AMENDMENT TO ORDER FORM

This Amendment ("Amendment") modifies the Infor Order Form entered into between Infor (US), Inc. ("Infor") and Fort Bend County ("Licensee") on October 27, 2015 and is effective as of October 31, 2016. All of the capitalized terms not otherwise defined in this Amendment have the same respective meanings as contained in the Order Form. The sections of the Order Form that are not expressly modified or replaced by this Amendment shall remain in effect pursuant to their terms.

1. The Annual Payment Terms section of the Order Form is hereby deleted and replaced with the following:

Licensee shall pay the Annual Subscription Fee, in advance, as invoiced by Infor. The first Annual Subscription Fee will be invoiced promptly upon the Subscription Service Ready Date. The second Annual Subscription Fee in be invoiced in two equal payments as follows: 50% will be invoiced on October 31, 2016 and the remaining 50% will be invoiced such that payment is due on 3/15/2017. All other Annual Subscription Fees will be invoiced such that they are due prior to the commencement of the portion of the Subscription Term to which the Annual Subscription Fee applies. Licensee shall pay all invoices within thirty (30) days of the date of the invoice.

For Infor (US), Inc.	For Fort Bend County	
Mushut sell tol		
(Authorized Signature)	(Authorized Signature)	
Lindsay Pritchard		
(Printed Name)	(Printed Name)	
Associate General Coursel		
(Title)	(Title)	
11/2/16		
(Date)	(Date)	



SUBSCRIPTION LICENSE AND SERVICES AGREEMENT

AGREEMENT NUMBER:_____

THIS SUBSCRIPTION LICENSE AND SERVICES AGREEMENT (the "Agreement") is between <u>Infor (US)</u>, <u>Inc.</u> ("Infor") and <u>Fort Bend County</u> ("Licensee") as of the Effective Date. The parties agree as follows:

1. Definitions.

- (a) "Affiliate" means any entity, directly or indirectly, controlling, controlled by, or under common control with, Infor.
- (b) "Best Reasonable" or "Best Commercially Reasonable" means that Infor will use efforts to render the respective services under the Agreement in the best reasonable or best commercially reasonable manner that is no less favorable to the Licensee than the same services that Infor provides to its other customers.
- (c) "<u>Authorized Users</u>" means: (i) Licensee's employees, as determined by Licensee; and (ii) contractors authorized by Licensee to access the Subscription Software, who, prior to obtaining access to the Subscription Software have executed an agreement the protects Infor's Confidential Information to a substantially similar extent as set forth in this Agreement, in each case registered in the database with a unique UserID and a unique password.
- (d) "Confidential Information" non-public information that is identified as or would be reasonably understood to be confidential and/or proprietary. Confidential Information of Infor includes, without limitation, the Documentation and the Subscription Software, including any software code and all algorithms. methods, techniques, and processes revealed or utilized therein. Confidential Information of Licensee includes Licensee Data and any information Infor or its agents obtains from Licensee in performance of this Agreement that (1) is not publicly available or that could be made available under Texas Public Information Act, and (2) that Licensee uses reasonable efforts to maintain the confidentiality of such information. Confidential Information does not include information that: (i) is or becomes known to the public without fault or breach of the Recipient; (ii) the Discloser regularly discloses to third parties without restriction on disclosure; (iii) the Recipient obtains from a third party without restriction on disclosure and without breach of a non-disclosure obligation known to Recipient; or (iv) is independently developed by the Recipient without use of Confidential Information.
- (e) "<u>Discloser</u>" means the party providing Confidential Information to the Recipient.
- (f) "<u>Documentation</u>" means the then-current Infor-provided documentation relating to the features, functions, and use of the Subscription Software.

- (g) "<u>Documented Defect</u>" means a material deviation between the then-current, general release version of the Subscription Software and its Documentation.
- (h) "Effective Date" means the date identified on the signature page of this Agreement as the Effective Date.
- (i) "Initial Subscription Term" means the initial subscription period set forth on the applicable Order Form.
- (j) "Intellectual Property Rights" means any and all rights in patents, copyrights, trademarks, and service marks.
- (k) "<u>Licensee Data</u>" means information provided, entered, or uploaded for use by or with the Subscription Software by the Licensee or its Authorized Users.
- "<u>License Restriction</u>" means any limitation on the use of the Subscription Software identified in an Order Form (e.g., number of Authorized Users, locations, connections).
- (m) "Order Form" means each order form between the parties incorporating the terms of this Agreement which shall contain, without limitation, a list of the Subscription Software and associated quantity and License Restriction, a description of the Subscription Services, Subscription Fees, and payment terms.
- (n) "Personal Information" means information provided to Infor by or at the direction of Licensee, or to which access was provided to Infor in the course of Infor's performance under this Agreement that: (i) identifies or can be used to identify an individual (including, without limitation, names, signatures, addresses, telephone numbers, e-mail addresses and other unique identifiers); or (ii) can be used to authenticate an individual (including, without limitation, employee identification numbers, government-issued identification numbers, passwords or PINs, financial account numbers, credit report information, biometric or health data, answers to security questions and other personal identifiers). Personal Information shall include any non-public personal information regarding any individual that is subject to applicable national, state, regional, and/or local laws and regulations governing the privacy, security, confidentiality, and protection of nonpublic personal information.
- (o) "<u>Recipient</u>" means the party receiving Confidential Information of the Discloser.
- (p) "Renewal Term" means any renewal or extension of Licensee's license to use the Subscription Software following the expiration of the Initial Subscription Term.

- (q) "<u>Residual Knowledge</u>" shall mean ideas, concepts, know-how, or techniques related to the Discloser's technology and Confidential Information that are retained in the unaided memories of the Recipient who had rightful access to Confidential Information.
- (r) "Service Level Description" means the Service Level Description document applicable to the Subscription Services and attached as an exhibit to an Order Form.
- (s) "<u>Subscription Fees</u>" means the fees for the Subscription Services set forth on the applicable Order Form.
- (t) "Subscription Services" means the Subscription Software-related application hosting services and Support (as defined in Section 3(b)) that Infor provides Licensee under this Agreement.
- (u) "<u>Subscription Software</u>" means collectively or individually the computer software programs identified in the applicable Order Form for which Infor is providing the Subscription Services.
- (v) "<u>Subscription Term</u>" means the Initial Subscription Term or any Renewal Term, as applicable.
- (w) "Third Party Licensor" means a third party whose software products ("Third Party Products") have been made available to Infor for distribution and licensing under the terms of its agreement with Infor (a "Third Party Agreement").
- (x) "<u>Updates</u>" means generally available updates, enhancements or modifications to the then-current, general release version of the Subscription Software that are not separately priced or licensed as new products.
- (y) "<u>UserID</u>" means a unique user identification credential used in combination with a unique password to access the Subscription Services.
- 2. <u>License</u>. Subject to the terms and conditions of this Agreement and the applicable Order Form, Infor hereby grants to Licensee a non-exclusive, non-transferable, limited license (without the right to sublease or sublicense) to access and use the Subscription Software and the Subscription Services, during the Subscription Term, in an operating environment hosted by Infor, for Licensee's own internal use. Any rights not expressly granted in this Agreement are expressly reserved.
 - (a) <u>Documentation</u>. Licensee may make a reasonable number of copies of the Documentation for the Subscription Software for its internal use in accordance with the terms of this Agreement.
 - (b) <u>License Restriction</u>. Licensee's use of the Subscription Software and Subscription Services is subject to any License Restriction specified in the applicable Order Form.
 - (c) Additional Restrictions on Use of the Subscription Software and Subscription Services. In no event shall Licensee access the Subscription Software on any environment outside the hosted environment selected by Infor as part of the Subscription Services. In no event shall Licensee or its Authorized Users possess or control the Subscription Software or any related software code. Licensee is prohibited from causing or permitting the

- reverse engineering, disassembly, or de-compilation of the Subscription Software. Except as expressly provided by this Agreement, Licensee is prohibited from using the Subscription Software to provide service bureau services to third parties. Licensee will not allow the Subscription Software to be used by, or disclose all or any part of the Subscription Software to, any person except Authorized Users. Licensee and Infor acknowledge and agree that U.S. export control laws and other applicable export and import laws govern the use of the Subscription Software and Licensee and Infor will neither export or re-export, directly or indirectly, the Subscription Software, nor any direct product thereof in violation of such laws, or use the Subscription Software for any purpose prohibited by such laws.
- (d) Intellectual Property Rights Notices. Licensee is prohibited from removing or altering any of the Intellectual Property Rights notice(s) embedded in the Subscription Software or that Infor otherwise provides with the Subscription Services. Licensee must reproduce the unaltered Intellectual Property Rights notice(s) in any full or partial copies that Licensee makes of the Documentation.
- (e) Ownership. Use of the Subscription Software and Subscription Services does not grant any ownership rights in or to the Subscription Software, the Subscription Services, or the Documentation. Licensee Data shall be the sole property of Licensee; however, Infor may aggregate anonymous statistical data regarding use and functioning of its system by its various licensees, and all such data (none of which shall be considered Licensee Data), will be the sole property of Infor.

3. Subscription Services.

- (a) Hosted Environment. Infor will provide the application hosting environment, including the hardware, equipment, and systems software configuration on which Infor supports use of the Subscription Software and Subscription Services, on servers located at a facility selected by Infor. Upon written request by Licensee, Infor will provide Licensee with the service provider's name and country location of any server facility selected by Infor. Allocations of disk space will not be restricted and will be commensurate with the normal utilization of the Subscription Software. Licensee will not encounter a fee assessment or any other penalty related to disk space utilization.
- (b) Support. Infor shall (a) provide Licensee with access (via the internet, telephone or other means established by Infor) to Infor's support helpline, (b) install, when and if generally available, Updates; and (c) use Best Reasonable Efforts to correct or circumvent any material deviation between the then-current, general release version of the Subscription Software and its Documentation (the foregoing referred to collectively as "Support"). Support is included in the Subscription Fee. A more detailed description of Support is available in the then-current version of the Infor Single Tenant CloudSuite Support Operations Guide, available at inforxtreme.com.
- (c) <u>User Accounts</u>. Licensee is responsible for maintaining its own Authorized User UserIDs and passwords which can be managed through the Subscription Software interface. Licensee is responsible for maintaining the confidentiality

of Licensee's UserIDs and passwords and shall cause its Authorized Users to maintain the confidentiality of their UserIDs and Passwords. Licensee is responsible for all uses of and activities undertaken with UserIDs registered on Licensee's account. Licensee agrees to immediately notify Infor of any unauthorized use of Licensee's UserIDs of which Licensee becomes aware.

- (d) Connectivity. Infor will be responsible for maintaining connectivity from its network to the Internet which is capable of servicing the relevant (at a minimum, to accommodate the maximum number of Licensee's concurrent users) Internet traffic to and from the hosted environment. Licensee is responsible for providing connectivity to the Internet for itself and its Authorized Users. Licensee shall also be responsible for ensuring that latency and available bandwidth from the user's desktop to Infor's hosted routers is adequate to meet Licensee's desired level of performance. If Licensee requires a VPN or private network connection to the Subscription Services, Licensee is responsible for all costs associated with any specialized network connectivity required by Licensee.
- (e) <u>Restrictions</u>. Infor shall have no obligation to correct a problem caused by Licensee's negligence, Licensee's equipment malfunction or other causes beyond the *direct* control of Infor.

4. Payment and Taxes.

- (a) Payment. Licensee shall pay Infor the Subscription Fees set forth in the Order Form. Subscription Fees are payable in advance and Infor will invoice Licensee for Subscription Fees prior to the commencement of the portion of the Subscription Term to which such fees apply. After the Initial Subscription Term, the Subscription Fees shall be subject to annual adjustment. Except as otherwise set forth in this Agreement, Subscription Fees are non-refundable. Licensee will pay each Infor invoice in accordance with the payment terms set forth on the Order Form. Late payments are subject to a late charge in accordance with Chapter 2251 of the Texas Government Code. Notwithstanding anything to the contrary in this Agreement, Infor reserves the right to suspend access to the Subscription Services in the event of any past due Subscription Fees.
- (b) <u>Taxes</u>. Licensee is a body corporate and politic under the laws of the State of Texas and claims exemption from sales and use taxes. A copy of a tax-exempt certificate will be furnished upon request and Infor will not invoice Licensee for any applicable sales and use taxes under this Agreement so long as Licensee maintains its tax-exempt status.

Limited Warranties, Disclaimer of Warranties, and Remedies.

- (a) Right to Grant License. Infor warrants that that it owns all right, title and interest in and to the Subscription Software or has obtained rights in such Subscription Software sufficient to grant the licenses granted to Licensee under this Agreement. Licensee's exclusive remedy, and Infor's exclusive obligation, for a breach of this warranty is set forth in Section 7 (Indemnity).
- (b) <u>Limited Subscription Software Warranty by Infor and Remedy For Breach</u>. Infor warrants that the Subscription Software licensed to Licensee will operate without a Documented Defect for a period of two (2) years from the

- applicable Subscription Service ReadyDate defined in the applicable Order Form. Infor's sole obligation with respect to a breach of the foregoing warranty shall be to repair or replace the Subscription Software giving rise to the breach of warranty. If Infor is unable to repair or replace such Subscription Software within a reasonable period of time, then, subject to the limitations set forth in Section 14 of this Agreement, Licensee may pursue its remedies at law to recover direct damages resulting from the breach of this warranty. The remedies in this Section 5(b) are exclusive and in lieu of all other remedies, and represent Infor's sole obligations, for a breach of the foregoing warranty. Licensee must provide notice to Infor of any warranty claim within the warranty period. For clarity, Licensee's entitlement to Support (as defined in Section 3(b)) in connection with any Documented Defect shall continue throughout the Subscription Term.
- (c) Malicious Code. Infor represents that it has used commercially reasonable best efforts utilizing generally accepted industry tools and practices to provide Subscription Software that does not contain any "time bombs," "worms," "viruses," "Trojan horses," "protect codes," "data destruct keys," or other programming devices that are intended to access, modify, delete, damage, deactivate or disable the Subscription Services ("Malicious Code"). As Licensee's sole remedy for breach of this representation, Infor shall take action immediately to investigate, identify and remove such Malicious Code from the Subscription Software.
- (d) Limited Services Warranty and Remedy For Breach. Infor warrants to Licensee that, Infor will render the Subscription Services with Best Commercially Reasonable care and skill. Infor further warrants that the hosted environment will be available at all times throughout the Subscription Term, subject to the exceptions and allowances described in the Availability section of the applicable Service Level Description (as attached to each applicable Order Form). The level of unavailability shall not exceed one-half of one percent (0.5%) per month, excluding Scheduled Maintenance as described in the applicable Service Level Description (the "Down Time Warranty"). In the event of a breach of the foregoing warranty Infor shall apply service level credits based on the actual availability measure for the applicable period as follows:

Availability	Service Level Credit	
99.500% or greater	No Service Level Credit	
99.499% - 99.000%	5% of the monthly prorated subscription fee	
98.999% - 98.500%	15% of the monthly prorated subscription fee	
98.499% - 95.000%	25% of the monthly prorated subscription fee	
Below 95.000%	35% of the monthly prorated subscription fee	

Service level credits for Subscription Fees paid on an annual basis shall be based on a monthly equivalent fee. For example, a 5% service level credit on an annual

subscription fee shall be 5% of 1/12 of the annual fee. Service level credits shall be applied to Licensee's next invoice or, if Licensee has paid the final invoice under this Agreement, service level credits shall be paid to Licensee within thirty (30) calendar days following the determination that the credit is due. In the event that the level of availability falls below 95% in two (2) consecutive months, or any four (4) months in an annual Subscription Term, due to reasons other than the exceptions and allowances described in the Availability section of the applicable Service Level Description, then Licensee may terminate this Agreement at its election, and without penalty, by providing Infor with written notice of such election. In the event the Subscription Service is unavailable to Licensee due to a dispute between Infor and Infor's infrastructure provider, then Infor will apply credits to Licensee's account on a pro-rata basis for each day that the Subscription Service is unavailable for that day. For example, a full day of disrupted service would equal a credit of 1/365th of the annual Subscription Fee. Credits would not apply to partial days. Licensee may not recover credits for breach of the Downtime Warranty and service provider disputes for the same period of unavailability. The remedies set forth in this subsection (d) are the exclusive remedies for Infor's breach of the Down Time Warranty.

- Disclaimer of Warranties. The limited warranties in this Section 5 are made to Licensee exclusively and are in lieu of all other warranties. INFOR MAKES NO OTHER WARRANTIES WHATSOEVER, EXPRESS OR TO IMPLIED, WITH REGARD THE AND SUBSCRIPTION SOFTWARE SUBSCRIPTION SERVICES PROVIDED UNDER THIS AGREEMENT AND/OR ANY ORDER FORM. IN WHOLE OR IN PART. INFOR EXPLICITLY WARRANTIES DISCLAIMS ALL MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE. INFOR EXPRESSLY NOT WARRANT THAT SUBSCRIPTION SOFTWARE OR SUBSCRIPTION SERVICES, IN WHOLE OR IN PART, WILL BE **OPERATE** WITHOUT FREE, ERROR OR MEET LICENSEE'S INTERRUPTION REQUIREMENTS.
- (f) Abrogation of Limited Warranty. Infor will have no obligation under this Section 5 to the extent that any alleged breach of warranty is caused by any modification of the Subscription Software not performed by or on behalf of Infor. To the extent that an alleged breach of warranty concerns a Third Party Product that is subject to a more limited warranty under a Third Party Agreement than specified in Section 5 above, Infor's obligations hereunder will be further limited accordingly.
- **ESSENTIAL** PURPOSE. THE (g) FAILURE **AGREED** THAT THE HAVE **PARTIES LIMITATIONS SPECIFIED IN SECTIONS 5 AND 14** WILL SURVIVE AND APPLY EVEN IF ANY REMEDY SPECIFIED IN THIS AGREEMENT IS FOUND TO HAVE FAILED OF ITS ESSENTIAL PURPOSE, AND REGARDLESS OF WHETHER LICENSEE HAS ACCEPTED ANY SUBSCRIPTION SUBSCRIPTION SERVICE OR SOFTWARE UNDER THIS AGREEMENT.
- (h) <u>HIGH RISK ACTIVITIES</u>. THE SUSBSCRIPTION SOFTWARE IS NOT FAULT-TOLERANT AND IS

- DESIGNED, **MANUFACTURED** OR NOT INTENDED FOR USE AS ON-LINE CONTROL EQUIPMENT IN HAZARDOUS ENVIRONMENTS REQUIRING FAIL-SAFE PERFORMANCE, SUCH AS IN THE OPERATION OF NUCLEAR FACILITIES, AIRCRAFT NAVIGATION OR AIRCRAFT COMMUNICATION SYSTEMS, MASS TRANSIT, AIR TRAFFIC CONTROL, DIRECT LIFE SUPPORT MACHINES, OR WEAPONS SYSTEMS, IN WHICH THE FAILURE OF THE SUBSCRIPTION SOFTWARE COULD LEAD DIRECTLY TO DEATH, PERSONAL INJURY, OR SEVERE PHYSICAL OR ENVIRONMENTAL ("HIGH RISK DAMAGE ACTIVITIES"). ACCORDINGLY, **INFOR** DISCLAIMS EXPRESS OR IMPLIED WARRANTY OF FITNESS FOR HIGH RISK ACTIVITIES. LICENSEE AGREES THAT INFOR SHALL NOT BE LIABLE FOR ANY CLAIMS OR DAMAGES ARISING FROM RELATED TO THE USE OF SUBSCRIPTION SOFTWARE IN SUCH APPLICATIONS.
- (i) <u>Dissolution</u>. In the event that Infor dissolves or becomes insolvent and cannot provide Licensee with the Subscription License and Services as set forth in this Agreement and any Order Form, and there is no successor company of Infor that can continue to perform Infor's obligations under this Agreement, then Infor will make available to Licensee the current version of the software that Licensee is accessing in a hosted environment under this Agreement, provided that: (1) Licensee has a perpetual license for the necessary user quantities for such software or Component System, and (2) Licensee reinstates Support on such software or Component Systems to the extent that such Support is made commercially available to customers by Infor or its successor.
- Insurance. Prior to commencement of the services under this Agreement, Infor shall furnish Licensee with properly executed certificates of insurance which shall evidence all insurance required and provide that such insurance shall not be canceled, except on 30 days' prior written notice to Licensee. Infor shall provide certified copies of insurance endorsements if requested by Licensee. Infor shall maintain such insurance coverage during the Term of this Agreement and provide replacement certificates, policies and/or endorsements for any such insurance expiring prior to termination of the Agreement. Infor shall obtain such insurance written on an Occurrence form from such companies having Bests' rating of A/VII or better, licensed or approved to transact business in the State of Texas, and shall obtain such insurance of the following types and minimum limits:
 - A. Commercial General Liability insurance with a limit of not less than \$1,000,000 each occurrence and \$2,000,000 in the annual aggregate. Policy shall cover liability for bodily injury, personal injury, and property damage and products/completed operations arising out of the business operations of the policyholder.
 - Professional Liability insurance with limits not less than \$1,000,000.
 - C. Cyber Liability insurance with limits not less than \$1,000,000. Such insurance may be included with Infor's Professional Liability insurance policy.

- D. Business Automobile Liability insurance with a combined Bodily Injury/Property Damage limit of not less than \$1,000,000 each accident. The policy shall cover liability arising from the operation of licensed vehicles by policyholder.
- E. Workers' Compensation insurance. Substitutes to genuine Workers' Compensation Insurance will not be allowed. Employers' Liability insurance with limits of not less than \$1,000,000 per injury by accident, \$1,000,000 per injury by disease, and \$1,000,000 per bodily injury by disease. Licensee and the members of Licensee's Commissioners Court shall be named as additional insured to all required coverage except for Workers' Compensation. Except for Infor's Professional Liability policy, all Liability policies including Workers' Compensation written on behalf of Infor shall contain a waiver of subrogation in favor of Licensee and members of Licensee's Commissioners Court.

