



4-Nov-10

Carol Holub
FORT BEND COUNTY
500 LIBERTY STREET
SUITE 221
RICHMOND
TX 77469
United States

Dear Carol Holub,

The technical support services and benefits provided under service contract number 1904377 will expire, or have expired, on 27-Jan-11. Please find attached an ordering document for the renewal of this service contract. If applicable, the attached ordering document may also include incremental technical support services newly acquired.

To ensure that there is no interruption to the technical support services and benefits provided under service contract number 1904377, please order the technical support services on this ordering document by issuing a form of payment acceptable to Oracle in accordance with the attached Order Processing Details section on or before 29-Dec-10.

If further information is required, please contact me at the e-mail address or telephone number provided below.

Regards,

Jason Haydel
Oracle Support Services
E-mail: jason.haydel@oracle.com
Tel.: (512)671-5652
Fax:



Ordering Document

Service Contract #: 1904377 Offer Expires: 27-Jan-11 Payment Terms: 30 NET from date of invoice Billing Terms: Annually in Advance	Renewal Contact: Jason Haydel Telephone: (512)671-5652 Fax: E-mail: jason.haydel@oracle.com
CUSTOMER: FORT BEND COUNTY	
QUOTE TO Account Contact: Carol Holub Account Name: FORT BEND COUNTY Address: 500 LIBERTY STREET SUITE 221 RICHMOND TX 77469 United States Telephone: 281 341-4570 Fax: E-mail: carolh@co.fort-bend.tx.us	BILL TO Account Contact: County Auditor Account Name: FORT BEND COUNTY Address: 301 JACKSON STREET RICHMOND TX 77469 United States Telephone: 999-999-9999 Fax: E-mail: @

Oracle may provide certain information and notices about technical support via e-mail. Accordingly, please verify and update the Quote To and Bill To information above to ensure that such communications and notices are received from Oracle. If changes are required, please e-mail or fax the updated information to Jason Haydel at jason.haydel@oracle.com or . Please also include service contract number 1904377 on such reply.

Service Details

Service Level: Software Update License & Support					End Date: 27-Jan-12	
Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	Final Price
Oracle Database Enterprise Edition - Processor Perpetual	14054225	1		FULL USE	28-Jan-11	17,723.78
Oracle Database Enterprise Edition - Processor Perpetual	3360809	6		FULL USE	28-Jan-11	40,796.22
Subtotal:					USD	58,520.00
Total Amount:					USD	58,520.00
plus applicable tax						

Notes:

1. If any of the fields listed above are blank, the program licenses were acquired under a separate license model in which such field(s) does not apply.
2. If a change to the Service Details provided above is required, please contact Jason Haydel at (512)671-5652 or at jason.haydel@oracle.com and an updated ordering document will be provided to you in accordance with Oracle's technical support policies.

GENERAL TERMS

"You" and "your" refers to the Customer provided above.

In the event that the Customer and the Quote To Account Name provided above are not the same, FORT BEND COUNTY acknowledges that Customer has authorized FORT BEND COUNTY to execute this ordering document on Customer's behalf and to bind Customer to the terms described herein. FORT BEND COUNTY agrees that the ordered services shall be used solely by the Customer and shall advise Customer of the terms of this ordering document as well as information and notices about technical support that Oracle provides to FORT BEND COUNTY during the term of service.

The technical support services acquired under this ordering document are governed by the terms and conditions of the STATE-28905-21-APR-03. However, any use of the programs, which includes by definition the updates and other materials provided or made available by Oracle under technical support, is subject to the rights granted for the programs set forth in the order in which the programs were acquired.

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs during the period for which fees for technical support have been paid. You should review the technical support policies prior to entering into this ordering document. The current version of the technical support policies, including Oracle's reinstatement policy, may be accessed at <http://www.oracle.com/support/policies.html>. Customers who allow technical support to lapse and later wish to reactivate it will be subject to Oracle's reinstatement policy in effect at the time of reinstatement. Applicable reinstatement fees may apply in addition to the annual technical support fees.

In the event that Priority Service is acquired under this ordering document, you acknowledge you must maintain a current Software Update License & Support contract for all licenses in a license set for which Priority Service has been purchased. By accepting this ordering document, you also acknowledge that Software Update License & Support for program licenses listed under the Priority Service level may be renewed under separate contract(s). Upon renewal, Priority Service fees will be based on the Priority Service pricing policies in effect at the time of renewal and such fees will be adjusted to account for any acquisition of additional licenses in a license set. Contractual caps on annual technical support fees for Software Update License & Support do not apply to Priority Service, unless stated otherwise in your contract.

