# The Community of Practice for Public Health Improvement (COPPHI)

# Open Forum for Quality Improvement in Public Health

# **AGENDA**

June 12-13 2013 • Milwaukee, WI

## • Wednesday, June 12, 2013

7:30 AM - 8:30 AM	BREAKFAST AND REGISTRATION
8:30 AM - 9:00 AM	Local Welcome Local officials and public health practitioners welcome us to Wisconsin.
9:00 AM - 10:30 AM	The Journey Towards Accreditation and QI: The Wisconsin Story
10:30 AM - 11:45 PM	CONCURRENT SESSIONS:  The concurrent sessions will highlight real examples from public health practitioners engaged in accreditation preparation, quality improvement (QI), and related initiatives.  O The QI Plan and QI Culture: What worked for Three Accredited Health Departments O Return on Investment for QI: Introduction to a new ROI tool O Big Cities, Big States: Working Toward Accreditation O Stories from the QI Award Program:  Increasing access to substance abuse and recover support services Reducing staff time spent on administrative hearings Increase clients opting for STD results to be provided by text O The Tribal Accreditation Readiness Roadmap and Guidebook
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11:45 AM - 1:00 PM	LUNCH
1:00 PM - 2:15 PM	CONCURRENT SESSIONS
	<ul> <li>Stories from the Center for Sharing Public Health Services</li> <li>Quality Improvement: A State Health Department Perspective</li> <li>Utilizing Technology in Performance Management: Learning from Accredited Health Departments</li> <li>Stories from the QI Award Program:         <ul> <li>Increasing fruit and vegetable voucher use among WIC clients</li> <li>Increasing the percentage of clients with post-partum contraception plans</li> <li>TBD</li> </ul> </li> <li>The Public Health Accreditation Self-Assessment Tool for Tribal Public Health</li> </ul>
2:45 PM - 3:30 PM	PHQIX In Action: Your Community Online
3:30 PM - 4:30 PM	Plenary TBD
7:30 PM	RECEPTION and DINNER Please join us for a casual, buffet-style dinner and dessert.

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## • Thursday, June 13, 2013

Mary Selecky, Former State Health Officer, Washington State	7:30 AM - 8:45 AM	BREAKFAST
The Roundable sessions allow for an informal, interactive discussion about current topics related to [J and Accreditation in Public Health. The small group setting facilitates discussion and the sharing of ideas as well as an opportunity to ask in-depth questions and learn from both presenters and peers.  O Tribal Readiness for Accreditation  Evidence-based Public Health and the PHAB Crosswalk  Focusing on Small Health Departments: The North Carolina Center for Public Health [Quality]  Working with your School of Public Health  ASTHO Resources for Accreditation Preparation  CHACHIP Resources from NACCHO  Increasing the Sustainability of your CHACHIP Efforts  A New (and Free) tool to Inform Your CHA Efforts: CHNA.org  Public Health and the Law  Cross-jurisdictional Sharing  LEAN in a State and Local Health Department: Savings Resources while Improving Services  Utilizing QI Tools: Run Charts  Utilizing QI Tools: Affinity Diagrams  Utilizing QI Tools: Process Mapping  Improving Safety with child car seats (tentative)  Increasing Wic Teention among children  Increasing Parent Assessments in a Voluntary Home Visiting Program  Technology to support Performance Management  The National Public Health Improvement Initiative: What are We Learning?  Working with the International City and County Managers  Association  QI and Chronic Disease  (2.45 PM - 2:30 PM  Ask the Experts:  Participants will be invited to bring their questions to the experts in this informal session. Topics will include things such as Accredited Health Departments. Developing and Implementing a QI Plan. CHNA and CHA/CHIP Collaboration Opportunities.  Accredited Health Departments  Developing and Implementing a QI Plan. CHNA and CHA/CHIP Collaboration Opportunities.  Understanding QI Frameworks.	8:45 AM - 9:30 AM	· · · · · · · · · · · · · · · · · · ·
Evidence-based Public Health and the PHAB Crosswalk     Focusing on Small Health Departments: The North Carolina Center for Public Health Quality     Working with your School of Public Health     ASTHO Resources for Accreditation Preparation     CHA/CHIP Resources from NACCHO     Increasing the Sustainability of your CHA/CHIP Efforts     A New (and Free) tool to Inform Your CHA Efforts: CHNA.org     Public Health and the Law     Cross-jurisdictional Sharing     LEAN in a State and Local Health Department: Savings Resources while Improving Services     Utilizing QI Tools: Run Charts     Utilizing QI Tools: Run Charts     Utilizing QI Tools: Rin Charts     Utilizing QI Tools: Process Mapping     Improving Customer Service: Lab Services     Improving Customer Service: Lab Services     Improving Suffey with child car seats (tentative)     Increasing WIC retention among children     Increasing Parent Assessments in a Voluntary Home Visiting Program     Technology to support Performance Management     The National Public Health Improvement Initiative: What are We Learning?     Working with the International City and County Managers Association     QI and Chronic Disease  12:20 PM - 12:45 PM     LUNCH  12:45 PM - 2:30 PM     Ask the Experts:     Participonts will be invited to bring their questions to the experts in this informal session. Topics will include things such as Accredited Health Departments, Developing and Implementing a QI Plan, CHAN and CHA/CHIP Collaboration Opportunities, and Understanding QI Frameworks.      Accredited Health Departments     Developing and Implementing a QI Plan     CHNA and CHA/CHIP: Collaboration Opportunities     Understanding QI Frameworks	10:00 AM - 12:00 PM	The Roundtable sessions allow for an informal, interactive discussion about current topics related to QI and Accreditation in Public Health. The small group setting facilitates discussion and the sharing of ideas as well as an opportunity
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## **AGENDA**

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