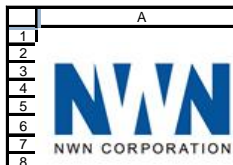


Quote #:	2939693	List	SELL
Quote Name:	Fort Bend Cty Libraries	Smartnet Renewal \$	51,032.59 \$ 44,000.00
Quote Status:	VALID		Signature:
Quote Date:	2-Nov	Breakdown	
Price Protection Ends:	25-Dec	SNT	\$ 37,328.18 \$ 32,198.55
List Price:	\$ 51,032.59	SNT	\$ 11,853.80 \$ 11,853.80
Prepared by:	Linda Miller		\$ (52.35) \$ (52.35)
			\$ 44,000.00 \$ 44,000.00

Serial Number	Cisco Replaced Serial#	Product Number	Contract Number	Contract Level	Begin Date	End Date	Install Site ID	Install Site Name	Site Address Line 1	Site City	State	ZIP	Service SKU	Annual List	Prorated List	Sell
FTX0951A0FM		CISCO2851	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-2851	\$ 735.00	\$ 735.00	\$ 635.75
FTX100306K		CISCO2851-AC-IP	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-2851ACIP	\$ 735.00	\$ 735.00	\$ 635.75
JMX0809173		CISC0745	91261536	SNT	10-Nov-2011	31-Mar-2012	2387642	FORT BEND COUNTY LIBRARY	2620 COMMERCIAL CENTER BLVD	KATY	TX	77450	CON-SNT-3745	\$ 2,187.00	\$ 850.83	\$ 736.00
FOX0146055A		WS-C4503	91261536	SNT	10-Nov-2011	09-Nov-2012	2387642	FORT BEND COUNTY LIBRARY	2620 COMMERCIAL CENTER BLVD	KATY	TX	77450	CON-SNT-WS-C4503	\$ 1,848.00	\$ 1,764.00	\$ 1,525.75
FOX075104FM		WS-C4506	91261536	SNT	10-Nov-2011	09-Nov-2012	2387642	FORT BEND COUNTY LIBRARY	2620 COMMERCIAL CENTER BLVD	KATY	TX	77450	CON-OSP-WS-C4506	\$ 1,848.00	\$ 1,848.00	\$ 1,598.50
F0C144203B		WS-C3750G-24PS-S	91261536	SNT	01-Dec-2011	09-Nov-2012	404164879	FORT BEND COUNTY LIBRARY- GEORGE MEMORIAL	1001 GOLFVIEW DR	RICHMOND	TX	77469	CON-SNT-3750G24P	\$ 545.00	\$ 513.64	\$ 444.30
F0C1443036		WS-C3750G-24PS-S	91261536	SNT	01-Dec-2011	09-Nov-2012	404164879	FORT BEND COUNTY LIBRARY- GEORGE MEMORIAL	1001 GOLFVIEW DR	RICHMOND	TX	77469	CON-SNT-3750G24P	\$ 545.00	\$ 513.64	\$ 444.30
F0C1443033		WS-C3750G-24PS-S	91261536	SNT	01-Dec-2011	09-Nov-2012	404164879	FORT BEND COUNTY LIBRARY- GEORGE MEMORIAL	1001 GOLFVIEW DR	RICHMOND	TX	77469	CON-SNT-3750G24P	\$ 545.00	\$ 513.64	\$ 362.10
F0C144302U		WS-C3750G-24PS-S	91261536	SNT	01-Dec-2011	09-Nov-2012	404164879	FORT BEND COUNTY LIBRARY- GEORGE MEMORIAL	1001 GOLFVIEW DR	RICHMOND	TX	77469	CON-SNT-3750G24P	\$ 545.00	\$ 513.64	\$ 444.30
F0C1443035		WS-C3750G-24PS-S	91261536	SNT	01-Dec-2011	09-Nov-2012	404164879	FORT BEND COUNTY LIBRARY- GEORGE MEMORIAL	1001 GOLFVIEW DR	RICHMOND	TX	77469	CON-SNT-3750G24P	\$ 545.00	\$ 513.64	\$ 444.30
F0C145168H		WS-C3750G-24PS-S	91261536	SNT	01-Feb-2012	09-Nov-2012	404164879	FORT BEND COUNTY LIBRARY- GEORGE MEMORIAL	1001 GOLFVIEW DR	RICHMOND	TX	77469	CON-SNT-3750G24P	\$ 545.00	\$ 421.07	\$ 362.10
F0C145168U		WS-C3750G-24PS-S	91261536	SNT	01-Feb-2012	09-Nov-2012	404164879	FORT BEND COUNTY LIBRARY- GEORGE MEMORIAL	1001 GOLFVIEW DR	RICHMOND	TX	77469	CON-SNT-3750G24P	\$ 545.00	\$ 421.07	\$ 362.10
F0D13241X1S		WS-C3750G-12S-E	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-3750G12E	\$ 1,007.00	\$ 1,007.00	\$ 871.05
F0D13241X1S5		WS-C3750G-12S-E	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-3750G12E	\$ 1,007.00	\$ 1,007.00	\$ 871.05
F0C132421QH		WS-C3750G-24PS-S	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-3750G24P	\$ 545.00	\$ 545.00	\$ 471.40
F0C1427W6X4		WS-C3750G-24PS-S	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-3750G24P	\$ 545.00	\$ 545.00	\$ 471.40
F0C1427W6U4		WS-C3750G-24PS-S	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-3750G24P	\$ 545.00	\$ 545.00	\$ 471.40
F0C1427W6U6		WS-C3750G-24PS-S	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-3750G24P	\$ 545.00	\$ 545.00	\$ 471.40
F0C1427W6W6		WS-C3750G-24PS-S	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-3750G24P	\$ 545.00	\$ 545.00	\$ 471.40
F0C1427W6X6		WS-C3750G-24PS-S	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-3750G24P	\$ 545.00	\$ 545.00	\$ 471.40
F0C1432Y0M1		WS-C3750G-24PS-S	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-3750G24P	\$ 545.00	\$ 545.00	\$ 471.40
F0C1346221Y		WS-C3750G-24PS-S	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-3750G24P	\$ 545.00	\$ 545.00	\$ 471.40
F0C1346221R		WS-C3750G-24PS-S	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-3750G24P	\$ 545.00	\$ 545.00	\$ 471.40
F0C1346223R		WS-C3750G-24PS-S	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-3750G24P	\$ 545.00	\$ 545.00	\$ 471.40
F0C1346212P		WS-C3750G-24PS-S	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-3750G24P	\$ 545.00	\$ 545.00	\$ 471.40
F0C132425KV		WS-C3750G-48PS-S	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-3750G48P	\$ 919.00	\$ 919.00	\$ 794.90
F0C132425L3		WS-C3750G-48PS-S	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-3750G48P	\$ 919.00	\$ 919.00	\$ 794.90
F0C135027W0		WS-C3750G-48PS-S	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-3750G48P	\$ 919.00	\$ 919.00	\$ 794.90
F0C135027VM		WS-C3750G-48PS-S	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-3750G48P	\$ 919.00	\$ 919.00	\$ 794.90
F0C135027VN		WS-C3750G-48PS-S	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-3750G48P	\$ 919.00	\$ 919.00	\$ 794.90
F0C135027VQ		WS-C3750G-48PS-S	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-3750G48P	\$ 919.00	\$ 919.00	\$ 794.90
F0C1347Z5P8		WS-C3750G-48PS-E	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-3750GPE	\$ 1,642.00	\$ 1,642.00	\$ 1,420.30
F0C1401F002		AIR-WLC4402-50-K9	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-WC4402P5	\$ 1,600.00	\$ 1,600.00	\$ 1,384.00
F0D1323R1WZ		WS-C3750E-24PD-S	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-3750E2PS	\$ 824.00	\$ 824.00	\$ 712.75
F0D1323R1WP		WS-C3750E-24PD-S	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-3750E2PS	\$ 824.00	\$ 824.00	\$ 712.75
FTX13521LJ		AIR-LAP1142N-A-K9	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-1142NAK	\$ 80.00	\$ 80.00	\$ 69.00
FTX13521KH		AIR-LAP1142N-A-K9	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-1142NAK	\$ 80.00	\$ 80.00	\$ 69.00
FTX13521LG		AIR-LAP1142N-A-K9	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-1142NAK	\$ 80.00	\$ 80.00	\$ 69.00
FTX13521LE		AIR-LAP1142N-A-K9	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-1142NAK	\$ 80.00	\$ 80.00	\$ 69.00
FTX13521LH		AIR-LAP1142N-A-K9	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-1142NAK	\$ 80.00	\$ 80.00	\$ 69.00
FTX13521LI		AIR-LAP1142N-A-K9	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-1142NAK	\$ 80.00	\$ 80.00	\$ 69.00
FTX13521LJ		AIR-LAP1142N-A-K9	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-1142NAK	\$ 80.00	\$ 80.00	\$ 69.00
FTX13521LK		AIR-LAP1142N-A-K9	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-1142NAK	\$ 80.00	\$ 80.00	\$ 69.00
FTX13521LH		AIR-LAP1142N-A-K9	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-1142NAK	\$ 80.00	\$ 80.00	\$ 69.00
FTX13521LI		AIR-LAP1142N-A-K9	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-1142NAK	\$ 80.00	\$ 80.00	\$ 69.00
FTX13521LJ		AIR-LAP1142N-A-K9	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-1142NAK	\$ 80.00	\$ 80.00	\$ 69.00
FTX13521LH		AIR-LAP1142N-A-K9	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-1142NAK	\$ 80.00	\$ 80.00	\$ 69.00
FTX13521LI		AIR-LAP1142N-A-K9	91261536	SNT	10-Nov-2011	09-Nov-2012	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-1142NAK	\$ 80.00	\$ 80.00	\$ 69.00
FOX074604R0		WS-C4503	91261536	SNT	10-Nov-2011	09-Nov-2012	1996434	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-WS-C4503	\$ 1,764.00	\$ 1,764.00	\$ 1,525.85
FKH08091JF		AIR-AP1231G-A-K9	91261536	SNT	10-Nov-2011	09-Nov-2012	1996434	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-1231GAK9	\$ 83.00	\$ 83.00	\$ 71.80
FTX0842R2Z2		AIR-AP1231G-A-K9	91261536	SNT	10-Nov-2011	09-Nov-2012	1996434	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-1231GAK9	\$ 83.00	\$ 83.00	\$ 71.80
FTX0935E30R		AIR-AP1231G-A-K9	91261536	SNT	10-Nov-2011	09-Nov-2012	1996434	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-1231GAK9	\$ 83.00	\$ 83.00	\$ 71.80
CAT0823R1B		WS-C3560-24PS-S	91261536	SNT	10-Nov-2011	09-Nov-2012	1996434	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-356024PS	\$ 264.00	\$ 264.00	\$ 228.30
CAT0923R0R0J		WS-C3560-24PS-S	91261536	SNT	10-Nov-2011	09-Nov-2012	1996434	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	CON-SNT-356024PS	\$ 264.00	\$ 264.00	\$ 228.30

