



communications
Mobile-Vision, Inc.

90 Fanny Road
Boonton, NJ 07005
Phone: (800) 336-8475
Fax: (973) 257-3024

RX 40718

Quote

QUOTATION NUMBER: 0080015
QUOTATION DATE: 2/9/2010

SALESPERSON: XX
CUSTOMER NUMBER: TXFORT4

Sold To: ~~Fort Bend Sheriff's Office~~
Fort Bend Sheriff's Office
1410 Ransom Road
Richmond, TX 77469

Ship To: ~~Fort Bend Sheriff's Office~~
Fort Bend Sheriff's Office
1410 Ransom Road
Richmond, TX 77469

Bill-To Phone: (281) 341-4806 Page: 1

Customer P.O. EMA QUOTE	Ship VIA UPS GROUND	F.O.B. BOONTON, NJ	Terms Net 30 Days	
Item Number	Unit	Ordered	Retail Price	Sale Price Amount
(EMA) EXTENDED MAINTENANCE AGREEMENT				
FOR YOUR MOBILE-VISION IN-CAR VIDEO SYSTEMS				
/EMA STD YR 2	EACH	100.00		300.00 30,000.00
Sales EMA Standard Yr 2				
ECCN No:		HS Tariff No:		
SN				
FB016148,49,50,51,52,53,54,55,56,57,58,59,60,61,62,63,64,65,66,67,68,69,70,71,72,73,74,75,76,77,78,79,80,81,82,83,84,85,86,87,88,89,90,91,92,93,94,95,96,97,98,99,FB016200,01,02,03,04,05,06,07,08,09,10,11,12,13,14,15,16,17,18,19,20,21,22,23,24,25,26,27,28,29,30,31,32,33,34,35,36,37,38,39,40,41,42,43,44,45,46 & FB016247				
COVERAGE DATES: 8/1/10 - 7/31/11				

Signing below is in lieu of a formal P.O.
Your signature will authorize acceptance of both pricing and product:

Sign: _____ Date: _____

**** QUOTATION IS VALID FOR 60 DAYS ****

Subtotal: 30,000.00

Shipping and Handling: 0.00

Sales Tax: 0.00

Order Total: 30,000.00

These commodities, technology or software were exported from the United States in accordance with the Export Administration Regulations. Diversion contrary to U.S. law is prohibited.

100560100

63000



communications
Mobile-Vision, Inc.

90 Fanny Road
Boonton, NJ 07005
Phone: (800) 336-8475
Fax: (973) 257-3024

RX 40717
Quote

QUOTATION NUMBER: 0080016
QUOTATION DATE: 2/9/2010

SALESPERSON: XX
CUSTOMER NUMBER: TXFORT4

Sold To: Fort Bend Sheriff's Office
1410 Ransom Road
Richmond, TX 77469

Ship To: Fort Bend Sheriff's Office
1410 Ransom Road
Richmond, TX 77469

Bill-To Phone: (281) 341-4606 Page: 1

Customer P.O. EMA QUOTE		Ship VIA UPS GROUND		F.O.B. BOONTON, NJ		Terms Net 30 Days	
Item Number	Unit	Ordered	Retail Price	Sale Price	Amount		
(EMA)		EXTENDED MAINTENANCE AGREEMENT					
FOR YOUR MOBILE-VISION MVD-124T-LT03							
/MISC		1.00		1,669.00	1,669.00		
EMA FOR MVD-124T-LT03 YR2							
ECCN No:		HS Tariff No:					
SN 60M26D1							
COVERAGE DATES: 8/1/10 - 7/31/11							

Signing below is in lieu of a formal P.O.
Your signature will authorize acceptance of both pricing and product:
Sign: _____ Date: _____

*** QUOTATION IS VALID FOR 60 DAYS ***

Subtotal: 1,669.00
Shipping and Handling: 0.00
Sales Tax: 0.00
Order Total: 1,669.00

These commodities, technology or software were exported from the United States in accordance with the Export Administration Regulations. Diversion contrary to U.S. law is prohibited.