6. Confidential Information.

(a) Confidentiality. The Confidential Information disclosed under this Agreement may be used, disclosed or reproduced only to the extent necessary to further and fulfill the purposes of this Agreement. Except as otherwise permitted under this Agreement, the Recipient will not knowingly disclose to any third party, or make any use of the Discloser's Confidential Information. The Recipient will use at least the same standard of care to maintain the confidentiality of the Discloser's Confidential Information that it uses to maintain the confidentiality of its own Confidential Information, but in no event less than reasonable care. The non-disclosure and non-use obligations of this Agreement will remain in full force with respect to each item of Confidential Information for a period of five (5) years after Recipient's receipt of that item; provided, however, that Licensee's obligations to maintain the confidentiality of the Subscription Software and Documentation will continue for a period of five (5) years after the later of (i) termination of this Agreement, or (ii) Infor's receipt of Licensee's certification that the Subscription Software and Documentation have been destroyed. Each of Licensee and Infor shall be shall be responsible for the breach of the confidentiality terms contained in this section 6 by any of its directors, officers, employees, Authorized Users, agents, accountants and advisors. Notwithstanding the foregoing, this Section is not intended to prevent (a) a Recipient from using Residual Knowledge, subject to any Intellectual Property Rights of the Discloser, or (b) Infor from using aggregated data regarding the use of the Subscription Services to provide reports or analytics to Licensee or to improve the performance of Infor's products, provided such data does not contain any Personal Information regarding Licensee, its employees, customers or Authorized Users. If the Recipient should receive any legal request or process in any form seeking disclosure of Discloser's Confidential Information, or if the Recipient should be advised by counsel of any obligation to disclose such Confidential Information, the Recipient shall (if allowed by law) provide the Discloser with prompt notice of such request or advice so that the Discloser may seek a protective order or pursue other appropriate assurance of the confidential treatment of the Confidential Information. Regardless of whether or not a protective order or other assurance is obtained, the Recipient shall furnish only that portion of

- the Discloser's Confidential Information which is legally required to be furnished and to use reasonable efforts to assure that the information is maintained in confidence by the party to whom it is furnished. Licensor expressly acknowledges that Licensee is subject to the Texas Public Information Act, TEX. GOV'T CODE ANN. §§ 552.001 et seq., as amended, and notwithstanding any provision in the Agreement to the contrary, Licensee will make any information related to the Agreement, or otherwise, available to third parties in accordance with the Texas Public Information Act. Licensee will provide Infor with prompt written notice of any request under the Texas Public Information Act for the disclosure of information defined as Confidential Information or labeled as such by Infor, so that Infor may notify the Attorney General of the reasons why such Confidential Information should not be disclosed under applicable law. The terms and conditions of the Agreement are not proprietary or Confidential Information.
- (b) Security Policies and Safeguards. Infor shall establish and maintain administrative, technical, and physical safeguards designed to protect against the destruction, loss, unauthorized access or alteration of Licensee Data and Personal Information in the possession or under the control of Infor or to which Infor has access, which are: (i) no less rigorous than those maintained by Infor for its own information of a similar nature; (ii) no less rigorous than generally accepted industry standards; and (iii) required by applicable laws. The security procedures and safeguards implemented and maintained by Infor pursuant to this Section 6(b) shall include, without limitation:
 - user identification and access controls designed to limit access to Licensee's Data to Authorized Users;
 - (ii) the use of appropriate procedures and technical controls regulating data entering Infor's network from any external source;
 - (iii) the use of encryption techniques when Licensee's Data is transmitted or transferred into or out of the hosted environment;
 - (iv) physical security measures, including without limitation securing Licensee's Data within a secure facility where only authorized personnel and agents will have physical access to Licensee Data;
 - (v) operational measures, including without limitation IT Service Management (ITSM) processes designed to ensure the correct and secure operations of information processing activities;
 - (vi) periodic employee training regarding the security programs referenced in this section; and
 - (vii) periodic testing of the systems and procedures outlined in this section.
- (c) Review of Controls. Once in each 12-month period during the Subscription Term, Infor shall, at its cost and expense, engage a duly qualified independent auditor to conduct a review of the design and operating effectiveness of Infor's defined control objectives and control activities in connection with the Subscription Services. Infor shall cause such auditor to prepare a report in accordance with the American Institute of Certified Public Accountants Statement on Standards for Attestation Engagements No. 16 (SSAE 16) or an equivalent standard, which may

- include ISAE 3402 (the "Audit Report"). Licensee shall have the right to request and receive a copy of the Audit Report and Licensee may share a copy of such Audit Report with its auditors and regulators, provided that, such Audit Report shall be Infor's Confidential Information (as defined in this Agreement).
- Security Incident Response. In the event that Infor becomes aware that the security of any Licensee Data or Personal Information has been compromised, or that such Licensee Data or Personal Information has been or is reasonably expected to be subject to a use or disclosure not authorized by this Agreement (an "Information Security Incident"), Infor shall: (i) promptly (and in any event within 24 hours of becoming aware of such Information Security Incident), notify Licensee, in writing, of the occurrence of such Information Security Incident; (ii) investigate such Information Security Incident and conduct a reasonable analysis of the cause(s) of such Information Security Incident; (iii) provide periodic updates of any ongoing investigation to Licensee; (iv) develop and implement an appropriate plan to remediate the cause of such Information Security Incident to the extent such cause is due to the services provided by Infor under this Agreement; and (v) cooperate with Licensee's reasonable investigation or Licensee's efforts to comply with any notification or other regulatory requirements applicable to such Information Security Incident.
- (e) In the event of an Information Security Incident as described in Subsection 6(d) above, to the extent that such Information Security Incident is caused by Infor's breach of this Agreement, then Infor will indemnify Licensee against any claims by Licensee's Authorized Users and any losses due to third party claims that result from such breach, as provided by, and subject to, the limitations set forth in Section 14(c) of this Agreement. Licensee will cooperate with Infor in responding to an Information Security Incident as provided by section 6 and section 14 of this Agreement.

7. Indemnity by Infor.

(a) Infor will defend, indemnify and hold Licensee harmless from and against any loss, cost and expense to the extent arising from a third party claim against Licensee that the Subscription Software infringes any Intellectual Property Rights of others. Infor's obligations under this indemnification are expressly conditioned on the following: (i) Licensee must promptly notify Infor of any such claim; (ii) Licensee must, in writing, grant Infor sole control of the defense of any such claim and of all negotiations for its settlement or compromise so long as such settlement or compromise does not result in payment of money by Licensee or an admission of guilt by Licensee (if Licensee chooses to represent its own interests in any such action, Licensee may do so at its own expense, but such representation must not prejudice Infor's right to control the defense of the claim and negotiate its settlement or compromise); (iii) Licensee must reasonably cooperate with Infor to facilitate the settlement or defense of the claim. Infor will not have any liability hereunder to the extent the claim arises from (a) any modification of the Subscription Software by, on behalf of, or at the request of Licensee; or (b) the use or combination of the Subscription Software with any computer, computer platform, operating system and/or data base management system other than provided by Infor. If any Subscription Software is, or in

- Infor's opinion is likely to become, the subject of an Intellectual Property Rights infringement claim, then Infor, at its sole option and expense, will either: (A) obtain for Licensee the right to continue using the Subscription Software under the terms of this Agreement; (B) replace the Subscription Software with products that are substantially equivalent in function, or modify the Subscription Software so that it becomes non-infringing and substantially equivalent in function; or (C) refund to Licensee the un-used portion of the Subscription Services fee, if any, paid to Infor for the Subscription Software giving rise to the infringement claim, and discontinue Licensee's use of such Subscription Software. THE FOREGOING SETS FORTH INFOR'S EXCLUSIVE OBLIGATION AND LIABILITY WITH RESPECT INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS.
- (b) Injury and Property Damage Indemnification. Infor agrees to defend and indemnify the Licensee and its respective officers, employees and agents from and against third party claims, actions and suits, for personal bodily injury to, or death of, any person, or loss or damage to real or tangible personal property arising out of, or resulting from, the grossly negligent acts of Infor if the Licensee: (a) notifies Infor in writing of the suit or claim within fifteen (15) days after the Licensee receives notice or promptly after such 15 day period so long as such later notice by the Licensee to Infor does not prejudice the rights of Infor (b) gives Infor sole authority to defend or settle the suit or claim at Infor's expense; (c) gives Infor all information in the Licensee's reasonable control concerning the suit or claim; and (d) reasonably cooperates and assists Infor with defense of the suit or claim. The provisions of this section shall survive the termination of this agreement. The parties will each use reasonable efforts to mitigate their damages.

8. Term and Termination.

- (a) Term. With respect to the Subscription Software, the Initial Subscription Term shall be as set forth on the applicable Order Form. After the Initial Subscription Term, the Subscription Term shall automatically renew for successive one-year Renewal Terms, unless either party provides written notice of non-renewal to the other party at least sixty (60) days prior to expiration of the Initial Subscription Term or then current Renewal Term, as the case may be. Except as set forth in Section 8(b), the Subscription Term cannot be terminated prior to its expiration date.
- (b) Right of Termination. If either party breaches any material obligation in this Agreement or an Order Form (including, without limitation, any obligation to pay Subscription Fees), and fails to remedy such breach (if such breach can be remedied) within thirty (30) days of receipt of written notice of such breach, the other party may terminate this Agreement (including all Order Forms hereunder). Notwithstanding the foregoing, to the extent such material breach cannot be remedied through efforts of the breaching party, the other party has the right to terminate this Agreement (including all Order Forms hereunder) on less than thirty days' written notice. Licensee warrants that it will exert all reasonable, good faith efforts, and do all things lawfully necessary and proper, to obtain sufficient funding from which payments for services hereunder may be made. It is specifically understood and agreed that in the

event no funds or insufficient funds are appropriated by Licensee under this Agreement, Licensee shall notify all necessary parties that this Agreement shall thereafter terminate and be null and void on the last day of the fiscal period for which appropriations were made without penalty, liability or expense to Licensee; provided, however, that Licensee must notify Infor of such non-appropriation of funding prior to the last day for which Licensee has paid for the Subscription Services under this Agreement.

- (c) Effect of Termination. Upon termination of this Agreement by either party, Licensee's license to access and use the Subscription Software and Subscription Services shall immediately terminate as of the effective date of such termination. Termination of this Agreement will not release either party from making payments which may be owing to the other party under the terms of this Agreement through the effective date of such termination. Termination of this Agreement will be without prejudice to the terminating party's other rights and remedies pursuant to this Agreement, unless otherwise expressly stated herein.
- (d) Return of Licensee Data. Upon termination or expiration of this Agreement, Infor shall promptly make all Licensee Data available, at no additional cost, to Licensee as a native database export provided through Infor's FTP server. The data shall be provided within fourteen (14) business days of Licensee's request. In the event that Licensee requires the return of Licensee Data in an alternate format or requires any other termination assistance services, Infor and Licensee shall mutually agree upon the scope of such termination assistance services and the fees and expenses payable for such termination assistance services.
- (e) <u>Survival of Obligations</u>. All obligations relating to non-use and non-disclosure of Confidential Information, limitation of liability, and such other terms which by their nature survive termination, will survive termination or expiration of this Agreement.
- Conversion. Licensee retains its perpetually licensed Component Systems for as long as it chooses, subject to the terms and conditions of the governing license agreement and the quantities set forth in its previously executed order form(s), provided the term of the license has not expired (if the license is not perpetual). If the Subscription Software licenses under this Order Form expire or are terminated, provided Licensee reinstates and pays for Support for its perpetually licensed Component Systems with no gap from the termination of the Subscription Software licensed herein, Licensee reserves the right to obtain updates/new releases of the perpetually licensed Component Systems, using the same licensing metrics, to reflect the then-current version being provided hereunder for the Subscription Software, without cost, penalty, or additional fee. Upon the expiration or termination of the Initial Subscription Term (and any Renewal Term(s)) hereunder, Licensee may reinstate Support on its perpetually licensed Component Systems at the then-prevailing rate.
- 9. Notices. All notices and other communications required or permitted under this Agreement must be in writing and will be deemed given when: delivered personally; sent by registered or certified mail, return receipt requested; transmitted by facsimile confirmed by first class mail; or sent by overnight courier. Notices must be sent to a party at its address shown on the

- signature page of this Agreement, or to such other place as the party may subsequently designate for its receipt of notices in accordance with this Section. Licensee must promptly send copies of any notice as provided by section 6(a) (requests for information under the Texas Public Information Act), material breach, and/or termination of the Agreement to Infor, Attention: General Counsel, 40 General Warren Blvd Suite # 110, Malvern, PA 19355, USA, FAX number 678-319-8949, or to such other place as Infor may subsequently designate for its receipt of notices.
- 10. Force Majeure. Except with respect to the payment of fees hereunder, neither party will be liable to the other for any failure or delay in performance under this Agreement due to circumstances beyond its reasonable control, including, without limitation, Acts of God, war, terrorist acts, accident, labor disruption, acts, omissions and defaults of third parties and official, governmental and judicial action not the fault of the party failing or delaying in performance, or the threat of any of the foregoing.
- 11. <u>Assignment</u>. Neither party may assign this Agreement without the prior consent of the other party, which shall not be unreasonably withheld. Infor may assign this Agreement by operation of law or otherwise, including in connection with a change in control, merger, acquisition, consolidation, asset sale or other reorganization. In the event Infor assigns this Agreement in accordance with this section, Infor will provide written notice to Licensee of said assignment no later than sixty (60) days after the date of assignment.
- 12. No Waiver. A party's failure to enforce its rights with respect to any single or continuing breach of this Agreement will not act as a waiver of the right of that party to later enforce any such rights or to enforce any other or any subsequent breach.
- 13. Choice of Law; Severability. The laws of the State of Texas govern all disputes arising out of or relating to this Agreement. The parties hereto acknowledge that venue is proper in Fort Bend County, Texas, for all legal actions or proceedings arising out of or relating to this Agreement and waive the right to sue or be sued elsewhere. Nothing in the Agreement shall be construed to waive the Licensee's sovereign immunity.

14. LIMITATIONS OF LIABILITY.

- (a) LIMITED LIABILITY OF INFOR. EXCEPT AS SET FORTH IN SUBSECTION (C) BELOW, THE TOTAL LIABILITY OF INFOR, ITS AFFILIATES AND THIRD PARTY LICENSORS IN CONNECTION WITH OR RELATED TO THE SUBSCRIPTION SOFTWARE, THE SUBSCRIPTION SERVICES, OR ANY OTHER MATTER RELATING TO THIS AGREEMENT (WHATEVER THE BASIS FOR THE CAUSE OF ACTION) WILL NOT EXCEED THE SUBSCRIPTION FEES PAID OR PAYABLE TO INFOR HEREUNDER FOR THE TWELVE-MONTH PERIOD IN WHICH SUCH LIABILITY FIRST AROSE.
- (b) EXCLUSION OF DAMAGES. IN NO EVENT WILL INFOR, ITS AFFILIATES OR THIRD PARTY LICENSORS BE LIABLE FOR ANY SPECIAL, PUNITIVE, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES OR DAMAGES FOR LOST PROFITS, WHETHER BASED ON BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY, OR

- OTHERWISE, AND REGARDLESS OF WHETHER INFOR HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR WHETHER ANY REMEDY SET FORTH HEREIN FAILS OF ITS ESSENTIAL PURPOSE.
- (c) LIMITED LIABILITY FOR DISCLOSURE OF PERSONAL INFORMATION. WITH RESPECT TO UNAUTHORIZED DISCLOSURE OF LICENSEE'S PERSONAL INFORMATION RESULTING FROM INFOR'S BREACH OF THIS AGREEMENT UNDER SECTION 6 (CONFIDENTIAL INFORMATION), INFOR'S SOLE OBLIGATION SHALL BE **FOLLOWING** THE **PROVIDE** INDEMNIFICATION OF THE LICENSEE AS SET FORTH IN SECTION 6(E) ABOVE, SUBJECT TO THE MONETARY CAP BELOW, AND (B) WITH RESPECT TO **PROVISION** THE NOTIFICATIONS AND CREDIT MONITORING SERVICES TO PERSONS AFFECTED BY SUCH UNAUTHORIZED BREACH: (1) SETTING UP A CALL CENTER FOR ONE YEAR; (2) MAKING AVAILABLE CREDIT MONITORING SERVICES AS REQUIRED BY LAW FOR ONE YEAR FOR AFFECTED PERSONS; AND (3) PAYING THE COSTS OF MAILING NOTICES OF THE UNAUTHORIZED DISCLOSURE TO AFFECTED PARTIES OF SUCH BREACH. THE TOTAL LIABILITY OF INFOR, ITS AFFILIATES AND THIRD PARTY LICENSORS IN CONNECTION WITH INFOR'S OBLIGATIONS UNDER THIS SECTION 14 (c) SHALL NOT EXCEED TWO AND ONE HALF MILLION DOLLARS (\$2,500,000). THE FOREGOING SETS FORTH INFOR'S EXCLUSIVE OBLIGATION AND LIABILITY WITH RESPECT TO CLAIMS RELATED TO THE UNAUTHORIZED DISCLOSURE OF PERSONAL INFORMATION WITH RESPECT TO SECTION 6 OF THIS AGREEMENT AND IS LICENSEE'S SOLE AND EXCLUSIVE REMEDY FOR SUCH DISCLOSURE OF PERSONAL INFORMATION.

The foregoing limitations of liability set forth in this section shall not apply with respect to: (i) damages occasioned by fraud; (ii) claims that are the subject of indemnification under Section 7 of this agreement; or (iii) damages to Licensee occasioned by violation of law by Infor.

15. Audit Rights.

(a) Infor (including any third party auditor retained by Infor) may audit the records and systems of Licensee to ensure compliance with the terms of this Agreement and each applicable Order Form. Infor will notify Licensee in writing at least ten (10) business days prior to any such audit. Any such audit will be conducted during regular business hours and will not interfere unreasonably with Licensee's business activities. Infor may audit Licensee no

- more than once in any twelve (12) month period. If an audit reveals that Licensee is using the Subscription Software or Subscription Services beyond the scope of the license granted herein (for example, in excess of the License Restriction), then, in addition to any other remedies available to Infor, Licensee will promptly pay Infor the underpaid Subscription Fees associated therewith based on Infor's then-current list rates, as well as any applicable late charges.
- (b) In the event of an Information Security Incident, Licensee and Infor shall work cooperatively to investigate and respond to the incident. Licensee shall have the right to audit Infor for the purpose of determining whether Infor is complying with any and all remedial measures put in place to address the Information Security Incident and future Information Security Incidents.
- 16. Compliance with Laws. Licensee will comply with all laws, rules and regulations applicable to the use of the Subscription Software and the Subscription Services including, without limitation, by not submitting any Licensee Data that is illegal, defamatory, or that infringes any third party proprietary rights. Infor will comply with all applicable laws, rules and regulations applicable to providing the Subscription Software and the Subscription Services hereunder.
- 17. <u>Publicity</u>. Contact with citizens of Fort Bend County, media outlets, or governmental agencies shall be the sole responsibility of Licensee. Under no circumstances whatsoever, shall Infor release any material or information developed or received in the performance of the Services hereunder without the express written permission of Licensee, except where required to do so by law.
- 18. Entire Agreement. This Agreement, including the applicable Order Form, contain the entire understanding of the parties with respect to the subject matter, and supersedes and extinguishes all prior oral and written communications between the parties about its subject matter. Any purchase order or similar document, which may be issued by Licensee in connection with this Agreement, does not modify, supplement or add terms to this Agreement. No modification of this Agreement will be effective unless it is in writing, is signed by each party, and expressly provides that it amends this Agreement. This Agreement and any signed agreement or instrument entered into in connection herewith or contemplated hereby, and any amendments hereto or thereto, to the extent signed and delivered by means of digital imaging, electronic mail or a facsimile machine, shall be treated in all manner and respects as an original agreement or instrument and shall be considered to have the same binding legal effect as if it were the original signed version thereof delivered in person. This Agreement and all applicable Order Forms may be signed in counterparts.

THE PARTIES have executed this Subscription License and Services Agreement through the signatures of their respective authorized representatives. Effective Date: LICENSEE: For Signature: Signature Printed Name: Lindsay Pritchard Printed Name: Robert E. Hebert Title: Associate General Counsel Title: County Judge Address: 401 Jackson Street Address: 380 St. Peter Street Address: St. Paul, MN 55102 Address: Richmond, Texas 77469 Signature Date: October 23, 2015 Signature Date: ATTEST: Signature: Printed Name: Laura Richard Title: County Clerk APPROVED BY Signature: Printed Name: Ray Webb Title: Director of Information Technology AUDITOR'S CERTIFICATE I hereby certify that funds are available in the amount of \$ to accomplish and pay the obligation of Fort Bend County under this contract.

Robert Edward Sturdivant, County Auditor



ORDER FORM

Capitalized terms not defined in this Order Form are defined in the Agreement. In the event the capitalized terms in this Order Form differ from the terminology used in the Agreement, references herein to: "Subscription Software" and "Component Systems" shall have the same meaning, refer to the computer software programs identified this Order Form and may be referred to in the Agreement as Component Systems, Products, Software Products, Subscription Software, Software, Programs or Licensed Programs; "Support" may be referred to in the Agreement as Support, Maintenance and Support, Annual Support, Support Services, On-Going Support or One Point Support; and "License Restriction" means any limitation on the use of the Subscription Software and may be referred to in the Agreement as License Restriction or User Restriction.

I. Subscription Software

	Part # (if applicable)	Subscription Software	License Re Quantity	striction* Type	Support Level**
1	S3F-S-CSPSPRO	Infor CloudSuite Public Sector Financials and Procurement Subscription	3,000	EM	CXTP
2	S3F-S-GMPMOB	Infor Grant Management Bundle Subscription	3,000	EM	CXTP
3	S3S-S-SRM	Supplier Relationship Mgmt (Strategic Sourcing, Contract Mgmt, Supplier order mgmt) Bundle Subsript	3,000	EM	CXTP
4	BPP-S-XMLTSU	Design Studio Subscription	3,000	EM	CXTP
5	HRM-S-CSAPAY	Infor CloudSuite HCM HRM Payroll Subscription ALC	3,000	EM	CXTP

^{*}If specified in the License Restriction field:

• EM = "Employee" - A license is required for each active employee of Licensee

Support Included in Subscription Services:

**CXTP = Standard Support plus Critical Incident Support ("CIS") – During the Subscription Term, Licensee is eligible to receive the standard support which Infor makes generally available to its subscription customers, and Licensee is eligible to receive CIS 24 hours a day x 7 days a week support for Severity 1 incidents. A Severity 1 incident means that Licensee's production system is not available or that the production system is available but a critical application failure has occurred, business processes are halted, and no workarounds are available. Additional information regarding Subscription Services support may be found at: http://www.infor.com/cloud/subscription/

II. Subscription Term and Subscription Fees

Initial Subscription Term: Subscription Service Ready Date through five (5) years from Subscription	
Service Ready Date	
Annual Subscription Fee: \$305,932.40	
Fee for Initial Subscription Term:	\$1,529,662.00
Total Amount Due (before applicable taxes):	\$1,529,662.00

All amounts are in US Dollars unless otherwise specified.