Fort Bend County Libraries
1 Year Smartnet Renewal Quotes



A	B	C	D	E	F	G	H	I	J	K	L	M	N	
1		10661 Rockley Road												
2		Houston, TX 77099												
3		281.983.9955												
4														
5														
6		DIR-SDD-1366												
7														
8														
9														
10														
11	Quote #:	2050131						List	Discounted	Takeover List	Takeover Discount			
12	Quote Name:	Fort Bend Cnty Library						Smartnet renewal	\$42,294.16	\$33,835.33	\$9,514.54	\$ 7,611.63		
13	Quote Status:	VALID												
14	Quote Date:	29-Sep-2010												
15	Price Protection Ends:	27-Nov-2010												
16	List Price:	\$42,294.16												
17														
18	Serial Number	Product Number	Contract Number	Contract Level	Begin Date	End Date	Install Site ID	Install Site Name	Site Address Line 1	Site City	State	ZIP	Annual List	Prorated List
19	FOX0748059A	WS-C4503	2397857	C4P	10-Nov-2010	09-Nov-2011	2387642	FORT BEND COUNTY LIBRARIES	2620 COMMERCIAL CENTER BLVD	KATY	TX	77450	\$3,528.00	\$3,528.00
20	FOX075104PM	WS-C4506	2397857	C4P	10-Nov-2010	09-Nov-2011	2387642	FORT BEND COUNTY LIBRARIES	2620 COMMERCIAL CENTER BLVD	KATY	TX	77450	\$3,696.00	\$3,696.00
21	FTX0951A0FM	CISCO2851	2397857	C4P	10-Nov-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$1,470.00	\$1,470.00
22	FTX1003C06K	CISCO2851-AC-IP	2397857	C4P	10-Nov-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$1,470.00	\$1,470.00
23	FTX1003C38L	CISCO2821	2397857	C4P	10-Nov-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$1,050.00	\$1,050.00
24	FTX1003C4AJ	CISCO2811	2397857	C4P	10-Nov-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$840.00	\$840.00
25	FTX1025A2GH	CISCO2811-V/K9	2397857	C4P	10-Nov-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$840.00	\$840.00
26	FTX1320A10Y	CISCO2811-AC-IP	2397857	C4P	10-Nov-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$840.00	\$840.00
27	JMX0809L173	CISCO3745	2397857	C4P	10-Nov-2010	09-Nov-2011	2387642	FORT BEND COUNTY LIBRARIES	2620 COMMERCIAL CENTER BLVD	KATY	TX	77450	\$3,149.00	\$3,149.00
28	JMX0949K09K	ASA5510-SEC-BUN-K9	2397857	C4P	10-Nov-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$899.00	\$899.00
29	JMX0949K09L	ASA5510-SEC-BUN-K9	2397857	C4P	10-Nov-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$899.00	\$899.00
30	CAT0710Y021	WS-C3550-24-SMI	2456335	SNT	10-Nov-2010	31-May-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$217.00	\$120.69
31	CAT0712Z29Y	WS-C3550-24PWR-SMI	2456335	SNT	10-Nov-2010	31-May-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$247.00	\$137.37
32	CAT0712Z2B4	WS-C3550-24PWR-SMI	2456335	SNT	10-Nov-2010	31-May-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$247.00	\$137.37
33	CAT0712Z2F2	WS-C3550-24PWR-SMI	2456335	SNT	10-Nov-2010	31-May-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$247.00	\$137.37
34	CAT0712Z2GA	WS-C3550-24PWR-SMI	2456335	SNT	10-Nov-2010	31-May-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$247.00	\$137.37
35	CAT0823R1BM	WS-C3560-24PS-S	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$264.00	\$264.00
36	CAT0829R0UE	WS-C3560-24PS-S	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$264.00	\$264.00
37	CAT0829R0UJ	WS-C3560-24PS-S	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$264.00	\$264.00
38	GAT0961R3HK/CAT0935N38A	WS-C3560-24PS-S	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$264.00	\$264.00
39	CAT0951R3BS	WS-C3560-24PS-S	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$264.00	\$264.00
40	CHK0625W2KF	WS-C3550-24-SMI	2456335	SNT	10-Nov-2010	31-May-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$217.00	\$120.69
41	CHK0626W0N3	WS-C3550-24-SMI	2456335	SNT	10-Nov-2010	31-May-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$217.00	\$120.69
42	FDO1212X43C	WS-C3560-48PS-S	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$419.00	\$419.00
43	FDO1323R1WP	WS-C3750E-24PD-S	2456335	SNT	10-Nov-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$824.00	\$824.00
44	FDO1323R1WZ	WS-C3750E-24PD-S	2456335	SNT	10-Nov-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$824.00	\$824.00
45	FDO1324X1S5	WS-C3750G-12S-E	2456335	SNT	10-Nov-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$1,007.00	\$1,007.00
46	FDO1324X1S1U	WS-C3750G-12S-E	2456335	SNT	10-Nov-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$1,007.00	\$1,007.00
47	CAT0842K6NZ/FDO1324Y2QT	WS-C3560-48PS-S	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$419.00	\$419.00
48	GAT0842K6NZ/FDO1343X3PC	WS-C3560-48PS-S	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$419.00	\$419.00
49	FHK0809J1JF	AIR-AP1231G-A-K9	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$83.00	\$83.00
50	FOC0927Y0ER	WS-C2950-12	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$52.00	\$52.00
51	FOC1133Y4UR	WS-C3560G-24PS-S	2456335	SNT	10-Nov-2010	09-Nov-2011	401839552	FORT BEND COUNTY LIBRARY SYST	1001 GOLFVIEW DR	RICHMOND	TX	77469	\$389.00	\$389.00
52	FOC1224W2WB	WS-C3560G-24PS-S	2456335	SNT	10-Nov-2010	09-Nov-2011	402590487	FORT BEND COUNTY TEXAS	PO# 17733	RICHMOND	TX	77469	\$389.00	\$431.63
53	FOC1239Z2Q2 (added)	WS-C3560G-24PS-S	2456335	SNT	01-Oct-2010	09-Nov-2011	402590487	FORT BEND COUNTY TEXAS	PO# 17733	RICHMOND	TX	77469	\$389.00	\$431.63
54	FOC1324Z1QH	WS-C3750G-24PS-S	2456335	SNT	10-Nov-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$545.00	\$545.00
55	FOC1324Z5KV	WS-C3750G-48PS-S	2456335	SNT	10-Nov-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$919.00	\$919.00
56	FOC1324Z5L3	WS-C3750G-48PS-S	2456335	SNT	10-Nov-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$919.00	\$919.00
57	FOC1401F002	AIR-WLC4402-50-K9	2456335	SNT	11-Mar-2011	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$1,609.59	\$1,069.59
58	FOC1417W2HH (was SNT)	WS-C3750G-24PS-S	2456335	SNT	11-Jun-2011	09-Nov-2011	404164879	FORT BEND COUNTY LIBRARY- GEO	1001 GOLFVIEW DR	RICHMOND	TX	77469	\$545.00	\$226.96
59	FOC1427W6U4	WS-C3750G-24PS-S	2456335	SNT	19-Jul-2011	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$545.00	\$170.22
60	FOC1427W6U6	WS-C3750G-24PS-S	2456335	SNT	19-Jul-2011	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$545.00	\$170.22
61	FOC1427W6VV	WS-C3750G-24PS-S	2456335	SNT	19-Jul-2011	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$545.00	\$170.22
62	FOC1427W6X4	WS-C3750G-24PS-S	2456335	SNT	19-Jul-2011	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$545.00	\$170.22
63	FOC1427W6X5	WS-C3750G-24PS-S	2456335	SNT	19-Jul-2011	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$545.00	\$170.22
64	FOC1427W6X6	WS-C3750G-24PS-S	2456335	SNT	19-Jul-2011	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$545.00	\$170.22
65	FOC1432Y0M1	WS-C3750G-24PS-S	2456335	SNT	23-Aug-2011	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$545.00	\$117.96
66	FOX074604R0	WS-C4503	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$1,764.00	\$1,764.00
67	FTX0840JUGA	AIR-AP1231G-A-K9	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$83.00	\$83.00
68	FTX0842R2ZY	AIR-AP1231G-A-K9	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$83.00	\$83.00
69	FTX0935E30R	AIR-AP1231G-A-K9	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$83.00	\$83.00
70	FTX1002B0WL	AIR-AP1242AG-A-K9	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND	TX	77469	\$72.00	\$72.00

