



COUNTY JUDGE

Fort Bend County, Texas

Robert E. Hebert
County Judge

(281) 341-8608
Fax (281) 341-8609

August 15, 2013

Douglas Ashmore
8815 Stowe Creek Ln
Missouri City, TX 77459

Reference: Account Number: 8135-19-001-0080-907
Tax Year 2012, Precinct 1

Dear Mr. and/or Mrs. Ashmore:

The County has received your request to waive penalty, interest, and collection fees on Fort Bend County property taxes. Fort Bend County is also authorized to act on behalf of Fort Bend Independent School District which represents a total amount of \$546.30 for penalties assessed on the referenced account for tax year 2012. The Tax Assessor's Office has conducted research on your account; a copy of the research is enclosed with this letter, and has also been provided to the Commissioners Court.

The information you provided, along with the Tax Office research, has been placed on the Agenda, becoming part of public record, for the Commissioners Court meeting on Tuesday, August 27, 2013 at 1:00 p.m. Commissioners Court is located at the William B. Travis Building, 301 Jackson Street, Suite 700, in Richmond, Texas.

You are not required to appear in order for the Court to consider your request. Action by the Court is governed by guidelines under Texas Tax Code, Chapter 33, Section 33.011*, Commissioners Court cannot waive penalty, interest and/or collection fees unless there is evidence of an error by the appraisal district or the County. However, if you have any new information showing proof of an error that was not researched by the Tax Assessor and wish to discuss, please contact your Commissioner, Richard Morrison, prior to August 27, 2013, at telephone 281-344-9400 or by email at richard.morrison@fortbendcountytexas.gov, to discuss any additional documentation you may wish to provide to the Court when they consider your request.

Sincerely,

A handwritten signature in black ink, appearing to read "Robert E. Hebert", is written over a horizontal line.

Robert E. Hebert

Enclosure

Copy: Commissioner Richard Morrison, Precinct No. 1

*Section 33.011(a)(1) of the Texas Tax Code states, "The governing body of a taxing unit: shall waive penalties and may provide for the waiver of interest on a delinquent tax if an act or omission of an officer, employee, or agent of the taxing unit or the appraisal district in which the taxing unit participates caused or resulted in the taxpayer's failure to pay the tax before delinquency."



COUNTY TAX ASSESSOR / COLLECTOR

Fort Bend County, Texas

Patsy Schultz, RTA
County Tax Assessor/Collector
1317 Eugene Heimann Circle
Richmond, TX 77469-3623

(281) 341-3710
Fax (281) 341-9267
Email: schulpat@co.fort-bend.tx.us
www.fortbendcountytax.com

DATE: August 6, 2013

TO: County Judge Robert E. Hebert
Commissioner Richard Morrison
Commissioner Grady Prestage
Commissioner Andy Meyers
Commissioner James Patterson
Roy Cordes, County Attorney

FROM: Tammy Staton T.S.,
Tax Division Supervisor

Re: Waiver of Penalty and Interest – Ashmore, Douglas: Account # 8135-19-001-0080-907, 2012 Tax Year; Legal Description: Sienna Village of Waters Lake Sec 19, Block 1, Lot 8

Precinct 1

Douglas Ashmore is requesting waiver of penalty and interest for 2012 tax year due to online bill payment not received by the Tax Office prior to the due date.

Tax Office Records Indicate:

- August 29, 2007 – General Warranty Deed #2007109002 recorded owner Douglas Ashmore, 8815 Stowe Creek Lane, Missouri City, TX 77459.
- November 16, 2012 – The Original 2012 Tax Statement was mailed to Ashmore, Douglas, 8815 Stowe Creek Ln, Missouri City, TX 77459-6192.
- February 20, 2013 – 2012 Reminder Notice was mailed to Ashmore, Douglas, 8815 Stowe Creek Ln, Missouri City, TX 77459-6192.
- July 16, 2013 – Mr. Ashmore provided a letter from Bank of America stating that his online payment was mailed to Fort Bend County Tax Office on January 31, 2013.
- There is evidence of a failed electronic fund transfer.
- Fort Bend ISD has authorized Fort Bend County Tax Office to handle the processing of the waiver of penalty and interest and allow the Fort Bend County Commissioners Court to make the determination based on 33.011 of the State Property Tax Code.

