

- The 2016 Year Tax Statement along with the check used in January
- The priority mail receipt that states that the check was sent in time to the correct address (according to the Fort Bend webpage)
- The confirmation of delivery on January 21<sup>st</sup>, 2017 by the UPS store
- Fort Bend county's webpage indicating address for Tax payment
- The receipt of delinquent Tax paid on February, 2017.

RESEARCH

TAXPAYER: Isabelen Torres Rodriguez  
(First name) (Last names)

26631 Fulder Brook Ln. Katy, TX 77494

Signature: Isabelen Torres

OCT 06 2017

Thank you.

The UPS Store - #4126  
22136 Westheimer Parkway  
Katy, TX 77450  
(281) 828-2210

01/20/17 10:09 AM

We are the one stop for all your  
shipping, postal and business needs.

USPS IS NOT GUARANTEED  
NO TRACKING ON FIRST CLASS MAIL



001 000008 (022) \$ 12.64  
Priority Mail  
Tracking# 9405510200829283877996  
003 500142 (003) TO \$ 0.60  
scan NR

SubTotal \$ 13.24  
Total \$ 13.24

Debit Card \$ 13.24

Items Designated NR are NOT eligible  
for Returns, Refunds or Exchanges.

Receipt ID 89032148289477888303 002 Items  
CSH: BRANDON Tran: 3755 Reg: 001

Sale

\*\*\*\*\*1860

Debit Entry Method: Swiped  
Acct Type: Checking

Trace: 00000002 Appr Code: 157872  
Retrieval #: M10201636346 Batch #:

Amount \$ 13.24

Merchant Total \$ 13.24

Approved

You have 15 calendar days from expected  
delivery date to get a UPS refund.

Whatever your business and personal  
needs, we are here to serve you.

US Postal Rates Are Subject to Surcharge

We're here to help.  
Join our FREE email program to receive  
great offers and resources.

theupsstore.com/signup

## Shipment Receipt: Page #1 of 1

THIS IS NOT A SHIPPING LABEL. PLEASE SAVE FOR YOUR RECORDS.

SHIP DATE:  
FRI 20 JAN 2017

EXPECTED DELIVERY DATE:  
SAT 21 JAN 2017 EOD  
SHIP FROM:  
ASHLEY GUERREDIAGA  
26631 FIELDER BROOK LANE  
KATY TX 77494  
(832) 525-8021

SHIPMENT INFORMATION:  
USPS PRIORITY MAIL  
1.0 LBS ACTUAL WT (NANWT)  
1.00 LBS BILLABLE WT  
DIMS: 14.00X12.00X1.00 IN  
E-MAIL NOTIFICATION: SHIP, DELIVER  
USPS TRACKING

TRACKING NUMBER: 9405510200829283877996  
SHIPMENT ID: MHRU000XG0B0A5  
SHIP REF 1: 0126173R  
SHIP REF 2: -

SHIP TO:  
PATSY SCHULTZ, PCC  
PAYMENT PROCESSING  
PO BOX 1028  
SUGAR LAND TX 77487-1021  
BUSINESS

POST OFFICE  
NO GUARANTEE

DESCRIPTION OF GOODS:  
DOCS

SHIPMENT CHARGES:  
PRIORITY MAIL 12.44  
SERVICE OPTIONS 0.00  
CHS PROCESSING FEE 0.20

SHIPPED THROUGH:  
THE UPS STORE #4126  
KATY, TX 77450-8296  
(281) 828-2210

TOTAL \$12.64

COMPLETE ONLINE TRACKING: ENTER THIS ADDRESS IN YOUR WEB BROWSER TO TRACK:  
HTTP://THEUPSSTORE.COM (SELECT TRACKING, ENTER SHIPMENT ID #) SHIPMENT  
QUESTIONS? CONTACT SHIPPED THROUGH ABOVE.

Thank you for visiting The UPS Store  
Where holidays are made easy.

ASK ABOUT OUR PACK & SHIP GUARANTEE

SHIPMENT ID: MHRU000XG0B0A5

Powered by iShip(r)  
01/20/2017 09:05 AM Pacific Time N

The UPS Store



SEE NOTICE ON REVERSE regarding UPS Terms, and notice of limitation of liability. Where allowed by law, shipper authorizes UPS to act as forwarding agent for export control and customs purposes. If exported from the US, shipper certifies that the commodities, technology or software were exported from the US in accordance with the Export Administration Regulations. Diversion contrary to law is prohibited. RRD R 1716

# 2016 YEAR TAX STATEMENT



PATSY SCHULTZ, PCC  
FORT BEND COUNTY TAX ASSESSOR/ COLLECTOR  
1317 EUGENE HEIMANN CIRCLE  
RICHMOND, TEXAS 77469-3623  
PHONE NO. (281) 341-3710