100560100 63000



90 Fanny Road
Boonton, NJ 07005
Phone: (800) 336-8475
Fax: (973) 257-3024

RX40719
Quote

QUOTATION NUMBER: 0080017
QUOTATION DATE: 2/9/2010

SALESPERSON: XX
CUSTOMER NUMBER: TXFORT4

Sold To:
Fort Bend Sheriff's Office
1410 Ransom Road
Richmond, TX 77469

Ship To:
Fort Bend Sheriff's Office
1410 Ransom Road
Richmond, TX 77469

Bill-To Phone: (281) 341-4606 Page: 1

Customer P.O. EMA QUOTE	Ship VIA UPS GROUND	F.O.B. BOONTON, NJ	Terms Net 30 Days		
Item Number	Unit	Ordered	Retail Price	Sale Price	Amount
(EMA) EXTENDED MAINTENANCE AGREEMENT FOR YOUR MOBILE-VISION BACKEND SOLUTION					
/EMA DEP2730 2	EACH	1.00		3,629.00	3,629.00
EMA DEP2730 Year 2					
ECCN No:		HS Tariff No:			
SN JFRGFG1 & DVD/BU SN H5M3YF1					
COVERAGE DATES: 8/1/10 - 7/31/11					

Signing below is in lieu of a formal P.O.
Your signature will authorize acceptance of both pricing and product:
Sign: _____ Date: _____

**** QUOTATION IS VALID FOR 60 DAYS ****

Subtotal: 3,629.00
Shipping and Handling: 0.00
Sales Tax: 0.00
Order Total: 3,629.00

These commodities, technology or software were exported from the United States in accordance with the Export Administration Regulations. Diversion contrary to U.S. law is prohibited.

100560100 63000



communications

Mobile-Vision, Inc.

Manufacturer's Warranty

L-3 Communications Mobile-Vision, Inc. warrants its in-vehicle video system for a period of one (1) year from defects in workmanship or materials. At its discretion, L-3 Mobile-Vision agrees to repair or replace any in-car video system component that fails due to defective materials or workmanship during the stated warranty period from original date of purchase. During the warranty period, there will be no charge for repair labor, parts or return shipping. The purchaser must return failed component(s) to factory or factory authorized service center. L-3 Mobile-Vision will provide purchaser a prepaid return shipping label for that purpose. L-3 Mobile-Vision's maximum reimbursement for shipping shall not exceed UPS ground service rates. This warranty applies only to internal electronic components and circuitry. Warranty excludes normal wear-and-tear such as frayed cords, broken connectors, scratched or broken cases, or physical abuse. Warranty excludes labor to diagnose components in vehicle and labor to remove or reinstall components in vehicle. Warranty does not extend to any devices in or of vehicle to which an L-3 Mobile-Vision component is mounted or connected. L-3 Mobile-Vision reserves the right to charge for repairs to correct damage resulting from abuse or extraordinary environmental damage to components during warranty period at rates normally charged for repairing such units not covered under warranty.

L-3 Mobile-Vision warrants that its in-car video systems are designed to make video and audio recordings of events in proximity to and within a police vehicle. L-3 Mobile-Vision will not be liable for any direct, indirect, consequential or incidental damages arising out of the use or inability to use this product.

As a further limit on warranty, and as an expressed warning, the user should be aware that harmful personal contact may be made with any devices mounted into a motor vehicle in the event of violent maneuvers, collisions, or other circumstances, even though said devices are installed and used according to instructions. Purchaser will determine and accept any risk involved with the installation and use of this product. L-3 Mobile-Vision specifically disclaims any liability for injury caused by contact with its in-car video components in all such circumstances.

The forgoing warranty is exclusive in lieu of all other warranties of quality, fitness, or merchantability, whether written, oral, or implied. Notwithstanding, if the contractual agreement under which this in-car video product has been purchased specifies different terms and conditions those terms and conditions specified by such contract shall prevail.

