

GET INSPIRED.  
LEARN FROM THE EXPERTS.  
IGNITE YOUR SUCCESS.

October 16 - 18<sup>th</sup>, 2016  
Phoenix, Arizona

# Highlight Agenda

Sunday, October 16

Welcome Reception @ 7pm

Monday, October 17

Breakfast

Mainstage Keynotes

(5) Tracks of Breakout Sessions

Lunch

Networking and Meetups

Innovation Center

Explore the Resort [Free Time]

Tuesday, October 18

Breakfast

(5) Tracks of Breakout Sessions

Lunch

Networking and Meetups

Innovation Center

Dinner

Final Night Party



# Agenda – Monday, Oct. 17

TRIPSPARK IGNITE SUMMIT	Fixed Route		Paratransit		NEMT		Rideshare		K-12	
	STREETS		PASS		NOVUS		NOVUS MED		RIDEPRO / GREENRIDE	
7:00 – 8:00	Breakfast									
8:00 – 9:00	Keynote									
9:15 – 10:15 (1 hour)	What's New in Streets - Introducing the New MyRide	What's New in PASS	What's New in NOVUS-DR (2:14:0)	What's New in NOVUS-Med	What's New in Rideshare	What's New in K-12				
10:15 – 10:45	Break									
10:45 – 11:25 (40 mins)	What's In a Name?	PASS Real Time Views	What's New in NOVUS-DR (2:14:0) (cont.)	What's New in NOVUS-Med (cont.)	What's New - Specific Major New Features	Student Data Management				
11:25 – 11:30	Changeover									
11:30 – 12:15 (45 mins)	Transit Marketing	PASS Reporting	The New Ad-hoc Reporting Tool	The New Ad-hoc Reporting Tool	Advanced Public Web Site	Map Edit in Veo Transportation				
12:15 – 1:30	Lunch									
1:30 – 2:10 (40 mins)	On the Bus - New Projects	Customer Session 1	Customer Session 1	Customer Session	Vanpool Vehicle Maintenance Monitoring - Part 1	Schedule Management Modes and Filters				
2:10 – 2:15	Changeover									
2:15 – 3:00 (45 mins)	Taking Advantage of the RSA Algorithm	Top 10 Features you May Not Know About In PASS	Top 10 Features you May Not Know About In NOVUS	Data Security & HIPAA Compliance	Vanpool Vehicle Maintenance Monitoring - Part 2	Schedule Management Overview				
3:00 – 3:30z	Break									
3:30 – 4:10 (40 mins)	Customer Session 1	TNCs (Uber/Lyft/Veyo)	TNCs (Uber/Lyft/Veyo)	TNCs (Uber/Lyft/Veyo)	Managing Your Database	Transfers and Shuttles in Veo				
4:10 – 4:15	Changeover									
4:15 – 5:00 (45 mins)	Reports Focus Group	Scheduling & Optimization Overview	Scheduling & Optimization Overview	Contract Management	Customer Session	What If Scenarios & Optimization				

Sessions subject to change.

# Agenda – Tuesday, Oct. 18

TRIPSPARK IGNITE SUMMIT	Fixed Route		Paratransit		NEMT	Rideshare	K-12
	STREETS		PASS	NOVUS	NOVUS MED	RIDEPRO / GREENRIDE	
7:00 – 8:00	Breakfast						
8:00 – 8:55 (55 mins)	What's New In Streets and On the Roadmap	Mobile Data Options: Rangers, Tablets & The Browser	MDT Options: Rangers, Tablets & The Browser	MDT Options: Rangers, Tablets & The Browser	Web-based Ad Hoc Reporting - General Features		MapNet Reporting
8:55 – 9:00	Break						
9:00 – 9:40 (40 mins)	Google GTFS from Start to Finish	Customer Session 2	Customer Session 2	Customer Session 2	Web-based Ad Hoc Reporting - Specific Examples		MapNet Coordination
9:40 – 9:45	Changeover						
9:45 – 10:30 (45 mins)	Google GTFS from Start to Finish (cont.)	How a Passenger Portal Helps to Provide Better Service	How a Passenger Portal Helps to Provide Better Service	How a Passenger Portal Helps to Provide Better Service	Vanpool NTD Reporting by Region		Preparing MapNet Data for Veo Conversion
10:30 – 11:00	Break						
11:00 – 11:40 (40 mins)	Customer Session 2	How to Reduce No Shows with an Automated Notification System	How to Reduce No Shows with an Automated Notification System	How to Reduce No Shows with an Automated Notification System	Vanpool Fare Calculation and Fare Collection - Part 1		TripSpark Onboard Technologies for Schools
11:40 – 11:45	Changeover						
11:45 – 12:30 (45 mins)	Beyond the Farebox - New Faring Options	Pass Wizardry	Imports, Exports, and the Web API	Imports, Exports, and the Web API	Vanpool Fare Calculation and Fare Collection - Part 2		Analyzing Plan vs. Actual Data
12:30 – 1:30	Lunch						
1:30 – 2:10 (40 mins)	XGate & XMM - Remote Ranger Management	PASS - Have You Done a Self Health Check lately?	What's Next?	What's Next?	Mobile Apps		Veo Infoshare
2:10 – 2:15	Changeover						
2:15 – 3:00 (45 mins)	Customer Session 3 - Case Study	Learning to Speak In Violation Code	Learning to Speak In Violation Code	The Changing Face of NEMT	Gamification - Badges and Leader Boards		Reporting In Veo Transportation
3:00 – 3:30	Break						
3:30 – 4:10 (45 mins)	Get to Know Your Riders Using Google Analytics	The PASS Power User	The NOVUS Power User	TCRP Project B44	Going Entirely Web Based		What's Next?
4:10 – 4:15	Changeover						
4:15 – 5:00 (45 mins)	Customer Feedback	Customer Feedback	Customer Feedback	Customer Feedback	Customer Feedback		Customer Feedback
7:00 – 10:00	Closing Dinner / Outing						

Sessions subject to change.