Breakdown of Taxes Paid:**Account 8135-19-001-0080-907:****2012 Tax Year**

Tax Unit	Base	Penalty & Interest	Collection Fees	Total Waiver Request
FBISD	\$5,964.61	\$417.53		\$417.53
FBC	\$1,839.60	\$128.77		\$128.77
Total	\$7,804.21	\$546.30		\$546.30

Total Penalty, Interest & Collection Fees: \$546.30

I do recommend waiver of penalty, interest and collection fees for 2012. Property Tax Code Section 33.011 (a) (1). "The governing body of a taxing unit: shall waive penalties and may provide for the waiver of interest on a delinquent tax if an act or omission of an officer, employee, or agent of the taxing unit or the appraisal district in which the taxing unit participates caused or resulted in the taxpayer's failure to pay the tax before delinquency..."

July 11, 2013

County Judge Robert E. Hebert
301 Jackson, Suite 719
Richmond, TX 77469

Account: 8135-19-001-0080-907

Legal Description:

Sienna Village of Waters Lake Sec 19,
Block 1, Lot 8

Year in Question: 2012

Taxpayer Current Mailing Address:

8815 Stowe Creek Ln
Missouri City, TX 77459
281.778.3675

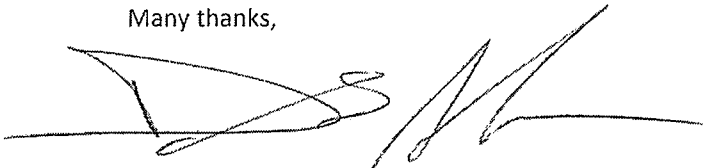
County Judge Robert E. Hebert,

Please kindly consider refunding the short payment/overdue amount of \$546.30 for my 2012 property taxes. As with every year, I paid my taxes via online bill payment no later than January 28. This was the first year, as you will see from my extensive Fort Bend County real estate tax payment history, that I have ever late paid and I was never aware that online banking didn't postmark payments. In order for a payment to be received by an entity such as the Fort Bend County Tax Assessor by February 4 (a Monday), the check had to be cut and mailed prior to January 31. I, unfortunately, cannot control the delivery of my check and did not intend for the delivering mechanism to not have postmarked the envelope. I was extremely disappointed to hear about the "late" payment and there were certainly manual checks postmark dated January 31 that were received and processed the same date or even later.

Your consideration to refund the \$546.30 would be extremely appreciated. I will no longer be using online banking to pay my property taxes so please consider that this is a onetime event and a similar request will not be made in the future.

Please contact me with any questions/concerns @ 281.844.6906.

Many thanks,



Douglas Ashmore

1066
RECEIVED
JUL 12 2013

Bank of America



Bank of America
Interactive Banking
P.O. Box 655961
Dallas, TX 75265-9961

July 16, 2013

Patsy Schultz, RTA
713.844.6401

Re: Amy and Doug Ashmore
8135190010080907

To Whom It May Concern:

This letter is in reference to our mutual customer Amy and Doug Ashmore, who uses our Online Banking Services to pay bills online.

Amy and Doug Ashmore established Patsy Schultz, RTA as a payee and scheduled a payment of \$7804.21 to be delivered by February 4, 2013. However, this payment was not credited to the customer's account until February 6, 2013. Payment was scheduled on January 30, 2013 and the payment was mailed on January 31, 2013.

Please accept this letter as proof that Amy and Doug Ashmore made this payment in good faith and believed that enough time was allowed for the payment to be received and posted by the due date. Please reverse any late fees and finance charges due to this late payment, as well as any negative credit information.

