

July 23, 2013

Michel Davis
Director of Parks
P. O. Box 509
Fresno, TX 77545

Mr. Davis:

I rented the large pavilion on Saturday, July 13, 2013 from 9 am to 4 pm for the second day of a Family Reunion. Upon arrival, a gentleman spoke with me and assured us that everything was in order.

I left to pick up more items and upon my return was told by my cousin, who was setting up, that we had no electricity at any of the plugs. There was no way to play our music, run a fan for a particular uncle who has suffered a stroke since the last reunion. He had to be taken to a family member's home nearby shortly after arriving as there was no way he could stay without the fan on him.

Before he arrived I rode around and looked for the truck and made phone calls to the only number on the contract and left messages. Not until about 1pm did I see another gentleman in a similar truck going into the back of the building (museum?) on the property. Once I told him about my problem he said he had to call the person that I originally spoke with and talk to him about the situation.

I trusted he would get this taken care of immediately as it was about 12:30 pm. When I returned from HEB at about 1:15 pm the electricity was on. After speaking with the young lady that was familiar with the fact that I had left messages, I stopped by the office on Monday to ask if we could be compensated for the inconvenience. I called back on Wednesday and was not pleased that the

Director made the decision to not compensate us.

If there were no electricity on that pavilion, we would not have rented it. I understand the problem was that a previous maintenance person cut the electricity off in an area where a normal turn on would not provide electricity. That is unfortunate and has nothing to do with anything we did. We again are asking for complete refund or fair compensation for this inconvenience.

Your assistance is greatly appreciated. I can be reached at (281) 919-3447. My mailing address is 1327 Collier Point Lane

Fresno, TX 77545

Sincerely,

A handwritten signature in black ink that reads "Cheryl Smith". The script is cursive and fluid.

Cheryl Smith

Reunion Hostess

CC:

Commissioner Grady Prestage
303 Texas Parkway, Ste 213
Missouri City, TX 77489