

**SUPPLEMENTAL AGREEMENT NO. 2
TO
AGREEMENT OF JANUARY 24, 2017
FOR VIOLATIONS PROCESSING SERVICES AGREEMENT**

THIS SUPPLEMENTAL AGREEMENT is made and entered into on October 18, 2017, and modifies the VIOLATION PROCESSING SERVICES AGREEMENT dated January 24, 2017 (the “Agreement”) by and between the Fort Bend Grand Parkway Toll Road Authority, a Texas Local Government Corporation (the “Authority”), and SWC Group, LP a Texas limited partnership (herein called “SWC”).

The Agreement is hereby modified as follows:

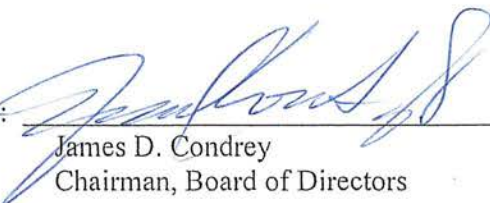
- 1. In accordance with Section 1.02 of the Agreement, the Authority and SWC approve the change order attached hereto, which shall be included in the Agreement as Exhibit G.**
- 2. In accordance with Section 2.01 of the Agreement, the Authority and SWC approve a revised Compensation for Services and Payment Schedule shown on the attached Exhibit E, which replaces the prior Exhibit E.**

This Supplemental Agreement does not alter, modify, or otherwise change any part of the Agreement, except as specifically stated in this Supplemental Agreement.

Supplemental Agreement NO. 2
To Agreement of January 24, 2017

IN WITNESS WHEREOF, this Supplemental Agreement is hereby executed as of the date first set forth above.


FORT BEND GRAND PARKWAY TOLL ROAD
AUTHORITY, a local government Texas
corporation

By: 
James D. Condrey
Chairman, Board of Directors

ATTEST:

By: 
Secretary, Board of Directors

SWC Group, LP

By: 
Name: Clayton Howe
Title: Chief Marketing Officer

EFFECTIVE DATE

THIS AGREEMENT IS EFFECTIVE ON THE DATE IT IS APPROVED BY THE FORT BEND COUNTY COMMISSIONERS COURT, AND IF NOT SO APPROVED SHALL BE NULL AND VOID.

DATE OF COMMISSIONERS COURT APPROVAL: _____

AGENDA ITEM NO.: _____

Exhibit G
Addition of Communication Strategy

The Authority will execute a communication strategy between the Final Toll Violation Notice and the Administrative Hearing process as shown below to increase customer outreach prior to litigation.

	DAY								
	Trigger	1	40	80	89	90	98	106	110
Violations	TOLL	Initial Toll Notice	Toll Violation Notice	Final Toll Violation Notice	Phone Skip	Outbound Message - Voicemail (LL)	Outbound Message Drop - Voicemail (CP)	Outbound Voice Campaign - (Agent Calls)	Notice of Civil Penalty

Exhibit E from the original contract is updated to reflect these monetary changes.

Exhibit E
(approved 10/18/2017)

Pricing and Payment Schedule

Implementation Milestone Payments

Criteria	Percentage	Milestone Amount	Expected Completion Date
Project Schedule and PMP Approved	10%	\$53,500	2/15/2017
Detail Design Approval	15%	\$80,250	4/17/2017
All Documents Approved	10%	\$53,500	5/30/2017
Onsite Full System Integration Testing	25%	\$133,750	6/6/2017
CSC and Walk-in Center Functional	15%	\$80,250	6/5/2017
System Operations Commence-Go Live	15%	\$80,250	7/10/2017
Acceptance of Operational Test	10%	\$53,500	8/9/2017
Total	100%	\$535,000	
Escalated Implementation One-Time Cost		\$59,160	4/1/2017

Operational Payments – begins upon commencement of operations

FIXED FEES

Monthly Fixed Fee for Violations Processing \$17,000

Additional monthly fixed fee of \$3,750 per additional agent as needed

VARIABLE FEES

Monthly charges also include per item costs for the following items processed by SWC in a given month.

1. Toll Violation notice	\$0.7365 per violation notice mailed
2. Court Package	\$10.00 per court package delivered
3. Skip Tracing	\$0.09 per skip trace
4. Image Review	\$0.045 per transaction reviewed
5. Phone Skip Trace	\$0.096 per successful hit
6. Landline Voicemail	\$0.0357 per minute
7. Cellphone Message Drop	\$0.23 per successful drop
8. Email	\$0.14 per email

CERTIFICATE OF INTERESTED PARTIES

FORM 1295

1 of 1

Complete Nos. 1 - 4 and 6 if there are interested parties.
Complete Nos. 1, 2, 3, 5, and 6 if there are no interested parties.

OFFICE USE ONLY CERTIFICATION OF FILING

Certificate Number:
2017-273573

Date Filed:
10/18/2017

Date Acknowledged:
10/18/2017

1 Name of business entity filing form, and the city, state and country of the business entity's place of business.

SWC Group
Carrollton, TX United States

2 Name of governmental entity or state agency that is a party to the contract for which the form is being filed.

Grand Parkway Toll Road Authority

3 Provide the identification number used by the governmental entity or state agency to track or identify the contract, and provide a description of the services, goods, or other property to be provided under the contract.

Violation Processing Services
Violation Processing Services

4	Name of Interested Party	City, State, Country (place of business)	Nature of interest (check applicable)	
			Controlling	Intermediary

5 Check only if there is NO Interested Party.



6 AFFIDAVIT

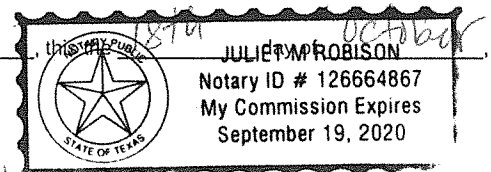
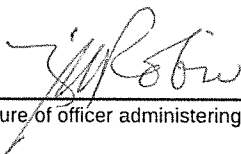
I swear, or affirm, under penalty of perjury, that the above disclosure is true and correct.



Signature of authorized agent of contracting business entity

AFFIX NOTARY STAMP / SEAL ABOVE

Sworn to and subscribed before me, by the said clayton Howe
20 17, to certify which, witness my hand and seal of office.

Signature of officer administering oath

JULIET M. ROBISON

Printed name of officer administering oath

Notary Public

Title of officer administering oath