

The Community of Practice for Public Health Improvement (COPPHI) Open Forum for Quality Improvement in Public Health AGENDA

June 12-13 2013 ▪ Milwaukee, WI

• Wednesday, June 12, 2013

7:30 AM - 8:30 AM	BREAKFAST AND REGISTRATION
8:30 AM - 9:00 AM	Local Welcome Local officials and public health practitioners welcome us to Wisconsin.
9:00 AM - 10:30 AM	The Journey Towards Accreditation and QI: The Wisconsin Story
10:30 AM - 11:45 PM	CONCURRENT SESSIONS: <i>The concurrent sessions will highlight real examples from public health practitioners engaged in accreditation preparation, quality improvement (QI), and related initiatives.</i> <ul style="list-style-type: none">○ The QI Plan and QI Culture: What worked for Three Accredited Health Departments○ Return on Investment for QI: Introduction to a new ROI tool○ Big Cities, Big States: Working Toward Accreditation○ Stories from the QI Award Program:<ul style="list-style-type: none">▪ Increasing access to substance abuse and recover support services▪ Reducing staff time spent on administrative hearings▪ Increase clients opting for STD results to be provided by text○ The Tribal Accreditation Readiness Roadmap and Guidebook
11:45 AM - 1:00 PM	LUNCH
1:00 PM - 2:15 PM	CONCURRENT SESSIONS <ul style="list-style-type: none">○ Stories from the Center for Sharing Public Health Services○ Quality Improvement: A State Health Department Perspective○ Utilizing Technology in Performance Management: Learning from Accredited Health Departments○ Stories from the QI Award Program:<ul style="list-style-type: none">▪ Increasing fruit and vegetable voucher use among WIC clients▪ Increasing the percentage of clients with post-partum contraception plans▪ TBD○ The Public Health Accreditation Self-Assessment Tool for Tribal Public Health
2:45 PM - 3:30 PM	PHQIX In Action: Your Community Online
3:30 PM - 4:30 PM	Plenary TBD
7:30 PM	RECEPTION and DINNER Please join us for a casual, buffet-style dinner and dessert.

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• Thursday, June 13, 2013

7:30 AM - 8:45 AM	BREAKFAST
8:45 AM - 9:30 AM	Plenary: The Future of Quality Improvement in Public Health <i>Mary Selecky, Former State Health Officer, Washington State</i>
10:00 AM - 12:00 PM	<p>Roundtable Sessions: <i>The Roundtable sessions allow for an informal, interactive discussion about current topics related to QI and Accreditation in Public Health. The small group setting facilitates discussion and the sharing of ideas as well as an opportunity to ask in-depth questions and learn from both presenters and peers.</i></p> <ul style="list-style-type: none"> ○ Tribal Readiness for Accreditation ○ Evidence-based Public Health and the PHAB Crosswalk ○ Focusing on Small Health Departments: The North Carolina Center for Public Health Quality ○ Working with your School of Public Health ○ ASTHO Resources for Accreditation Preparation ○ CHA/CHIP Resources from NACCHO ○ Increasing the Sustainability of your CHA/CHIP Efforts ○ A New (and Free) tool to Inform Your CHA Efforts: CHNA.org ○ Public Health and the Law ○ Cross-jurisdictional Sharing ○ LEAN in a State and Local Health Department: Savings Resources while Improving Services ○ Utilizing QI Tools: Run Charts ○ Utilizing QI Tools: Prioritization Matrix ○ Utilizing QI Tools: Affinity Diagrams ○ Utilizing QI Tools: Process Mapping ○ Improving Customer Service: Lab Services ○ Improving safety with child car seats (tentative) ○ Increasing WIC retention among children ○ Increasing Parent Assessments in a Voluntary Home Visiting Program ○ Technology to support Performance Management ○ The National Public Health Improvement Initiative: What are We Learning? ○ Working with the International City and County Managers Association ○ QI and Chronic Disease
12:00 PM - 12:45 PM	LUNCH
12:45 PM - 2:30 PM	<p>Ask the Experts: <i>Participants will be invited to bring their questions to the experts in this informal session. Topics will include things such as Accredited Health Departments, Developing and Implementing a QI Plan, CHNA and CHA/CHIP Collaboration Opportunities, and Understanding QI Frameworks.</i></p> <ul style="list-style-type: none"> ○ Accredited Health Departments ○ Developing and Implementing a QI Plan ○ CHNA and CHA/CHIP: Collaboration Opportunities ○ Understanding QI Frameworks ○ Aligning CHA/CHIP, Strategic Plan, and QI Plan

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