Thank you for your assistance and cooperation with this matter. If you have any questions or require additional information, please feel free to contact us at the number listed below and reference case number [REDACTED]

Sincerely,

Juanita H.
Bank of America
Online Banking Bill Pay
800.278.6302

DUPLICATE TAX RECEIPT



PATSY SCHULTZ, RTA
FORT BEND COUNTY TAX ASSESSOR/ COLLECTOR
1317 EUGENE HEIMANN CIRCLE
RICHMOND, TEXAS 77469-3623

Certified Owner:

ASHMORE DOUGLAS
8815 STOWE CREEK LN
MISSOURI CITY, TX 77459-6192

Legal Description:

SIENNA VILLAGE OF WATERS LAKE SEC 19,
BLOCK 1, LOT 8

Parcel Address: 8815 STOWE CREEK LN
Legal Acres: 0.0000

Remit Seq No: 22928421
Receipt Date: 02/04/2013
Deposit Date: 02/05/2013
Print Date: 07/24/2013
Printed By: DEANNS

Deposit No: O130205AP1
Validation No: 900000027457998
Account No: **8135-19-001-0080-907**
Operator Code: MPARKER

Year	Tax Unit Name	Tax Value	Tax Rate	Levy Paid	P&I	Coll Fee Paid	Total
2012	Fort Bend Isd	445,120	1.340000	5,574.39	390.21	0.00	5,964.60
2012	Fort Bend Co Drainage	368,096	0.019000	65.36	4.58	0.00	69.94
2012	Fort Bend Co Gen Fnd	368,096	0.480760	1,653.90	115.77	0.00	1,769.67
				\$7,293.65	\$510.56	\$0.00	\$7,804.21

Check Number(s):
0020786984

PAYMENT TYPE:

Checks: \$7,804.21

Exemptions on this property:

HOMESTEAD

Total Applied: \$7,804.21

Change Paid: \$0.00

ACCOUNT PAID IN FULL

PAYER:

DOUGLAS C ASHMORE
AMY M ASHMORE
8815 STOWE CREEK LN
MISSOURI CITY, TX 77459-6192

(281) 341-3710

DUPLICATE TAX RECEIPT



PATSY SCHULTZ, RTA
FORT BEND COUNTY TAX ASSESSOR/ COLLECTOR
1317 EUGENE HEIMANN CIRCLE
RICHMOND, TEXAS 77469-3623

Certified Owner:

ASHMORE DOUGLAS
8815 STOWE CREEK LN
MISSOURI CITY, TX 77459-6192

Legal Description:

SIENNA VILLAGE OF WATERS LAKE SEC 19,
BLOCK 1, LOT 8

Parcel Address: 8815 STOWE CREEK LN
Legal Acres: 0.0000

Remit Seq No: 23165805
Receipt Date: 02/26/2013
Deposit Date: 02/28/2013
Print Date: 07/24/2013
Printed By: DEANNS

Deposit No: CC130228
Validation No: 23

Account No: 8135-19-001-0080-907
Operator Code: CRUZ

Year	Tax Unit Name	Tax Value	Tax Rate	Levy Paid	P&I	Coll Fee Paid	Total
2012	Fort Bend Isd	445,120	1.340000	390.22	27.32	0.00	417.54
2012	Fort Bend Co Drainage	368,096	0.019000	4.58	0.32	0.00	4.90
2012	Fort Bend Co Gen Fnd	368,096	0.480760	115.76	8.10	0.00	123.86
				\$510.56	\$35.74	\$0.00	\$546.30

>--
Check Number(s):

Credit Card Authorization No: 0

Exemptions on this property:
HOMESTEAD

PAYMENT TYPE:

Credit Cards: \$546.30

Total Applied: \$546.30

Change Paid: \$0.00

ACCOUNT PAID IN FULL

PAYER:

Douglas Ashmore
8815 Stowe Creek Ln
Missouri City, TX 77459

(281) 341-3710

Page 1 of 1
21.1.157