Fort Bend County Libraries
1 Year Smartnet Renewal Quotes

A	B	C	D	E	F	G	H	I	J	K	L	M	N	
71	FTX1002B0WN	AIR-AP1242AG-A-K9	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$72.00	\$72.00	
72	FTX1002B0WP	AIR-AP1242AG-A-K9	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$72.00	\$72.00	
73	FTX1002B0WQ	AIR-AP1242AG-A-K9	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$72.00	\$72.00	
74	FTX1002B0WR	AIR-AP1242AG-A-K9	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$72.00	\$72.00	
75	FTX1002B0WS	AIR-AP1242AG-A-K9	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$72.00	\$72.00	
76	FTX1002B0WT	AIR-AP1242AG-A-K9	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$72.00	\$72.00	
77	FTX1002B0WU	AIR-AP1242AG-A-K9	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$72.00	\$72.00	
78	FTX1002B0WV	AIR-AP1242AG-A-K9	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$72.00	\$72.00	
79	FTX1002B0WW	AIR-AP1242AG-A-K9	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$72.00	\$72.00	
80	FTX1002B0WWM/FTX1236B3BM	AIR-AP1242AG-A-K9	2456335	SNT	10-Nov-2010	09-Nov-2011	1996434	FORT BEND COUNTY LIBRARIES	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$72.00	\$72.00	
81	JAB1125N9XW	CS-MARS-50-K9	2456335	SNT	10-Nov-2010	09-Nov-2011	401839552	FORT BEND COUNTY LIBRARY SYST	1001 GOLFVIEW DR	RICHMOND TX	77469	\$6,210.00	\$6,210.00	
82	FTX1422AJOL	CISCO3825	90917884	SNT	27-Jun-2011	09-Nov-2011	404164879	FORT BEND COUNTY LIBRARY- GEO	1001 GOLFVIEW DR	RICHMOND TX	77469	\$1,666.00	\$620.76	
83	FTX1422AJOM	CISCO3825	90917884	SNT	27-Jun-2011	09-Nov-2011	404164879	FORT BEND COUNTY LIBRARY- GEO	1001 GOLFVIEW DR	RICHMOND TX	77469	\$1,666.00	\$620.76	
84													\$42,294.16	
85														
86														
87														
88	Please Note: Serial Numbers highlighted in red are replacement serial numbers according to the Cisco database													
89														
90	Quote #:	2052537												
91	Quote Name:	FBC LIBRARIES Takeover												
92	Quote Status:	VALID												
93	Quote Date:	30-Sep-2010												
94	Price Protection Ends:	03-Dec-2010												
95	List Price:	\$9,514.54												
96														
97	Serial Number	Product Number	Contract Number	Contract Level	Begin Date	End Date	Install Site ID	Install Site Name	Site Address Line 1	Site City	State	ZIP	Annual List	Prorated List
98	FOC1346Z1ZP	WS-C3750G-24PS-S	2456335	SNT	12-Jan-2011	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$545.00	\$450.93	
99	FOC1346Z21R	WS-C3750G-24PS-S	2456335	SNT	12-Jan-2011	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$545.00	\$450.93	
100	FOC1346Z21Y	WS-C3750G-24PS-S	2456335	SNT	12-Jan-2011	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$545.00	\$450.93	
101	FOC1346Z23R	WS-C3750G-24PS-S	2456335	SNT	12-Jan-2011	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$545.00	\$450.93	
102	FOC1347Z5P8	WS-C3750G-48PS-E	2456335	SNT	24-Jan-2011	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$1,642.00	\$1,304.60	
103	FOC1350Z7VM	WS-C3750G-48PS-S	2456335	SNT	29-Jan-2011	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$919.00	\$717.58	
104	FOC1350Z7VN	WS-C3750G-48PS-S	2456335	SNT	29-Jan-2011	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$919.00	\$717.58	
105	FOC1350Z7VQ	WS-C3750G-48PS-S	2456335	SNT	29-Jan-2011	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$919.00	\$717.58	
106	FOC1350Z7W0	WS-C3750G-48PS-S	2456335	SNT	29-Jan-2011	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$919.00	\$717.58	
107	FTX1352K1HM	AIR-LAP1142N-A-K9	2456335	SNT	30-Dec-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$80.00	\$69.04	
108	FTX1352K1HN	AIR-LAP1142N-A-K9	2456335	SNT	30-Dec-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$80.00	\$69.04	
109	FTX1352K1HP	AIR-LAP1142N-A-K9	2456335	SNT	30-Dec-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$80.00	\$69.04	
110	FTX1352K1HQ	AIR-LAP1142N-A-K9	2456335	SNT	30-Dec-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$80.00	\$69.04	
111	FTX1352K1HR	AIR-LAP1142N-A-K9	2456335	SNT	30-Dec-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$80.00	\$69.04	
112	FTX1352S1LD	AIR-LAP1142N-A-K9	2456335	SNT	30-Dec-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$80.00	\$69.04	
113	FTX1352S1LE	AIR-LAP1142N-A-K9	2456335	SNT	30-Dec-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$80.00	\$69.04	
114	FTX1352S1LF	AIR-LAP1142N-A-K9	2456335	SNT	30-Dec-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$80.00	\$69.04	
115	FTX1352S1LG	AIR-LAP1142N-A-K9	2456335	SNT	30-Dec-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$80.00	\$69.04	
116	FTX1352S1LH	AIR-LAP1142N-A-K9	2456335	SNT	30-Dec-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$80.00	\$69.04	
117	FTX1352S1LJ	AIR-LAP1142N-A-K9	2456335	SNT	30-Dec-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$80.00	\$69.04	
118	FTX1352S1LK	AIR-LAP1142N-A-K9	2456335	SNT	30-Dec-2010	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$80.00	\$69.04	
119	FDO1347X23W	WS-C3750G-12S-E	90917884	SNT	16-Jan-2011	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$1,611.00	\$1,315.28	
120	FTX1350A01X	CISCO3825	90917884	SNT	09-Jan-2011	09-Nov-2011	1796785	FORT BEND COUNTY LIBRARY	1001 GOLFVIEW DRIVE	RICHMOND TX	77469	\$1,666.00	\$1,392.14	
121														
122	changed service level from SNT to SNT													
123	Note:													
124	1.) Quote valid for 30 days													
125	2.) Please review for accuracy and notify NWN of any changes, moves, adds, or deletes.													
126	3.) Sales tax not included.													
127	4.) PO required before contract purchase.													
128	5.) Payment term is Net 30 days.													

