



**COUNTY JUDGE**  
Fort Bend County, Texas

Robert E. Hebert  
County Judge

(281) 341-8608  
Fax (281) 341-8609

May 25, 2016

Inga Mathis  
6491 Tassel Ct  
Westerville, OH 43081

Reference: Account Number: 8700-10-003-0540-907  
Tax Year 2014, Precinct 1

Dear Mr. and/or Mrs. Mathis:

The County has received your request to waive penalty and interest fees on Fort Bend County property taxes. Fort Bend County is also authorized to act on behalf of Fort Bend Independent School District which represents a total amount of \$146.33 for penalties assessed on the referenced account for tax year 2014. The Tax Assessor's Office has conducted research on your account; a copy of the research is enclosed with this letter, and has also been provided to the Commissioners Court.

The information you provided, along with the Tax Office research, has been placed on the Agenda, becoming part of public record, for the Commissioners Court meeting on Tuesday, June 7, 2016 at 1:00 p.m. Commissioners Court is located at the Historic Courthouse, 401 Jackson Street, 2<sup>nd</sup> Floor, in Richmond, Texas.

You are not required to appear in order for the Court to consider your request. Action by the Court is governed by guidelines under Texas Tax Code, Chapter 33, Section 33.011\*, Commissioners Court cannot waive penalty, interest and/or collection fees unless there is evidence of an error by the appraisal district or the County. However, if you have any new information showing proof of an error that was not researched by the Tax Assessor and wish to discuss, please contact your Commissioner, Richard Morrison, prior to June 7, 2016, at telephone 281-344-9400 or by email at [richard.morrison@fortbendcountytexas.gov](mailto:richard.morrison@fortbendcountytexas.gov), to discuss any additional documentation you may wish to provide to the Court when they consider your request.

Sincerely,

Robert E. Hebert

Enclosure

Copy: Commissioner Richard Morrison, Precinct No. 1

\*Section 33.011(a)(1) of the Texas Tax Code states, "The governing body of a taxing unit: shall waive penalties and may provide for the waiver of interest on a delinquent tax if an act or omission of an officer, employee, or agent of the taxing unit or the appraisal district in which the taxing unit participates caused or resulted in the taxpayer's failure to pay the tax before delinquency."



## COUNTY TAX ASSESSOR / COLLECTOR

Fort Bend County, Texas

Patsy Schultz, PCC  
County Tax Assessor/Collector  
1317 Eugene Heimann Circle  
Richmond, TX 77469-3623

(281) 341-3710  
Fax (281) 341-9267  
Email: [patsy.schultz@fortbendcountytx.gov](mailto:patsy.schultz@fortbendcountytx.gov)  
[www.fortbendcountytx.gov](http://www.fortbendcountytx.gov)

DATE: May 25, 2016

TO: County Judge Robert E. Hebert  
Commissioner Richard Morrison  
Commissioner Grady Prestage  
Commissioner Andy Meyers  
Commissioner James Patterson  
Roy Cordes, County Attorney

COUNTY JUDGE  
RECEIVED

MAY 25 2016

FROM: Tammy Staton *T.S.*  
Chief of Property Taxes

Re: Waiver of Penalty and Interest – Inga Mathis: Account # 8700-10-003-0540-907, 2014 Tax Year;  
Legal Description: Teal Run Sec 10, Block 3, Lot 54

**Precinct 1** ✓

Inga Mathis is requesting waiver of penalty and interest for 2014 tax year, stating her bank sent the online bill pay on January 29, 2015.