Order Processing Details

Your order is subject to Oracle's acceptance. An order consists of the following: (i) this ordering document, which incorporates by reference the STATE-28905-21-APR-03, and (ii) a form of payment acceptable to Oracle. Oracle normally accepts orders after receipt of a purchase order, check or credit card issued in accordance with the Purchase Order, Check, Credit Card Confirmation section below. If Oracle accepts your order, the service start date is the effective date of such order and also serves as the commencement date of the technical support services.

Please note that if the pre-tax value of this ordering document is USD2,000 or less, the technical support services on this ordering document must be paid either by credit card or electronic upload of a PO to the Online site.

Once ordered, technical support for the support period defined above is non-cancelable and the related fees are non-refundable.

An invoice will only be issued upon receipt of a form of payment acceptable to Oracle. Regardless of the form of payment, Oracle's invoice includes applicable sales tax, GST, or VAT (collectively referred to as "tax"). If FORT BEND COUNTY is a tax exempt organization, a copy of FORT BEND COUNTY's tax exemption certificate must be submitted with FORT BEND COUNTY's purchase order, check, credit card or other acceptable form of payment.

PURCHASE ORDER, CHECK, CREDIT CARD CONFIRMATION

Purchase Order

If the technical support services on this ordering document will be ordered and paid under a purchase order, the purchase order must include the following information:

- Service Contract #: 1904377
- Term of Service: 28-Jan-11 to 27-Jan-12
- Final Total: USD 58,520.00 (excluding applicable tax)
- Local Tax, if applicable
- Agreement: STATE-28905-21-APR-03

In issuing a purchase order, FORT BEND COUNTY agrees that the terms of this ordering document and the terms of STATE-28905-21-APR-03 supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services ordered.

Please e-mail or fax the purchase order to Oracle per the Remittance Details provided below.

Check

If the technical support services on this ordering document will be ordered and paid by check, the check must include the following information:

- Service Contract #: 1904377
- Term of Service: 28-Jan-11 to 27-Jan-12
- Final Total: USD 58,520.00 (excluding applicable tax)
- Local Tax, if applicable
- Agreement: STATE-28905-21-APR-03

In issuing a check, FORT BEND COUNTY agrees that only the terms of this ordering document and the terms of STATE-28905-21-APR-03 shall apply to the technical support services ordered. No terms attached or submitted with the check shall apply.

Please mail check payments per the Remittance Details provided below.

Credit Card Confirmation

If the technical support services on this ordering document will be ordered and paid under a credit card, please complete the section below and return it to Oracle per the Remittance Details provided below. Please note that Oracle is unable to process credit card transactions of USD100,000 or greater.

Service Contract #: 1904377
Term of Service: 28-Jan-11 to 27-Jan-12
Final Total: USD 58,520.00 (excluding applicable tax)
Agreement: STATE-28905-21-APR-03

Credit Card Number

Expiration Date

Billing Address (associated with Credit Card)

City, State, and Zip (associated with Credit Card)

Authorized Signature

Name

The credit card must be valid for the entire Term of Service above. In issuing this credit card confirmation, FORT BEND COUNTY agrees that only the terms of this ordering document and the terms of STATE-28905-21-APR-03 shall apply to the technical support services ordered. No terms attached or submitted with the credit card confirmation shall apply.

REMITTANCE DETAILS

Purchase orders or credit card details for the technical support services ordered hereto should be sent to:

Attn: Jason Haydel
Oracle Support Services
Fax:
E-mail: jason.haydel@oracle.com

Checks for the technical support services ordered hereto should be sent to:

AK, AZ, CA, HI, ID, NV, OR, UT, WA:

Oracle America, Inc.
PO Box 44471
San Francisco, CA 94144-4471

All other States:

Oracle America, Inc.
PO Box 71028
Chicago, IL 60694-1028



ICT Cooperative Contracts
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< [Return to search results](#)

Oracle America, Inc

URL [Vendor Website](#)
Vendor ID 1942805249201
HUB Type Non HUB

DIR Contract Number DIR-VP-03-018
Contract Term End Date 12/31/2010
Contract Exp Date 4/20/2014

Oracle America, Inc

Contact See Contacts Below
Phone
Fax

DIR

Contact [Aiko Morales](#)
Phone (512) 475-0515
Fax (512) 475-4759

How to Order

1. For product and pricing information, visit the [Oracle America, Inc](#) website or contact [See Contacts Below](#) at . Reseller Vendors are also available through this Contract. Select from any Reseller Vendor contact listed below to also obtain product and pricing information.
2. Generate a purchase order, made payable to Oracle America, Inc or any Reseller Vendor listed below. You must reference the DIR Contract Number **DIR-VP-03-018** on your purchase order.
3. E-mail or Fax your purchase order and quote form to your designated vendor or reseller sales representative.