CISCO INFORMATION - Maintenance & TAC

Maintenance Terms -

***Co-Terminate** - all the items on the contract have the same End Date regardless of the start date. Also, any items added to the contract will assume the same End Date as the other Cisco Hardware or Software.

****EOS** - End Of Support (Service) it is the last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.

In Parent Unit - EOS - End Of Support (Service) it is the last date to receive service and support for the product. After this date, all support services for the product are the product are unavailable, and the product becomes obsolete.

***Cisco Software Application Support (SAS)** - Includes 24-hour technical assistance from the Cisco Technical Assistance Center (TAC) via telephone and the Web, online tools, plus bug fixes, maintenance, and minor releases for the software application.

***Essential Software & Unified Communication Subscription Services (ESW & UCSS)** - Includes 24-hour technical assistance from the Cisco Technical Assistance Center (TAC) via telephone and the Web, online tools, plus bug fixes, maintenance, minor releases, and major releases (Upg).

***SMARTnet Standard 8x5xNBD (SNT)** - Next-business-day delivery of advance replacement parts, provided the request is received prior to 3pm local time.

***Cisco Services for IPS 8x5xNBD (SU1)** - IPS Signature Updates and Next-business-day delivery of advance replacement parts, provided the request is received prior to 3pm local time.

***SMARTnet Enhanced 8x5x4 (SNTE)** - Four business-hour response time for advanced replacement parts from 9am to 5pm local time, Monday through Friday, excluding Cisco observed holidays.

***Cisco Services for IPS 8x5x4 (SU2)** - IPS Signature Updates and Four business-hour response time for advanced replacement parts from 9am to 5pm local time, Monday through Friday, excluding Cisco observed holidays.

***SMARTnet Premium 24x7x4 (SNTP)** - Four-hour response time for advance replacement parts 24 hours a day, 7 days a week, including Cisco observed holidays.

[*Cisco Services for IPS 7x24x4 \(SU3\)](#) - IPS Signature Updates and Four-hour response time for advance replacement parts 24 hours a day, 7 days a week, including Cisco observed holidays.

[*SMARTnet Premium 24x7x2 \(S2P\)](#) - Two-hour response time for advance replacement parts 24 hours a day, 7 Days a week, including Cisco observed holidays. (Needs to be Approved by Cisco before booking for availability.)

[*Cisco Services for IPS 24x7x2 \(SU4\)](#) - IPS Signature Updates and Two-hour response time for advance replacement parts 24 hours a day, 7 Days a week, including Cisco observed holidays. (Needs to be Approved by Cisco before booking for availability.)

[*SMARTnet Onsite NBD \(OS/CS\)](#) - Next-business-day onsite service with parts (Monday through Friday, excluding Cisco-observed holidays) for onsite hardware maintenance, provided the call was placed with Cisco before 3pm local time. Includes onsite Field Engineer to install replacement parts.

[*Cisco Services for IPS Onsite Engineer 8x5xNBD \(SUO1\)](#) - IPS Signature Updates and Next-business-day onsite service with parts (Monday through Friday, excluding Cisco-observed holidays) for onsite hardware maintenance, provided the call was placed with Cisco before 3pm local time. Includes onsite Field Engineer to install replacement parts.

[*SMARTnet Onsite 8x5x4 \(OSE/C4S\)](#) - Four-hour business response time for onsite service coverage with parts from 9am to 5pm local time Monday through Friday, excluding Cisco observed holidays. Includes onsite Field Engineer to install replacement parts.

[*Cisco Services for IPS Onsite Engineer 8x5x4 \(SUO2\)](#) - IPS Signature Updates and Four-hour business response time for onsite service coverage with parts from 9am to 5pm local time Monday through Friday, excluding Cisco observed holidays. Includes onsite Field Engineer to install replacement parts.

[*SMARTnet Onsite 24x7x4 \(OSP/C4P\)](#) - Four-hour onsite service and parts, 24 hours a day, 365 days a year, including Cisco and locally observed holidays for onsite hardware maintenance. Includes onsite Field Engineer to install replacement parts.

[*Cisco Services for IPS Onsite Engineer 24x7x4 \(SUO3\)](#) - IPS Signature Updates and Four-hour onsite service and parts, 24 hours a day, 365 days a year, including Cisco and locally observed holidays for onsite hardware maintenance. Includes onsite Field Engineer to install replacement parts.

[*SMARTnet Onsite 24x7x2 \(C2P\)](#) - Two-hour onsite service and parts, 24 hours a day, 365 days a year, including Cisco and locally observed holidays for onsite hardware maintenance. Includes onsite Field Engineer to install replacement parts. (Needs to be Approved by Cisco before booking for availability.)

***Cisco Services for IPS Onsite Engineer 24x7x2 (SUO4)** - IPS Signature Updates and Two-hour onsite service and parts, 24 hours a day, 365 days a year, including Cisco and locally observed holidays for onsite hardware maintenance. Includes onsite Field Engineer to install replacement parts. (Needs to be Approved by Cisco before booking for availability.)



10661 Rockley Road
Houston, TX 77099
281-983-5599 Fax

Renewal Quote : Fort Bend County Libraries 2009 - 2010 Renewal 10-12-09

Account Executive Inside Account Executive
Heather Konlande Linda Miller
lmiller@nwnit.com
781-472-3480

From: Heather Konlande
281-506-1119
Quote Date: 12-Nov-09
Quote Expiration Date: 27-Nov-09

To: Lelia Warner& Jill Sumpter
(Site Ids# 1796785, 1996434, 401839552)
FORT BEND COUNTY LIBRARY
1001 GOLDFVIEW DRIVE
RICHMOND, TX 77469