Tax Office Records Indicate:

- November 10, 2014 – 2014 Tax Statement was mailed to Inga A. Mathis, 1123 Park Breeze Ct., Fresno, TX 77545-8612 was not returned by the Post Office.
- January 26, 2015 – Ms. Mathis called to verify amount due for 2014
- February 7, 2015 - Received payment for tax year 2014 in the amount of \$1945.16

- February 12, 2015 – Delinquent Statement mailed to Inga A. Mathis, 1123 Park Breeze Ct., Fresno, TX 77545-8612, Amount due \$136.15 **was not returned by the Post Office.**
- February 23, 2015 – 2014 Reminder Notice mailed 2/20/2015 to Inga A. Mathis, 1123 Park Breeze Ct., Fresno, TX 77545-8612, Amount due \$136.15 **was returned by the Post Office - Unclaimed**
- May 27, 2015 – 2014 33.07 Notice sent 5/14/2015 mailed to Inga A. Mathis, 1123 Park Breeze Ct., Fresno, TX 77545-8612, Amount due \$143.78 **was not returned by the Post Office.**
- June 4, 2015 – Ms. Mathis called about the delinquent amount due on her account. She claims that she scheduled her payment for January 29, 2015 through her online bill pay service.
- June 5, 2015 – A conference call with Ms. Mathis, a representative from her bank, and Tammy Staton to discuss the scheduling of her payment. Her bank will need to send a letter stating that her payment was scheduled on January 29, 2015.
- March 16, 2016 Ms. Mathis emailed letter from USSA Bank stating that her payment was scheduled for January 29, 2016
- There is evidence of an error in the transmissions of the funds from the financial institution used to set up a bill pay.
- Fort Bend Independent School District has authorized Fort Bend County Tax Office to handle the processing of the waiver of penalty, interest and collection fees and allow the Fort Bend County Commissioners Court to make the determination based on 33.011 of the State Property Tax Code.

**Breakdown of Taxes Paid:**

Account 8700-10-003-0540-907:

2014 Tax Year

Tax Unit	Base	Penalty & Interest	Total Waiver Request
Fort Bend ISD	\$1455.78	\$109.53	\$109.53
FBC	\$489.38	\$36.80	\$36.80
TOTAL	\$1945.16	\$146.33	\$146.33 ✓

**Total Penalty, Interest & Collection Fees: \$146.33 ✓**

**I do recommend waiver of penalty, interest and collection fees.** Property Tax Code Section 33.011 (h) (2) (A).  
"The Governing body of a tax unit shall waive penalties and interest on a delinquent tax if the tax payer attempted to pay the tax by electronic funds transfer in the proper manner before the delinquent date..."

March 30, 2016

County Judge Robert E. Hebert  
401 Jackson  
Richmond, Texas 77469-3110

COUNTY JUDGE  
RECEIVED

MAY 13 2016

Dear Honorable Judge Hebert:

My name is Inga Mathis and I current reside in Ohio where I have moved for what I hope to be temporarily from 1123 Park Breeze Ct. Fresno, TX 77545, with my children. I am writing today to request for waiver of penalty interest and collection fees for my account #8700-10-003-0540-907 for the 2014 tax year.

Last year when I paid my Fort Bend County Property Tax 2014 bill in the amount of \$1,945.16, I used my bank's online bill pay service for the first time, to send my check to the appropriate office. At the time that I scheduled the payment, my bank indicated that the check would be issued and sent on January 29, 2015 and arrive on February 3, 2015. At first, I was alarmed that this would mean that my check would arrive late to the tax office, however I called the Fort Bend County Property Tax Office and confirmed that the payments were accepted based on the postmark, not by the arrival date. Thus, my fears where alleviated and I went ahead and confirmed with my bank to have the check sent out on January 29, 2015,

Unknowingly, nearly six or seven months later I was contacted by my mortgage company regarding the payment and told that it was late. I contacted the Fort Bend County Property Tax Office only to learn that indeed my payment had been deemed late and after explaining how I had sent the check to the situation, I was instructed to confirm with my bank that the check had indeed been mailed on January 29, 2015 as I requested.

I did, indeed, confirm with my bank that the check was processed and mailed out from my bank, , on January 29, 2015 by my request. Due to the fact that the transaction took place so long ago, I was unable to have documentation from the bank, however I have a letter and the direct number to a representative in the CEO's resolution team who work with me to verify the information and is more than willing to answer any questions regarding the transaction. His name is \_\_\_\_\_ and you may contact him at \_\_\_\_\_ ext.

Thank you in advance for your time and your consideration. If you have any questions or would like additional information, please feel free to contact me at the phone number or address below. I look forward to hearing from your office.