Available Brands

JD Edwards
Oracle
PeopleSoft USA, Inc.

Available Products & Services

Instructor-led Training
Software
Technical Services
Training

Additional Contract Information

[Appendix E, License and Support Ordering Document](#) (127 KB)
[Appendix F, Oracle Service Rates](#) (17 KB)
[Appendix G, Technical Services Ordering Document](#) (177 KB)
[Appendix G, Exhibit 1, T&M Ordering Document](#) (80 KB)
[Appendix G, Exhibit 2, FPE Ordering Document](#) (43 KB)
[Appendix 3](#) (12 KB)

Contract Overview

Additional Oracle Contacts

Application License Sales:

[Juan-Carlos Martinez](#)
Phone: 512-632-6680

Support Renewals:
[Derek Bishop](#)
Phone: 512-671-5163

Education Sales:
[Karen Ferguson](#)
Phone: 916-315-4527

Consulting Sales:
[Vic Bentley](#)
Phone: 972-740-2917

Technology License Sales:
[Craig DeAngelis](#)
Phone: 214-621-9180

[Get Adobe Reader](#)

Contract: **DIR-VP-03-018**

HUB Subcontracting Plan (HSP) PDF - 79 KB | Updated 07/02/2010

The purpose of the HUB Program is to promote full and equal business opportunities for all businesses in State contracting in accordance with the goals specified in the State of Texas Disparity Study. The HSP identifies all authorized resellers and/or all subcontractors performing services.

Pricing PDF - 2287 KB | Updated 07/23/2010

Pricing for available products and/or services under this contract are limited to those identified in the appendix.

[OK, take me to the website](#)

< [No thanks, return to search](#)

Reseller Vendor Contacts

Vendor Name	Vendor ID	HUB Type	Contact Name	Phone/Fax	Address
DLT Solutions, Inc.	1541599882000	Non HUB	Ben Henning	Phone: 703-708-9109 Fax: (866) 708-6867	13861 Sunrise Valley Drive, Suite 400 Herndon, VA 20171

Mythics, Inc.	1541987871300	Non HUB	Doug Altamura	Phone: 757-412-4020 Fax: 757-412-1060	1439 N. Great Neck Road Virginia Beach, VA 23454
RFD & Associates, Inc.	1742736774700	Woman Owned	Barbara Nadalini	Phone: (512) 786-6497 Fax: 512-347-9412	401 Camp Craft Rd Austin, TX 78746
Solbourne Computers, Inc.	1943020446100	Unknown	John Smylie	Phone: 214/213-4822 Fax: 303/417-2820	4001 Discovery Drive Suite 210 Boulder, CO 80303

Capitol Complex Directory	Document Library	FAQs	Dept. of Information Resources
Statewide Search	SAO Fraud Reporting	Site Policies	300 W. 15th St. Ste. 1300
Sponsored Sites	Homeland Security	Site Map	Austin, TX 78701 MAP
Planned Procurement Schedule	Sunset Review Notification	Job Postings	512.475.4700



9-Dec-09

Carol Holub
FORT BEND COUNTY
500 LIBERTY STREET
SUITE 221
RICHMOND
TX 77469
United States

Dear Carol Holub,

The technical support services and benefits provided under service contract number 1904377 will expire, or have expired, on 27-Jan-10. Please find attached an ordering document for the renewal of this service contract. If applicable, the attached ordering document may also include incremental technical support services newly acquired.

To ensure that there is no interruption to the technical support services and benefits provided under service contract number 1904377, please order the technical support services on this ordering document by issuing a form of payment acceptable to Oracle in accordance with the attached Order Processing Details section on or before 29-Dec-09.

If further information is required, please contact me at the e-mail address or telephone number provided below.