(Site Id# 2387642)
CINCO RANCH BRANCH LIBRARY
2620 COMMERCIAL CENTER BLVD
Katy, TX 77450

Quote #	Contract #	Service Level	Site	Item Name	Serial Number	Begin Date	End Date	Annual List	List Prorated
1164999	2397857	C4P/OSP	1796785	CISCO2851	FTX0951A0FM	10-Nov-09	9-Nov-10	\$ 1,470.00	\$ 1,102.50
1164999	2397857	C4P/OSP	1796785	CISCO2851-AC-IP	FTX1003C06K	10-Nov-09	9-Nov-10	\$ 1,470.00	\$ 1,102.50
1164999	2397857	C4P/OSP	1796785	CISCO2811	FTX1003C4AJ	10-Nov-09	9-Nov-10	\$ 840.00	\$ 630.00
1164999	2397857	C4P/OSP	1796785	CISCO2811-AC-IP	FTX1004C09M	10-Nov-09	9-Nov-10	\$ 840.00	\$ 630.00
1164999	2397857	C4P/OSP	1796785	CISCO2811-AC-IP	FTX1004C095	10-Nov-09	9-Nov-10	\$ 840.00	\$ 630.00
1164999	2397857	C4P/OSP	1796785	CISCO2821	FTX1003C38N	10-Nov-09	9-Nov-10	\$ 1,050.00	\$ 729.96
1164999	2397857	C4P/OSP	1796785	CISCO2821	FTX1003C38L	10-Nov-09	9-Nov-10	\$ 1,050.00	\$ 729.96
1164999	2397857	C4P/OSP	1796785	CISCO2821-SRST/K9	FHK1129F297	10-Nov-09	9-Nov-10	\$ 1,269.00	\$ 951.75
1164999	2397857	C4P/OSP	1796785	ASA5510-SEC-BUN-K9	JMX0949K09L	10-Nov-09	9-Nov-10	\$ 899.00	\$ 674.25
1164999	2397857	C4P/OSP	1796785	ASA5510-SEC-BUN-K9	FTX1032C0AP	10-Nov-09	9-Nov-10	\$ 899.00	\$ 674.25
1164999	2397857	C4P/OSP	1796785	CISCO3745	JMX0809L173	10-Nov-09	9-Nov-10	\$ 3,149.00	\$ 2,361.75
1164999	2397857	C4P/OSP	2387642	CISCO3745	FOX0748059A	10-Nov-09	9-Nov-10	\$ 3,528.00	\$ 2,646.00
1164999	2397857	C4P/OSP	2387642	WS-C4503	FOX075104PM	10-Nov-09	9-Nov-10	\$ 3,696.00	\$ 2,772.00
1164999	4284552	SAS	401839552	CWWLSE-2.13EXSR-K9		10-Nov-09	9-Nov-10	\$ 500.00	\$ 427.78
1164999	2456335	SNT	1996434	AIR-AP1242AG-A-K9	FTX1002B0WP	10-Nov-09	9-Nov-10	\$ 72.00	\$ 62.00
1164999	2456335	SNT	1996434	AIR-AP1242AG-A-K9	FTX1002B0WT	10-Nov-09	9-Nov-10	\$ 72.00	\$ 62.00
1164999	2456335	SNT	1996434	AIR-AP1242AG-A-K9	FTX1002B0WU	10-Nov-09	9-Nov-10	\$ 72.00	\$ 62.00
1164999	2456335	SNT	1996434	AIR-AP1242AG-A-K9	FTX1002B0WL	10-Nov-09	9-Nov-10	\$ 72.00	\$ 62.00
1164999	2456335	SNT	1996434	AIR-AP1242AG-A-K9	FTX1002B0WM	10-Nov-09	9-Nov-10	\$ 72.00	\$ 62.00
1164999	2456335	SNT	1996434	AIR-AP1242AG-A-K9	FTX1002B0WV	10-Nov-09	9-Nov-10	\$ 72.00	\$ 62.00
1164999	2456335	SNT	1996434	AIR-AP1242AG-A-K9	FTX1002B0WQ	10-Nov-09	9-Nov-10	\$ 72.00	\$ 62.00
1164999	2456335	SNT	1996434	AIR-AP1242AG-A-K9	FTX1002B0WS	10-Nov-09	9-Nov-10	\$ 72.00	\$ 62.00
1164999	2456335	SNT	1996434	AIR-AP1242AG-A-K9	FTX1002B0WW	10-Nov-09	9-Nov-10	\$ 72.00	\$ 62.00

1164999	2456335	SNT	1996434	AIR-AP1242AG-A-K9	FTX1002B0WR	10-Nov-09	9-Nov-10	\$	72.00	\$	62.00
1164999	2456335	SNT	2198804	WS-C3550-24-SMI	CAT0710Y021	10-Nov-09	9-Nov-10	\$	217.00	\$	162.75
1164999	2456335	SNT	401839552	WS-C3560G-24PS-S	FOC11333Y4UR	10-Nov-09	9-Nov-10	\$	389.00	\$	291.75
1164999	2456335	SNT	401839552	CS-MARS-50-K9	JAB1125N9XW	10-Nov-09	9-Nov-10	\$	5,400.00	\$	4,986.77
1164999	2456335	SNT	1996434	WS-C2950-12	FOC0927Y0ER	10-Nov-09	9-Nov-10	\$	52.00	\$	39.00
1164999	2456335	SNT	1996434	WS-C3550-12G	CHK0626W0XU	10-Nov-09	9-Nov-10	\$	801.00	\$	733.75
1164999	2456335	SNT	1996434	WS-C3550-24-SMI	CAT0627Z0HH	10-Nov-09	9-Nov-10	\$	217.00	\$	162.75
1164999	2456335	SNT	1996434	WS-C3550-24-SMI	CHK0626W0MZ	10-Nov-09	9-Nov-10	\$	217.00	\$	162.75
1164999	2456335	SNT	1996434	WS-C3550-24-SMI	CHK0626W0MN	10-Nov-09	9-Nov-10	\$	217.00	\$	162.75
1164999	2456335	SNT	1996434	WS-C3550-24-SMI	CHK0625W2KF	10-Nov-09	9-Nov-10	\$	217.00	\$	162.75
1164999	2456335	SNT	1996434	WS-C3550-24-SMI	CHK0627W08F	10-Nov-09	9-Nov-10	\$	217.00	\$	162.75
1164999	2456335	SNT	1996434	WS-C3550-24-SMI	CHK0625W2JN	10-Nov-09	9-Nov-10	\$	217.00	\$	162.75
1164999	2456335	SNT	1996434	WS-C3550-24-SMI	CHK0625W2JA	10-Nov-09	9-Nov-10	\$	217.00	\$	162.75
1164999	2456335	SNT	1996434	WS-C3550-24-SMI	CHK0625W2K2	10-Nov-09	9-Nov-10	\$	217.00	\$	162.75
1164999	2456335	SNT	1996434	WS-C3550-24-SMI	CHK0626W0MG	10-Nov-09	9-Nov-10	\$	217.00	\$	162.75
1164999	2456335	SNT	1996434	WS-C3550-24-SMI	CHK0626W0N3	10-Nov-09	9-Nov-10	\$	217.00	\$	162.75
1164999	2456335	SNT	1996434	WS-C3550-24-SMI	CHK0625W2JH	10-Nov-09	9-Nov-10	\$	217.00	\$	162.75
1164999	2456335	SNT	1996434	WS-C3550-24-SMI	CHK0625W2J5	10-Nov-09	9-Nov-10	\$	217.00	\$	162.75
1164999	2456335	SNT	1996434	WS-C3550-24-SMI	CHK0626W0M8	10-Nov-09	9-Nov-10	\$	217.00	\$	162.75
1164999	2456335	SNT	1996434	WS-C3550-24-SMI	CAT0811Y0H7	10-Nov-09	9-Nov-10	\$	217.00	\$	162.75
1164999	2456335	SNT	1996434	WS-C4503	FOX074604R0	10-Nov-09	9-Nov-10	\$	1,764.00	\$	1,665.47
1164999	2456335	SNT	1996434	WS-C3550-24PWR-SMI	CAT0712Z2F2	10-Nov-09	9-Nov-10	\$	247.00	\$	192.30
1164999	2456335	SNT	1996434	WS-C3550-24PWR-SMI	CAT0712Z2A9	10-Nov-09	9-Nov-10	\$	247.00	\$	192.30
1164999	2456335	SNT	1996434	WS-C3550-24PWR-SMI	CAT0712Z2GA	10-Nov-09	9-Nov-10	\$	247.00	\$	192.30
1164999	2456335	SNT	1996434	WS-C3550-24PWR-SMI	CAT0712Z29Y	10-Nov-09	9-Nov-10	\$	247.00	\$	192.30
1164999	2456335	SNT	1996434	WS-C3550-24PWR-SMI	CAT0712Z2B4	10-Nov-09	9-Nov-10	\$	247.00	\$	192.30
1164999	2456335	SNT	1996434	WS-C3550-24PWR-SMI	CAT0712Z2A4	10-Nov-09	9-Nov-10	\$	247.00	\$	192.30
1164999	2456335	SNT	1996434	AIR-AP1231G-A-K9	PHK0809J11F	10-Nov-09	9-Nov-10	\$	72.00	\$	54.00
1164999	2456335	SNT	1996434	AIR-AP1231G-A-K9	FTX0842R2ZY	10-Nov-09	9-Nov-10	\$	72.00	\$	54.00
1164999	2456335	SNT	1996434	AIR-AP1231G-A-K9	FTX0935E30R	10-Nov-09	9-Nov-10	\$	72.00	\$	54.00
1164999	2456335	SNT	1996434	AIR-AP1231G-A-K9	FTX0840J0GA	10-Nov-09	9-Nov-10	\$	72.00	\$	54.00
1164999	2456335	SNT	1996434	WS-C3560-24PS-S	CAT0823R1BM	10-Nov-09	9-Nov-10	\$	264.00	\$	245.00
1164999	2456335	SNT	1996434	WS-C3560-24PS-S	CAT0829R0UJ	10-Nov-09	9-Nov-10	\$	264.00	\$	245.00
1164999	2456335	SNT	1996434	WS-C3560-24PS-S	CAT0951R3BS	10-Nov-09	9-Nov-10	\$	264.00	\$	245.00
1164999	2456335	SNT	1996434	WS-C3560-24PS-S	CAT0951R3HK	10-Nov-09	9-Nov-10	\$	264.00	\$	245.00
1164999	2456335	SNT	1996434	WS-C3560-48PS-S	FD0121X43C	10-Nov-09	9-Nov-10	\$	419.00	\$	346.25
1164999	2456335	SNT	1996434	WS-C3560-48PS-S	CAT0842K0N8	10-Nov-09	9-Nov-10	\$	419.00	\$	346.25
1164999	2456335	SNT	1996434	WS-C3560-48PS-S	CAT0842K0N7	10-Nov-09	9-Nov-10	\$	419.00	\$	346.25
1164999	2456335	SNT	1796785	WS-C3750E-24PD-S	FD01323R1WZ	21-Jul-10	9-Nov-10	\$	824.00	\$	252.84
1164999	2456335	SNT	1796785	WS-C3750E-24PD-S	FD01323R1WP	21-Jul-10	9-Nov-10	\$	824.00	\$	252.84
1164999	2456335	SNT	1796785	WS-C3750G-12S-E	FD01324X1SU	23-Jul-10	9-Nov-10	\$	1,007.00	\$	303.84
1164999	2456335	SNT	1796785	WS-C3750G-12S-E	FD01324X1S5	23-Jul-10	9-Nov-10	\$	1,007.00	\$	303.84
1164999	2456335	SNT	1796785	WS-C3750G-48PS-S	FOC1324Z5KV	23-Jul-10	9-Nov-10	\$	919.00	\$	276.96
1164999	2456335	SNT	1796785	WS-C3750G-24PS-S	FOC1324Z1QH	24-Jul-10	9-Nov-10	\$	545.00	\$	162.75
1164999	2456335	SNT	1796785	WS-C3750G-48PS-S	FOC1324Z5L3	10-Nov-09	9-Nov-10	\$	919.00	\$	689.25
1164999	2456335	SNT	1996434	CWWLSE-1030-K9	QCN21170062	10-Nov-09	9-Nov-10	\$	80.00	\$	60.00