All maintenance and service will be performed by L-3 Communications Mobile-Vision, Inc., 90 Fanny Road, Boonton, NJ 07005 or, at the customer's choice, by an L-3 Mobile-Vision owned service center. *Note: It is the responsibility of the user to remove and return the component(s) requiring repair.* Adequate boxes and proper packaging materials can be obtained by calling L-3 Mobile-Vision and requesting them. L-3 Mobile-Vision cannot accept responsibility for damage in shipment. L-3 Mobile-Vision will reimburse the department for the cost of shipping, via UPS Ground only.

Warranty repairs require an RA (Return Authorization) number in order to be processed. This can be arranged by calling (800) 336-8475 or by completing a Return Authorization form on our website: www.L-3Com.com/MV, the form is located under the Sites/Sales/Support tab. The unit serial number, description of defective part and problem noted will be required. A point of contact and phone number will also be needed in case follow-up information is required.

Extended maintenance agreements are available starting at \$250/System/Year from L-3 Communications Mobile-Vision, Inc. upon the expiration of this warranty.

L-3 COMMUNICATIONS MOBILE-VISION, INC. DIGITAL EVIDENCE SOLUTION WARRANTY and MAINTENANCE AGREEMENT

L-3 Communications Mobile-Vision, Inc. warrants its video management system to be free from operational and material defects and covers all software updates for a period of one (1) year from original "implementation" date (the date that L-3 Mobile-Vision's Support Engineers performed on-site server installation, configuration, and training). If on-site implementation was not purchased with the server (typical of software-only products), the (1) year warranty commences on the original factory ship date. For extensions to the original warranty, see the EXTENDED MAINTENANCE COSTS section at the end of this document.

L-3 Mobile-Vision warrants that its video management systems are adequate in features and functions to facilitate the management of video for law enforcement purposes. L-3 Mobile-Vision will not be liable for any direct, indirect, consequential or incidental damages arising out of the use or inability to use this product.

During the warranty period, L-3 Mobile-Vision agrees to repair or replace any video management system component that fails due to defective materials or workmanship. Sole responsibility under this warranty shall be to repair, adjust, or replace (at L-3 Mobile-Vision's option and according to the manufacturer's warranty conditions) any software, equipment, and peripheral that is part of the originally installed system that fails during this period and is not subject to any of the exclusions listed herein. Equipment and software supplied by Customer is excluded from coverage. In-Car hardware components and software are covered under a separate Warranty and Maintenance Agreement.

If repairs are covered under Warranty, L-3 Mobile-Vision will not charge for repair labor, parts, or return shipping.

EXCLUSIONS: This Agreement expressly excludes damage due to system abuse (both physical and electronic), extraordinary environmental damage (including acts of Nature, such as fire, floods, lightning, hurricanes, etc.). Warranty will not apply if adjustment, repair, or parts replacement is required because of accident, unusual physical, electrical or electromechanical stress, neglect, misuse, user programming errors, loading of unauthorized software on the system, failure of electrical power, air conditioning or humidity control, transportation, or any cause other than expected normal and ordinary use.

If it is determined that the system was damaged due to any of the exclusions listed above or any cause other than defective manufacturing or workmanship, then L-3 Mobile-Vision reserves the right to charge for the troubleshooting diagnosis and repairs to correct damage to components and software resulting from the aforementioned causes at standard non-warranty rates.

The forgoing warranty is in lieu of all other warranties of quality, fitness, or merchantability, whether written, oral, or implied. Notwithstanding, if the contractual agreement under which this video management product has been purchased specifies different terms and conditions those terms and conditions specified by such contract shall prevail.

L-3 Mobile-Vision is not responsible for reimbursing any labor expended by the customer or contractors during the troubleshooting process.