Regards,

Jason Haydel
Oracle Support Services
E-mail: jason.haydel@oracle.com
Tel.: (512)671-5652
Fax:



Ordering Document

Service Contract #: 1904377	Renewal Contact: Jason Haydel
Offer Expires: 27-Jan-10	
Payment Terms: 30 NET from date of invoice	Telephone: (512)671-5652
Billing Terms: Annually in Advance	Fax:
	E-mail: jason.haydel@oracle.com
CUSTOMER: FORT BEND COUNTY	
QUOTE TO	BILL TO
Account Contact: Carol Holub	Account Contact: County Auditor
Account Name: FORT BEND COUNTY	Account Name: FORT BEND COUNTY
Address: 500 LIBERTY STREET	Address: 301 JACKSON STREET
SUITE 221	
RICHMOND	RICHMOND
TX 77469	TX 77469
United States	United States
Telephone: 281 341-4570	Telephone: 999-999-9999
Fax:	Fax:
E-mail: carolh@co.fort-bend.tx.us	E-mail: @

Oracle may provide certain information and notices about technical support via e-mail. Accordingly, please verify and update the Quote To and Bill To information above to ensure that such communications and notices are received from Oracle. If changes are required, please e-mail or fax the updated information to Jason Haydel at jason.haydel@oracle.com or . Please also include service contract number 1904377 on such reply.

Service Details

Service Level: Software Update License & Support					End Date: 27-Jan-11	
Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	Final Price
Oracle Database Enterprise Edition - Processor Perpetual	14054225	3		FULL USE	28-Jan-10	22,787.72
Oracle Database Enterprise Edition - Processor Perpetual	3360809	6		FULL USE	28-Jan-10	52,452.28
Subtotal:					USD	75,240.00
Total Amount:					USD	75,240.00
plus applicable tax						

Notes:

1. If any of the fields listed above are blank, the program licenses were acquired under a separate license model in which such field(s) does not apply.
2. If a change to the Service Details provided above is required, please contact Jason Haydel at (512)671-5652 or at jason.haydel@oracle.com and an updated ordering document will be provided to you in accordance with Oracle's technical support policies.

GENERAL TERMS

"You" and "your" refers to the Customer provided above.

In the event that the Customer and the Quote To Account Name provided above are not the same, FORT BEND COUNTY acknowledges that Customer has authorized FORT BEND COUNTY to execute this ordering document on Customer's behalf and to bind Customer to the terms described herein. FORT BEND COUNTY agrees that the ordered services shall be used solely by the Customer and shall advise Customer of the terms of this ordering document as well as information and notices about technical support that Oracle provides to FORT BEND COUNTY during the term of service.

The technical support services acquired under this ordering document are governed by the terms and conditions of the STATE-28905-21-APR-03. However, any use of the programs, which includes by definition the updates and other materials provided or made available by Oracle under technical support, is subject to the rights granted for the programs set forth in the order in which the programs were acquired.

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs during the period for which fees for technical support have been paid. You should review the technical support policies prior to entering into this ordering document. The current version of the technical support policies, including Oracle's reinstatement policy, may be accessed at <http://www.oracle.com/support/policies.html>. Customers who allow technical support to lapse and later wish to reactivate it will be subject to Oracle's reinstatement policy in effect at the time of reinstatement. Applicable reinstatement fees may apply in addition to the annual technical support fees.

In the event that Priority Service is acquired under this ordering document, you acknowledge you must maintain a current Software Update License & Support contract for all licenses in a license set for which Priority Service has been purchased. By accepting this ordering document, you also acknowledge that Software Update License & Support for program licenses listed under the Priority Service level may be renewed under separate contract(s). Upon renewal, Priority Service fees will be based on the Priority Service pricing policies in effect at the time of renewal and such fees will be adjusted to account for any acquisition of additional licenses in a license set. Contractual caps on annual technical support fees for Software Update License & Support do not apply to Priority Service, unless stated otherwise in your contract.

Order Processing Details

Your order is subject to Oracle's acceptance. An order consists of the following: (i) this ordering document, which incorporates by reference the STATE-28905-21-APR-03, and (ii) a form of payment acceptable to Oracle. Oracle normally accepts orders after receipt of a purchase order, check or credit card issued in accordance with the Purchase Order, Check, Credit Card Confirmation section below. If Oracle accepts your order, the service start date is the effective date of such order and also serves as the commencement date of the technical support services.

Please note that if the pre-tax value of this ordering document is USD2,000 or less, the technical support services on this ordering document must be paid either by credit card or electronic upload of a PO to the Online site.

Once ordered, technical support for the support period defined above is non-cancelable and the related fees are non-refundable.

An invoice will only be issued upon receipt of a form of payment acceptable to Oracle. Regardless of the form of payment, Oracle's invoice includes applicable sales tax, GST, or VAT (collectively referred to as "tax"). If FORT BEND COUNTY is a tax exempt organization, a copy of FORT BEND COUNTY's tax exemption certificate must be submitted with FORT BEND COUNTY's purchase order, check, credit card or other acceptable form of payment.