Maintenance Terms -

*Co-Terminate - all the items on the contract have the same End Date regardless of the start date. Also, any items added to the contract will assume the same End Date as the other Cisco Hardware or Software.

*Cisco Software Application Support (SAS) - Includes 24-hour technical assistance from the Cisco Technical Assistance Center (TAC) via telephone and the Web, online tools, plus bug fixes, maintenance, and minor releases for the software application.

*SMARTnet Standard 8x5xNBD (SNT) - Next-business-day delivery of advance replacement parts, provided the request is received prior to 3pm local time.

*SMARTnet Onsite 24x7x4 (OSP/C4P) - Four-hour onsite service and parts, 24 hours a day, 365 days a year, including Cisco and locally observed holidays for onsite hardware maintenance. Includes onsite Field Engineer to install replacement parts.



10661 Rockley Road
Houston, TX 77099
281-983-5599 Fax


Quote : Fort Bend County Libraries Quote 2009-2010

To: Lelia Warner & Jill Sumpter FORT BEND COUNTY LIBRARY 1001 GOLFVIEW DRIVE RICHMOND, TX 77469	From: Heather Konlande <u>hkonlande@nwnit.com</u> 281-506-1119	Account Executive Inside Account Executive Linda Miller <u>lmiller@nwnit.com</u> 781-472-3480 Fax Number 781-788-4480
	Quote Date: 15-Oct-09 Quote Expiration Date: 30-Oct-09	

Qty	Part Number	Description	Unit List Price	Price	Extended
1	CON-OSP-1	Cisco 24x7x4 Onsite Premium Svc (CT# 2397857)	\$21,000.00	\$17,966.67	\$17,966.67
1	CON-SAS-1	Cisco Software Application & Support (CT# 4284552)	\$500.00	\$427.78	\$427.78
1	CON-SNT-1	Cisco 8x5xNBD Service (CT# 2456335)	\$19,352.07	\$16,775.86	\$16,775.86
Subtotal					\$35,170.30

Solution Total \$35,170.30

Again, thank you for the opportunity to provide you this quotation.

Best Regards,

 Accepted By: _____
 Robert Hebert, County Judge

Date: 11-17-09 PO# _____

STATE OF TEXAS
DEPARTMENT OF INFORMATION RESOURCES
CONTRACT FOR PRODUCTS AND RELATED SERVICES

NWN Corporation

1. Introduction

A. Parties

This Contract for products and related services is entered into between the State of Texas, acting by and through the Department of Information Resources (hereinafter “DIR”) with its principal place of business at 300 West 15th Street, Suite 1300, Austin, Texas 78701, and NWN Corporation (hereinafter “Vendor”), with its principal place of business at 10661 Rockley Road, Houston, Texas 77099.

B. Compliance with Procurement Laws

This Contract is the result of compliance with applicable procurement laws of the State of Texas. DIR issued a solicitation on the Comptroller of Public Accounts’ Electronic State Business Daily, Request for Offer (RFO) DIR-SDD-TMP-153, on December 18, 2009, for Data Communications & Telecommunications Networking Equipment and Related Services. Upon execution of this Contract, a notice of award for RFO DIR-SDD-TMP-153 shall be posted by DIR on the Electronic State Business Daily.

C. Order of Precedence

This Contract; Appendix A, Standard Terms and Conditions For Products and Related Services Contracts; Appendix B, Vendor’s Historically Underutilized Businesses Subcontracting Plan; Appendix C, Pricing Index; Exhibit 1, Vendor’s Response to RFO DIR-SDD-TMP-153, including all addenda; and Exhibit 2, RFO DIR-SDD-TMP-153, including all addenda; are incorporated by reference and constitute the entire agreement between DIR and Vendor. In the event of a conflict between the documents listed in this paragraph, the controlling document shall be this Contract, then Appendix A, then Appendix B, then Appendix C, then Exhibit 1, and finally Exhibit 2. In the event and to the extent any provisions contained in multiple documents address the same or substantially the same subject matter but do not actually conflict, the more recent provisions shall be deemed to have superseded earlier provisions.

2. Term of Contract

The term of this Contract shall be one (1) year commencing on the last date of approval by DIR and Vendor. Prior to expiration of the original term, DIR and Vendor may extend the Contract, upon mutual agreement, for up to three (3) optional one-year terms.

3. Product and Service Offerings

A. Products

Products available under this Contract are limited to Data Communications & Telecommunications Networking Equipment and Related Services as specified in Appendix C, Pricing Index. Vendor may incorporate changes to their product offering; however, any changes must be within the scope of products awarded based on the posting described in Section 1.B above. Vendor may not add a manufacturer's product line which was not included in the Vendor's response to the solicitation described in Section 1.B above.

