



Community of Practice for Public Health Improvement (COPPHI)
Open Forum for Quality Improvement in Public Health
June 12 – 13, 2014 • Kansas City, Missouri

Thursday, June 12th, 2014

6:30 – 7:30 AM	GROUP EXERCISE OPTION Join us for yoga, taught by a local instructor on-site at the InterContinental
8:00 AM - 9:00 AM	BREAKFAST AND REGISTRATION
9:00 AM - 9:30 AM	Welcome to the 10th Open Forum: Kansas City 2014 Local welcome: Rex Archer, Kansas City Health Department
9:30 AM - 10:30 AM	PLENARY The Future of Financing Public Health Emily Holubowich, Executive Director, Coalition for Health Funding and Senior Vice President, Cavarocchi-Ruscio-Dennis Associates, L.L.C
10:30 – 11:00 AM	BREAK
11:00 AM - 12:00 PM	INTERACTIVE SHARING SESSIONS: <i>The interactive sharing sessions will highlight real examples from public health practitioners engaged in accreditation preparation, quality improvement (QI), and related initiatives The sessions will emphasize interactive discussion and audience engagement.</i> <ul style="list-style-type: none">○ The ASTHO Performance Dashboard○ The Center for Jurisdictional Sharing's Roadmap to Sharing Services○ Public Health Accreditation Perspectives: Site Visitors Panel○ Public Health Quality Improvement Exchange: What have we learned about QI?○ Rapid Quality Improvement: Stories from the NNPHI Kaizen Event Program

12:00 PM-1:00 PM	LUNCH
1:00 PM - 2:00 PM	<p>ROUNDTABLE AND POSTER SESSIONS</p> <p><i>The Roundtable sessions allow for an informal, interactive small group discussion about current topics related to QI and Accreditation in Public Health. Poster sessions will be staffed by poster submitters to ensure the opportunity for dialog and interactivity.</i></p> <p><i>This year NNPHI launched an Open Forum Abstract Submission process. We saw high interest, and are currently reviewing an excellent selection of high quality proposals. We are particularly interested in featuring Roundtables and Posters on the following topics:</i></p> <ul style="list-style-type: none"> ○ Performance Management <ul style="list-style-type: none"> ▪ How to set measures. ▪ Technology/Systems. ▪ Models to follow. ▪ Collaborating across departments. ○ QI Projects ○ CHA/CHIP. ○ Workforce Development. ○ Accreditation <ul style="list-style-type: none"> ▪ Preparing for Accreditation. ▪ Next steps after accreditation. ○ Customer Satisfaction/Customer Service ○ Moving from Planning to Action: Implementing your CHIP
2:00 – 3:00 PM	Roundtable and Poster Session 2
3:00 PM - 3:30 PM	BREAK
3:30 PM - 4:30 PM	<p>PLENARY</p> <p>Perspectives on Accreditation Eduardo Sanchez, Deputy Chief Medical Officer, American Heart Association</p>
5:30 – 6:30 PM	<p>Accreditation Town Hall</p> <p>2014 is the year that PHAB has set aside to review the accreditation process. PHAB would like input on everything in the process from the Statement of Intent to the annual reports. Come help PHAB continue to improve by giving them your thoughts on the steps in the accreditation process.</p>
6:30 PM	<p>RECEPTION and DINNER</p> <p>Please join us for a casual, buffet-style dinner and dessert.</p>

Friday, June 13, 2014

6:30 – 7:30 AM **GROUP EXERCISE OPTIONS**

- **Join local hosts for a group walking tour of the Kansas City Plaza Area**
- **Join us for yoga, taught by a local instructor on-site at the InterContinental**

8:00 AM - 9:00 AM **BREAKFAST**

9:00 AM - 10:30 AM **PLENARY**

Public Health Accreditation Perspectives from a Large City Health Department

Bechara Choucair, Commissioner of the Chicago Department of Health

10:30 – 11:00 AM **BREAK**

11:00 AM - 12:00 PM **INTERACTIVE SHARING SESSIONS:**

- Customer Satisfaction and Customer Service
- An Affordable and Practical Tool for Performance Management
- The Big Story from Small Health Departments
- The PHAB Action Plan: A Tool for Improvement
- Rapid Quality Improvement: Stories from the NNPHI Kaizen Event Program

12:00 PM- 1:00 PM **LUNCH**

1:00 PM - 2:00 PM **PLENARY**

COIN: bridging health and healthcare systems through QI to reduce infant mortality

2:00 PM – 2:30 PM **CLOSING**