PURCHASE ORDER, CHECK, CREDIT CARD CONFIRMATION

Purchase Order

If the technical support services on this ordering document will be ordered and paid under a purchase order, the purchase order must include the following information:

- Service Contract #: 1904377
- Term of Service: 28-Jan-10 to 27-Jan-11
- Final Total: USD 75,240.00 (excluding applicable tax)
- Local Tax, if applicable
- Agreement: STATE-28905-21-APR-03

In issuing a purchase order, FORT BEND COUNTY agrees that the terms of this ordering document and the terms of STATE-28905-21-APR-03 supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services ordered.

Please e-mail or fax the purchase order to Oracle per the Remittance Details provided below.

Check

If the technical support services on this ordering document will be ordered and paid by check, the check must include the following information:

- Service Contract #: 1904377
- Term of Service: 28-Jan-10 to 27-Jan-11
- Final Total: USD 75,240.00 (excluding applicable tax)
- Local Tax, if applicable
- Agreement: STATE-28905-21-APR-03

In issuing a check, FORT BEND COUNTY agrees that only the terms of this ordering document and the terms of STATE-28905-21-APR-03 shall apply to the technical support services ordered. No terms attached or submitted with the check shall apply.

Please mail check payments per the Remittance Details provided below.

Credit Card Confirmation

If the technical support services on this ordering document will be ordered and paid under a credit card, please complete the section below and return it to Oracle per the Remittance Details provided below. Please note that Oracle is unable to process credit card transactions of USD100,000 or greater.

Service Contract #: 1904377
Term of Service: 28-Jan-10 to 27-Jan-11
Final Total: USD 75,240.00 (excluding applicable tax)
Agreement: STATE-28905-21-APR-03

Credit Card Number

Expiration Date

Billing Address (associated with Credit Card)

City, State, and Zip (associated with Credit Card)

Authorized Signature

Name

The credit card must be valid for the entire Term of Service above. In issuing this credit card confirmation, FORT BEND COUNTY agrees that only the terms of this ordering document and the terms of STATE-28905-21-APR-03 shall apply to the technical support services ordered. No terms attached or submitted with the credit card confirmation shall apply.

REMITTANCE DETAILS

Purchase orders or credit card details for the technical support services ordered hereto should be sent to:

Attn: Jason Haydel
Oracle Support Services
Fax:
E-mail: jason.haydel@oracle.com

Checks for the technical support services ordered hereto should be sent to:

AK, AZ, CA, HI, ID, NV, OR, UT, WA:

Oracle USA, Inc.
PO Box 44471
San Francisco, CA 94144-4471

All other States:

Oracle USA, Inc.
PO Box 71028
Chicago, IL 60694-1028



November 12, 2009

To: Fort Bend County

You have requested that Oracle discontinue technical support services for your Oracle program licenses described below. If you choose to obtain support for these programs from Oracle in future, you will be required to pay a reinstatement fee as contained in Oracle's technical support policies. The reinstatement fee will be calculated based on the reinstatement provisions of the technical support policy in effect at the time support is reinstated. The current technical support policies can be found on the web at www.oracle.com/support.

Please sign below to confirm that you request that Oracle terminate support services provided to you for the program licenses set forth below. By signing below, you also represent that you have authority to act on behalf of Fort Bend County to terminate Oracle technical support services.

The number of licenses being desupported, by program, are:

Item Name	CSI Number	No of Users
Tuning Pack - Processor Perpetual	3360809	0
Internet Developer Suite - Named User Perpetual	3360809	0
Change Management Pack - Processor Perpetual	3360809	0
Diagnostics Pack - Processor Perpetual	3360809	0
Internet Application Server Enterprise Edition - Processor Perpetual	3654693	0
Change Management Pack - Processor Perpetual	14143266	0
Tuning Pack - Processor Perpetual	14143266	0
Diagnostics Pack - Processor Perpetual	14143266	0
Internet Application Server Enterprise Edition - Processor Perpetual	3360809	0

Regards,

Jason Haydel
Oracle USA, Inc
Support Services
9600 North Mopac Expressway
Austin, TX, 78759
U.S.A.

I hereby request that Oracle terminate technical support services for the program licenses described above.

Name: CHARLES A. COOK

Signature: Charles A. Cook 12/10/09

Title: _____

Customer Name: _____

Date: _____