B. Services

Services available under this Contract are limited to those services specifically related to Data Communications & Telecommunications Networking Equipment and Related Services as specified in Appendix C, Pricing Index. Vendor may incorporate changes to their service offering; however, any changes must be within the scope of services awarded based on the posting described in Section 1.B above.

4. Pricing

A. Manufacturer's Suggested Retail Price (MSRP)

MSRP is defined as the product sales price suggested by the manufacturer or publisher of a product.

B. Customer Discount

The minimum Customer discount for all products and services will be the percentage off MSRP as specified in Appendix C. Customer Discount includes the DIR administrative Fee specified in Section 5.

C. Customer Price

1) The price to the Customer shall be calculated as follows:

$$\text{Customer Price} = \text{MSRP} - \text{Customer Discount}$$

2) Customers purchasing products and services under this Contract may negotiate more advantageous pricing or participate in special promotional offers. In such event, a copy of such better offerings shall be furnished to DIR upon request.

3) If pricing for products or services available under this Contract are provided at a lower price to: (i) an eligible Customer who is not purchasing those products or services under this Contract or (ii) any other entity or consortia authorized by Texas law to sell said products and services to eligible Customers, then the available Customer Price in this Contract shall be adjusted to that lower price. This Contract shall be amended within ten (10) business days to reflect the lower price.

D. DIR Administrative Fee

The administrative fee specified in Section 5 below shall not be broken out as a separate line item when pricing or invoice is provided to Customer.

E. Shipping and Handling Fees

The price to the Customer under this Contract shall include all shipping and handling fees. Shipments will be Free On Board Customer's destination. No additional fees shall be charged to the Customer for standard shipping and handling. If the Customer requests expedited delivery, Customer will be responsible for any charges for expedited delivery.

F. Tax-Exempt

As per Section 151.309, Texas Tax Code, Customers under this Contract are exempt from the assessment of State sales, use and excise taxes. Further, Customers under this Contract are exempt from Federal Excise Taxes, 26 United States Code Sections 4253(i) and (j).

G. Travel Expense Reimbursement

Pricing for services provided under this Contract are exclusive of any travel expenses that may be incurred in the performance of those services. Travel expense reimbursement may include personal vehicle mileage or commercial coach transportation, hotel accommodations, parking and meals; provided, however, the amount of reimbursement by Customers shall not exceed the amounts authorized for state employees as adopted by each Customer; and provided, further, that all reimbursement rates shall not exceed the maximum rates established for state employees under the current State Travel Management Program. Travel time may not be included as part of the amounts payable by Customer for any services rendered under this Contract. The DIR administrative fee specified in Section 5 below is not applicable to travel expense reimbursement. Anticipated travel expenses must be pre-approved in writing by Customer.

H. Changes to Prices

Vendor may change the price of any product or service at any time, based upon changes to the MSRP, but discount levels shall remain consistent with the discount levels specified in this Contract. Price decreases shall take effect automatically during the term of this Contract and shall be passed onto the Customer immediately.

5. DIR Administrative Fee

A) The administrative fee to be paid by the Vendor to DIR based on the dollar value of all sales to Customers pursuant to this Contract is one percent (1.00%). Payment will be calculated for all sales, net of returns and credits. For example, the administrative fee for sales totaling \$100,000 shall be \$1,000.

B) All prices quoted to Customers shall include the administrative fee. DIR reserves the right to change this fee upwards or downwards during the term of this Contract, upon written notice to Vendor. Any change in the administrative fee shall be incorporated in the price to the Customer.

6. Notification

All notices under this Contract shall be sent to a party at the respective address indicated below.

If sent to the State:

Sherri Parks, Director
Contracting & Procurement Services
Department of Information Resources
300 West 15th Street, Suite 1300
Austin, Texas 78701
Phone: (512) 475-4700
Facsimile: (512) 475-4759
Email: sherri.parks@dir.state.tx.us

If sent to the Vendor:

Sheppard Thomas
NWN Corporation
10661 Rockley Road
Houston, Texas 77099
Phone: (281) 506-1112
Facsimile: (281) 983-5599
Email: SThomas@NWNIT.com

7. Software License

A. Shrink/Click-wrap License Agreement

Regardless of any other provision or other license terms which may be issued by Vendor after the effective date of this Contract, and irrespective of whether any such provisions have been proposed prior to or after the issuance of a Purchase Order for products licensed under this Contract, or the fact that such other agreement may be affixed to or accompany software upon delivery (shrink-wrap), the terms and conditions set forth in this Contract shall supersede and govern the license terms between Customers and Vendor. **It is the Customer's responsibility to read the Shrink/Click-wrap License Agreement and determine if the Customer accepts the license terms as amended by this Contract. If the Customer does not agree with the license terms, Customer shall be responsible for negotiating with the reseller to obtain additional changes in the Shrink/Click-wrap License Agreement language from the software publisher.**

8. Intellectual Property Matters

A. Definitions

1. “Work Product” means any and all deliverables produced by Vendor for Customer under a Statement of Work issued pursuant to this Contract, including any and all tangible or intangible items or things that have been or will be prepared, created, developed, invented or conceived at any time following the effective date of the Contract, including but not limited to any (i) works of authorship (such as manuals, instructions, printed material, graphics, artwork, images, illustrations, photographs, computer programs, computer software, scripts, object code, source code or other programming code, HTML code, flow charts, notes, outlines, lists, compilations, manuscripts, writings, pictorial materials, schematics, formulae, processes, algorithms, data, information, multimedia files, text web pages or web sites, other written or machine readable expression of such works fixed in any tangible media, and all other copyrightable works), (ii) trademarks, service marks, trade dress, trade names, logos, or other indicia of source or origin, (iii) ideas, designs, concepts, personality rights, methods, processes, techniques, apparatuses, inventions, formulas, discoveries, or improvements, including any patents, trade secrets and know-how, (iv) domain names, (v) any copies, and similar or derivative works to any of the foregoing, (vi) all documentation and materials related to any of the foregoing, (vii) all other goods, services or deliverables to be provided to Customer under the Contract or a Statement of Work, and (viii) all Intellectual Property Rights in any of the foregoing, and which are or were created, prepared, developed, invented or conceived for the use or benefit of Customer in connection with this Contract or a Statement of Work, or with funds appropriated by or for Customer or Customer’s benefit: (a) by any Vendor personnel or Customer personnel, or (b) any Customer personnel who then became personnel to Vendor or any of its affiliates or subcontractors, where, although creation or reduction-to-practice is completed while the person is affiliated with Vendor or its personnel, any portion of same was created, invented or conceived by such person while affiliated with Customer.

2. “Intellectual Property Rights” means the worldwide legal rights or interests evidenced by or embodied in: (i) any idea, design, concept, personality right, method, process, technique, apparatus, invention, discovery, or improvement, including any patents, trade secrets, and know-how; (ii) any work of authorship, including any copyrights, moral rights or neighboring rights; (iii) any trademark, service mark, trade dress, trade name, or other indicia of source or origin; (iv) domain name registrations; and (v) any other proprietary or similar rights. The Intellectual Property Rights of a party include all worldwide legal rights or interests that the party may have acquired by assignment or license with the right to grant sublicenses.

3. “Statement of Work” means a document signed by Customer and Vendor describing a specific set of activities and/or deliverables, which may include Work Product and Intellectual Property Rights, that Vendor is to provide Customer, issued pursuant to the Contract.

4. "Third Party IP" means the Intellectual Property Rights of any third party not a party to this Contract, and which is not directly or indirectly providing any goods or services to Customer under this Contract.

5. "Vendor IP" shall mean all tangible or intangible items or things, including the Intellectual Property Rights therein, created or developed by Vendor (a) prior to providing any Services or Work Product to Customer and prior to receiving any documents, materials, information or funding from or on behalf of Customer relating to the Services or Work Product, or (b) after the Effective Date of the Contract if such tangible or intangible items or things were independently developed by Vendor outside Vendor's provision of Services or Work Product for Customer hereunder and were not created, prepared, developed, invented or conceived by any Customer personnel who then became personnel to Vendor or any of its affiliates or subcontractors, where, although creation or reduction-to-practice is completed while the person is affiliated with Vendor or its personnel, any portion of same was created, invented or conceived by such person while affiliated with Customer.