L-3 COMMUNICATIONS MOBILE-VISION, INC. DIGITAL EVIDENCE SOLUTION
WARRANTY and MAINTENANCE AGREEMENT

SERVICE LEVEL AGREEMENT POINTS

- | | |
|---|---|
| <ul style="list-style-type: none">• Single Point-of-Contact and toll free number for support• Yearly preventive maintenance, which includes ongoing updates to the server system | <ul style="list-style-type: none">• Technical Support via telephone and/or remote on-line server service• Warranty on all Labor and Materials• Next Business Day replacement on server hardware |
|---|---|

SUPPORT PROCESS & HOURS

Warranty repairs must be arranged by calling (800) 336-8475 between the hours of 8:00AM and 8:00PM Eastern Standard Time where a Service Number will be designated and the issue assigned to a member of the support team to work. (At the time of call a description of the problem will be required.) An authorized point-of-contact name and phone number will also be needed in case follow up information is required. After hours/Holiday/Weekend support: If the request for support call is made outside the aforementioned normal hours, a callback will be made no later than the next business day.

L-3 Mobile-Vision provides on-line diagnosis and support that is initiated after the aforementioned support call. Most service requests can be handled through this remote method. Since this provides the most effective support method, L-3 Mobile-Vision will discount the extended support costs for all customers who use the on-line support through a broadband connection (512 Kbps or greater). If the problem is determined to be related to any of the L-3 Mobile-Vision provided hardware, then L-3 Mobile-Vision will coordinate the service with the appropriate hardware provider and facilitate the fix or replacement.

Should an agency not be able to, or prefers not to, provide the support necessary for our technicians to repair the equipment remotely, then on-site service is available through this SLA at a preferred rate of **\$1,295** per visit (Inclusive of travel and labor).

Note: If it is determined that the equipment must be returned to L-3 Mobile-Vision for comprehensive service, the customer may be required to package the system in the original box or boxes and ship it to an L-3 Mobile-Vision authorized service center. If the original boxes are not available, the customer may be liable for any damage determined to be caused by inadequate packaging materials and methods,

All maintenance and service of computer and computer-related components will be performed through L-3 Mobile-Vision's Orlando office at 2700 Westhall Lane, Suite 235, Maitland, FL 32751 or by L-3 Mobile-Vision's assigned authorized service centers. *Note: Original packing must be assured as L-3 Mobile-Vision cannot accept responsibility for damage in shipment.*

L-3 COMMUNICATIONS MOBILE-VISION, INC. DIGITAL EVIDENCE SOLUTION
WARRANTY and MAINTENANCE AGREEMENT

EXTENDED MAINTENANCE AGREEMENT (EMA) COSTS

Hardware/Software Solutions:

Extended maintenance agreements are available through L-3 Mobile-Vision upon the expiration of the initial warranty at the following rates. This extends the Warranty period on all L-3 Communications Mobile-Vision, Inc. provided server hardware, software and components.

Note: Extended Maintenance must be continuous from the end of the initial 1-year warranty period. Any breaks in Extended Maintenance require purchasing an EMA for all years without a maintenance agreement. For example, if during the 3rd year in-service an EMA is desired and the Year-2 EMA was not previously purchased, customer must purchase both the Year-2 and Year-3 EMA in order to qualify for EMA purchase.



January 7, 2010


L3 Communications Mobile-Vision, Inc.
Attn: Mitch Lee
90 Fanny Road
Boonton NJ 07005

Subject: 3rd Annual Notice to Proceed Bid Number 2007-12-52 - Annual Contract for
Purchase of In-Car Digital Mobile Video System
Term: February 28, 2010 through February 28, 2011

Dear Mr. Lee:

Please allow this letter to serve as notice to proceed with renewal on the above mentioned contract for purchase of In-Car Digital Mobile Video System. The term is for a one year period, with an option to extend for one additional one year period, with said option to be exercised solely at the City's discretion.

Please acknowledge receipt and acceptance of this notice by signing below and faxing to 214-509-4675.

	<u>Vice President, Sales & Marketing</u>	<u>1/15/2010</u>
Signature	Title	Date

If you have any questions concerning this award, please contact me immediately at 214-509-4631.

Sincerely,

CITY OF ALLEN

Kellie Boyer
Buyer
Cc: Johnny Thomason, Lieutenant