Currency: United States Dollars

III. Payment Terms

Total Compensation for Initial Subscription Term:

The total amount due for the Initial Subscription Term for the users set forth above shall not exceed \$1,529,662.00. The Initial Subscription Term shall begin on the Subscription Service Ready Date and terminate on the fifth (5th) anniversary of that date.

Annual Payment Terms:

Licensee shall pay the Annual Subscription Fee, in advance, as invoiced by Infor. The first Annual Subscription Fee will be invoiced promptly upon the Subscription Service Ready Date. All other Annual Subscription Fees will be invoiced such that they are due

prior to the commencement of the portion of the Subscription Term to which the Annual Subscription Fee applies. Licensee shall pay all invoices within thirty (30) days of the date of the invoice.

Licensee Account ID: 6237-L	
Infor GL ID: US0AB	
Account Executive Name: Shelly Carroll	

Primary Location Address:	Invoice Address:
Fort Bend County	Fort Bend County Auditor
500 Liberty St.	Attn: Accounts Payable
Richmond, TX 77469	301 Jackson Street
Subsequence of the control of the co	Richmond, TX 77469
Contact Name: Ray Webb	Contact Name: Debbie Ritch
Contact Title: Director of Information Technology	Contact Title: Accounts Payable Supervisor
Contact Phone: (281) 341-4574	Contact Phone: (281) 341-3767
Contact email: Ray.Webb@fortbendcountytx.gov	Contact email: Debbie.Ritch@fortbendcountytx.gov

IV. Definitions

"Subscription Service Ready Date" means the date Infor informs Licensee that the Subscription Service is accessible, but not ready for use, by Licensee for the respective Subscription Software listed in this Order Form. This date is not synonymous with any Licensee launch or go-live date (date software is ready for use). In the event that Licensee is unable to access the Subscription Service environment due to a reason within Infor's control, then the Subscription Service Ready Date will be adjusted accordingly until such time that it is available.

V. Additional Terms

Licensee may cancel its maintenance at any time after the Subscription Service Ready Date for its perpetually licensed Component Systems with the same product functionality as the Subscription Software licensed herein. Licensee must notify Infor of cancellation, and Infor will allow such mid-term cancellation and will provide a credit that is equal to the amount of unused, prepaid maintenance fees. The credit will be calculated from the end of the month in which the termination occurs through June 30, 2016, and will either be applied to the Licensee's outstanding or future invoices, or remitted back to the Licensee in the form of a refund, the specific method being Infor's sole discretion.

Upon Licensee's cancellation of maintenance as set forth above, Licensee will receive Transitional Support on the current versions of the on-premise Component Systems until the earlier of: (i) the "go live" date at which time the licensed Subscription Software will be available for beneficial production use or (ii) eighteen (18) months after the Subscription Service Ready Date, included as part of the Subscription Fee. Transitional Support is defined as phone support, incident logging, and resolution, but excludes any upgrades or enhancements to the perpetual licenses.

No changes or modifications of any kind to this Order Form shall be accepted after execution unless signed in writing by both parties. Any purchase order or similar document (other than a mutually executed and delivered Order Form or Statement of Work) that may be issued by the undersigned Licensee in connection with this Order Form does not modify this Order Form or the Agreement to which it pertains. No such modification will be effective unless it is in writing, is signed by each party, and expressly provides that it amends this Order Form (or as applicable, the Agreement).

For U.S. Government entities, the following restricted rights clause applies: This Component System is a "commercial component," as this term is defined in 48 C.F.R. 2.101, consisting of "commercial computer software" and "computer software documentation," as such terms are defined in 48 C.F.R. 252.227-7014(a)(I) and 48 C.F.R. 252.227-7014(a)(5), respectively, and used in 48 C.F.R. 12.212 and 48 C.F.R. 227.2702, as applicable, and all as amended from time to time. Consistent with 48 C.F.R. 12.212 and 48 C.F.R. 227.7202, and other relevant sections of the Code of Federal Regulations, as applicable, and all as amended from time to time, all U.S. Government entities acquire this Component System only with those rights set forth in the license agreement accompanying this Component System. Use, duplication, reproduction, or transfer of this commercial software and accompanying documentation is restricted in accordance with FAR 12.212 and DFARS 227.7202 and by a license agreement.

Option to Acquire Additional Licenses of Subscription Software: During the Initial Subscription Term, Licensee shall have the option ("Option") of acquiring additional quantities of licenses for an additional Subscription Fee as specified in the Table below provided that: (i) Licensee is not in breach of the Agreement, including its obligations to pay all fees when due and payable; and (ii) such Subscription Software is then-currently made generally available for purchase to all Infor customers. Licensee may exercise its Option by entering into a mutually-executed Order Form on or before the expiration of the Option which sets forth the Subscription Software at issue and the appropriate additional Subscription Fees. Licensee shall not be permitted to reduce the number of licenses in any Order Form without Infor's prior written consent during the Initial Subscription Term and any renewal period, and any such reduction shall be limited to those acquired under this Option. Infor's written consent to reduce the number of licenses that were purchased under this Option shall not unreasonably be withheld. For the avoidance of doubt, Licensee may not reduce the number of licenses in any Order Form below those procured in the initial purchase (i.e. 3000 Employees).

	Part # (if applicable)	Subscription Software	License Type	Additional Annual Subscription Fee per Employee (\$USD)
1	S3F-S-CSPSPRO	Infor CloudSuite Public Sector Financials and Procurement Subscription	EM	\$60.41
2	S3F-S-GMPMOB	Infor Grant Management Bundle Subscription	EM	\$2.52
3	S3S-S-SRM	Supplier Relationship Mgmt (Strategic Sourcing, Contract Mgmt, Supplier order mgmt) Bundle Subsript	EM	\$6.30
4	BPP-S-XMLTSU	Design Studio Subscription	EM	\$1.26
5	HRM-S-CSAPAY	Infor CloudSuite HCM HRM Payroll Subscription ALC	EM	\$31.49

By signing this Order Form, Licensee represents and warrants that it has obtained all necessary authorizations and approvals including, but not limited to, appropriation of funds and budget approval.

Licensee's purchase of the subscription specified herein is not contingent or dependent upon the provision of any consulting services Licensee may choose to purchase from Infor contemporaneously with this Order Form or in the future. Exhibit 1 - Service Level Description is attached to and made a part of this Order Form. The pricing set forth in this offer is valid if accepted by Licensee by October 30, 2015. Effective date of this Order Form: 10-27-2015 (the "Order Form Date") THE PARTIES have executed this Order Form through the signatures of their respective authorized representatives. LICENSEE: Fort Bend County Signature: Signature: Printed Name: Lindsay Pritchard Printed Name: Robert E. Hebert Title: Associate General Counsel Title: County Judge Address: 380 St. Peter Street Address: 401 Jackson Street Address: St. Paul, MN 55102 Address: Richmond, Texas 77469 Signature Date: October 23, 2015 Signature Date: ATTEST: Signature: Printed Name: Laura Richard Title: County Clerk NO COUN! APPROVED BY: Signature: Printed Name: Ray Webb

Title: Director of Information Technology

AUDITOR'S CERTIFICATE

I hereby certify that funds are available in the amount of County under this contract.	to accomplish and pay the obligation of Fort Bend
	Robert Edward Sturdivant, County Auditor

Exhibit 1 to Order Form Service Level Description

Infrastructure - The services are supported by Best Commercially Reasonable redundant infrastructure including

- Power infrastructure that includes redundant sources (multiple power feeds, generators, battery backups), multiple power distribution systems, and redundant power supplies;
- Environmental controls that include highly available precision HVAC systems, humidity controls, and water detection systems;
- Network infrastructure that includes multiple Internet Service Providers, redundant edge routers, firewalls, and switches;
- Hardware and software redundancy in support of virtualized and physical servers; and
- Storage solutions that provide redundant back end data storage.

Infor maintains a disaster recovery site where Licensee's data is replicated on a regular basis.

Technical Change Management – Infor maintains change management system to ensure review and controlled implementation of changes that Infor may make from time to time in the support of the services. Changes require both a risk analysis and a peer reviewbefore being implemented in Infor's infrastructure.

Security & Privacy – Infor takes great care to protect non-public information provided to us by our customers. Infor may have access to non-public information from multiple sources that include:

- Directly from use of one of Infor's hosted applications.
- Directly from a customer's designated service representative or indirectly via batch data transfers.
- In the course of transactional activities as information is updated or processed by an Infor hosted application, or through data maintenance activities.
- Other sources as defined by one of our solutions.

Infor has implemented a defense-in-depth strategy to protect non-public information. This strategy is based upon best-practices designed to comply with applicable laws and regulations and is based upon widely accepted industry standards. Our security management system is based on the following:

- Security Policies: We require that all employees be responsible for the security of non-public information and follow the
 practices defined within the Information Security Management System.
- Information Security Organization: Infor's management is committed to security and has established an organization responsible for the security of non-public information.
- Asset Management: All assets are strictly controlled and all information is classified in order to determine the appropriate controls required for access and handling.
- Human Resources Security Practices: In the US, Infor conducts a comprehensive background check and screening at the
 time each employee is hired and requires that employees maintain familiarity and compliance with security
 responsibilities. When employees leave Infor, a formal process is established to remove their physical and virtual access
 to the Infor infrastructure.
- Physical and Environmental Security: Infor places critical components in physically controlled spaces with best-practices
 in place to secure infrastructure. Physical and environmental security measures include card and/or biometric access
 controls, and limited access to secure locations based on job function.
- Communication and Operations Management: Infor has implemented strong operational procedures to protect information. Our controls surrounding system planning, protection from malicious code, backup processes, network security, media handling and exchange of information are constantly being analyzed and monitored to insure they provide reasonable protection for your data. Third party service providers with access to confidential information are required to adhere to security and privacy requirements that are consistent with and at least as restrictive as Infor's own policies and procedures regarding the protection of confidential information.
- Access Control: All access to systems, networks, and applications is controlled down to the user and resource level with role-based privilege techniques. This access is reviewed on a periodic basis to ensure that a change of personnel or a change of role has not modified the access needs of the individual.
- System Development: Security requirements of all applications that handle confidential information are defined early in
 the development stage. Appropriate data protection techniques are designed into the application while changes to
 developed software must go through a mature change management process.

- Incident Management: In the unlikely event of an actual or reasonably suspected security incident, our teams immediately
 begin work to identify the scope of impact, mitigate any exposure, determine the root cause of the incident and take
 appropriate corrective action.
- Compliance: We are constantly analyzing the requirements of legal, regulatory, and contractual obligations to ensure we
 are abiding by the requirements that apply to the handling of your data.

Scheduled Maintenance – The services shall be subject to a regularly scheduled weekly maintenance window. Infor makes best commercially reasonable efforts to establish maintenance windows during times that minimize impact to Licensee's users. While most of Infor's maintenance can be completed during regularly scheduled maintenance windows, from time to time maintenance must be performed outside of the scheduled maintenance windows to maintain the integrity and security of the services. In such cases, Infor will provide Licensee's primary point of contact as much advance notice of the planned maintenance as is technically feasible. The regularly scheduled weekly maintenance windows and any period of unavailability due to maintenance for which Licensee is given at least 24 hours advance notice is considered "Scheduled Maintenance".

Availability – Infor's goal is to provide access to the services at Infor's Internet gateway(s) twenty-four hours per day, seven days a week, except during Scheduled Maintenance. Infor's service level objective is 99.5% Availability measured on a monthly basis.

Availability for the Subscription Services is measured monthly as a percentage of Scheduled Available Minutes.

- <u>"Scheduled Available Minutes"</u> are the total minutes in a month less the number of Scheduled Maintenance minutes in the applicable month.
- "Available Minutes" is the number of Scheduled Available Minutes in a month less the aggregate number of minutes the Subscription Services were unavailable outside of Scheduled Maintenance.
- "Availability" is a percentage calculated as the Available Minutes in a month divided by the Scheduled Available Minutes in the month.

For example, in a 30 day month with 4 weekly Scheduled Maintenance windows of 8 hours, there are 41,280 Scheduled Available Minutes ((60 min. x 24 hrs. x 30 days)-(60 min. x 8 hrs. x 4 weeks) = 41,280). If the Subscription Services experienced an outage of two hours outside of Schedule Maintenance, there were 41,160 Available Minutes in the month (41,280 Scheduled Available Minutes – 120 minutes of unavailability). The resulting Availability percentage is 41,160 / 41,280 = 99.7%.

The following shall not be considered periods of unavailability for purposes of the Availability calculation:

- Outages due to factors outside of Infor's direct control (for example, a network or device failure at Licensee's site or between Licensee and Infor's data centers);
- Delays in email or webmail transmission to or from the hosted application;
- Connectivity issues outside of Infor's direct control (e.g. DNS issues);
- Force Majeure events;
- Outages attributable to the acts or omissions of Licensee or Licensee's employees, agents, contractors, or vendors, or anyone gaining access to the services means of UserIDs or equipment controlled by Licensee;
- Periods of Down Time at Licensee's request;
- Outages that result from Licensee's equipment, software, or other technology and/or third party equipment, software or other technology (other than those which are under Infor's direct control); and
- Performance degradation due to Licensee's use of the services in excess of the scope of Licensee's license, usage restrictions, or product limitations outlined in the applicable Agreement.

infor

SERVICES WORK ORDER

This Services Work Order ("Work Order or SOW") is subject to all terms and conditions of the Software Services Agreement between INC. ("Infor") and Fort Bend County, TX ("Licensee") with an Effective Date of August 1, 2006 (the "Services Agreement"). All terms of the Services Agreement are incorporated herein by this reference. Capitalized terms not defined in this Work Order are defined in the Services Agreement. In the event of a conflict, the terms of this Work Order control over the terms of the Services Agreement.

Effective date of this Work Order: As of last party signing this SOW Work Order Number: N/A

Prepared By: Rebecca Langren Approved By: Paul Davis

Project Name:	Lawson 10xUpgrade with SaaS Migration
Objective:	Migrate and upgrade Licensee's existing Lawson 9.0.1.13.717 version to SaaS and upgrade all Lawson application components to Infor 10.
	Infor to provide migration services to support knowledge transfer, configuration and unit testing for Licensee's Lawson Cash Receipt customization from existing Lawson 9.0.1.13.717 version to SaaS Infor 10.
	Project Scope

Infor Consulting Services will perform the following tasks in support of the Upgrade of Licensee Lawson application components and migration to SaaS.

The scope of this engagement is based on information given to Infor by the Licensee and the key assumptions detailed in this Work Order. Infor shall provide an upgraded ERP System, and has included the Component Systems below, necessary to achieve functionality features as per the Licensee's current version 9 Lawson ERP System. Infor will upgrade and migrate all Licensee version 9 Lawson system and application data to the most current Infor Lawson version 10 configuration.

1.1 Licensed Software Subscription included in the Project scope are:

	Subscription Software		
1	Infor CloudSuite Public Sector Financials and Procurement Subscription		
2	Infor Lawson Grant Management Bundle Subscription		
3	Supplier Relationship Mgmt (Strategic Sourcing, Contract Mgmt, Supplier order mgmt.) Bundle Subscription		
4	Design Studio Subscription		
5	Infor CloudSuite HCM Payroll Subscription ALC		

License Software Scope Assumptions and Licensee Obligations

- Any subscription software licenses required for this project will need to be purchased separately by the Licensee and are covered by a separate Subscription Software License and Services Agreement. All Licensed Subscription Software is subject to the terms of the Subscription License and Services Agreement and nothing herein shall serve to modify such terms or expand the scope of the Subscription Software granted thereunder.
- Installation of subscription software needed to support this project will be performed by Infor Cloud Operations.
 As Licensee will be moving to Infor Cloud, Infor will stand up the environments needed to support this project
 under the Subscription Service Order Form. Infor will coordinate installation activities mutually with the
 Licensee's technology team.
- Unless otherwise noted, a test and production environment/instance will be implemented for Licensee, using single common configuration and business processes. The production environment will have one product line currently identified as prodpl in Licensee's current on premise environment. The test environment will have two product lines currently identified as testpl and prodpl in Licensee's current on premise environment.
- For all applications listed above, each will be upgraded with the latest generally available Infor software version
 at the time software delivery. The Licensee intends to upgrade the Infor solution using industry standard best
 practices with no changes to the delivered source code, except as noted in Section 1.5 Extensions and
 Modifications Scope.
- Implementation services of d/EPM and ION is not within the scope of this SOW.

1.2 UpgradeX Activities and Deliverables Scope: Throughout the course of the Project, a large number of deliverables will be created, and activities performed. The deliverables or activities listed below are identified as the subset of deliverables and activities required for the acceptance process, as further described in Exhibit A.

The following project activities and services, to be provided by ICS, are in scope for this project:

Migration and upgrade of all Licensee Lawson version 9 products currently licensed to Infor 10.x and Licensee V9 production configuration for all current reports, interfaces, process flows, smart notes, design studio modifications, dashboards and application extensions as appropriate moving to the Infor Cloud. Smart notes, design studio modifications and dashboards may require redevelopment for Infor 10.X which will be the responsibility of Licensee.

Project Management:

Infor will prepare project management status reports every month throughout the project. Project reports are intended for the Executive Sponsor and Infor Executive Sponsor and will provide the following key elements:

- Project Status including Project Budget and Financials
- · Summary of accomplishments
- Status of key activities and deliverables
- Upcoming tasks and schedule
- Issues/Risks
- Planned risk mitigation strategy
- · Summary of change requests
- Issues requiring escalation for resolution

Inception Phase:

- Project Inception
 - Define project team, create communication plan, project schedule, project team training plan, issue log template and review project status reporting
 - Infor and Licensee will develop mutually agreed upon project processes, documentation and approval structures for support and review of project status, accomplishments, invoicing and payment in accordance with the terms of this Work Order.
 - Any additional requirement(s) not specified in this Work Order, or identified during the course of the Project will be addressed using the Change Order Control Process. Using Infor's standard change control process, both Parties will mutually define the change control process for the Project including authorized approvers, communication requirements, approval timelines and associated documents. A sample Infor Change Control document is referenced in Exhibit D.

Elaboration Phase:

- LSF Server Test
 - Upgrade Applications to 10 to establish initial test instance on test server
 - Production data migrated (pass 1)
- Landmark Server Test
 - Upgrade Applications to 10 to establish initial test instance on test server
 - SS/CM production data migrated (pass1)
 - IPA flows migrated and converted
- LBI Server Test
 - Upgrade Applications to 10 to establish test instance on test server
 - Rebuild LBI
 - Republish and Convert Crystal Reports
- Ming.le 2 day on-site Training for up to 14 Licensee attendees
- Up to 40 hours of overview and workshop as mutually defined of Ming le industry foundation.
- Knowledge transfer on utilization of Ming.le in day to day operations
- Knowledge transfer in the strategic use of Ming.le

Construction Phase:

- System Integration Testing Complete
 - o Consulting on functional differences related to upgrade and assistance with issue resolution
 - Execute test scripts

Transition Phase:

- LSF Server Production
 - o Upgrade Applications to 10 to establish prod instance on production server
 - Production data migrated (pass 2)
- Landmark Server Production
 - Upgrade Applications to 10 to establish prod instance on production server
 - SS/CM production data migrated (pass 2)
 - IPA flows migrated from test to production
- LBI Server
 - Upgrade Applications to 10 to establish prod instance on production server

- Migrate LBI from test to prod
- Production Validation and Readiness Assessment

Optimize Phase:

- Production Cutover and Go Live Support
 - Conduct Mock "Go Live"
 - Production Cutover and go-live of Infor 10.x (pass 3)
 - Final data migration and support successful "Go Live"
- Post Go Live Support and Project Close
 - o Provide up to 48 hours remote go-live support over 4 business weeks
 - o Infor Project Manager will provide closing project documentation as mutually agreed to Licensee
- 1.3 Organizational and Geographic Scope: As provided herein, the parties anticipate that Services will be performed for the following Licensee locations and/or business units ("Geographic Scope"). All Project activities will be conducted either remotely or at Licensee sites located at Fort Bend County, TX.

Organizational and Geographic Scope Assumptions and Licensee Obligations

- Licensee will coordinate and support communication with all Licensee locations and/or business units as necessary for a successful implementation.
- 1.4 Interface / Integration Scope: "Interfaces" means those objects that allow data to move either into or out of the installed applications, either in batch, real-time or near-real time. Interfaces are defined by the business processes they facilitate, the points during those processes where data is exchanged, the frequency in which data is exchanged, and the method by which the data is exchanged.

The following is an initial list of interfaces identified in Licensee's current Version 9 product line. Infor will provide advice and guidance for all Licensee interfaces in Licensee's current Version 9 production product line being upgraded to Version 10.

- 3rd Party product BSI Tax factory
- FAX Integrator which will remain in Licensee infrastructure environment

Interface Assumptions and Licensee Obligations

- Licensee is responsible for addressing any changes required to current version 9 interfaces.
- Licensee is responsible for testing all interfaces and associated 3rd Party applications.
- Licensee is responsible for data validation efforts associated with interface testing, ensuring interfaced data, including any transformation, mapping or aggregating logic, is performing correctly.
- 1.5 Extensions and Modifications Scope: "Extensions and Modifications" refer to the modification of delivered Infor objects, or the creation of new objects to extend functionality.

Extensions and Modifications may include, but are not limited to the following:

- The following is an initial list of extensions and modifications identified in Licensee's current Version 9 product line:
 - Cash Receipt customization
 - Cash Receipt customization as per Licensee technical specifications (Exhibit B) provided to Infor or as mutually defined.
 - XX100 customization
 - Modify Licensee HTML code and replace V9 Lawson server references with V10 Lawson server reference to support ESS external access
 - Migration of all current database tables, stored procedures and other database objects added to the Lawson V9 database by Licensee.