B. Ownership.

As between Vendor and Customer, the Work Product and Intellectual Property Rights therein are and shall be owned exclusively by Customer, and not Vendor. Vendor specifically agrees that the Work Product shall be considered "works made for hire" and that the Work Product shall, upon creation, be owned exclusively by Customer. To the extent that the Work Product, under applicable law, may not be considered works made for hire, Vendor hereby agrees that the Contract effectively transfers, grants, conveys, assigns, and relinquishes exclusively to Customer all right, title and interest in and to all ownership rights in the Work Product, and all Intellectual Property Rights in the Work Product, without the necessity of any further consideration, and Customer shall be entitled to obtain and hold in its own name all Intellectual Property Rights in and to the Work Product. Vendor acknowledges that Vendor and Customer do not intend Vendor to be a joint author of the Work Product within the meaning of the Copyright Act of 1976. Customer shall have access, during normal business hours (Monday thru Friday, 8AM to 5PM) and upon reasonable prior notice to Vendor, to all Vendor materials, premises and computer files containing the Work Product. Vendor and Customer, as appropriate, will cooperate with one another and execute such other documents as may be reasonably appropriate to achieve the objectives herein. No license or other right is granted hereunder to any Third Party IP, except as may be incorporated in the Work Product by Vendor.

C. Further Actions.

Vendor, upon request and without further consideration, shall perform any acts that may be deemed reasonably necessary or desirable by Customer to evidence more fully the transfer of ownership and/or registration of all Intellectual Property Rights in all Work Product to Customer to the fullest extent possible, including but not limited to the execution, acknowledgement and delivery of such further documents in a form determined by Customer. In the event Customer shall be unable to obtain Vendor's

signature due to the dissolution of Vendor or Vendor's unreasonable failure to respond to Customer's repeated requests for such signature on any document reasonably necessary for any purpose set forth in the foregoing sentence, Vendor hereby irrevocably designates and appoints Customer and its duly authorized officers and agents as Vendor's agent and Vendor's attorney-in-fact to act for and in Vendor's behalf and stead to execute and file any such document and to do all other lawfully permitted acts to further any such purpose with the same force and effect as if executed and delivered by Vendor, provided however that no such grant of right to Customer is applicable if Vendor fails to execute any document due to a good faith dispute by Vendor with respect to such document. It is understood that such power is coupled with an interest and is therefore irrevocable. Customer shall have the full and sole power to prosecute such applications and to take all other action concerning the Work Product, and Vendor shall cooperate, at Customer's sole expense, in the preparation and prosecution of all such applications and in any legal actions and proceedings concerning the Work Product.

D. Waiver of Moral Rights.

Vendor hereby irrevocably and forever waives, and agrees never to assert, any Moral Rights in or to the Work Product which Vendor may now have or which may accrue to Vendor's benefit under U.S. or foreign copyright or other laws and any and all other residual rights and benefits which arise under any other applicable law now in force or hereafter enacted. Vendor acknowledges the receipt of equitable compensation for its assignment and waiver of such Moral Rights. The term "Moral Rights" shall mean any and all rights of paternity or integrity of the Work Product and the right to object to any modification, translation or use of the Work Product, and any similar rights existing under the judicial or statutory law of any country in the world or under any treaty, regardless of whether or not such right is denominated or referred to as a moral right.

E. Confidentiality.

All documents, information and materials forwarded to Vendor by Customer for use in and preparation of the Work Product, shall be deemed the confidential information of Customer, and subject to the license granted by Customer to Vendor under sub-paragraph H. hereunder, Vendor shall not use, disclose, or permit any person to use or obtain the Work Product, or any portion thereof, in any manner without the prior written approval of Customer.

F. Injunctive Relief.

The Contract is intended to protect Customer's proprietary rights pertaining to the Work Product, and the Intellectual Property Rights therein, and any misuse of such rights would cause substantial and irreparable harm to Customer's business. Therefore, Vendor acknowledges and stipulates that a court of competent jurisdiction may immediately enjoin any material breach of the intellectual property, use, and confidentiality provisions of this Contract, upon a request by Customer, without requiring proof of irreparable injury as same should be presumed.

G. Return of Materials Pertaining to Work Product.

Upon the request of Customer, but in any event upon termination or expiration of this Contract or a Statement of Work, Vendor shall surrender to Customer all documents and things pertaining to the Work Product, including but not limited to drafts, memoranda, notes, records, drawings, manuals, computer software, reports, data, and all other documents or materials (and copies of same) generated or developed by Vendor or furnished by Customer to Vendor, including all materials embodying the Work Product, any Customer confidential information, or Intellectual Property Rights in such Work Product, regardless of whether complete or incomplete. This section is intended to apply to all Work Product as well as to all documents and things furnished to Vendor by Customer or by anyone else that pertains to the Work Product.

H. Vendor License to Use.

Customer hereby grants to Vendor a non-transferable, non-exclusive, royalty-free, fully paid-up license to use any Work Product solely as necessary to provide the Services to Customer. Except as provided in this Section, neither Vendor nor any Subcontractor shall have the right to use the Work Product in connection with the provision of services to its other customers without the prior written consent of Customer, which consent may be withheld in Customer's sole discretion.

I. Third-Party Underlying and Derivative Works.

To the extent that any Vendor IP or Third Party IP are embodied or reflected in the Work Product, or are necessary to provide the Services, Vendor hereby grants to the Customer, or shall obtain from the applicable third party for Customer's benefit, the irrevocable, perpetual, non-exclusive, worldwide, royalty-free right and license, for Customer's internal business purposes only, to (i) use, execute, reproduce, display, perform, distribute copies of, and prepare derivative works based upon such Vendor IP or Third Party IP and any derivative works thereof embodied in or delivered to Customer in conjunction with the Work Product, and (ii) authorize others to do any or all of the foregoing. Vendor agrees to notify Customer on delivery of the Work Product or Services if such materials include any Third Party IP. On request, Vendor shall provide Customer with documentation indicating a third party's written approval for Vendor to use any Third Party IP that may be embodied or reflected in the Work Product.

J. Agreement with Subcontracts.

Vendor agrees that it shall have written agreement(s) that are consistent with the provisions hereof related to Work Product and Intellectual Property Rights with any employees, agents, consultants, contractors or subcontractors providing Services or Work Product pursuant to the Contract, prior to their providing such Services or Work Product, and that it shall maintain such written agreements at all times during performance of this Contract, which are sufficient to support all performance and grants of rights by Vendor. Copies of such agreements shall be provided to the Customer promptly upon request.

K. License to Customer.

Vendor grants to Customer, a perpetual, irrevocable, royalty free license, solely for the Customer's internal business purposes, to use, copy, modify, display, perform (by any

means), transmit and prepare derivative works of any Vendor IP embodied in or delivered to Customer in conjunction with the Work Product. The foregoing license includes the right to sublicense third parties, solely for the purpose of engaging such third parties to assist or carryout Customer's internal business use of the Work Product. Except for the preceding license, all rights in Vendor IP remain in Vendor.

L. Vendor Development Rights.

To the extent not inconsistent with Customer's rights in the Work Product or as set forth herein, nothing in this Contract shall preclude Vendor from developing for itself, or for others, materials which are competitive with those produced as a result of the Services provided hereunder, provided that no Work Product is utilized, and no Intellectual Property Rights of Customer therein are infringed by such competitive materials. To the extent that Vendor wishes to use the Work Product, or acquire licensed rights in certain Intellectual Property Rights of Customer therein in order to offer competitive goods or services to third parties, Vendor and Customer agree to negotiate in good faith regarding an appropriate license and royalty agreement to allow for such.

9. Authorized Exceptions to Appendix A, Standard Terms and Conditions for Product and Related Services Contracts.

No exceptions.

This Contract is executed to be effective as of the date of last signature.

NWN Corporation

Authorized By: Signature on File

Name: Shearrard Thomas

Title: Regional Vice President

Date: 5/13/10

The State of Texas, acting by and through the Department of Information Resources

Authorized By: Signature on File

Name: Cindy Reed

Title: Deputy Executive Director
Operations & Statewide Technology Sourcing

Date: 5/14/10

Legal: cjk 5/14/10