## Mail To:

RODRIGUEZ ISABELLEN TORRES  
26631 FIELDER BROOK LN  
KATY, TX 77494-1616

## Legal Description:

WESTHEIMER LAKES NORTH SEC 2, BLOCK 5,  
LOT 19

Account No: 9305-02-005-0190-914

CAD No: R333161

As of Date: 01/19/2017

Legal Acres: .0000

Parcel Address: 26403 RICHWOOD OAKS DR

Print Date: 01/19/2017 Printed By: SABRINAV

Market Value		Appraised Value	Assessed Value	Capped Value	Homesite Value	Agricultural Market Value	Non-Qualifying Value
Land	Improvement						
\$40,500	\$140,480	\$180,980	\$180,980	\$0	\$180,980	\$0	\$0

Taxing Unit	Assessed Value (100%)	Exemptions		Taxable Value	Tax Rate	Tax
		Code	Value			
KATY ISD	\$180,980		\$0	\$180,980	1.516600	\$2,744.74
FORT BEND ESD#4	\$180,980		\$0	\$180,980	0.100000	\$180.98
FORT BEND CO DRAINAGE	\$180,980		\$0	\$180,980	0.016000	\$28.96
FORT BEND CO GEN FND	\$180,980		\$0	\$180,980	0.458000	\$828.89

Total 2016 Tax: \$3,783.57  
Total 2016 Levy Paid To Date: \$0.00  
\* 2016 Levy Due: \$3,783.57  
Total 2016 Due: \$3,783.57

## Exemptions:

AMOUNT DUE IF PAID BY THE END OF:		Taxes become delinquent on February 01, 2017.			
01/31/2017 0%	02/28/2017 7%	03/31/2017 9%	04/30/2017 11%	05/31/2017 13%	06/30/2017 15%
\$3,783.57	\$4,048.42	\$4,124.10	\$4,199.77	\$4,275.44	\$4,351.10

IF YOU ARE 65 YEARS OF AGE OR OLDER OR ARE DISABLED AND THE PROPERTY DESCRIBED IN THIS DOCUMENT IS YOUR RESIDENCE HOMESTEAD, YOU SHOULD CONTACT THE APPRAISAL DISTRICT REGARDING ANY ENTITLEMENT YOU MAY HAVE TO A POSTPONEMENT IN THE PAYMENT OF THESE TAXES.

## School Information :

KATY ISD 2016 M&O 1.1266000 I&S .39000000 Total 1.5166000 2015 M&O 1.1266000 I&S .39000000 Total 1.5166000

RESEARCH

OCT - 9 2017

F  
B  
C

OCT 06 2017

T  
A  
X

TO PAY BY CREDIT CARD VISIT [WWW.FORTBENDCOUNTYTX.GOV](http://WWW.FORTBENDCOUNTYTX.GOV)

CREDIT CARD PAYMENTS ARE CHARGED 2.25% CONVENIENCE FEE PER ACCOUNT BY CERTIFIED PAYMENTS. NO FEE CHARGED FOR E-CHECK.

1001 (nuca se cobro)  
Date 01/20/17  
To  
For Patsy Schultz  
Previous Balance  
Deposit  
New Balance  
This Check  
Balance Forward

3783.57\$

TAX mama  
2016

# DUPLICATE TAX RECEIPT



PATSY SCHULTZ, PCC  
FORT BEND COUNTY TAX ASSESSOR/ COLLECTOR  
1317 EUGENE HEIMANN CIRCLE  
RICHMOND, TEXAS 77469-3623

**Certified Owner:**

RODRIGUEZ ISABELEN TORRES  
26631 FIELDER BROOK LN  
KATY, TX 77494-1616

**Legal Description:**

WESTHEIMER LAKES NORTH SEC 2, BLOCK 5,  
LOT 19

Parcel Address: 26403 RICHWOOD OAKS DR  
Legal Acres: 0.0000

Remit Seq No: 34939737

Receipt Date: 02/24/2017

Deposit Date: 02/24/2017

Print Date: 10/13/2017 11:27 AM

Printed By: CANDACEC

Deposit No: O170224AH1  
Validation No: 900000048539305

Account No: 9305-02-005-0190-914

Operator Code: ANAE

Year	Tax Unit Name	Rec Type	Tax Value	Tax Rate	Levy Paid	P&I	Coll Fee Paid	Total
2016	Katy Isd	TL	180,980	1.516600	2,744.74	192.13	0.00	2,936.87
2016	Fort Bend Esd#4	TL	180,980	0.100000	180.98	12.67	0.00	193.65
2016	Fort Bend Co Drainage	TL	180,980	0.016000	28.96	2.03	0.00	30.99
2016	Fort Bend Co Gen Fnd	TL	180,980	0.458000	828.89	58.02	0.00	886.91
					\$3,783.57	\$264.85	\$0.00	\$4,048.42

Check Number(s):  
1173

**PAYMENT TYPE:**

Checks: \$4,048.42

**Exemptions on this property:**

Total Applied: \$4,048.42

Change Paid: \$0.00

**PAYER:**

ISABELEN TORRES RODRIGUEZ OR  
ASHLEY GUERRREDIAGA  
10602 PEBLECREEK XING  
KATY, TX 77494-8621

ACCOUNT PAID IN FULL