Extension and Modifications Assumptions and Licensee Obligations

- This Project is based on the upgrade of commercial off the shelf software (COTS). Unless otherwise identified
 in this section, the scope of the Project will only upgrade standard, unmodified, functionality.
- Licensee is responsible for addressing any changes required to current Lawson version 9 extensions and modifications with the exception of the following extensions/customizations:
 - Cash Receipt customization
 - XX100 customization
 - Modify Licensee HTML code and replace V9 Lawson server references with V10 Lawson server reference to support ESS external access
 - Migration of all current database tables, stored procedures and other database objects added to the Lawson V9 database by Licensee.

1.6 Business Process and Report Management Scope:

Infor will upgrade Licensee's current Version 9 Infor Process Flow to Infor Process Automation version 10 with support and input from Licensee. All existing Process Flows will be migrated.

Process Flows:

- Infor will provide advice and guidance in re-entry of Licensee's current Version 9 LBI Dashboards to version 10. Licensee is responsible for re-entry of LBI Dashboards in Version 10.
- Licensee is responsible for addressing any changes required to current version 9 custom reports, dashboards, design studio modifications, interfaces, and smart notes.
- Infor will provide advice and provide guidance upgrading the Licensee's current version 9 Production Line reports, dashboards and smart-notes. Infor advice and guidance are inclusive in the 40 hours of application assistance in testing and knowledge transfer of Infor 10. Licensee and Infor Project Managers will mutually agree to work tasks before Infor work is initiated.

1.7 Additional Scope-Related Assumptions:

- Licensee is responsible for all testing and functional aspects of the upgrade with the exception of the Cash Receipt customization which Infor will provide unit testing.
- Infor Process Automation (IPA) requires a Landmark 10 instance in order to move the LSF process flows to IPA.
 For this reason, IPA will be implemented concurrently with the Infor 10 upgrade and move to SaaS. Infor will stand up environment for Infor 10 IPA with Licensee subscription license. Infor will migrate to IPA version 10 with support and input from Licensee.
- Services will be provided primarily remotely by our Center of Excellence resources, with some on-site assistance to address LBI and IPA functionality.
- Infor will provide up to 120 hours of application assistance in testing and knowledge transfer of Infor 10 differences. Licensee and Infor Project Managers will mutually agree to work tasks before Infor work is initiated.
- IPA and LBI will all be moved and in production on the most current available version 10 release prior to the start of the Infor/Landmark 10 migration.
- Licensee and Infor will coordinate installation of the software to be completed prior to the start of each server upgrade.
- Services will be performed primarily remotely with some on-site consulting included. This work will be scheduled
 by the Infor Project Manager in discussions and planning with the Licensee Project Manager.
- For single-sign on, Licensee needs to install ADFS (or any SAML 2.0-compliant identify provider), which is a mandatory requirement for single-sign-on in the Infor Cloud. Licensee currently uses internal Lawson Security (LS) repository for authentication. Licensee will be responsible for exporting/remapping of current LS user ids to match to AD and implement ADFS on-premises.

Reports Scope Assumptions and Licensee Obligations

- Licensee is responsible for testing and data accuracy of all reports.
- No report development is in scope for this Work Order.
- 1.8 Go-Live Scope: "Go-Live" is defined as the first time Licensee uses the Licensed Software to process data in Licensee's live production environment. Go-Live support is the work required to complete the cutover. Go-Live and post Go-Live tasks for the period of time described below.
- Go-Live Cutover Plan
- Go-Live Event
- Post Go-Live Support
 - Up to 48 hours Post Go-Live Support

Go-Live Support Assumptions and Licensee Obligations

- If the Licensee is not ready to Go-Live upon completion of the Services described in this SOW, additional Services and training may be required ("Additional Work"). Licensee will conduct the first month's end close during the first week of the month immediately following the Go-Live date.
- The Infor Project Manager will work together with the Licensee Project Manager to develop a joint post Go-Live support resource plan.
- Licensee process owners and key users will provide first line support to Licensee end users.
- Infor consultants will support the Licensee process owners and key users with resolution of process questions and provide Infor application assistance where required subject to the Go-Live consulting hours above.

1.9 Training:

Training is provided under separate order form and outside the scope of this SWO. The following training is recommended to support the project.

- Lawson System Foundations Version 10
 - Public or Virtual training
 - 5 day course for 2 attendees
- Lawson Configuring and Using Process Automation Version 10
 - Public or Virtual training
 - o 5 day course for 2 attendees

Training Assumptions and Licensee Obligations

 For Licensee-site training, Licensee will provide training accommodations and facilities including a computer work station for every attendee, a computer workstation for the instructor, Infor training data loaded on a server and accessible by each workstation, printer access from each workstation, white board and flip-chart with markers, and a computer projector.

- · For the avoidance of doubt:
- All Learning Workshops and Private Labs are held on-premises at Licensee location.
- All Public Labs are remote.
- All Virtual Labs are provided on-line.

1.10 End User Training Scope: The End User Training activities identified below are within the Project scope. Licensee will be responsible for all End User Training activities.

No Additional End User Training is in scope

End User Training Assumptions and Licensee Obligations:

 Licensee will be responsible for all aspects of end-user training including planning, content development, delivery, and training environments.

Project Deliverables

Project Plan - provided by Infor and to be jointly managed

Status Reports - provided by Infor and forwarded to Licensee by Infor

Issue Log - to be jointly managed by Licensee and Infor Project Manager

Move to production instructions - to be jointly constructed by Licensee and Infor Project Manager

Provide consulting resources and support to migrate Licensee Cash Receipt customization from Lawson V9 to V10. Provide consulting resources and support to migrate Licensee XX100 customization from Lawson V9 to V10, estimated at 8 hours.

Provide consulting resources and support to migrate Licensee ESS external access including modify the Licensee's HTML code, and replace any references to the v9 Lawson server, with the correct references to the v10 Lawson server, estimated at 4 hours effort.

Project Assumptions

Upgrade10X Assumptions

- IPA requires a Landmark 10 instance in order to move the LSF process flows to IPA. For this reason, IPA will be implemented concurrently with the Infor 10 upgrade and move to SaaS.
- Licensee is responsible for all testing and functional aspects of the upgrade.
- Services will be provided primarily remotely by our Center of Excellence resources, with some on-site assistance to address LBI and IPA functionality.
- Licensee is responsible for addressing any changes required to current modifications, design studio modifications, dash boards, smart notes, interfaces, and/or custom reports
- If LBP is being deployed by Licensee, LBP must be at a minimum patch level 24.
- Licensee, ICS, and the Infor Cloud organization will coordinate installation of the software to be completed prior to the start of each server upgrade.
- Limited functional assistance is included with this project. Should additional functional assistance be required, this would be addressed via a change order.
- Any Smart Office V9 functionality will not be migrated to V10
- Services will be performed primarily remotely with some on-site consulting included. This work will be scheduled
 by the Infor Project Manager in discussions and planning with the Licensee Project Manager.
- Reference Exhibit A for proposed and estimated hours associated with project work tasks. Licensee and Infor Project Managers will develop a mutually agreed upon project plan as part of project initiation activities.
- Project team members assigned to the project by Infor will be thoroughly knowledgeable about the product functionality and technical attributes of the product, and capable of performing their appropriate project roles.
- Any anticipated changes to the project team by either party will be communicated to Licensee or Infor with a
 good faith effort to provide notification 5 working days prior to the change, along with an evaluation of the impact
 of any project team replacement.

Project Exclusions

Anything not included in this SWO is excluded.

With the exception of BSI Tax Factory, Licensee 3rd Party applications associated with the Lawson application are not included in migration to the SaaS CloudSuite environment.

Infor Responsibilities

- Infor will provide technical consultants to migrate and upgrade the current versions to Infor 10.
- Infor will provide project management and coordination with the Licensee team.
- Infor will provide knowledgeable, skilled resources to migrate Licensee Cash Receipt customization from current version 9 to Infor 10 with appropriate unit testing.
- Infor will provide knowledgeable, skilled resources to migrate Licensee XX100 customization from current version 9 to Infor 10 with appropriate unit testing.

 Infor will provide knowledgeable, skilled resources to migrate License ESS external access including modify the Licensee's HTML code, and replace any references to the v9 Lawson server, with the correct references to the v10 Lawson server.

Licensee Responsibilities

- Licensee will provide knowledgeable resources to participate in the project.
- Licensee project team resources will be empowered to make decisions related to the setup and use of the system.
- Licensee will be responsible for testing and acceptance of the tasks within this SWO.
- Licensee will be responsible for all functional and technical testing of the upgraded releases.
- Licensee will be responsible for configuration of any required changes in version 10 for design studio, dashboards, smart notes, reports and interfaces.
- Licensee will install ADFS (or any SAML 2.0-compliant identify provider) on premise, which is a mandatory requirement for single-sign-on in the Infor Cloud.
 - Licensee will be responsible for exporting/remapping of current LS user ids to match to AD.
- Licensee will be responsible for any required redevelopment in version 10 of Smart notes, design studio modifications, dashboards, interfaces and/or custom reports.

Services Fee Estimates				
Resource Role	Project Role	Estimated Hours	Hourly Rate (US\$)	Estimated Fee (US\$)
ICS Project Manager	Project Lead	160	\$220.00	\$35,200.00
ICS Project Manager	Technical Lead	80	\$220.00	\$17,600.00
COE Consultant Offshore Manila	System Consultant	444	\$ 70.00	\$31,080.00
ICS Consultant, Sr.	Technical IPA	40	\$205.00	\$ 8,200.00
ICS Consultant, Sr.	Business	180	\$205.00	\$36,900.00
ICS Project Manager	Ming.le Project Lead	24	\$220.00	\$ 5,280.00
ICS Consultant, Sr.	Ming.le Consultant	96	\$205.00	\$19,680.00
COE Consultant Offshore Manila	AR Cash Lead	4	\$ 70.00	\$ 280.00
COE Consultant, Sr Offshore Manila	AR Cash Consultant	56	\$115.00	\$ 6,440.00
Total		1,084		\$160,660.00
	4		CURRENCY:	US DOLLARS

*All amounts are in US Dollars unless otherwise specified

Time and Materials Services: All services provided hereunder are provided on a time and materials basis, unless otherwise specified. Estimated time and costs listed in this Work Order represent an estimate only. Actual project time and cost may vary from the estimates provided. Where a substantial variation from this Work Order is foreseen, both parties must agree in writing to the additional work and amend this Work Order accordingly via the Project Change Control Process utilizing the hourly rates listed above. Rates listed above are effective through the duration of the project. All Services provided on a time and materials basis are billed monthly. Billing and payment are not dependent or conditioned on delivery of deliverables contemplated herein or any other deliverables.

TRAVEL AND OVERTIME: Travel and living expenses are not included in the rates or estimated fees stated herein. Such travel and living expenses are in addition to such fees, and billed separately as they are incurred, and in adherence to the Fort Bend County Travel Policy (Exhibit C). Infor shall obtain Licensee's written consent at least fourteen (14) days prior to commencing travel for services to be performed under this SWO. Travel time to and from the Licensee site (measured to and from the location of the respective Infor resource within the continental United States) will be billed at \$0 per hour.

Prior to commencing any overtime work, weekend work, or holiday work under this SWO, the parties must mutually agree in writing through the designated project managers that the proposed work is acceptable. Overtime rates of 150% of the quoted rate apply for after hours and weekend work. All work hours shall be based on the Central Standard Time Zone, however Licensee will be available for collaborative work upon five (5) days written notice by Infor. "After hours work" is defined as services performed between 8:00 p.m. and 6:00 a.m. "weekend work" is defined as services performed between 8:00 p.m. Friday and 6:00 a.m. Monday. Holiday rates of 200% of the quoted rate apply for all holiday work. Each invoice is payable within thirty (30) days from the date of invoice.

<u>LOCATIONS</u>: Services may be provided at the facilities of Infor or its Contractors, or at the Licensee sites listed below. Ft. Bend County, TX

<u>PAYMENT</u>: Infor will invoice Licensee monthly for services, travel and expenses as incurred. Licensee will pay each Infor invoice within thirty (30) days of the date of invoice.

THE PARTIES have executed this Work Order through the signatures of their respective authorized representatives.

Infor (US), Inc.	LICENSEE: Fort Bend County
Signature: Surchary Hilliam	Signature:
Printed Name: Lindsay Pritchard	Printed Name: Robert E. Hebert
Title: Associate General Counsel	Title: County Judge
Address: 380 St. Peter Street	Address: 401 Jackson Street
Address: St. Paul, MN 55102	Address: Richmond, Texas 77469
Signature Date: October 23, 2015	Signature Date: 10-27-20/5
	ATTEST: Y D. 1
	Signature: Jama Kerkard
	Printed Name: Laura Richard
	Title: County Clerk
	夏 人
	MANO COUNTY JUINING
	APPROVED BY:

AUDITOR'S CERTIFICATE

Robert Edward Sturdivant, County Auditor

Printed Name: Ray Webb

Title: Director of Information Technology

Exhibit A: Preliminary Proposed Project Work Tasks

Ming.le Foundation Starter Services

Resources/Training	Estimated Hours
Installation and Basic Training	16
Enable Standard content i.e. Industry, Bl	16
Infor Social Business Tools (ISBT) – Features and Use Cases	16
Industry Foundation	40
Review and Improve	24
Technology Roadmap	16
Total Estimated hours	120 Hours

Process Flow to Process Automation Migration

Processflow to ProcessAutomation Migration	Estimated Hrs
Project Leadership for the coordination of the overall engagement and resources.	16

Process Automation training	Included in separate Education and Training order form
Subject Matter support to convert existing flows and unit testing	40
Landmark Runtime v10 Update - Includes migration of Landmark Runtime and Strategic Sourcing. Federation to new LSF, and migration and upgrading the data to the new instance	52

Landmark Runtime v10 - TEST: Includes migration of Landmark Runtime, Infor	
Process Automation, security federation between LSF and LMK, and the	
execution of the PFI migration utilities (if migrating).	12

Landmark Runtime v10 Update - Includes migration of Landmark Runtime and	
Strategic Sourcing. Federation to new LSF, and migration and upgrading the	
data to the new instance	52
Total Estimated hours	172 Hours

Lawson BI Migration

Implementation of Lawson Business Intelligence (LBI)	Quoted Hrs
Project Leadership for the coordination of the overall LBI engagement and resources.	10
LBI Installation x 2 Instances.	Included in separate SaaS Order Form
LBI Technical Consultant to oversee, plan, design and direct overall LBI Initiative.	40
Total Estimate	56 hours

Infor (US), Inc. Services Work Order

Infor Lawson10X Upgrade

Fort Bend – LSF 901 to v10: Hosted/AMS, Migration and 9.0.1.3 (minimum) to S310 Application Upgrade	Estimated Hrs
Project Leadership for the coordination of the overall engagement and resources.	128
Technical Planning/Design and follow up.	80

Standard S310 Install - PRODUCTION: Core Lawson environment and server technology components (including Workspace) along with core business applications. Does not include ProcessFlow/ProcessAutomation.	Included in separate SaaS Order Form
PROD Technical Migration: LSF 901 to v10: To Cloud, Migration	16
PROD Application Upgrade Pass #1: 9.0.1.3 (minimum) to S310 Application Upgrade	40
PROD Application Upgrade Pass #2: 9.0.1.3 (minimum) to S310 Application Upgrade	32
Additional Application Upgrade Passes can be budgeted at 32 Hours Each and are not included in this estimate.	0
Business Consulting for Enterprise Financial Management, Human Capital Management, and Supply Chain Management around Business Process Design Review and knowledge transfer regarding differences from 9.0 to 10.0	120
Public Training: Lawson 10 System Foundation Administration () - 5 Days. Assumes 2 Learners.	Included in separate Education and Training order form

Standard S310 Install - TEST: Core Lawson environment and server technology components (including Workspace) along with core business applications. Does not include ProcessFlow/ProcessAutomation.	Included in separate SaaS Order Form
TEST Technical Migration: LSF 901 to v10: To Cloud, Migration	16
Create (two) TEST product lines as replica's from production S310 product line.	16
Mock Go-Live for PROD: LSF 901 to v10: To Cloud, Migration (refresh) and 9.0.1.3 (minimum) to S310 Application Upgrade	80
Go Live Preparation for LSF and LMK	64
GO-LIVE for PROD: LSF 901 to v10: To Cloud, Migration and 9.0.1.3 (minimum) to S310 Application Upgrade	24
Business Consulting - Post Go-live support	48
Total Estimated hours	664 hours

Lawson10X - Migration of Fort Bend extension / customization

Lawson 10X – Migration of Fort Bend Cash Receipt	Estimated Hours
Project Leadership for the coordination of the overall engagement and resources.	4
Development required to migrate V9 Cash Receipt Customization to V10, Unit Test , Regression Test Support	56
Development required to migrate V9 XX100 customization to V10, Unit Test, Regression Test Support	8
Development required to migrate V9 ESS remote access to V10, Unit Test, Regression Test Support	4
Total Estimated hours	72 Hours



FORT BEND COUNTY

Cash Receipt Customization

Functional and Technical Design Specifications

Design Studio Description: Cash Receipt Customization

Application Modules Affected: Accounts Receivables (AR), Cash Ledger (CB)

Prepared By: Lizbeth P. Geronimo Prepared Date: February 22, 2008

Updated By: Srikkanth P

Updated Date: January 23, 2012

Fort Bend County –Cash Receipt Customization.doc Design Document

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Product Information

Components	Mfg and Version
ProcessFlow Hardware	
Lawson Components	
Operating System	
Lawson Technology/Environment	
Lawson Server Applications	
Lawson Portal	
Portal URL	http://lawsontweb.co.fort-bend.tx.us/lawson/portal
Design Studio URL	http://lawsontweb.co.fort-bend.tx.us/lawson/studio

Work/Resource Breakdown Structure

Design Tool	Technical Resource	Functional Resource
Design Studio		

1 Overview

1.1 Current Business Process

1.2 Description and Purpose

The purpose of the Design Studio customization is to be able to print a Treasurer's receipt from transactions in forms AR30.1, AR32.1, AR20.1, CB20.1 and CB45.1, save the system generated receipt number in a user field in specified forms and be able to reprint the receipt.

The purpose of this customization is to provide consecutive and unique transaction numbers on the following form fields:

FORM Field (Prefix + Number)

AR30.1 - Payment AR32.1 - Payment

CB20.1 - Reference Number CB45.1 - Transaction Number

AR21.3 - Cash Non- AR

It follows format <three digit prefix> + <seven-digit number>
e.g ARC0000001 for AR30
ARA0000001 for AR32.

To handle simultaneous data entries, a receipt record can only be assigned with a user and will be locked thus other user/s will have to wait for the record release from the previous transaction. Message will be displayed if records were locked and are in used.

Texas State Law requires a physical Treasurer's Receipt for all cash payments accepted by Fort Bend County.



Fort Bend County –Cash Receipt Customization.doc Design Document

2 Requirement Details

2.1 Design Studio/Custom Form Flowchart



Jeff Council Fort Bend County Treasurer P.O. Box 1202 Richmond, TX 77406-1202

AR30.1 Receipt

RECEIPT

Generated Receipt No

County Treasurer

Receipt No: 00000

Date Received: 11/27/2007

Date Posted: 11/28/2007

APM-DEPOSIT-DATE
APM-GL-DATE

APM- CUSTOMER CUD-NAME

Batch No.	Pay Type	Description	Cash Acct Unit	Cash Acct	Cash Code	Amount Received
APM-	112707 APM-	TEST MULTI SCREEN ENTRY PUF-APM-USR-FLD-	CBY-	CBY-	100 APM-	100.00 APM-
BATCH- NBR	TRANS -NBR	01	CSH- ACCT- UNIT	CSH-	CASH- CODE	TRAN- AMT
		,				

Total Amount in words

2,800.00

Two Thousand Eight Hundred Dollars and zero Cents

APM-TRAN-

AMT

Electronic Signature

Default name by user

fbcesguerrad

Jeff Council

Deputy

Fort Bend County Treasurer

Fort Bend County Treasurer

Total Amount

Fort Bend County -Cash Receipt Customization.doc **Design Document**



Jeff Council Fort Bend County Treasurer P.O. Box 1202 Richmond, TX 77406-1202

RECEIPT

AR32.1 Receipt

County Treasurer **CUD-NAME**

Receipt No: 00000 Date Received: 11/27/2007

Date Posted: 11/28/2007 Generated Receipt No

APM-DEPOSIT-DATE APM-GL-DATE

APM-BATCH-NBR APM-CONTRACT, APM-ACTIVITY-GRP CSH-ACCUUNIT NT ACCOUNT AMT ACTIVITY-GRP ACTIVITY APM-ACTIVITY APM-ACTIVITY APM-ACTIVITY APM-ACTIVITY ACCUUNIT NT ACCOUNT AMT ACCOUNT ACCOUNT AMT ACCOUNT AMT ACCOUNT ACCOUNT AMT ACCOUNT ACCOUNT ACCOUNT AMT ACCOUNT	Batch No.	Pay Type	Description	Cash Acct Unit	Cash Acct	Cash Code	Amount Received
BATCH- NBR APM-ACTIVITY, APM- ACTIVITY-GRP CSH- ACCOU CODE TRAN- ACTIVITY-GRP CSH- ACCOU CODE AMT		112707	TEST MULTI SCREEN ENTRY	100409100	51450	100	100.00
	BATCH-	APM- TRANS	APM-ACTIVITY, APM-	CSH- ACCT-	CSH- ACCOU	CASH-	TRAN-

Total Amount

Total Amount in words Two Thousand Eight Hundred Dollars and zero Cents APM-TRAN-

AMT

Jeff Council

Fort Bend County Treasurer

Electronic Signature

fbcesguerrad

Deputy

Fort Bend County Treasurer

Default name by user





Jeff Council Fort Bend County Treasurer P.O. Box 1202 Richmond, TX 77406-1202

AR21.3Receipt

RECEIPT

Generated Receipt No

Receipt No: APM-DEPOSIT-DATE
Date Received: APM-G27-62027

Date Posted: 11/28/2007

County Treasurer

PUF-USR-FLD-03

Pay Type APM-	Description APM-CONTRACT	Cash Acct	Cash Acct	Cash Code	Amount Received APM-
11270 ANS		100259100		10905H-	TRAN100.00
-NBR	ACTIVITY-GRP	ACCT-	ACCOU	CODE	AMT
		UNIT	NT		
			I	I	I
					1
					APM-
					APM- TRAN-

Two Thousand Eight Hundred Dollars and zero Cents

Jeff Council

Fort Bend County Treasurer

Electronic Signature

fbcesguerrad

Deputy

Fort Bend County Treasurer

Default name by user



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Jeff Council Fort Bend County Treasurer P.O. Box 1202 Richmond, TX 77406-1202

CB20.1 Receipt

RECEIPT

County Treasurer

Receipt No: 00000

Date Received: 11/27/2007 Date Posted: 11/28/2007

> Generated Receipt No **CBT-ISSUE -DATE CBT-**

DIST-DATE

CBT-BANK-INST-CODE

Batch No.	Pay Type	Description	Cash Acct Unit	Cash Acct	Cash Code	Amount Received
No Batch Number	112707 CBT- TRANS -NBR	TEST MULTI SCREEN ENTRY CBT-USER-FIELD1	CBD- DIS- ACCT-	CBD- DIS-	100 CBD- CASH- CODE	100.00 CBD- BANK- DIST-AMT
Total Amou	ınt in words			To	tal Amount	2,800.00

Two Thousand Eight Hundred Dollars and zero Cents

Accumulated total amount of **CBD-BANK-DIST-**

AMT

Jeff Council

Fort Bend County Treasurer

Deputy

Fort Bend County Treasurer

Default name by user

fbcesguerrad



Electronic Signature

Document Version 1.0

The contents of this document are confidential and proprietary to Lawson.