Sincerely,



Inga Mathis  
6491 Tassel Ct.  
Westerville, OH 43081

# DUPLICATE TAX RECEIPT



PATSY SCHULTZ, PCC  
FORT BEND COUNTY TAX ASSESSOR/ COLLECTOR  
1317 EUGENE HEIMANN CIRCLE  
RICHMOND, TEXAS 77469-3623

Certified Owner:

MATHIS INGA A  
1123 PARK BREEZE CT  
FRESNO, TX 77545-8612

Legal Description:

TEAL RUN SEC 10, BLOCK 3, LOT 54

Parcel Address: 1123 PARK BREEZE CT  
Legal Acres: 0.0000

Remit Seq No: 28669893  
Receipt Date: 02/07/2015  
Deposit Date: 02/09/2015  
Print Date: 05/19/2016 09:56 AM  
Printed By: SOLEDADF

Deposit No: J150209AZ7  
Validation No: 3  
Account No: **8700-10-003-0540-907**  
Operator Code: RAMIREZ

Year	Tax Unit Name	Rec Type	Tax Value	Tax Rate	Levy Paid	P&I	Coll Fee Paid	Total
2014	Fort Bend Isd	TL	108,640	1.340000	1,360.54	95.24	0.00	1,455.78
2014	Fort Bend Co Drainage	TL	98,912	0.022000	20.34	1.42	0.00	21.76
2014	Fort Bend Co Gen Fnd	TL	98,912	0.472760	437.04	30.58	0.00	467.62
					<u>\$1,817.92</u>	<u>\$127.24</u>	<u>\$0.00</u>	<u>\$1,945.16</u>

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Check Number(s):  
995335

PAYMENT TYPE:

Checks: \$1,945.16

Exemptions on this property:

CAPPED  
HOMESTEAD

Total Applied: \$1,945.16

Change Paid: \$0.00

PAYER:  
MATHIS INGA A  
1123 PARK BREEZE CT  
FRESNO, TX 77545-8612

*ACCOUNT PAID IN FULL*

(281) 341-3710

DUPLICATE TAX RECEIPT



PATSY SCHULTZ, PCC
FORT BEND COUNTY TAX ASSESSOR/ COLLECTOR
1317 EUGENE HEIMANN CIRCLE
RICHMOND, TEXAS 77469-3623

Certified Owner:

MATHIS INGA A
1123 PARK BREEZE CT
FRESNO , TX 77545-8612

Legal Description:

TEAL RUN SEC 10, BLOCK 3, LOT 54

Parcel Address: 1123 PARK BREEZE CT
Legal Acres: 0.0000

Remit Seq No: 29294925 , 29294926
Receipt Date: 06/05/2015
Deposit Date: 06/11/2015
Print Date: 05/19/2016 09:57 AM
Printed By: SOLEDADF

Deposit No: O150611L1
Validation No: 900000041965915
Account No: 8700-10-003-0540-907
Operator Code: IVANG

Table with 8 columns: Year, Tax Unit Name, Rec Type, Tax Value, Tax Rate, Levy Paid, P&I, Coll Fee Paid, Total. Rows include 2014 Fort Bend Isd, Fort Bend Co Drainage, and Fort Bend Co Gen Fnd.

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Check Number(s):
229459 , 229460

PAYMENT TYPE:

Checks: \$146.33

Exemptions on this property:

CAPPED
HOMESTEAD

Total Applied: \$146.33

Change Paid: \$0.00

PAYER:
FOR GREEN TREE SERVICING LLC
1123 PARK VIEW DRIVE
COVINA , CA 91724-3748

ACCOUNT PAID IN FULL

Dear Fort Bend County Tax Assessor,

Attn: Tammy

This letter is to inform of [redacted]'s processing of check # [redacted], made payable to Fort Bend County Tax Assessor, for \$1,945.16. Per Ms. Mathis' request, [redacted] issued this check on 01/29/15 via mail, and dated the check for the expected arrival date of 02/03/15.

If you require further assistance, I remain available at [redacted], extension [redacted].

Member Advocacy Specialist  
[redacted] Bank