

STATE OF TEXAS §
COUNTY OF FORT BEND §

## FIRST AMENDMENT TO GHG SERVICE LEVEL AGREEMENT

THIS FIRST AMENDMENT to the GHG Service Level Agreement is made and entered into by and between Fort Bend County, a body corporate and politic under the laws of the State of Texas, acting herein by and through its Commissioners Court, hereinafter "County," and GHG Corporation, a Texas Corporation, hereinafter referred to as "GHG," authorized to conduct business in the State of Texas.

#### RECITALS

WHEREAS, County and GHG entered a Service Level Agreement dated October 7, 2008, (collectively, the "Agreement") attached hereto as Exhibit C, incorporated by reference as if set forth herein verbatim. County and GHG desire to amend said Agreement as set forth in GHG's proposal dated August 12, 2009 and September 17, 2009 invoice, attached hereto as Exhibit A & B and incorporated herein by reference as if set forth verbatim.

NOW, THEREFORE, in consideration of the foregoing, the Agreement between County and GHG is hereby amended to read:

- A. An additional amount not-to-exceed \$6,400.00 (Six Thousand Four Hundred Dollars) shall be available for additional services provided by GHG in connection with the Project as described in Exhibit A & B.
- B. GHG's compensation for the Project shall not exceed \$59,920.00, which includes the original scope of work and the additional services descried in Exhibit A & B.
- C. No additional funding shall be available for services provided under the Agreement without prior written consent of County.
- D. Except as modified herein, the Agreement remains in full force and effect and has not been modified or amended.
- E. If there is a conflict between this First Amendment and the Agreement, the provisions of this Amendment shall prevail.

REMAINDER OF PAGE INTENTIONALLY LEFT BLANK

First Amendment to GHG Service Level Agreement Page 1 of 5

10-12-09 orig. ret. to José Council at Tracsurer

## **EXECUTION**

This Amendment shall not become effective until executed by all parties hereto.

FORT BEND COUNTY:	
Hobert Selver	10-6-09
Robert E. Hebert, County Judge	Date
Attest: Amba-	
Dianne Wilson, County Clerk	
APPROVED:	
By: Heratio Rodgers, Project Manager	10/9/09 Date
GHG Corporation	
Inia chumully	10 H 2009
AUDITOR'S CERTIFICAT	ГЕ
I hereby certify that funds are available in the amount the obligation of the Fort Bend County under this contract.	t of \$59,920 to accomplish and pay
Stable ?	Alu >
Ed Sturdivant, Fort Bend	County Auditor

Proposal for additional services dated August 12, 2009 Invoice dated September 17, 2009 Original GHG Service Level Agreement

Exhibit A: Exhibit B: Exhibit C:

### **EXHIBIT A**

Witto to Richard

DATE August 12, 2009

1100 Hercules Suite 290 Houston, TX 77058 Phone: 281 488 8806 Fax: 281 486 1838		
Phone: 281 488 8806 Fax: 281 488 1838		
Bill To:	Quotation valid until:	
	Prepared by:	Shannon
Fort Bend County 309 S. 4th St. Ste 533		
309 S. 4(n S), S18 333 Richmond, TX 77489		
Manuold, 1x 17409		
Comments or special instructions:		
// Description		AMOUNT
CASE (D		
New BR: Transfer Pay Type when Max Leave Balance is Reached:	40.5	3,400.00
	TOTAL	\$ 3,400.80

THANK YOU FOR YOUR BUSINESS!

First Amendment to GHG Service Level Agreement Page 3 of  $\bar{S}$ 

**GHG** Corporation

GHG will help you automate your business processes today!

## Statement of Work

### CRM CASE ID:

#### **Customization Request**

New BR: Transfer Pay Type when Max Leave Balance is Reached

#### Task

Employees will charge 40 hours per week to REG. After that, they will be charging to CTE. Comp Time Earned is a Leave type that will have a maximum balance of 80 hours. Once an employee reaches the max balance of CTE, the hours should then be charged to OT

#### Assumptions

Eaned Leave will be setup for employee. Comp Time Earned=earned leave, Comp Time Used=used leave, 1:1 ratio
Priorities will be setup: 1 24 40 = regular, 2 24 999=CTE
BR will run after DCCs
BR must know that the threshold is 80 for CTE balance

#### **Expected Completion**

120 days from the time deposit is received

# Exhibit E

GHG Corporation			Invoice			
Suite 29(	)			Accoun	#	Invoice #
Houston, TX 77058			1710738		12035	
Bill To Fort Bend County Auditor ATTN: Heratio Rodgers 301 Jackson Suite 515			Invoice Date 9/17/2009		e DUE DATE	
Richmor	d, TX 77469	processing the second description of the second		Term	5	Net 30
				СНА	P.O.	# ORDER
ITEM	QUANTITY	DESCRIPTION	<b>V</b>		RATI	AMOUNT
nan nan nan nan					reduced to the control of the contro	
Thank you for choosing GHG Software. To		Tota	Total		\$3,000.00	
	echnical Support includes e-mail and phone support.			Payments/Credits		
Fachaics	d Semment in-1	udes e-mail and phone sorrort	Payı	nents/Cr	edits	\$0.00

Terms of Cancellation: CFiG must receive written notice of cancellation. Service will continue until the current billing cycle ends. Prorated refunds will not be given if cancellation occurs in the middle of a billing cycle.

1100 Hercules - Suite 290 - Houston, Texas 77058

Fax: 281.488.1838

Phone: 281 488.8896 x110