Fort Bend County –Cash Receipt Customization.doc Design Document



Jeff Council Fort Bend County Treasurer P.O. Box 1202 Richmond, TX 77406-1202 RECEIPT

CB45.1 Receipt

County Treasurer

Receipt No: 00000
Generated Receipt No
Date Received: 11/27/2007
No Date Received
Date Posted: 11/28/2007
CFT-TRANS -DATE

CFT-BANK-INST-CODE

Batch No.	Pay Type	Description	Unit	Cash Acct	Cash Code	Amount Received
No Batch	112707	TEST MULTI SCREEN ENTRY	100409100	51450	100	100.00
Number	CFT- REFER ENCE- NO	CFT-DESCRIPTION	CBD- DIS- ACCT- UNIT	CBD- DIS- ACCOU NT	CBD- CASH- CODE	CBD- BANK- DIST-AMT

Total Amount in words

Total Amount

2,800.00

Two Thousand Eight Hundred Dollars and zero Cents

Accumulated total amount of CRD-RANK-DIST-

AMT

Jeff Council

Fort Bend County Treasurer

Electronic Signature

fbcesguerrad

Deputy

Fort Bend County Treasurer

Default name by user



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Save the value of the Generated Receipt No and Description for form [aForm] in [aField] when printing a receipt.

aForm	aField	Field Description
AR30.1	PUF-APM-USR-FLD-02- Generated Receipt No	Payment User Fields (AR21.9)
		OK Cancel Detach
		Payment User Fld 1
		Payment User Fld 2
		Payment User 11d 3
		Payment User Fld 4
		Payment User Fld 5
AR30.1	PUF-APM-USR-FLD-01-	Payment User Fields (AR21.9)
AR30.1	Description	OK Cancel Detach
		Payment User Fld 1
1		Payment User Fld 2
		Payment User Fld 3
		Payment User Fld 4 Payment User Fld 5
		Payment user riu 5
AR21.3	PUF-APM-USR-FLD-01 - Description PUF-APM-USR-FLD-02 - Generated Receipt No	Payment User Fields (AR21.9) OK Cancel Detach
		Payment User Fld 1
	1	Payment User Fld 2
		Payment User Fld 3
		Payment User Fld 4
		Payment User Fld 5
		Payment User Fields (AR21.9)
0000 5	COT LICED FIELD4	User Fields (CB20.5)
CB20.5	CBT-USER-FIELD1 -	OK Cancel Detach
	Description	User Field 1
	CBT-USER-FIELD2-	User Field 2
	Generated Receipt No	User ricio 3
	1	User Field 4



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CFT-USER-FIELD1 - Description	User Fields (CB45.2)	
CFT-USER-FIELD2 -	OK Cancel Detach	
Generated Receipt No	User Field 1	
	User Field 2	
	User Field 4	
	Description CFT-USER-FIELD2 -	Description CFT-USER-FIELD2 - Generated Receipt No User Fields (CB45.2) OK Cancel Detach User Field 1

2.2 Migration Procedures

1. Listed below are the new tables, their corresponding indices and relations. Provided as well are the commands to build them properly.

New Tables:

Table Name	System Code	Column	Data Type
RECEIPTCNT (RCT)	СВ	RECEIPT-NUM	Numeric(10)
		RECEIPT-LOCK	Alpha(01)
		DATE-STAMP	Date (YYYYMMDD)
RECEIPTMST (RCM)	СВ	RECEIPT-NUM	Numeric(10)
		FORM-NAME	Alpha(50)
		SHRT-DESC	Alpha(100)
		DATE-PRINTED	Date (YYYYMMDD)
		PROCESSED-BY	Alpha(80)

Indices:

Table Name	Index	Key
RECEIPTCNT (RCT)	RCTSET1	RECEIPT-NUM
RECEIPTMST (RCM)	RCMSET1	RECEIPT-NUM, FORM-NAME,SHRT- DESC
	RCMSET2	RECEIPT-NUM(DESC), SHRT-DESC, FORM-NAME

Relations:

One to One Relations

Relation Name	Related File	Integrity Rules
RECEIPTONT	RECEIPTONT	Required
		RCM-RECEIPT-NUM -> RCT-RECEIPT-
		NUM (RCTSET1)



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Step to Build new tables/indices:

Execute blddbdict < Product Line> Execute dbreorg < Product Line>

NOTE: If the following tables have already been built in other productlines, there is no need to redefine and rebuild again into to the new productline when doing migration.

2. Listed below are the steps when migrating the tables on other productlines.

Do a metadump of the 2 tables by using the command metadumptbl. The result file will be <tablename>.tbl

Syntax: metadumptbl <old product line> tablename

Ex: metadumptbl testpl receiptcnt

Do a metaload of the 2 tables using the new productline. The command to be used is metaloadtbl.

Syntax: metaloadtbl <new product line> metadumptblfile

Ex: metaloadtbl prodpl RECEIPTCNT.tbl

NOTE: The result file *.tbl should be present on the same directory before executing metaloadtbl.

Execute blddbdict product line> Execute dbreorg product line>

3. COBOL Program Files and Design Studio Forms.

Loading from one server to the other server (Test to Production):

Log into production from LID.

Run "dbdef" to define customized tables.

The tables and associated indexes must be the same as test environment.

Run "blidbdict prodpl" to rebuild data dictionary.

Run "dbreorg prodpl" to rebuild database.

Run sql command to copy data from old table structures to new ones.

Run Lawson Security Administrator to grant access to RECEIPTCNT and RECEIPTMST in CBFiles class.

Log into test from LID. ii.

Create "D:\Custom Receipt Backup" folder.

Go to "D:\Custom Receipt Backup" folder.

Run "pgmdump testpl cb xx01.dmp xx01" to generate program dump file for xx01 form from test environment.

Run "pgmdump testpl cb xx03.dmp xx03" to generate program dump file for xx03 form from test environment.



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Run "pgmdump testpl cb xx004.dmp xx004" to generate program dump file for xx004 form from test environment.

Run "pgmdump testpl ar ar20.dmp ar20" to generate program dump file for ar20 form from test environment.

Run "pgmdump testpl cb cb20.dmp cb20" to generate program dump file for cb20 form from test environment.

Run "pgmdump testpl cb cb45.dmp cb45" to generate program dump file for cb45 form from test environment.

Run "pgmdump testpl ar ar30.dmp ar30" to generate program dump file for ar30 form from test environment.

Run "pgmdump testpl ar ar32.dmp ar32" to generate program dump file for ar32 form from test environment.

Copy the related scr, PD, rpt, and WS files from program source folders (source) in test to this backup folder.

Please note that the source program source folders are %LAWDIR%\testpl\arsrc and %LAWDIR%\testpl\cbsrc.

iii. Copy the related scr, PD, rpt, and WS files from this backup folder to its own respective program source folder (destination).

Please note that the destination program source folders are %LAWDIR%\prodpl\arsrc and %LAWDIR%\testpl\cbsrc.

In production, run the following commands from LID to upload program definitions from previously generated dump files.

Go to "D:\Custom Receipt Backup" folder.

```
"pgmload -p xx01.dmp prodpl"
"pgmload -p xx03.dmp prodpl"
```

iv. Open working storage mod ie. CB20WS and edit the directory path inside.

Only CB20, CB25, XX004 has to be updated. Change

"D:\LAWTEST\APPS\TESTPL\WORK..... "to

"D:\LAWPROD\APPS\PRODPL\WORK..."

The following file should exist in production, if not, create them or copy from the TESTPL:

D:\lawprod\apps\prodpl\work\CB20TRNCSV\\CB20TRNCSV

D:\lawprod\apps\prodpl\work\CB45TRNCSV\ CB45TRNCSV

These files contains the last transaction number for CB20, and CB45.

v. In production, run the following commands from LID to recompile programs/forms.

"qcompile prodpl cb xx01"

"gcompile prodpl cb xx03"

"gcompile prodpl cb xx004"

"qcompile prodpl ar ar20"

"qcompile prodpl cb cb20"

"gcompile prodpl cb cb45"

"qcompile prodpl ar ar30"

"qcompile prodpl ar ar32"



[&]quot;pgmload -p xx004.dmp prodpl"

[&]quot;pgmload -p ar20.dmp prodpl"

[&]quot;pgmload -p cb20.dmp prodpl"

[&]quot;pgmload -p cb45.dmp prodpl"

[&]quot;pgmload -p ar30.dmp prodpl"

[&]quot;pgmload -p ar32.dmp prodpl"

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Search for *.err file in source folders.

vi. Copy the following files under

%LAWDIR%\persistdata\lawson\portal\content\forms folder from test to production.

ar30.1.new.xml

ar32.1.new.xml

ar21.3.new.xml

cb20.1.new.xml

cb45.1.new.xml

- vii. Log into production portal, click Portal Administration -> Rebuild Custom Form Index. Rebuild Custom Forms Index appears with the default path (/lawson/portal/content/forms). Click Rebuild.
- viii. In production portal, click Portal Administration -> Set Custom Form Data Area. Select TESTPL in Cureent Data Area since the original product line is from TESTPL. Click Find.

It should list all the forms that were copied earlier from

%LAWDIR%\persistdata\lawson\portal\content\forms from test.

Highlight all displayed forms.

Click Update.

ix. User needs to have ProcInquiry and APProc roles assigned and read/write access to the %LAWDIR%\prodpl\work folder.

These forms must be loaded to PROD after the recompile of the COBOL Programs. The procedure below must be followed:

Form ID	ar30.1
XML File Name and directory path	Persistdata/lawson/portal/content/forms/
Custom Form ID	ar30.1_new

Form ID	ar20.1
XML File Name and directory path	Persistdata/lawson/portal/content/forms/
Custom Form ID	ar20.1_new

Form ID	ar32.1
XML File Name and directory path	Persistdata/lawson/portal/content/forms/
Custom Form ID	ar32.1_new

Form ID	ar21.3
XML File Name and directory path	Persistdata/lawson/portal/content/forms/
Custom Form ID	ar21.3_new

Form ID	cb20.1	
XML File Name and directory path	Persistdata/lawson/portal/content/forms/	
Custom Form ID	cb20.1_new	

cb45.1
Persistdata/lawson/portal/content/forms/
cb45.1_new



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2.3 Data Source

AR3	0.1
Head	der
Field Name in AR30.1	Field Name in Lawson Tables
Company	APM-COMPANY
Batch	APM-BATCH-NBR
Payment	APM-TRANS-NBR
Customer Number	APM-CUSTOMER
<no by="" corresponding="" customer="" determined="" form;="" in="" label="" number="" selected=""></no>	
	CUD-NAME
Post Date	APM-GL-DATE
Amount	APM-TRAN-AMT
National Account Group	
	SEL-NAT-GROUP
User Sort	SORT-ORDER
Det	
Field Name in AR30.1	Field Name in Lawson Tables
Туре	ARO-TRANS-TYPE
Trans Nbr	ARO-INVOICE
Amount	OPEN-AMOUNT
ACO-OI-DISP-SEQ>	Can be retrieved from either of the following sources (determined by the Display Order Field in the form): a. ARO-TRANS-USER1 b. ARO-ACTIVITY c. ARO-CUST-PO-NBR d. ARO-PROCESS-LEVEL
Date	ARO-DUE-DATE
Date	ARO-DISC-DATE
Rsn	REASON-CODE
Adj Amount	TRANSLATED-DISC
AR3	
Hea	
Field Name in AR32.1	Field Name in Lawson Tables
Contract	APM-CONTRACT APM-COMPANY
Company	
<no by="" company="" corresponding="" determined="" form;="" in="" label="" selected=""></no>	ACO-CURRENCY-CD
Payment	APM-TRANS-NBR
Customer	APM-CUSTOMER
<no corresponding="" form="" in="" label=""></no>	CUD-NAME

Trans Dsp		ACO-OI-SELECT
<no corresponding="" determine="" dsp="" form;="" in="" label="" selected="" the="" trans=""></no>	rmined by	SEL-FIELD
Actvy		APM-ACTIVITY
Batch		APM-BATCH-NBR
Amount		APM-ORIG-AMT
Actvy Grp		APM-ACTIVITY-GRP
Post Date		APM-GL-DATE
	Det	ail
Field Name in AR32.1	,	Field Name in Lawson Tables
Contract		CCP-CONTRACT
Trans Nbr		ARO-INVOICE/CCP-TRANSACTION
Amount		CCP-APM-AMOUNT
Date		ARO-DISC-DATE
Rsn		REASON-CODE
Adj Amount	-	TRANSLATED-DISC
	AR2	1.3
	Head	der
Field Name in AR30.1	Field	Name in Lawson Tables
Company	APM-	COMPANY
Batch	APM-	BATCH-NBR
Payment	APM-	TRANS-NBR
<no corresponding="" form;<="" in="" label="" p=""> Determined by selected customer number></no>	CUD-	NAME
Post Date		GL-DATE
Amount		TRAN-AMT
National Account Group		
	SEL-N	NAT-GROUP
User Sort	SORT	r-order



	Deta	
Field Name in AR21.3	Field I	Name in Lawson Tables
Туре	ARO-1	FRANS-TYPE
Trans Nbr	ARO-I	NVOICE
Amount	OPEN	-AMOUNT
<no fixed="" form.="" from<="" in="" label="" retrieves="" source="" td=""><td></td><td></td></no>		
ACO-OI-DISP-SEQ>	(detern a. ARC b. ARC c. ARC	e retrieved from either of the following sources mined by the Display Order Field in the form): D-TRANS-USER1 D-ACTIVITY D-CUST-PO-NBR D-PROCESS-LEVEL
Date	ARO-I	DUE-DATE
Date	ARO-E	DISC-DATE
Rsn	REAS	ON-CODE
Adj Amount	TRAN	SLATED-DISC
	CB2	0.1
	Head	der
Field Name in CB20.1		Field Name in Lawson Tables
Cash Code		CBT-CASH-CODE
<no cash="" code="" corresponding="" determin="" form;="" in="" label="" selected=""></no>	ned by	CBC-DESCRIPTION
<no cash="" code="" corresponding="" determin="" form;="" in="" label="" selected=""></no>	ned by	CBC-CURRENCY-CODE
Transaction Code		CBT-BANK-INST-CODE
<no code="" corresponding="" determin="" form;="" in="" label="" selected="" transaction=""></no>	ned by	CBT-BANK-INST-DESC
Transaction Number		CBT-TRANS-NBR
Company		CBT-COMPANY



<no by="" company="" corresponding="" determined="" form;="" in="" label="" selected=""></no>	GLS-NAME
<no by="" company="" corresponding="" determined="" form;="" in="" label="" selected=""></no>	GLS-CURRENCY-CODE
Amount	CBT-ISSUE-BNK-AMT
Transaction Date	CBT-ISSUE-DATE
Description	CBT-DESCRIPTION
Bank Statement	CBT-RECON-STMT-NBR
Journal Book, Seq Nbr	CBP-JRNL-BOOK-NBR, CBP-JRNL-SEQ- NBR
Reference	CBT-REFERENCE
Dist Totals	CBT-DIST-APPLIED
Post Date	CBT-DIST-DATE
Input or Output	CBT-SOURCE
User Analysis	CBT-SEGMENT-BLOCK
Det	ail
Field Name in CB20.1	Field Name in Lawson Tables
Co	CBD-DIST-COMPANY
Account	CBD-DIS-ACCT-UNIT, CBD-DIS-ACCOUNT, CBD-DIS-SUB-ACCT
Analysis	CBD-SEGMENT-BLOCK
Amount	CBD-BANK-DIST-AMT
Activity	CBD-ACTIVITY
<no corresponding="" form="" in="" label=""></no>	CBD-ACCT-CATEGORY
CB4	5.1
Hea	
Field Name in CB45.1	Field Name in Lawson Tables
Cash Code	CFT-CASH-CODE
<no by="" cash="" code="" corresponding="" determined="" form;="" in="" label="" selected=""></no>	CBC-DESCRIPTION
<no by="" cash="" code="" corresponding="" determined="" form;="" in="" label="" selected=""></no>	CBC-CURRENCY-CODE
Transaction Code	CFT-BANK-INST-CODE
Reference	CFT-REFERENCE-NO



<no by="" corresponding="" determined="" form;="" in="" label="" reference="" selected=""></no>	CFT-REC-STATUS
Company	CFT-COMPANY
Amount	CFT-RECIEPT-AMOUNT
Transaction Date	CFT-TRANS-DATE
Transaction Type	CFT-TRANS-TYPE
Customer Reference	CFT-CUST-NAME
Journal Book	CFT-JRNL-BOOK-NBR
<no book="" by="" corresponding="" determined="" form;="" in="" journal="" label="" selected=""></no>	CFT-JBK-SEQ-NBR
Source Code	CFT-SOURCE-CODE
Bank Identification	CFT-CUST-BANK
Bank Account	CFT-CUST-ACCOUNT
IBAN	CFT-VBANK-IDENT
Description	CFT-DESCRIPTION
Prenotification Status	CFT-ACH-PRENOTE
De	tail
Field Name in CB45.1	Field Name in Lawson Tables
Со	CBD-DIST-COMPANY
Account	CBD-DIS-ACCT-UNIT, CBD-DIS-ACCOUNT, CBD-DIS-SUB-ACCT
Analysis	CBD-SEGMENT-BLOCK
Amount	CBD-BANK-DIST-AMT
Activity	CBD-ACTIVITY
<no corresponding="" form="" in="" label=""></no>	CBD-ACCT-CATEGORY



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Table Prefix	Table Name	
APM	ARPAYMENT	
CBD	CBDISTRIB	
CBP	CBRECPTHDR	
CBT	CBTRANS	
CFT	CBFTTRANS	
CUD	CUSTDESC	
SEL	ARCDSELECT	
ARO	AROITEMS	
ASJ	ARSADJUST	
ACO	ARCOMP	
CCP	ARACPIVOT	
CBC	CBCASHCODE	
CBI	CBBANKINST	
GLS	GLSYSTEM	
CBV	CBPROCLEV	
CBC	CBCASHCODE	

2.4 Dependencies

New Forms:

Form Name	System Code	Name	Description
XX01.1	СВ	Receipt Count	Contains last number used for the receipt
XX03.1	СВ	Receipt Master	Contains the receipt numbers generated for specific transactions
XX004	СВ	Reprinting Treasurer's Receipt	Synchronize RECEIPTMST and RECEIPT files Save the detail of the receipt to a file named after the Receipt Number Read the RECEIPTMST starting from the last receipt number. For a record that has not been backed-up, it will back-up the file then reprint the receipt.

2.5 Security

Users must have access to new tables and new forms/reports. In addition to this, they should still be able to successfully access the customized, and their related, forms

Listed below are the specific components to which the users must have access

NEW FORMS/REPORTS

- a. XX01.1
- b. XX03.1
- c. XX004

CUSTOMIZED FORMS

- a. AR30.1
- b. AR32.1
- c. AR21.3
- d. CB20.1
- e. CB45.1

NEW TABLES

- a. RECEIPTCNT
- b. RECEIPTMST



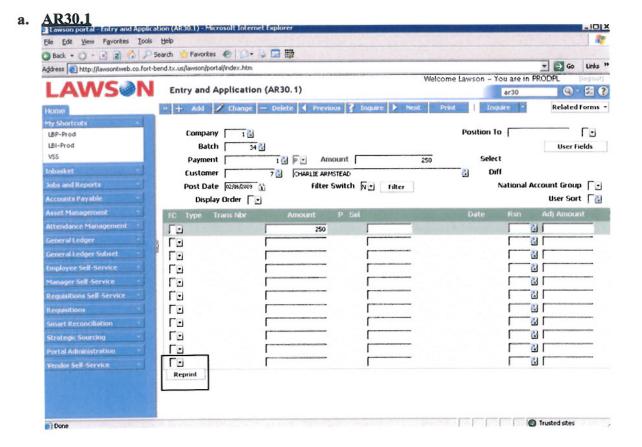
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3.0 Solution Screen Shots

General Features of the Screens

I. All the screens have "Print" and "Reprint" buttons

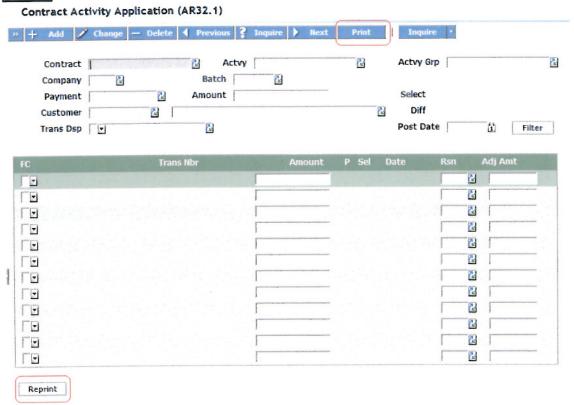
Print button will generate Receipt Number while Reprint will reprint all generated receipt numbers



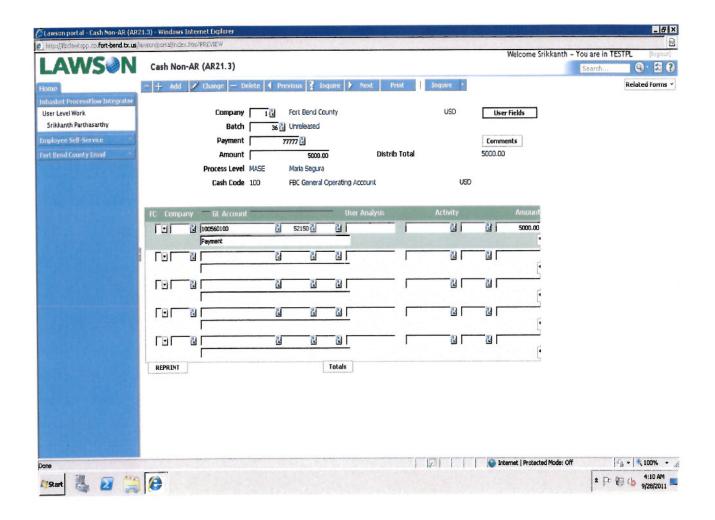


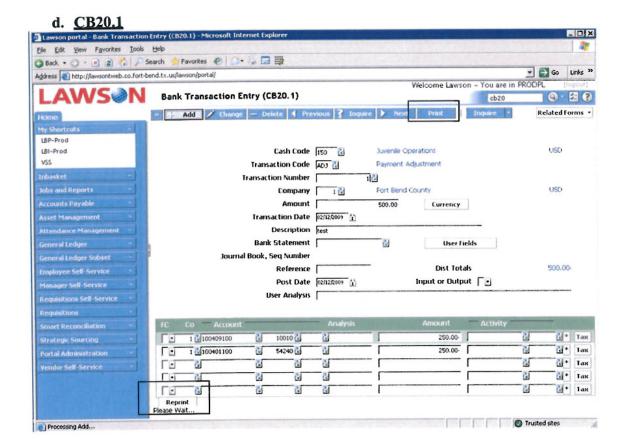
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b. AR32.1

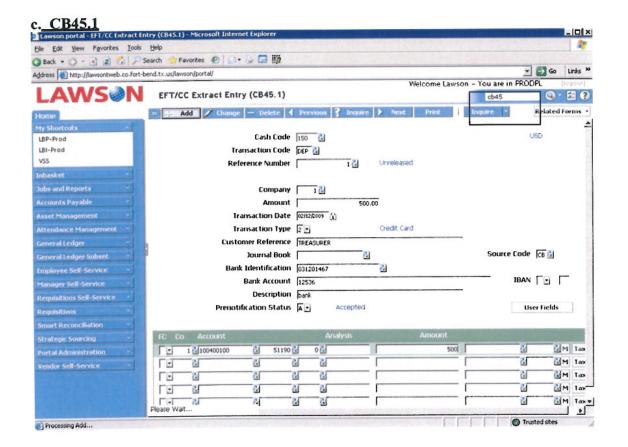














II. For multi-page receipts generated by the 5 modules, only the last page will display the total amount.



Jeff Council Fort Bend County Treasurer P.O. Box 1202 Richmond, TX 77406-1202 RECEIPT

County Treasurer

Receipt No: 00000

Date Received: 11/27/2007

Date Posted: 11/28/2007

Batch No.	Pay Type	Description	Cash Acct Unit	Cash Acct	Cash Code	Amount Received
	112707	TEST MULTI SCREEN ENTRY	100400100	51190	100	100.00
	112707	TEST MULTI SCREEN ENTRY	100400100	54150	100	100.00
	112707	TEST MULTI SCREEN ENTRY	100400100	54240	100	100.00
	112707	TEST MULTI SCREEN ENTRY	100401100	54150	100	100.00
	112707	TEST MULTI SCREEN ENTRY	100401100	54240	100	100.00
	112707	TEST MULTI SCREEN ENTRY	100401200	54250	100	100.00
	112707	TEST MULTI SCREEN ENTRY	100401300	54150	100	100.0
	112707	TEST MULTI SCREEN ENTRY	100401300	54240	100	100.00
	112707	TEST MULTI SCREEN ENTRY	100401300	54250	100	100.00

Total Amount

Jeff Council

Fort Bend County Treasurer

2a First page of receiptesguerrad

Deputy

Fort Bend County Treasurer



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County Treasurer Receipt No: Date Received: Date Posted: Batch No. Pay Type Description Cash Acct Cash Acct Cash Code Agent Unit 112707 TEST MULTI SCREEN ENTRY 100409100 51450 100	11/27/200 11/28/200
Unit Re	eceived
112707 TEST MULTI SCREEN ENTRY 100409100 51450 100	100.00
Two Thousand Eight Hundred Dollars and zero Cents	2,800.00

2b Last page of receipt

Deputy

Fort Bend County Treasurer



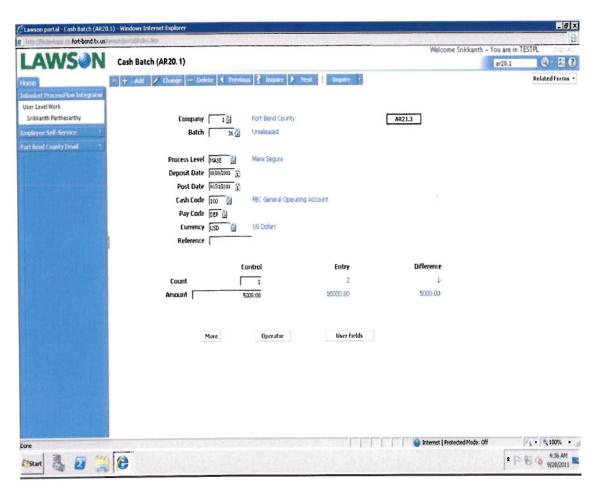
Jeff Council

Fort Bend County Treasurer

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Walking thru the Screens

I. AR20.1 - Cash Batch

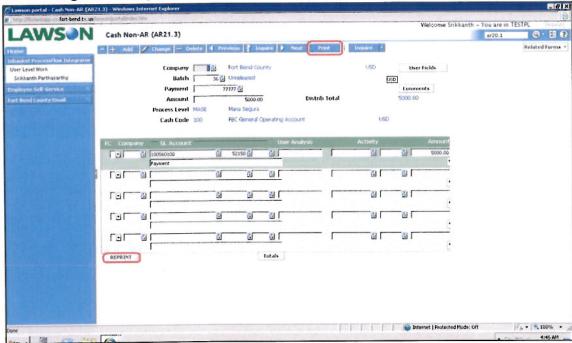


1.1 Navigation to AR21.3 Cash Non AR



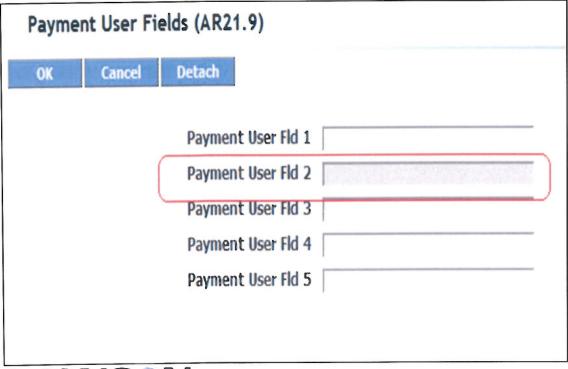
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1.1 Adding new Entry Cash Non- AR



The total distribution amount must equal the payment amount before you can release the payment.

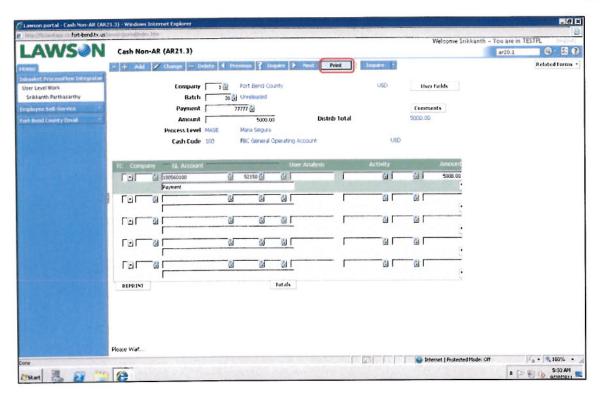
1.2 User field 2 is blank prior to invoking the print function. Once the receipt number has been generated, it will be displayed in this field.





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1.3 Invoking the "Print" function to generate the receipt number. This pulls-up a separate window, which will Display the receipt.



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Cash Acct Cash Acct | Cash Code | Amount



Jeff Council Fort Bend County Treasurer P.O. Box 1202 Richmond, TX 77406-1202 RECEIPT

Fort Bend County MUD #119

Description

Inny Tomo

Receipt No: 000000001

Date Received: 00/00/2011

Date Posted: 08/31/2011

Pay Type Description	UNIT	Lash ACCC	Cash Code	Kece1Aeq
77777	100100100	17020	100	\$,000.00
	<u> </u>			5.000.00
		Unit	77777 100100100 11050	UNIT

Five Thousand Dollars and zero Cents

Jeff Council

Srikkanth Parthasarthy
Deputy

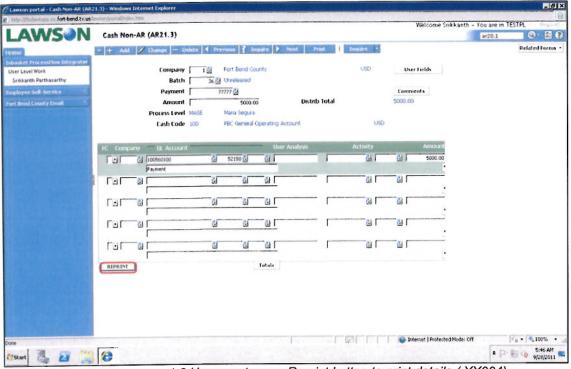
1.4 This is the separate form displayed when the "Print" button is selected. This is an example of a cash receipt generated by AR21.3 The receipt number displayed in this window is the newly generated number that should also be displayed in the User Field 2.



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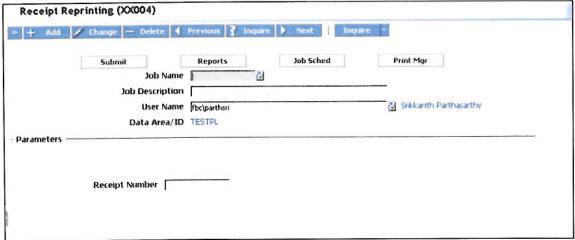
Payment User Fields (AR21.9)	
OK Cancel Detach	
Payment User Fld 1	
Payment User Fld 2 1	
Payment User Fld 3	
Payment User Fld 4	
Payment User Fld 5	
	- 1
	1
Į ⁱ	

1.5 The receipt number found in the previous window is also displayed in AR21.3's User Field 2.



1.6 User must press Reprint button to print details (XX004)



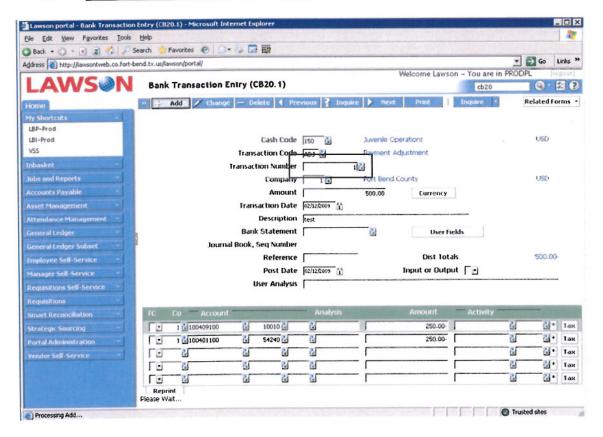


1.7. XX004 to reprint cash receipts. More details below



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II. CB20.1 – Bank Transaction Entry

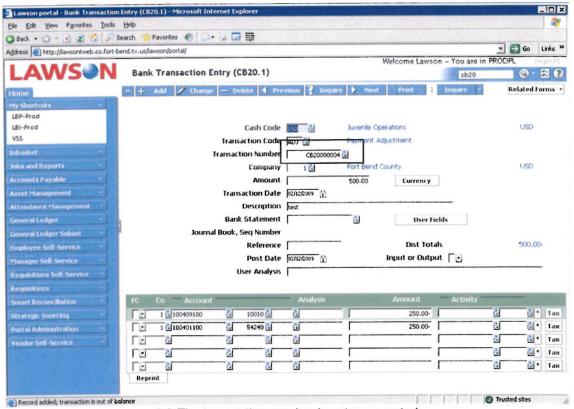


2.1 Adding a new bank transaction entry via CB20.1

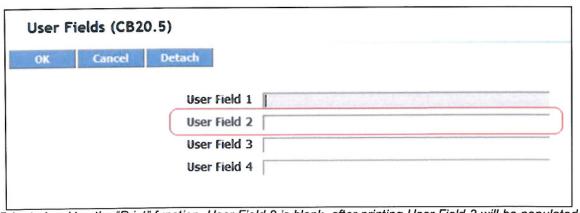
User/s must default Transaction Number Field to "1", the system will trigger auto-generation for transaction numbers thus a system generated number will be assigned. For the transaction details, all credit transactions require a negative sign, while all debit transactions, a positive sign. When the receipts are printed, these amount signs will be flipped to positive for Credit Transaction and negative for Debit Transaction. (See Image 2.2 – 2.8)



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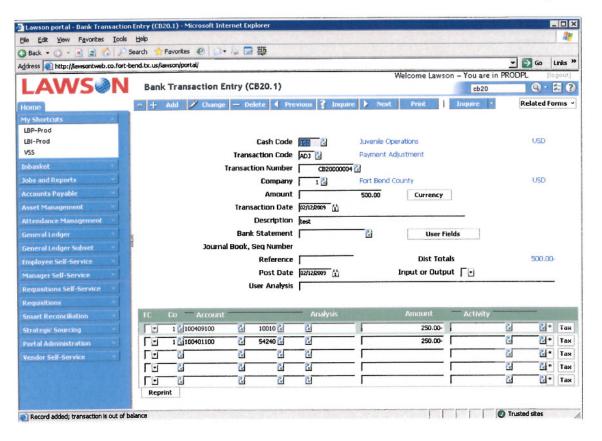
2.2 The transaction number is auto-generated.



2.3 Prior to invoking the "Print" function, User Field 2 is blank, after printing User Field 2 will be populated by receipt number.



Fort Bend County –Cash Receipt Customization.doc Design Document



2.4 Invoking the "Print" function to generate the receipt number. By so doing, another window will be pulled-up to display the receipt.



Fort Bend County -Cash Receipt Customization.doc Design Document

*	Fort P.O.	Council Bend County Trea Box 1202 ond, TX 77406-12				RECEIPT
	TESTING OF	C820.1			Date Received	6: 0000000001 6: 11/27/2007 6: 11/27/2007
ransaction: Batch No.	DEP - Depo	sit Description	Cash Acct	Cash Acct	Cash Code	Amount Received
	CB20000015			54150	100	50.00
	C820000015		100400100	54150	100	30.00
	C820000015		100400100	54150	100	20.00
	Collars and	zero Cents		Lawson	otal Amount	100.00

2.5 This is the separate window displayed when the "Print" button is selected. This is an example of a cash receipt generated by CB20. The receipt number is displayed in this cash receipt. The same receipt number should be displayed in the "User Field 2" field.

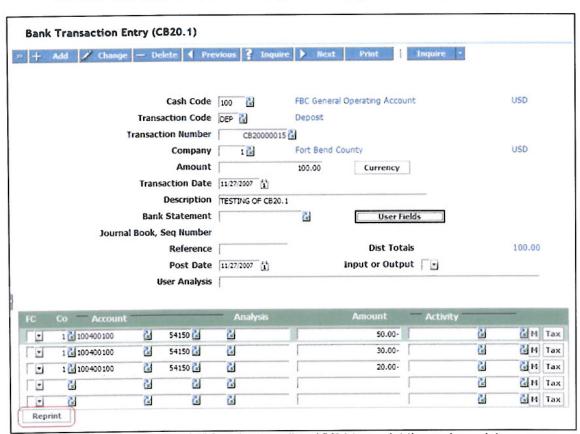


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OK C	ancel Detach	
	direi Detacii	
	User Fie	ld 1
	User Fie	ld 2
	User Fle	ld 3
	User Fie	ld 4

2.6 The "User Field 2" Field now displays the newly-generated receipt number.

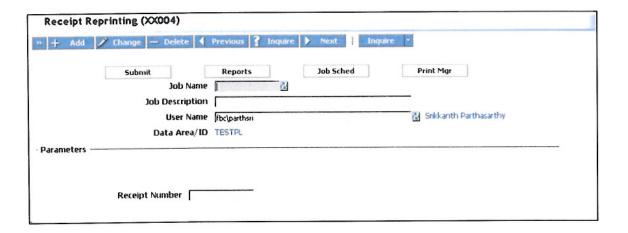


2.7 Invoke the "Reprint" function to pull-up XX04 to reprint the cash receipt.



Document Version 1.0

Fort Bend County –Cash Receipt Customization.doc Design Document



2.8 After invoking the "Reprint" button, XX004 is displayed. Execute XX004 to reprint the cash receipt. More details below

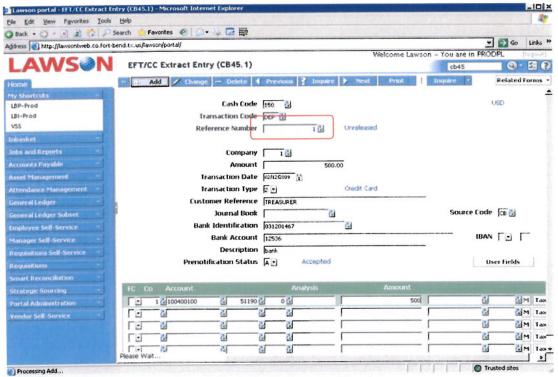


Fort Bend County –Cash Receipt Customization.doc Design Document

III. CB45.1 - EFT/CC Extract Entry

3.1 Adding a new EFT/CC entry via C45

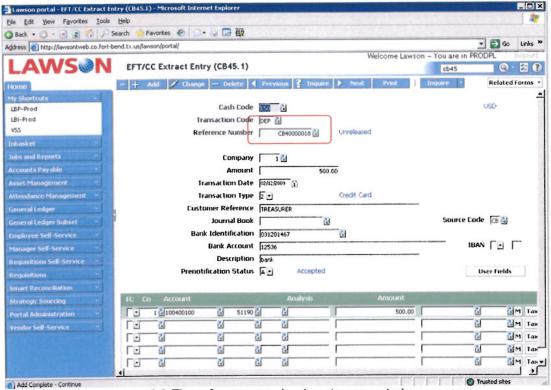
User/s must default Reference Number to "1", to invoke system automation for add function. For the transaction details, all credit transactions require a negative sign, while all debit transactions, a positive sign. When the receipts are printed, these amount signs will be flipped to positive for Credit Transaction and negative for Debit Transaction.



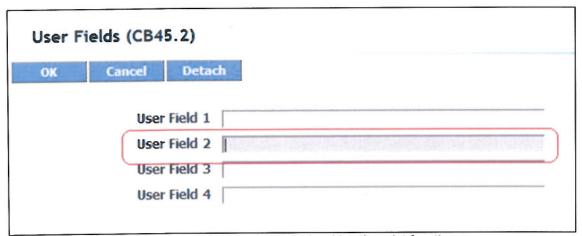
1 as default for Reference Number



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3.2 The reference number is auto-generated.

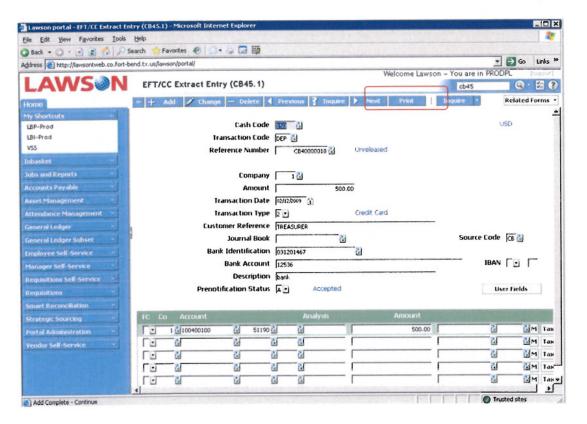


3.3 User Field 2 is blank prior to invoking the print function.

After the print, receipt number has been generated and it should be displayed in this field.



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3.4 Invoke the "Print" function to generate the receipt number. It will display the receipt information in another screen.



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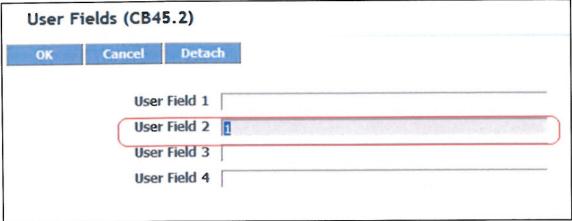
	Fort P.O.	Council Bend County Treas Box 1202 ond, TX 77406-120				RECEIPT
	FBC				Date Received	d: 03/03/200
Transaction: Batch No.	DEP - Depo	sit Description	Cash Acct Unit	Cash Acct	Cash Code	Amount Received
	CB4000003	TESTING OF CB45.1	100409100	54240	100	100.00
One Hundred	Dollars and			To	otal Amount	100.00
leff Council	perien-1			Lawson La	awson	

3.5 This is a sample receipt generated by CB45.

The receipt number is generated and it should be the same number that is displayed in the User field 2.



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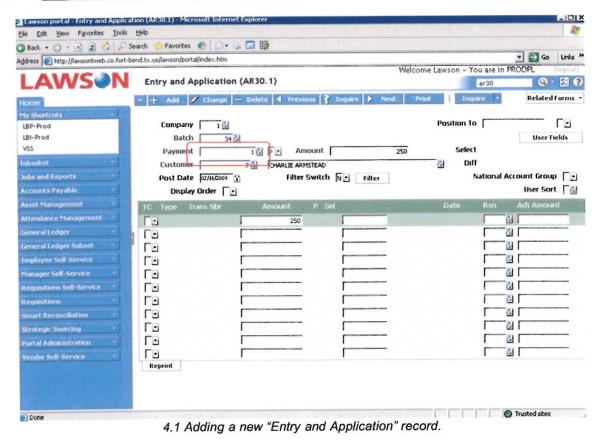


3.6 The "User Field 2" Field now displays the newly-generated receipt number.



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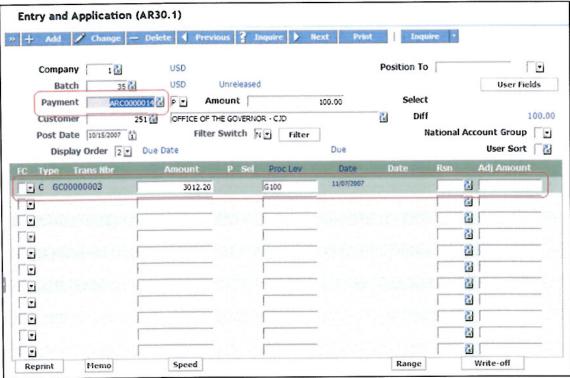
IV. AR30.1 - Entry and Application Module



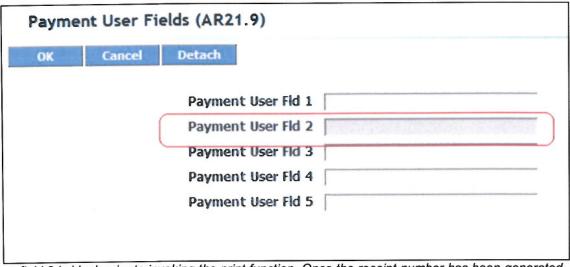
User/s must default the payment number to 1 and required fields for auto generation of number per payment.



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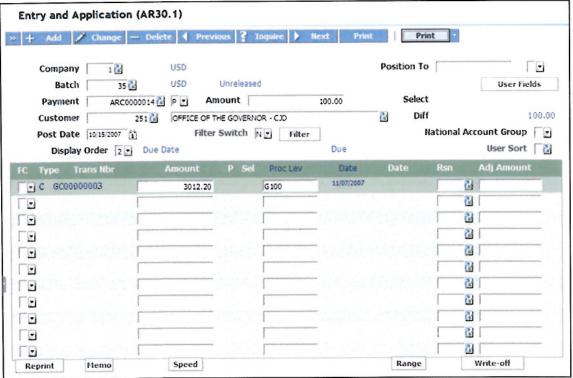
4.2 Payment number is auto-generated, as well as the transaction lines.



4.3 User field 2 is blank prior to invoking the print function. Once the receipt number has been generated, it will be displayed in this field.



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4.4 Invoking the "Print" function to generate the receipt number. This pulls-up a separate window, which will display the receipt.



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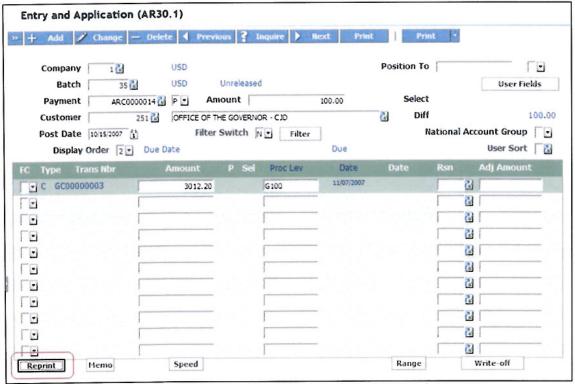
W OF STREET	Fort P.O.	Council Bend County Treas Box 1202 ond, TX 77406-120				RECEIPT
	Office of the P.O. Box 1: Austin, TX				Date Received	d: 0000000001 d: 10/15/2007 d: 10/15/2007
Batch No.	Pay Type	Description	Cash Acct	Cash Acct	Cash Code	Amount Received
35	ARC0000014		100409100	11050	100	0.00
One Hundred	Dollars and	zero Cents		то	otal Amount	100.00
Jeff Council	Chinail unty Treasure	? 		Lawson Lo Deputy Fort Bend	awson County Treas	urer

4.5 This is a sample receipt generated by AR30. It contains the newly generated receipt number. This number is the number that should be found in User Field 2.



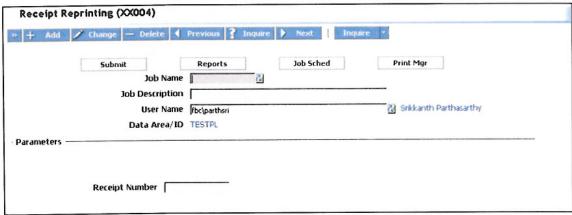
Payment User Fields (AR21.9)			
OK	Cancel	Detach	
		Payment User Fld 1	
		Payment User Fld 2	
		Payment User Fld 3	
		Payment User Fld 4	
		Payment User Fld 5	

4.6 The User Field 2 now contains the receipt number as displayed in the receipt.



4.7 Invoking the "Reprint" button will pull-up the XX004 batch program.





4.8 Execute XX004 to reprint the receipt. More details below.

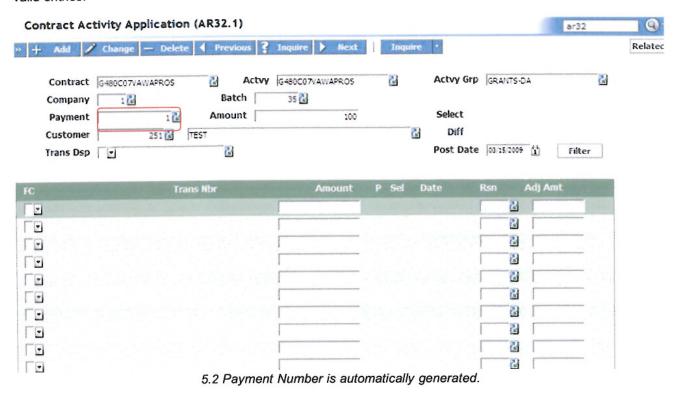


Fort Bend County –Cash Receipt Customization.doc Design Document

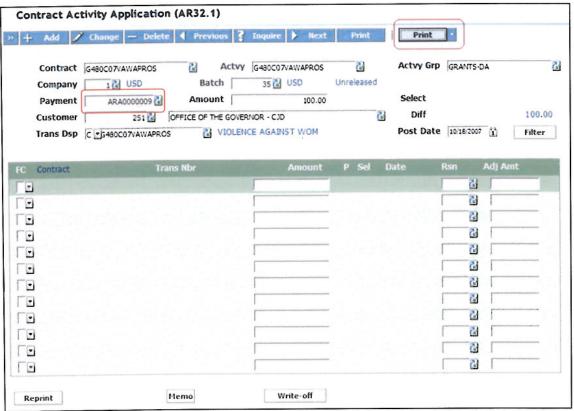
V. AR32.1 – Contract and Activity Application

5.1 Adding a new Contract/Activity record.

User must default "Payment" field to 1 for number system automation. Required field must be populated with valid entries.







5.3 Invoke Print Function to generate receipt number. This will display another window that shows the receipt information.



Fort Bend County –Cash Receipt Customization.doc Design Document

Jeff Council Fort Bend County Treasurer P.O. Box 1202 Richmond, TX 77406-1202 RECEIPT

Office of the Governor - CJD

Receipt No: 000000001

Date Received: 10/15/2007

Date Posted: 10/15/2007

Date Posted: ARA0000009

Batch No. Pay Type Description Cash Acct Cash Acct Cash Code Amount Received

35 ARA0000009 G480C07VAMAPROS. GRANTS-DA 100409100 11050 100 0.00

Total Amount 100.00

One Hundred Dollars and zero Cents

Jeff Council

Fort Bend County Treasurer

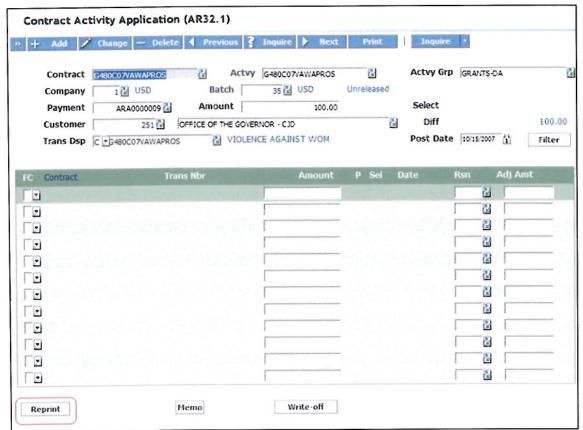
Lawson Lawson

Deputy

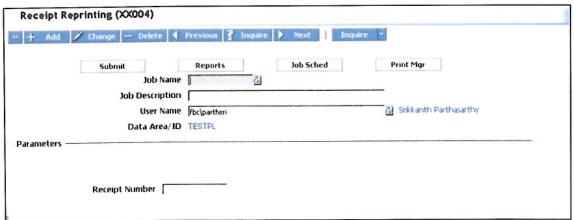
Fort Bend County Treasurer

5.4 This is a sample receipt generated by AR32.1 It shows the newly generated receipt number.





5.5 Invoking the Reprint function to pull-up XX004.



5.6 XX004 is displayed. Execute XX004 to reprint the receipt. More details to follow.



Fort Bend County –Cash Receipt Customization.doc Design Document

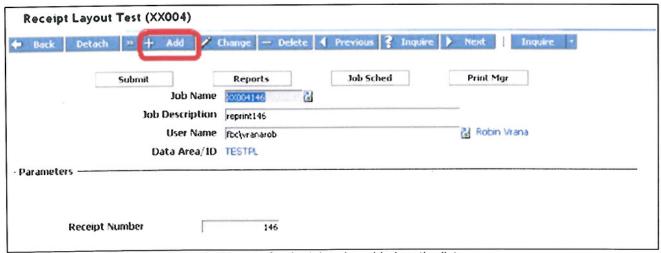
VI. XX004 - Reprint Receipt

As displayed above, invoking the "Reprint Receipt" button in any of the forms above will redirect to XX004.

Receipt Layout Test (XX004)

	Submit Job Name	Reports :	Job Sched	Print Mgr
	Job Description	reprint146		
	User Name	fbc\vranarob		Robin Vrana
	Data Area/ID	TESTPL		
ameters —				

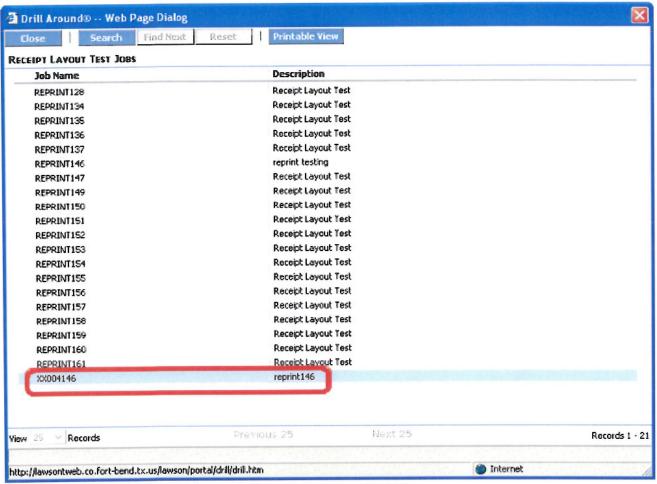
6.1 Enter a Job Name, Job Description and the Receipt Number that you want to be printed (Receipt Number should be already added in Receipt Master table)



6.2 Click on the Add button for the job to be added on the list

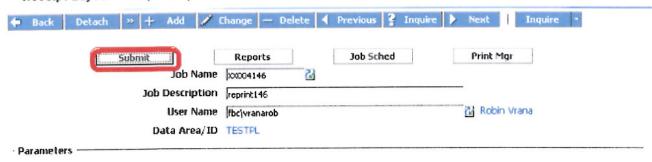


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6.3 Drill Around button will show the added jobs

Receipt Layout Test (XX004)



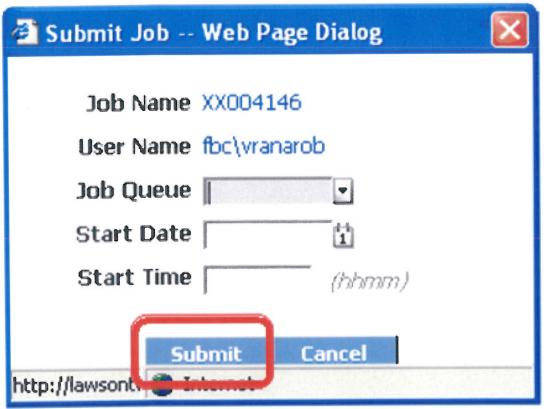
Receipt Number

146

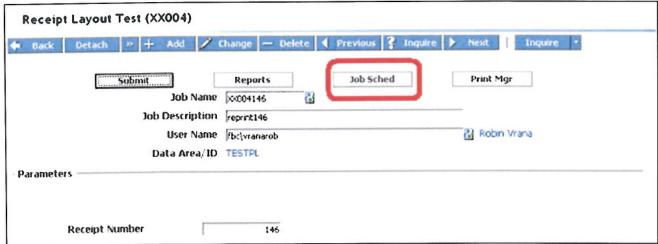


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6.4 Click on the Submit button to process the job

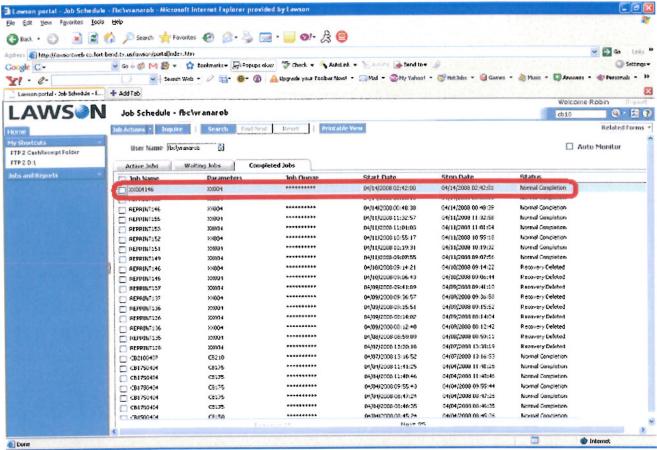


6.5 Job Screen will be displayed. Click Submit.



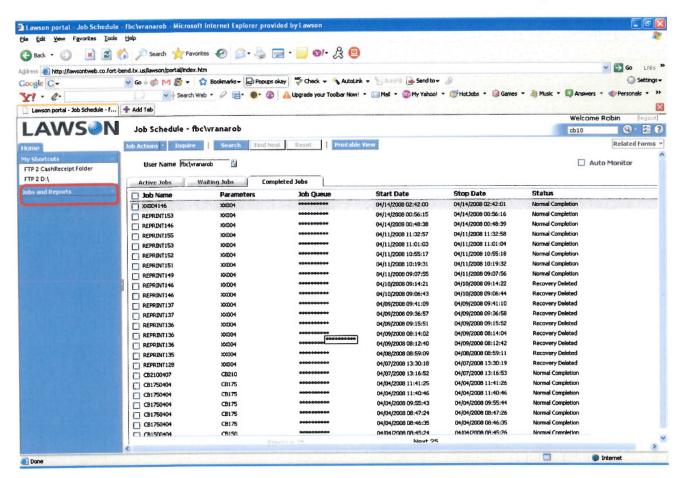
6.6 Click on Job Sched button to check if job has normally completed.





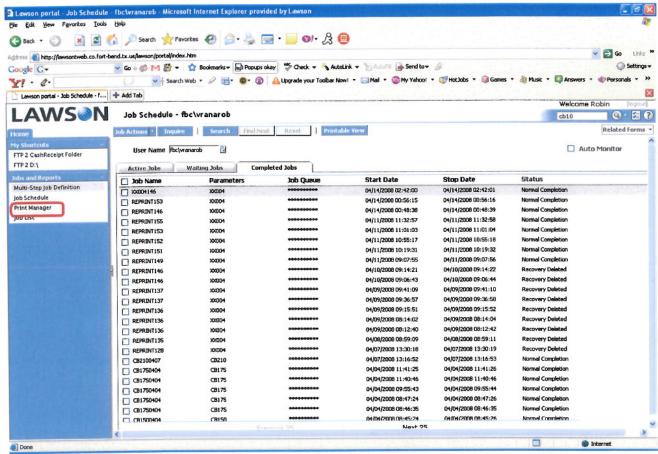
6.7 You can check normally completed jobs in the Completed Jobs tab. If there's an error you can check it in the Waiting Jobs with Need Recovery status







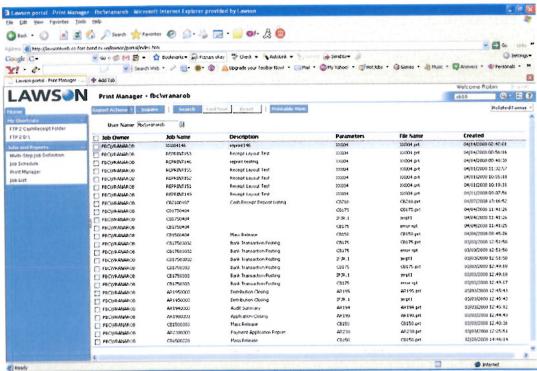
Fort Bend County –Cash Receipt Customization.doc Design Document



6.8 Click on Jobs and Reports located on the left side of the portal's screen and click on Print Manager

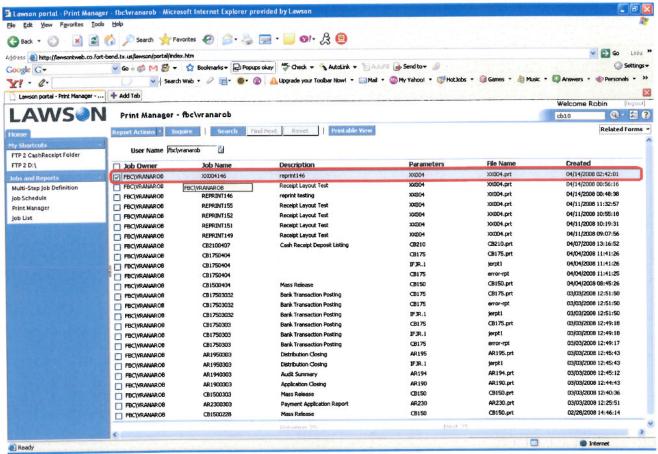


Fort Bend County –Cash Receipt Customization.doc Design Document



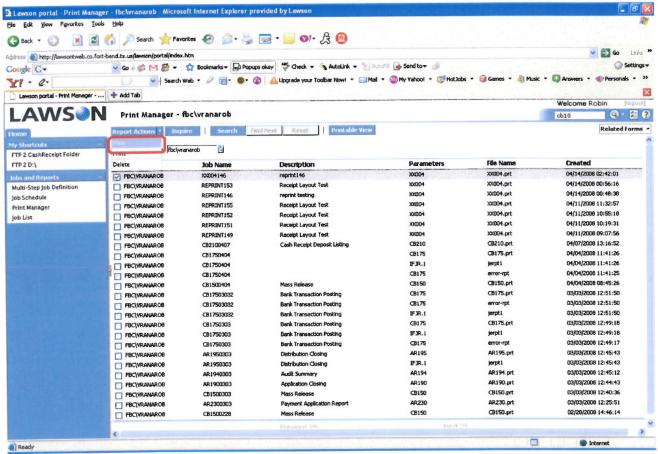
6.9 The list of generated print files will be displayed. For printing view options must change to PDF format.





6.10 Click on the generated print file of your job

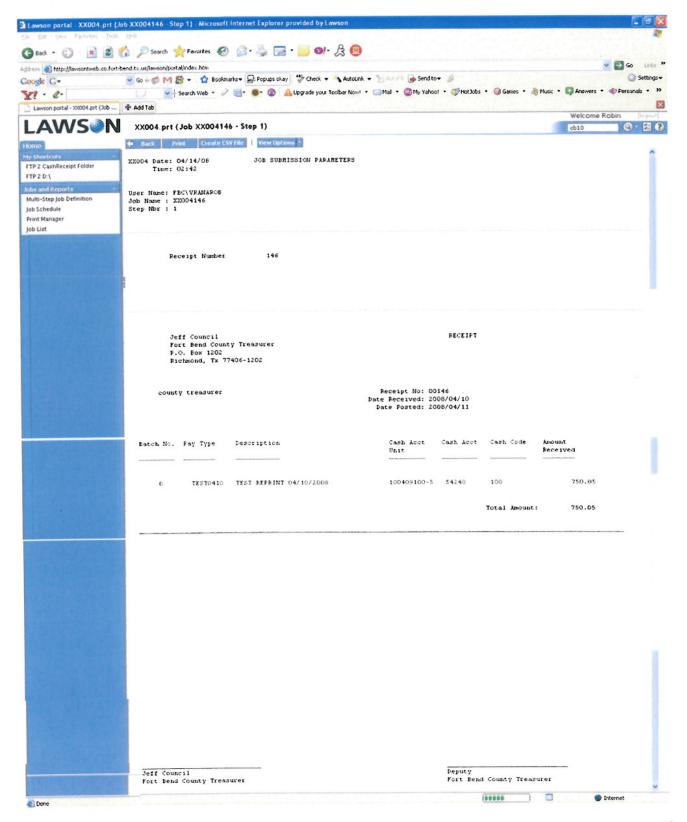




6.11 Click on the Report Actions button then View to display the report



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6.12 This is the report generated by XX004. Note that the word "Negative" is added on the re-printed receipt if the Total Amount is negative.

Base forms for Design Studio:

ar30.1.reprint.xml ar32.1.reprint.xml ar21.3.reprint.xml cb20.1.reprint.xml cb45.1.reprint.xml ar20.1.reprint.xml

Delivered forms for Design Studio:

ar30.1.new.xml ar32.1.new.xml ar21.3.new.xml cb20.1.new.xml cb45.1.new.xml ar20.1.new.xml

\images folder should be migrated to Lawson\portal\content\forms folder (contains fortbendborder.JPG, fortbendlogo.JPG, fortbendsignature.JPG)

4.0 Alternatives Considered

None

5 Assumptions, Risks and Concerns

5.1 Assumptions

Default form validation still applies when updating User Field values.

Receipt can be reprinted only if the transaction has been printed once

When applying an upgrade patch for AR/CB, there is a need to re-apply the customization after the patch (See 5.1a PATCH APPLICATION)

The migration procedure for Cobol (starting on Page 11 of this document) and Design Studio must be done so that the customization will be re-applied

5.1a - PATCH Application

- ** Be sure to back up all modified forms before getting started with Patch Application Back Up of Custom Forms: Z:\lawprod\apps\prodpl\Automation Prj Back Up 03182009
- i. Download Patch. Check ReadMe File to check affected files / productlines
- ii Back up all files in different directory for both customized forms and Patch files.
- iii Create folder and Extract Patch
- iv. Run lawappinstall with the preview directive

This allows you to preview what will be changed. Review the **preview.log** file to see what are the impacts of the installation would be when you do continue the installation.

The preview.log provides the following information:

- · entries from install.log
- · detected modified files list
- · whether a database reorganization will be necessary
- · entries from patchcompile.log



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To execute lawappinstall using the **preview** option,
For Windows, type
perl %GENDIR%\bin\lawappinstall preview productline> <versionfiledir>

v. Running lawappinstall with the update directive Running lawappinstall using the **update** directive updates application source files (program and metadata) into the installation productline.

To execute lawappinstall using the **update** option For Windows, type **perl %GENDIR%\bin\lawappinstall update** productline> <versionfiledir>

vi. Running lawappinstall with the activate directive
Running Application Installation using the activate directive implements the
application source files (program and metadata) that have been updated into
the installation productline.
To execute lawappinstall using the activate option

For Windows, type

perl %GENDIR%\bin\lawappinstall activate productline>

vii. If needed run (check preview.log)

Compile or Qcompile

loccmp ProductLine SystemCode ProgramCode or qcompile ProductLine SystemCode ProgramCode

Build Dictionary - blddbdict

blddbdict ProductLine or blddbdict DataArea

Database Reorganization

dbreorg DA or

dbreorg PL

DA is DataArea and PL is ProductLine

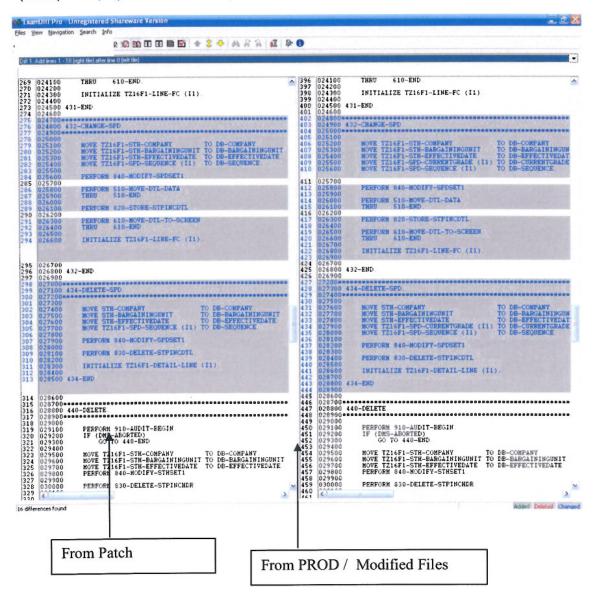


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vii. Compare Production file against Patch File. If custom application (CB20 etc) are not affected with the update. Ignore this Phase. Custom forms can be migrated from the back up using migration procedure.

**This is a sample image (Highlighted are the difference between files)

(Patch) → (extract from PROD)





Fort Bend County -Cash Receipt Customization.doc **Design Document**

viii. Move Patch lines to Prod lines (except for those GSC modified lines tagged as FBC-DS) or if no new lines for patch files were found, move Production file (Custom Forms) to location where patch was applied. (PD /WS /SCR)

NEW FORMS/REPORTS

- d. XX01.1
- e. XX03.1
- f. XX004

CUSTOMIZED FORMS

- f. AR30.1
- g. AR32.1
- h. AR21.3
- i. CB20.1
- j. CB45.1
- k. AR20.1

Delivered forms for Design Studio:

ar30.1.new.xml

ar32.1.new.xml

ar21.3.new.xml

cb20.1.new.xml

cb45.1.new.xml

ar20.1.new.xml

\images folder should be migrated to Lawson\portal\content\forms folder (contains fortbendborder.JPG, fortbendlogo.JPG, fortbendsignature.JPG)

ix. Compile / Build Tables and Re-Org Tables See section vii

NEW TABLES

-RECEIPTONT

-RECEIPTMST

x. Check for error/s. Type in command: Is *.err

xi. For Errors check:

RESOLUTION:

Please note that the destination program source folders are %LAWDIR%\productline\systemcode

Open working storage mod ie. CB20WS and edit the directory path inside. Only CB20, CB25, XX004 has to be updated. Check "D:\LAWPROD\APPS\PRODPL\WORK..." directories for Path

The following file should exist in production, if not, create them or copy from the TESTPL: D:\lawprod\apps\prodpl\work\CB20TRNCSV\\CB20TRNCSV D:\lawprod\apps\prodpl\work\CB45TRNCSV\ CB45TRNCSV These files contains the last transaction number for CB20, and CB45.



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5.2 Risks

There will be a data integrity issue in RECEIPTMST if the process of printing a Cash Receipt will not be completed. See Resolution Slowness in the opening of Receipt printing – do a DBREORG and Recompile XX03 Reprinting goes to "Needs Recovery" – give the user full permission to the folder where the reprint files is located.

RESOLUTION:

To resolve this issue, Check if failed transaction was added in RECEIPTMST and RECEIPTCNT, delete record for failed transaction in both tables

Check last successful receipt number and update files (CSV) delete unprocessed receipt numbers in RECEIPTMST and RECEIPTCNT. D:\lawprodt\apps\prodp/\work\CB45TRNCSV D:\lawprodt\apps\prodp/\work\CB20TRNCSV.

5.3 Other Concerns

All new tables, as mentioned in Section 2.2, if not yet created, should be defined. They should be created under the CB system code, with necessary access rights given to the users.

Users should also have access to forms XX01.1 (Receipt Count), XX03.1 (Receipt Master) and XX004 (Reprinting Treasurer's Receipt).



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6 Estimation

Phase	Hours
Design	
Construction	
Unit Test	
Total	

7 Open Items

Identify any questions or items that have not been identified for this document.

Open Item	Description	Opened By	Opened Date	Closed By	Closed Date

8 Scope Management

Identify any questions or items that would require scope change for this document.

Scope Change	Description	Signed By	Date Signed



Fort Bend County -Cash Receipt Customization.doc Design Document

9 Test Plan

10 Acceptance Form

Application Name: Project Number

I have reviewed the design specification document, dated **09/01/2011** provided to me by Lawson for the customized requirements and/or modification of the above application. I understand that the requirements gathered by Lawson were used as a basis in the preparation of the design specification. I have identified all of the requirements and accept the implementation of these changes as shown in the above specification. I understand that Lawson will use this design specification in the technical design and development phase. By signing this acceptance form, I authorize Lawson to continue expending hours towards the completion of this project.

I understand that following my acceptance of this design specification, should I identify additional requirements, changes to the scope and/or or changes to the design in general, this could result in changes to the project estimate.

Company:	<client name=""></client>	
Name: Title: Signature: Date:		_
Company: Prepared By:	Lawson	_
Approved by: Name: Title: Signature: Date:		<u>-</u>

11 Appendices



Annex B

Fort Bend County Travel Policy

Approved in Commissioners' Court on November 3, 2009
Effective November 4, 2009
Revised September 7, 2010
Revised June 2, 2015, Effective August 1, 2015
Revised July 28, 2015, Effective August 1, 2015

The Commissioners' Court allocates funds annually for the payment of travel expenditures for county employees and officials within the individual departmental budgets. Travel expenditures paid from these budgets must serve a public purpose for Fort Bend County. These expenditures may be paid directly to the vendor or provided as a reimbursement to the employee/official upon completion of their travel. Advance payments to vendors may be accommodated by issuance of a check or use of a County procurement card. Eligible expenditure categories under this policy include: Lodging, meals, transportation, registration fees, and other fees (with justification). Each category is further defined below.

CONTRACT RATES:

Fort Bend County is a 'Cooperative Purchasing Participating Entity' with the State of Texas. This program is also known as TPASS (Texas Procurement and Support Services) State Travel Management Program (STMP). This gives County employees and officials access to the contract rates negotiated by the State for hotels and rental cars. Procurement procedures for these contract services are explained within the categories below.

OUT OF STATE TRAVEL:

Authorization: The traveler must obtain Commissioners' Court approval for out-of-state travel before departure. The duration must include travel days along with the event scheduled days. To prevent delays in processing travel reimbursement, ensure that the travel duration is accurately defined when submitting the agenda request.

Documentation: The traveler must provide an excerpt from the Commissioners' Court minutes (http://www.fortbendcountytx.gov/index.aspx?page=55) with the travel reimbursement form.

LODGING (In and Out of State):

Hotel:

Hotel reimbursements are limited to the Federal Travel Regulations set forth by US General Services Administration (GSA) by location not including taxes. The rates are set annually and vary by month and location. The maximum rates for lodging per day can be found at:

http://www.gsa.gov/portal/content/104877?utm_source=OGP&utm_medium=print-radio&utm_term=perdiem&utm_campaign=shortcuts_based on travelers destination.

Fort Bend County is a 'Cooperative Purchasing Participating Entity' with the State of Texas. This gives County employees and officials access to the contract rates negotiated by the State for hotels. Participating hotels can be found at: http://portal.cpa.state.tx.us/hotel/hotel_directory/index.cfm (be sure to check the correct fiscal year). When making a reservation the traveler must ask for the State of Texas Contract rate (not the government rate) and be prepared to provide the County's agency #: C0790. Traveler must verify confirmed rate matches the negotiated

contract rates found on the State's website listed above and <u>does not exceed the GSA</u> daily allowance.

If the organizer of a conference/seminar has negotiated discount rates with a hotel(s), the traveler may choose these lodging services without penalty but the traveler must reserve the room at the group rate and be able to provide documentation of the group rate.

The traveler will be responsible for the excess charge over the GSA per diem rate for the city/county even if using the State rate. The Auditor's Office will deduct from the travelers' reimbursement any excess charges over the GSA per diem rate. Travel websites including but not limited to Expedia and Travelocity should not be used to book lodging.

Travel Days: If the traveler must leave before 7:00AM to arrive at the start of the event and/or return to the County after 6:00PM after the event concludes, an additional night's lodging is allowable before and/or after the event.

Additional fees allowable: Self-parking

Additional fees allowable with justification: Valet parking is allowable if an extreme hardship exists due to physical disability of the traveler or if no self-parking is available.

Fees not allowable: Internet, phone charges, laundry, safe fees

Gratuities: Gratuities are not reimbursable for any lodging services.

Overpayments by County: Any lodging overpayment by the County must be reimbursed by the hotel before processing a reimbursement to the traveler for any of the categories addressed in this policy. Prepaid lodging services should be accurately calculated or underestimated by excluding the taxes to prevent delays in processing travel reimbursements.

Procurement Card: The traveler may use the procurement card to make lodging reservations. Contact Purchasing to arrange or use the procurement card assigned to the department or traveler.

Documentation: A final settled hotel bill with a zero balance from the front desk is required even if lodging is paid by the procurement card. The hotel bill left under the door is not acceptable. The hotel bill should be scrutinized before traveler departs to make sure all charges are valid and notify hotel of any invalid charges and resolve issues before departing. Any invalid charges will be the responsibility of the traveler. A copy of the itemized hotel statement must be submitted with the travel reimbursement claim if the traveler used a County procurement card to purchase lodging services or prepaid by County check. Event agenda/documentation or a letter from the traveler describing the event/meeting is required. If utilizing conference negotiated hotel rates, documentation of rates is required.

Changes/Modifications to Reservation – Any modifications including cancellation of reservation, the traveler must obtain a confirmation number and note the name of the person they spoke with in case the hotel charges the traveler. If the traveler does not obtain a confirmation number then any expenses incurred will be the responsibility of the traveler. Expenses resulting from changes or modifications to travel reservations will be paid by the County if the traveler produces documentation that a family emergency exists.

MEALS:

Texas: Meals including gratuities will be reimbursed to the traveler at a flat rate of \$36/day. The travelers per diem on the departure day and final day of travel will be at 75% of the per diem which is \$27/day.

Out-of-state: Meals including gratuities will be reimbursed to the traveler at a flat rate of \$48/day. The travelers per diem on the departure day and final day of travel will be at 75% of the per diem which is \$36/day.

Day trips: Meals will not be reimbursed for trips that do not require an overnight stay.

Procurement Card: No meal purchases are allowed on any County procurement card.

Documentation: No meal receipts are required for reimbursement. Event agenda/documentation or a letter from the traveler describing the event/meeting is required.

TRANSPORTATION:

Personal Vehicle: Use of personal vehicle will be reimbursed at the current rate/mile set by Commissioners' Court. Mileage should be calculated using the County office location of the traveler and the event location. Mileage may not be calculated using the traveler's home. Mileage should be calculated using an employees vehicle odometer reading or by a readily available online mapping service for travel out of Fort Bend County. If using the mileage of an online mapping service, state which mapping service was used or provide a printout of your route detailing the mileage. For local travel, odometer readings or mapping service details are not required. Departments should develop a mileage guide for employees for local travel points, if a department does not have a mileage guide, the Auditor's Office will determine if the mileage listed is reasonable.

Allowable expenses: Parking and tolls with documentation.

County Vehicle: Fuel purchases when using a County vehicle should be made with the County Procurement card if available. Original receipts will accompany the Procurement Card statement but a copy must be provided with the travel reimbursement request.

Allowable expenses: Parking and tolls with documentation required.

Airfare: Airfare is reimbursable at the lowest available rate based on 14 day advance purchase of a discounted coach/economy full-service seat based on the required arrival time for the event. The payment confirmation and itinerary must be presented with the travel reimbursement form. The traveler will be responsible for the excess charges of an airline ticket purchase other than a coach/economy seat. When using Southwest Airlines a traveler should choose the "wanna get away" flight category.

Allowable Expenses: Bag fees. Fare changes are allowable if business related or due to family emergency.

Unallowable Expenses/Fees: Trip insurance, Early Bird Check In, Front of the line, Leg Room, Fare changes for personal reasons.

Rental cars are limited to the negotiated TPASS rates listed at: Rental Car: http://www.window.state.tx.us/procurement/prog/stmp/stmp-rental-car-contract/vendorcomparison/. The contact information for Avis is listed here: http://www.window.state.tx.us/procurement/prog/stmp/stmp-rental-car-contract/Avis/. information for Enterprise is listed here: contact The http://www.window.state.tx.us/procurement/prog/stmp/stmp-rental-carcontract/Enterprise/. You will need to make your reservations at least 14 days in advance and provide the County's agency #: C0790. The traveler will not be reimbursed for any amount over the negotiated contract rates if a non-contract company is used at a higher rate. The traveler should select a vehicle size comparable to the number of County travelers. The traveler may use a non-contract vendor at an overall rate lower than the contract rates with no penalty. The original contract/receipt must be presented with the travel reimbursement form or a copy if a County procurement card is used. . The traveler will be responsible for any excess charges not included in the TPASS rates or for choosing a vehicle size not comparable with the number of travelers on the trip.

Insurance is included in the negotiated TPASS rates, if a traveler chooses to take out additional insurance the cost is on the traveler.

Enterprise:

- Optional Customer, Coupon or Corporate number is TXC0790
- Please enter the first 3 characters of your company's name or PIN number FOR
- Enterprise will automatically bill FBC when you reserve your vehicle so you need to have a purchase order before your departure.

Avis:

- Avis Worldwide Discount (AWD) Number or Rate Code F930790
- You cannot use the wizard option if you have an account with Avis, the wizard will override the state rate and normally the State rates are less.

Unallowable Fees/Charges: GPS, prepaid fuel, premium radio, child safety seats, additional insurance, one way rentals.

Allowable expenses: Parking and tolls allowed with documentation.

Other Transportation: Other forms of transit (bus, taxi, train) are reimbursable with an original receipt.

Gratuities: Gratuities are not reimbursable for any transportation services.

Procurement Card: The traveler may use a County procurement card to make transportation reservations for air travel and rental car services. Contact Purchasing to arrange or use the procurement card assigned to the department or traveler.

Documentation: Original receipts are required for all transportation reimbursements paid by the traveler. Transportation services obtained with a County procurement card require a copy of the receipt. Additional requirements are noted within each category above. Event agenda/documentation or a letter from the traveler describing the event/meeting is required.

REGISTRATION:

Registration fees: Registration fees are reimbursable for events that serve a Fort Bend County purpose. Registration fees for golf tournaments, tours, guest fees and other recreational events are not reimbursable.

Procurement Card: The traveler may use a County procurement card to register for an event. Contact Purchasing to arrange or use the procurement card assigned to the department or traveler.

Documentation: An original receipt must be obtained upon registration and submitted with the reimbursement request if paid by the traveler. A copy of the receipt must be provided if registration is paid on a County procurement card. Event agenda/documentation or a letter from the traveler describing the event/meeting is required.

GRANTS:

Travel expenditures from Federal and State grants must also conform to the granting agency's funding requirements.

TRAVEL REIMBURSEMENT FORM:

The traveler must use the current travel reimbursement form (http://econnect/index.aspx?page=55) for all travel related services addressed in this policy. No other expenditures may be submitted for reimbursement on the travel reimbursement form. After completing all required information, the travel form must be signed/dated by the traveler and the department head/elected official. Travel reimbursement request should be submitted within 30

days from when traveler returns from trip. Mileage reimbursement request should be submitted no less frequently than quarterly. Mileage reimbursement request for the fourth quarter should be submitted no later than October 30th for yearend processing.

EXCLUSIONS:

If the traveler has custody of a person pursuant to statue or court order or if the traveler is required by court or legal entity to appear at a particular time and place the traveler will not be penalized for accommodations that require a 14 day advance purchase ticket if travel is required with less than 14 days' notice.

If the traveler has custody of a person pursuant to statue to court order the traveler will not be held to the 75% per diem on the departure and final day of travel.



CHANGE ORDER

INTRODUCTION

This Change Order document ("Change Order") is subject to all terms and conditions of the Software Services Agreement (or, if applicable, the Professional Services Agreement) between Infor and Licensee with an Effective Date of Insert Date (the "Services Agreement") and constitutes a change to the Services Work Order identified below by Work Order Number ("Work Order"). All terms of the Services Agreement and Work Order are incorporated herein by reference. Capitalized terms not defined in this Change Order are defined in the Services Agreement or Work Order. In the event of a conflict, the terms of this Change Order control over the terms of the Services Agreement and Work Order.

1.0 CHANGE ORDER

Infor (US), Inc.

Licensee (customer)	
Project Name	
Project Number	
Project Manager	
Project Phase	
Product(s)	
Work Order Number	
Change Number	
Issue Number	
Description	
Requestor	
Identified Date	
Prepared By	
Change Status Log Date	
Initial identification/assessment	
Approved for detailed impact analysis (optional)	
Pending Approval	
Final Approval Approved Denied	

Services Work Order

Exhibit D: Infor Project Change Order Template

Updated project and budget plans

1.1	Preliminary identification and assessment
D	escribe the change in detail
R	eason for the change
P	lease describe the reason for the change as well as the business benefits that will provided through this change
н	igh level impact assessment
1.2	Approval for detailed impact analysis (optional)
	eviewer
R	eview Date
1.3	Detailed impact analysis
Ir	npact on project plan (including estimated timelines)
Т	arget date (for implementation)
lı	mpact on resource requirements
A	Additional risk

Infor (US), Inc. Services Work Order

Exhibit D: Infor Project Change Order Template

Impact on project cost

Service Fee Estimate for Additional Services Provided under this Change Order

Resource/Activity/Task	Estimated [Hours/Days]	[Hourly/Daily] Rate	Estimated Fee
			\$
			\$
			\$
			\$
			\$
			\$
			\$
Total			\$

Estimated time and costs listed in this Change Order represent an estimate only and are in addition to the estimates provided in the original Work Order. Actual project time and cost may vary from the estimates provided. Where a substantial variation from this Change Order is foreseen, both parties must agree in writing to the additional work and document the change in a subsequent Change Order.

Other Projects Affected	
Who needs to be notified of the change	
Comments	

2.0 CHANGE APPROVAL / PAYMENT

By signing below, Licensee authorizes Infor to proceed with the work set forth in this Change Order and bill Licensee per the payment terms set forth in the original Work Order for any additional Services fees. Please return a signed copy of this Change Order to Infor PSO.

THE PARTIES have executed this Change Order through the signatures of their respective authorized representatives.

INFOR:	LICENSEE:	
Signature:	Signature:	

Infor (US), Inc. Services Work Order

Exhibit D: Infor Project Change Order Template

Printed Name:	Printed Name:
Title:	Title:
Address:	Address:
Address:	Address:
Signature Date:	Signature Date:

Infor (US), Inc. Services Work Order

CERTIFICATE OF INTERESTED PARTIES

FORM 1295

1 of 1

					1011	
	Complete Nos. 1 - 4 and 6 if there are interested parties. Complete Nos. 1, 2, 3, 5, and 6 if there are no interested parties.			OFFICE USE ONLY CERTIFICATION OF FILING		
1	Name of business entity filing form, and the city, state and country of the business entity's place of business.			Certificate Number: 2016-131758		
	Infor (US), Inc. Alpharetta, GA United States			Date Filed:		
2	Name of governmental entity or state agency that is a party to the contract for which the form is being filed.		11/02/2016			
	Fort Bend County			Date Acknowledged:		
3	Provide the identification number used by the governmental entity or state agency to track or identify the contract, and provide a description of the services, goods, or other property to be provided under the contract.					
	22336 Subscription License and Services Agreement					
4	Name of Interested Party	City, State, Country (place of busine	Nature of interest ess) (check applicable)			
	Name of interested Party			Controlling	Intermediary	
r						
5 Check only if there is NO Interested Party.						
6	AFFIDAVIT I swear, or affirm, under penalty of perjury, that the above disclosure is true and correct.					
	ELIZABETH A HAMMETT NOTARY PUBLIC - MINNESOTA MY COMMISSION EXPIRES 01/31/2021 Signature of authorized agent of contracting business entity					
	Sworn to and subscribed before me, by the said Associate General Course, this the day of November. 20 16, to certify which, witness my hand and seal of office.					
	Curboth A. Hammett Elizabeth A. Hammett Legal Assistant Signature of officer administering oath Printed name of officer administering oath Title of officer administering oath					